

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage Future JSG_PRD_HVL-VS-ABSOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/28/2026	57	149	64	20	900	721
3/27/2026	57	149	64	20	900	718
3/26/2026	57	149	64	20	900	718
3/25/2026	57	149	64	20	900	718
3/24/2026	57	149	64	20	900	716
3/23/2026	57	149	64	21	900	710
3/22/2026	57	149	64	22	900	704

Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/28/2026	26	149	111	14	900	771
3/27/2026	25	149	111	15	900	762
3/26/2026	25	149	112	15	900	762
3/25/2026	26	149	110	15	900	762
3/24/2026	27	149	109	15	900	762
3/23/2026	27	149	109	15	900	762
3/22/2026	27	149	109	15	900	762

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Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	46	89	48
3/27/2026	46	89	48
3/26/2026	46	89	48
3/25/2026	46	89	48
3/24/2026	46	89	48
3/23/2026	46	89	48
3/22/2026	46	89	49

Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	57	79	34
3/27/2026	57	79	34
3/26/2026	57	79	34
3/25/2026	57	79	34
3/24/2026	57	79	34
3/23/2026	57	79	34
3/22/2026	57	79	34

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Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	40	79	48
3/27/2026	40	79	48
3/26/2026	40	79	48
3/25/2026	40	79	48
3/24/2026	40	79	48
3/23/2026	40	79	48
3/22/2026	40	79	48

Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	28	149	107
3/27/2026	29	149	107
3/26/2026	29	149	107
3/25/2026	29	149	107
3/24/2026	29	149	107
3/23/2026	29	149	107
3/22/2026	29	149	107

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Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/28/2026	35	149	97	22	1,997	1,562
3/27/2026	35	149	97	22	1,997	1,563
3/26/2026	35	149	97	22	1,997	1,563
3/25/2026	35	149	97	22	1,997	1,564
3/24/2026	35	149	97	22	1,997	1,564
3/23/2026	35	149	97	22	1,997	1,564
3/22/2026	35	149	97	22	1,997	1,563

Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/28/2026	55	199	91	22	1,997	1,562	67	500	164
3/27/2026	56	199	89	22	1,997	1,563	71	500	146
3/26/2026	56	199	88	22	1,997	1,564	71	500	145
3/25/2026	56	199	88	21	1,997	1,573	71	500	145
3/24/2026	56	199	88	21	1,997	1,573	71	500	146
3/23/2026	56	199	88	21	1,997	1,573	75	500	126
3/22/2026	56	199	88	21	1,997	1,570	68	500	161

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Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	62	79	30
3/27/2026	62	79	30
3/26/2026	62	79	30
3/25/2026	62	79	30
3/24/2026	62	79	30
3/23/2026	61	79	31
3/22/2026	61	79	31

Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	63	79	29
3/27/2026	63	79	29
3/26/2026	63	79	29
3/25/2026	63	79	29
3/24/2026	63	79	29
3/23/2026	63	79	29
3/22/2026	63	79	30

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Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	27	149	109
3/27/2026	27	149	108
3/26/2026	27	149	108
3/25/2026	27	149	108
3/24/2026	28	149	108
3/23/2026	27	149	108
3/22/2026	27	149	108

Harddisk Usage JSG_PRD_WORF

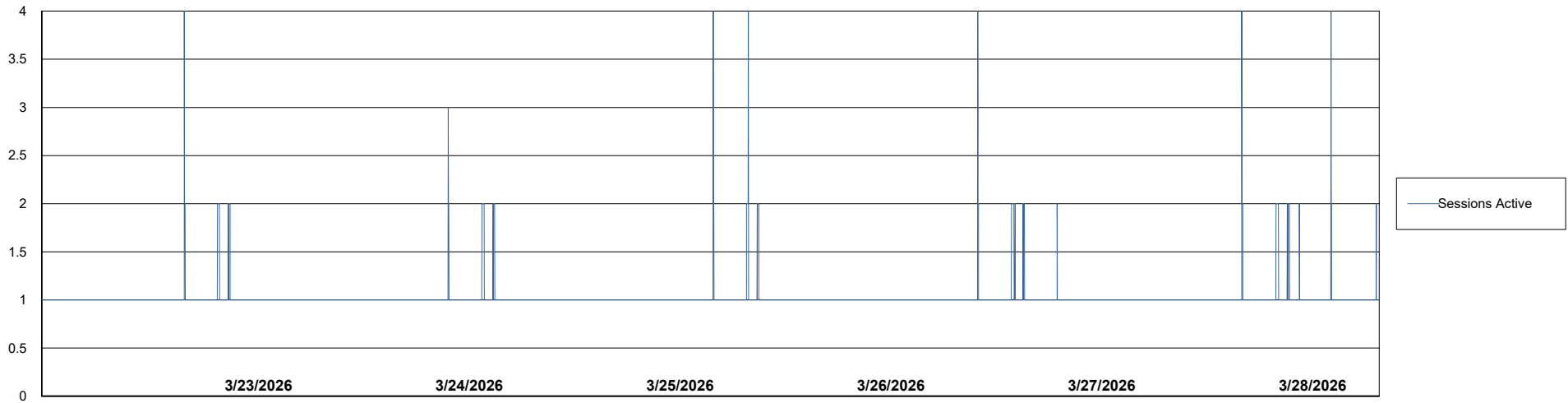
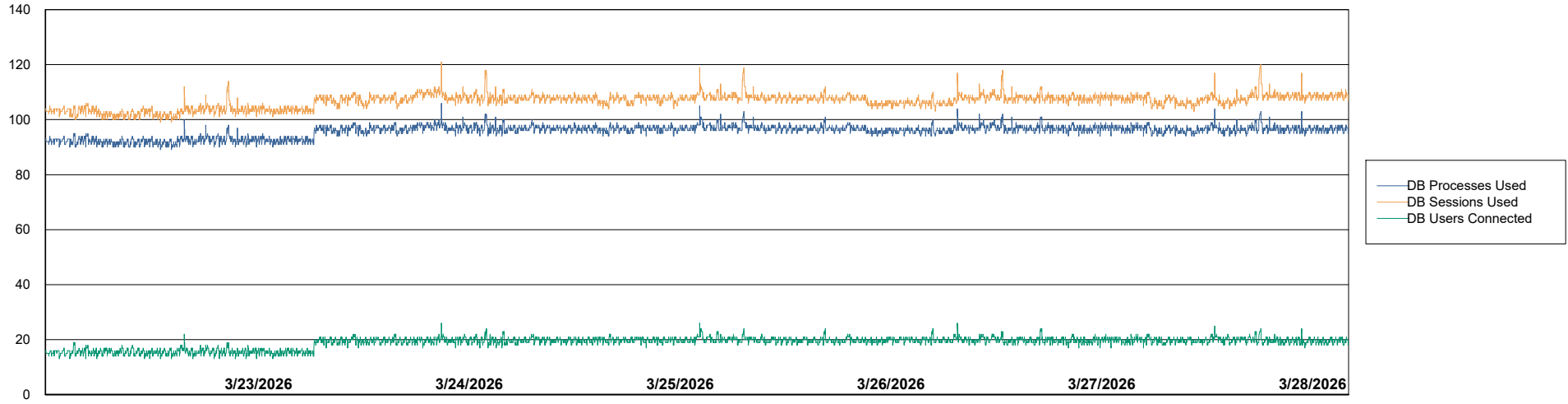
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/28/2026	47	149	80
3/27/2026	47	149	80
3/26/2026	47	149	80
3/25/2026	47	149	80
3/24/2026	47	149	80
3/23/2026	47	149	80
3/22/2026	47	149	80

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Customer JSG_Production (24/7)
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Database Performance Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

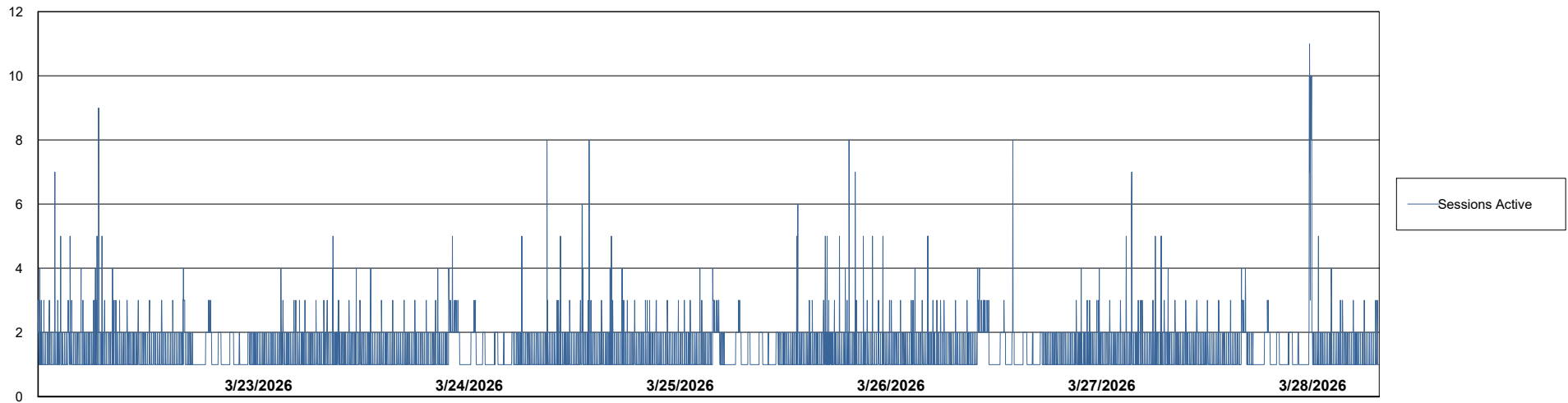
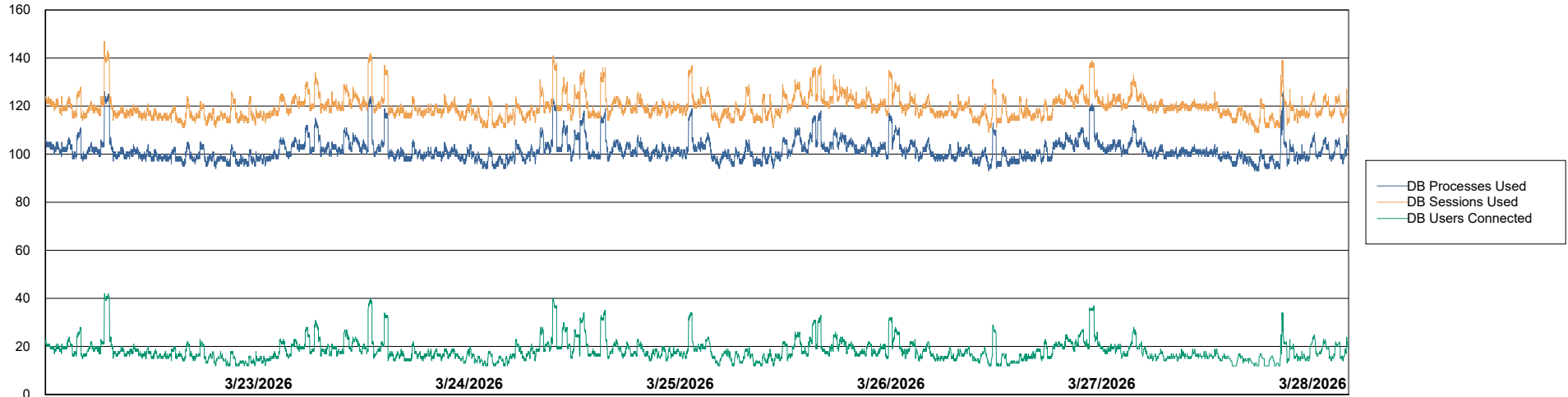


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_BASHIR_DB_ABS1



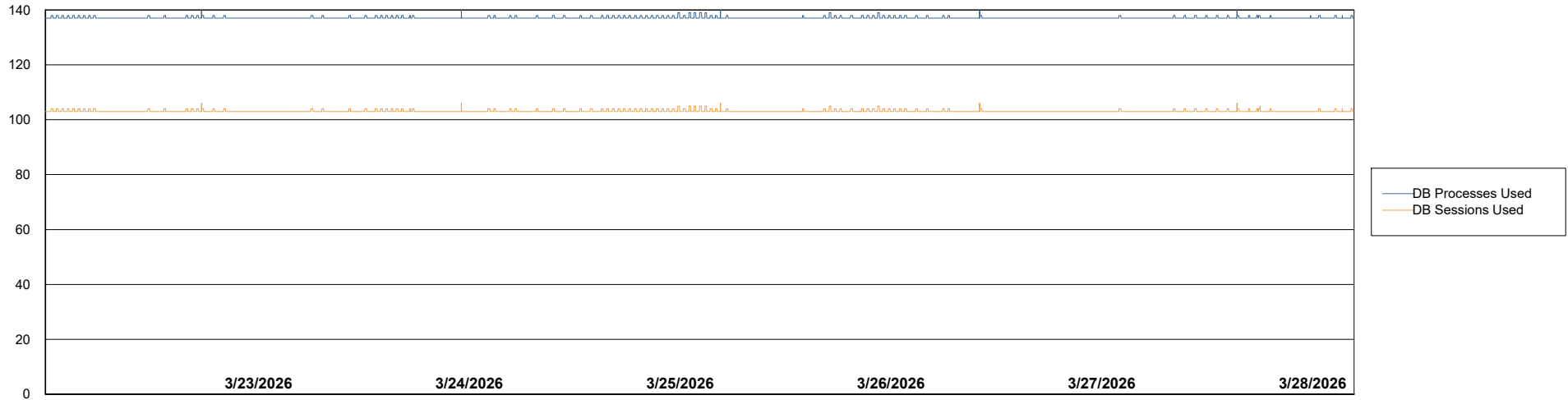
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0

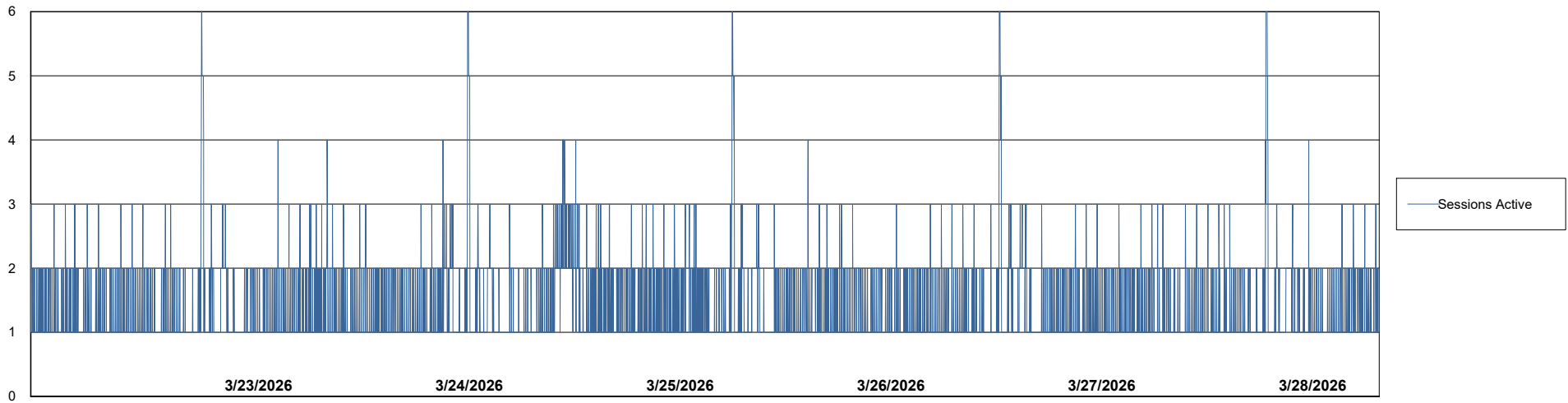
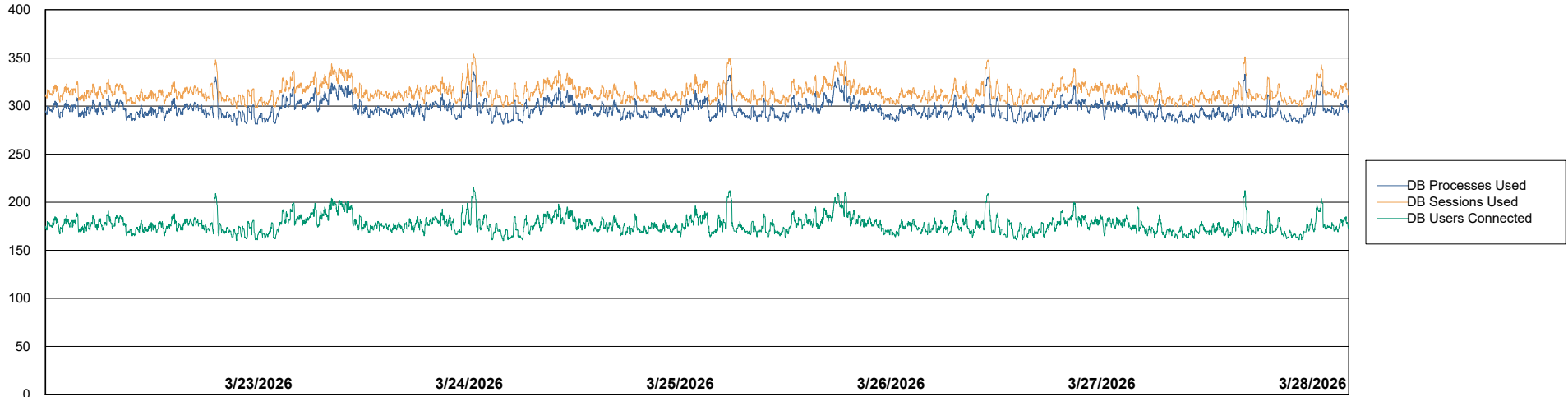


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



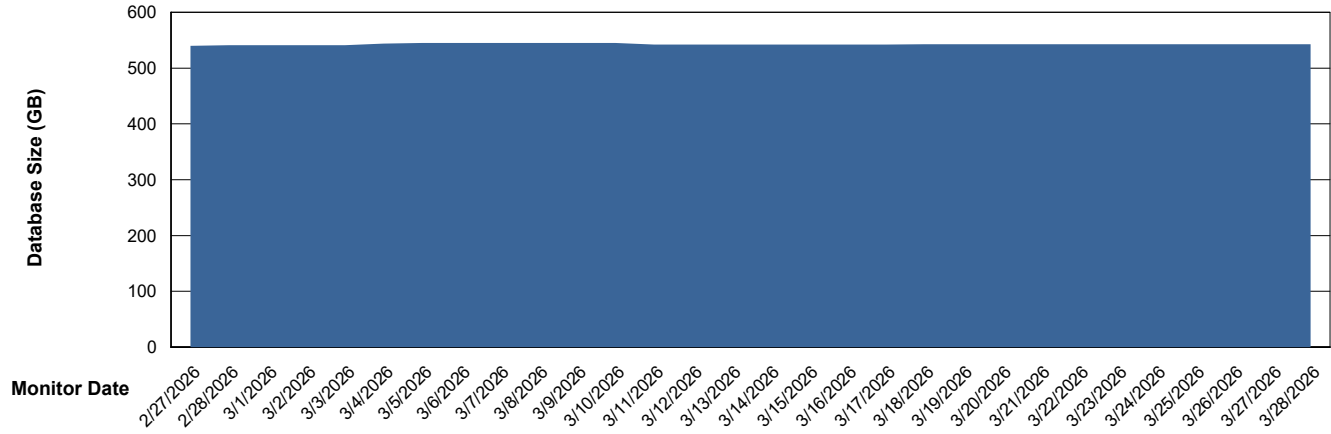
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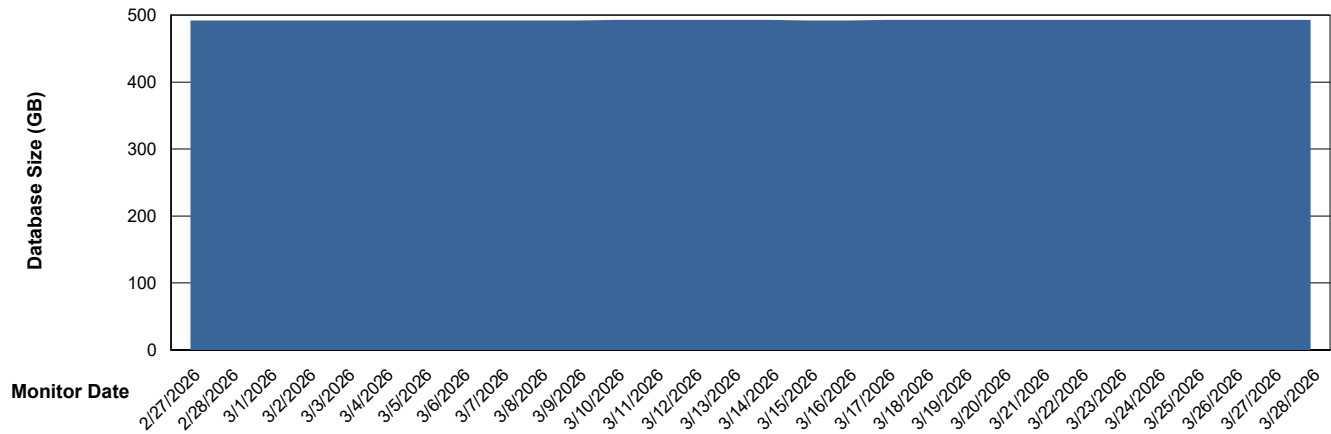
DATABASE SIZE Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



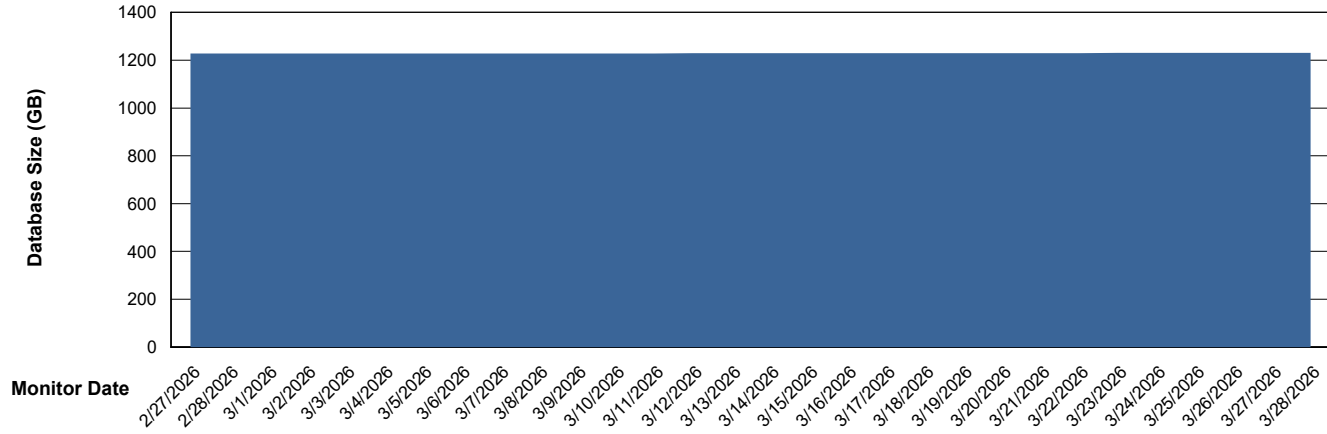
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Customer JSG_Production (24/7)
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DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/28/2026	ABSDATA	384	264	31
	INDX	352	276	22
3/27/2026	ABSDATA	384	264	31
	INDX	352	276	22
3/26/2026	ABSDATA	384	264	31
	INDX	352	276	22
3/25/2026	ABSDATA	384	264	31
	INDX	352	276	22
3/24/2026	ABSDATA	384	264	31
	INDX	352	276	22
3/23/2026	ABSDATA	384	264	31
	INDX	352	276	22
3/22/2026	ABSDATA	384	264	31
	INDX	352	276	22

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/28/2026	ABSDATA	256	208	19
	INDX	352	280	21
3/27/2026	ABSDATA	256	208	19
	INDX	352	280	21
3/26/2026	ABSDATA	256	208	19
	INDX	352	280	21
3/25/2026	ABSDATA	256	208	19
	INDX	352	280	21
3/24/2026	ABSDATA	256	208	19
	INDX	352	280	21
3/23/2026	ABSDATA	256	208	19
	INDX	352	280	21
3/22/2026	ABSDATA	256	209	18
	INDX	352	280	21

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/28/2026	ABSDATA	1,376	1,150	16
	INDX	195	59	70
3/27/2026	ABSDATA	1,376	1,150	16
	INDX	195	59	70
3/26/2026	ABSDATA	1,376	1,150	16
	INDX	195	59	70
3/25/2026	ABSDATA	1,376	1,150	16
	INDX	195	59	70
3/24/2026	ABSDATA	1,376	1,150	16
	INDX	195	59	70
3/23/2026	ABSDATA	1,376	1,150	16
	INDX	195	59	70
3/22/2026	ABSDATA	1,376	1,150	16
	INDX	195	59	70

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 23/3/2026	Tue 24/3/2026	Wed 25/3/2026	Thu 26/3/2026	Fri 27/3/2026	Sat 28/3/2026
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

Sun, 22-03-2026 None
 Sat, 28-03-2026 None
 Thu, 26-03-2026 None
 Tue, 24-03-2026 None
 Wed, 25-03-2026 None
 Mon, 23-03-2026 None
 Fri, 27-03-2026 None

BI last ETL error for JSG_PRD_BASHIR_DB_ABS1

Sun, 22-03-2026 None
 Thu, 26-03-2026 None
 Thu, 26-03-2026 None
 Sun, 22-03-2026 None
 Tue, 24-03-2026 None
 Fri, 27-03-2026 None
 Sun, 22-03-2026 LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
 Sat, 28-03-2026 None
 Sat, 28-03-2026 None
 Tue, 24-03-2026 None
 Mon, 23-03-2026 None
 Wed, 25-03-2026 None
 Mon, 23-03-2026 None
 Wed, 25-03-2026 None
 Fri, 27-03-2026 None

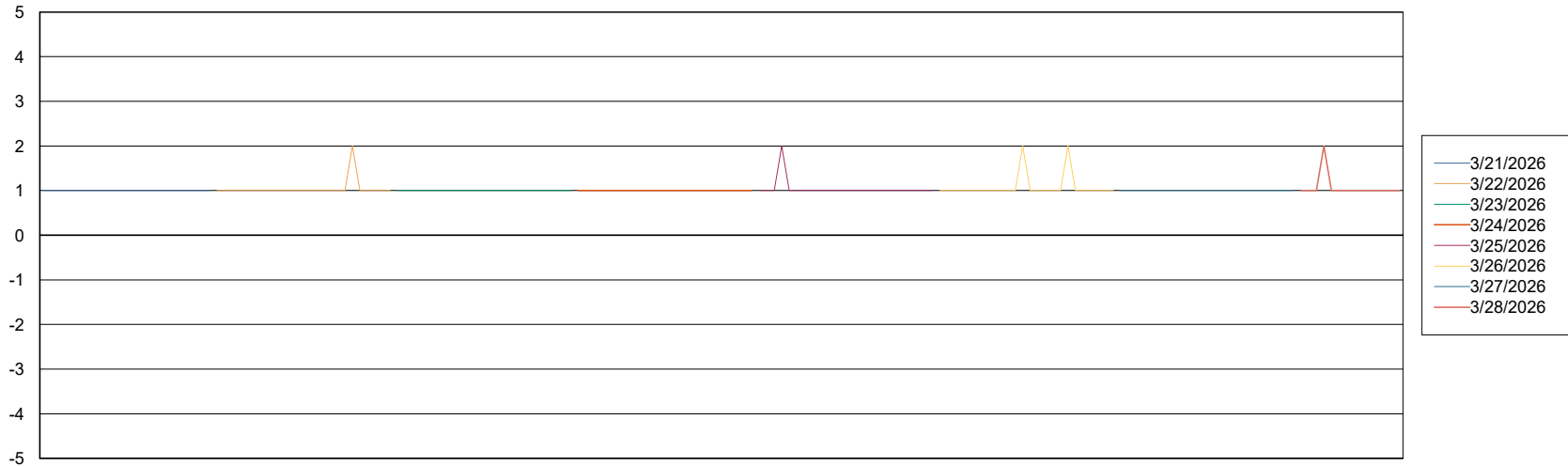
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



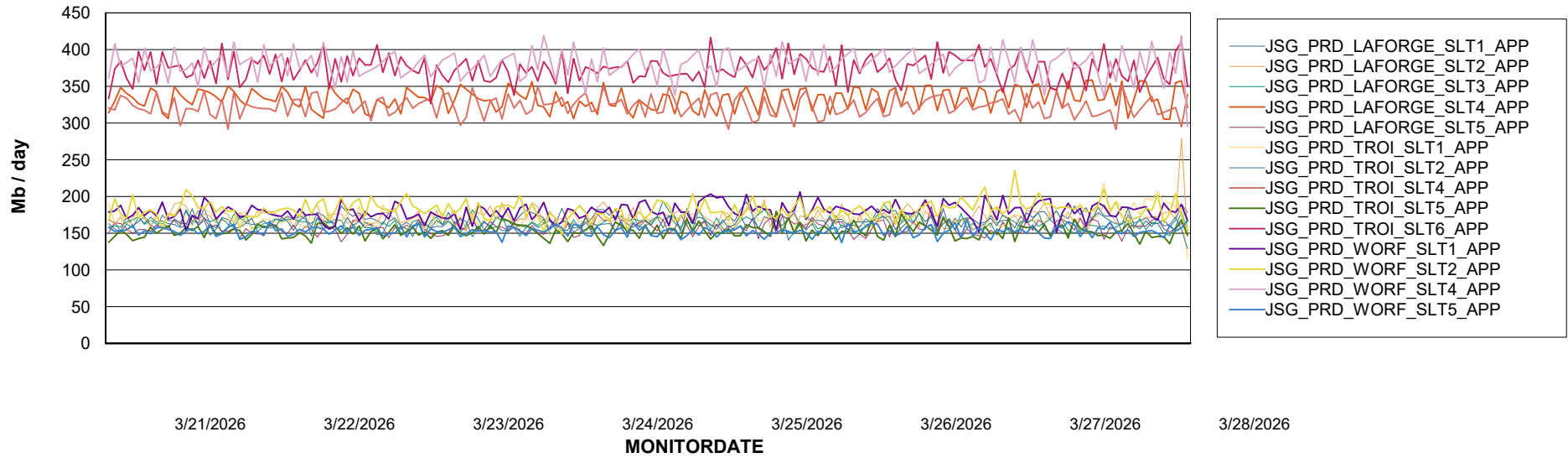
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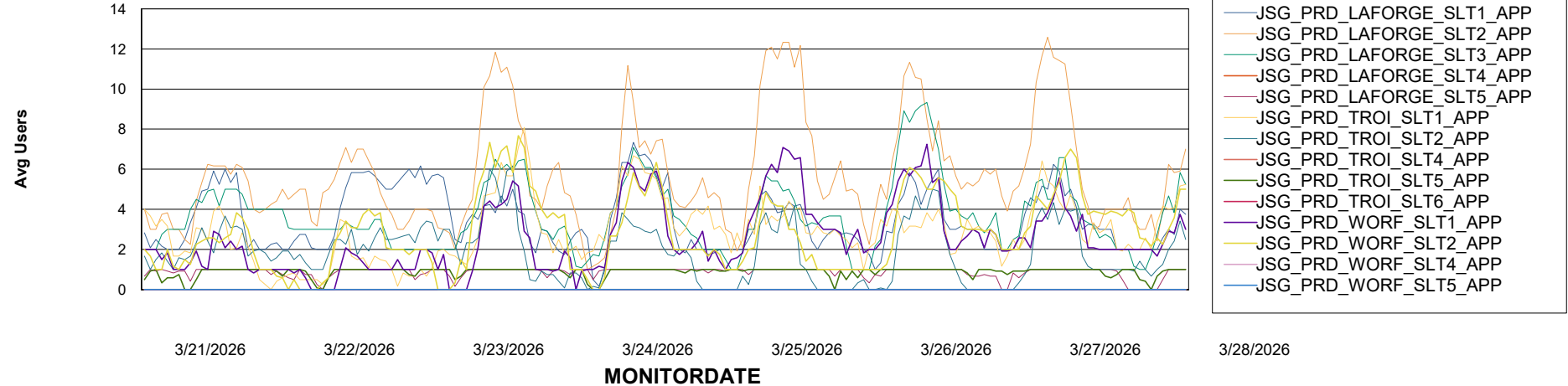


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



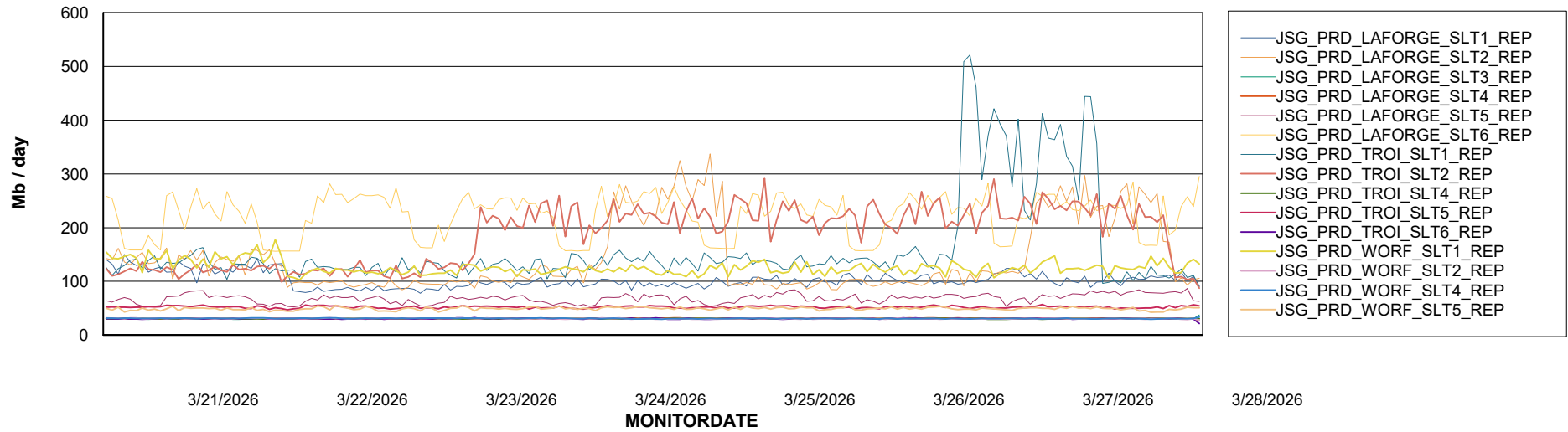
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Customer JSG_Production (24/7)
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



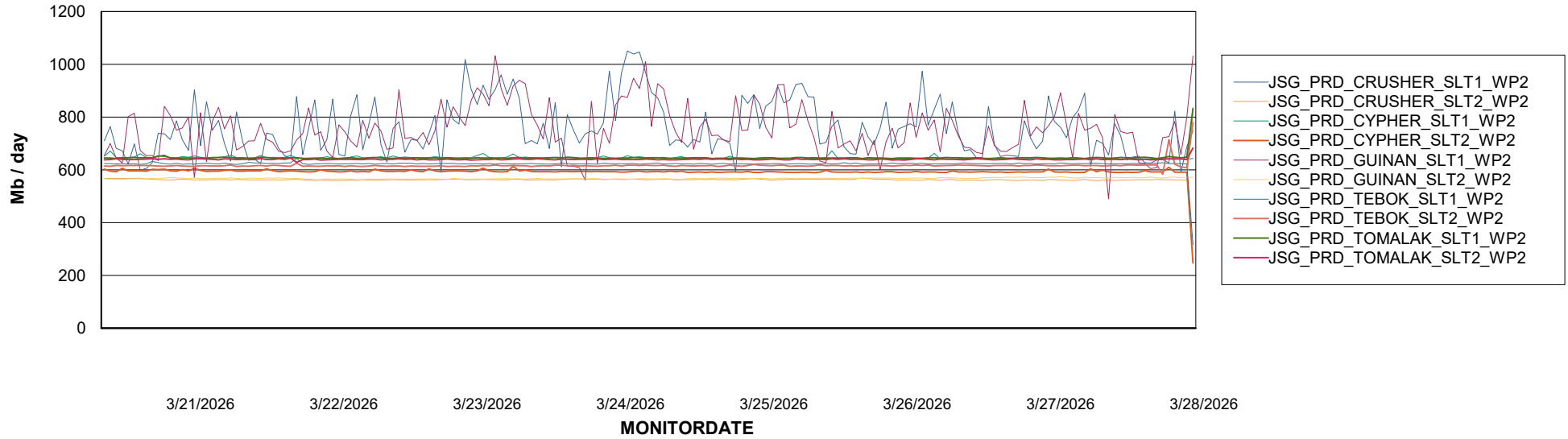
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Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

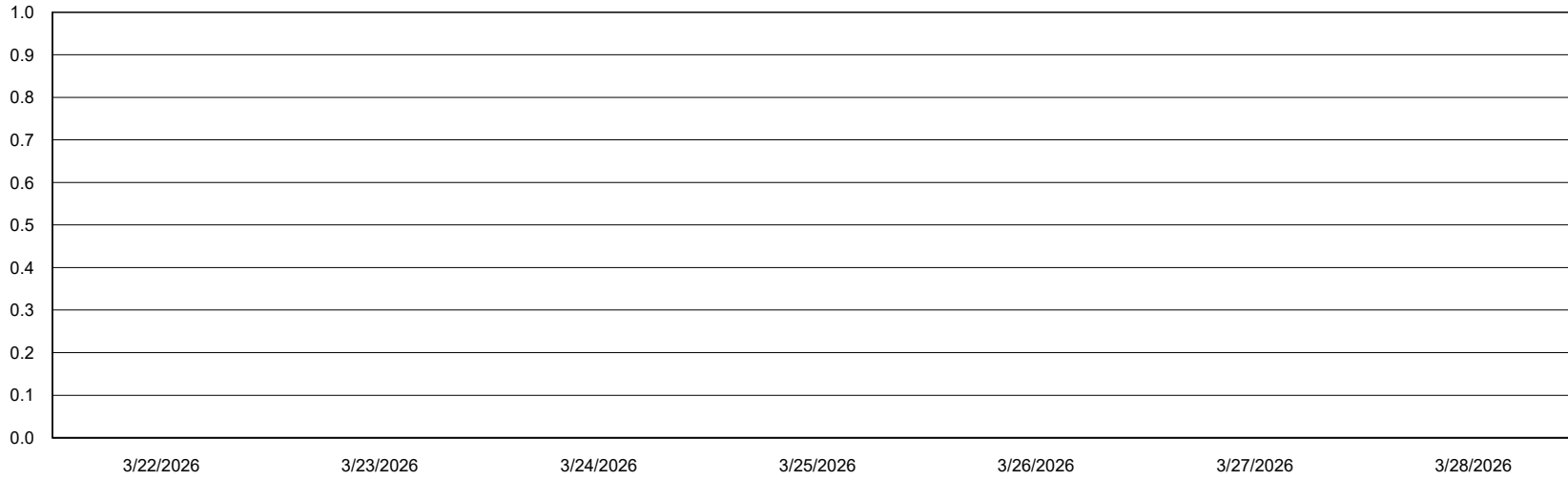


Weekly SLA Customer Report

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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP