

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
3/21/2026	24	44	33	85	100	15	36	1	1	98
3/20/2026	24	44	33	85	100	15	36	1	1	98
3/19/2026	24	44	33	85	100	15	36	1	1	98
3/18/2026	24	44	33	85	100	15	36	1	1	98
3/17/2026	24	44	33	85	100	15	36	1	1	98
3/16/2026	24	44	33	85	100	15	36	1	1	98
3/15/2026	24	44	33	85	100	15	36	1	1	98

## Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
3/21/2026	16	39	33	77	100	23	36	1	1	98
3/20/2026	16	39	33	77	100	23	36	1	1	98
3/19/2026	16	39	33	77	100	23	36	1	1	98
3/18/2026	16	39	33	77	100	23	36	1	1	98
3/17/2026	16	39	33	77	100	23	36	1	1	98
3/16/2026	16	39	33	77	100	23	36	1	1	98
3/15/2026	16	39	33	78	100	22	36	1	1	98

# Weekly SLA Customer Report

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Database ID 182



## Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/21/2026	19	44	36	35	1	1	36	100	63	47
3/20/2026	19	44	36	35	1	1	36	100	63	47
3/19/2026	19	44	36	35	1	1	36	100	63	47
3/18/2026	19	44	36	35	1	1	36	100	64	47
3/17/2026	19	44	36	35	1	1	36	100	64	47
3/16/2026	19	44	36	35	1	1	36	100	64	47
3/15/2026	19	44	36	35	1	1	36	100	63	47

## Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/21/2026	25	44	33	35	1	1	63	100	37	14
3/20/2026	25	44	33	35	1	1	64	100	36	14
3/19/2026	25	44	33	35	1	1	64	100	36	14
3/18/2026	25	44	33	35	1	1	64	100	36	14
3/17/2026	26	44	33	35	1	1	64	100	36	14
3/16/2026	26	44	33	35	1	1	64	100	36	14
3/15/2026	26	44	33	35	1	1	64	100	36	14

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Database ID 182



## Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/21/2026	20	44	35	35	1	1	76	100	24	36
3/20/2026	21	44	35	35	1	1	76	100	24	36
3/19/2026	21	44	35	35	1	1	76	100	24	36
3/18/2026	21	44	35	35	1	1	76	100	24	36
3/17/2026	21	44	35	35	1	1	76	100	24	36
3/16/2026	21	44	35	35	1	1	76	100	24	36
3/15/2026	21	44	35	35	1	1	76	100	24	36

## Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
3/21/2026	50	39	19	38	1	1	98	10	0
3/20/2026	50	39	19	38	1	1	98	10	0
3/19/2026	50	39	19	38	1	1	98	10	0
3/18/2026	50	39	19	38	1	1	98	10	0
3/17/2026	51	39	19	38	1	1	98	10	0
3/16/2026	51	39	19	38	1	1	98	10	0
3/15/2026	51	39	19	38	1	1	98	10	0

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/21/2026	35	90	58
3/20/2026	35	90	59
3/19/2026	35	90	58
3/18/2026	35	90	58
3/17/2026	35	90	58
3/16/2026	35	90	58
3/15/2026	32	90	61

Harddisk Usage shl-winman2-ash

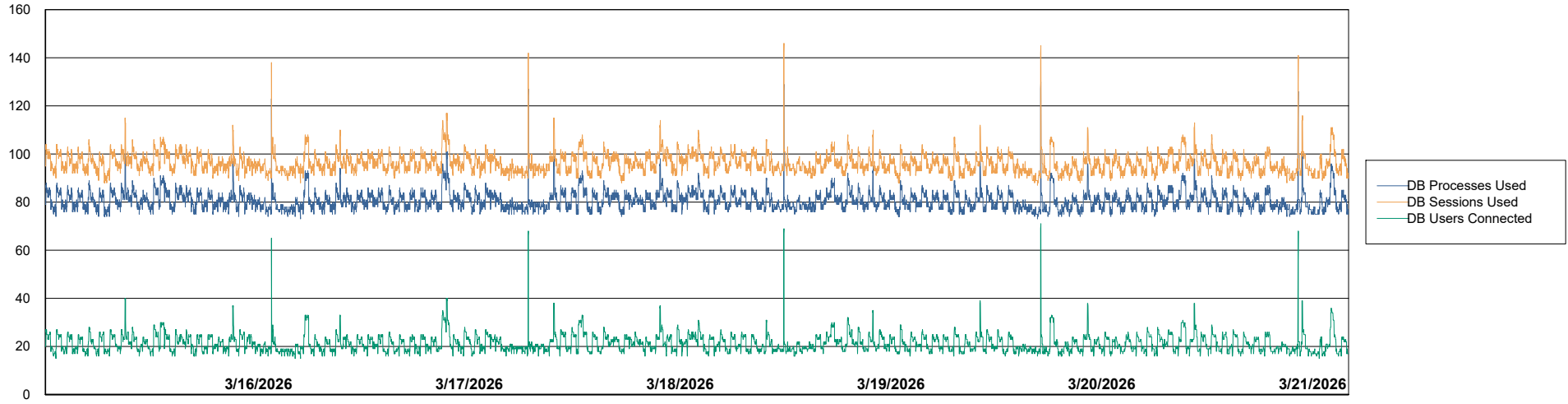
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/21/2026	29	60	42
3/20/2026	29	60	42
3/19/2026	29	60	42
3/18/2026	29	60	42
3/17/2026	29	60	42
3/16/2026	29	60	42
3/15/2026	29	60	42

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Database Performance SHL-BI-ASH\_PROD\_ABS1

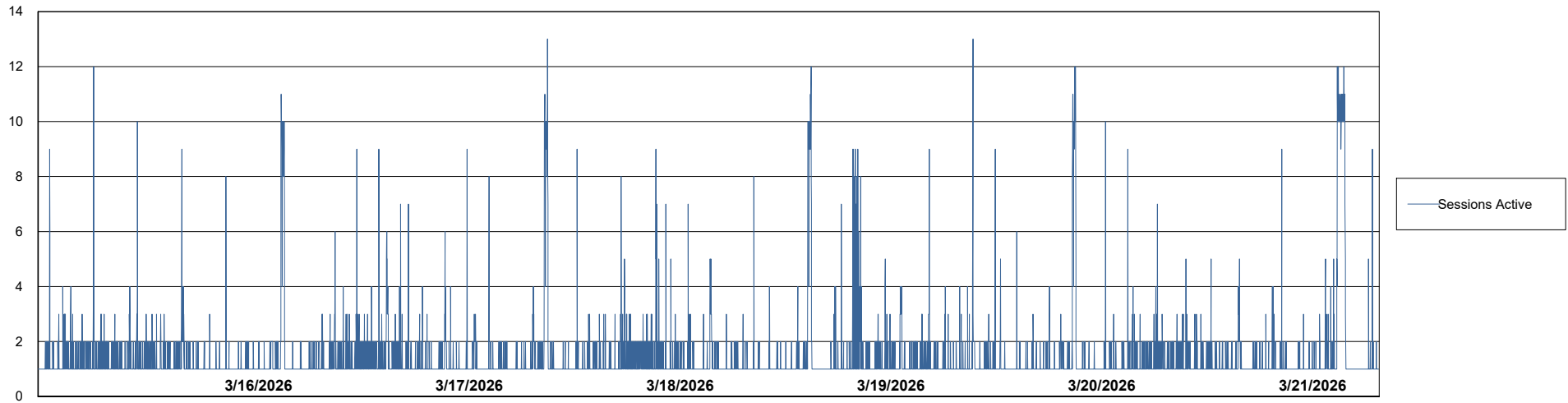
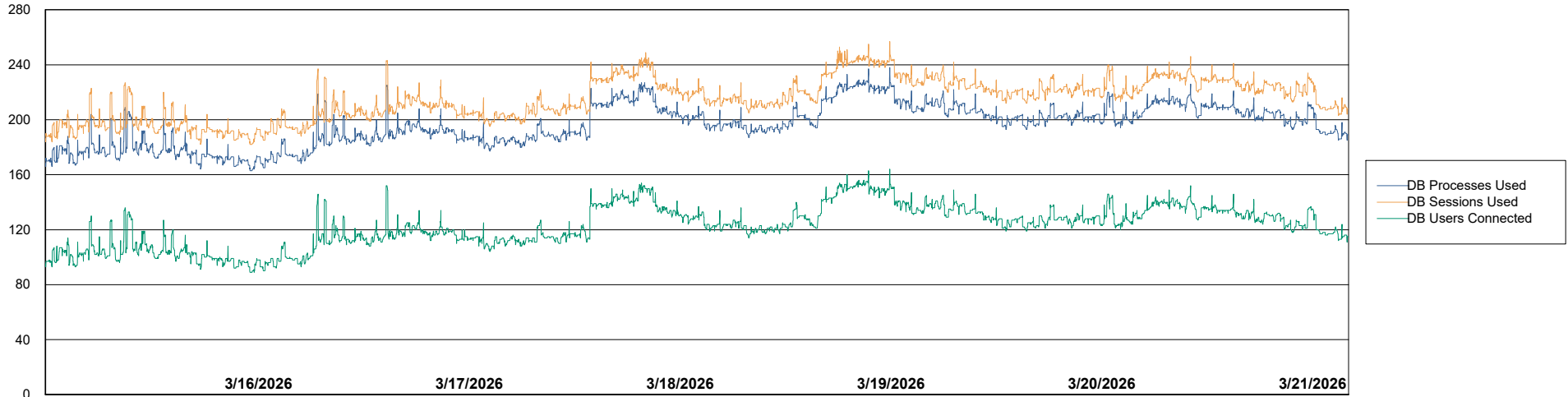


# Weekly SLA Customer Report

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Database ID 182



## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



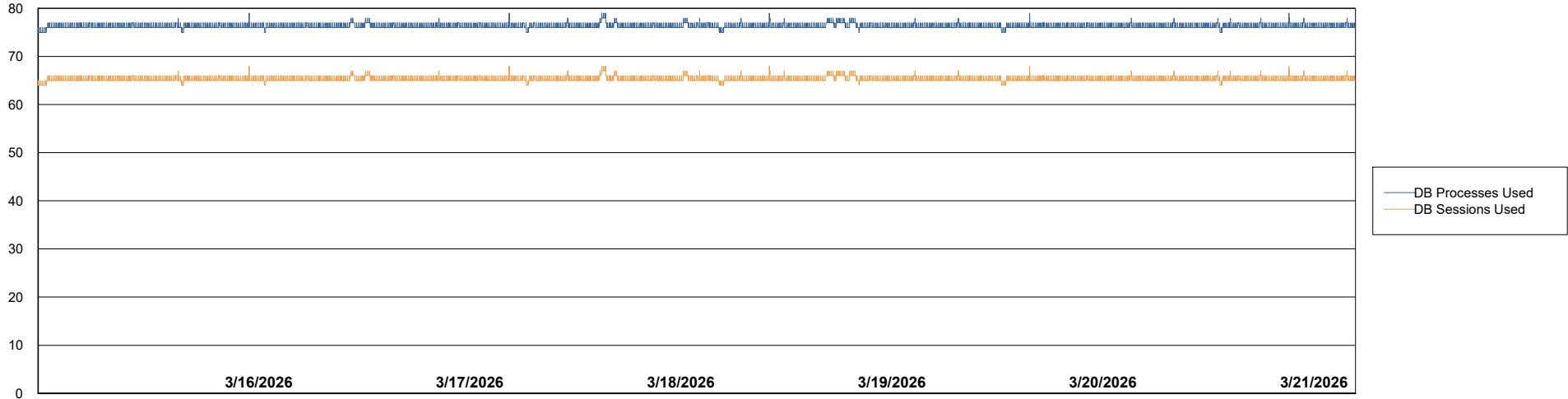
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0



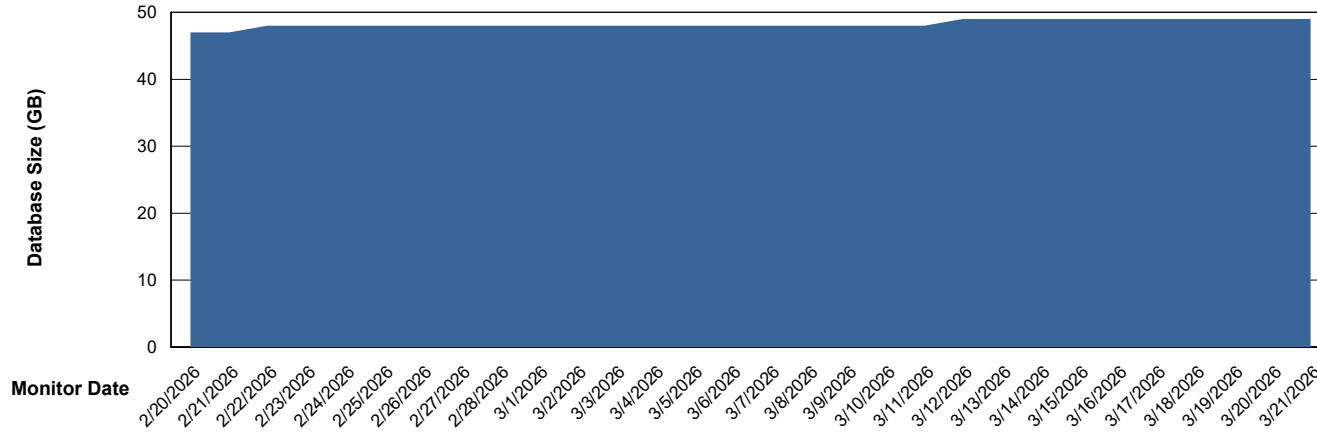
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



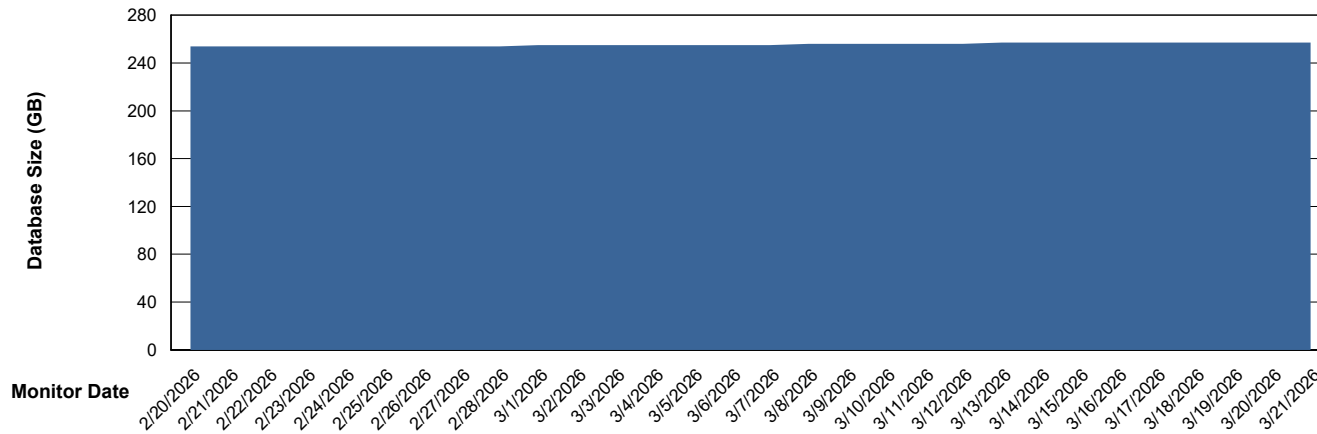
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database ID 182



## Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/21/2026	ABSDATA	60	21	66
	INDX	120	22	82
3/20/2026	ABSDATA	60	21	66
	INDX	120	22	82
3/19/2026	ABSDATA	60	21	66
	INDX	120	22	82
3/18/2026	ABSDATA	60	21	66
	INDX	120	22	82
3/17/2026	ABSDATA	60	21	66
	INDX	120	22	82
3/16/2026	ABSDATA	60	21	66
	INDX	120	22	82
3/15/2026	ABSDATA	60	21	66
	INDX	120	22	82

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/21/2026	ABSDATA	256	107	58
	INDX	252	120	52
3/20/2026	ABSDATA	256	107	58
	INDX	252	120	52
3/19/2026	ABSDATA	256	106	58
	INDX	252	120	52
3/18/2026	ABSDATA	256	106	58
	INDX	252	120	52
3/17/2026	ABSDATA	256	106	58
	INDX	252	120	53
3/16/2026	ABSDATA	256	106	58
	INDX	252	120	53
3/15/2026	ABSDATA	256	106	58
	INDX	252	119	53

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Sun, 15-03-2026	None
Mon, 16-03-2026	None
Tue, 17-03-2026	None
Wed, 18-03-2026	None
Thu, 19-03-2026	None
Sat, 21-03-2026	None
Fri, 20-03-2026	None

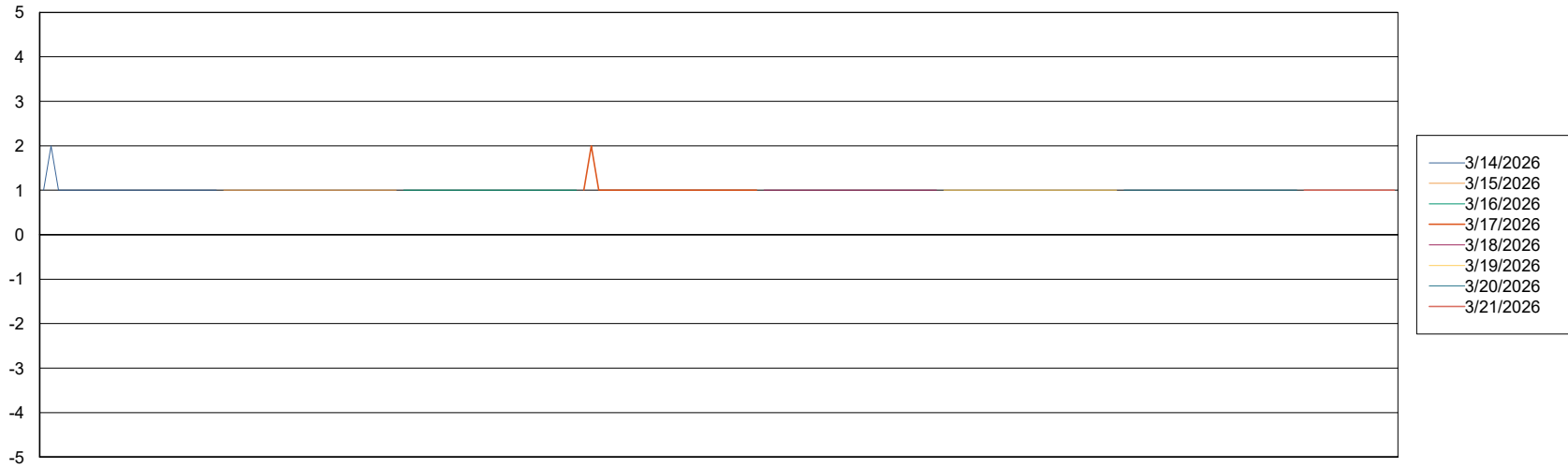
# Weekly SLA Customer Report

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Standby Database Health SHL OCI ASH Production

### Recovery lag for last 7 days



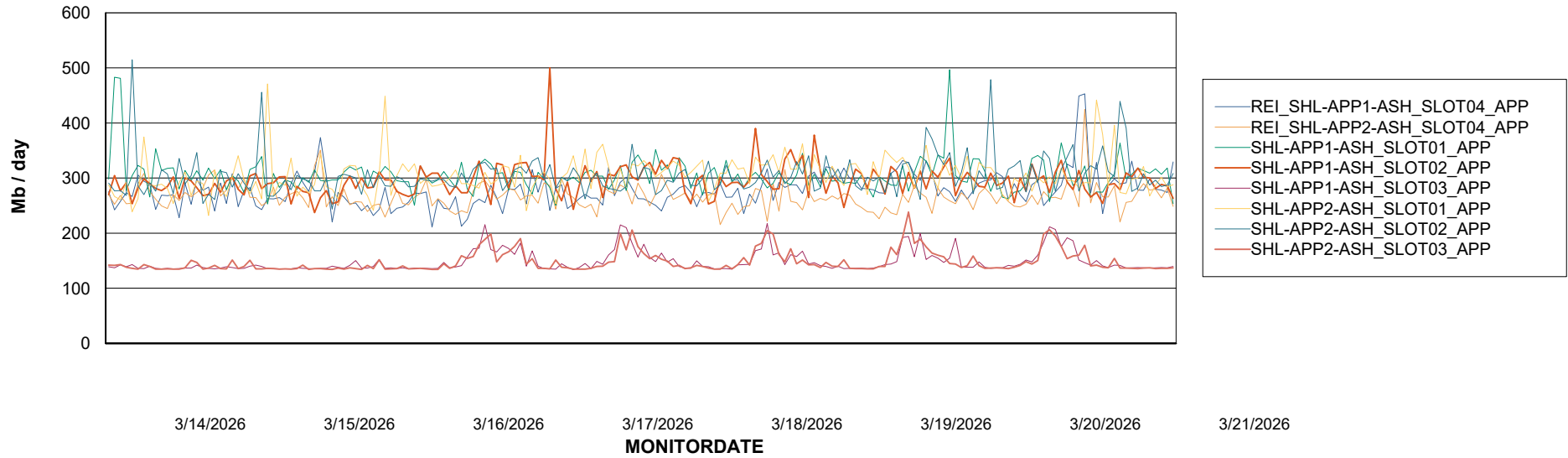
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182

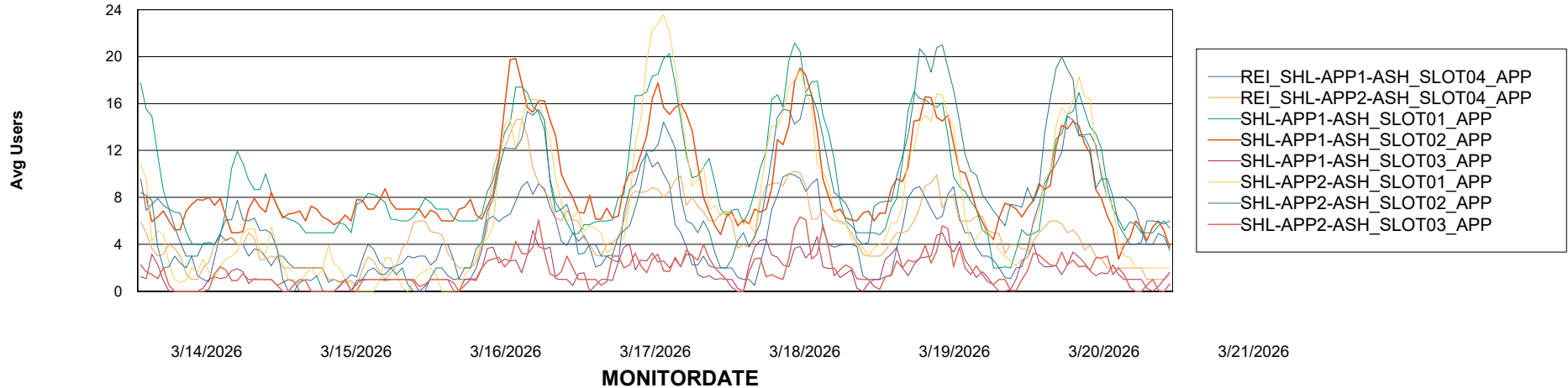


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



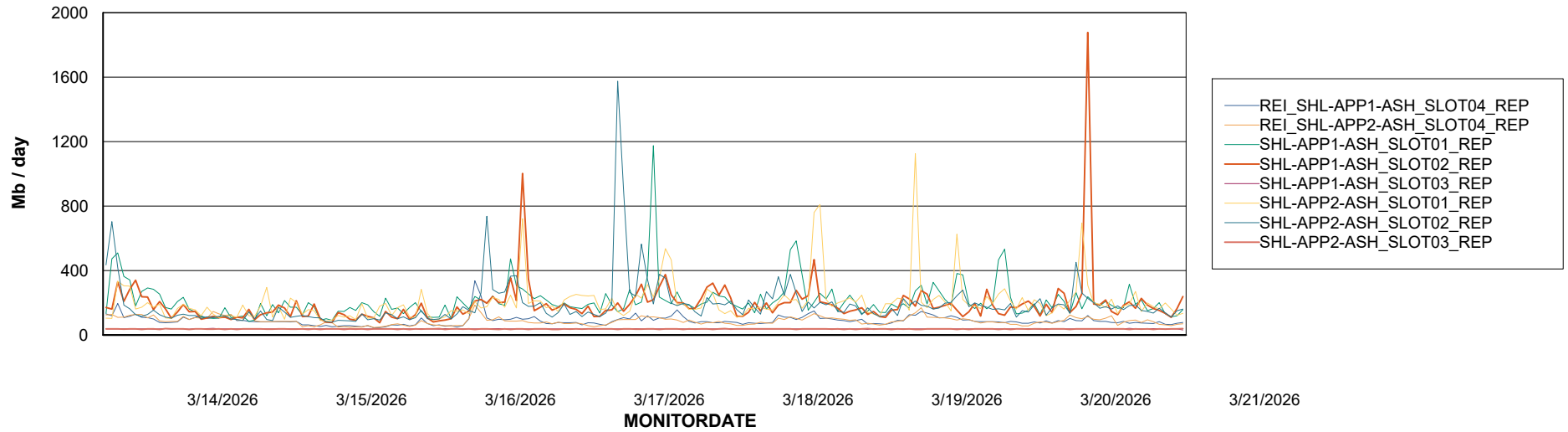
# Weekly SLA Customer Report

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Database ID 182



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



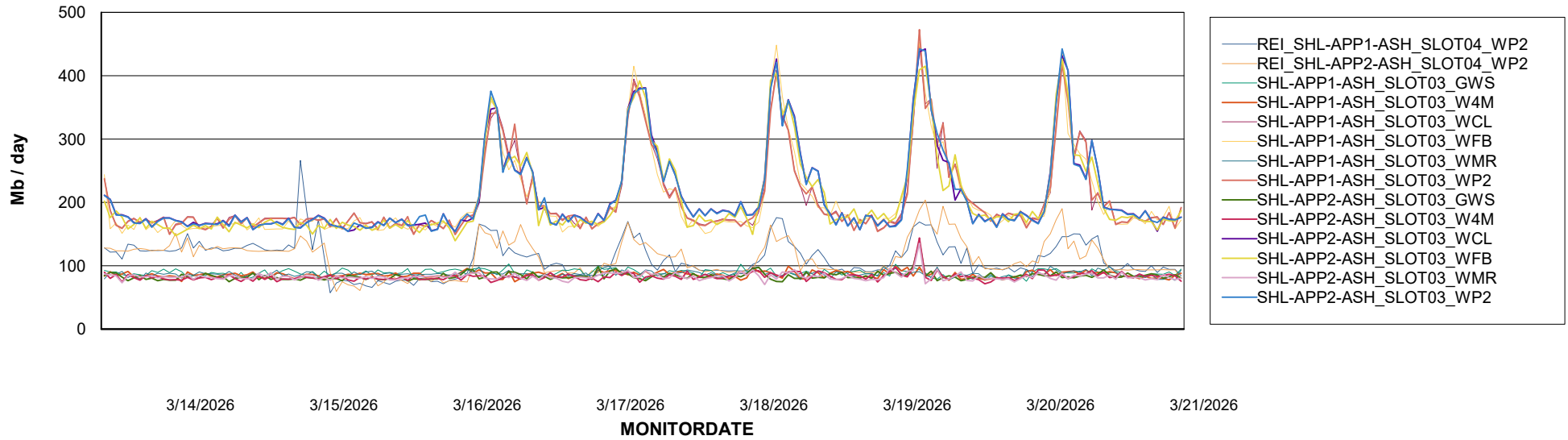
# Weekly SLA Customer Report

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Database ID 182



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Disaster per ABS component

