

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_HeySimple

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	75	119	30
4/10/2026	75	119	30
4/9/2026	75	119	30
4/8/2026	75	119	30
4/7/2026	75	119	30
4/6/2026	75	119	30
4/5/2026	75	119	30

## Harddisk Usage NOA\_PRD\_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
4/11/2026	56	199	89	25	500	374	68	200	65
4/10/2026	55	199	89	25	500	374	71	200	59
4/9/2026	55	199	89	25	500	374	71	200	59
4/8/2026	55	199	89	25	500	374	71	200	58
4/7/2026	55	199	89	25	500	374	71	200	59
4/6/2026	55	199	89	25	500	374	71	200	58
4/5/2026	55	199	89	25	500	374	71	200	58

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
4/11/2026	28	100	71	19	1,100	890	65	400	139
4/10/2026	28	100	71	20	1,100	883	66	400	135
4/9/2026	28	100	71	20	1,100	883	65	400	138
4/8/2026	28	100	71	20	1,100	883	65	400	142
4/7/2026	29	100	71	20	1,100	882	64	400	143
4/6/2026	29	100	71	20	1,100	882	65	400	139
4/5/2026	29	100	71	20	1,100	882	67	400	133

## Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
4/11/2026	65	279	99	16	838	704	81	559	107
4/10/2026	65	279	99	16	838	704	82	559	103
4/9/2026	65	279	99	16	838	704	81	559	106
4/8/2026	65	279	99	16	838	704	80	559	110
4/7/2026	65	279	99	16	838	704	80	559	111
4/6/2026	65	279	98	16	838	704	81	559	107
4/5/2026	65	279	98	16	838	704	82	559	101

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	52	100	48
4/10/2026	52	100	48
4/9/2026	52	100	48
4/8/2026	52	100	48
4/7/2026	52	100	48
4/6/2026	52	100	48
4/5/2026	52	100	48

Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	64	100	36
4/10/2026	64	100	36
4/9/2026	64	100	36
4/8/2026	63	100	37
4/7/2026	62	100	38
4/6/2026	62	100	38
4/5/2026	62	100	38

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Harddisk Usage NOA\_PRD\_NovoLink

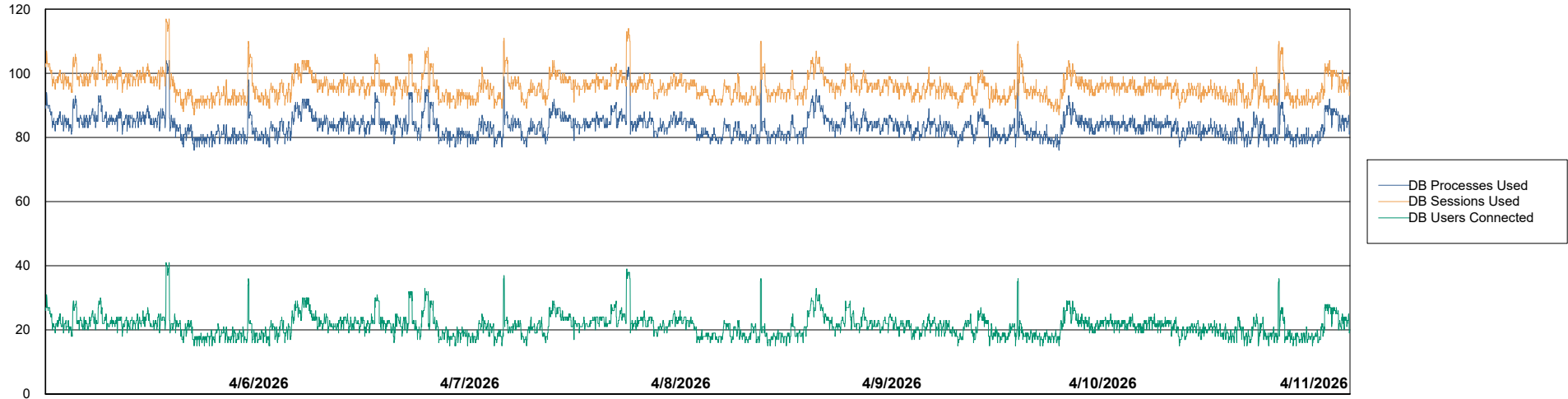
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	64	100	35
4/10/2026	64	100	35
4/9/2026	64	100	36
4/8/2026	64	100	36
4/7/2026	65	100	35
4/6/2026	65	100	35
4/5/2026	65	100	35

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NHSBI\_ABS1

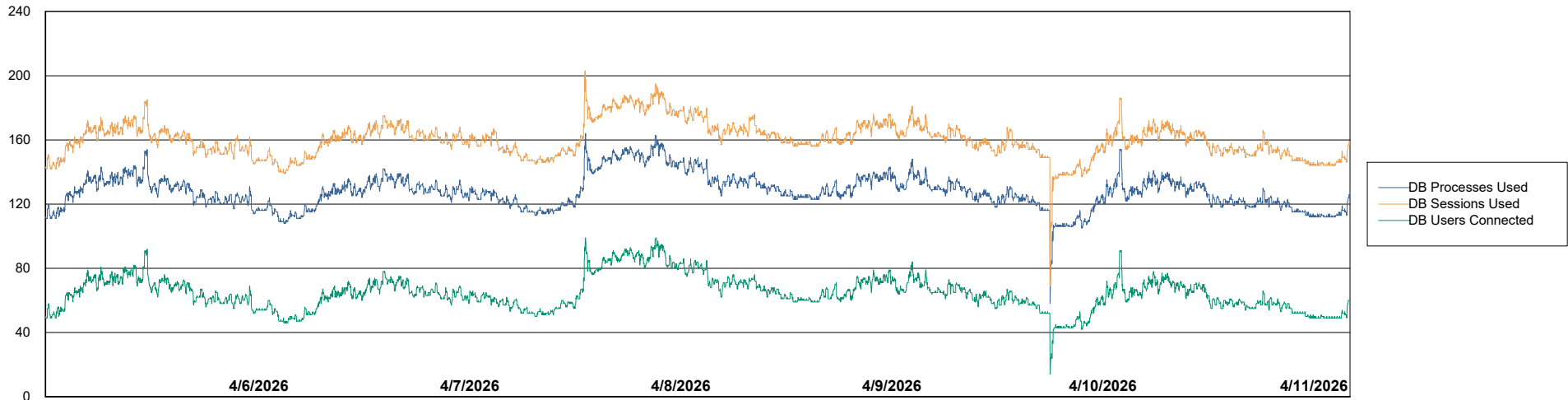


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NovoABS01\_ABS1



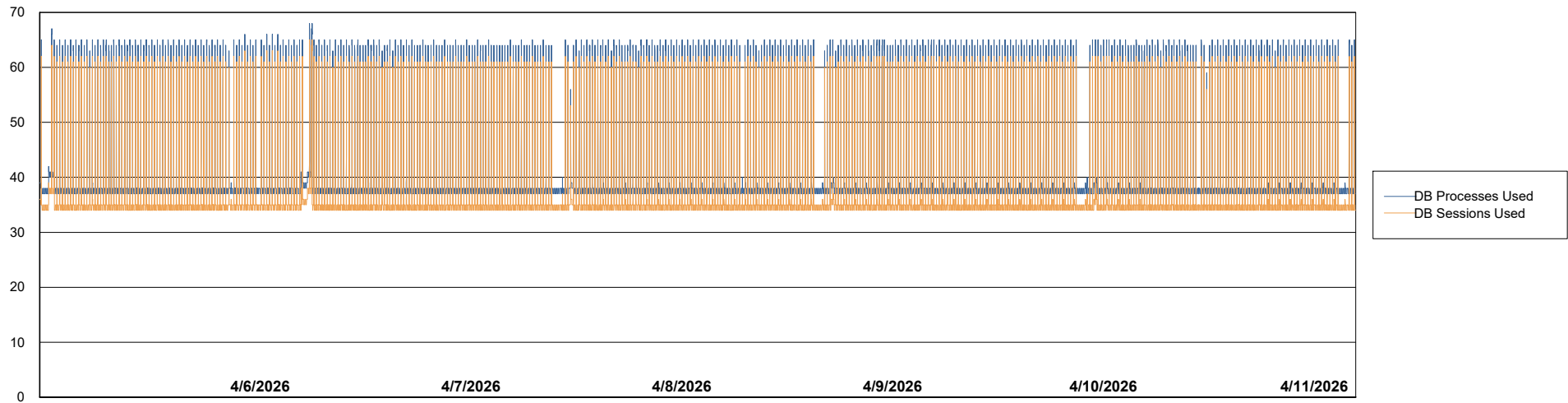
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300



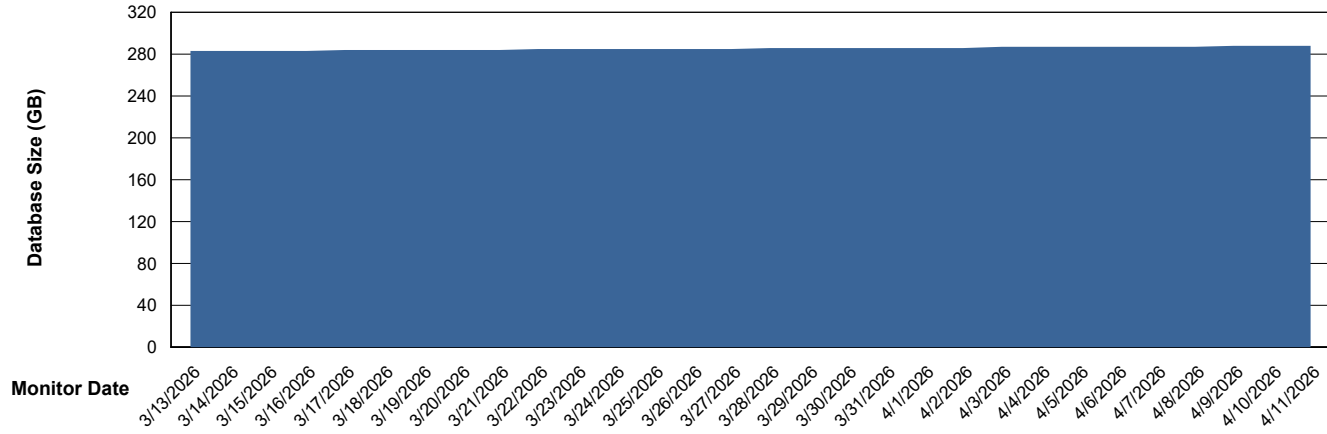
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



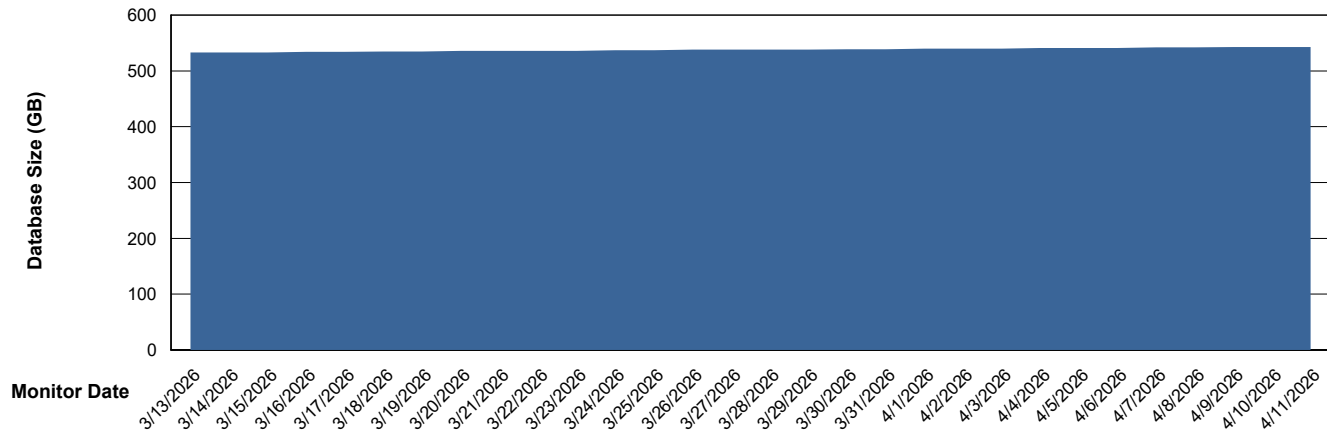
DATABASE SIZE NOA\_PRD\_NHSBI\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Database Tablespace NOA\_PRD\_NHSBI\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
4/11/2026	ABSDATA	192	143	25
	INDX	192	136	29
4/10/2026	ABSDATA	192	143	25
	INDX	192	136	29
4/9/2026	ABSDATA	192	143	25
	INDX	192	136	29
4/8/2026	ABSDATA	192	143	26
	INDX	192	136	29
4/7/2026	ABSDATA	192	143	26
	INDX	192	136	29
4/6/2026	ABSDATA	192	143	26
	INDX	192	136	29
4/5/2026	ABSDATA	192	143	26
	INDX	192	136	29

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
4/11/2026	ABSDATA	288	189	34
	INDX	416	341	18
4/10/2026	ABSDATA	288	189	34
	INDX	416	341	18
4/9/2026	ABSDATA	288	189	34
	INDX	416	340	18
4/8/2026	ABSDATA	288	189	34
	INDX	416	340	18
4/7/2026	ABSDATA	288	189	34
	INDX	416	340	18
4/6/2026	ABSDATA	288	189	35
	INDX	416	339	18
4/5/2026	ABSDATA	288	188	35
	INDX	416	339	18

BI last ETL error for NOA\_PRD\_NHSBI\_ABS1

Tue, 7-04-2026	None
Fri, 10-04-2026	None
Wed, 8-04-2026	None
Thu, 9-04-2026	None
Sat, 11-04-2026	None
Sun, 5-04-2026	None
Mon, 6-04-2026	None

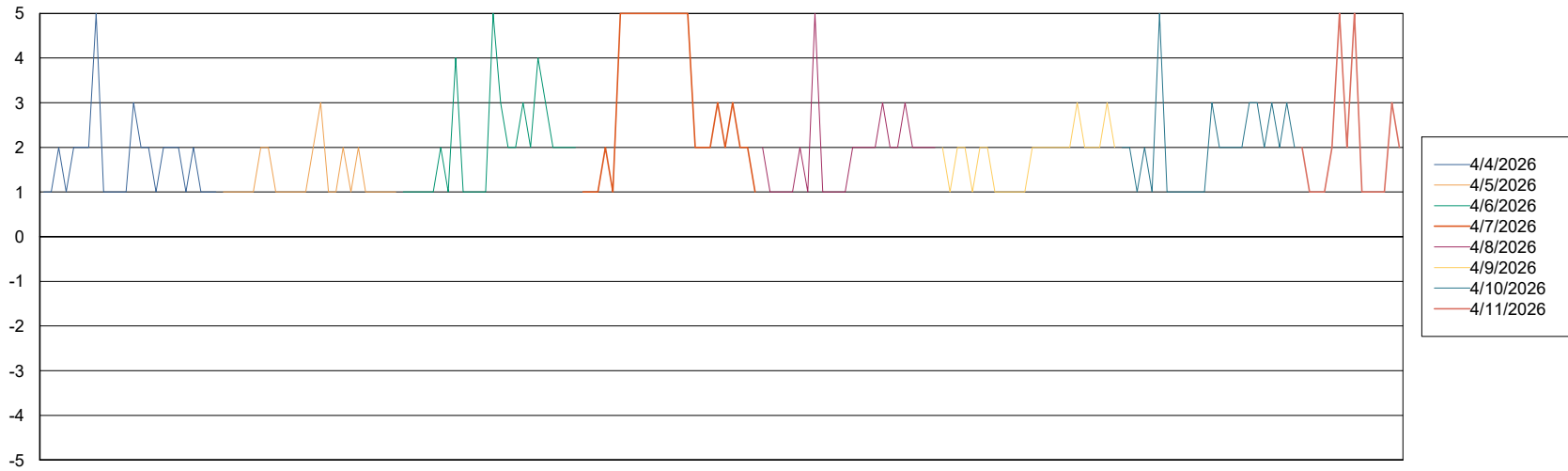
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



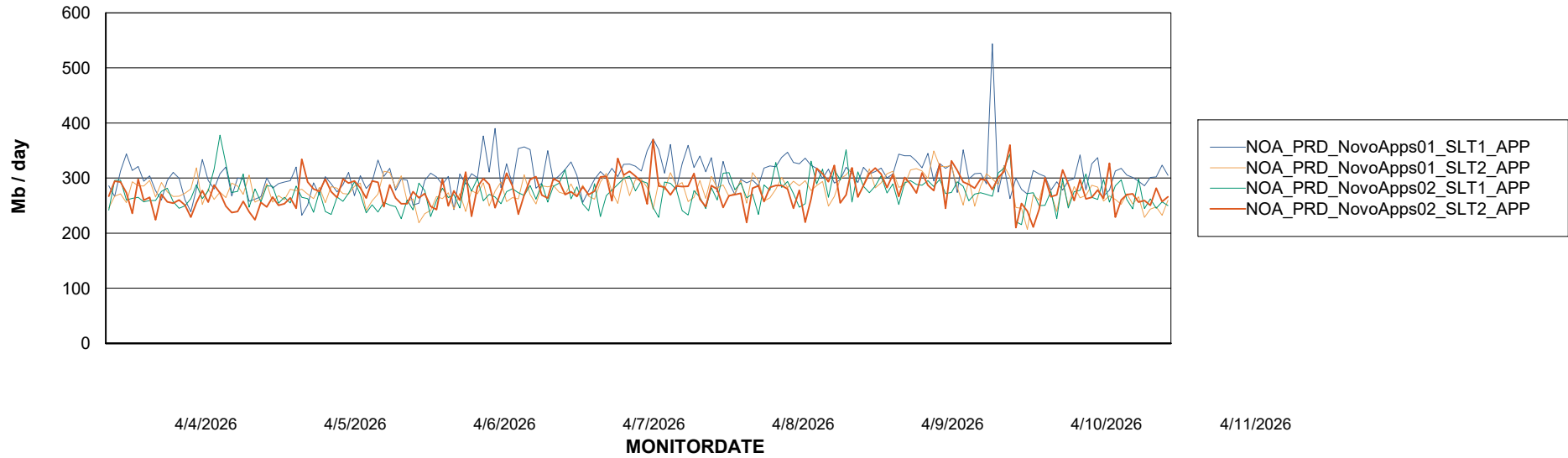
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116

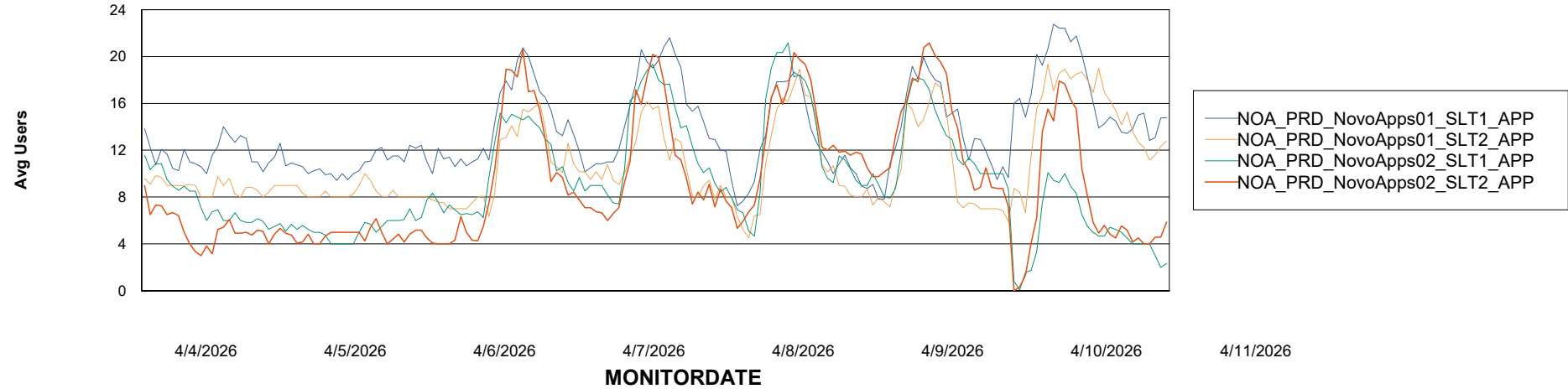


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



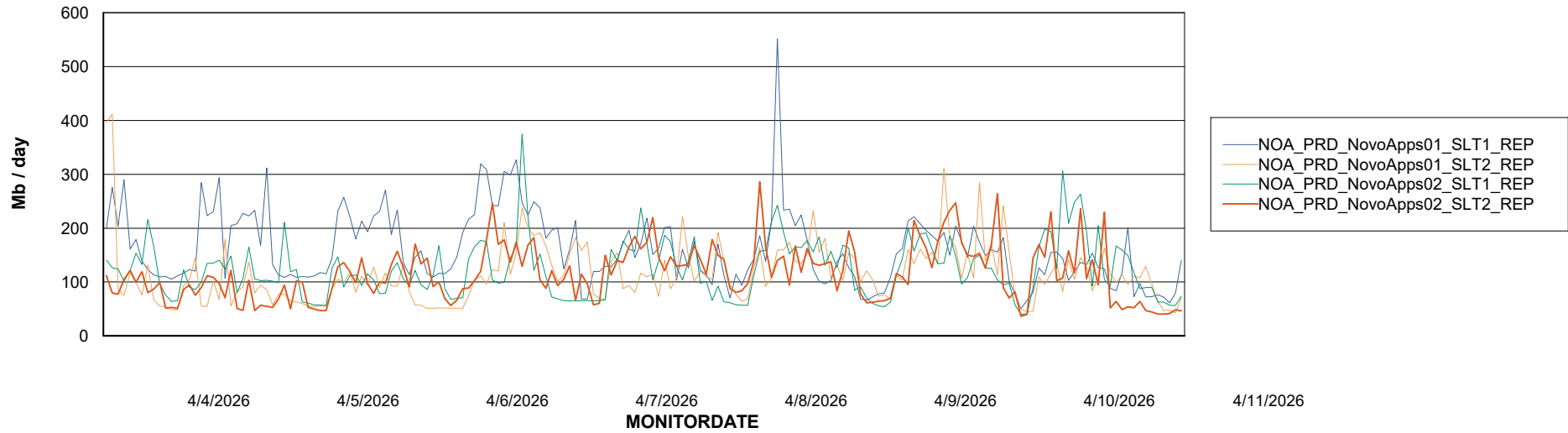
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## ABSSolute Web Component Services

### Avg memory used per ABS Web component

