

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_HeySimple

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/21/2026	76	119	28
3/20/2026	77	119	27
3/19/2026	77	119	27
3/18/2026	77	119	27
3/17/2026	77	119	27
3/16/2026	77	119	27
3/15/2026	77	119	27

Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/21/2026	55	199	89	26	500	370	68	200	63
3/20/2026	55	199	89	26	500	370	72	200	56
3/19/2026	55	199	89	26	500	370	72	200	56
3/18/2026	55	199	89	26	500	370	72	200	56
3/17/2026	55	199	89	26	500	370	74	200	53
3/16/2026	55	199	89	26	500	370	77	200	46
3/15/2026	55	199	89	26	500	370	80	200	40

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Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/21/2026	29	100	71	20	1,100	885	66	400	136
3/20/2026	30	100	70	20	1,100	880	67	400	132
3/19/2026	29	100	70	20	1,100	879	68	400	128
3/18/2026	30	100	70	20	1,100	879	68	400	127
3/17/2026	30	100	70	20	1,100	879	70	400	121
3/16/2026	30	100	70	20	1,100	878	70	400	120
3/15/2026	30	100	70	20	1,100	878	70	400	121

Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/21/2026	65	279	98	16	838	704	81	559	104
3/20/2026	65	279	97	16	838	704	82	559	100
3/19/2026	65	279	97	16	838	704	83	559	96
3/18/2026	65	279	98	16	838	704	83	559	94
3/17/2026	65	279	97	16	838	704	84	559	89
3/16/2026	65	279	97	16	838	704	84	559	88
3/15/2026	65	279	97	16	838	704	84	559	89

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Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/21/2026	53	100	47
3/20/2026	53	100	47
3/19/2026	53	100	47
3/18/2026	53	100	47
3/17/2026	53	100	47
3/16/2026	53	100	47
3/15/2026	53	100	47

Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/21/2026	62	100	37
3/20/2026	63	100	37
3/19/2026	63	100	37
3/18/2026	63	100	37
3/17/2026	63	100	37
3/16/2026	63	100	37
3/15/2026	63	100	37

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Harddisk Usage NOA_PRD_NovoLink

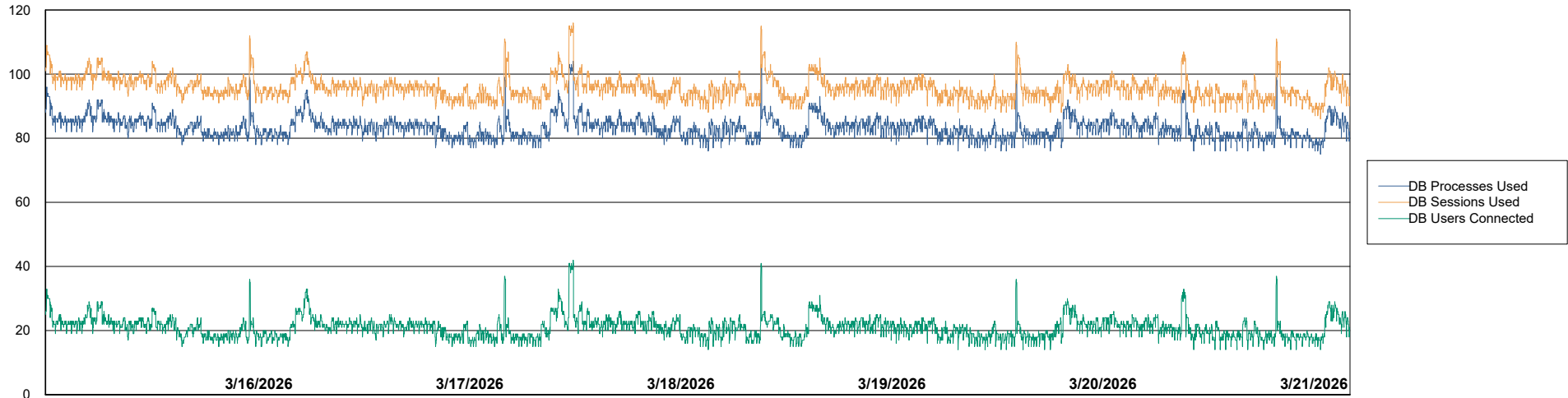
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/21/2026	65	100	35
3/20/2026	65	100	35
3/19/2026	65	100	35
3/18/2026	65	100	35
3/17/2026	65	100	35
3/16/2026	65	100	35
3/15/2026	65	100	35

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Database Performance NOA_PRD_NHSBI_ABS1

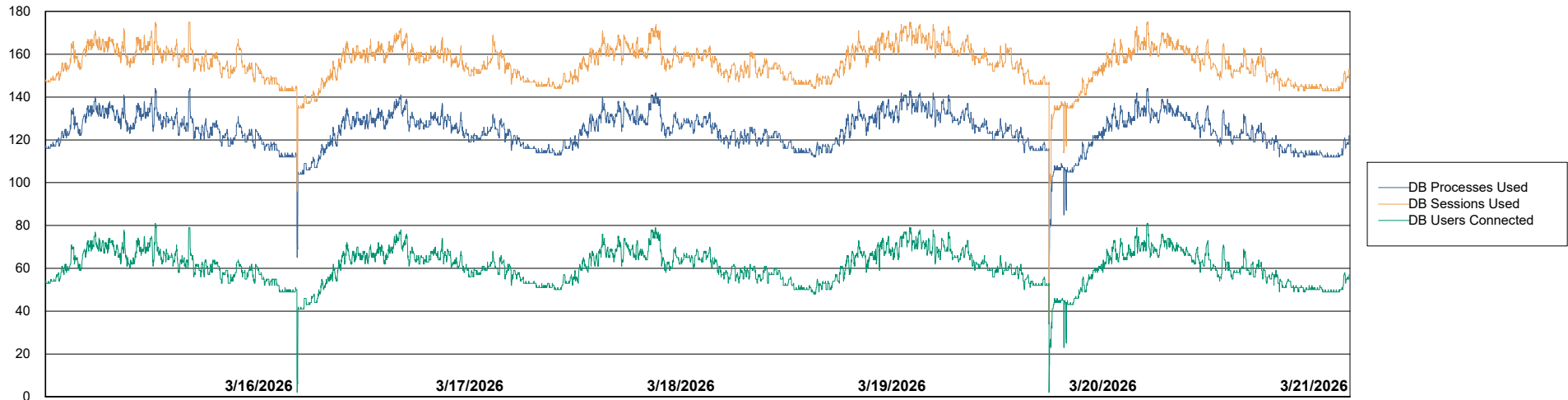


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Customer NOA_Production (24/7)
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Database Performance NOA_PRD_NovoABS01_ABS1



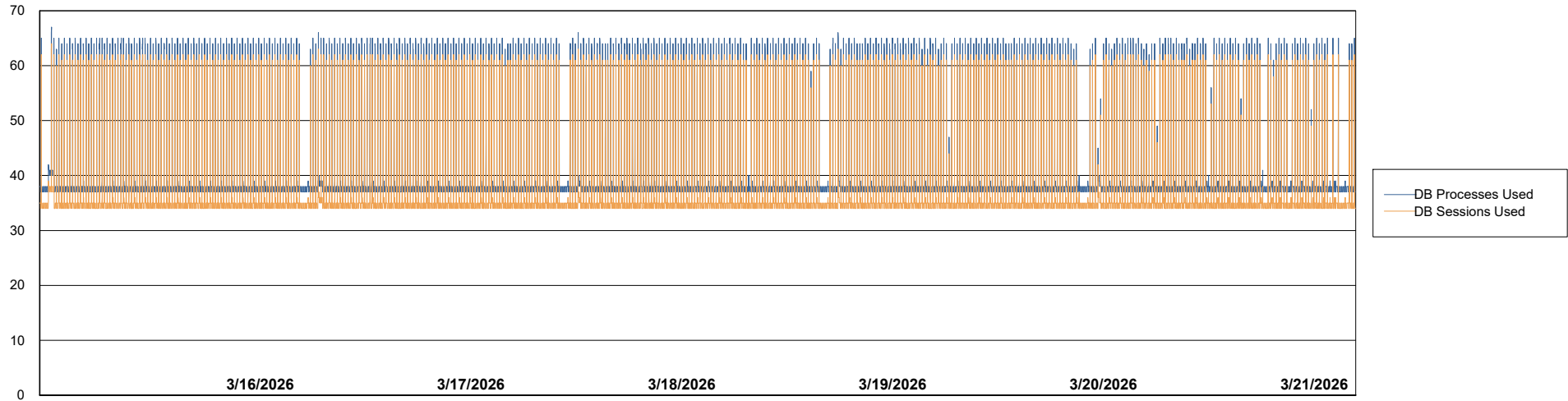
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



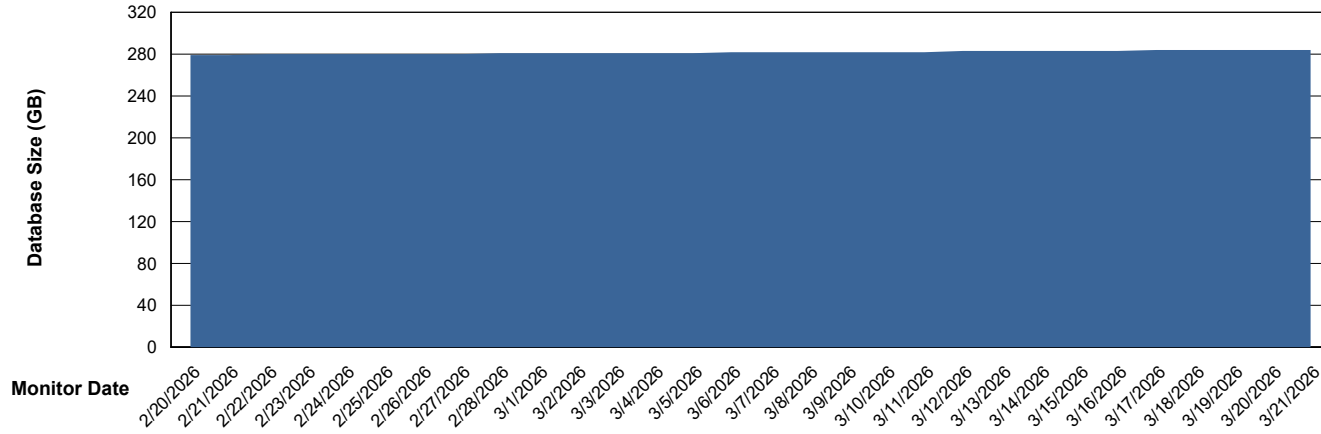
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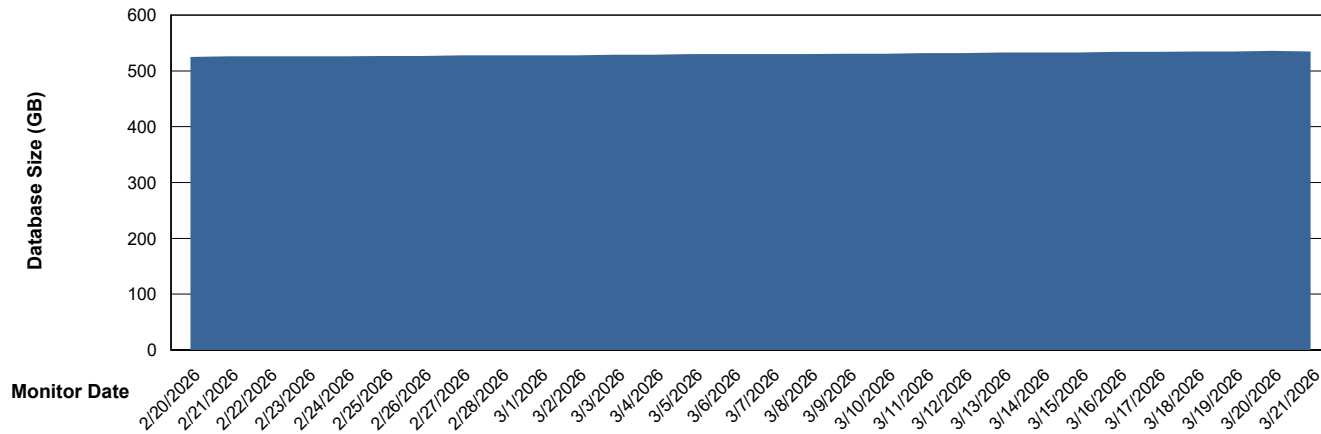
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/21/2026	ABSDATA	192	142	26
	INDX	160	134	16
3/20/2026	ABSDATA	192	142	26
	INDX	160	134	16
3/19/2026	ABSDATA	192	142	26
	INDX	160	134	16
3/18/2026	ABSDATA	192	141	26
	INDX	160	134	16
3/17/2026	ABSDATA	192	141	26
	INDX	160	134	16
3/16/2026	ABSDATA	192	141	26
	INDX	160	134	16
3/15/2026	ABSDATA	192	141	26
	INDX	160	134	16

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/21/2026	ABSDATA	288	186	35
	INDX	416	336	19
3/20/2026	ABSDATA	288	186	35
	INDX	416	336	19
3/19/2026	ABSDATA	288	186	35
	INDX	416	335	19
3/18/2026	ABSDATA	288	186	35
	INDX	416	335	19
3/17/2026	ABSDATA	288	186	35
	INDX	416	335	19
3/16/2026	ABSDATA	288	186	36
	INDX	416	335	20
3/15/2026	ABSDATA	288	186	36
	INDX	416	334	20

BI last ETL error for NOA_PRD_NHSBI_ABS1

Wed, 18-03-2026	None
Fri, 20-03-2026	None
Sun, 15-03-2026	None
Mon, 16-03-2026	None
Tue, 17-03-2026	None
Thu, 19-03-2026	None
Sat, 21-03-2026	None

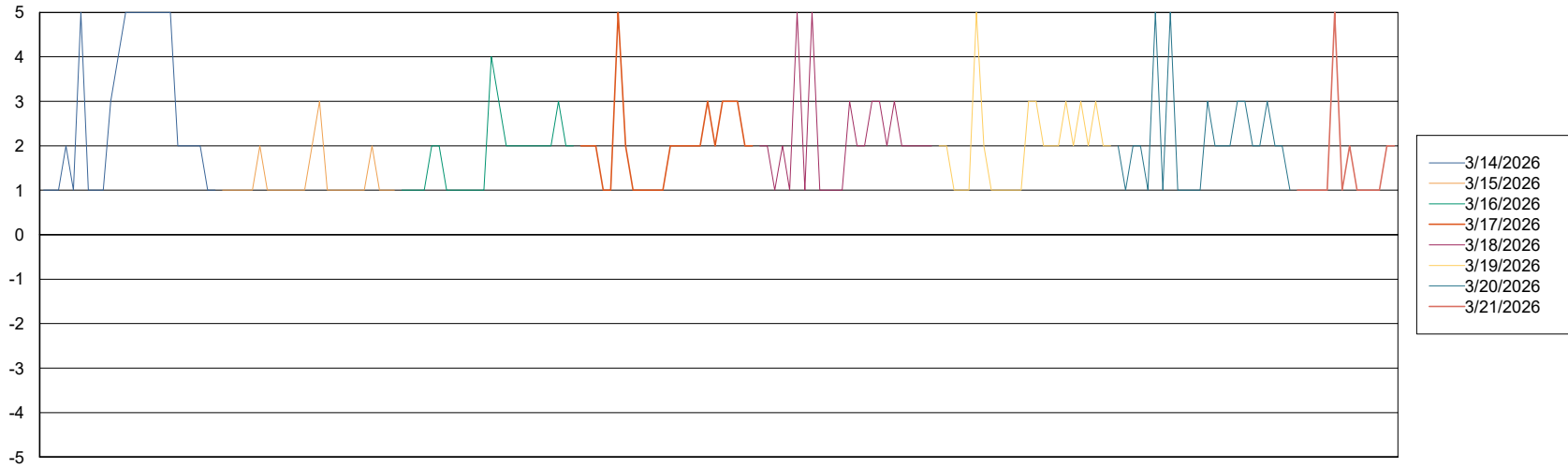
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



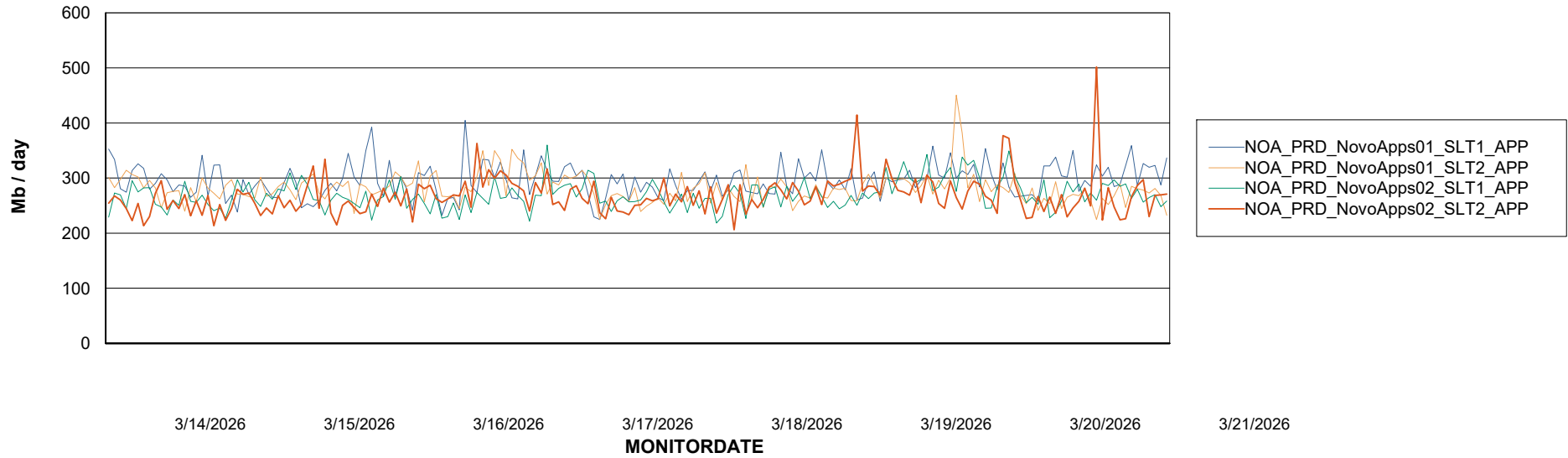
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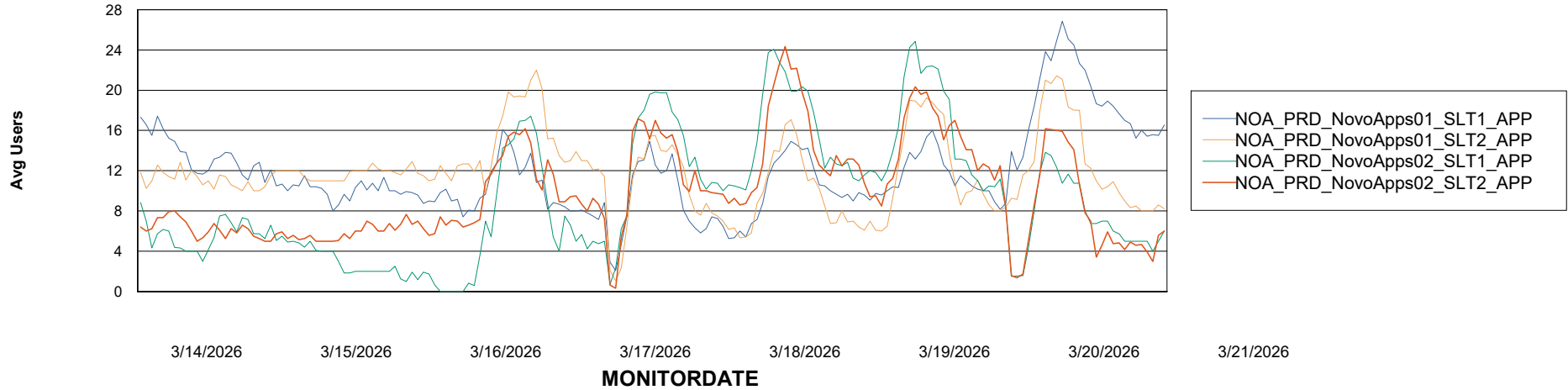


ABSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



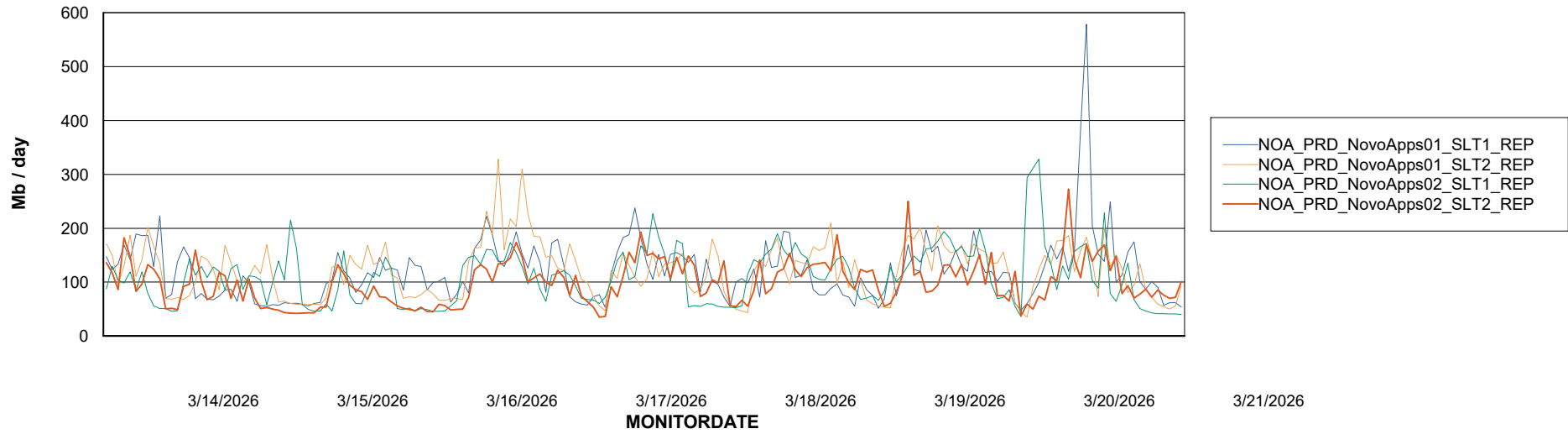
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



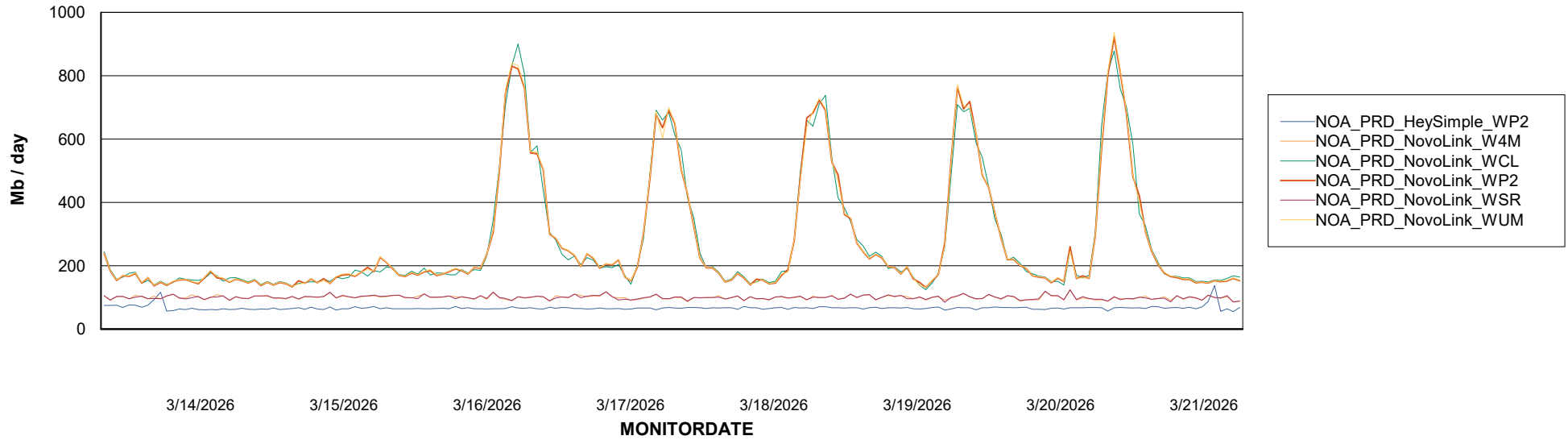
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

