

# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Harddisk Usage SGS\_PRD\_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	36	199	128
3/27/2026	36	199	128
3/26/2026	36	199	128
3/25/2026	36	199	128
3/24/2026	36	199	128
3/23/2026	36	199	128
3/22/2026	36	199	128

## Harddisk Usage SGS\_PRD\_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	45	199	110
3/27/2026	45	199	110
3/26/2026	46	199	109
3/25/2026	46	199	108
3/24/2026	45	199	110
3/23/2026	45	199	110
3/22/2026	45	199	110

# Weekly SLA Customer Report

Customer SGS\_Production  
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## Harddisk Usage SGS\_PRD\_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/28/2026	19	127	102	34	600	395
3/27/2026	19	127	102	35	600	391
3/26/2026	19	127	102	35	600	392
3/25/2026	19	127	102	35	600	391
3/24/2026	19	127	102	35	600	391
3/23/2026	19	127	102	35	600	392
3/22/2026	19	127	102	35	600	392

## Harddisk Usage SGS\_PRD\_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/28/2026	44	126	70	16	1,127	943
3/27/2026	44	126	70	17	1,127	932
3/26/2026	44	126	70	17	1,127	930
3/25/2026	44	126	70	18	1,127	928
3/24/2026	44	126	70	18	1,127	926
3/23/2026	44	126	70	18	1,127	924
3/22/2026	44	126	70	18	1,127	924

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## Harddisk Usage SGS\_PRD\_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/28/2026	42	126	74	31	1,127	774
3/27/2026	42	126	74	31	1,127	772
3/26/2026	42	126	74	32	1,127	770
3/25/2026	42	126	74	32	1,127	768
3/24/2026	42	126	74	32	1,127	765
3/23/2026	42	126	74	32	1,127	764
3/22/2026	42	126	74	32	1,127	764

## Harddisk Usage SGS\_PRD\_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	81	199	38
3/27/2026	81	199	39
3/26/2026	81	199	38
3/25/2026	81	199	38
3/24/2026	81	199	38
3/23/2026	81	199	38
3/22/2026	81	199	38

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Harddisk Usage SGS\_PRD\_ABS-WEB17

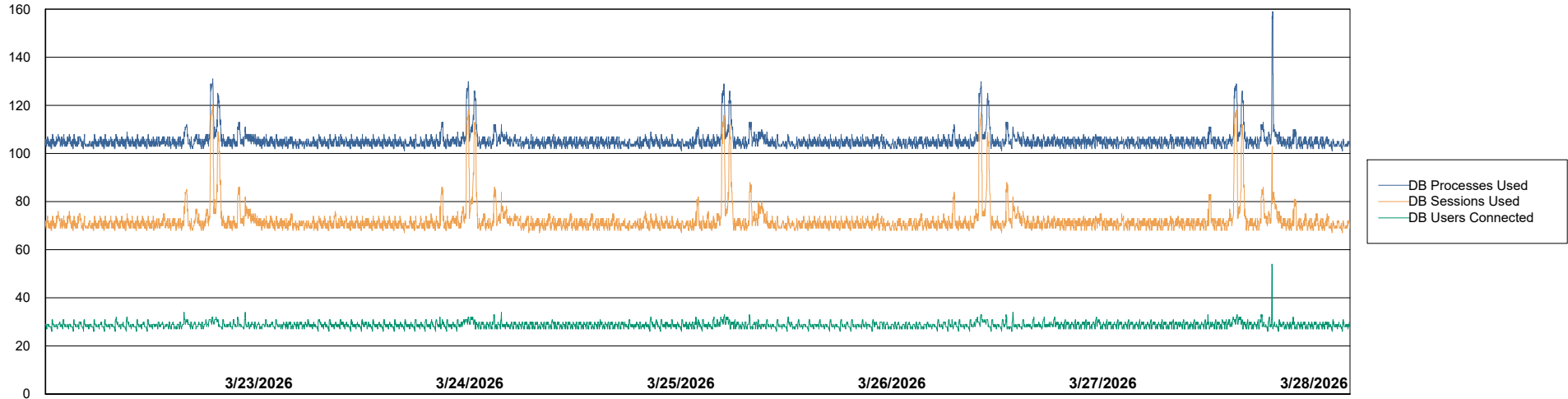
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	82	199	36
3/27/2026	82	199	36
3/26/2026	82	199	36
3/25/2026	82	199	36
3/24/2026	82	199	36
3/23/2026	82	199	36
3/22/2026	82	199	36

# Weekly SLA Customer Report

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Database Performance SGS\_PRD\_ABS-BI02\_ABS1

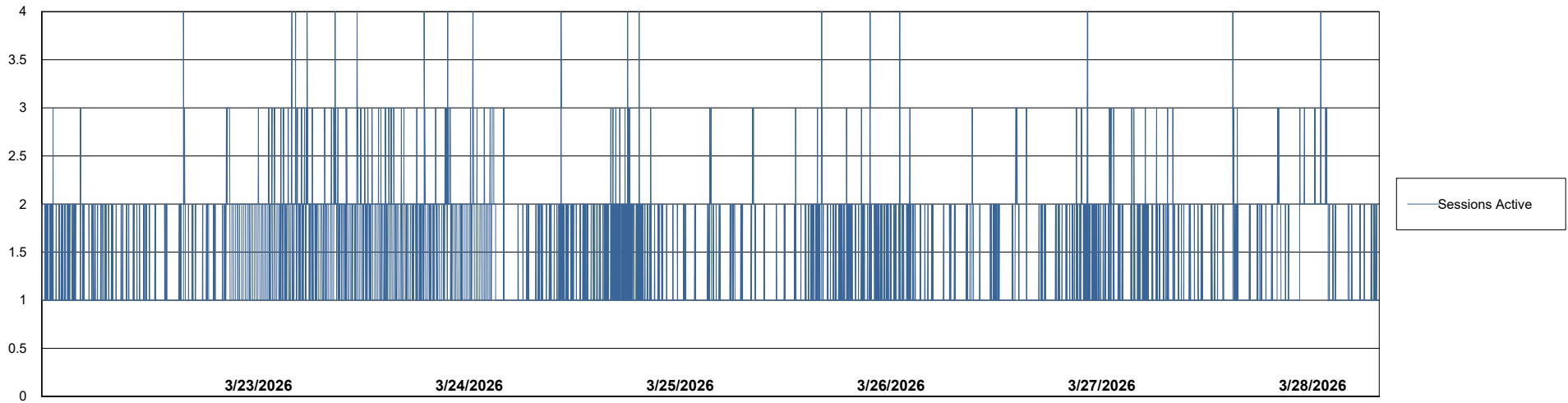
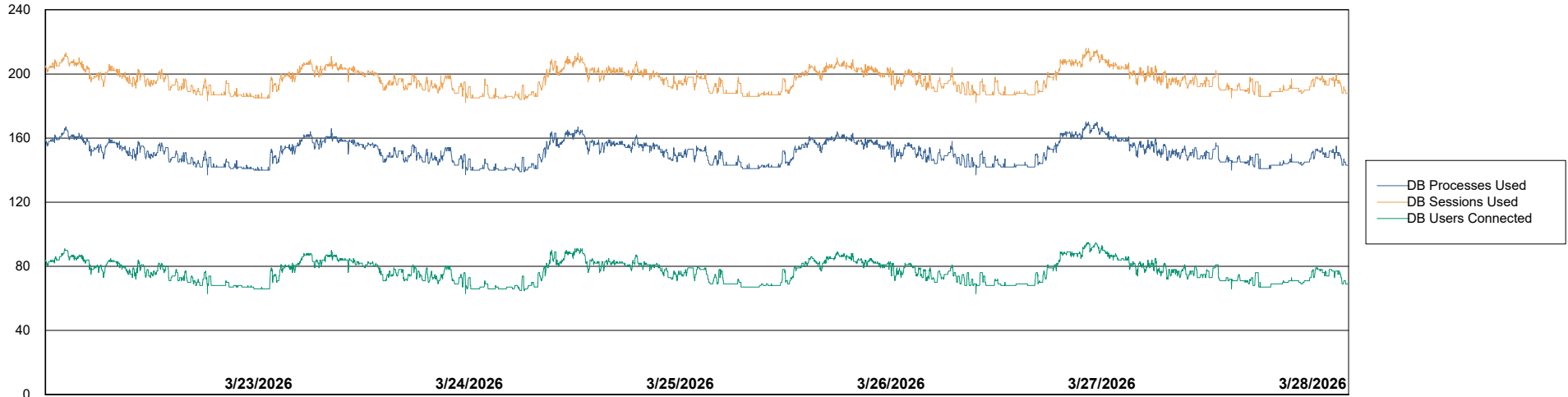


# Weekly SLA Customer Report

Customer SGS\_Production  
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## Database Performance SGS\_PRD\_ABS-DB16\_ABS1



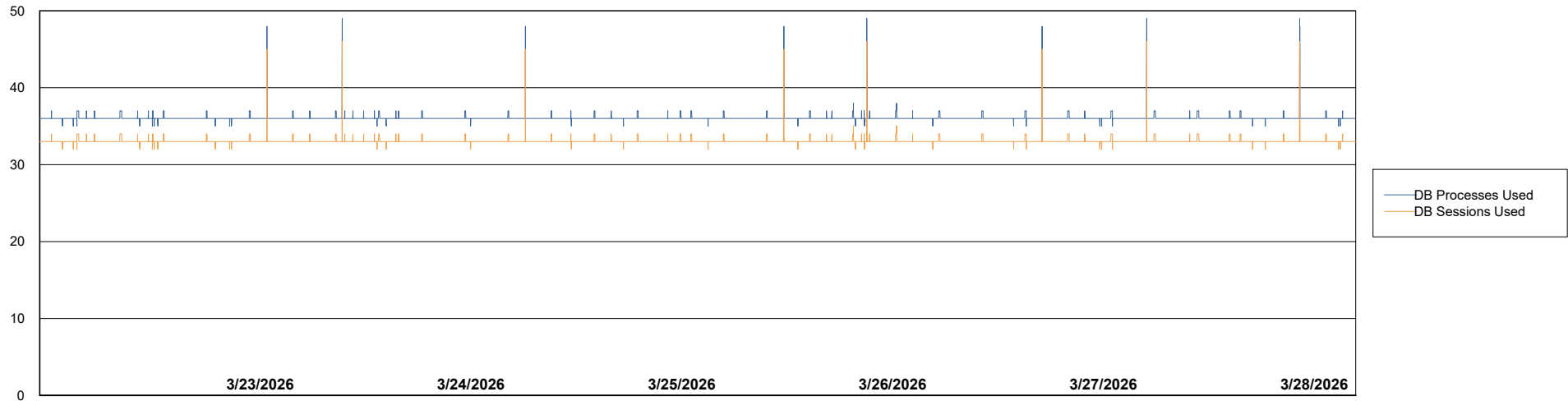
# Weekly SLA Customer Report

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Database ID 224



Database Performance SGS\_PRD\_ABS-DB17\_HSBABS1

DB Processes Max 1,000



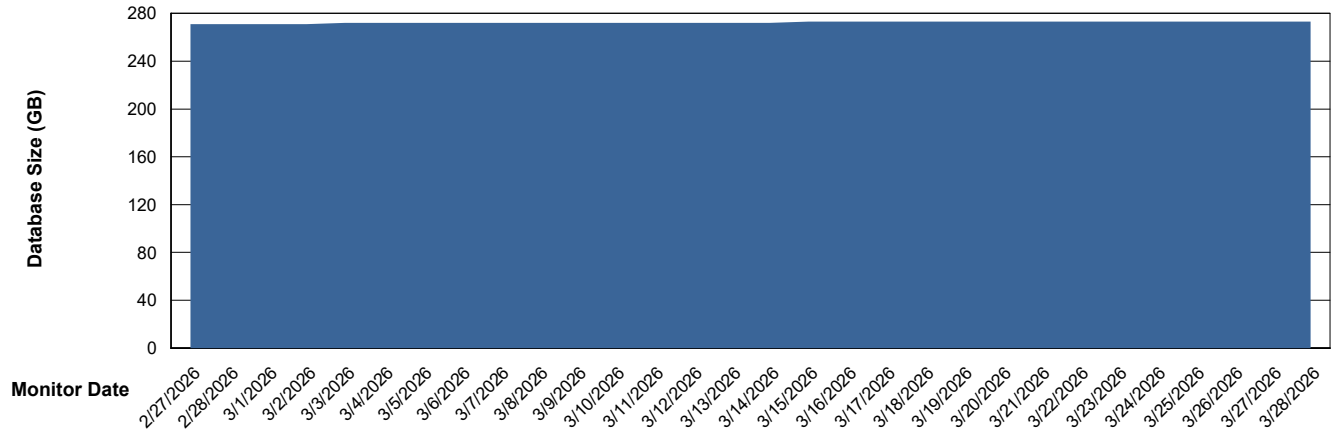
# Weekly SLA Customer Report

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Database ID 224



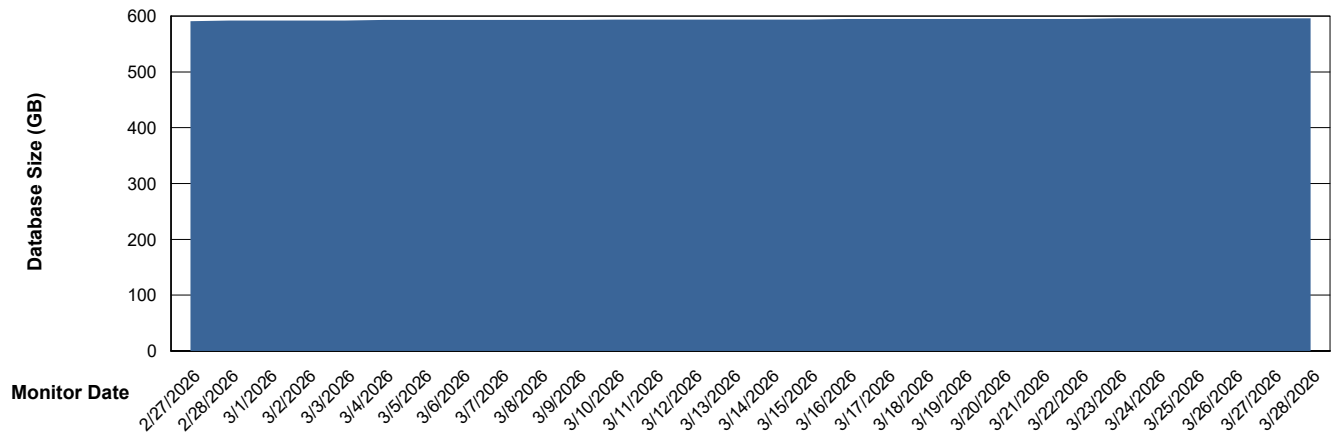
DATABASE SIZE SGS\_PRD\_ABS-BI02\_ABS1

### Database growth over last month



DATABASE SIZE SGS\_PRD\_ABS-DB16\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database ID 224



## Database Tablespace SGS\_PRD\_ABS-BI02\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/28/2026	ABSDATA	160	128	20
	INDX	192	143	25
3/27/2026	ABSDATA	160	128	20
	INDX	192	143	25
3/26/2026	ABSDATA	160	128	20
	INDX	192	143	25
3/25/2026	ABSDATA	160	128	20
	INDX	192	143	25
3/24/2026	ABSDATA	160	128	20
	INDX	192	143	25
3/23/2026	ABSDATA	160	128	20
	INDX	192	143	25
3/22/2026	ABSDATA	160	128	20
	INDX	192	143	26

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Database Tablespace SGS\_PRD\_ABS-DB16\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/28/2026	ABSDATA	256	190	26
	INDX	480	385	20
3/27/2026	ABSDATA	256	190	26
	INDX	480	385	20
3/26/2026	ABSDATA	256	190	26
	INDX	480	385	20
3/25/2026	ABSDATA	256	190	26
	INDX	480	385	20
3/24/2026	ABSDATA	256	190	26
	INDX	480	385	20
3/23/2026	ABSDATA	256	190	26
	INDX	480	385	20
3/22/2026	ABSDATA	256	190	26
	INDX	480	384	20

BI Status and last ETL error for SGS\_PRD\_ABS-BI02\_ABS1

	Mon 23/3/2026	Tue 24/3/2026	Wed 25/3/2026	Thu 26/3/2026	Fri 27/3/2026	Sat 28/3/2026
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
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Sun, 22-03-2026	None
Mon, 23-03-2026	None
Mon, 23-03-2026	None
Fri, 27-03-2026	None
Wed, 25-03-2026	None
Tue, 24-03-2026	None
Thu, 26-03-2026	None
Sat, 28-03-2026	None
Tue, 24-03-2026	None
Wed, 25-03-2026	None
Sun, 22-03-2026	None
Fri, 27-03-2026	None
Thu, 26-03-2026	None
Sat, 28-03-2026	None

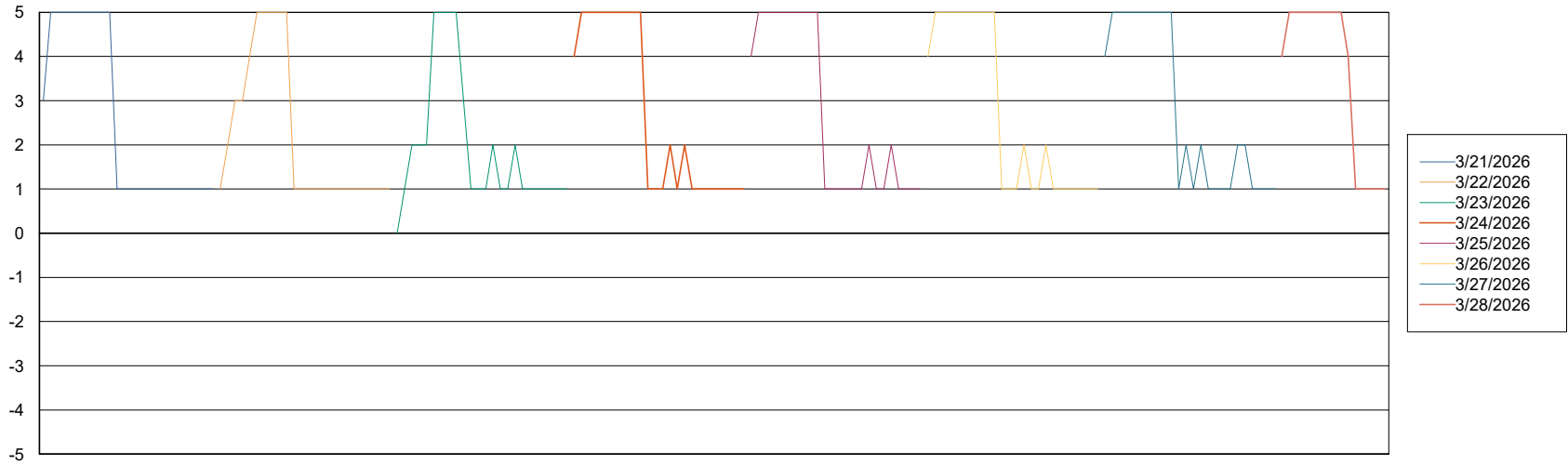
# Weekly SLA Customer Report

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Standby Database Health      SGS\_Production

### Recovery lag for last 7 days



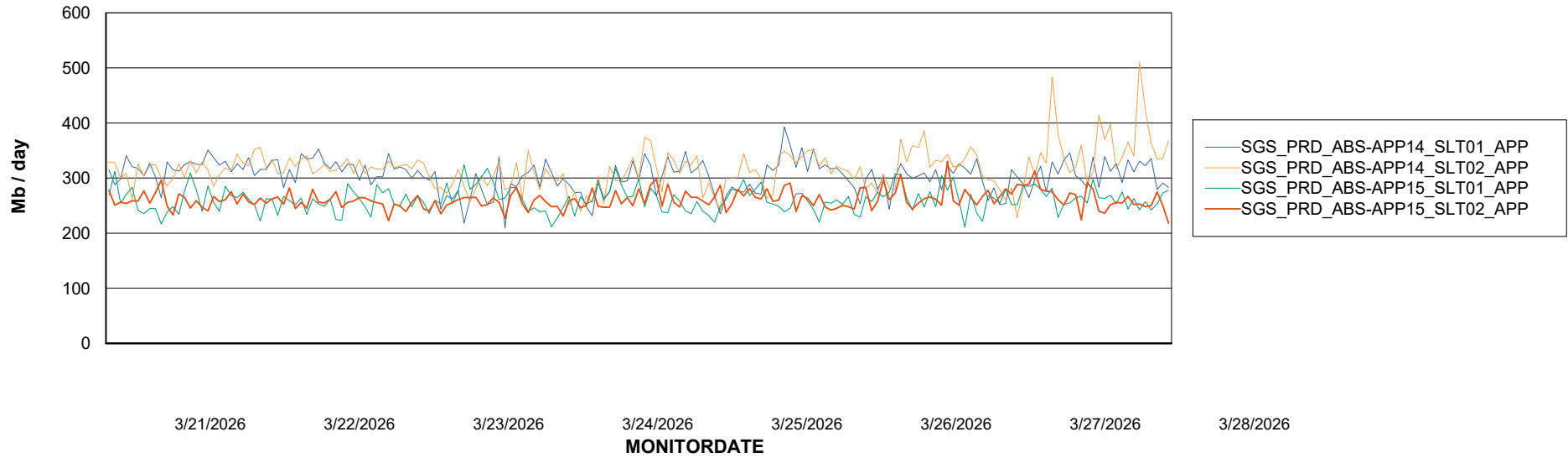
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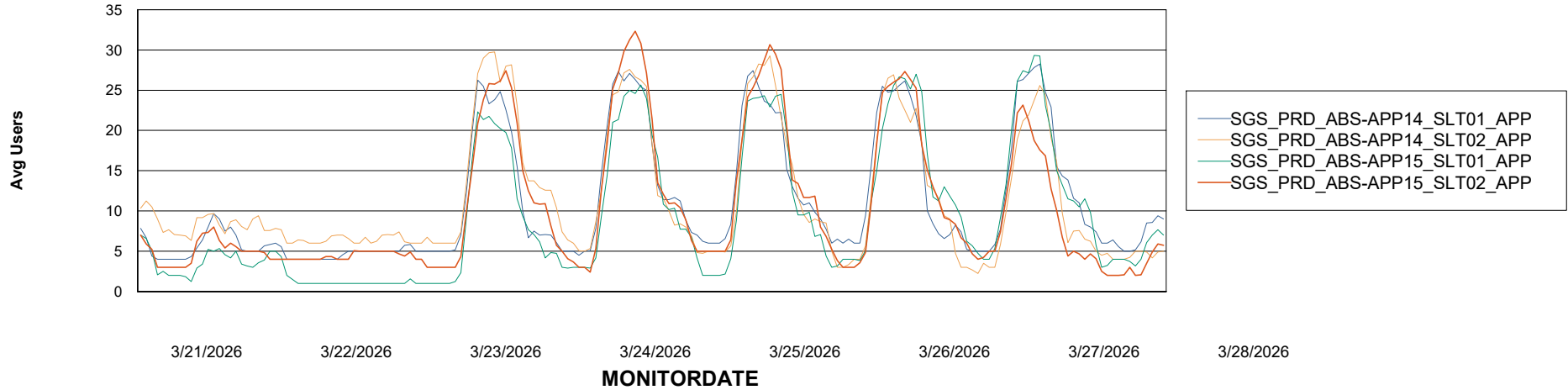


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



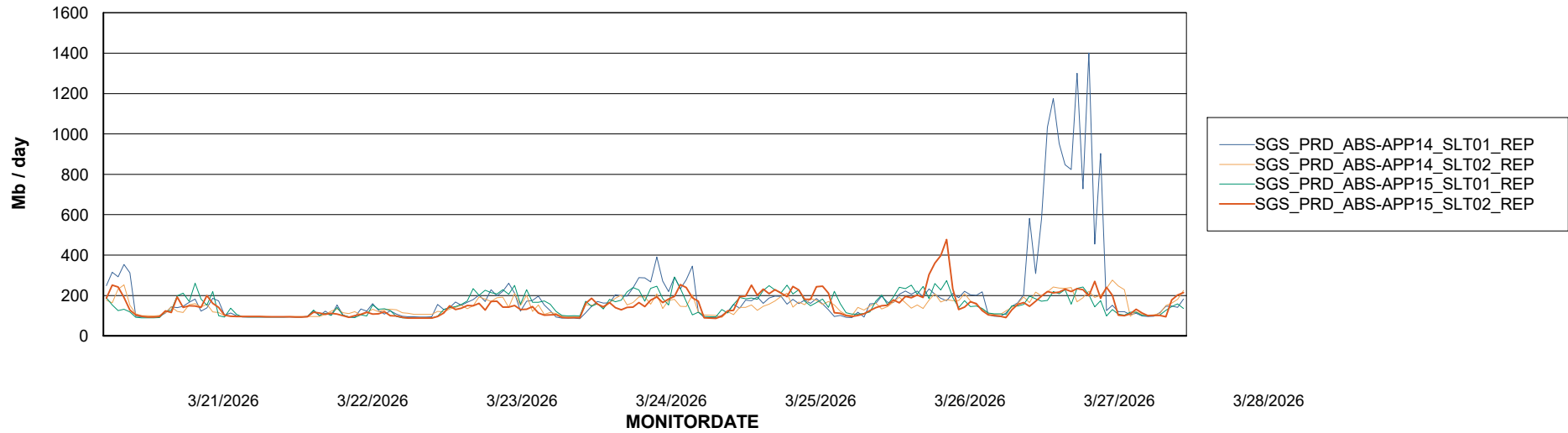
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



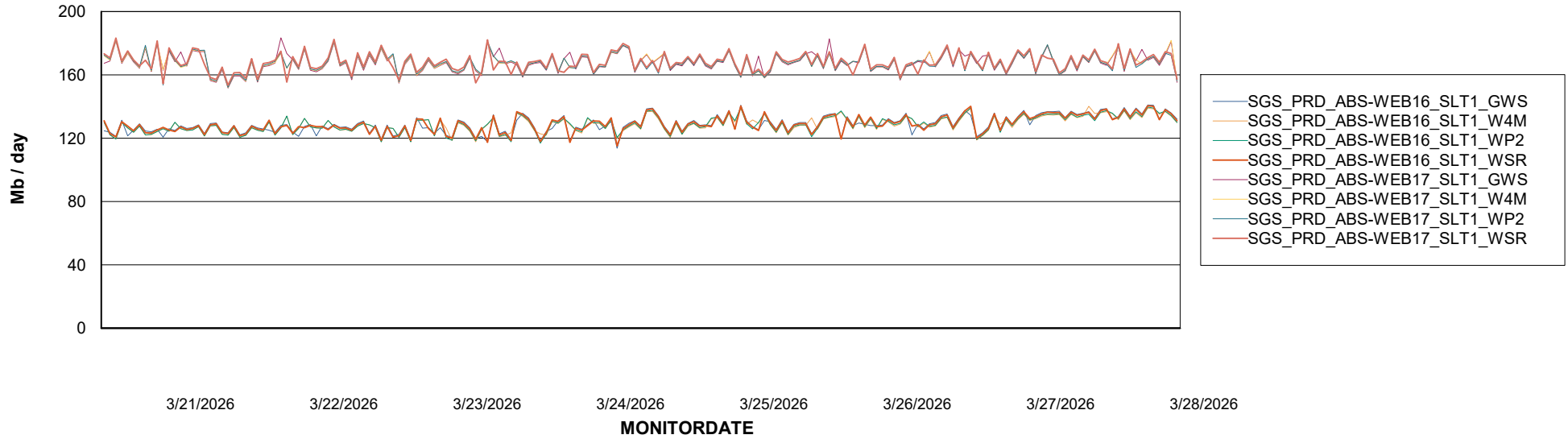
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

