

# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Harddisk Usage SGS\_PRD\_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	34	199	131
4/3/2026	34	199	131
4/2/2026	34	199	131
4/1/2026	35	199	130
3/31/2026	35	199	130
3/30/2026	35	199	129
3/29/2026	36	199	129

## Harddisk Usage SGS\_PRD\_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	44	199	111
4/3/2026	44	199	111
4/2/2026	44	199	111
4/1/2026	45	199	110
3/31/2026	45	199	110
3/30/2026	45	199	110
3/29/2026	45	199	110

# Weekly SLA Customer Report

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## Harddisk Usage SGS\_PRD\_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
4/4/2026	19	127	102	34	600	394
4/3/2026	19	127	102	35	600	392
4/2/2026	19	127	102	35	600	392
4/1/2026	19	127	102	35	600	392
3/31/2026	19	127	102	35	600	392
3/30/2026	19	127	102	35	600	392
3/29/2026	19	127	102	35	600	392

## Harddisk Usage SGS\_PRD\_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
4/4/2026	45	126	70	17	1,127	933
4/3/2026	45	126	70	18	1,127	926
4/2/2026	45	126	70	18	1,127	927
4/1/2026	45	126	70	18	1,127	929
3/31/2026	45	126	70	17	1,127	933
3/30/2026	44	126	70	16	1,127	941
3/29/2026	44	126	70	17	1,127	937

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Harddisk Usage SGS\_PRD\_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
4/4/2026	42	126	74	31	1,127	778
4/3/2026	42	126	74	31	1,127	779
4/2/2026	42	126	74	31	1,127	780
4/1/2026	42	126	74	31	1,127	783
3/31/2026	42	126	74	30	1,127	783
3/30/2026	42	126	74	31	1,127	782
3/29/2026	42	126	74	31	1,127	777

Harddisk Usage SGS\_PRD\_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	81	199	39
4/3/2026	81	199	39
4/2/2026	81	199	39
4/1/2026	81	199	39
3/31/2026	81	199	39
3/30/2026	81	199	39
3/29/2026	81	199	38

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Harddisk Usage SGS\_PRD\_ABS-WEB17

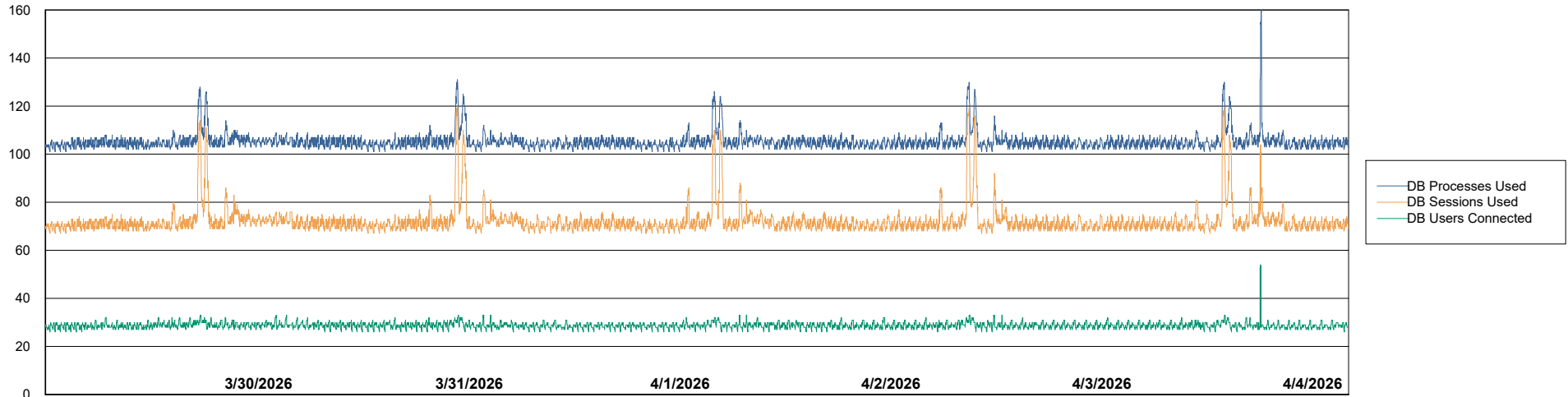
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	82	199	36
4/3/2026	82	199	36
4/2/2026	82	199	36
4/1/2026	82	199	36
3/31/2026	82	199	36
3/30/2026	82	199	36
3/29/2026	82	199	36

# Weekly SLA Customer Report

Customer SGS\_Production  
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Database Performance SGS\_PRD\_ABS-BI02\_ABS1

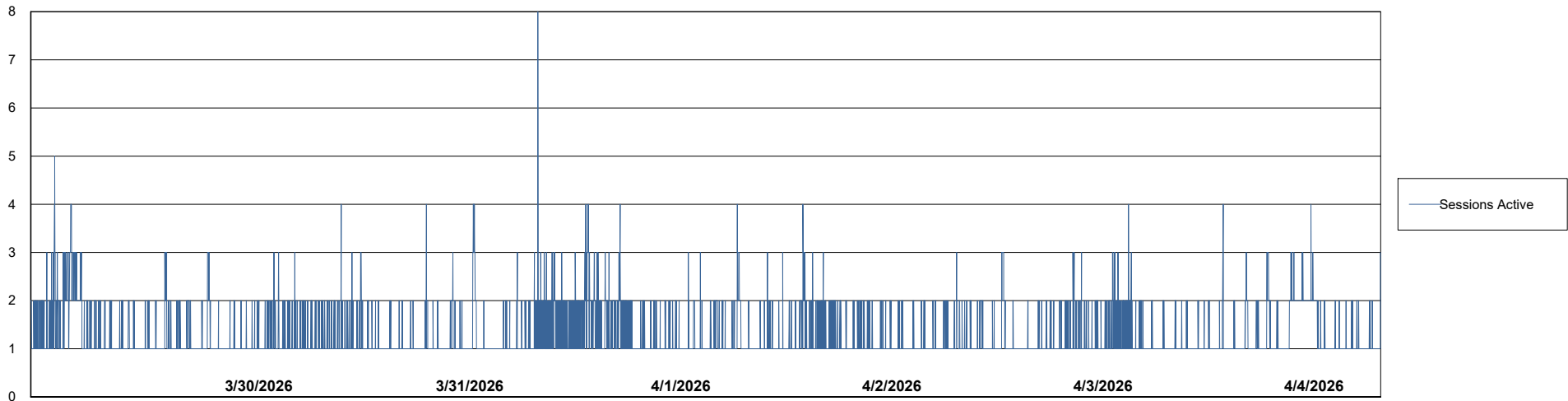
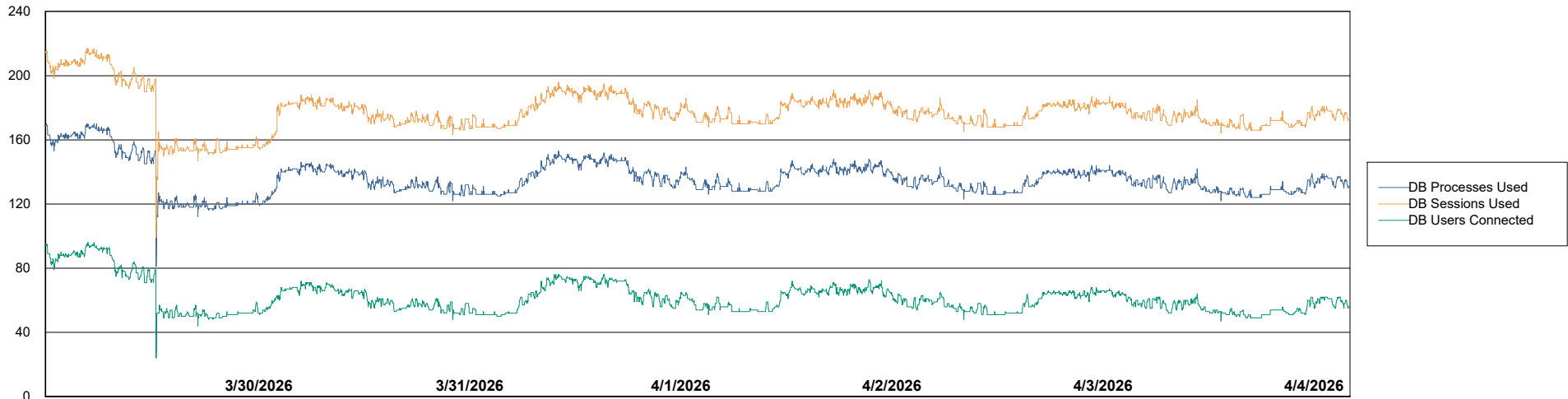


# Weekly SLA Customer Report

Customer SGS\_Production  
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## Database Performance SGS\_PRD\_ABS-DB16\_ABS1



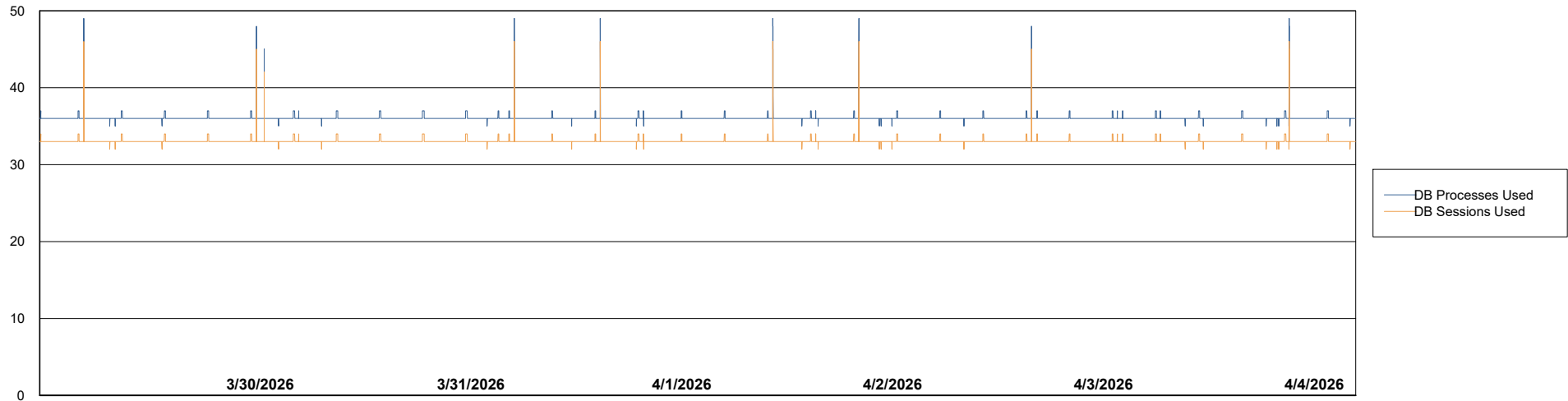
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Customer SGS\_Production  
Database ID 224



Database Performance SGS\_PRD\_ABS-DB17\_HSBABS1

DB Processes Max 1,000



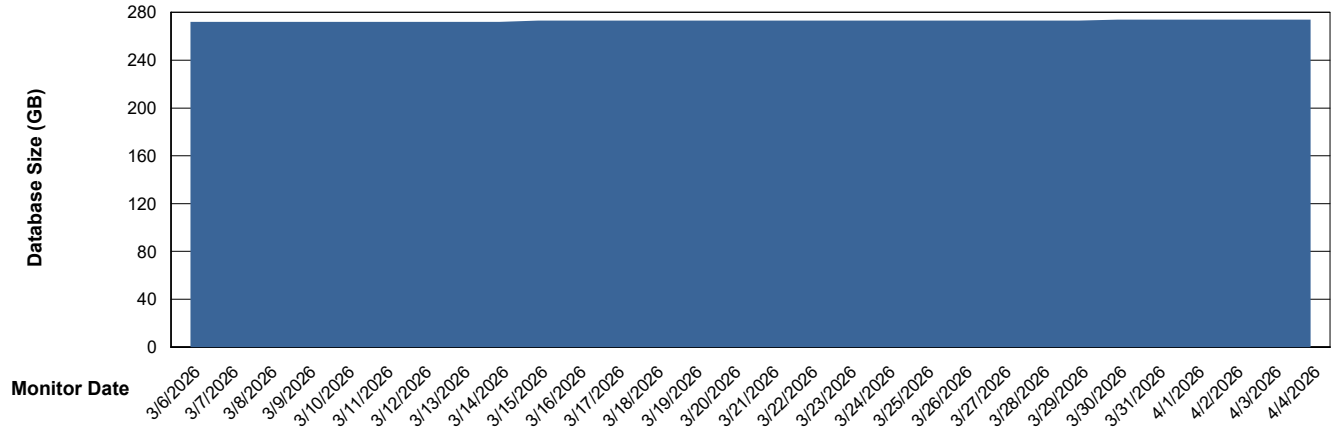
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



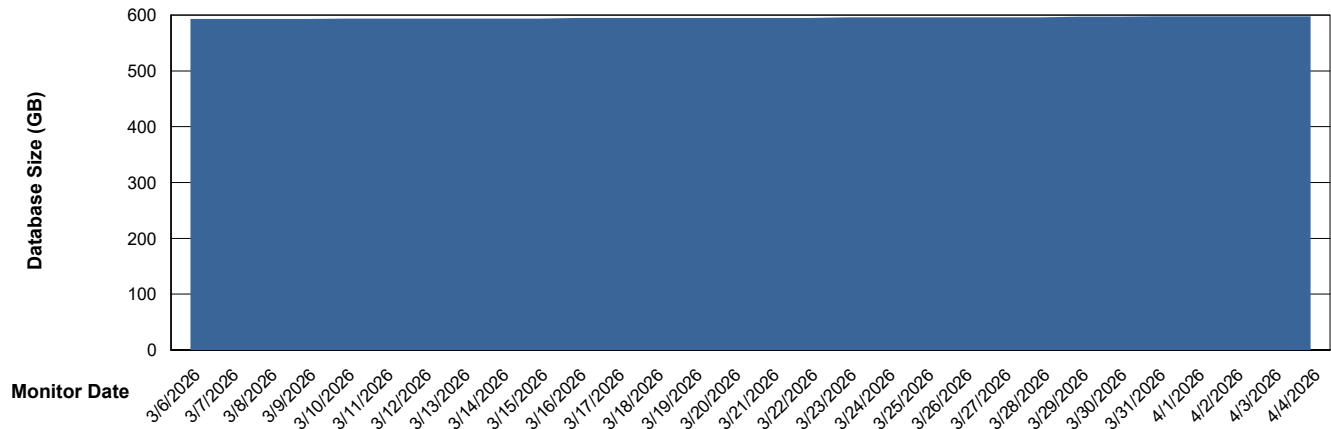
DATABASE SIZE SGS\_PRD\_ABS-BI02\_ABS1

### Database growth over last month



DATABASE SIZE SGS\_PRD\_ABS-DB16\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SGS\_Production  
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Database Tablespace SGS\_PRD\_ABS-BI02\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
4/4/2026	ABSDATA	160	129	20
	INDX	192	143	25
4/3/2026	ABSDATA	160	129	20
	INDX	192	143	25
4/2/2026	ABSDATA	160	129	20
	INDX	192	143	25
4/1/2026	ABSDATA	160	128	20
	INDX	192	143	25
3/31/2026	ABSDATA	160	128	20
	INDX	192	143	25
3/30/2026	ABSDATA	160	128	20
	INDX	192	143	25
3/29/2026	ABSDATA	160	128	20
	INDX	192	143	25

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Database Tablespace SGS\_PRD\_ABS-DB16\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
4/4/2026	ABSDATA	256	191	25
	INDX	480	386	20
4/3/2026	ABSDATA	256	191	25
	INDX	480	386	20
4/2/2026	ABSDATA	256	191	25
	INDX	480	386	20
4/1/2026	ABSDATA	256	191	25
	INDX	480	386	20
3/31/2026	ABSDATA	256	191	26
	INDX	480	386	20
3/30/2026	ABSDATA	256	190	26
	INDX	480	386	20
3/29/2026	ABSDATA	256	190	26
	INDX	480	386	20

BI Status and last ETL error for SGS\_PRD\_ABS-BI02\_ABS1

	Mon 30/3/2026	Tue 31/3/2026	Wed 1/4/2026	Thu 2/4/2026	Fri 3/4/2026	Sat 4/4/2026
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
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Fri, 3-04-2026	None
Fri, 3-04-2026	None
Wed, 1-04-2026	None
Thu, 2-04-2026	None
Sat, 4-04-2026	None
Mon, 30-03-2026	None
Wed, 1-04-2026	None
Sun, 29-03-2026	None
Sat, 4-04-2026	None
Tue, 31-03-2026	None
Mon, 30-03-2026	None
Sun, 29-03-2026	None
Tue, 31-03-2026	None
Thu, 2-04-2026	None

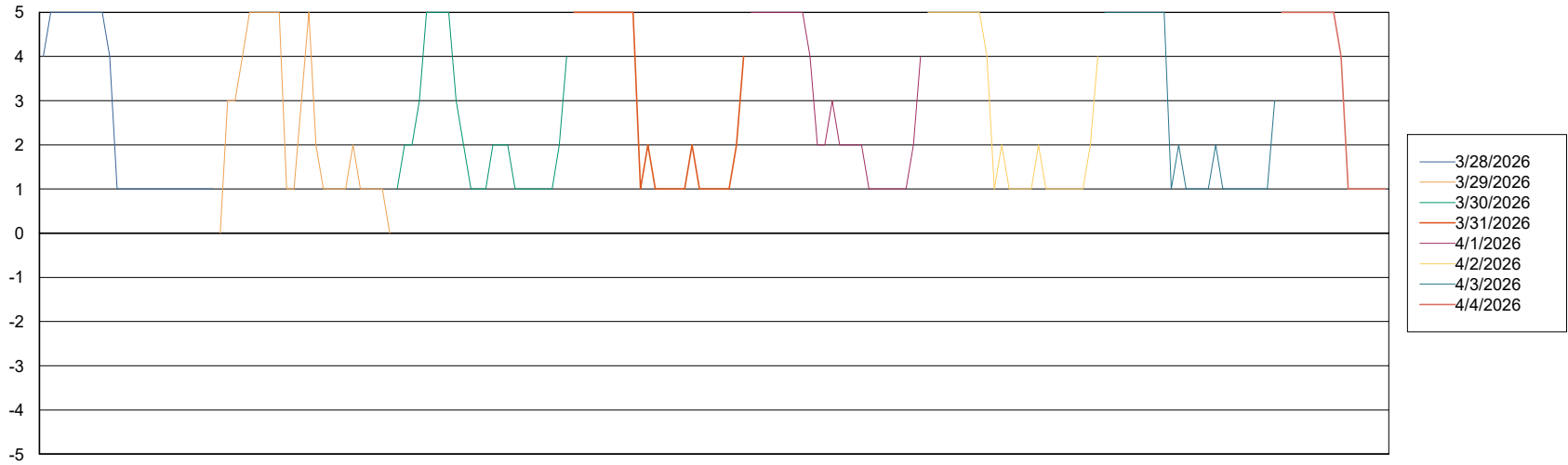
# Weekly SLA Customer Report

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Standby Database Health      SGS\_Production

### Recovery lag for last 7 days



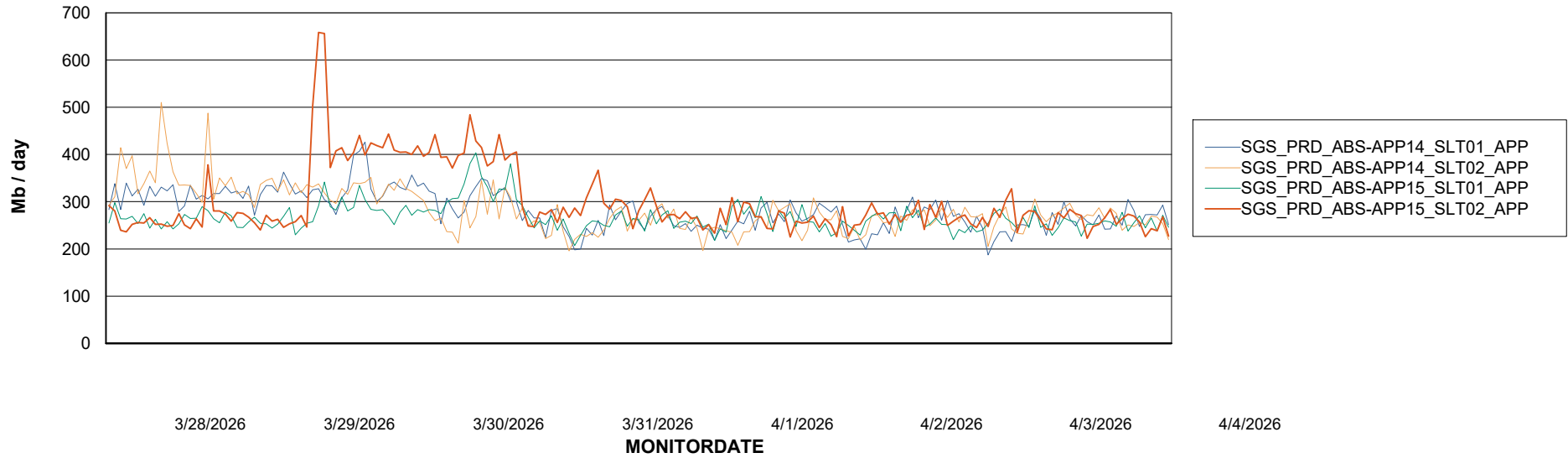
# Weekly SLA Customer Report

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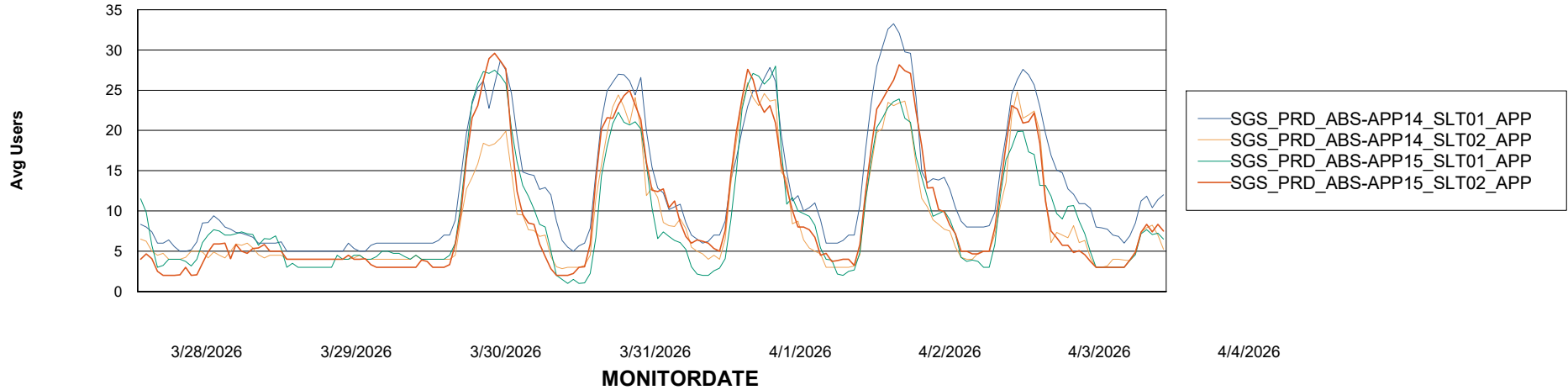


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



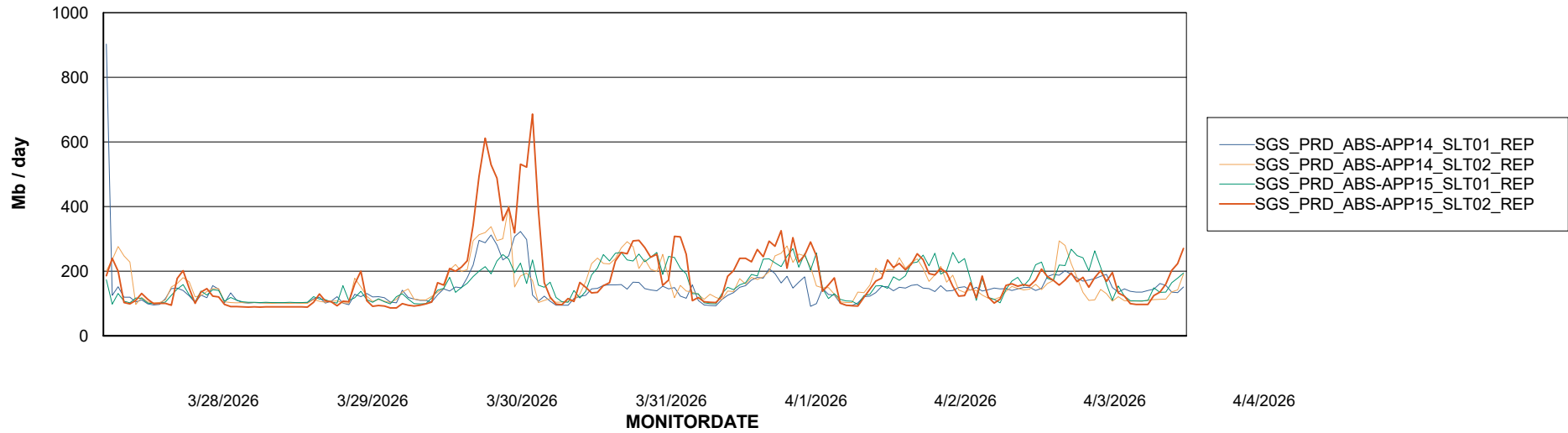
# Weekly SLA Customer Report

Customer SGS\_Production  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



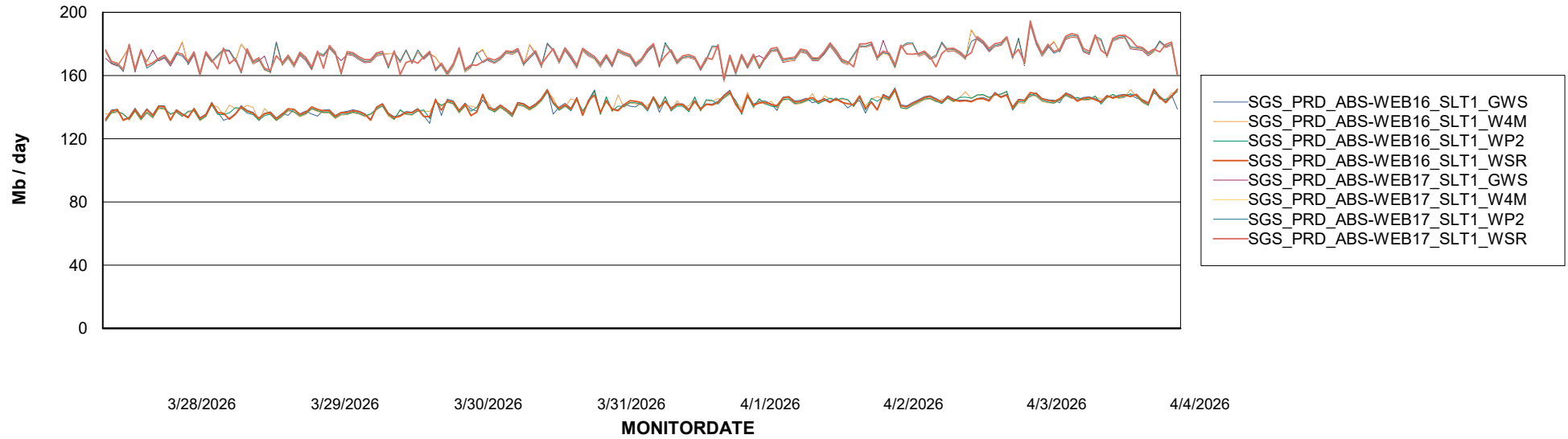
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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Customer SGS\_Production  
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### Disaster per ABS component

