

# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



## Harddisk Usage LTS\_PRD\_CLSABSBI01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 3/28/2026 | 66                       | 30                         | 10                        | 42                          | 100                           | 58                           | 12                          | 1,699                         | 1,498                        |
| 3/27/2026 | 66                       | 30                         | 10                        | 42                          | 100                           | 58                           | 13                          | 1,699                         | 1,474                        |
| 3/26/2026 | 66                       | 30                         | 10                        | 42                          | 100                           | 58                           | 13                          | 1,699                         | 1,475                        |
| 3/25/2026 | 66                       | 30                         | 10                        | 42                          | 100                           | 58                           | 13                          | 1,699                         | 1,476                        |
| 3/24/2026 | 66                       | 30                         | 10                        | 42                          | 100                           | 58                           | 13                          | 1,699                         | 1,476                        |
| 3/23/2026 | 66                       | 30                         | 10                        | 42                          | 100                           | 58                           | 13                          | 1,699                         | 1,474                        |
| 3/22/2026 | 66                       | 30                         | 10                        | 43                          | 100                           | 57                           | 13                          | 1,699                         | 1,475                        |

## Harddisk Usage LTS\_PRD\_CLSABSBI01NEW

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /home (%) | Total disk space on /home (Gb) | Used disk space on /home (Gb) | Free disk space on /tmp (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 3/28/2026 | 80                       | 76                         | 15                        | 76                           | 1                              | 0                             | 95                           | 2                              | 0                             | 98                          |
| 3/27/2026 | 80                       | 76                         | 15                        | 76                           | 1                              | 0                             | 95                           | 2                              | 0                             | 98                          |
| 3/26/2026 | 80                       | 76                         | 15                        | 76                           | 1                              | 0                             | 95                           | 2                              | 0                             | 98                          |
| 3/25/2026 | 80                       | 76                         | 15                        | 76                           | 1                              | 0                             | 95                           | 2                              | 0                             | 98                          |
| 3/24/2026 | 80                       | 76                         | 15                        | 76                           | 1                              | 0                             | 95                           | 2                              | 0                             | 98                          |
| 3/23/2026 | 80                       | 76                         | 15                        | 76                           | 1                              | 0                             | 95                           | 2                              | 0                             | 98                          |
| 3/22/2026 | 80                       | 76                         | 15                        | 76                           | 1                              | 0                             | 95                           | 2                              | 0                             | 98                          |

# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



## Harddisk Usage LTS\_PRD\_CLSABSDB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) | Free disk space on /u03 (%) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 3/28/2026 | 88                       | 76                         | 9                         | 77                          | 100                           | 23                           | 56                          | 2,047                         | 895                          | 79                          |
| 3/27/2026 | 88                       | 76                         | 9                         | 77                          | 100                           | 23                           | 56                          | 2,047                         | 895                          | 77                          |
| 3/26/2026 | 88                       | 76                         | 9                         | 77                          | 100                           | 22                           | 56                          | 2,047                         | 895                          | 70                          |
| 3/25/2026 | 88                       | 76                         | 9                         | 77                          | 100                           | 22                           | 56                          | 2,047                         | 895                          | 70                          |
| 3/24/2026 | 88                       | 76                         | 9                         | 78                          | 100                           | 22                           | 56                          | 2,047                         | 895                          | 70                          |
| 3/23/2026 | 88                       | 76                         | 9                         | 77                          | 100                           | 22                           | 56                          | 2,047                         | 895                          | 71                          |
| 3/22/2026 | 88                       | 76                         | 9                         | 78                          | 100                           | 22                           | 56                          | 2,047                         | 895                          | 72                          |

## Harddisk Usage LTS\_PRD\_CLSABSDB02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) | Free disk space on /u03 (%) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 3/28/2026 | 88                       | 76                         | 9                         | 87                          | 100                           | 13                           | 59                          | 2,047                         | 846                          | 80                          |
| 3/27/2026 | 88                       | 76                         | 9                         | 87                          | 100                           | 13                           | 59                          | 2,047                         | 846                          | 78                          |
| 3/26/2026 | 88                       | 76                         | 9                         | 87                          | 100                           | 13                           | 59                          | 2,047                         | 846                          | 71                          |
| 3/25/2026 | 88                       | 76                         | 9                         | 87                          | 100                           | 13                           | 59                          | 2,047                         | 846                          | 71                          |
| 3/24/2026 | 88                       | 76                         | 9                         | 87                          | 100                           | 13                           | 59                          | 2,047                         | 846                          | 71                          |
| 3/23/2026 | 88                       | 76                         | 9                         | 87                          | 100                           | 13                           | 59                          | 2,047                         | 846                          | 72                          |
| 3/22/2026 | 88                       | 76                         | 9                         | 87                          | 100                           | 13                           | 59                          | 2,047                         | 846                          | 73                          |

# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



## Harddisk Usage LTS\_PROD\_CLSABSAP01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /usr (%) | Total disk space on /usr (Gb) | Used disk space on /usr (Gb) | Free disk space on /var (%) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 3/28/2026 | 97                       | 76                         | 2                         | 80                          | 100                           | 20                           | 49                          | 10                            | 5                            | 78                          |
| 3/27/2026 | 97                       | 76                         | 2                         | 78                          | 100                           | 22                           | 49                          | 10                            | 5                            | 78                          |
| 3/26/2026 | 97                       | 76                         | 2                         | 77                          | 100                           | 23                           | 49                          | 10                            | 5                            | 78                          |
| 3/25/2026 | 97                       | 76                         | 2                         | 77                          | 100                           | 23                           | 49                          | 10                            | 5                            | 78                          |
| 3/24/2026 | 97                       | 76                         | 2                         | 77                          | 100                           | 23                           | 49                          | 10                            | 5                            | 78                          |
| 3/23/2026 | 97                       | 76                         | 2                         | 73                          | 100                           | 27                           | 49                          | 10                            | 5                            | 78                          |
| 3/22/2026 | 97                       | 76                         | 2                         | 72                          | 100                           | 28                           | 49                          | 10                            | 5                            | 78                          |

## Harddisk Usage LTS\_PROD\_CLSABSAP02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /usr (%) | Total disk space on /usr (Gb) | Used disk space on /usr (Gb) | Free disk space on /var (%) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 3/28/2026 | 97                       | 76                         | 2                         | 85                          | 100                           | 15                           | 50                          | 10                            | 5                            | 76                          |
| 3/27/2026 | 97                       | 76                         | 2                         | 85                          | 100                           | 15                           | 50                          | 10                            | 5                            | 76                          |
| 3/26/2026 | 97                       | 76                         | 2                         | 85                          | 100                           | 15                           | 50                          | 10                            | 5                            | 76                          |
| 3/25/2026 | 97                       | 76                         | 2                         | 85                          | 100                           | 15                           | 50                          | 10                            | 5                            | 76                          |
| 3/24/2026 | 97                       | 76                         | 2                         | 85                          | 100                           | 15                           | 51                          | 10                            | 5                            | 76                          |
| 3/23/2026 | 97                       | 76                         | 2                         | 82                          | 100                           | 18                           | 51                          | 10                            | 5                            | 76                          |
| 3/22/2026 | 97                       | 76                         | 2                         | 82                          | 100                           | 18                           | 51                          | 10                            | 5                            | 76                          |

# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



## Harddisk Usage LTS\_PROD\_CLSABSAP03

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /usr (%) | Total disk space on /usr (Gb) | Used disk space on /usr (Gb) | Free disk space on /var (%) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 3/28/2026 | 97                       | 76                         | 2                         | 89                          | 100                           | 11                           | 49                          | 10                            | 5                            | 78                          |
| 3/27/2026 | 97                       | 76                         | 2                         | 88                          | 100                           | 12                           | 49                          | 10                            | 5                            | 78                          |
| 3/26/2026 | 97                       | 76                         | 2                         | 88                          | 100                           | 12                           | 49                          | 10                            | 5                            | 78                          |
| 3/25/2026 | 97                       | 76                         | 2                         | 88                          | 100                           | 12                           | 49                          | 10                            | 5                            | 78                          |
| 3/24/2026 | 97                       | 76                         | 2                         | 88                          | 100                           | 12                           | 49                          | 10                            | 5                            | 78                          |
| 3/23/2026 | 97                       | 76                         | 2                         | 87                          | 100                           | 13                           | 49                          | 10                            | 5                            | 78                          |
| 3/22/2026 | 97                       | 76                         | 2                         | 87                          | 100                           | 13                           | 49                          | 10                            | 5                            | 78                          |

## Harddisk Usage LTS\_PROD\_CLSABSAP04

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /usr (%) | Total disk space on /usr (Gb) | Used disk space on /usr (Gb) | Free disk space on /var (%) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 3/28/2026 | 97                       | 76                         | 2                         | 89                          | 100                           | 11                           | 49                          | 10                            | 5                            | 78                          |
| 3/27/2026 | 97                       | 76                         | 2                         | 89                          | 100                           | 11                           | 49                          | 10                            | 5                            | 78                          |
| 3/26/2026 | 97                       | 76                         | 2                         | 88                          | 100                           | 12                           | 49                          | 10                            | 5                            | 78                          |
| 3/25/2026 | 97                       | 76                         | 2                         | 88                          | 100                           | 12                           | 49                          | 10                            | 5                            | 78                          |
| 3/24/2026 | 97                       | 76                         | 2                         | 88                          | 100                           | 12                           | 49                          | 10                            | 5                            | 78                          |
| 3/23/2026 | 97                       | 76                         | 2                         | 87                          | 100                           | 13                           | 49                          | 10                            | 5                            | 78                          |
| 3/22/2026 | 97                       | 76                         | 2                         | 87                          | 100                           | 13                           | 49                          | 10                            | 5                            | 78                          |

# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
 Database ID 126



Harddisk Usage LTS\_PROD\_CLSABSORDS01

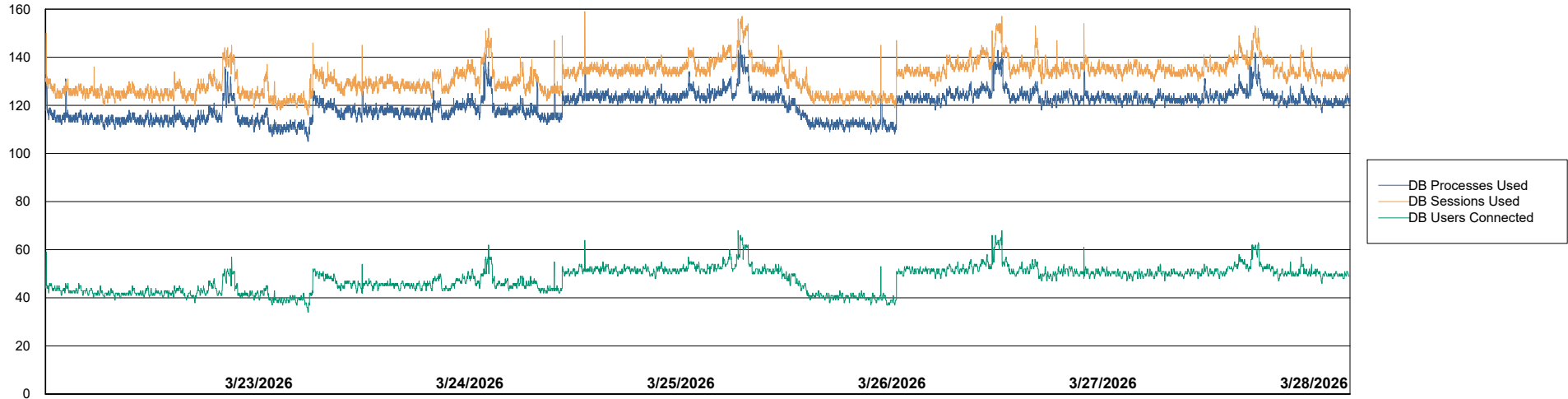
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /home (%) | Total disk space on /home (Gb) | Used disk space on /home (Gb) | Free disk space on /tmp (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 3/28/2026 | 84                       | 76                         | 12                        | 60                           | 1                              | 0                             | 95                           | 2                              | 0                             | 96                          |
| 3/27/2026 | 84                       | 76                         | 12                        | 60                           | 1                              | 0                             | 95                           | 2                              | 0                             | 96                          |
| 3/26/2026 | 84                       | 76                         | 12                        | 60                           | 1                              | 0                             | 95                           | 2                              | 0                             | 96                          |
| 3/25/2026 | 84                       | 76                         | 12                        | 60                           | 1                              | 0                             | 95                           | 2                              | 0                             | 96                          |
| 3/24/2026 | 84                       | 76                         | 12                        | 60                           | 1                              | 0                             | 95                           | 2                              | 0                             | 96                          |
| 3/23/2026 | 84                       | 76                         | 12                        | 60                           | 1                              | 0                             | 95                           | 2                              | 0                             | 96                          |
| 3/22/2026 | 84                       | 76                         | 12                        | 60                           | 1                              | 0                             | 95                           | 2                              | 0                             | 96                          |

# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



Database Performance LTS\_PRD\_CLSABSBI01\_ABS1

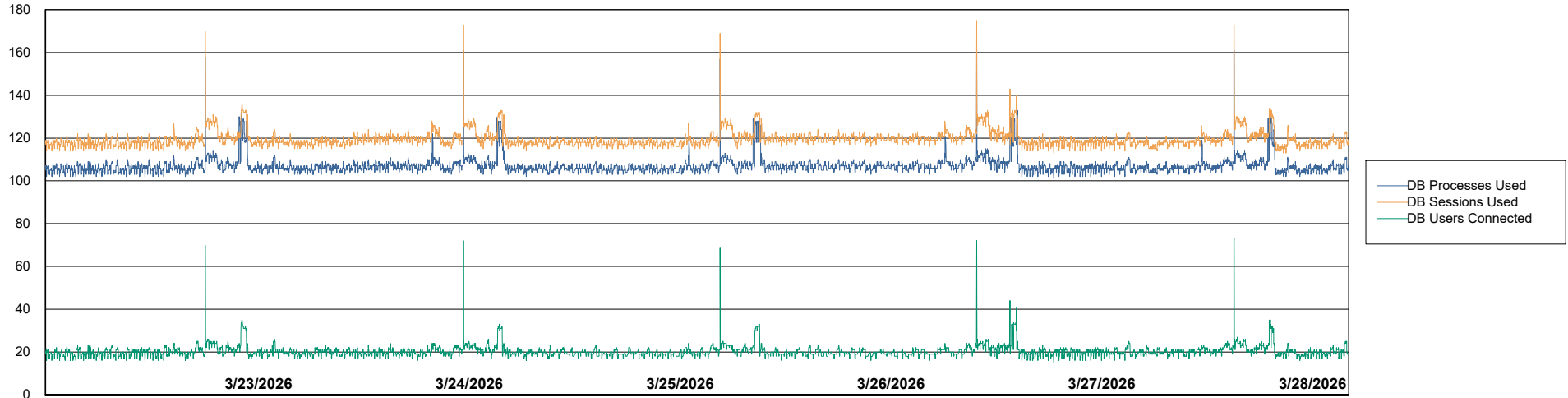


# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



Database Performance LTS\_PRD\_CLSABSBI01NEW\_ABS1

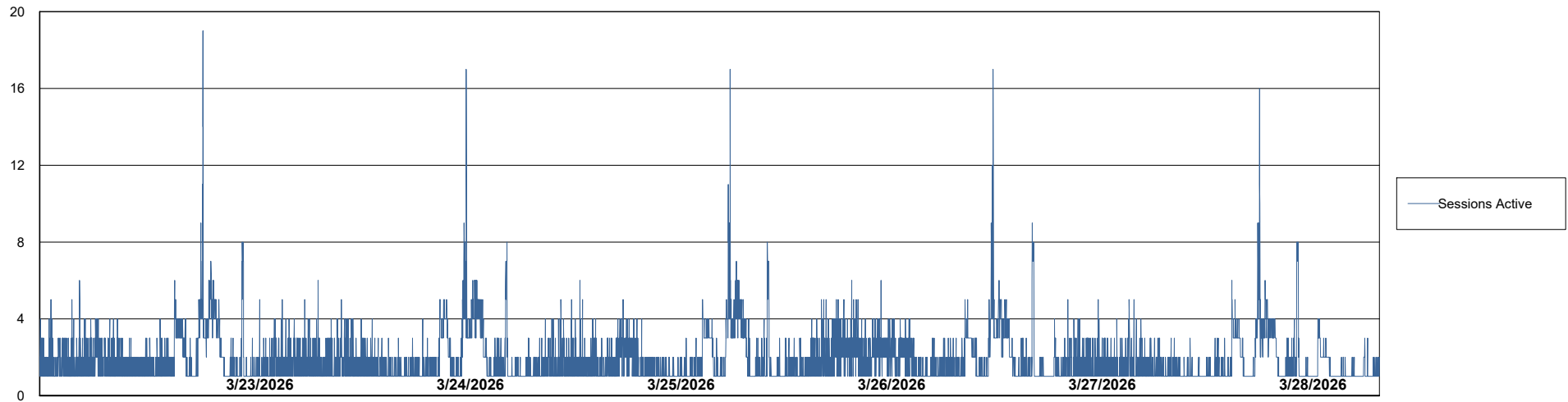
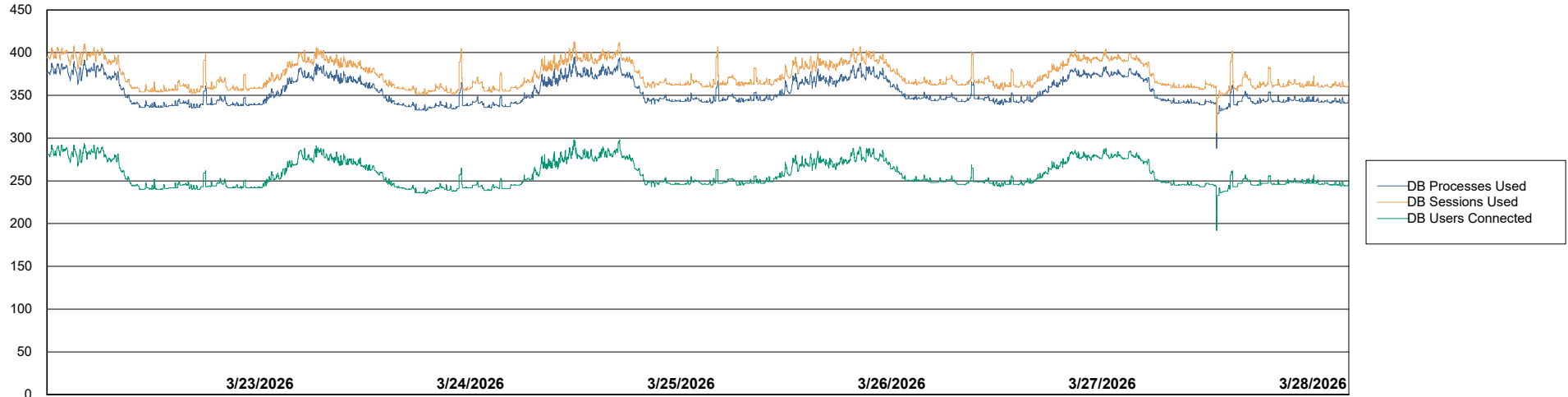


# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



## Database Performance LTS\_PRD\_CLSABSD01\_ABS1



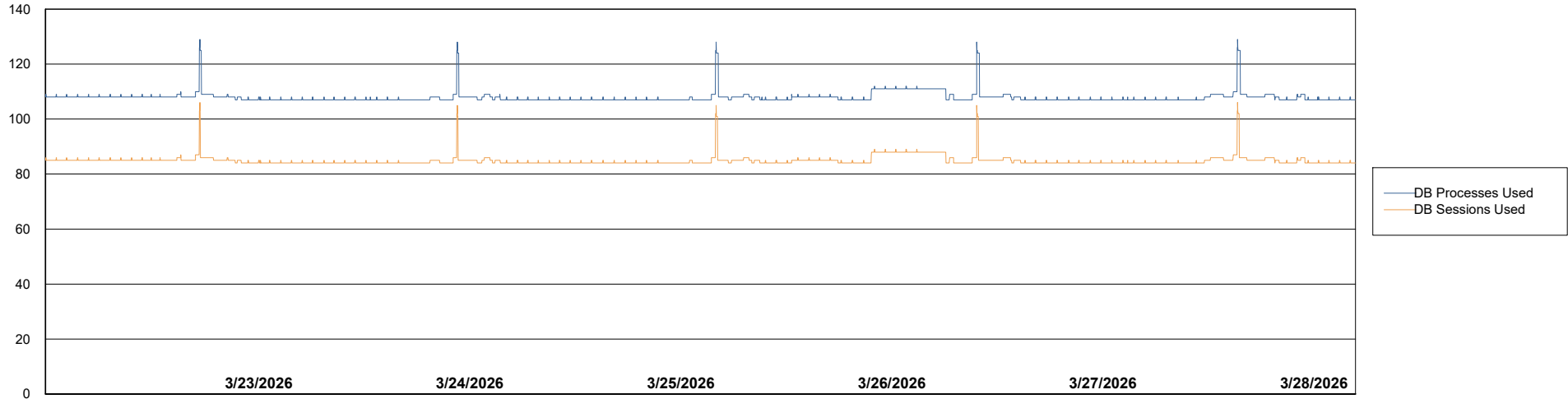
# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



Database Performance LTS\_PRD\_CLSABSDB02\_HSBABS1

DB Processes Max 0  
DB Processes Max 1,000



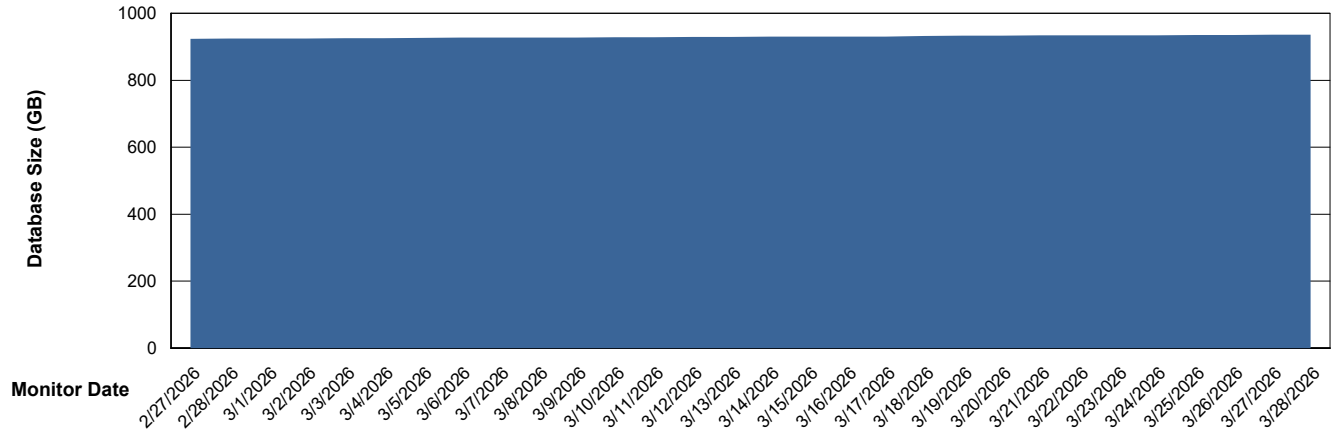
# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



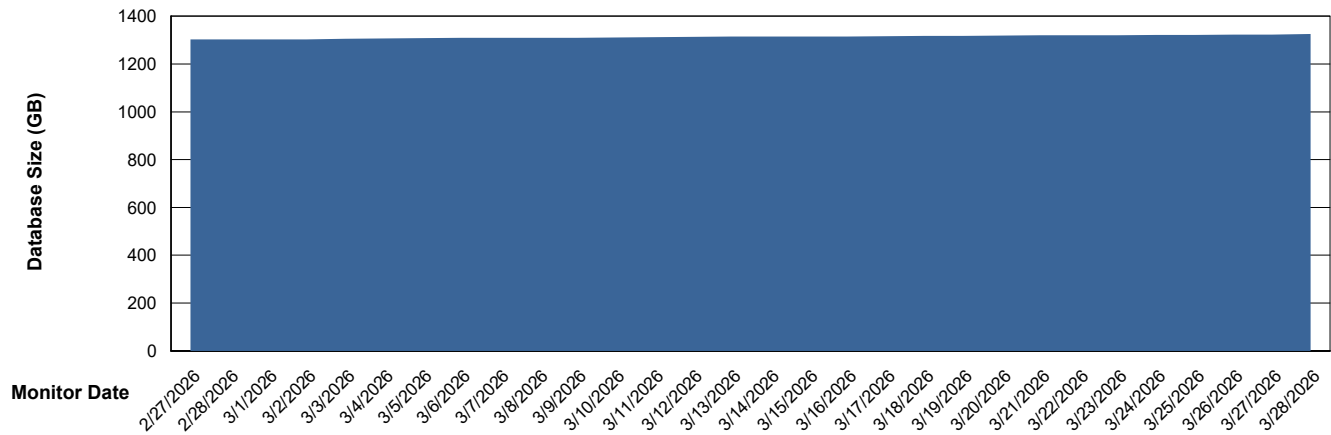
DATABASE SIZE LTS\_PRD\_CLSABSBI01\_ABS1

### Database growth over last month



DATABASE SIZE LTS\_PRD\_CLSABSBI01NEW\_ABS1

### Database growth over last month



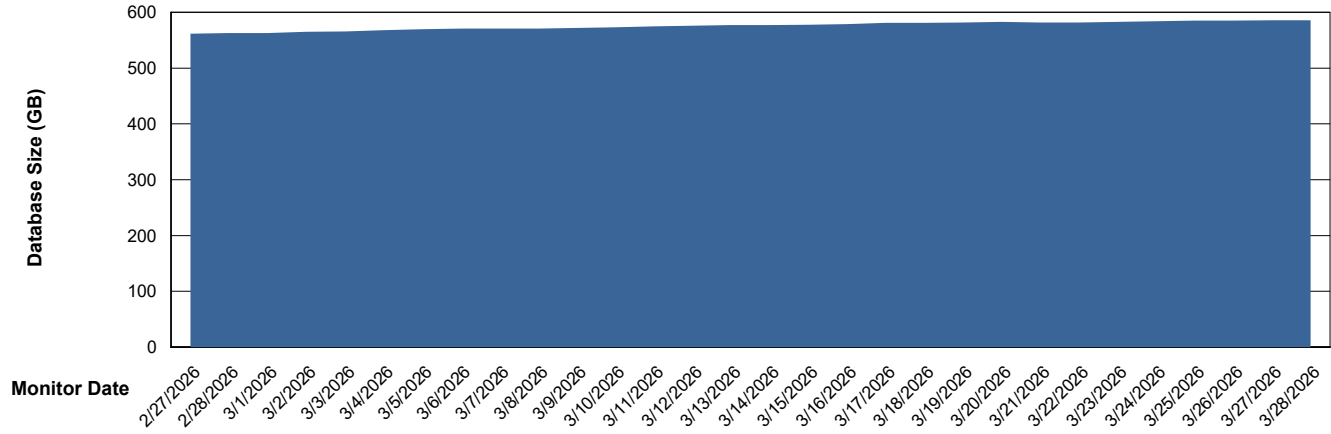
# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



DATABASE SIZE LTS\_PRD\_CLSABSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
 Database ID 126



Database Tablespace LTS\_PRD\_CLSABSBI01\_ABS1

| Date      | Tablespace Name | MaxFilesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|------------------|---------------|-----------------|
| 3/28/2026 | ABSDATA         | 576              | 392           | 32              |
|           | INDX            | 640              | 529           | 17              |
| 3/27/2026 | ABSDATA         | 576              | 392           | 32              |
|           | INDX            | 640              | 529           | 17              |
| 3/26/2026 | ABSDATA         | 576              | 392           | 32              |
|           | INDX            | 640              | 529           | 17              |
| 3/25/2026 | ABSDATA         | 576              | 392           | 32              |
|           | INDX            | 640              | 529           | 17              |
| 3/24/2026 | ABSDATA         | 576              | 392           | 32              |
|           | INDX            | 640              | 528           | 17              |
| 3/23/2026 | ABSDATA         | 576              | 391           | 32              |
|           | INDX            | 640              | 528           | 17              |
| 3/22/2026 | ABSDATA         | 576              | 391           | 32              |
|           | INDX            | 640              | 528           | 17              |

# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
 Database ID 126



Database Tablespace LTS\_PRD\_CLSABSBI01NEW\_ABS1

| Date      | Tablespace Name | MaxFilesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|------------------|---------------|-----------------|
| 3/28/2026 | ABSDATA         | 832              | 648           | 22              |
|           | INDX            | 832              | 674           | 19              |
| 3/27/2026 | ABSDATA         | 832              | 647           | 22              |
|           | INDX            | 832              | 673           | 19              |
| 3/26/2026 | ABSDATA         | 832              | 647           | 22              |
|           | INDX            | 832              | 672           | 19              |
| 3/25/2026 | ABSDATA         | 832              | 647           | 22              |
|           | INDX            | 832              | 672           | 19              |
| 3/24/2026 | ABSDATA         | 832              | 646           | 22              |
|           | INDX            | 832              | 671           | 19              |
| 3/23/2026 | ABSDATA         | 832              | 646           | 22              |
|           | INDX            | 832              | 671           | 19              |
| 3/22/2026 | ABSDATA         | 832              | 646           | 22              |
|           | INDX            | 832              | 671           | 19              |

# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
 Database ID 126



Database Tablespace LTS\_PRD\_CLSABSDB01\_ABS1

| Date      | Tablespace Name | MaxFilesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|------------------|---------------|-----------------|
| 3/28/2026 | ABSDATA         | 892              | 199           | 78              |
|           | INDX            | 952              | 367           | 61              |
| 3/27/2026 | ABSDATA         | 892              | 199           | 78              |
|           | INDX            | 952              | 367           | 61              |
| 3/26/2026 | ABSDATA         | 892              | 199           | 78              |
|           | INDX            | 952              | 367           | 61              |
| 3/25/2026 | ABSDATA         | 892              | 198           | 78              |
|           | INDX            | 952              | 366           | 62              |
| 3/24/2026 | ABSDATA         | 892              | 198           | 78              |
|           | INDX            | 952              | 366           | 62              |
| 3/23/2026 | ABSDATA         | 892              | 198           | 78              |
|           | INDX            | 952              | 365           | 62              |
| 3/22/2026 | ABSDATA         | 892              | 198           | 78              |
|           | INDX            | 952              | 365           | 62              |

BI Status and last ETL error for LTS\_PRD\_CLSABSBI01NEW\_ABS1

|                                     | Mon 23/3/2026 | Tue 24/3/2026 | Wed 25/3/2026 | Thu 26/3/2026 | Fri 27/3/2026 | Sat 28/3/2026 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            |

BI Status and last ETL error for LTS\_PRD\_CLSABSBI01\_ABS1

|                                     | Mon 23/3/2026 | Tue 24/3/2026 | Wed 25/3/2026 | Thu 26/3/2026 | Fri 27/3/2026 | Sat 28/3/2026 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            |

# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
 Database ID 126



**BI last ETL error for LTS\_PRD\_CLSABSBI01\_ABS1**

|                 |      |
|-----------------|------|
| Fri, 27-03-2026 | None |
| Mon, 23-03-2026 | None |
| Thu, 26-03-2026 | None |
| Sat, 28-03-2026 | None |
| Sun, 22-03-2026 | None |
| Sun, 22-03-2026 | None |
| Mon, 23-03-2026 | None |
| Thu, 26-03-2026 | None |
| Wed, 25-03-2026 | None |
| Fri, 27-03-2026 | None |
| Sat, 28-03-2026 | None |
| Tue, 24-03-2026 | None |
| Wed, 25-03-2026 | None |
| Tue, 24-03-2026 | None |

**BI last ETL error for LTS\_PRD\_CLSABSBI01NEW\_ABS1**

|                 |      |
|-----------------|------|
| Tue, 24-03-2026 | None |
| Sat, 28-03-2026 | None |
| Thu, 26-03-2026 | None |
| Mon, 23-03-2026 | None |
| Fri, 27-03-2026 | None |
| Mon, 23-03-2026 | None |
| Sun, 22-03-2026 | None |
| Wed, 25-03-2026 | None |

# Weekly SLA Customer Report

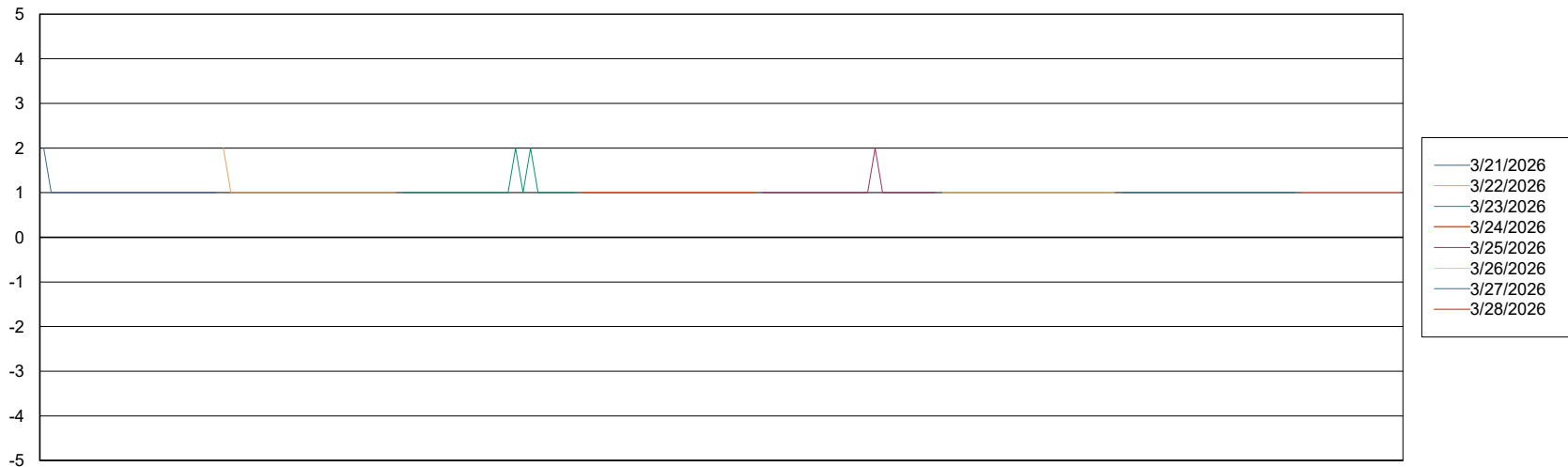
Customer LTS(CleanLease)\_Production  
Database ID 126



|                 |      |
|-----------------|------|
| Tue, 24-03-2026 | None |
| Fri, 27-03-2026 | None |
| Wed, 25-03-2026 | None |
| Sun, 22-03-2026 | None |
| Thu, 26-03-2026 | None |
| Sat, 28-03-2026 | None |

Standby Database Health LTS(CleanLease)\_Production

### Recovery lag for last 7 days



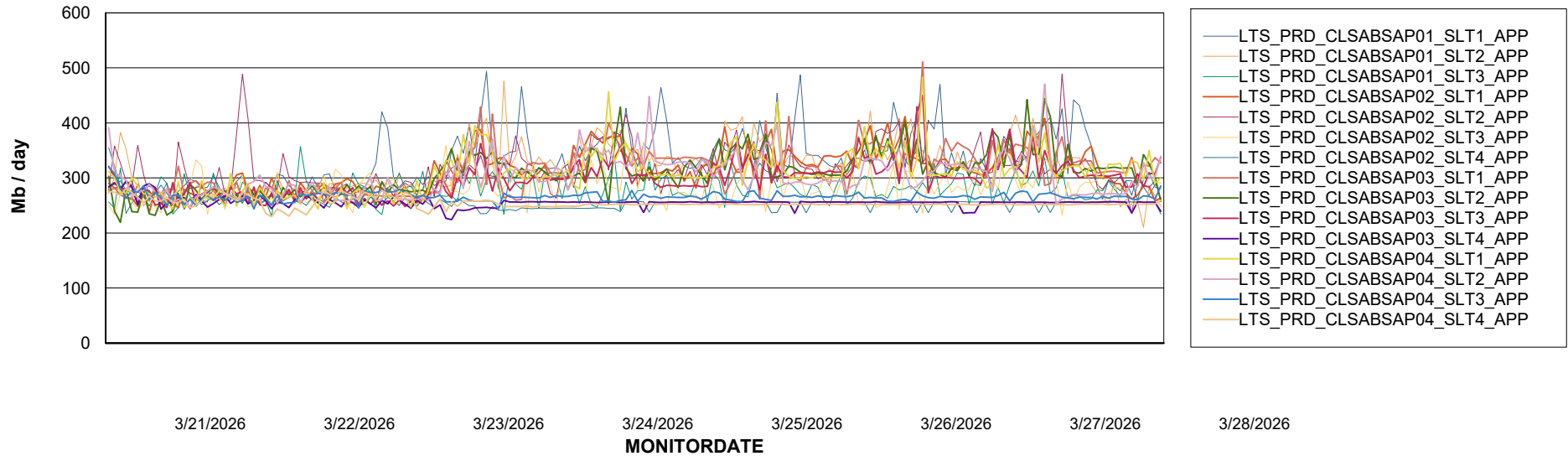
# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126

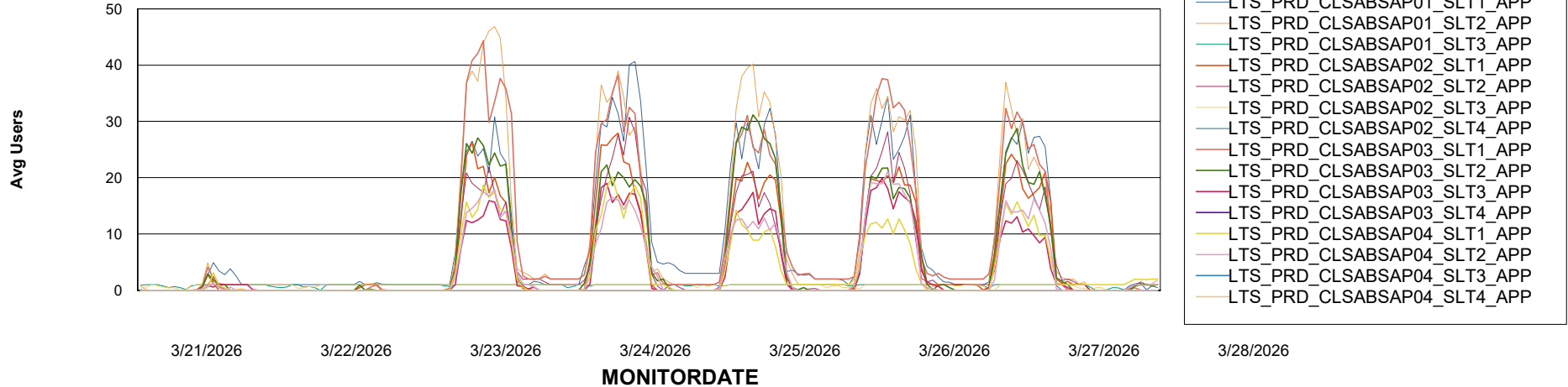


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



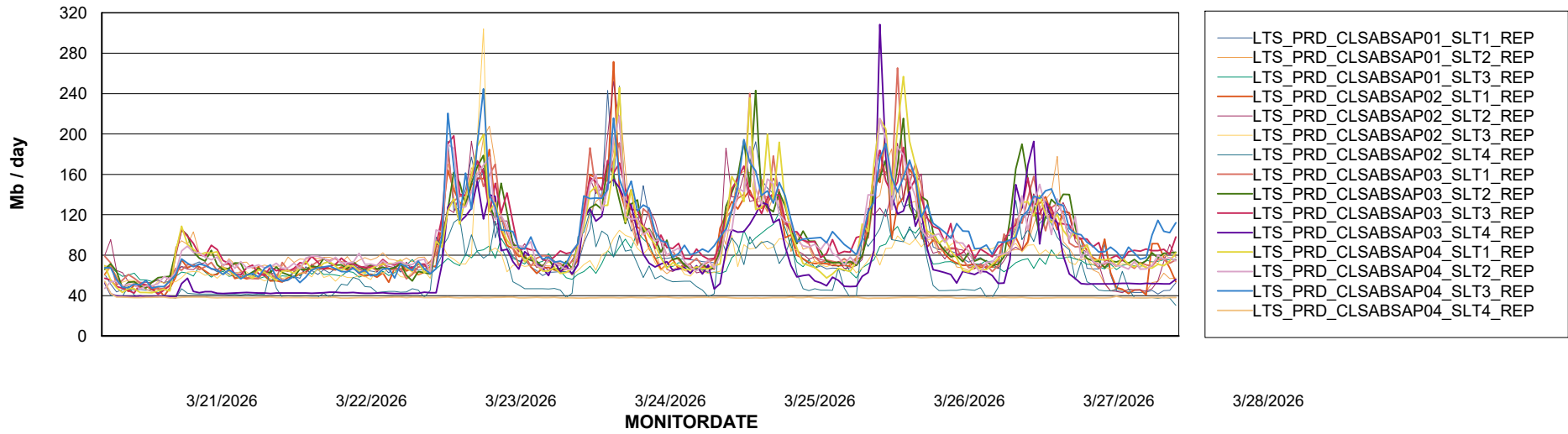
# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



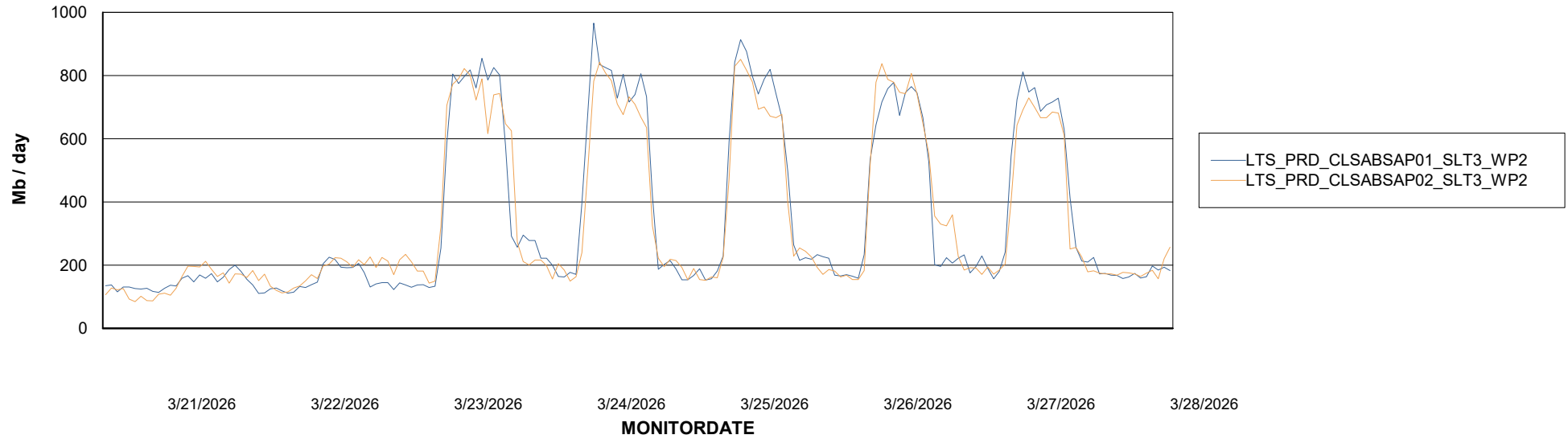
# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



## Disaster per ABS component

