

Weekly SLA Customer Report

Customer SGS_Production
 Database ID 224



Harddisk Usage SGS_PRD_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/21/2026	36	199	128
3/20/2026	36	199	128
3/19/2026	36	199	128
3/18/2026	36	199	128
3/17/2026	36	199	128
3/16/2026	36	199	128
3/15/2026	36	199	128

Harddisk Usage SGS_PRD_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/21/2026	45	199	109
3/20/2026	45	199	109
3/19/2026	46	199	109
3/18/2026	46	199	108
3/17/2026	46	199	108
3/16/2026	46	199	108
3/15/2026	46	199	108

Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Harddisk Usage SGS_PRD_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/21/2026	19	127	102	34	600	394
3/20/2026	19	127	102	35	600	391
3/19/2026	19	127	103	35	600	391
3/18/2026	19	127	103	35	600	392
3/17/2026	20	127	102	35	600	391
3/16/2026	20	127	101	35	600	392
3/15/2026	20	127	101	35	600	392

Harddisk Usage SGS_PRD_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/21/2026	44	126	70	17	1,127	933
3/20/2026	45	126	70	18	1,127	924
3/19/2026	45	126	70	18	1,127	921
3/18/2026	45	126	70	19	1,127	909
3/17/2026	45	126	70	19	1,127	911
3/16/2026	45	126	70	19	1,127	912
3/15/2026	45	126	70	19	1,127	912

Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Harddisk Usage SGS_PRD_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/21/2026	41	126	74	32	1,127	765
3/20/2026	41	126	74	32	1,127	765
3/19/2026	41	126	74	32	1,127	765
3/18/2026	41	126	74	32	1,127	763
3/17/2026	41	126	74	32	1,127	765
3/16/2026	41	126	74	32	1,127	766
3/15/2026	41	126	74	32	1,127	766

Harddisk Usage SGS_PRD_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/21/2026	81	199	38
3/20/2026	81	199	38
3/19/2026	81	199	39
3/18/2026	81	199	39
3/17/2026	81	199	38
3/16/2026	81	199	38
3/15/2026	81	199	38

Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Harddisk Usage SGS_PRD_ABS-WEB17

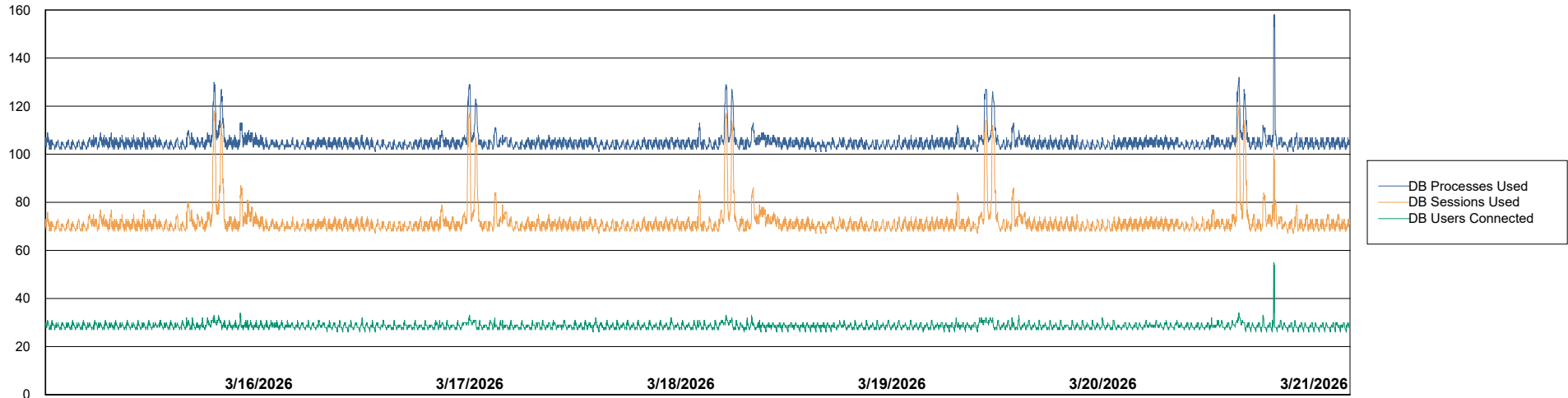
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/21/2026	82	199	36
3/20/2026	82	199	36
3/19/2026	82	199	36
3/18/2026	82	199	36
3/17/2026	82	199	36
3/16/2026	82	199	36
3/15/2026	82	199	36

Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Database Performance SGS_PRD_ABS-BI02_ABS1

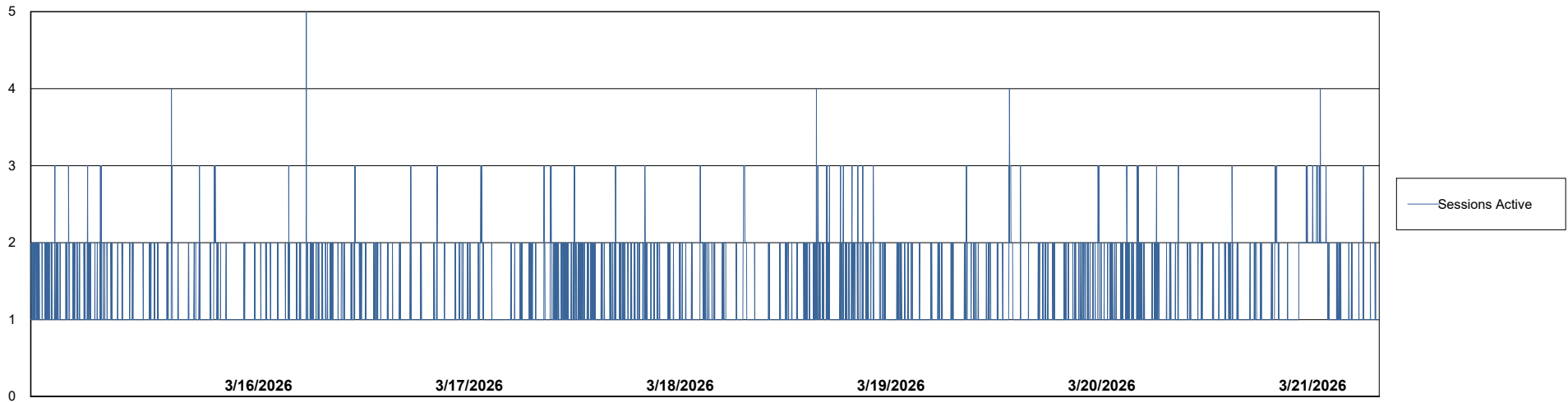
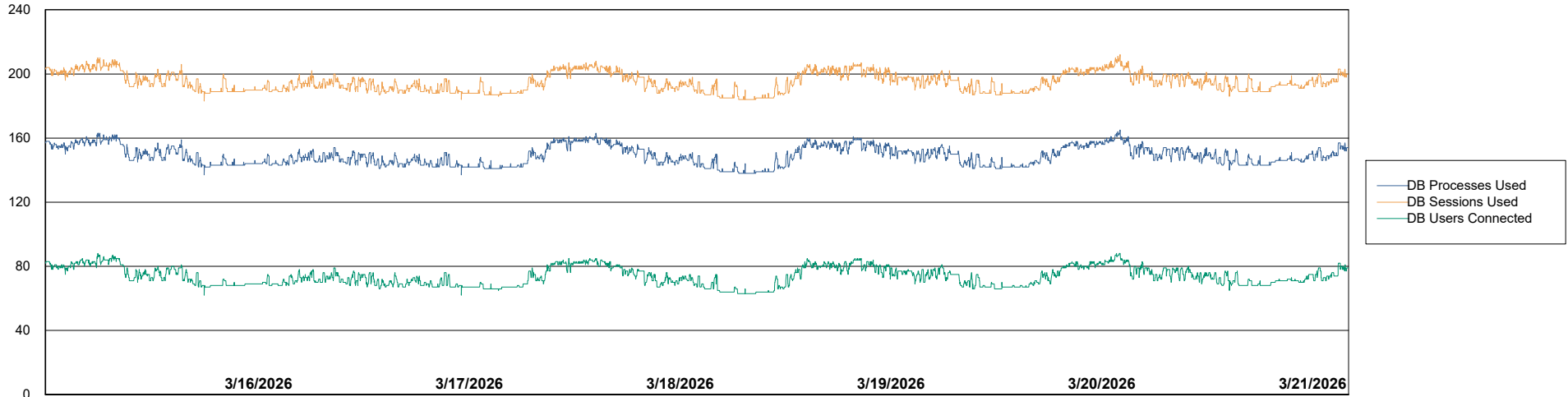


Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Database Performance SGS_PRD_ABS-DB16_ABS1



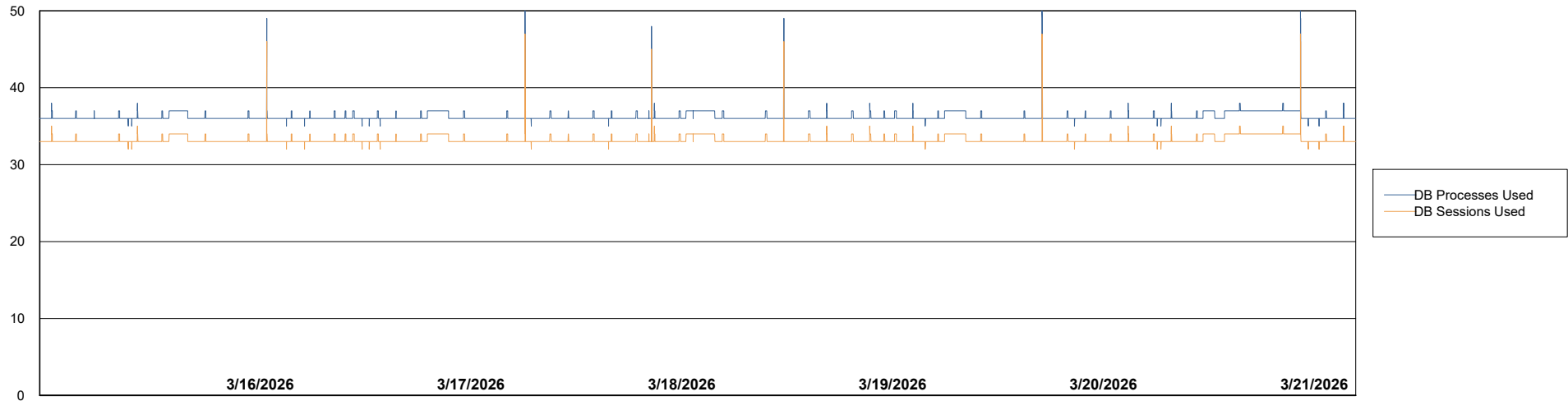
Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Database Performance SGS_PRD_ABS-DB17_HSBABS1

DB Processes Max 1,000



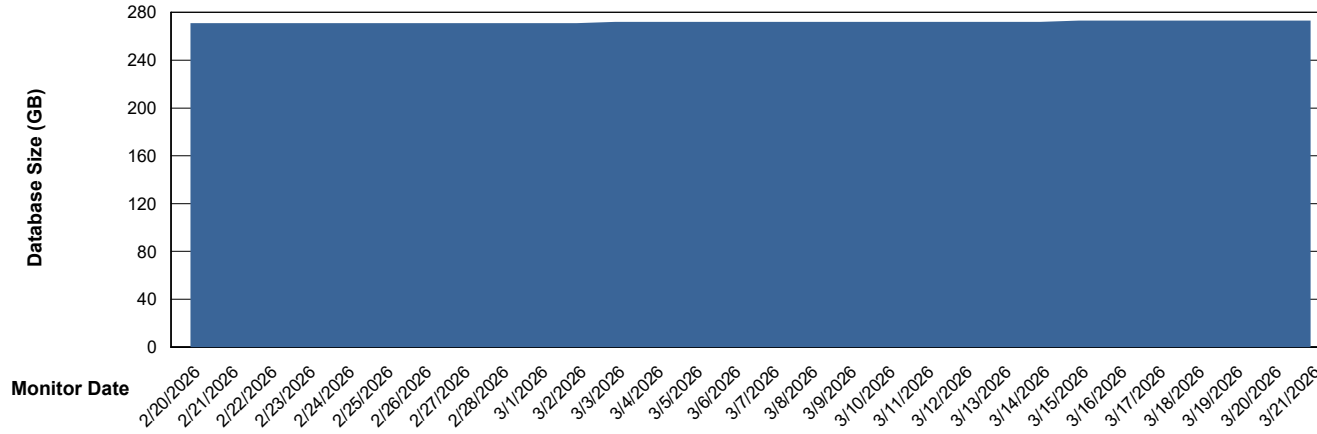
Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



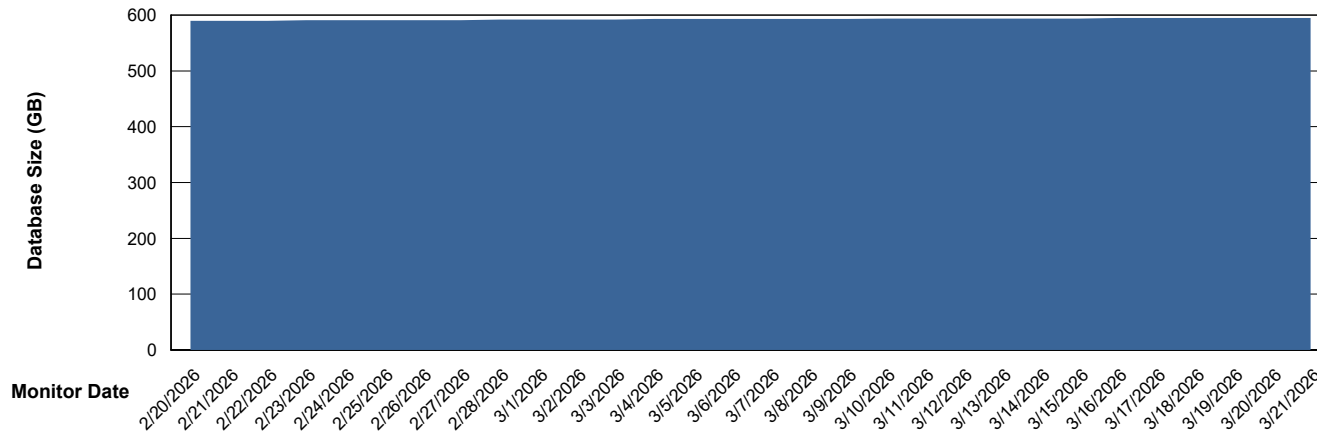
DATABASE SIZE SGS_PRD_ABS-BI02_ABS1

Database growth over last month



DATABASE SIZE SGS_PRD_ABS-DB16_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Database Tablespace SGS_PRD_ABS-BI02_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/21/2026	ABSDATA	160	128	20
	INDX	192	143	26
3/20/2026	ABSDATA	160	128	20
	INDX	192	143	26
3/19/2026	ABSDATA	160	128	20
	INDX	192	143	26
3/18/2026	ABSDATA	160	128	20
	INDX	192	143	26
3/17/2026	ABSDATA	160	128	20
	INDX	192	143	26
3/16/2026	ABSDATA	160	128	20
	INDX	192	143	26
3/15/2026	ABSDATA	160	128	20
	INDX	192	143	26

Weekly SLA Customer Report

Customer SGS_Production
 Database ID 224



Database Tablespace SGS_PRD_ABS-DB16_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/21/2026	ABSDATA	256	190	26
	INDX	480	384	20
3/20/2026	ABSDATA	256	190	26
	INDX	480	384	20
3/19/2026	ABSDATA	256	190	26
	INDX	480	384	20
3/18/2026	ABSDATA	256	190	26
	INDX	480	384	20
3/17/2026	ABSDATA	256	190	26
	INDX	480	384	20
3/16/2026	ABSDATA	256	190	26
	INDX	480	384	20
3/15/2026	ABSDATA	256	190	26
	INDX	480	384	20

BI Status and last ETL error for SGS_PRD_ABS-BI02_ABS1

	Mon 16/3/2026	Tue 17/3/2026	Wed 18/3/2026	Thu 19/3/2026	Fri 20/3/2026	Sat 21/3/2026
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
-----------------------	-----------------------

Thu, 19-03-2026	None
Tue, 17-03-2026	None
Sat, 21-03-2026	None
Tue, 17-03-2026	None
Thu, 19-03-2026	None
Fri, 20-03-2026	None
Sat, 21-03-2026	None
Fri, 20-03-2026	None
Mon, 16-03-2026	None
Mon, 16-03-2026	None
Sun, 15-03-2026	None
Wed, 18-03-2026	None
Sun, 15-03-2026	None
Wed, 18-03-2026	None

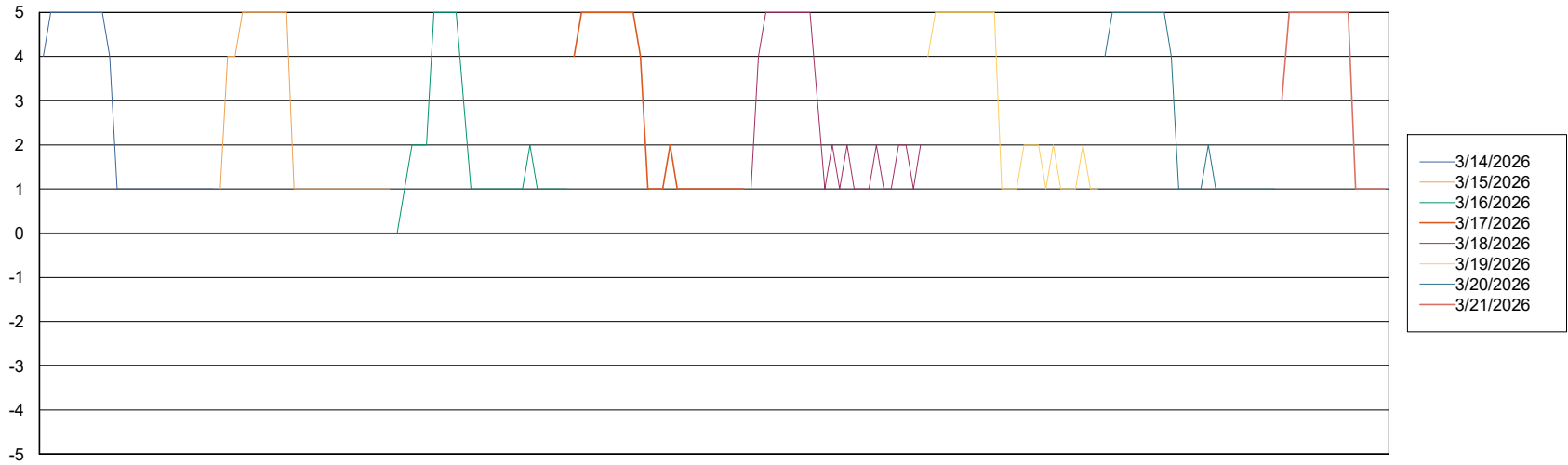
Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Standby Database Health SGS_Production

Recovery lag for last 7 days



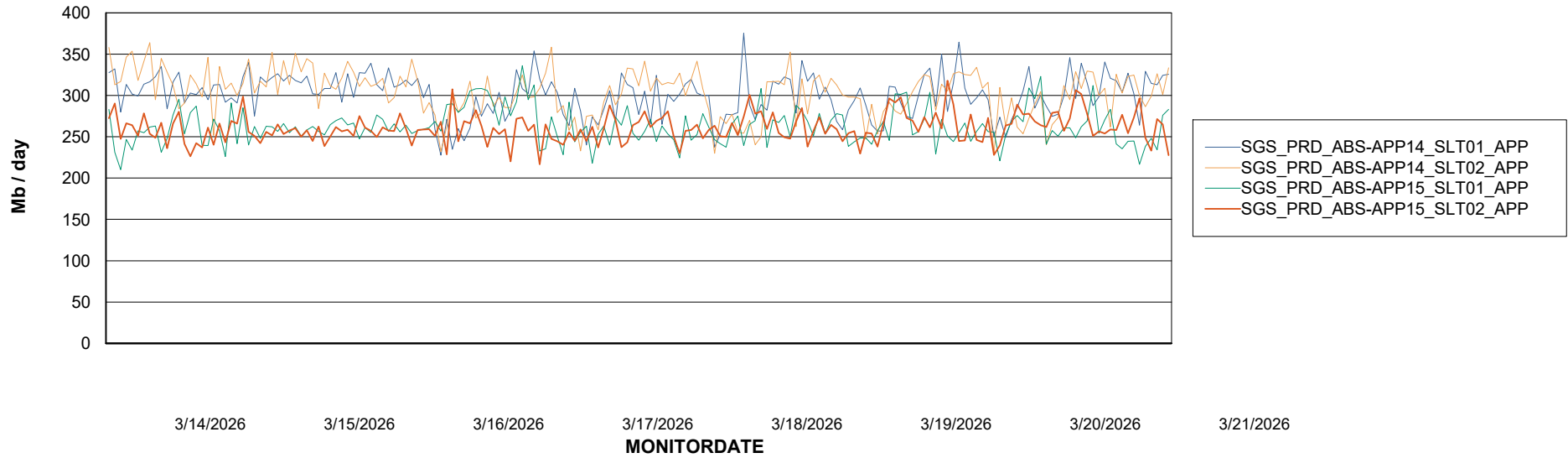
Weekly SLA Customer Report

Customer SGS_Production
Database ID 224

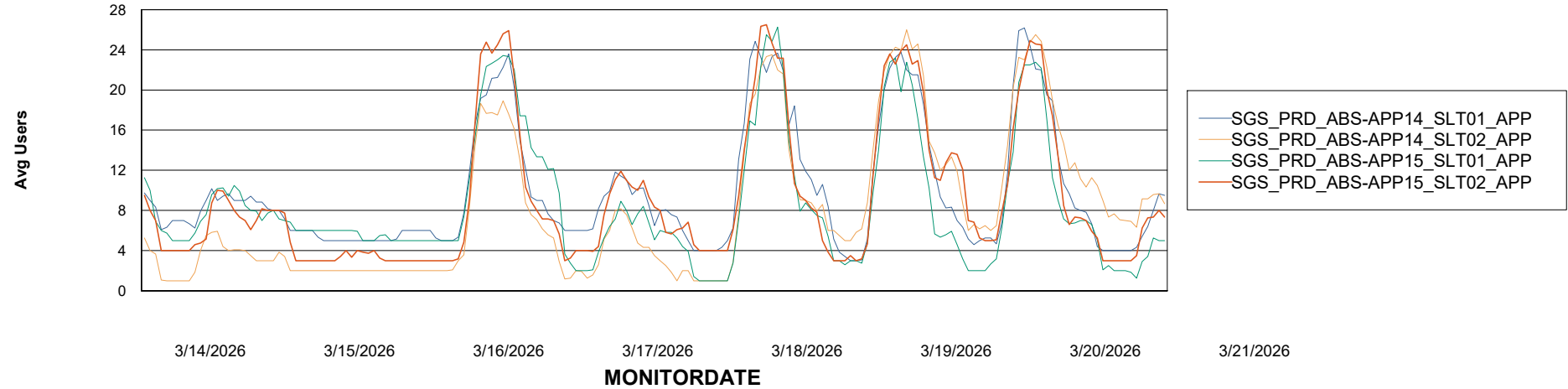


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



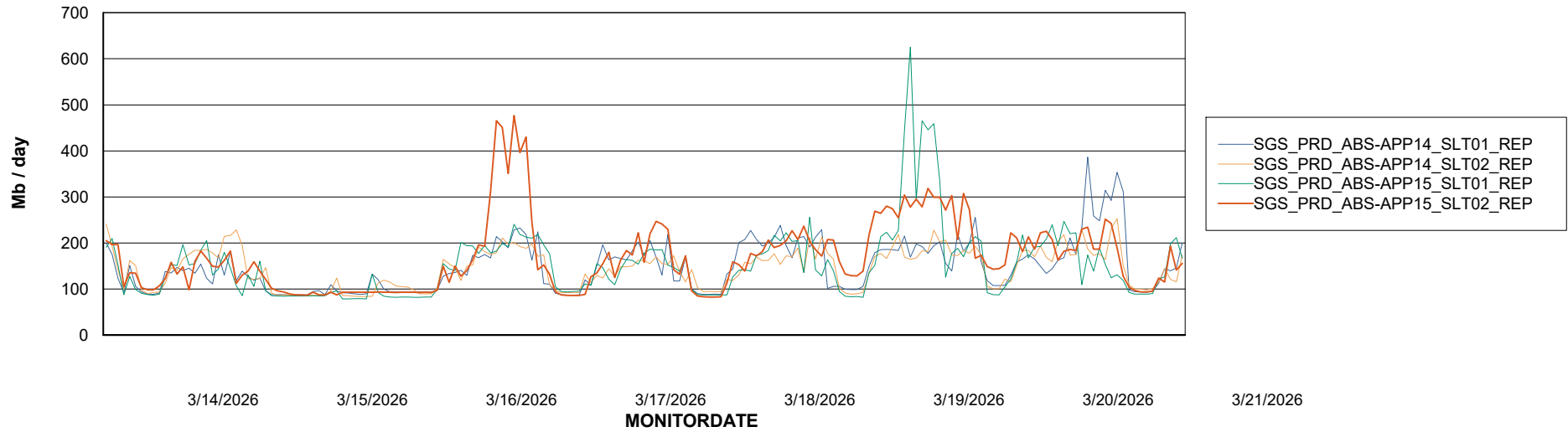
Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



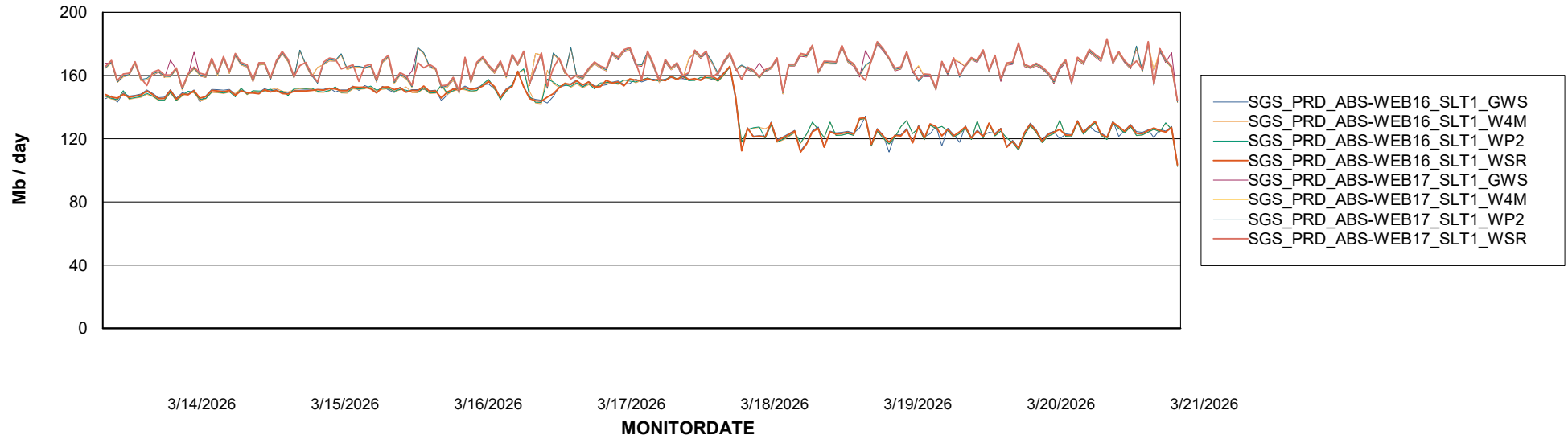
Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Disaster per ABS component

