

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage Future JSG_PRD_HVL-VS-ABSOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/11/2026	57	149	64	20	900	716
4/10/2026	57	149	64	20	900	716
4/9/2026	57	149	64	20	900	718
4/8/2026	57	149	64	20	900	718
4/7/2026	57	149	64	20	900	718
4/6/2026	57	149	64	20	900	718
4/5/2026	57	149	64	20	900	717

Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/11/2026	25	149	111	14	900	770
4/10/2026	25	149	112	15	900	762
4/9/2026	25	149	112	15	900	762
4/8/2026	25	149	111	15	900	762
4/7/2026	25	149	111	15	900	762
4/6/2026	25	149	111	15	900	762
4/5/2026	26	149	111	15	900	762

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Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	46	89	49
4/10/2026	46	89	49
4/9/2026	46	89	49
4/8/2026	46	89	49
4/7/2026	46	89	49
4/6/2026	46	89	48
4/5/2026	46	89	48

Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	57	79	34
4/10/2026	57	79	34
4/9/2026	57	79	34
4/8/2026	57	79	34
4/7/2026	57	79	34
4/6/2026	57	79	34
4/5/2026	57	79	34

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Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	39	79	48
4/10/2026	39	79	48
4/9/2026	39	79	48
4/8/2026	39	79	48
4/7/2026	39	79	48
4/6/2026	39	79	48
4/5/2026	39	79	48

Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	27	149	108
4/10/2026	27	149	108
4/9/2026	28	149	108
4/8/2026	28	149	108
4/7/2026	28	149	108
4/6/2026	28	149	108
4/5/2026	28	149	108

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Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/11/2026	30	149	105	22	1,997	1,561
4/10/2026	30	149	105	22	1,997	1,564
4/9/2026	30	149	105	22	1,997	1,564
4/8/2026	30	149	105	22	1,997	1,564
4/7/2026	30	149	105	22	1,997	1,564
4/6/2026	30	149	105	22	1,997	1,564
4/5/2026	30	149	105	22	1,997	1,563

Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
4/11/2026	54	199	91	22	1,997	1,562	71	500	144
4/10/2026	54	199	91	22	1,997	1,563	75	500	125
4/9/2026	54	199	91	22	1,997	1,563	75	500	126
4/8/2026	54	199	91	22	1,997	1,564	79	500	107
4/7/2026	53	199	94	21	1,997	1,574	68	500	162
4/6/2026	51	199	98	21	1,997	1,573	71	500	145
4/5/2026	51	199	98	21	1,997	1,573	71	500	145

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Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	62	79	30
4/10/2026	62	79	30
4/9/2026	62	79	30
4/8/2026	62	79	30
4/7/2026	62	79	30
4/6/2026	62	79	30
4/5/2026	62	79	30

Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	63	79	30
4/10/2026	63	79	29
4/9/2026	63	79	29
4/8/2026	63	79	29
4/7/2026	63	79	29
4/6/2026	63	79	29
4/5/2026	63	79	29

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Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	28	149	108
4/10/2026	28	149	108
4/9/2026	28	149	108
4/8/2026	28	149	108
4/7/2026	28	149	108
4/6/2026	28	149	108
4/5/2026	28	149	108

Harddisk Usage JSG_PRD_WORF

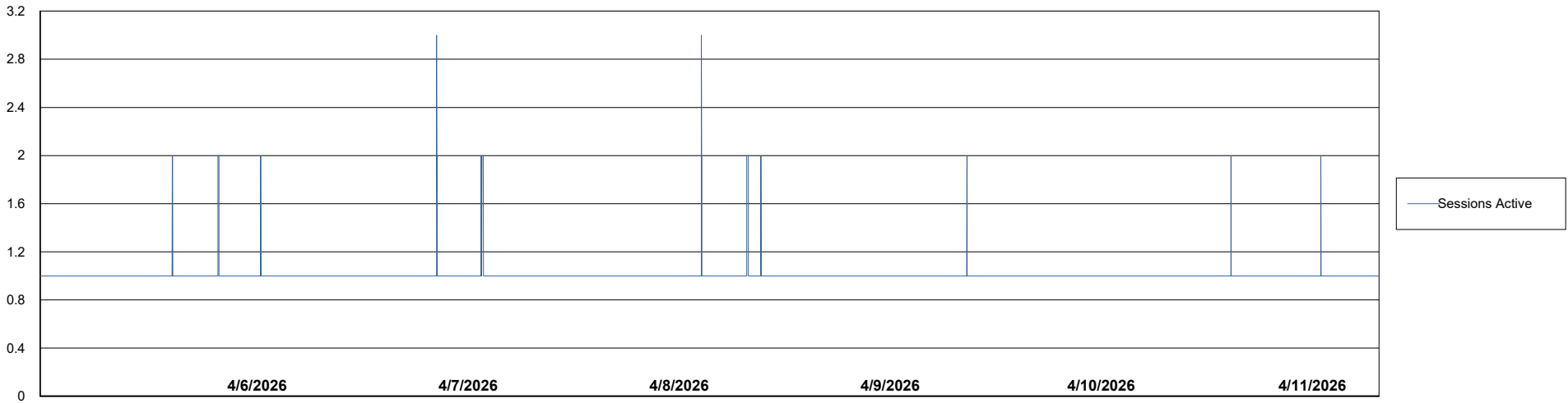
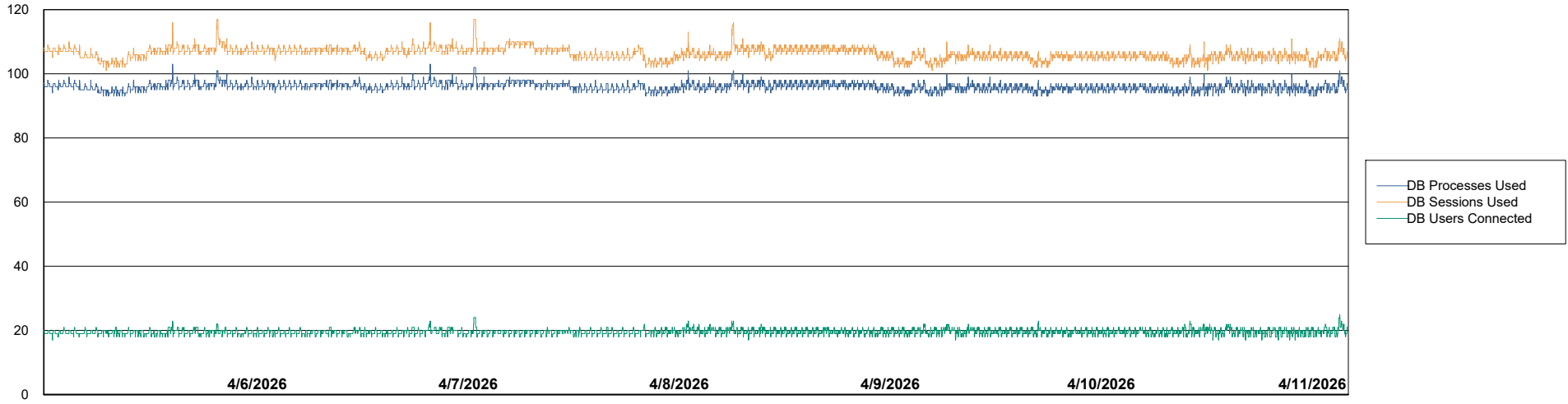
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/11/2026	47	149	79
4/10/2026	47	149	79
4/9/2026	47	149	79
4/8/2026	47	149	79
4/7/2026	47	149	79
4/6/2026	47	149	79
4/5/2026	47	149	79

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Customer JSG_Production (24/7)
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Database Performance Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

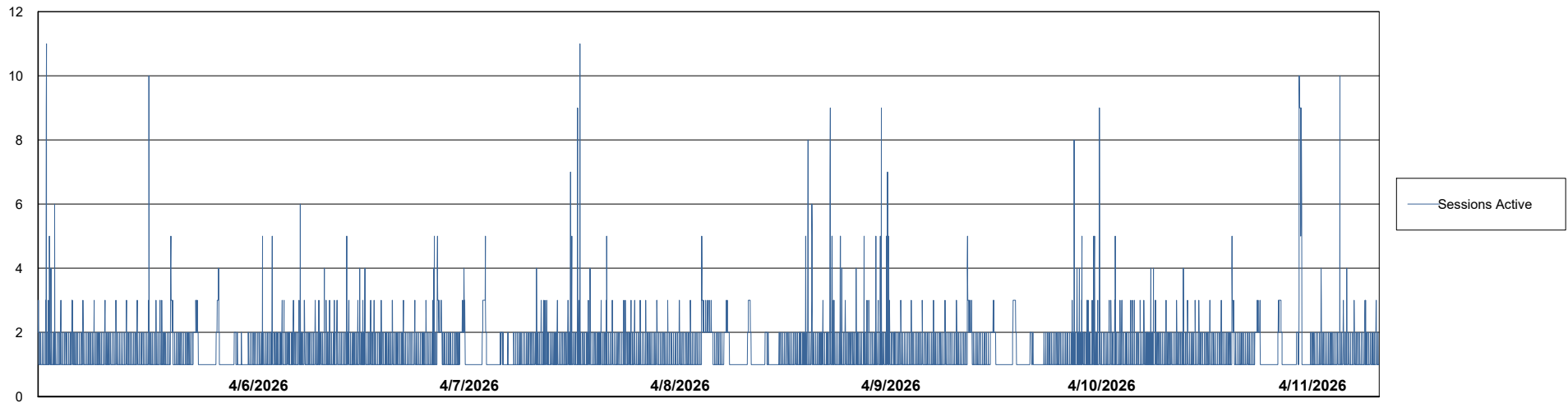
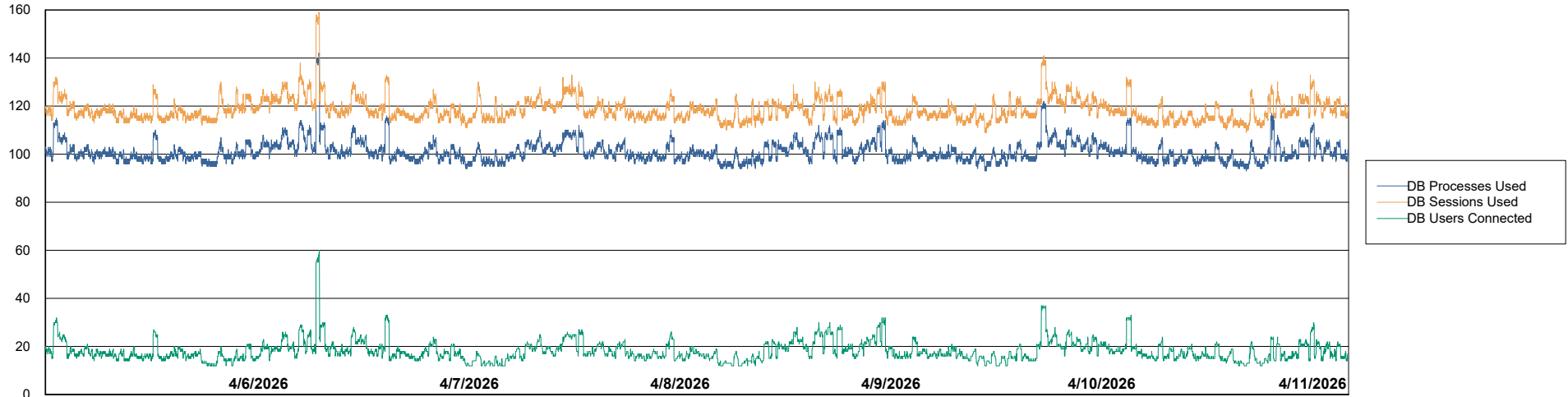


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_BASHIR_DB_ABS1



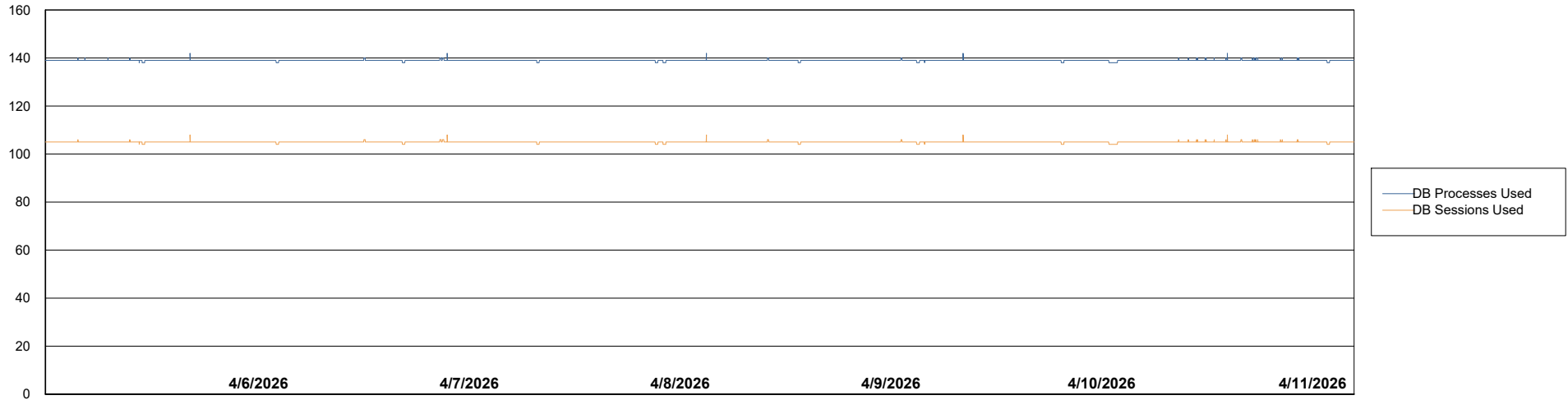
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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000

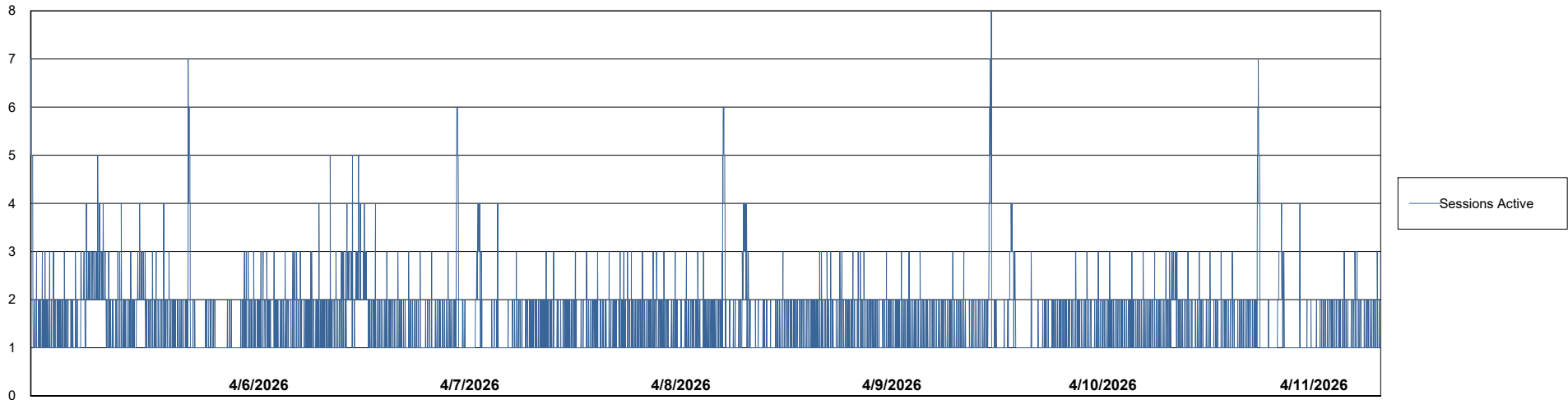
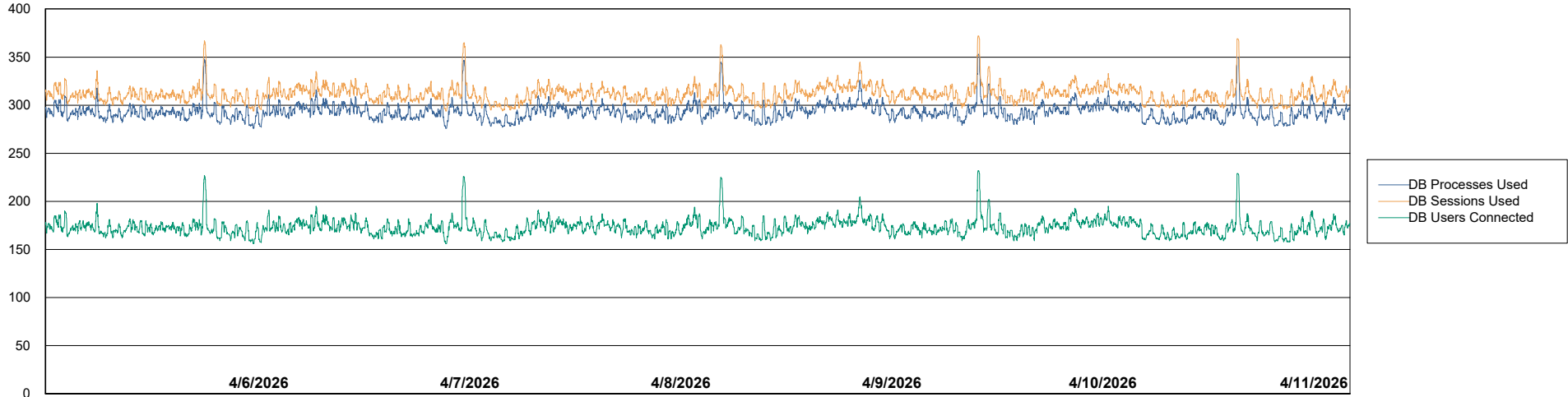


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



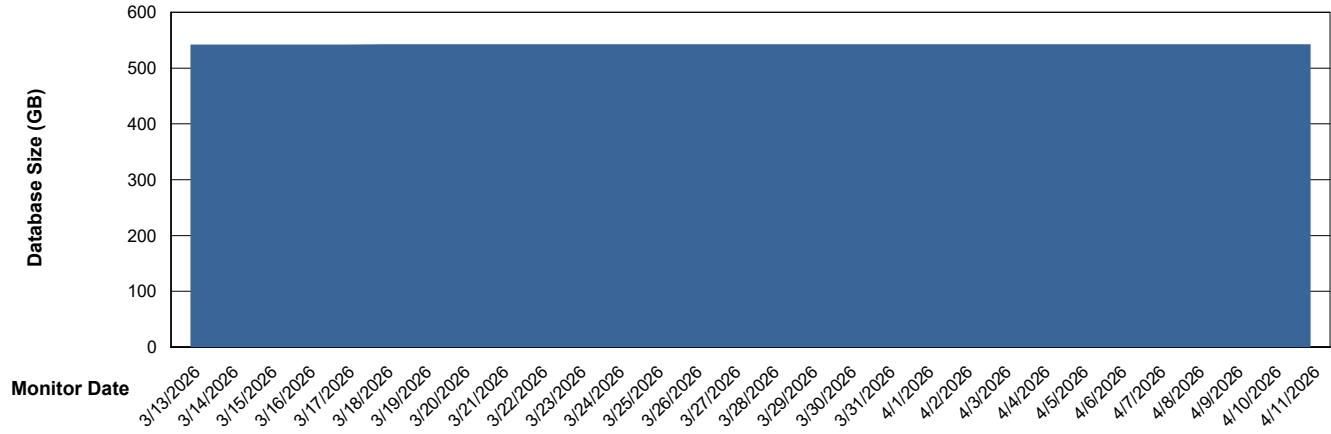
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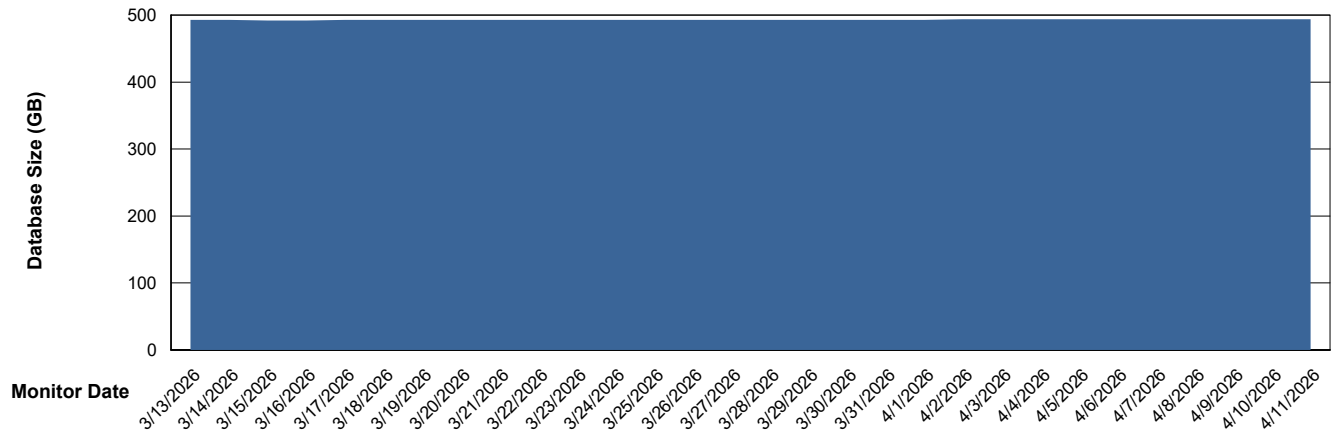
DATABASE SIZE Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



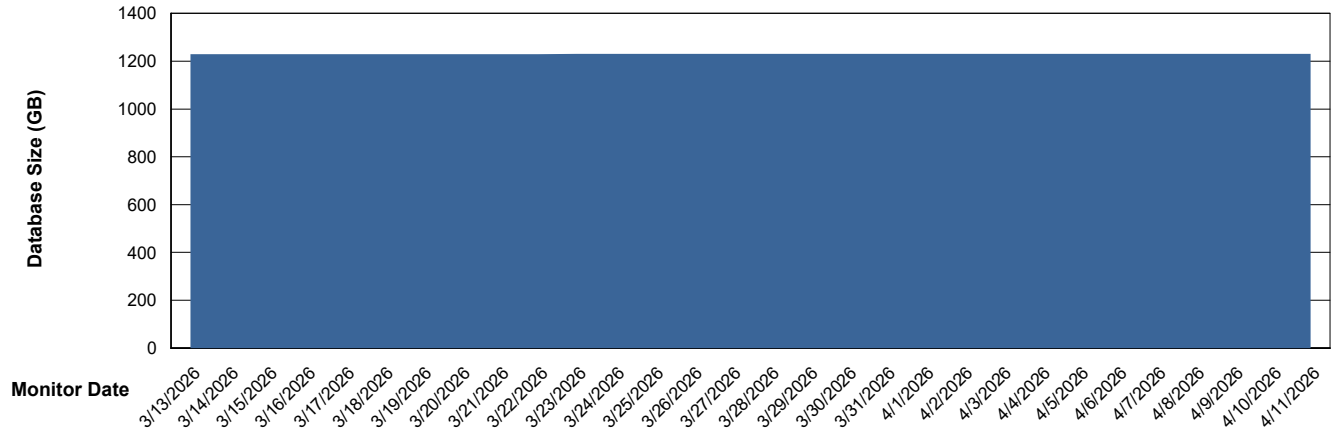
Weekly SLA Customer Report

Customer JSG_Production (24/7)
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DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
4/11/2026	ABSDATA	384	264	31
	INDX	352	276	22
4/10/2026	ABSDATA	384	264	31
	INDX	352	276	22
4/9/2026	ABSDATA	384	264	31
	INDX	352	276	22
4/8/2026	ABSDATA	384	264	31
	INDX	352	276	22
4/7/2026	ABSDATA	384	264	31
	INDX	352	276	22
4/6/2026	ABSDATA	384	264	31
	INDX	352	276	22
4/5/2026	ABSDATA	384	264	31
	INDX	352	276	22

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
4/11/2026	ABSDATA	256	209	18
	INDX	352	280	20
4/10/2026	ABSDATA	256	209	18
	INDX	352	280	20
4/9/2026	ABSDATA	256	209	18
	INDX	352	280	20
4/8/2026	ABSDATA	256	209	18
	INDX	352	280	20
4/7/2026	ABSDATA	256	209	18
	INDX	352	280	20
4/6/2026	ABSDATA	256	209	18
	INDX	352	280	20
4/5/2026	ABSDATA	256	209	18
	INDX	352	280	20

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	MaxFileSize (Gb)	Usedsize (Gb)	Percentage free
4/11/2026	ABSDATA	1,376	1,151	16
	INDX	195	59	70
4/10/2026	ABSDATA	1,376	1,151	16
	INDX	195	59	70
4/9/2026	ABSDATA	1,376	1,151	16
	INDX	195	59	70
4/8/2026	ABSDATA	1,376	1,151	16
	INDX	195	59	70
4/7/2026	ABSDATA	1,376	1,151	16
	INDX	195	59	70
4/6/2026	ABSDATA	1,376	1,151	16
	INDX	195	59	70
4/5/2026	ABSDATA	1,376	1,151	16
	INDX	195	59	70

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 6/4/2026	Tue 7/4/2026	Wed 8/4/2026	Thu 9/4/2026	Fri 10/4/2026	Sat 11/4/2026
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1
Sun, 5-04-2026	None
Fri, 10-04-2026	None
Thu, 9-04-2026	None
Wed, 8-04-2026	None
Tue, 7-04-2026	None
Sat, 11-04-2026	None
Mon, 6-04-2026	None

BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Wed, 8-04-2026	None
Fri, 10-04-2026	None
Sun, 5-04-2026	None
Sun, 5-04-2026	None
Tue, 7-04-2026	None
Thu, 9-04-2026	None
Sat, 11-04-2026	None
Mon, 6-04-2026	None
Thu, 9-04-2026	None
Mon, 6-04-2026	None
Sat, 11-04-2026	None
Tue, 7-04-2026	None
Wed, 8-04-2026	None
Fri, 10-04-2026	None

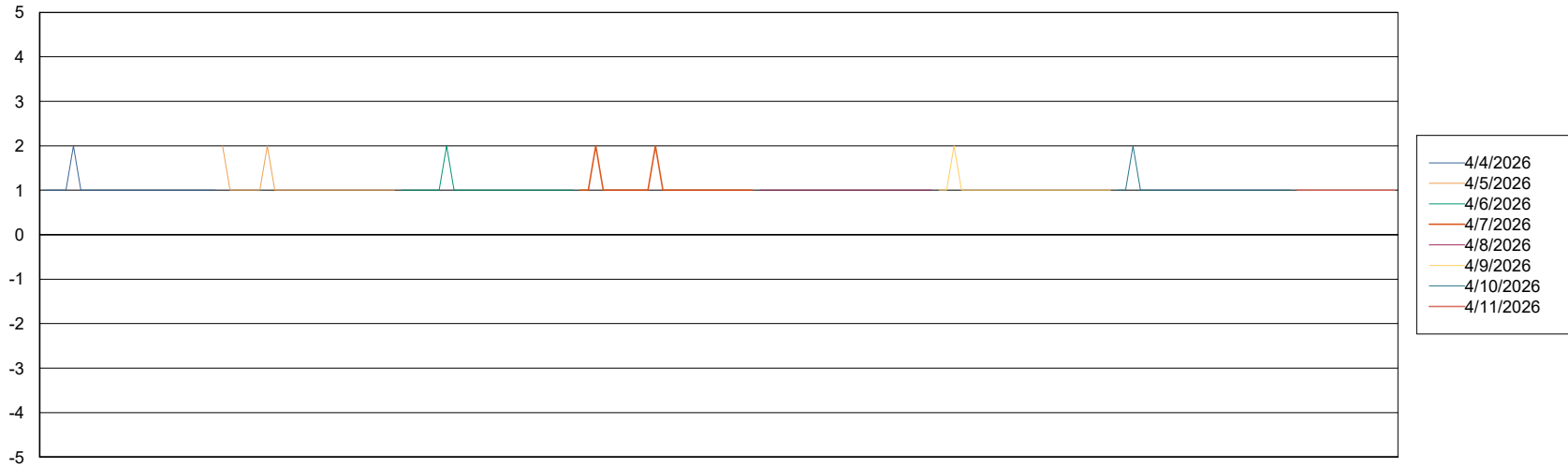
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



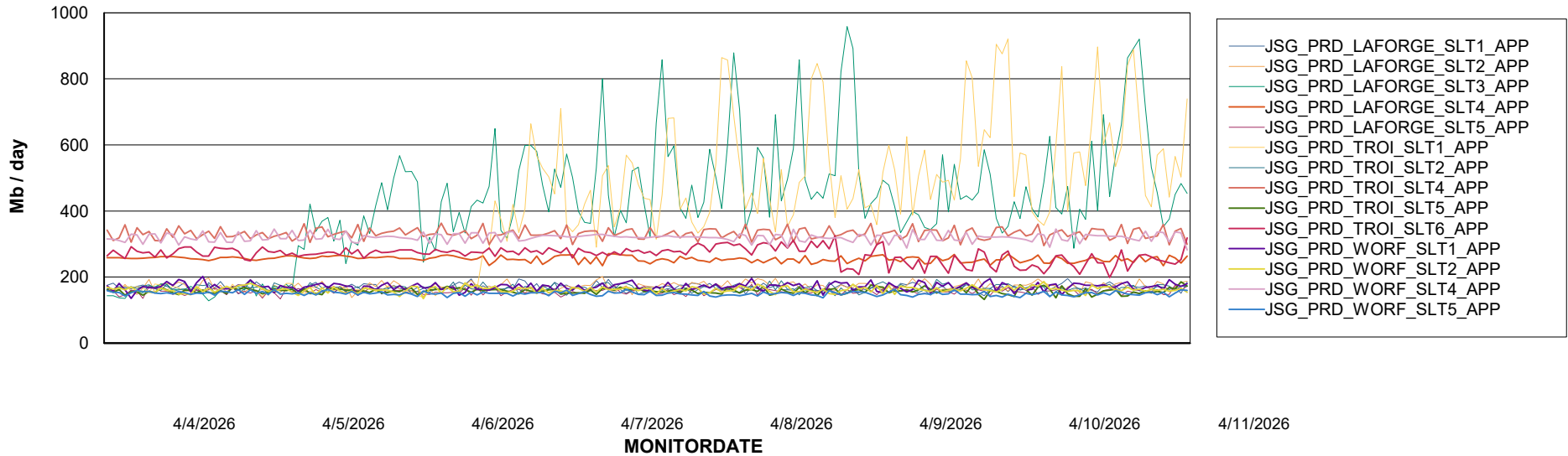
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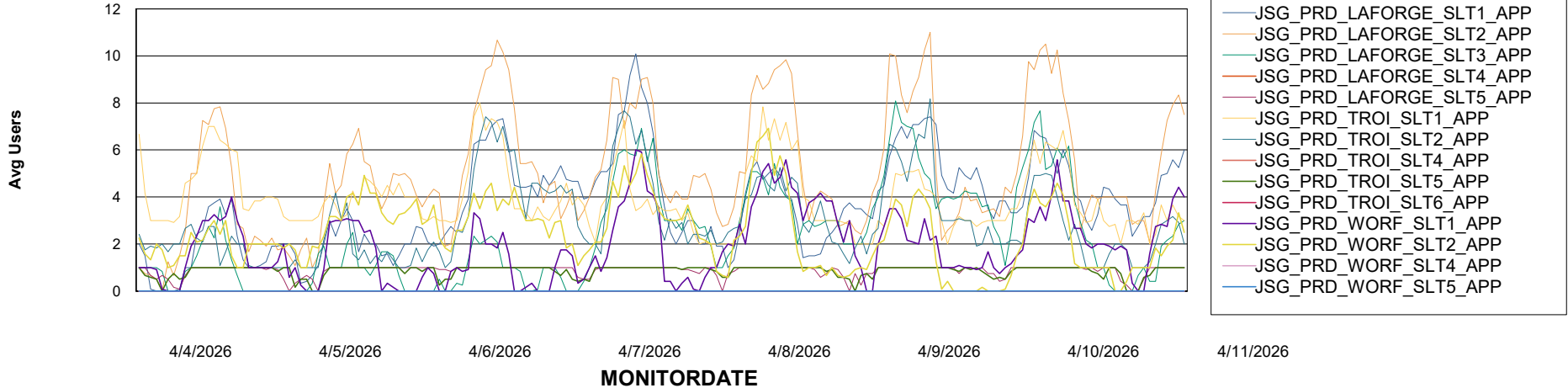


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



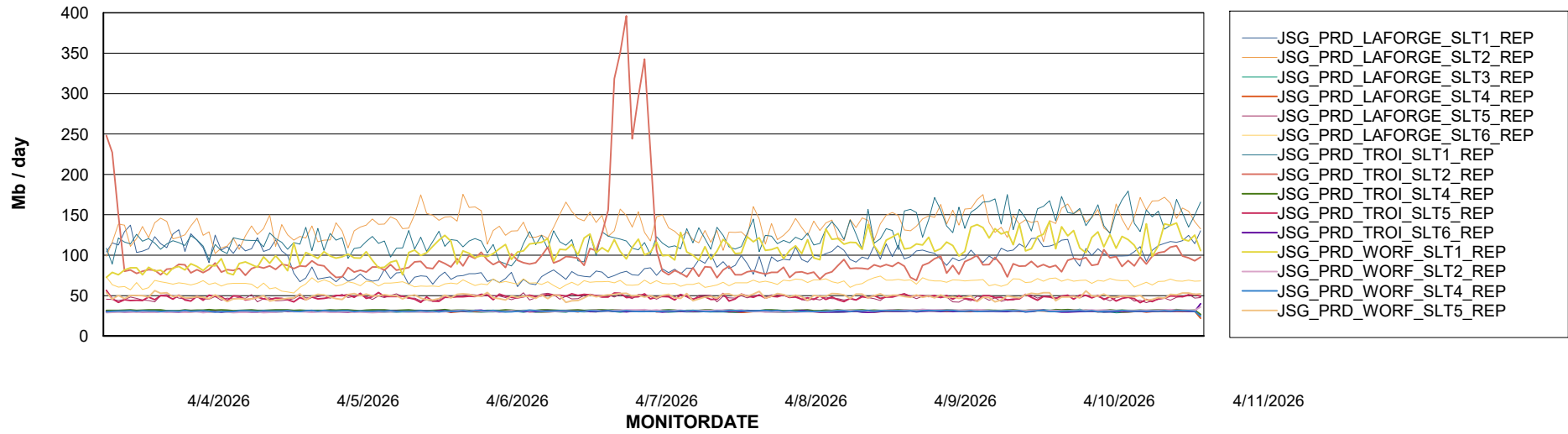
Weekly SLA Customer Report

Customer JSG_Production (24/7)
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



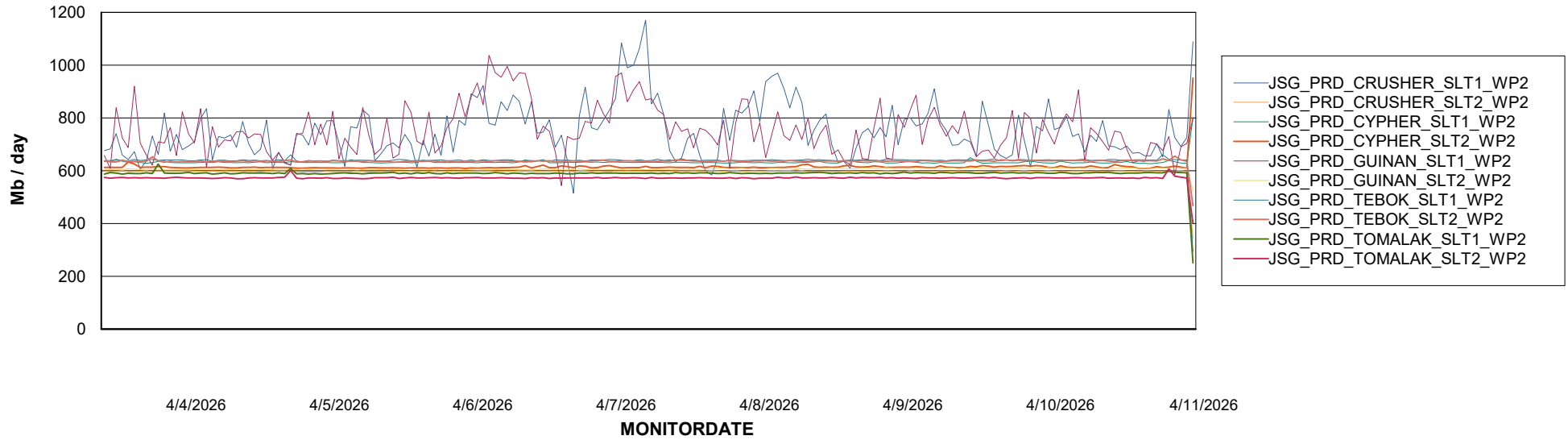
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

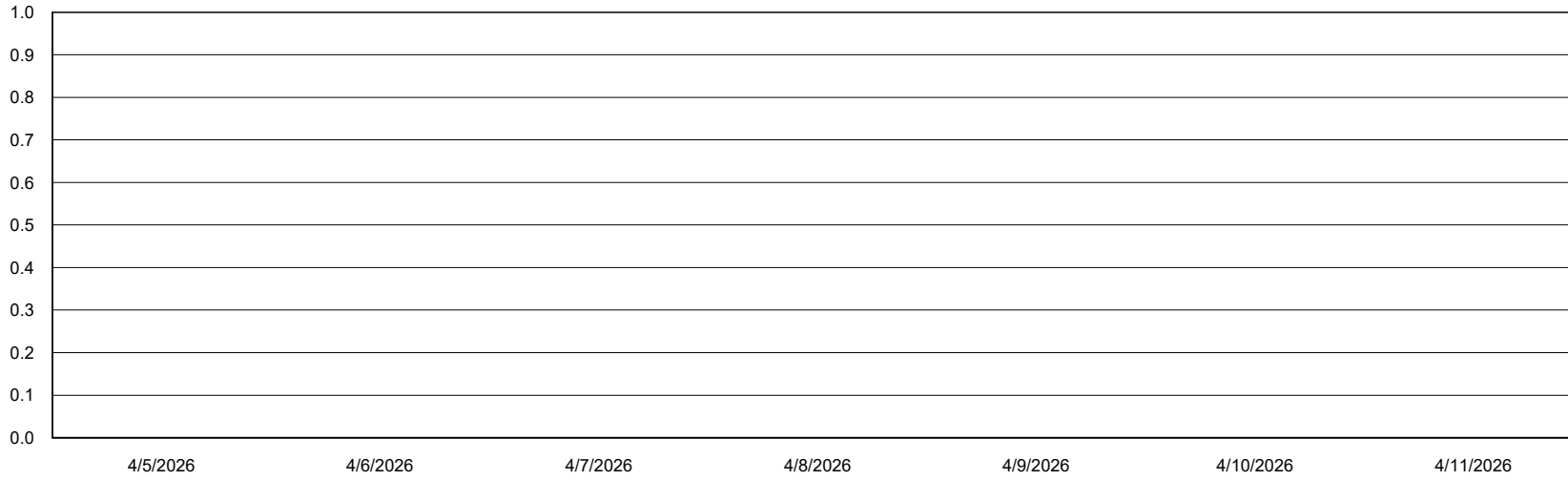


Weekly SLA Customer Report

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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP