

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
4/11/2026	24	44	33	79	100	21	36	1	1	98
4/10/2026	24	44	33	79	100	21	36	1	1	98
4/9/2026	24	44	33	79	100	21	36	1	1	98
4/8/2026	24	44	33	79	100	21	36	1	1	98
4/7/2026	24	44	33	83	100	16	36	1	1	98
4/6/2026	24	44	33	85	100	15	36	1	1	98
4/5/2026	24	44	33	85	100	15	36	1	1	98

## Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
4/11/2026	16	39	33	77	100	23	36	1	1	98
4/10/2026	15	39	33	77	100	23	36	1	1	98
4/9/2026	16	39	33	77	100	23	36	1	1	98
4/8/2026	15	39	33	77	100	23	36	1	1	98
4/7/2026	15	39	33	77	100	23	36	1	1	98
4/6/2026	16	39	33	77	100	23	36	1	1	98
4/5/2026	15	39	33	77	100	23	36	1	1	98

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Database ID 182



## Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/11/2026	18	44	36	35	1	1	36	100	64	47
4/10/2026	18	44	36	35	1	1	36	100	64	47
4/9/2026	18	44	36	35	1	1	36	100	64	47
4/8/2026	18	44	36	35	1	1	36	100	64	47
4/7/2026	18	44	36	35	1	1	36	100	64	47
4/6/2026	18	44	36	35	1	1	36	100	64	47
4/5/2026	18	44	36	35	1	1	36	100	64	47

## Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/11/2026	25	44	33	35	1	1	52	100	48	26
4/10/2026	25	44	33	35	1	1	52	100	48	26
4/9/2026	25	44	33	35	1	1	53	100	47	25
4/8/2026	25	44	33	35	1	1	53	100	47	25
4/7/2026	25	44	33	35	1	1	53	100	47	25
4/6/2026	25	44	33	35	1	1	53	100	47	17
4/5/2026	25	44	33	35	1	1	53	100	47	13

# Weekly SLA Customer Report

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 Database ID 182



Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/11/2026	20	44	35	35	1	1	76	100	24	45
4/10/2026	20	44	35	35	1	1	76	100	24	45
4/9/2026	20	44	35	35	1	1	76	100	24	44
4/8/2026	20	44	35	35	1	1	76	100	24	44
4/7/2026	20	44	35	35	1	1	76	100	24	44
4/6/2026	20	44	35	35	1	1	76	100	24	39
4/5/2026	20	44	35	35	1	1	76	100	24	35

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
4/11/2026	50	39	19	38	1	1	98	10	0
4/10/2026	50	39	20	38	1	1	98	10	0
4/9/2026	50	39	19	38	1	1	98	10	0
4/8/2026	50	39	19	38	1	1	98	10	0
4/7/2026	50	39	19	38	1	1	98	10	0
4/6/2026	50	39	19	38	1	1	98	10	0
4/5/2026	50	39	19	38	1	1	98	10	0

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	34	90	59
4/10/2026	34	90	60
4/9/2026	34	90	60
4/8/2026	34	90	60
4/7/2026	34	90	60
4/6/2026	34	90	60
4/5/2026	34	90	59

Harddisk Usage shl-winman2-ash

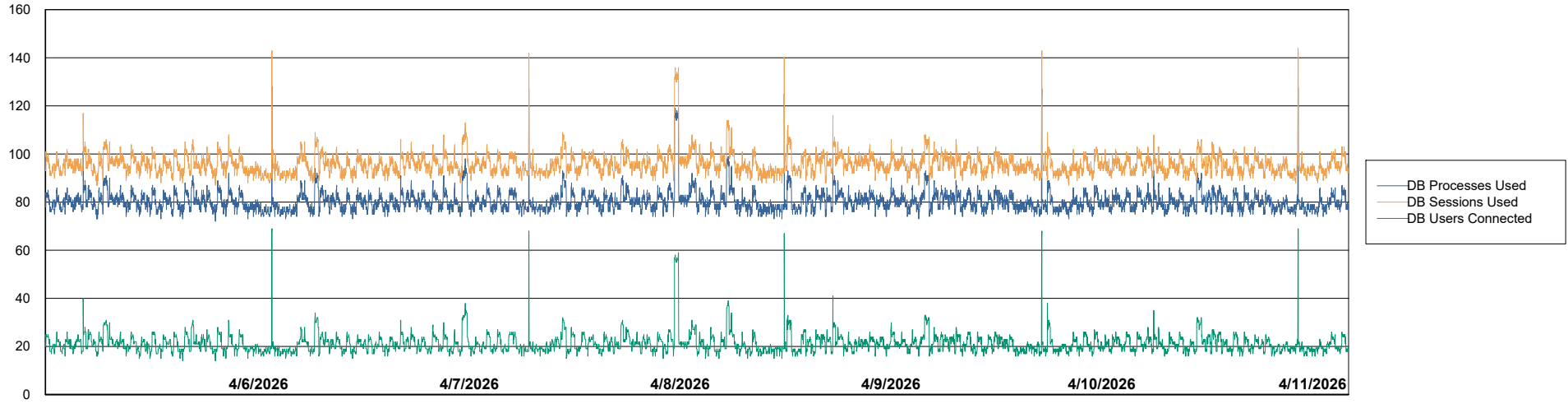
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	29	60	42
4/10/2026	29	60	42
4/9/2026	29	60	42
4/8/2026	29	60	42
4/7/2026	29	60	42
4/6/2026	29	60	42
4/5/2026	29	60	42

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Database ID 182



## Database Performance SHL-BI-ASH\_PROD\_ABS1

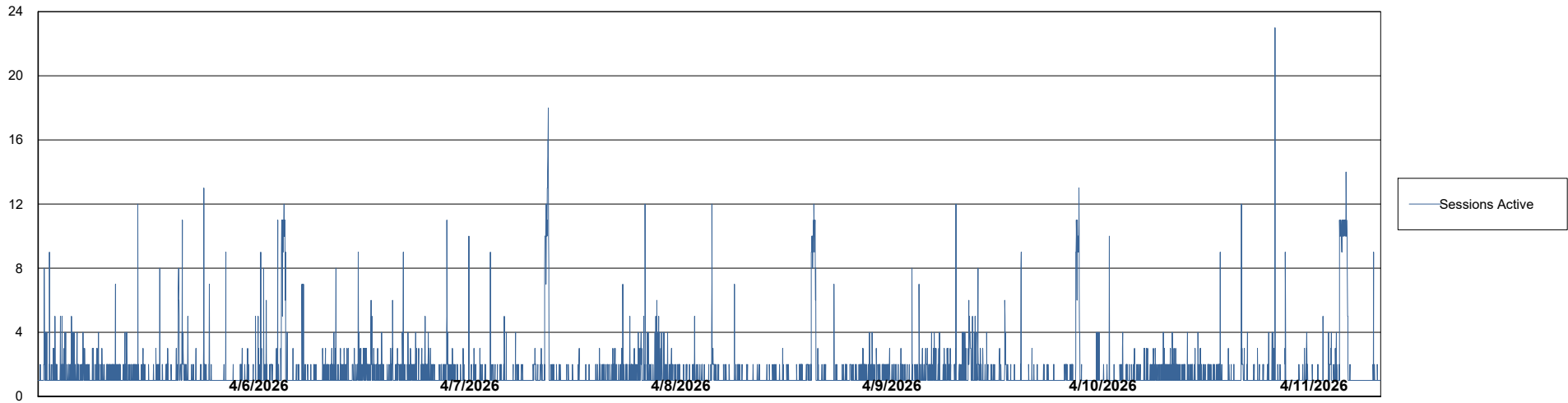
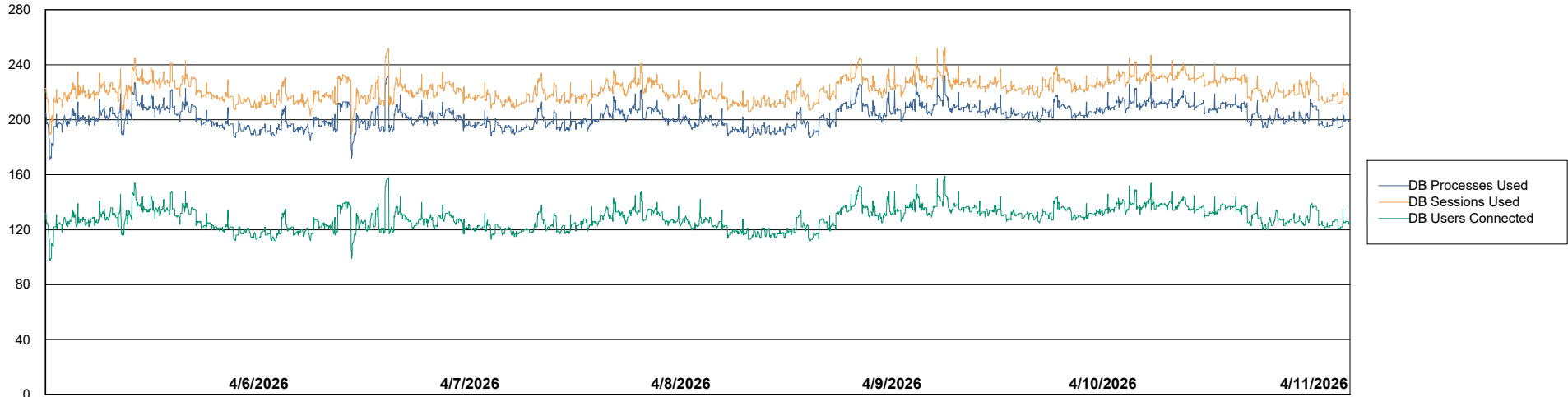


# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



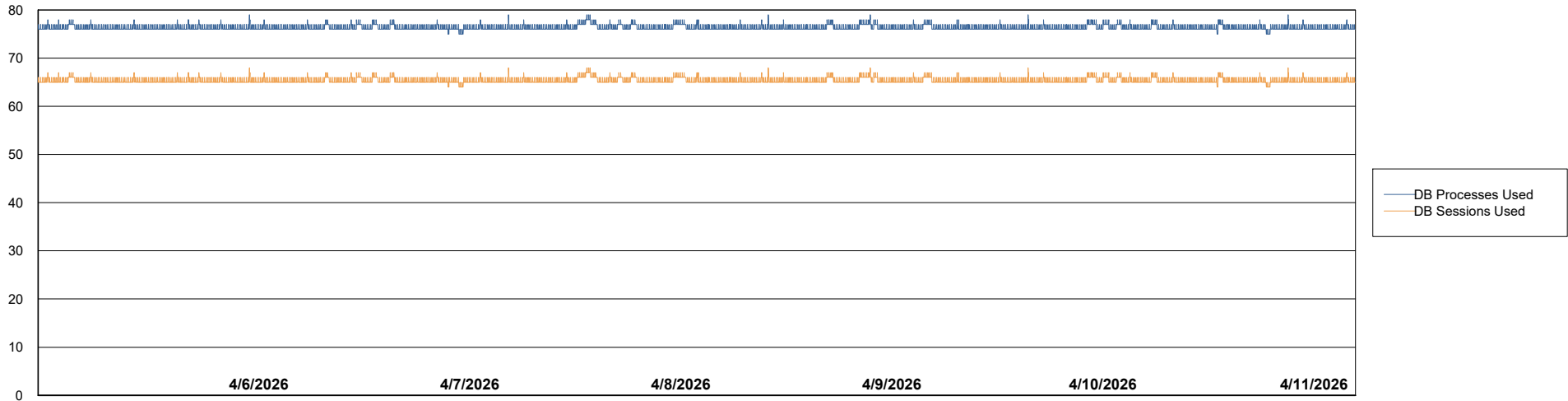
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



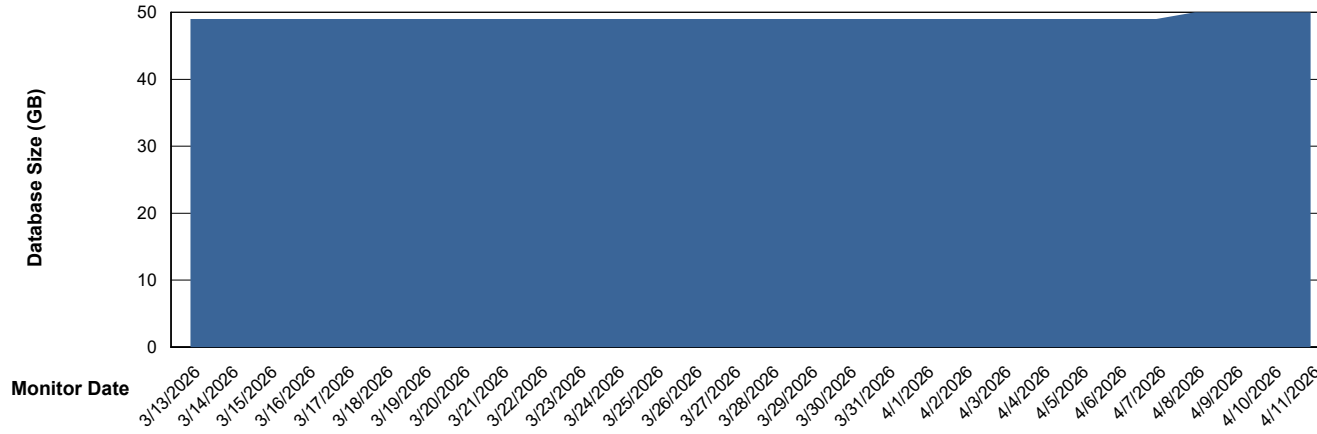
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



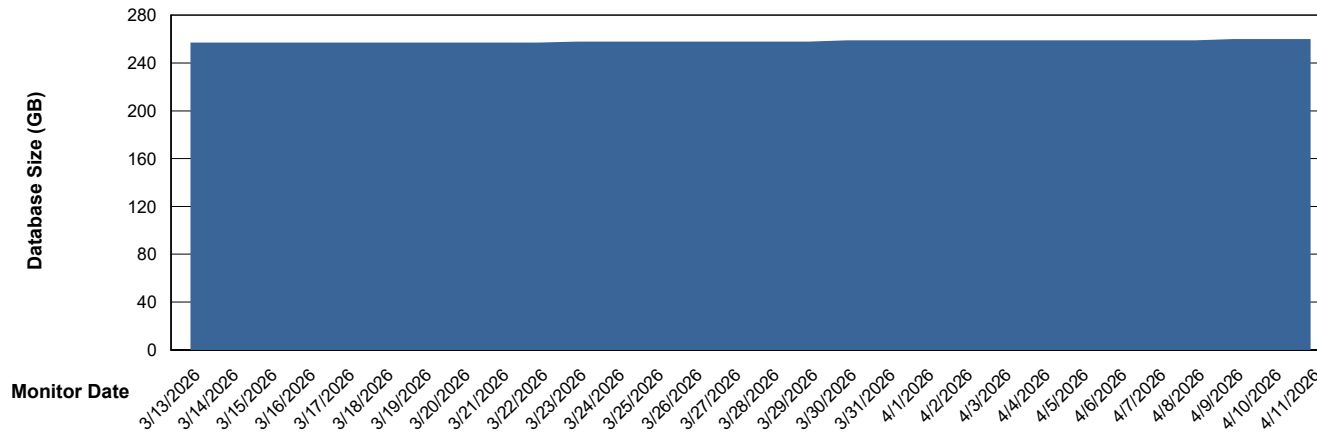
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
4/11/2026	ABSDATA	60	21	65
	INDX	120	22	82
4/10/2026	ABSDATA	60	21	65
	INDX	120	22	82
4/9/2026	ABSDATA	60	21	65
	INDX	120	22	82
4/8/2026	ABSDATA	60	21	65
	INDX	120	22	82
4/7/2026	ABSDATA	60	21	65
	INDX	120	22	82
4/6/2026	ABSDATA	60	21	65
	INDX	120	22	82
4/5/2026	ABSDATA	60	21	65
	INDX	120	22	82

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
4/11/2026	ABSDATA	256	107	58
	INDX	252	121	52
4/10/2026	ABSDATA	256	107	58
	INDX	252	121	52
4/9/2026	ABSDATA	256	107	58
	INDX	252	121	52
4/8/2026	ABSDATA	256	107	58
	INDX	252	121	52
4/7/2026	ABSDATA	256	107	58
	INDX	252	121	52
4/6/2026	ABSDATA	256	107	58
	INDX	252	121	52
4/5/2026	ABSDATA	256	107	58
	INDX	252	121	52

## BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Sun, 5-04-2026	None
Thu, 9-04-2026	None
Sat, 11-04-2026	None
Wed, 8-04-2026	None
Fri, 10-04-2026	None
Tue, 7-04-2026	None
Mon, 6-04-2026	None

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Database ID 182



Standby Database Health SHL OCI ASH Production

### Recovery lag for last 7 days



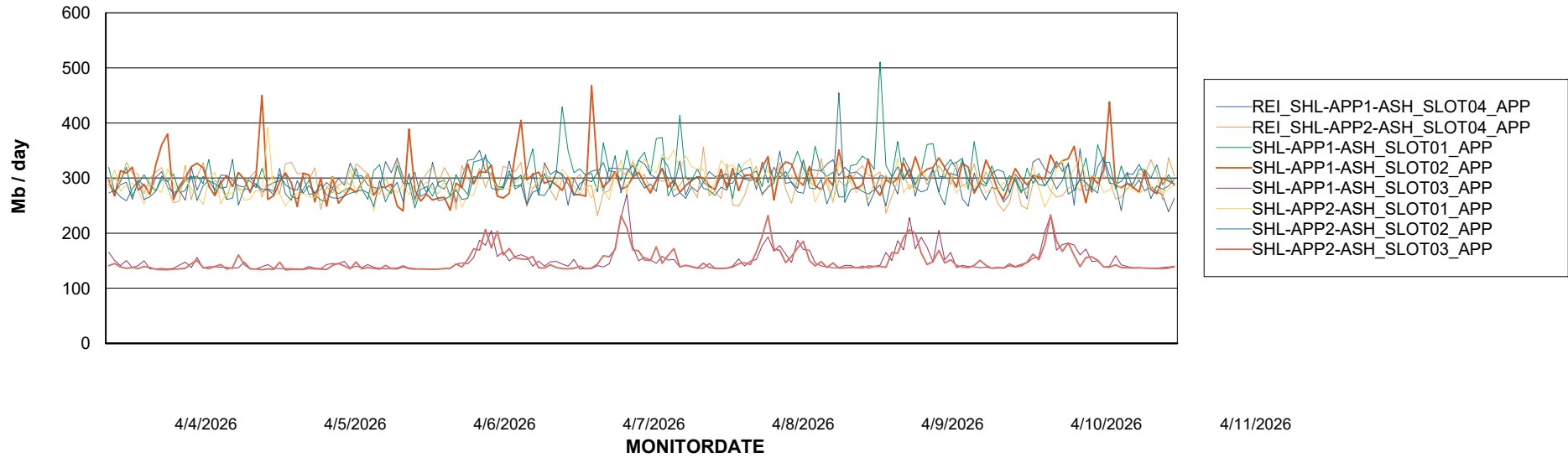
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182

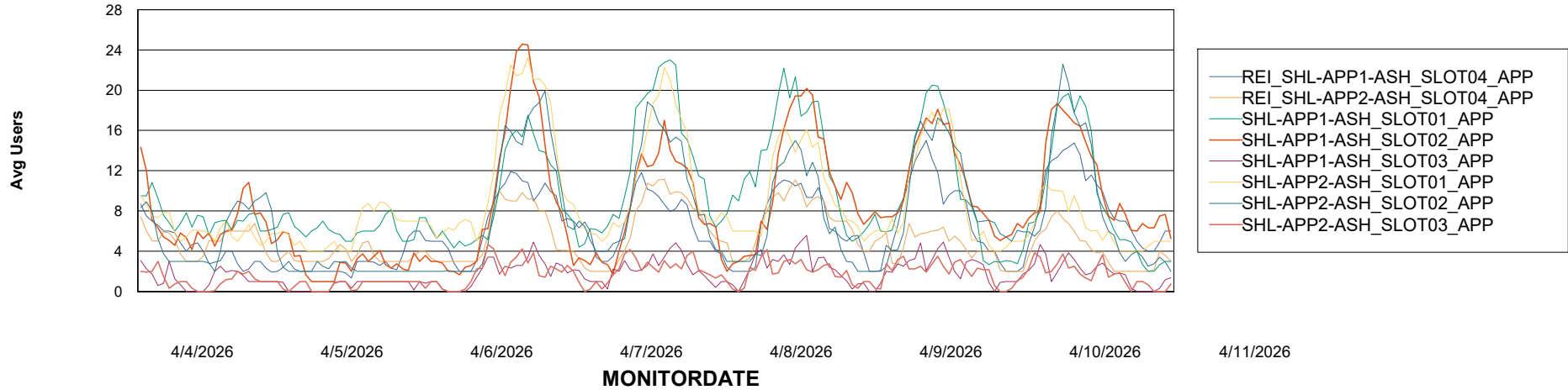


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



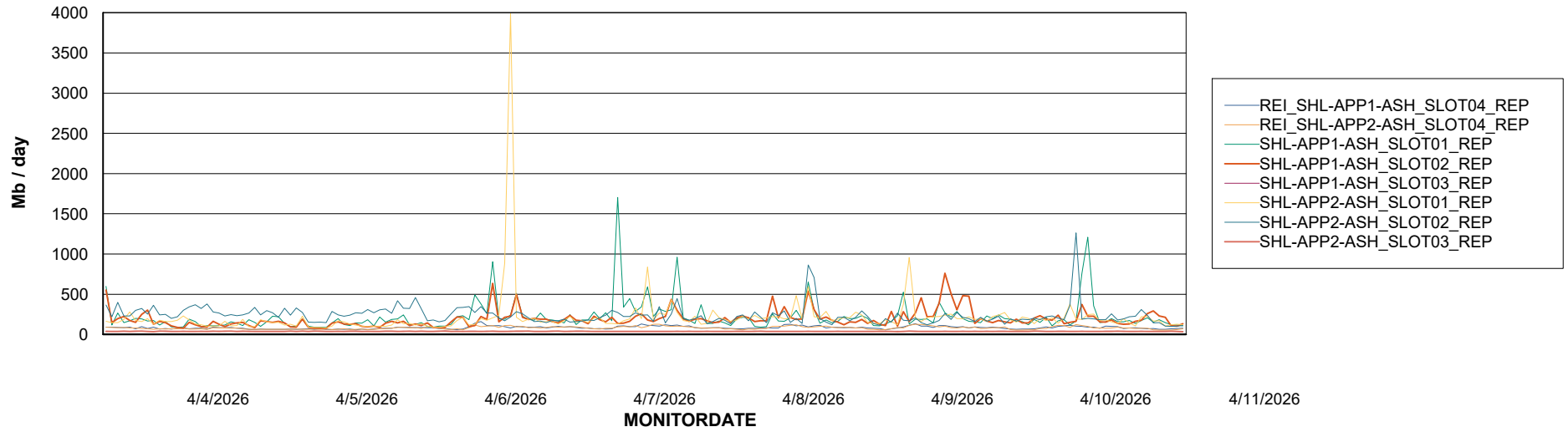
# Weekly SLA Customer Report

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Database ID 182



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



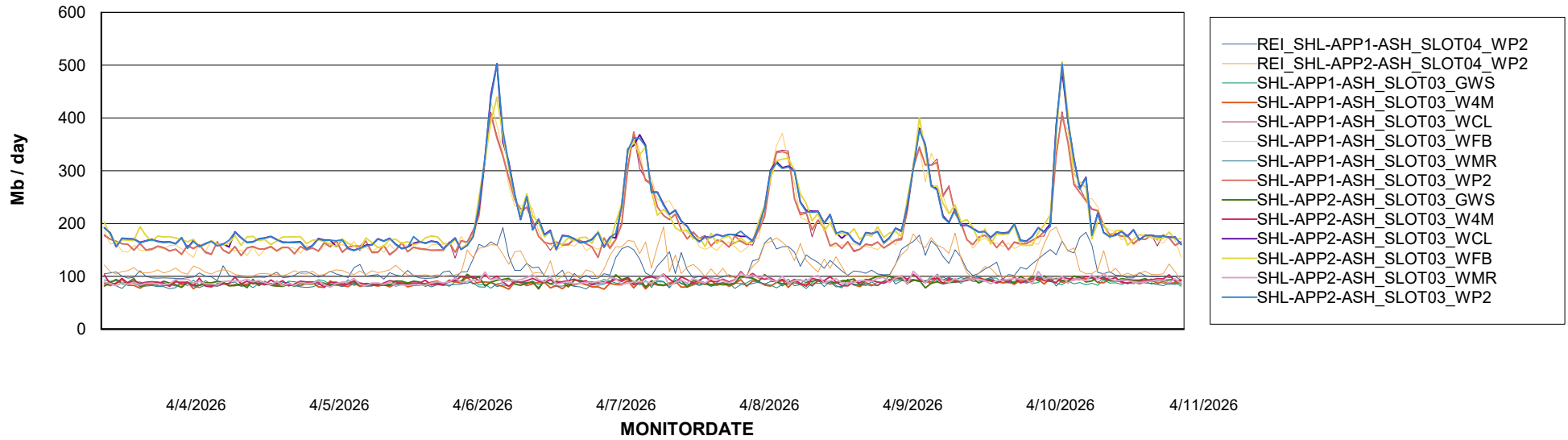
# Weekly SLA Customer Report

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Database ID 182



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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Database ID 182



## Disaster per ABS component

