

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
4/4/2026	24	44	33	85	100	15	36	1	1	98
4/3/2026	24	44	33	85	100	15	36	1	1	98
4/2/2026	24	44	33	85	100	15	36	1	1	98
4/1/2026	24	44	33	85	100	15	36	1	1	98
3/31/2026	24	44	33	84	100	15	36	1	1	98
3/30/2026	24	44	33	85	100	15	36	1	1	98
3/29/2026	24	44	33	85	100	15	36	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
4/4/2026	15	39	33	77	100	23	36	1	1	98
4/3/2026	16	39	33	77	100	23	36	1	1	98
4/2/2026	16	39	33	77	100	23	36	1	1	98
4/1/2026	16	39	33	77	100	23	36	1	1	98
3/31/2026	16	39	33	77	100	23	36	1	1	98
3/30/2026	16	39	33	77	100	23	36	1	1	98
3/29/2026	16	39	33	77	100	23	36	1	1	98

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/4/2026	18	44	36	35	1	1	36	100	64	47
4/3/2026	18	44	36	35	1	1	36	100	64	47
4/2/2026	18	44	36	35	1	1	36	100	64	47
4/1/2026	18	44	36	35	1	1	36	100	64	47
3/31/2026	18	44	36	35	1	1	36	100	64	47
3/30/2026	18	44	36	35	1	1	36	100	64	47
3/29/2026	18	44	36	35	1	1	36	100	63	47

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/4/2026	25	44	33	35	1	1	53	100	47	12
4/3/2026	25	44	33	35	1	1	53	100	47	13
4/2/2026	25	44	33	35	1	1	54	100	46	13
4/1/2026	25	44	33	35	1	1	57	100	43	13
3/31/2026	25	44	33	35	1	1	59	100	41	13
3/30/2026	25	44	33	35	1	1	59	100	41	13
3/29/2026	25	44	33	35	1	1	59	100	41	14

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/4/2026	20	44	35	35	1	1	76	100	24	35
4/3/2026	20	44	35	35	1	1	76	100	24	35
4/2/2026	20	44	35	35	1	1	76	100	24	35
4/1/2026	20	44	35	35	1	1	76	100	24	36
3/31/2026	20	44	35	35	1	1	76	100	24	36
3/30/2026	20	44	35	35	1	1	76	100	24	36
3/29/2026	20	44	35	35	1	1	76	100	24	36

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
4/4/2026	50	39	19	38	1	1	98	10	0
4/3/2026	50	39	19	38	1	1	98	10	0
4/2/2026	50	39	19	38	1	1	98	10	0
4/1/2026	50	39	19	38	1	1	98	10	0
3/31/2026	50	39	19	38	1	1	98	10	0
3/30/2026	50	39	19	38	1	1	98	10	0
3/29/2026	50	39	19	38	1	1	98	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	35	90	59
4/3/2026	35	90	59
4/2/2026	35	90	59
4/1/2026	35	90	58
3/31/2026	35	90	58
3/30/2026	35	90	59
3/29/2026	35	90	59

Harddisk Usage shl-winman2-ash

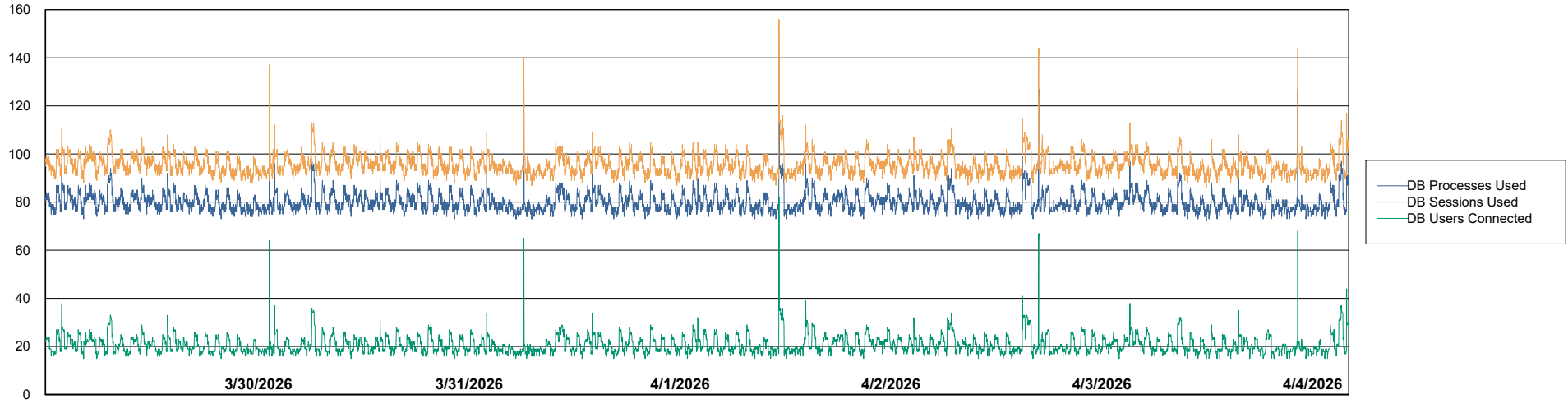
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	29	60	42
4/3/2026	29	60	42
4/2/2026	29	60	42
4/1/2026	29	60	42
3/31/2026	29	60	42
3/30/2026	29	60	42
3/29/2026	29	60	42

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Database Performance SHL-BI-ASH_PROD_ABS1

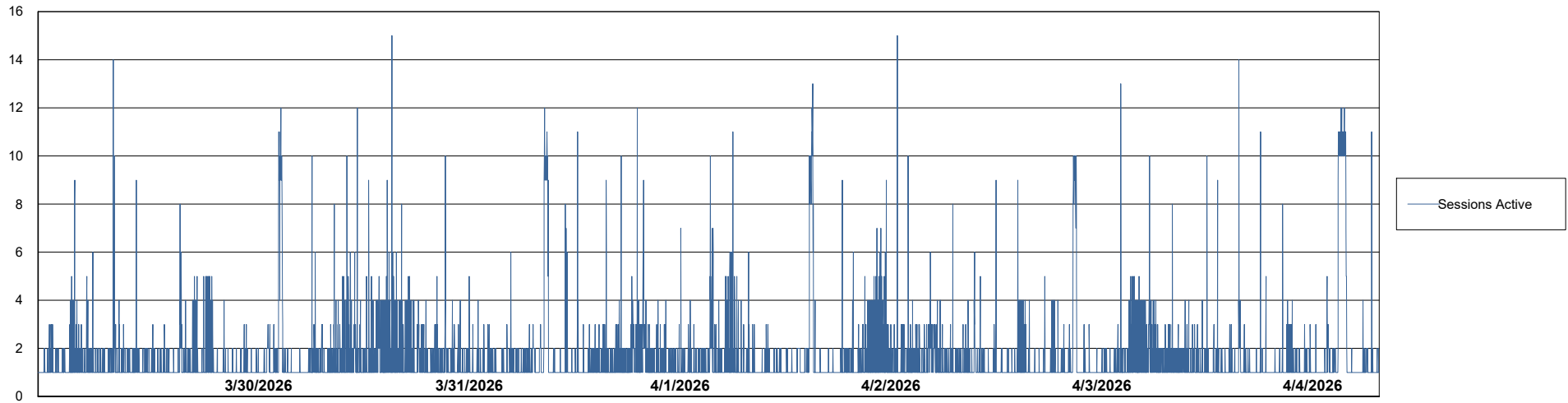
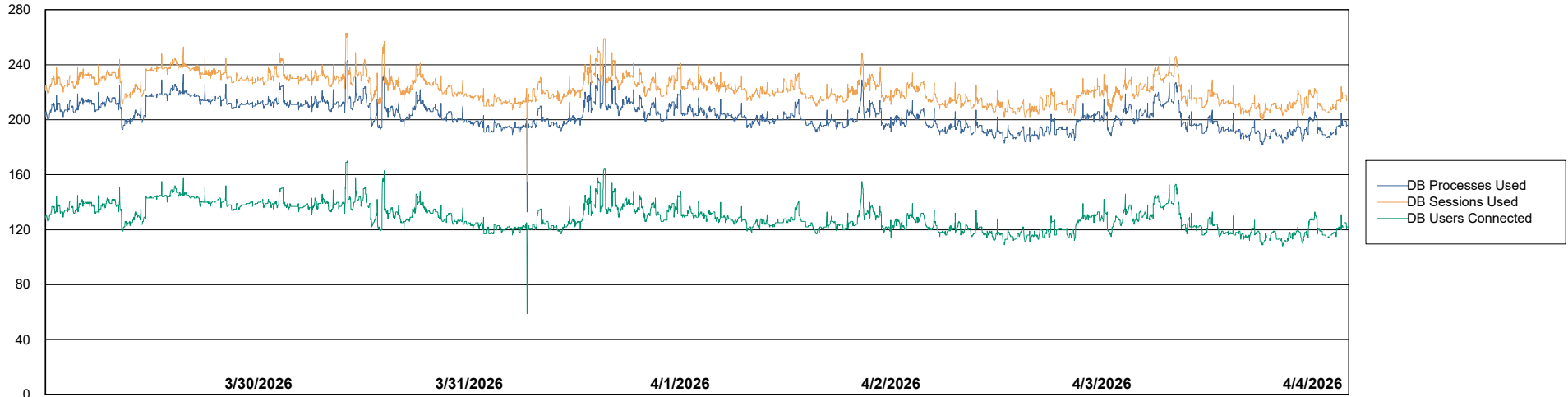


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Database Performance SHL-DBS1-ASH_PROD_ABS1



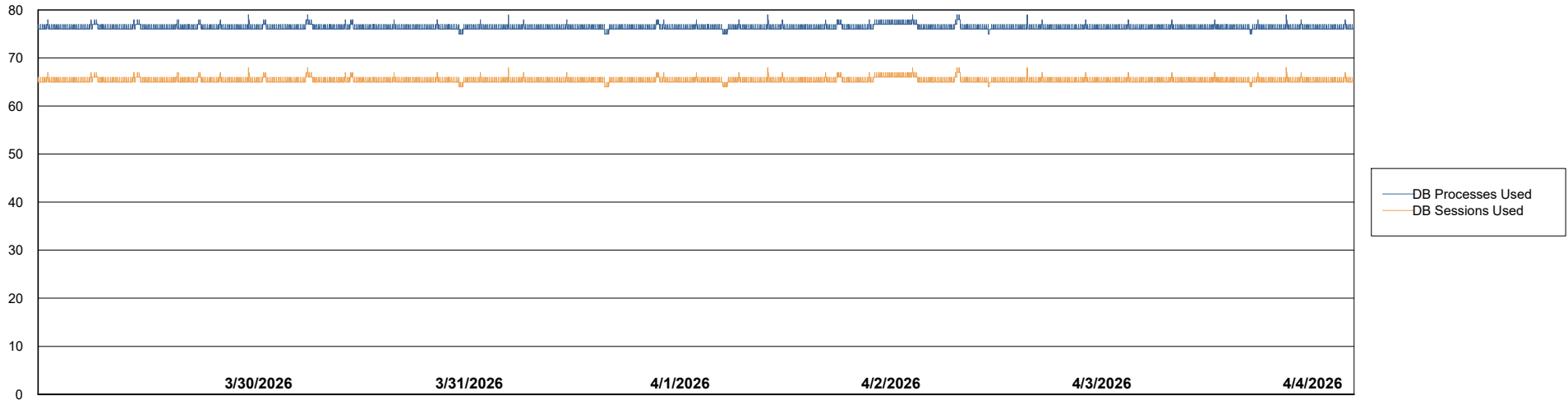
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Customer SHL OCI ASH Production
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4



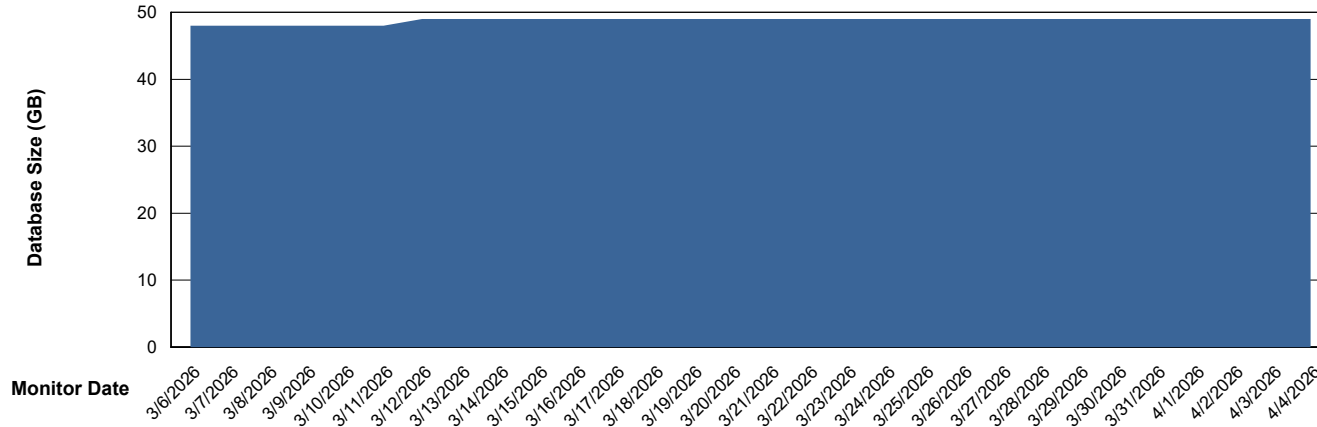
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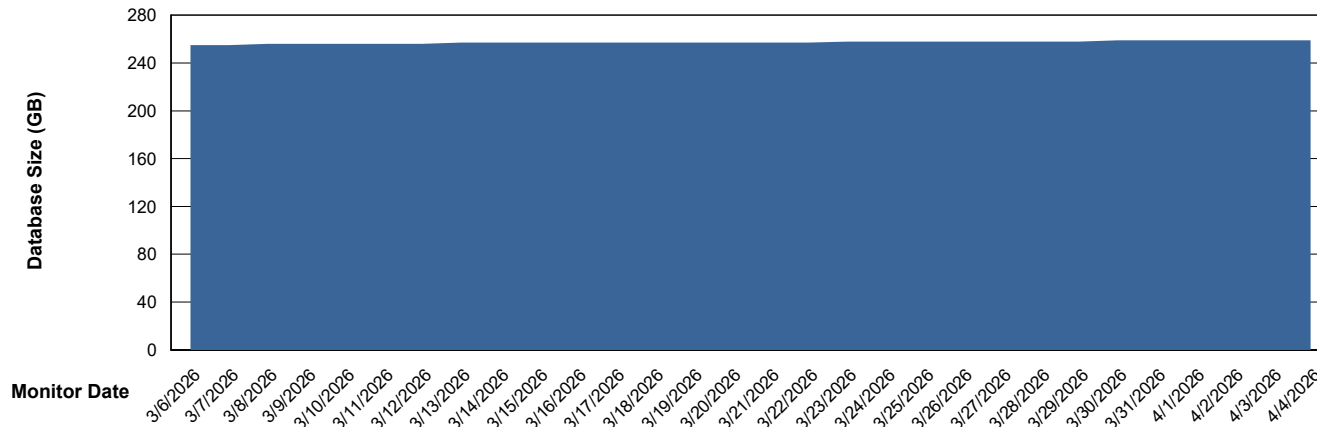
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
4/4/2026	ABSDATA	60	21	65
	INDX	120	22	82
4/3/2026	ABSDATA	60	21	65
	INDX	120	22	82
4/2/2026	ABSDATA	60	21	65
	INDX	120	22	82
4/1/2026	ABSDATA	60	21	65
	INDX	120	22	82
3/31/2026	ABSDATA	60	21	65
	INDX	120	22	82
3/30/2026	ABSDATA	60	21	65
	INDX	120	22	82
3/29/2026	ABSDATA	60	21	65
	INDX	120	22	82

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
4/4/2026	ABSDATA	256	107	58
	INDX	252	121	52
4/3/2026	ABSDATA	256	107	58
	INDX	252	121	52
4/2/2026	ABSDATA	256	107	58
	INDX	252	121	52
4/1/2026	ABSDATA	256	107	58
	INDX	252	121	52
3/31/2026	ABSDATA	256	107	58
	INDX	252	121	52
3/30/2026	ABSDATA	256	107	58
	INDX	252	121	52
3/29/2026	ABSDATA	256	107	58
	INDX	252	120	52

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Fri, 3-04-2026	None
Mon, 30-03-2026	None
Tue, 31-03-2026	None
Wed, 1-04-2026	None
Sat, 4-04-2026	None
Thu, 2-04-2026	None
Sun, 29-03-2026	None

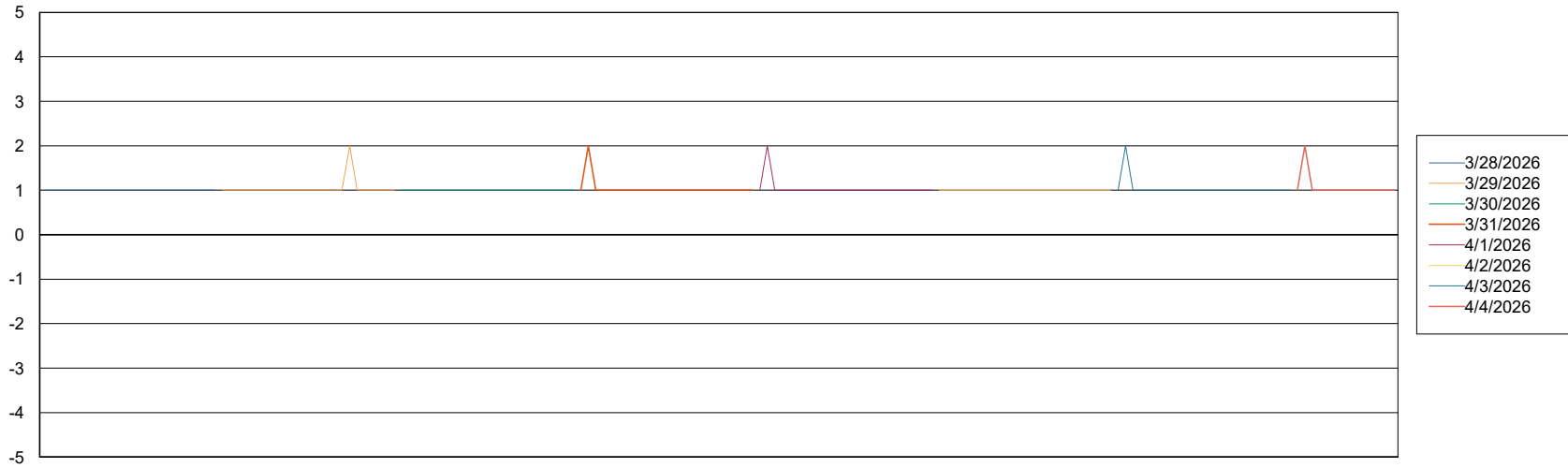
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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



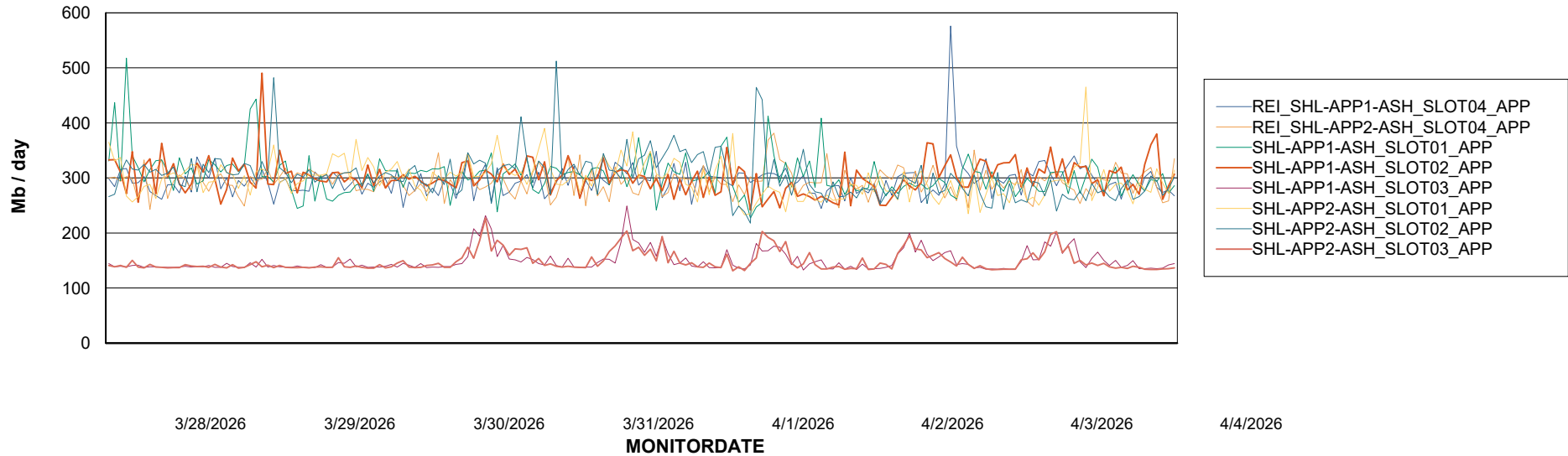
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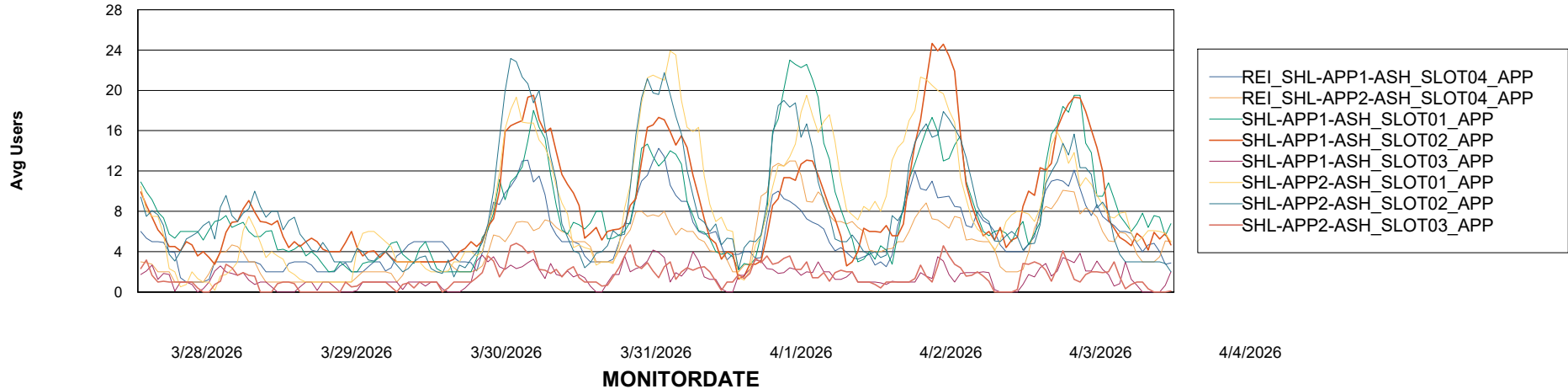


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



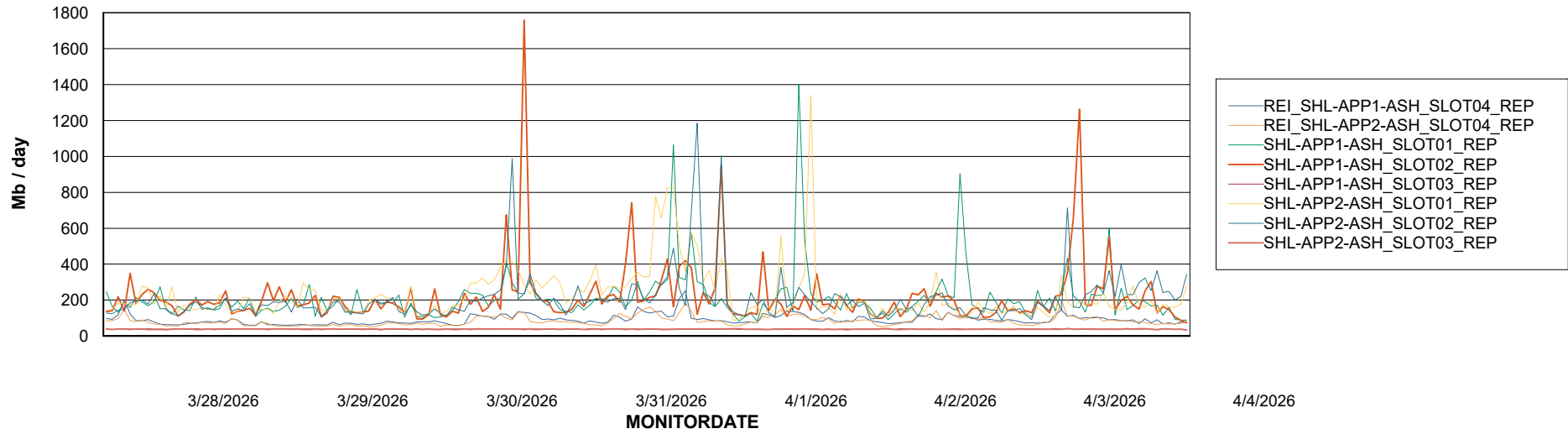
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



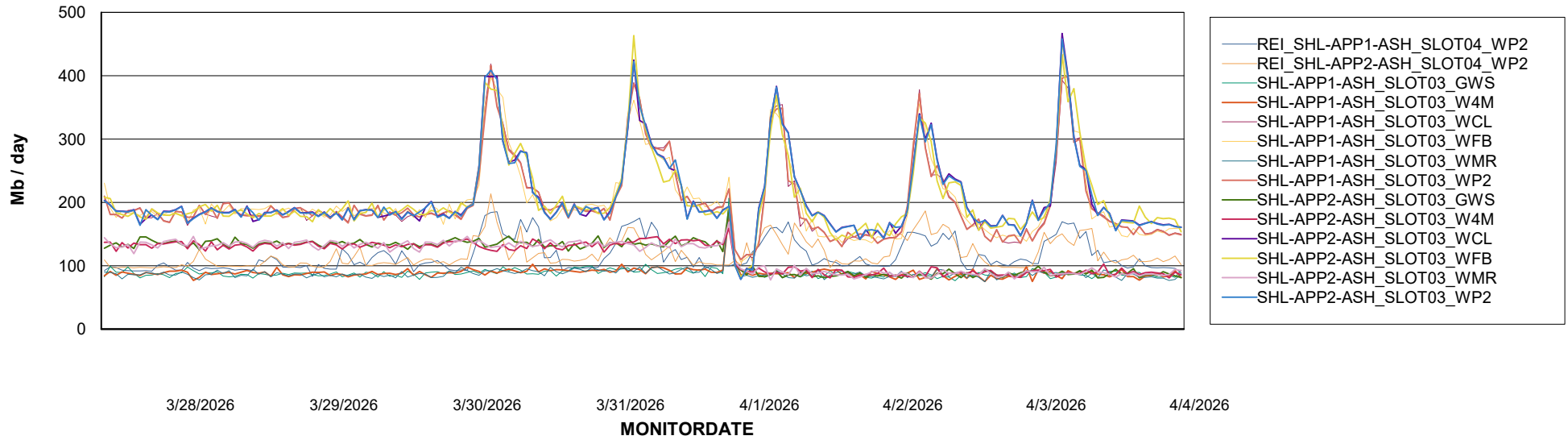
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Customer SHL OCI ASH Production
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Disaster per ABS component

