

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
3/14/2026	24	44	33	83	100	17	36	1	1	98
3/13/2026	24	44	33	82	100	18	36	1	1	98
3/12/2026	24	44	33	82	100	18	36	1	1	98
3/11/2026	24	44	33	83	100	17	36	1	1	98
3/10/2026	25	44	33	83	100	17	36	1	1	98
3/9/2026	25	44	33	82	100	18	36	1	1	98
3/8/2026	25	44	33	82	100	18	36	1	1	98

## Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
3/14/2026	16	39	33	76	100	24	36	1	1	98
3/13/2026	16	39	33	75	100	25	36	1	1	98
3/12/2026	16	39	33	75	100	25	36	1	1	98
3/11/2026	16	39	33	75	100	25	36	1	1	98
3/10/2026	16	39	33	75	100	25	36	1	1	98
3/9/2026	16	39	32	79	100	21	36	1	1	98
3/8/2026	17	39	32	80	100	20	36	1	1	98

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## Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/14/2026	19	44	36	35	1	1	36	100	63	47
3/13/2026	19	44	36	35	1	1	36	100	63	47
3/12/2026	19	44	35	35	1	1	36	100	63	47
3/11/2026	19	44	35	35	1	1	37	100	63	47
3/10/2026	19	44	35	35	1	1	37	100	63	47
3/9/2026	19	44	35	35	1	1	37	100	63	47
3/8/2026	19	44	35	35	1	1	37	100	63	47

## Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/14/2026	26	44	33	35	1	1	64	100	36	15
3/13/2026	26	44	33	35	1	1	65	100	35	15
3/12/2026	26	44	33	35	1	1	66	100	34	15
3/11/2026	26	44	33	35	1	1	66	100	34	15
3/10/2026	26	44	33	35	1	1	66	100	34	14
3/9/2026	26	44	32	35	1	1	66	100	34	14
3/8/2026	26	44	32	35	1	1	67	100	33	14

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## Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/14/2026	21	44	35	35	1	1	76	100	24	36
3/13/2026	21	44	35	35	1	1	76	100	24	36
3/12/2026	21	44	35	35	1	1	76	100	24	36
3/11/2026	21	44	35	35	1	1	76	100	24	36
3/10/2026	21	44	35	35	1	1	76	100	24	35
3/9/2026	21	44	35	35	1	1	76	100	24	36
3/8/2026	21	44	35	35	1	1	76	100	24	36

## Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
3/14/2026	51	39	19	38	1	1	98	10	0
3/13/2026	51	39	19	38	1	1	98	10	0
3/12/2026	51	39	19	38	1	1	98	10	0
3/11/2026	51	39	19	38	1	1	98	10	0
3/10/2026	51	39	19	38	1	1	98	10	0
3/9/2026	51	39	19	38	1	1	98	10	0
3/8/2026	51	39	19	38	1	1	99	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/14/2026	33	90	60
3/13/2026	33	90	60
3/12/2026	33	90	60
3/11/2026	33	90	60
3/10/2026	36	90	58
3/9/2026	36	90	57
3/8/2026	36	90	57

Harddisk Usage shl-winman2-ash

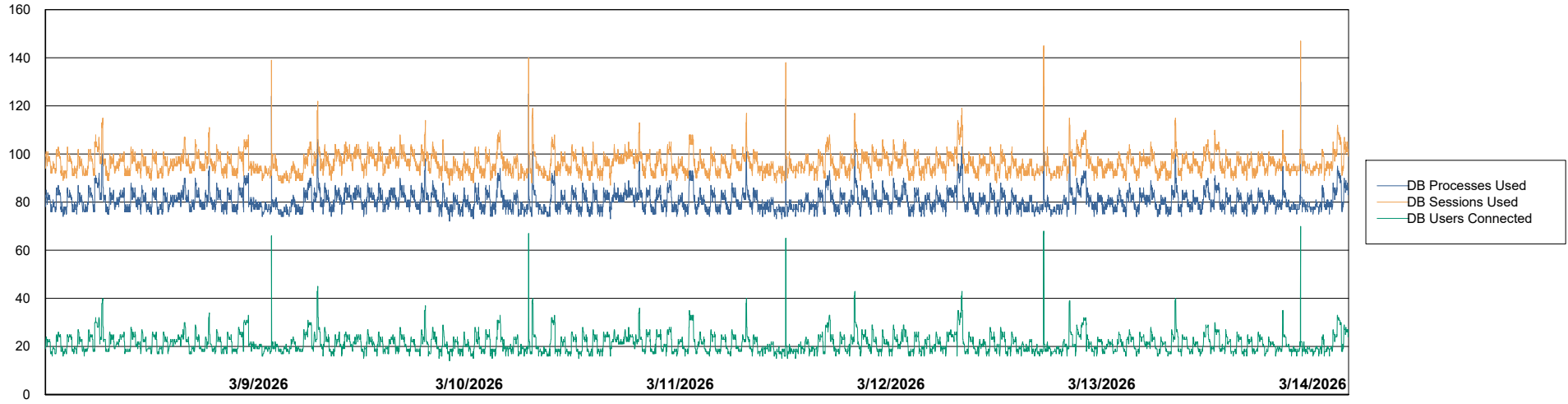
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/14/2026	26	60	44
3/13/2026	26	60	44
3/12/2026	26	60	44
3/11/2026	26	60	44
3/10/2026	29	60	42
3/9/2026	31	60	42
3/8/2026	31	60	41

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Database Performance SHL-BI-ASH\_PROD\_ABS1

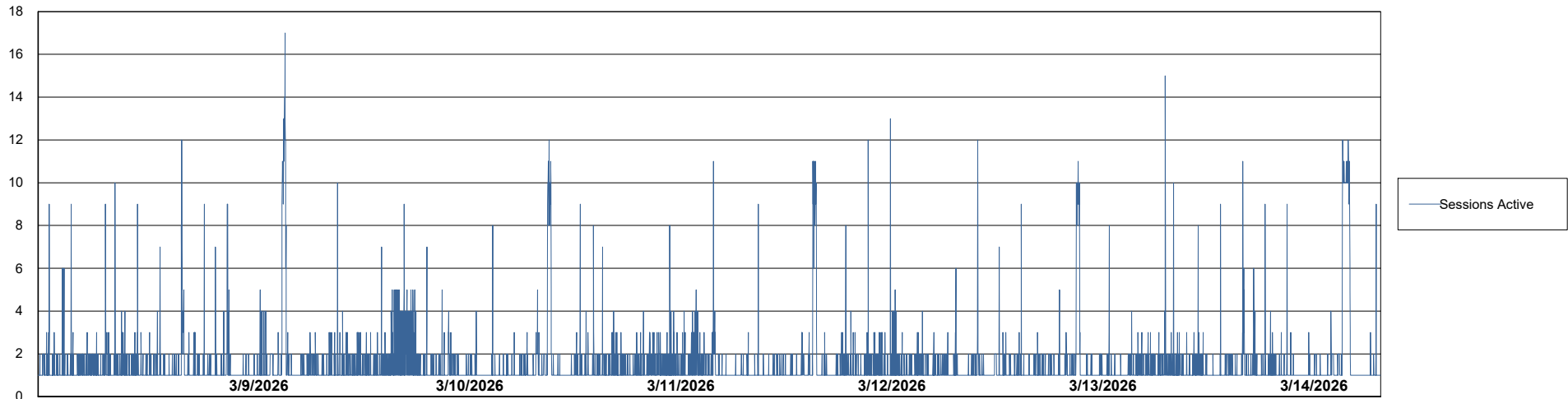
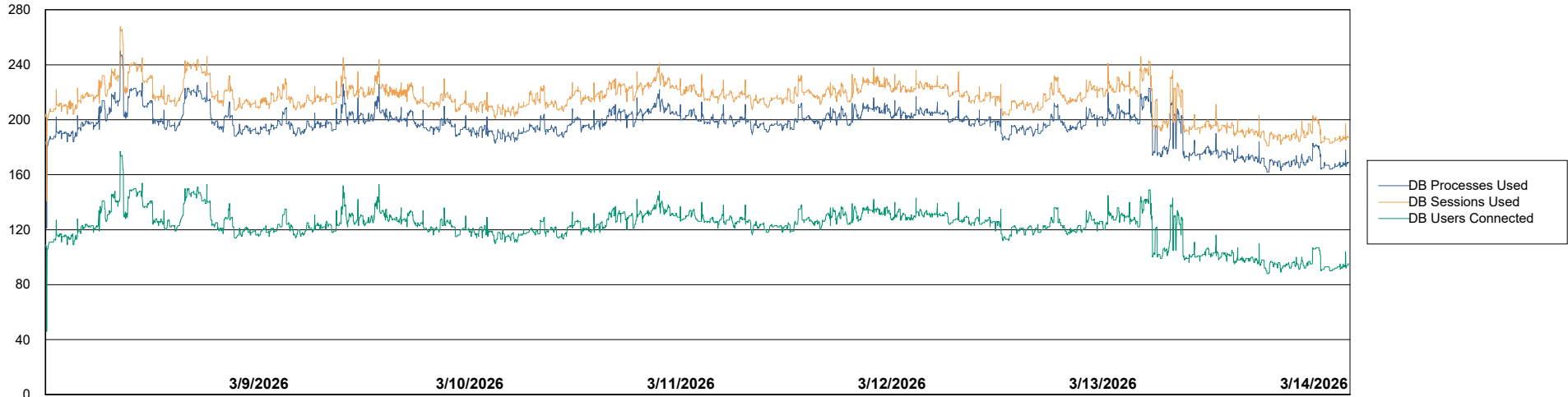


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## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



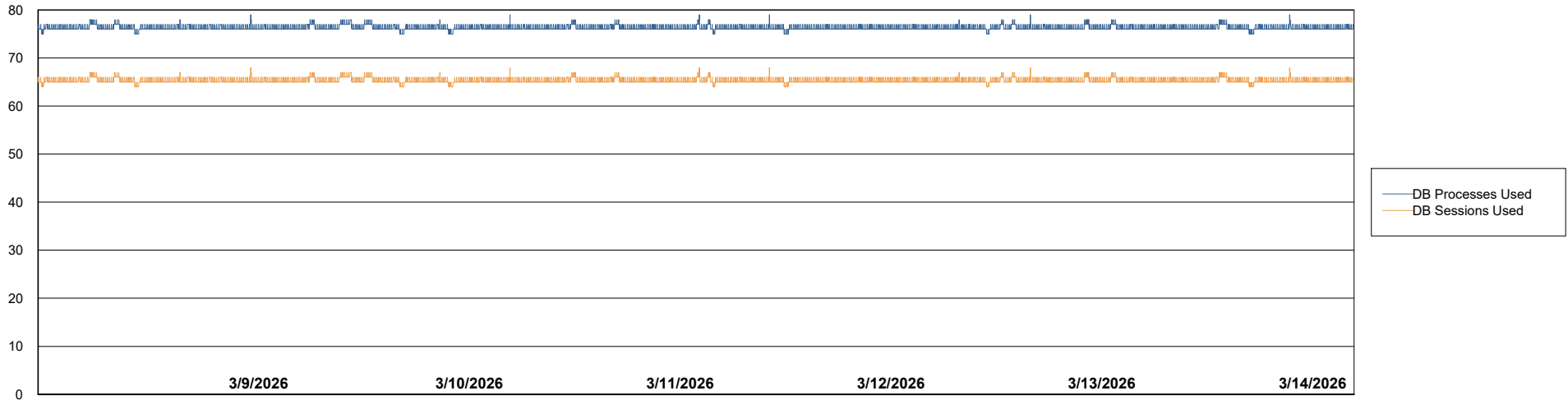
# Weekly SLA Customer Report

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## Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4



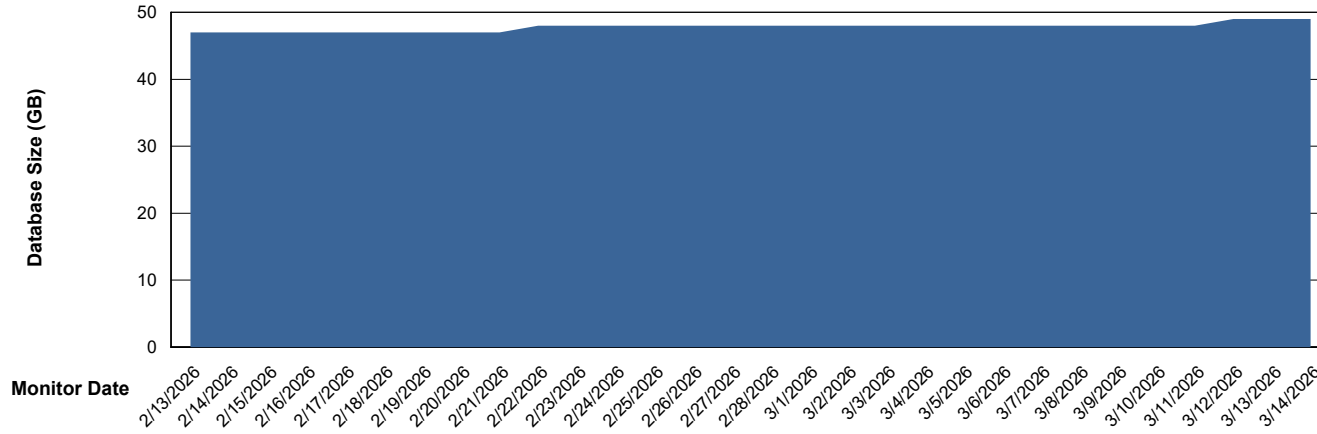
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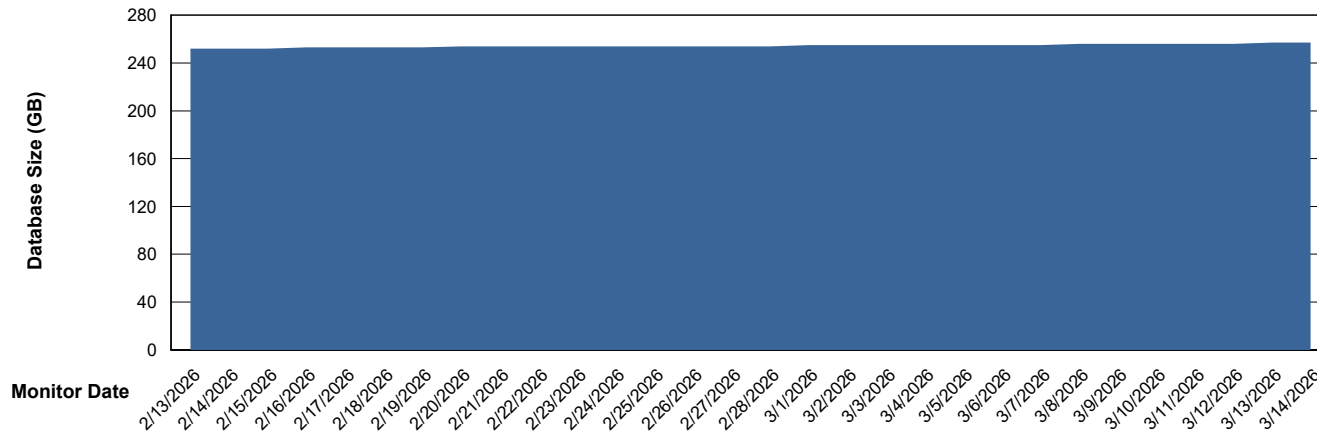
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/14/2026	ABSDATA	60	21	66
	INDX	120	21	82
3/13/2026	ABSDATA	60	21	66
	INDX	120	21	82
3/12/2026	ABSDATA	60	21	66
	INDX	120	21	82
3/11/2026	ABSDATA	60	21	66
	INDX	120	21	82
3/10/2026	ABSDATA	60	20	66
	INDX	120	21	82
3/9/2026	ABSDATA	60	20	66
	INDX	120	21	82
3/8/2026	ABSDATA	60	20	66
	INDX	120	21	82

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Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
3/14/2026	ABSDATA	256	106	58
	INDX	252	119	53
3/13/2026	ABSDATA	256	106	58
	INDX	252	119	53
3/12/2026	ABSDATA	256	106	58
	INDX	252	119	53
3/11/2026	ABSDATA	256	106	59
	INDX	252	119	53
3/10/2026	ABSDATA	256	106	59
	INDX	252	119	53
3/9/2026	ABSDATA	256	106	59
	INDX	252	119	53
3/8/2026	ABSDATA	256	106	59
	INDX	252	119	53

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Sun, 8-03-2026	None
Sat, 14-03-2026	None
Thu, 12-03-2026	None
Fri, 13-03-2026	None
Mon, 9-03-2026	None
Wed, 11-03-2026	None
Tue, 10-03-2026	None

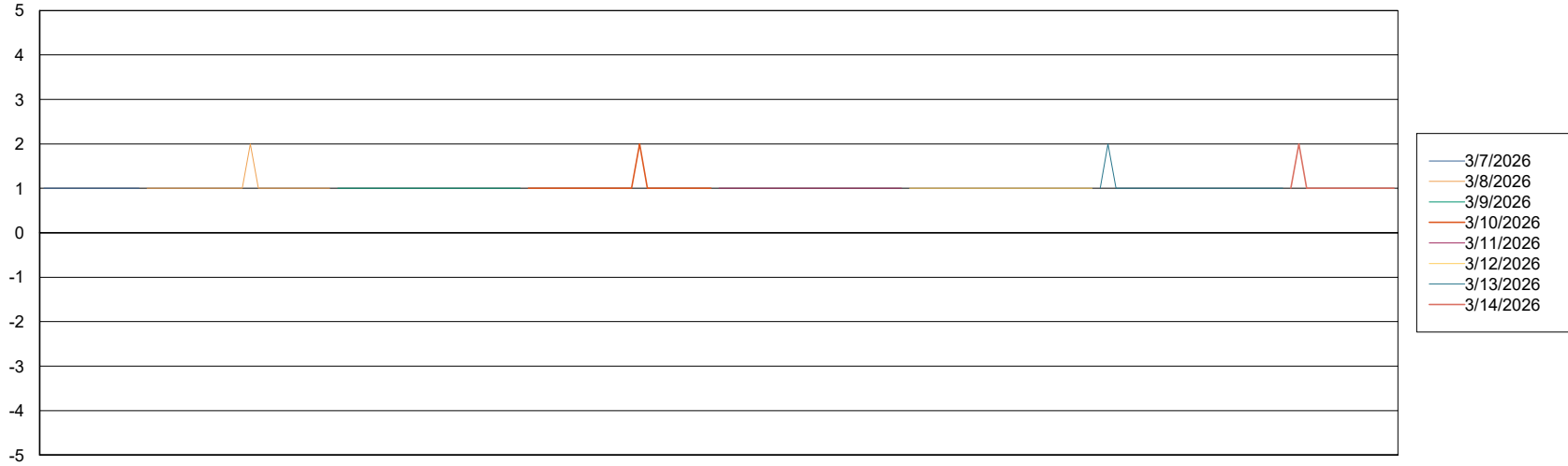
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Standby Database Health SHL OCI ASH Production

### Recovery lag for last 7 days



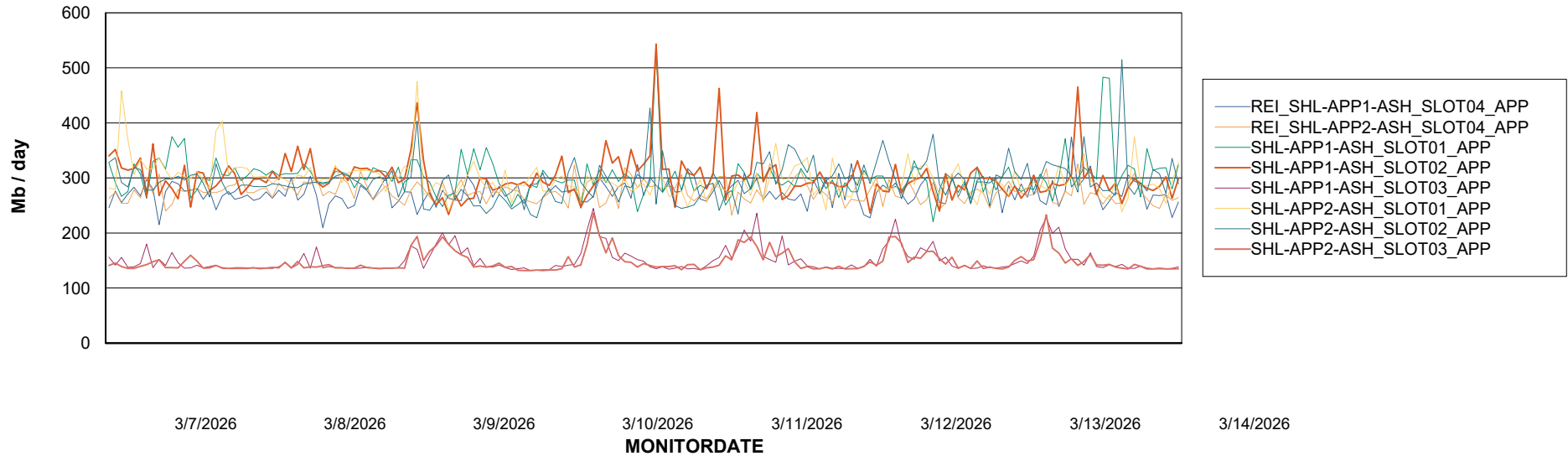
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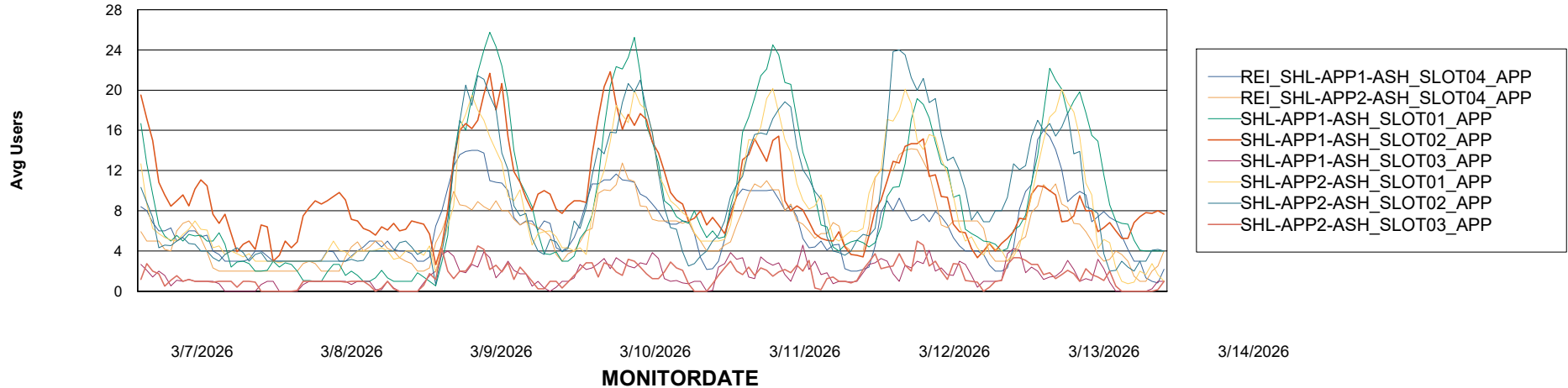


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



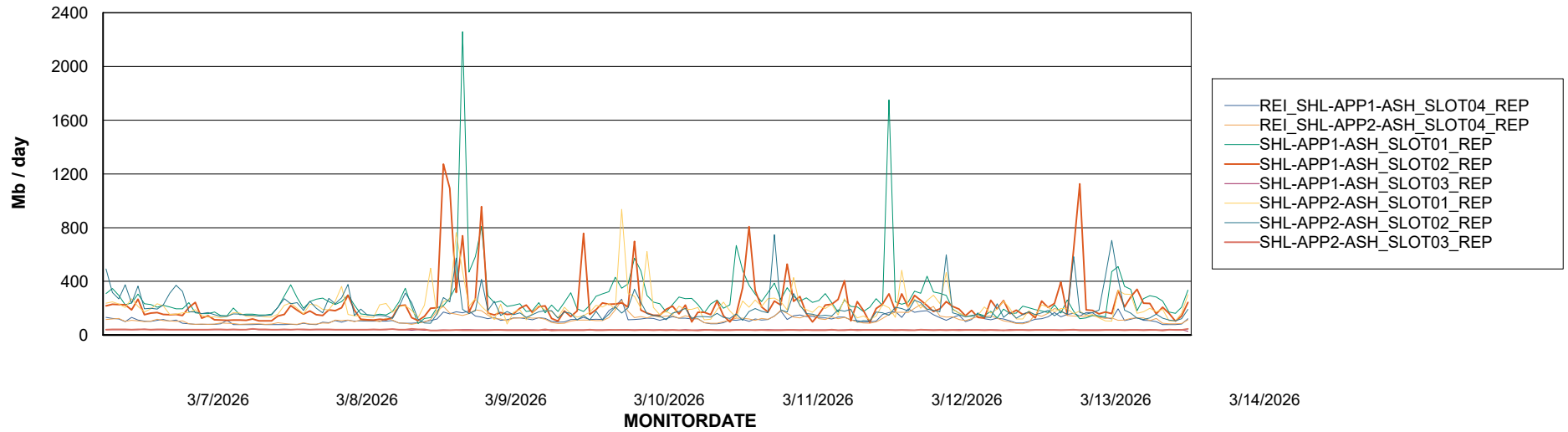
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



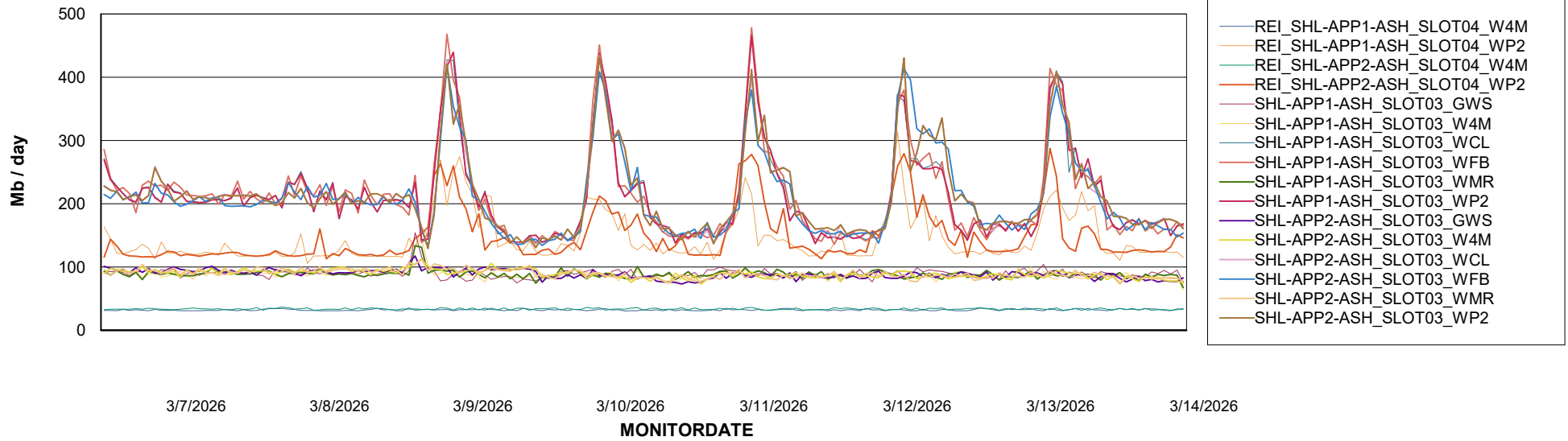
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

