

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_HeySimple

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	75	119	30
3/27/2026	74	119	31
3/26/2026	74	119	30
3/25/2026	74	119	30
3/24/2026	74	119	30
3/23/2026	74	119	30
3/22/2026	74	119	30

## Harddisk Usage NOA\_PRD\_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/28/2026	55	199	89	25	500	374	69	200	62
3/27/2026	55	199	89	25	500	374	72	200	57
3/26/2026	55	199	89	25	500	374	72	200	57
3/25/2026	55	199	89	26	500	372	72	200	56
3/24/2026	55	199	89	26	500	370	72	200	57
3/23/2026	55	199	89	26	500	370	72	200	57
3/22/2026	55	199	89	26	500	370	72	200	56

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/28/2026	29	100	71	19	1,100	887	67	400	131
3/27/2026	28	100	71	20	1,100	880	67	400	132
3/26/2026	28	100	72	20	1,100	880	66	400	135
3/25/2026	28	100	72	20	1,100	880	65	400	139
3/24/2026	28	100	72	20	1,100	880	66	400	138
3/23/2026	28	100	72	20	1,100	879	67	400	132
3/22/2026	28	100	71	20	1,100	880	66	400	134

## Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/28/2026	64	279	100	16	838	704	82	559	99
3/27/2026	64	279	100	16	838	704	82	559	100
3/26/2026	64	279	99	16	838	704	82	559	103
3/25/2026	64	279	99	16	838	704	81	559	107
3/24/2026	64	279	99	16	838	704	81	559	106
3/23/2026	64	279	99	16	838	704	82	559	100
3/22/2026	64	279	99	16	838	704	82	559	102

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Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	52	100	48
3/27/2026	52	100	48
3/26/2026	51	100	48
3/25/2026	52	100	48
3/24/2026	51	100	48
3/23/2026	51	100	48
3/22/2026	52	100	48

Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	62	100	38
3/27/2026	62	100	38
3/26/2026	61	100	39
3/25/2026	61	100	39
3/24/2026	61	100	39
3/23/2026	61	100	38
3/22/2026	61	100	38

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Harddisk Usage NOA\_PRD\_NovoLink

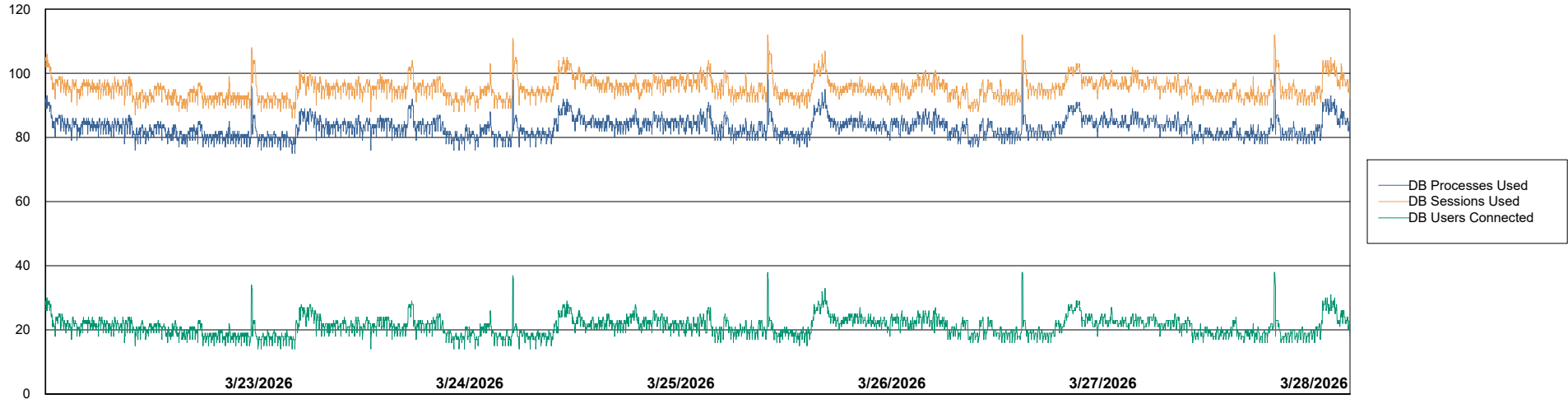
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	65	100	35
3/27/2026	65	100	35
3/26/2026	64	100	35
3/25/2026	64	100	36
3/24/2026	64	100	36
3/23/2026	64	100	36
3/22/2026	64	100	36

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Database ID 116



Database Performance NOA\_PRD\_NHSBI\_ABS1

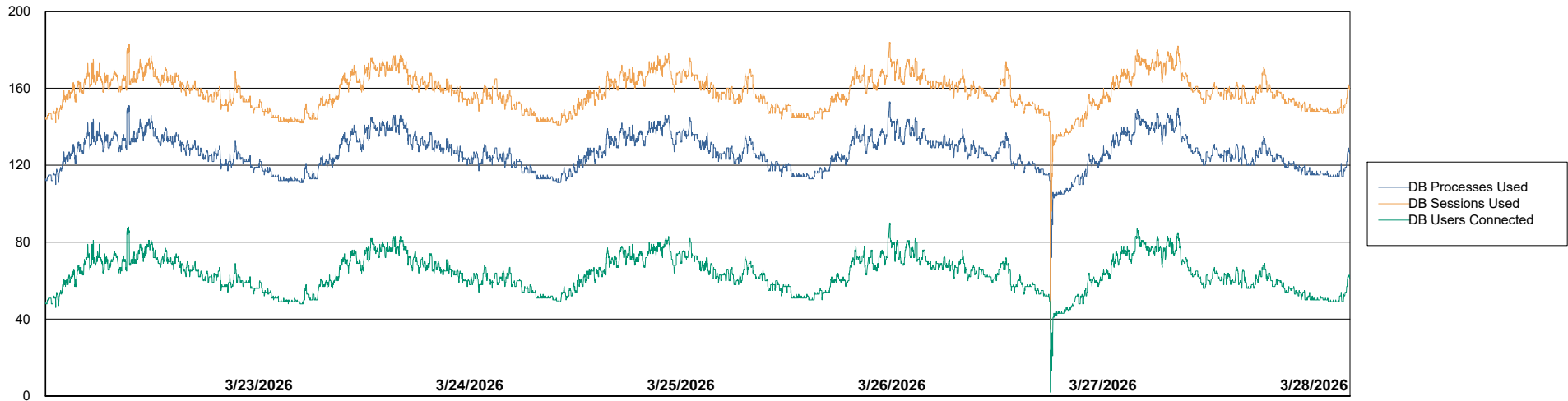


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Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NovoABS01\_ABS1



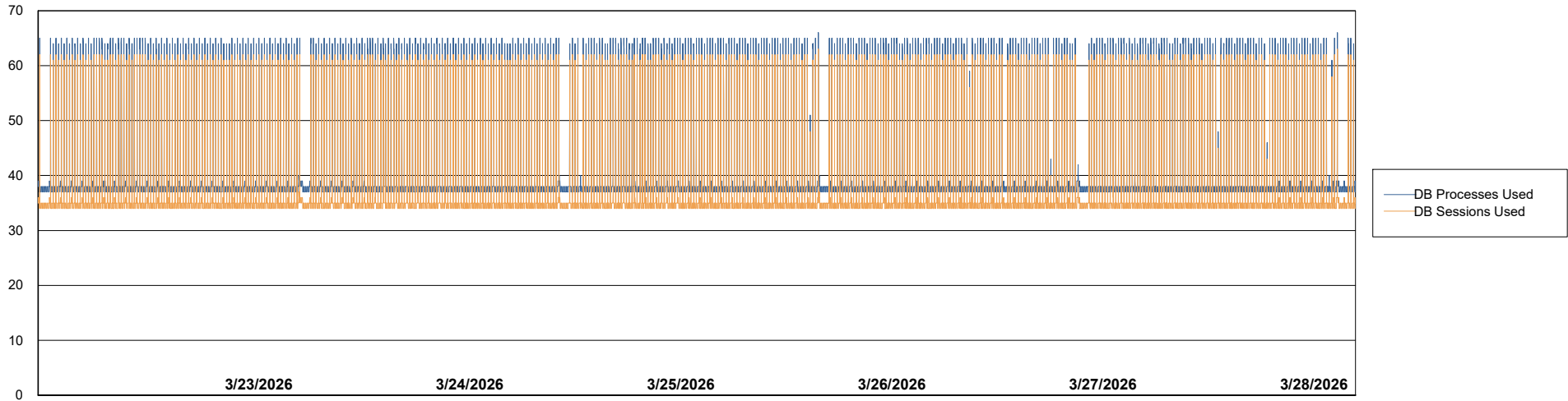
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300



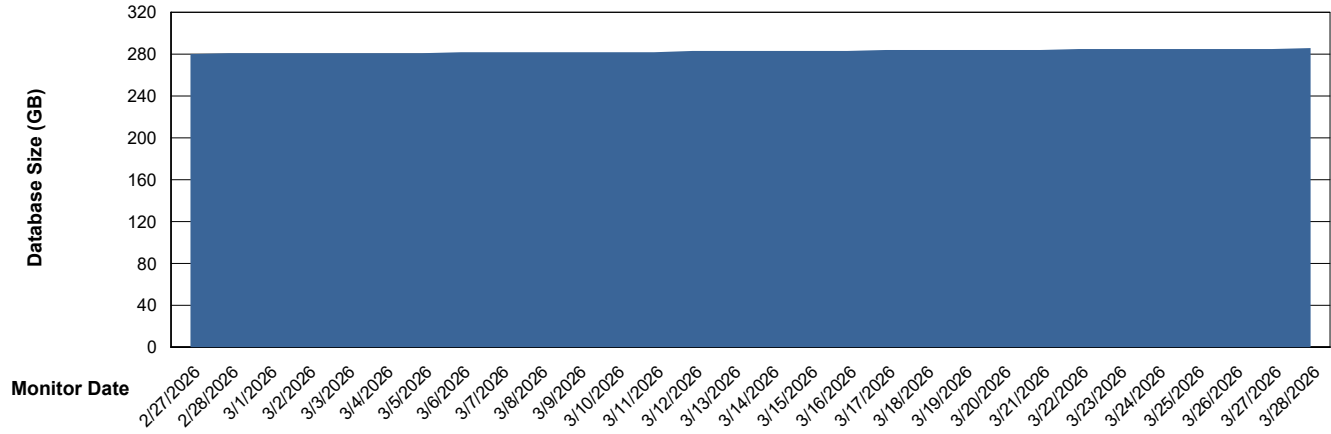
# Weekly SLA Customer Report

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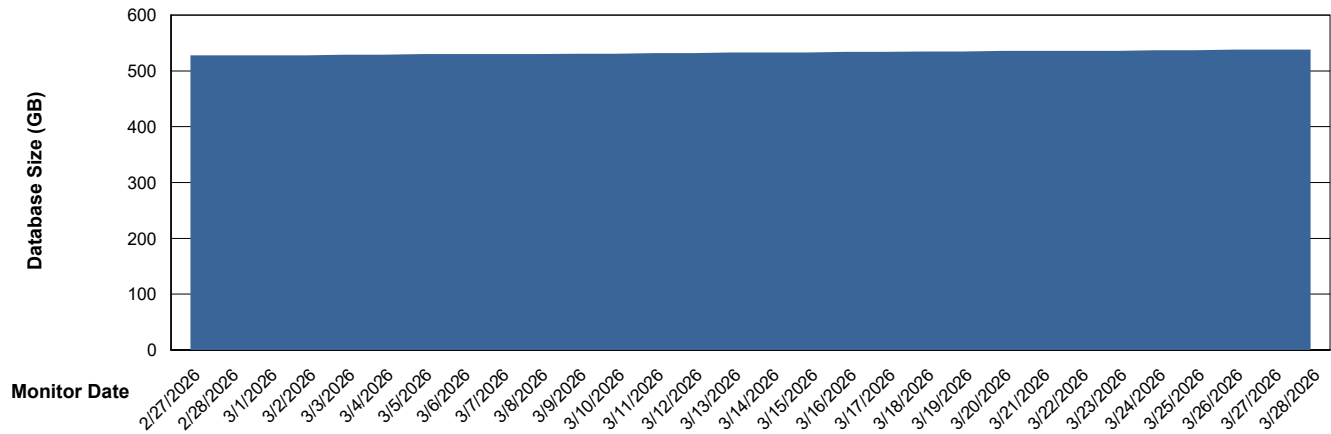
DATABASE SIZE NOA\_PRD\_NHSBI\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Database Tablespace NOA\_PRD\_NHSBI\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/28/2026	ABSDATA	192	142	26
	INDX	192	135	30
3/27/2026	ABSDATA	192	142	26
	INDX	192	135	30
3/26/2026	ABSDATA	192	142	26
	INDX	192	135	30
3/25/2026	ABSDATA	192	142	26
	INDX	192	135	30
3/24/2026	ABSDATA	192	142	26
	INDX	160	134	16
3/23/2026	ABSDATA	192	142	26
	INDX	160	134	16
3/22/2026	ABSDATA	192	142	26
	INDX	160	134	16

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Customer NOA\_Production (24/7)  
 Database ID 116



Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/28/2026	ABSDATA	288	187	35
	INDX	416	338	19
3/27/2026	ABSDATA	288	187	35
	INDX	416	337	19
3/26/2026	ABSDATA	288	187	35
	INDX	416	337	19
3/25/2026	ABSDATA	288	187	35
	INDX	416	337	19
3/24/2026	ABSDATA	288	187	35
	INDX	416	337	19
3/23/2026	ABSDATA	288	187	35
	INDX	416	336	19
3/22/2026	ABSDATA	288	187	35
	INDX	416	336	19

BI last ETL error for NOA\_PRD\_NHSBI\_ABS1

Mon, 23-03-2026	None
Tue, 24-03-2026	None
Sun, 22-03-2026	None
Wed, 25-03-2026	None
Thu, 26-03-2026	None
Sat, 28-03-2026	None
Fri, 27-03-2026	None

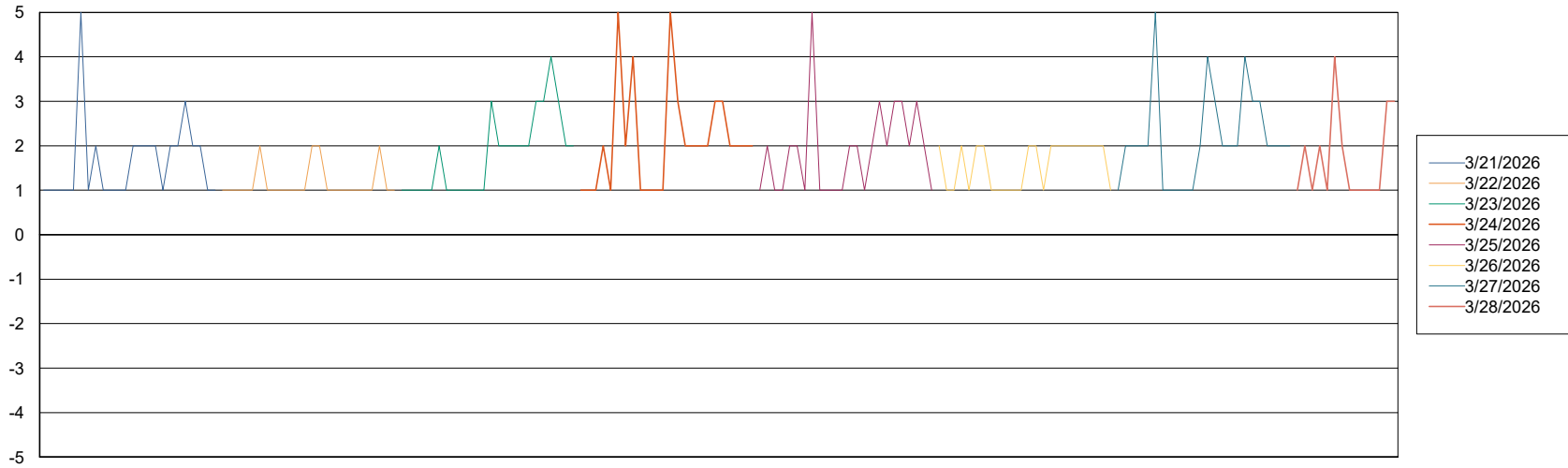
# Weekly SLA Customer Report

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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



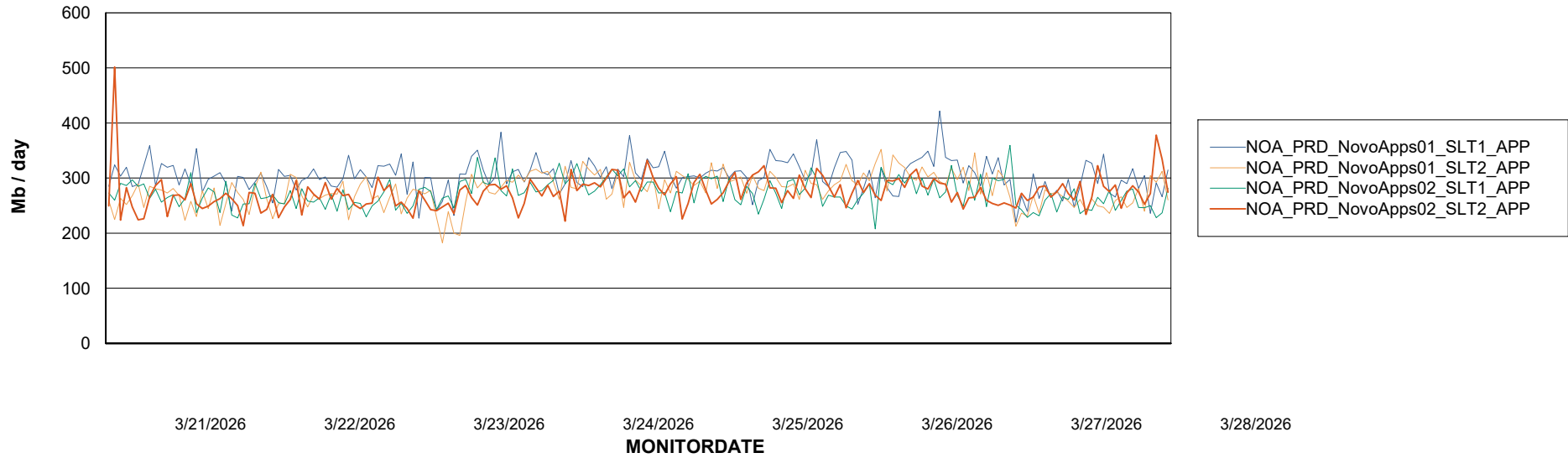
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Customer NOA\_Production (24/7)  
Database ID 116

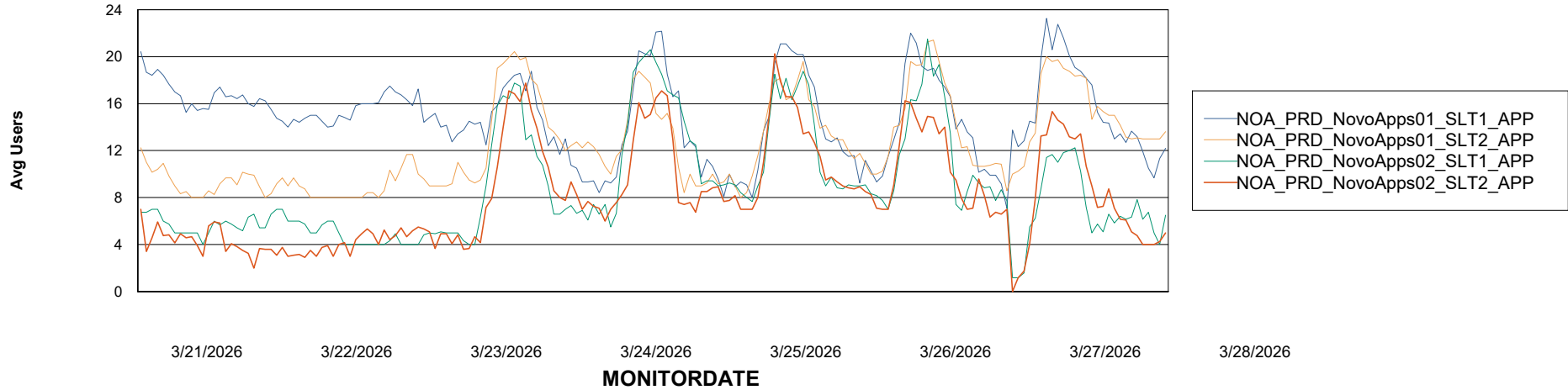


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



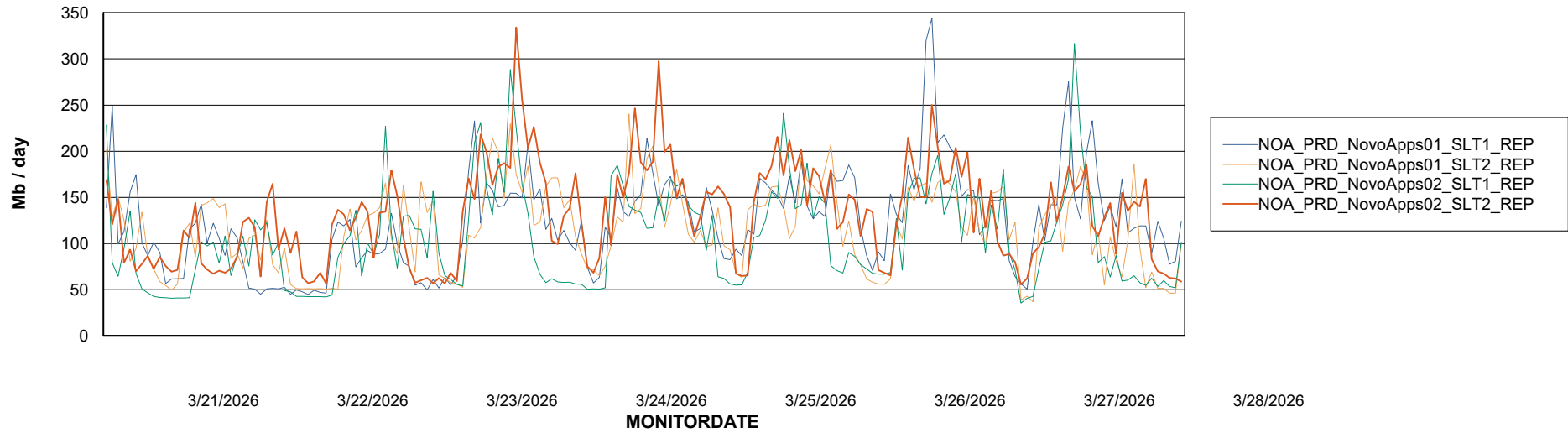
# Weekly SLA Customer Report

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Database ID 116



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



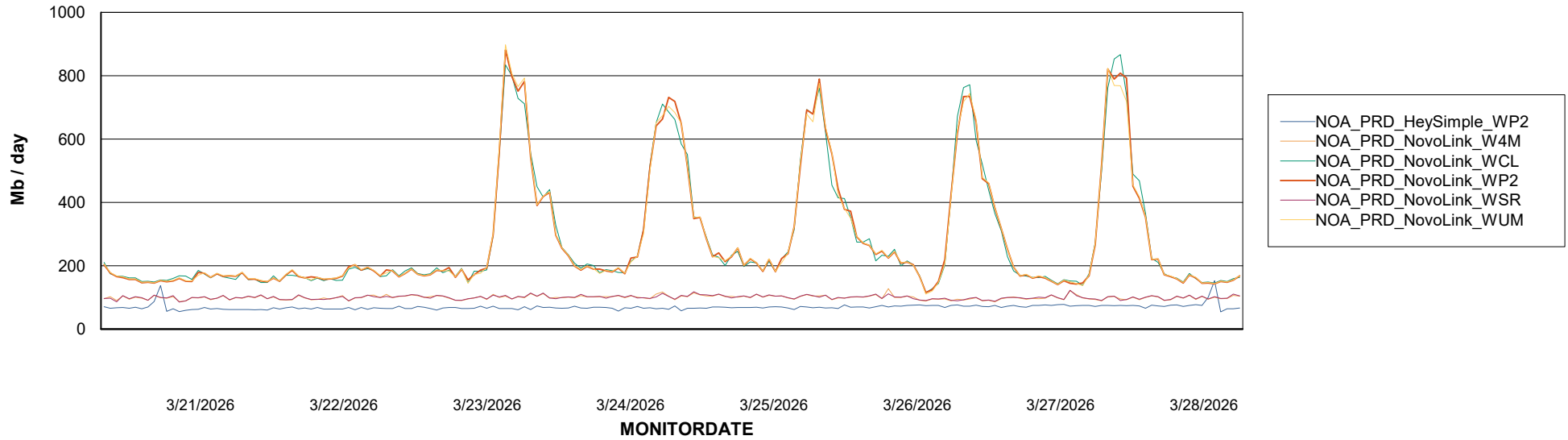
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Disaster per ABS component

