

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage Future JSG_PRD_HVL-VS-ABSOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/4/2026	57	149	64	21	900	714
4/3/2026	57	149	64	21	900	712
4/2/2026	57	149	64	21	900	712
4/1/2026	57	149	64	21	900	712
3/31/2026	57	149	64	21	900	712
3/30/2026	57	149	64	21	900	713
3/29/2026	57	149	64	20	900	716

Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/4/2026	26	149	111	15	900	769
4/3/2026	25	149	112	15	900	762
4/2/2026	25	149	112	15	900	762
4/1/2026	25	149	111	15	900	762
3/31/2026	25	149	111	15	900	762
3/30/2026	25	149	111	15	900	762
3/29/2026	26	149	111	15	900	763

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Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	46	89	48
4/3/2026	46	89	48
4/2/2026	46	89	48
4/1/2026	46	89	48
3/31/2026	46	89	48
3/30/2026	46	89	48
3/29/2026	46	89	48

Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	57	79	34
4/3/2026	57	79	34
4/2/2026	57	79	34
4/1/2026	57	79	34
3/31/2026	57	79	34
3/30/2026	57	79	34
3/29/2026	57	79	34

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Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	39	79	48
4/3/2026	39	79	48
4/2/2026	39	79	48
4/1/2026	39	79	48
3/31/2026	40	79	48
3/30/2026	40	79	48
3/29/2026	40	79	48

Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	28	149	108
4/3/2026	28	149	108
4/2/2026	28	149	108
4/1/2026	28	149	108
3/31/2026	28	149	108
3/30/2026	28	149	108
3/29/2026	28	149	108

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Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/4/2026	30	149	105	22	1,997	1,562
4/3/2026	30	149	105	22	1,997	1,564
4/2/2026	30	149	105	22	1,997	1,565
4/1/2026	30	149	104	22	1,997	1,564
3/31/2026	30	149	104	22	1,997	1,564
3/30/2026	30	149	105	22	1,997	1,563
3/29/2026	30	149	105	22	1,997	1,564

Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
4/4/2026	51	199	98	21	1,997	1,571	67	500	166
4/3/2026	51	199	98	21	1,997	1,573	71	500	144
4/2/2026	51	199	98	21	1,997	1,575	71	500	146
4/1/2026	51	199	98	21	1,997	1,574	71	500	144
3/31/2026	51	199	98	21	1,997	1,574	75	500	125
3/30/2026	51	199	98	21	1,997	1,573	68	500	162
3/29/2026	51	199	98	21	1,997	1,571	71	500	145

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Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	62	79	30
4/3/2026	62	79	30
4/2/2026	62	79	30
4/1/2026	62	79	30
3/31/2026	62	79	30
3/30/2026	62	79	30
3/29/2026	62	79	30

Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	63	79	29
4/3/2026	63	79	29
4/2/2026	63	79	29
4/1/2026	63	79	29
3/31/2026	63	79	29
3/30/2026	63	79	29
3/29/2026	63	79	29

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Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	28	149	108
4/3/2026	28	149	108
4/2/2026	28	149	108
4/1/2026	28	149	108
3/31/2026	28	149	108
3/30/2026	28	149	108
3/29/2026	28	149	108

Harddisk Usage JSG_PRD_WORF

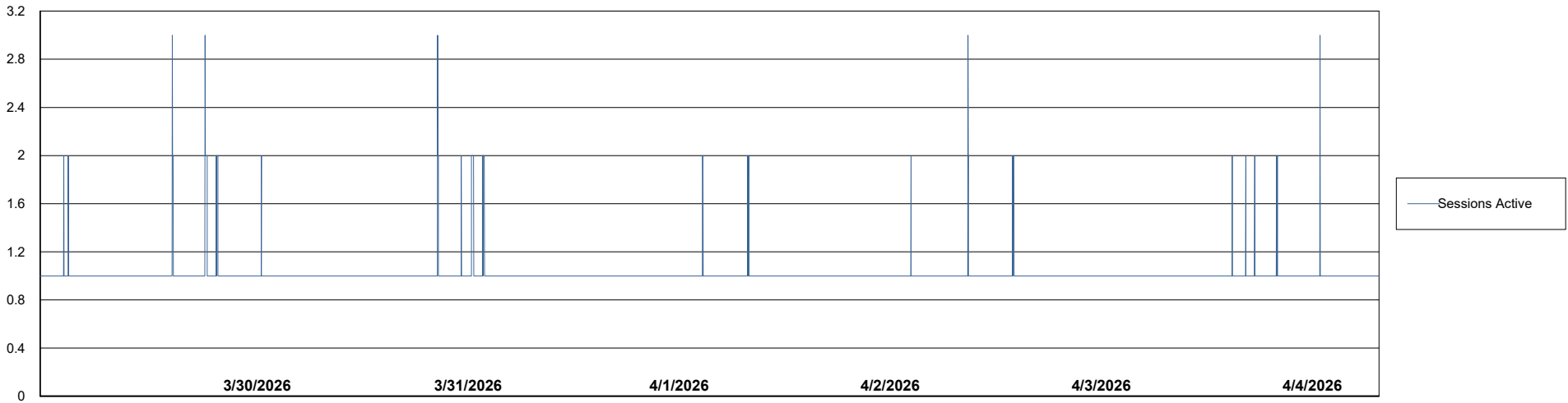
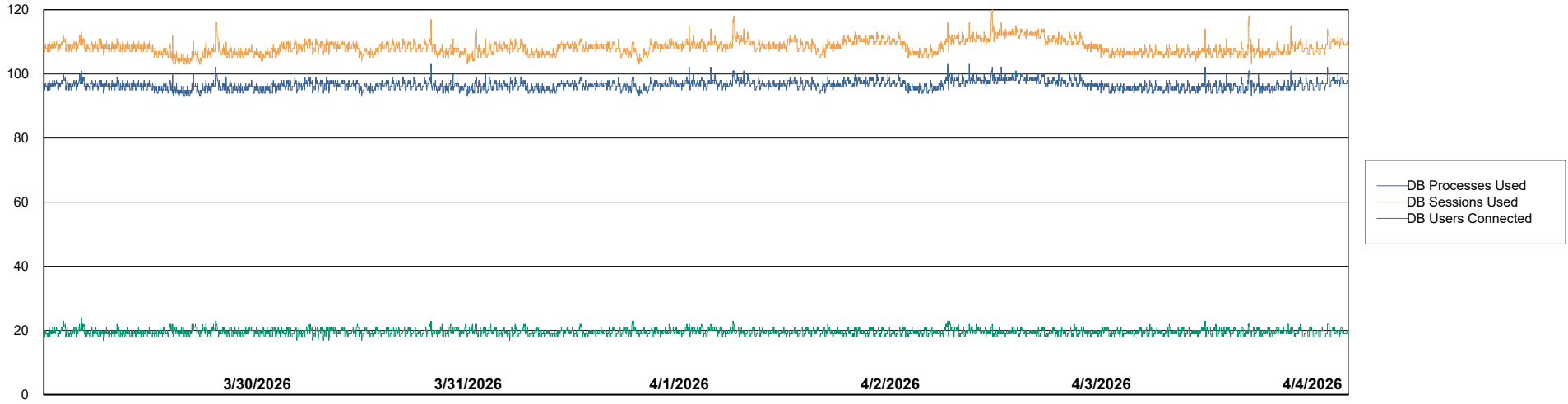
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/4/2026	47	149	79
4/3/2026	47	149	79
4/2/2026	47	149	79
4/1/2026	47	149	79
3/31/2026	47	149	79
3/30/2026	47	149	79
3/29/2026	47	149	79

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Customer JSG_Production (24/7)
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Database Performance Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

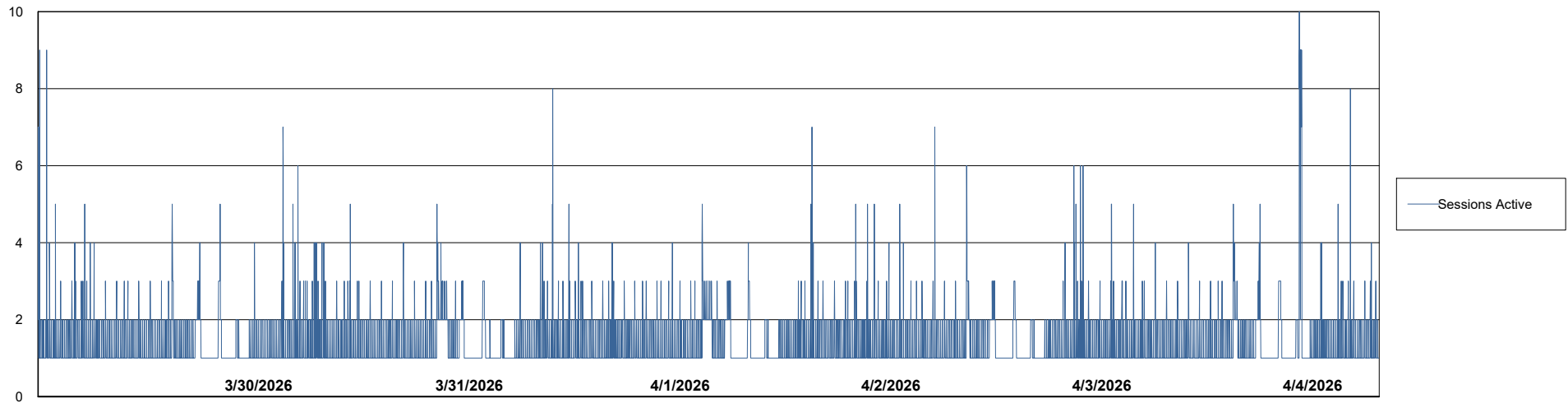
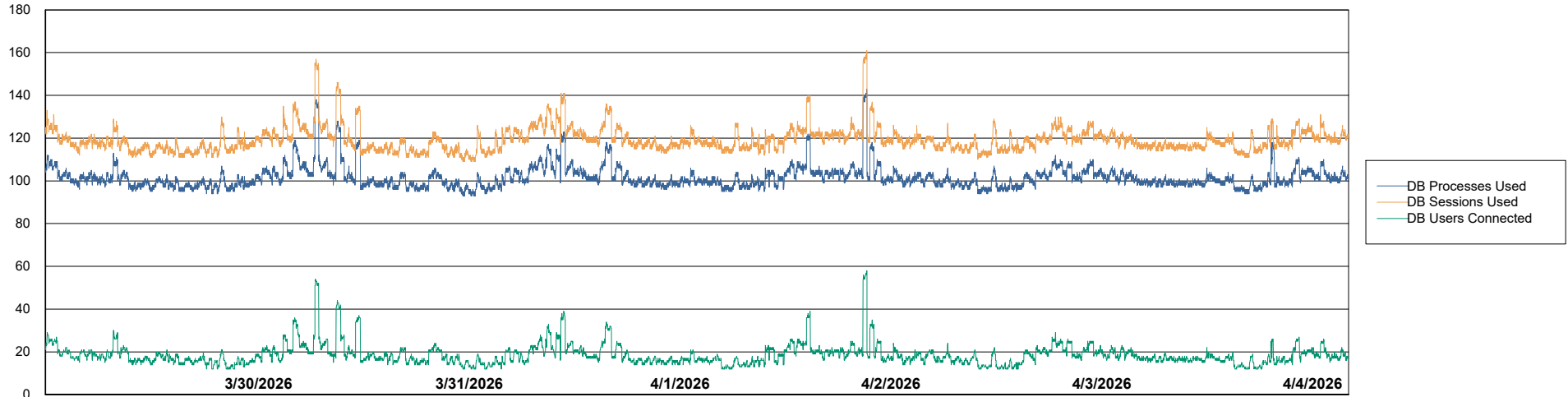


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_BASHIR_DB_ABS1



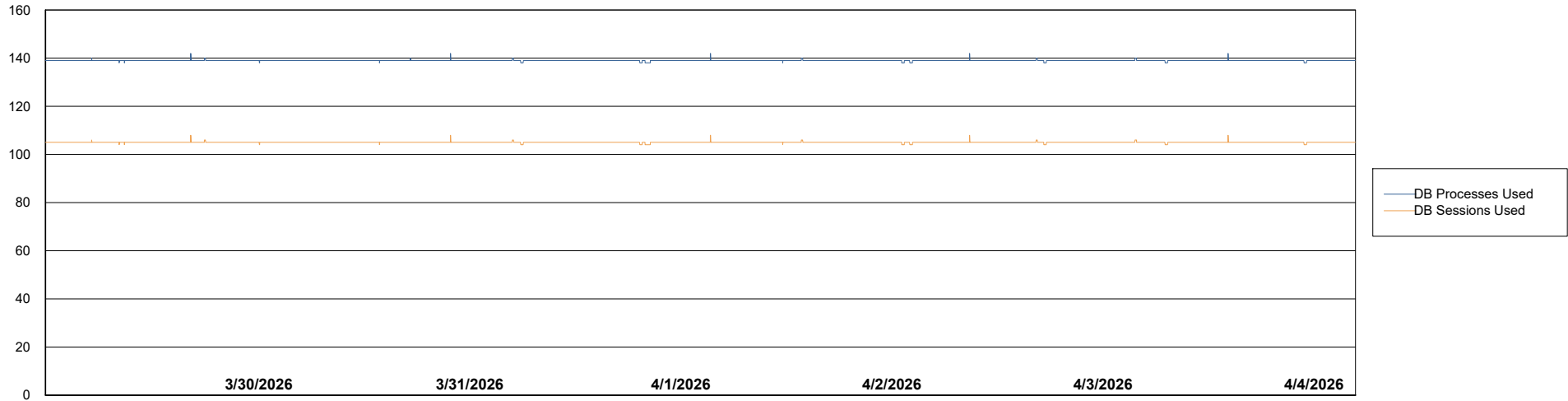
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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

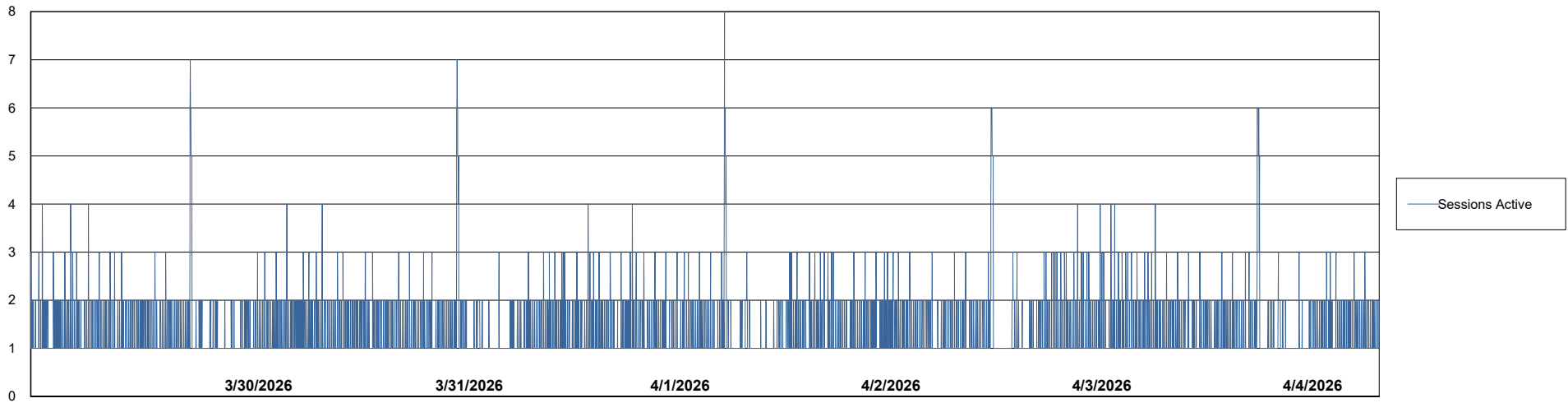
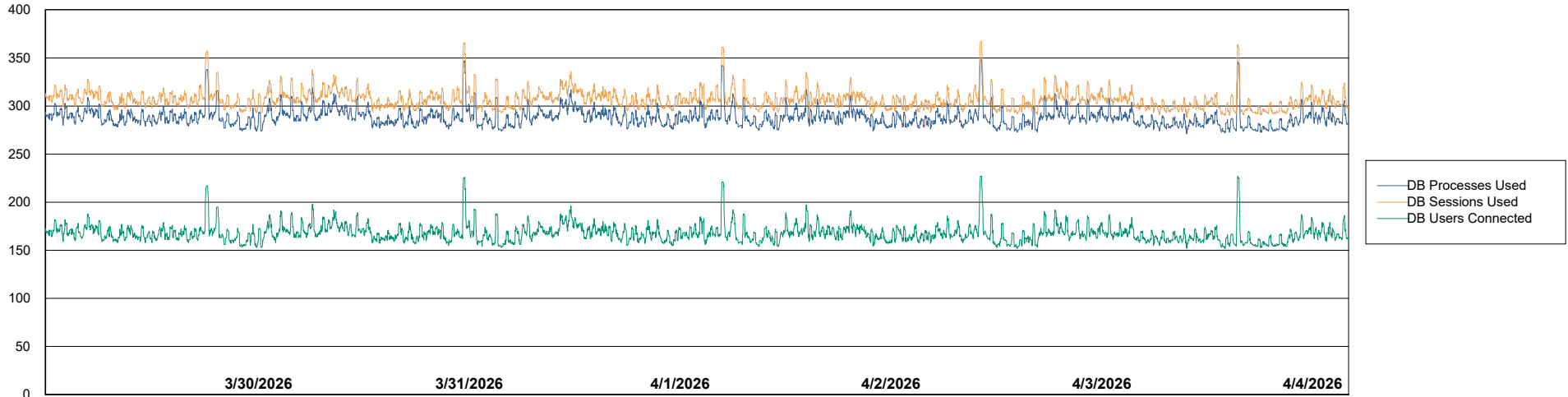


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Database Performance JSG_PRD_RIKER_DB_HSBABS1



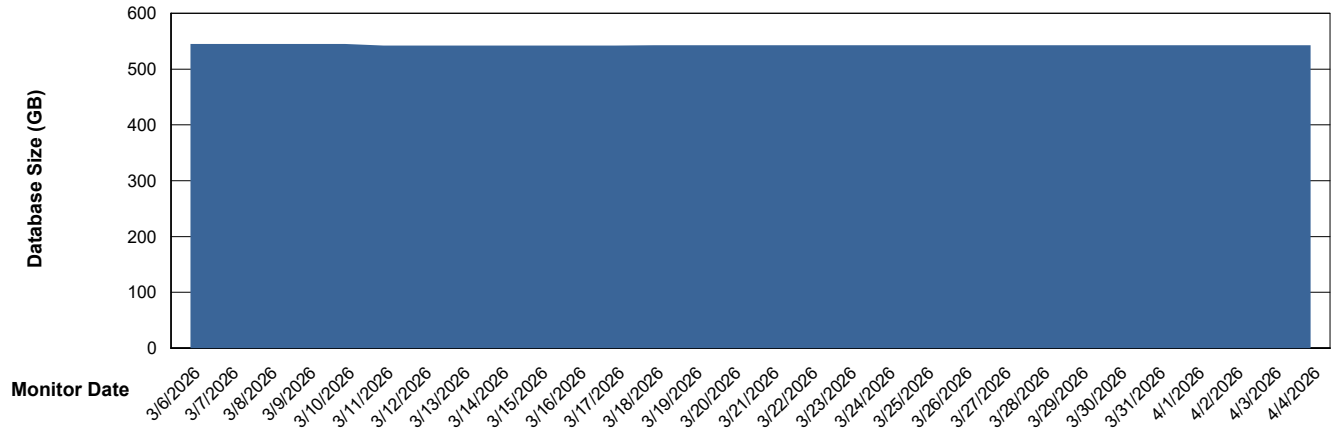
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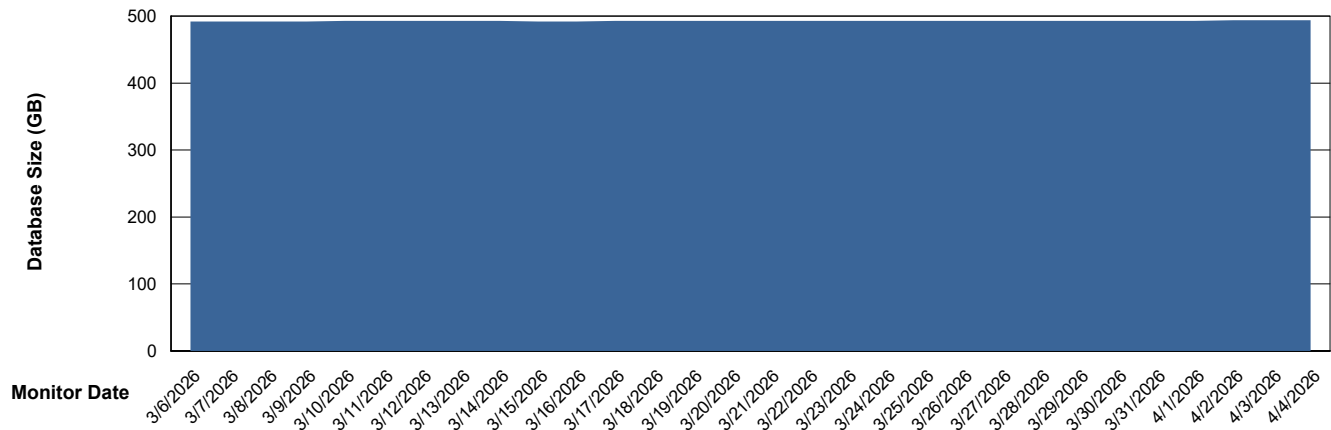
DATABASE SIZE Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



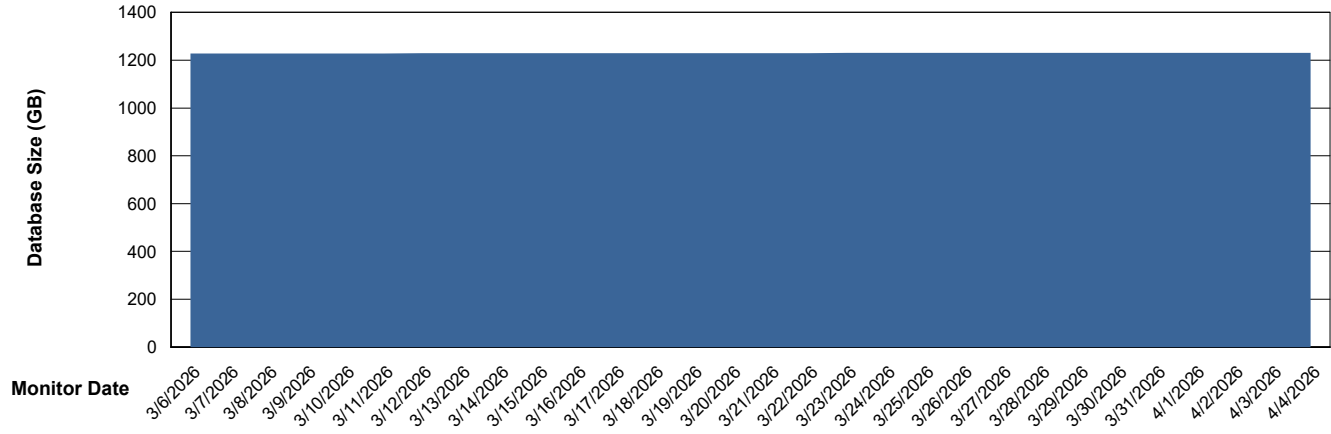
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DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
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Database Tablespace Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
4/4/2026	ABSDATA	384	264	31
	INDX	352	276	22
4/3/2026	ABSDATA	384	264	31
	INDX	352	276	22
4/2/2026	ABSDATA	384	264	31
	INDX	352	276	22
4/1/2026	ABSDATA	384	264	31
	INDX	352	276	22
3/31/2026	ABSDATA	384	264	31
	INDX	352	276	22
3/30/2026	ABSDATA	384	264	31
	INDX	352	276	22
3/29/2026	ABSDATA	384	264	31
	INDX	352	276	22

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
4/4/2026	ABSDATA	256	209	18
	INDX	352	280	20
4/3/2026	ABSDATA	256	209	18
	INDX	352	280	20
4/2/2026	ABSDATA	256	209	18
	INDX	352	280	20
4/1/2026	ABSDATA	256	209	18
	INDX	352	280	21
3/31/2026	ABSDATA	256	208	19
	INDX	352	280	21
3/30/2026	ABSDATA	256	208	19
	INDX	352	280	21
3/29/2026	ABSDATA	256	208	19
	INDX	352	280	21

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	MaxFileSize (Gb)	Usedsize (Gb)	Percentage free
4/4/2026	ABSDATA	1,376	1,151	16
	INDX	195	59	70
4/3/2026	ABSDATA	1,376	1,151	16
	INDX	195	59	70
4/2/2026	ABSDATA	1,376	1,151	16
	INDX	195	59	70
4/1/2026	ABSDATA	1,376	1,151	16
	INDX	195	59	70
3/31/2026	ABSDATA	1,376	1,150	16
	INDX	195	59	70
3/30/2026	ABSDATA	1,376	1,150	16
	INDX	195	59	70
3/29/2026	ABSDATA	1,376	1,150	16
	INDX	195	59	70

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 30/3/2026	Tue 31/3/2026	Wed 1/4/2026	Thu 2/4/2026	Fri 3/4/2026	Sat 4/4/2026
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1
Fri, 3-04-2026	None
Thu, 2-04-2026	None
Mon, 30-03-2026	None
Tue, 31-03-2026	None
Wed, 1-04-2026	None
Sun, 29-03-2026	None
Sat, 4-04-2026	None

BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Tue, 31-03-2026	None
Thu, 2-04-2026	None
Wed, 1-04-2026	None
Mon, 30-03-2026	None
Wed, 1-04-2026	None
Fri, 3-04-2026	None
Sun, 29-03-2026	None
Tue, 31-03-2026	None
Sat, 4-04-2026	None
Sun, 29-03-2026	None
Mon, 30-03-2026	None
Thu, 2-04-2026	None
Fri, 3-04-2026	None
Sat, 4-04-2026	None

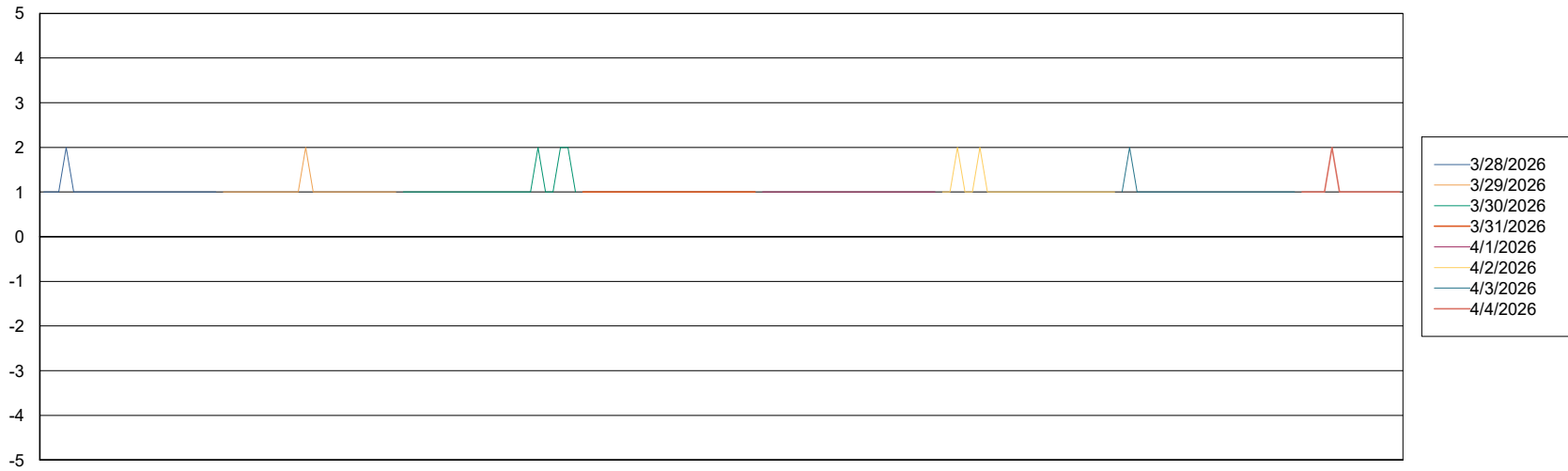
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



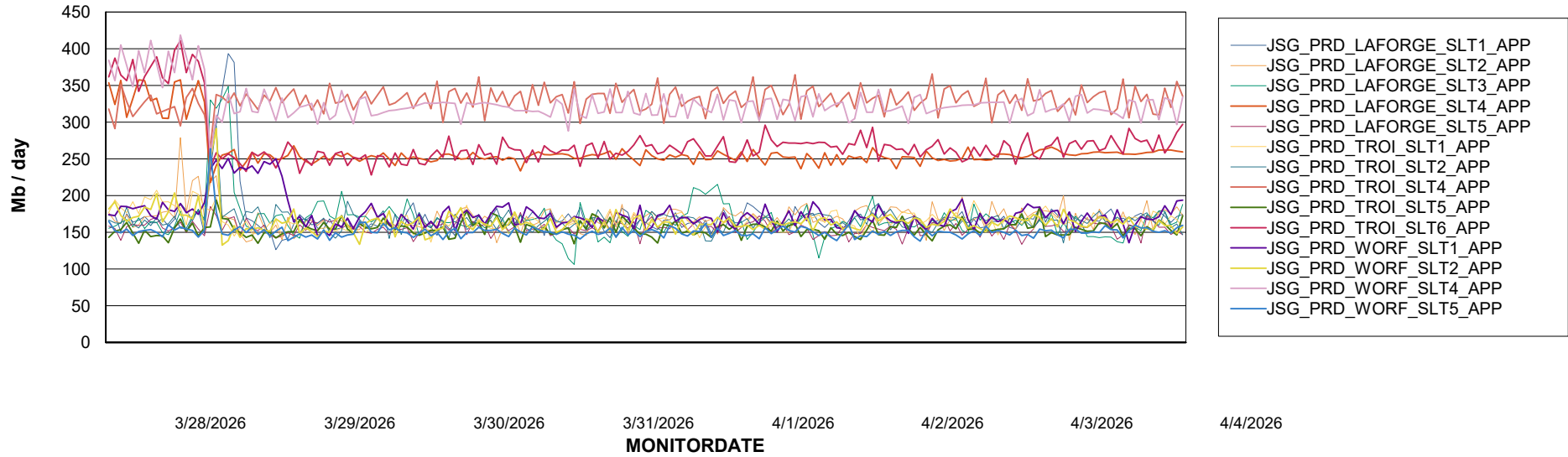
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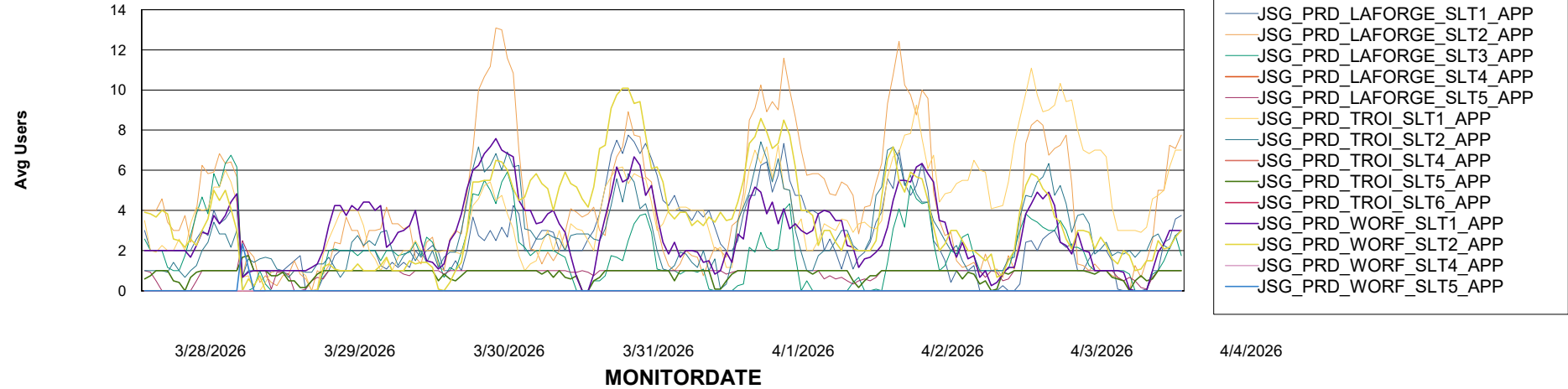


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



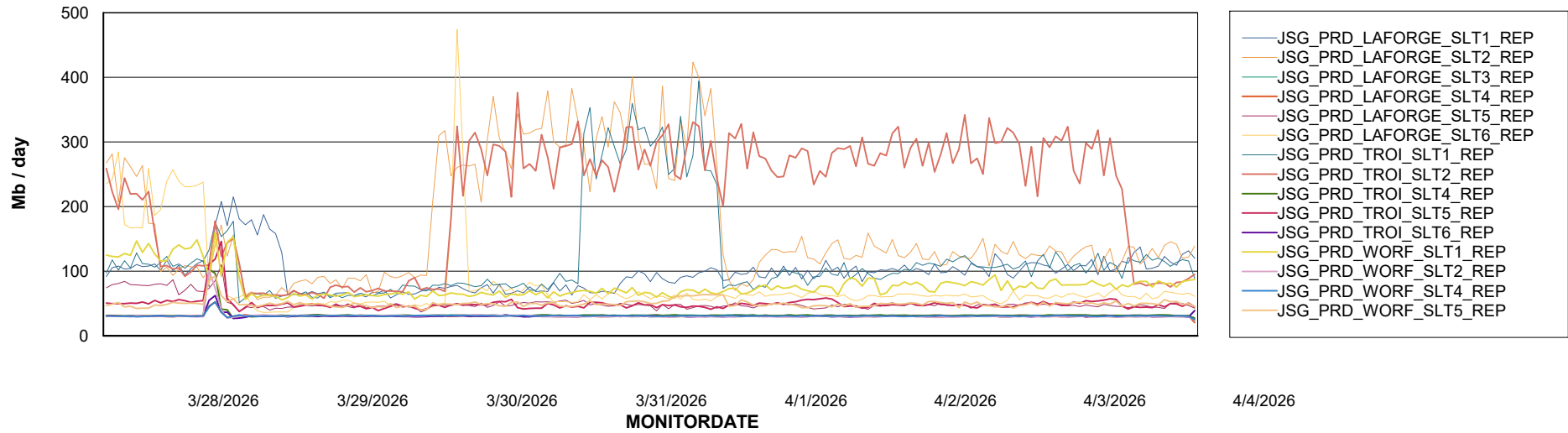
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Customer JSG_Production (24/7)
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



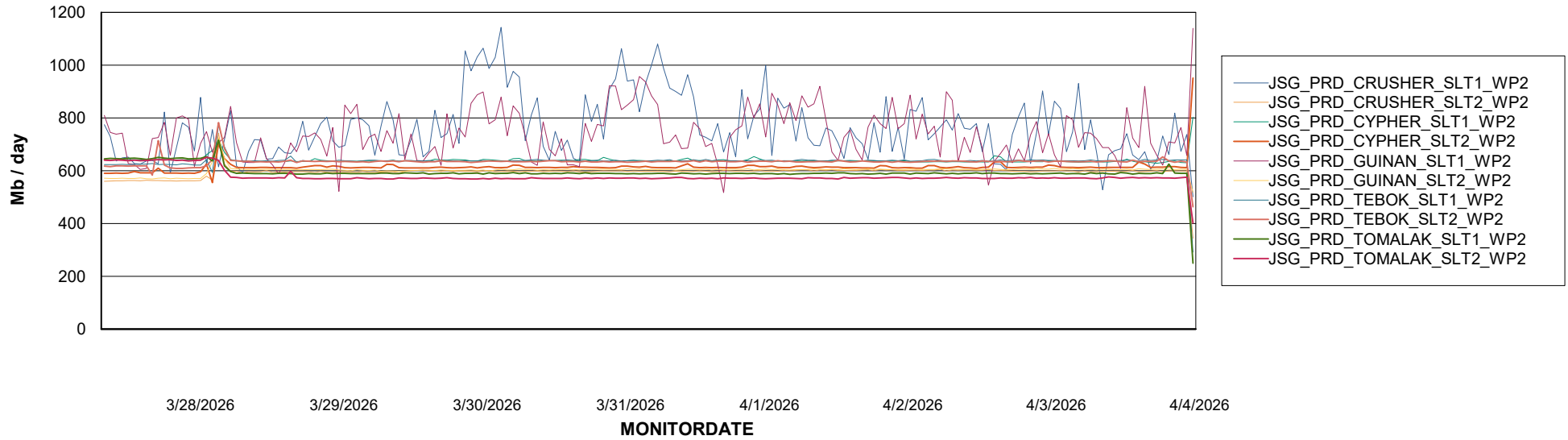
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ABSSolute Web Component Services

Avg memory used per ABS Web component

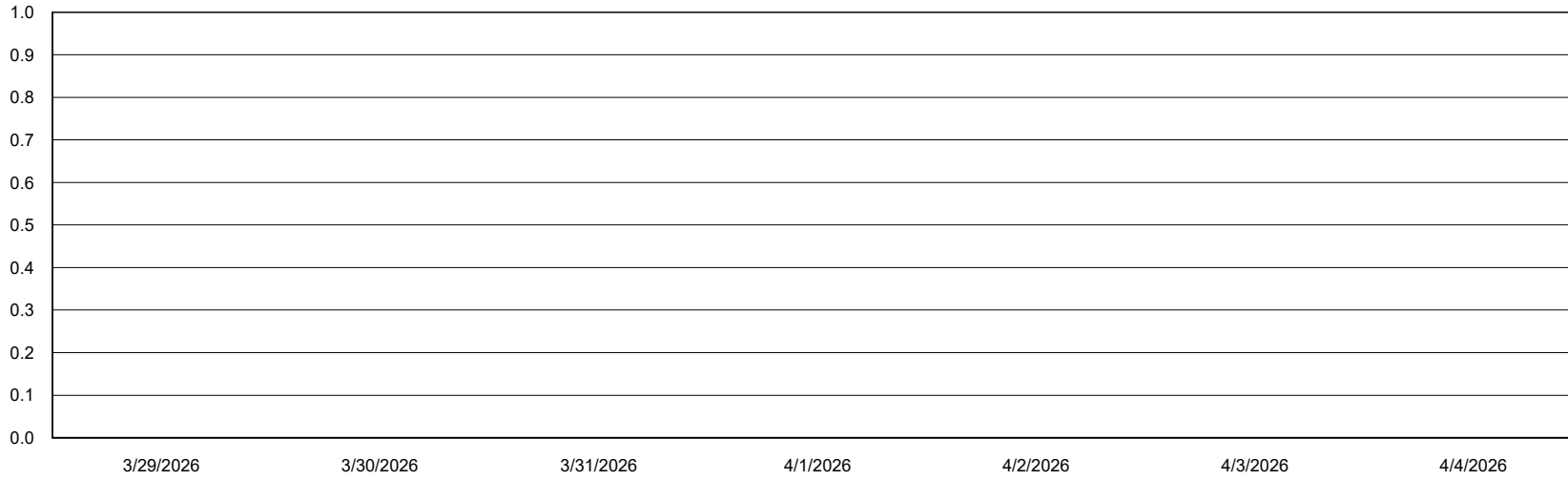


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP