

# Weekly SLA Customer Report

Customer ECT OCI TOR Production  
 Database ID 219



Harddisk Usage ECT-APP1-TOR

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 3/9/2026 | 27                       | 44                         | 32                        | 87                          | 100                           | 13                           | 36                           | 1                              | 1                             | 99                           |
| 3/8/2026 | 27                       | 44                         | 32                        | 87                          | 100                           | 13                           | 36                           | 1                              | 1                             | 99                           |
| 3/7/2026 | 27                       | 44                         | 32                        | 87                          | 100                           | 13                           | 36                           | 1                              | 1                             | 99                           |
| 3/6/2026 | 27                       | 44                         | 32                        | 87                          | 100                           | 13                           | 36                           | 1                              | 1                             | 99                           |
| 3/5/2026 | 27                       | 44                         | 32                        | 87                          | 100                           | 13                           | 36                           | 1                              | 1                             | 99                           |
| 3/4/2026 | 27                       | 44                         | 32                        | 87                          | 100                           | 13                           | 36                           | 1                              | 1                             | 99                           |
| 3/3/2026 | 27                       | 44                         | 32                        | 87                          | 100                           | 13                           | 36                           | 1                              | 1                             | 99                           |

Harddisk Usage ECT-APP2-TOR

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 3/9/2026 | 26                       | 44                         | 32                        | 91                          | 100                           | 9                            | 36                           | 1                              | 1                             | 99                           |
| 3/8/2026 | 26                       | 44                         | 32                        | 91                          | 100                           | 9                            | 36                           | 1                              | 1                             | 99                           |
| 3/7/2026 | 26                       | 44                         | 32                        | 91                          | 100                           | 9                            | 36                           | 1                              | 1                             | 99                           |
| 3/6/2026 | 26                       | 44                         | 32                        | 91                          | 100                           | 9                            | 36                           | 1                              | 1                             | 99                           |
| 3/5/2026 | 27                       | 44                         | 32                        | 91                          | 100                           | 9                            | 36                           | 1                              | 1                             | 99                           |
| 3/4/2026 | 27                       | 44                         | 32                        | 91                          | 100                           | 9                            | 36                           | 1                              | 1                             | 99                           |
| 3/3/2026 | 27                       | 44                         | 32                        | 91                          | 100                           | 9                            | 36                           | 1                              | 1                             | 99                           |

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Harddisk Usage ECT-BI-TOR

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 3/9/2026 | 14                       | 44                         | 38                        | 36                           | 1                              | 1                             | 23                          | 70                            | 54                           | 49                          |
| 3/8/2026 | 14                       | 44                         | 38                        | 36                           | 1                              | 1                             | 23                          | 70                            | 54                           | 49                          |
| 3/7/2026 | 15                       | 44                         | 38                        | 36                           | 1                              | 1                             | 23                          | 70                            | 54                           | 49                          |
| 3/6/2026 | 15                       | 44                         | 37                        | 36                           | 1                              | 1                             | 23                          | 70                            | 54                           | 49                          |
| 3/5/2026 | 15                       | 44                         | 37                        | 36                           | 1                              | 1                             | 23                          | 70                            | 54                           | 49                          |
| 3/4/2026 | 15                       | 44                         | 37                        | 36                           | 1                              | 1                             | 23                          | 70                            | 54                           | 49                          |
| 3/3/2026 | 15                       | 44                         | 37                        | 36                           | 1                              | 1                             | 23                          | 70                            | 54                           | 49                          |

Harddisk Usage ECT-DBS1-TOR

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 3/9/2026 | 22                       | 44                         | 34                        | 36                           | 1                              | 1                             | 71                          | 100                           | 29                           | 27                          |
| 3/8/2026 | 22                       | 44                         | 34                        | 36                           | 1                              | 1                             | 72                          | 100                           | 28                           | 28                          |
| 3/7/2026 | 22                       | 44                         | 34                        | 36                           | 1                              | 1                             | 72                          | 100                           | 28                           | 27                          |
| 3/6/2026 | 22                       | 44                         | 34                        | 36                           | 1                              | 1                             | 72                          | 100                           | 27                           | 25                          |
| 3/5/2026 | 22                       | 44                         | 34                        | 36                           | 1                              | 1                             | 73                          | 100                           | 27                           | 23                          |
| 3/4/2026 | 22                       | 44                         | 34                        | 36                           | 1                              | 1                             | 73                          | 100                           | 27                           | 22                          |
| 3/3/2026 | 22                       | 44                         | 34                        | 36                           | 1                              | 1                             | 73                          | 100                           | 27                           | 23                          |

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Harddisk Usage ECT-DBS2-TOR

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 3/9/2026 | 24                       | 44                         | 33                        | 36                           | 1                              | 1                             | 76                          | 100                           | 24                           | 39                          |
| 3/8/2026 | 24                       | 44                         | 33                        | 36                           | 1                              | 1                             | 76                          | 100                           | 24                           | 39                          |
| 3/7/2026 | 24                       | 44                         | 33                        | 36                           | 1                              | 1                             | 77                          | 100                           | 23                           | 38                          |
| 3/6/2026 | 24                       | 44                         | 33                        | 36                           | 1                              | 1                             | 77                          | 100                           | 23                           | 36                          |
| 3/5/2026 | 25                       | 44                         | 33                        | 36                           | 1                              | 1                             | 77                          | 100                           | 23                           | 34                          |
| 3/4/2026 | 25                       | 44                         | 33                        | 36                           | 1                              | 1                             | 77                          | 100                           | 23                           | 33                          |
| 3/3/2026 | 25                       | 44                         | 33                        | 36                           | 1                              | 1                             | 77                          | 100                           | 23                           | 34                          |

Harddisk Usage ECT-ORDS-TOR

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 3/9/2026 | 37                       | 39                         | 24                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 3/8/2026 | 37                       | 39                         | 24                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 3/7/2026 | 37                       | 39                         | 24                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 3/6/2026 | 37                       | 39                         | 24                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 3/5/2026 | 37                       | 39                         | 24                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 3/4/2026 | 38                       | 39                         | 24                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 3/3/2026 | 38                       | 39                         | 24                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |

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Harddisk Usage ECT-RPROX-TOR

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 3/9/2026 | 49                       | 39                         | 20                        | 36                           | 1                              | 1                             | 98                           | 10                            | 0                            |
| 3/8/2026 | 49                       | 39                         | 20                        | 36                           | 1                              | 1                             | 98                           | 10                            | 0                            |
| 3/7/2026 | 49                       | 39                         | 20                        | 36                           | 1                              | 1                             | 98                           | 10                            | 0                            |
| 3/6/2026 | 49                       | 39                         | 20                        | 36                           | 1                              | 1                             | 98                           | 10                            | 0                            |
| 3/5/2026 | 49                       | 39                         | 20                        | 36                           | 1                              | 1                             | 98                           | 10                            | 0                            |
| 3/4/2026 | 50                       | 39                         | 20                        | 36                           | 1                              | 1                             | 98                           | 10                            | 0                            |
| 3/3/2026 | 50                       | 39                         | 20                        | 36                           | 1                              | 1                             | 98                           | 10                            | 0                            |

Harddisk Usage ect-winman-tor

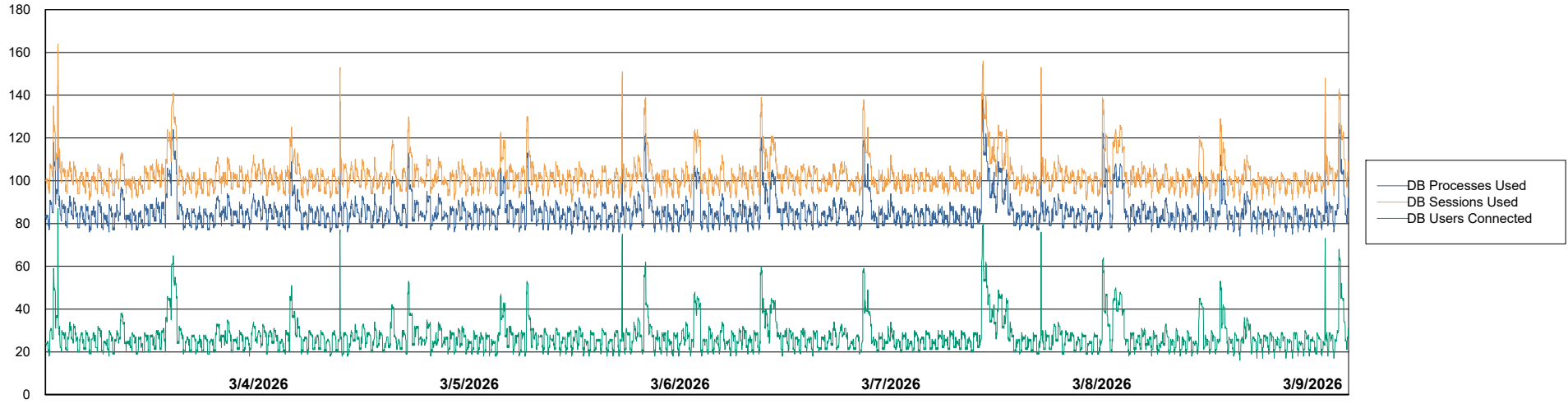
|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 3/9/2026 | 19                        | 59                          | 47                         |
| 3/8/2026 | 19                        | 59                          | 47                         |
| 3/7/2026 | 19                        | 59                          | 47                         |
| 3/6/2026 | 19                        | 59                          | 47                         |
| 3/5/2026 | 19                        | 59                          | 47                         |
| 3/4/2026 | 19                        | 59                          | 47                         |
| 3/3/2026 | 20                        | 59                          | 47                         |

# Weekly SLA Customer Report

Customer ECT OCI TOR Production  
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Database Performance ECT-BI-TOR\_ABS1

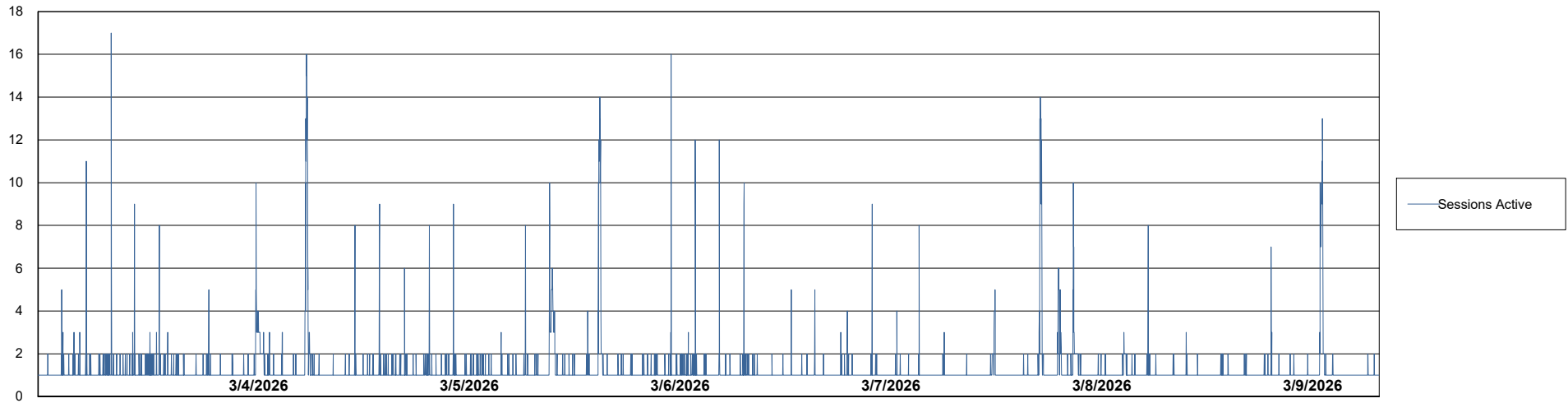
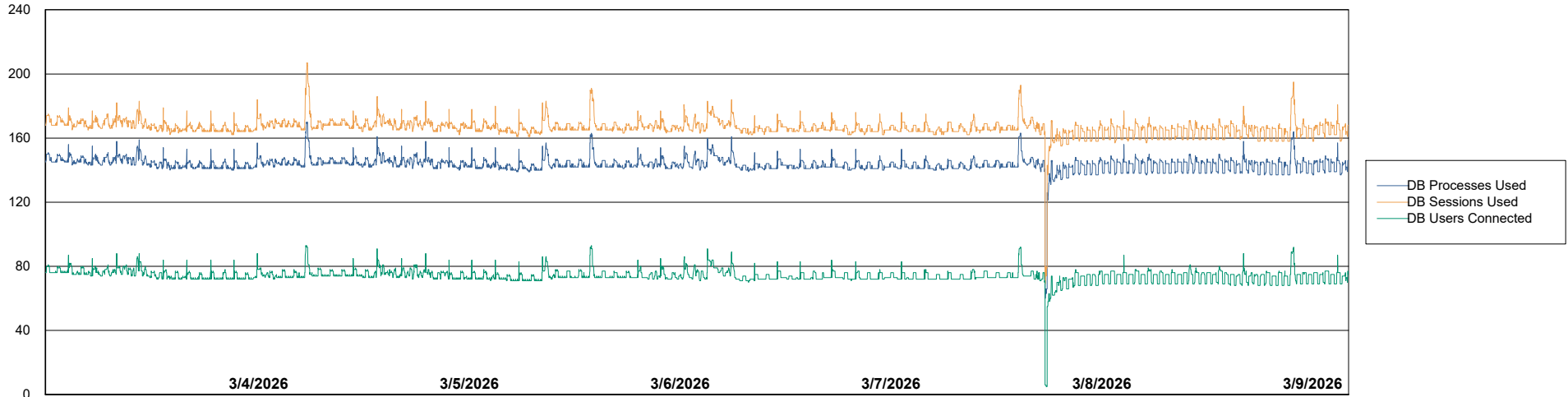


# Weekly SLA Customer Report

Customer ECT OCI TOR Production  
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## Database Performance ECT-DBS1-TOR\_PROD\_ABS1



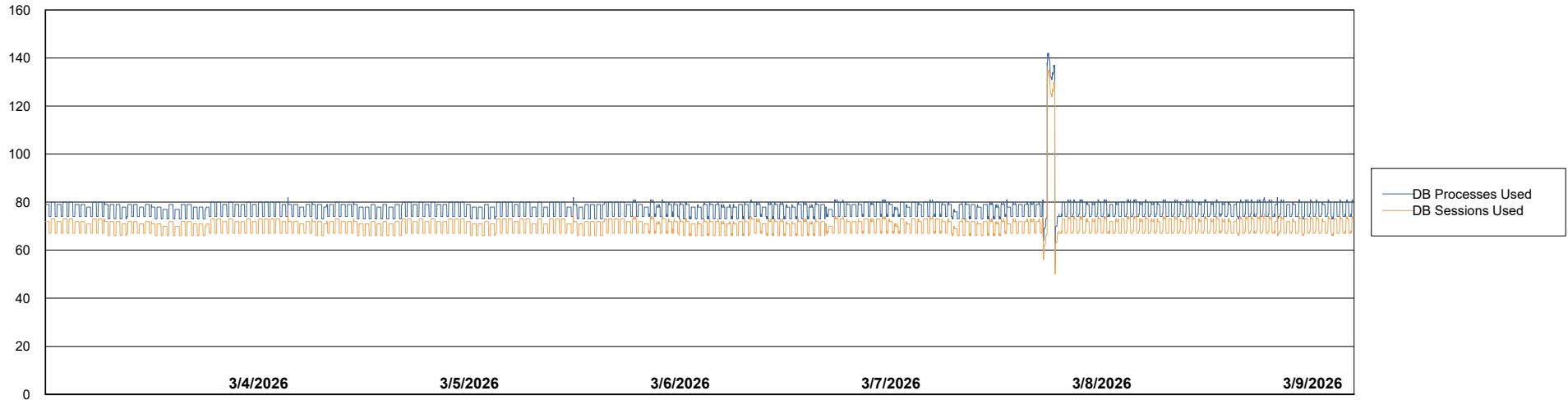
# Weekly SLA Customer Report

Customer ECT OCI TOR Production  
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Database Performance ECT-DBS2-TOR\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



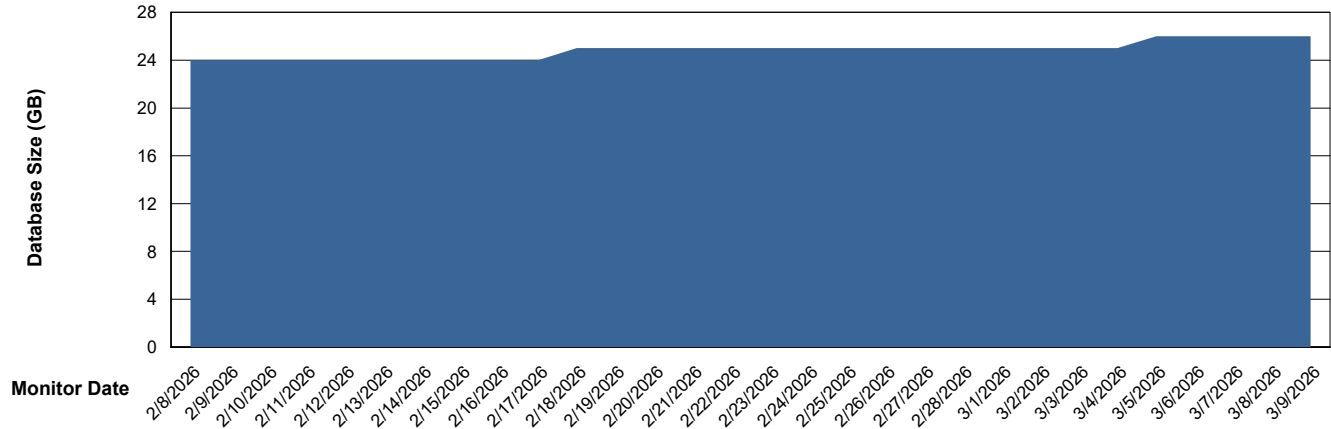
# Weekly SLA Customer Report

Customer ECT OCI TOR Production  
Database ID 219



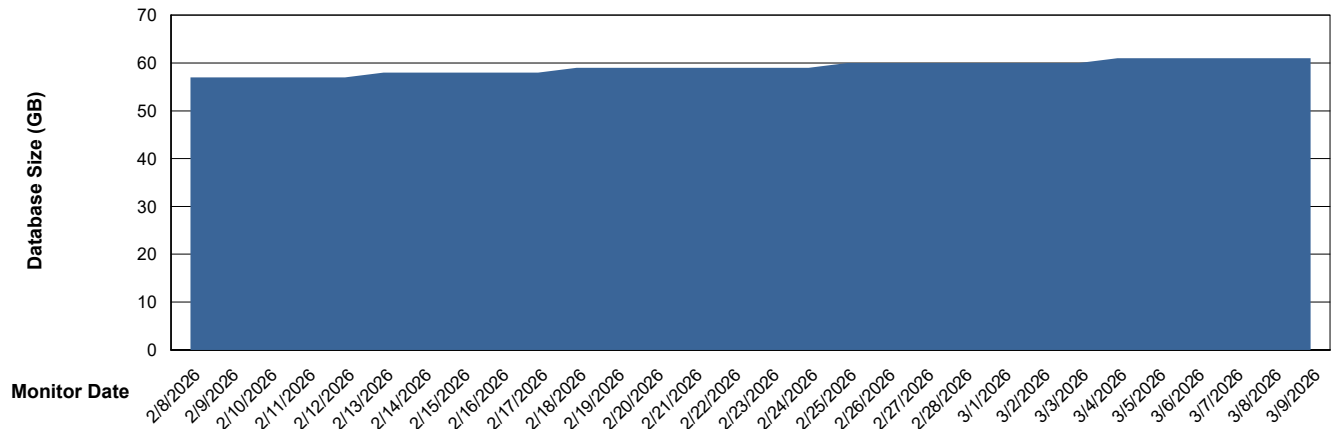
DATABASE SIZE ECT-BI-TOR\_ABS1

### Database growth over last month



DATABASE SIZE ECT-DBS1-TOR\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer ECT OCI TOR Production  
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Database Tablespace ECT-BI-TOR\_ABS1

| Date     | Tablespace Name | MaxFilesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|------------------|---------------|-----------------|
| 3/9/2026 | ABSDATA         | 60               | 6             | 89              |
|          | INDX            | 120              | 6             | 95              |
| 3/8/2026 | ABSDATA         | 60               | 6             | 89              |
|          | INDX            | 120              | 6             | 95              |
| 3/7/2026 | ABSDATA         | 60               | 6             | 89              |
|          | INDX            | 120              | 6             | 95              |
| 3/6/2026 | ABSDATA         | 60               | 6             | 89              |
|          | INDX            | 120              | 6             | 95              |
| 3/5/2026 | ABSDATA         | 60               | 6             | 90              |
|          | INDX            | 120              | 6             | 95              |
| 3/4/2026 | ABSDATA         | 60               | 6             | 90              |
|          | INDX            | 120              | 6             | 95              |
| 3/3/2026 | ABSDATA         | 60               | 6             | 90              |
|          | INDX            | 120              | 6             | 95              |

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## Database Tablespace ECT-DBS1-TOR\_PROD\_ABS1

| Date     | Tablespace Name | MaxFilesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|------------------|---------------|-----------------|
| 3/9/2026 | ABSDATA         | 128              | 33            | 75              |
|          | INDX            | 128              | 2             | 99              |
| 3/8/2026 | ABSDATA         | 128              | 33            | 75              |
|          | INDX            | 128              | 2             | 99              |
| 3/7/2026 | ABSDATA         | 128              | 33            | 75              |
|          | INDX            | 128              | 2             | 99              |
| 3/6/2026 | ABSDATA         | 128              | 32            | 75              |
|          | INDX            | 128              | 2             | 99              |
| 3/5/2026 | ABSDATA         | 128              | 32            | 75              |
|          | INDX            | 128              | 2             | 99              |
| 3/4/2026 | ABSDATA         | 128              | 32            | 75              |
|          | INDX            | 128              | 2             | 99              |
| 3/3/2026 | ABSDATA         | 128              | 32            | 75              |
|          | INDX            | 128              | 2             | 99              |

## BI last ETL error for ECT-BI-TOR\_ABS1

|                |      |
|----------------|------|
| Sun, 8-03-2026 | None |
| Mon, 9-03-2026 | None |
| Tue, 3-03-2026 | None |
| Thu, 5-03-2026 | None |
| Fri, 6-03-2026 | None |
| Wed, 4-03-2026 | None |
| Sat, 7-03-2026 | None |

# Weekly SLA Customer Report

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Standby Database Health ECT OCI TOR Production

### Recovery lag for last 7 days



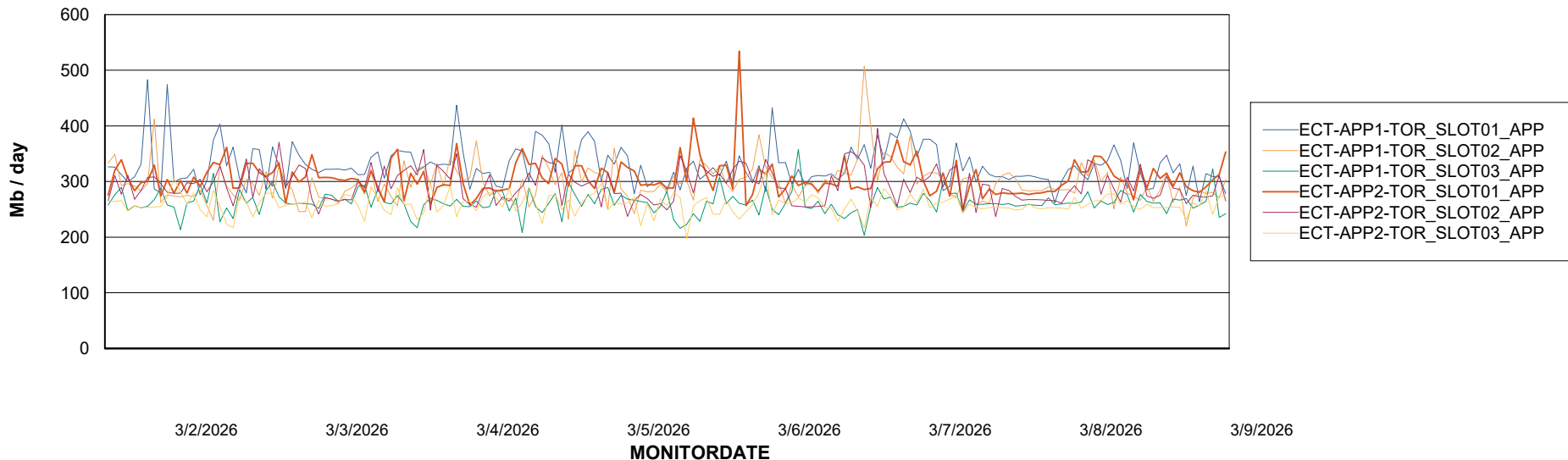
# Weekly SLA Customer Report

Customer ECT OCI TOR Production  
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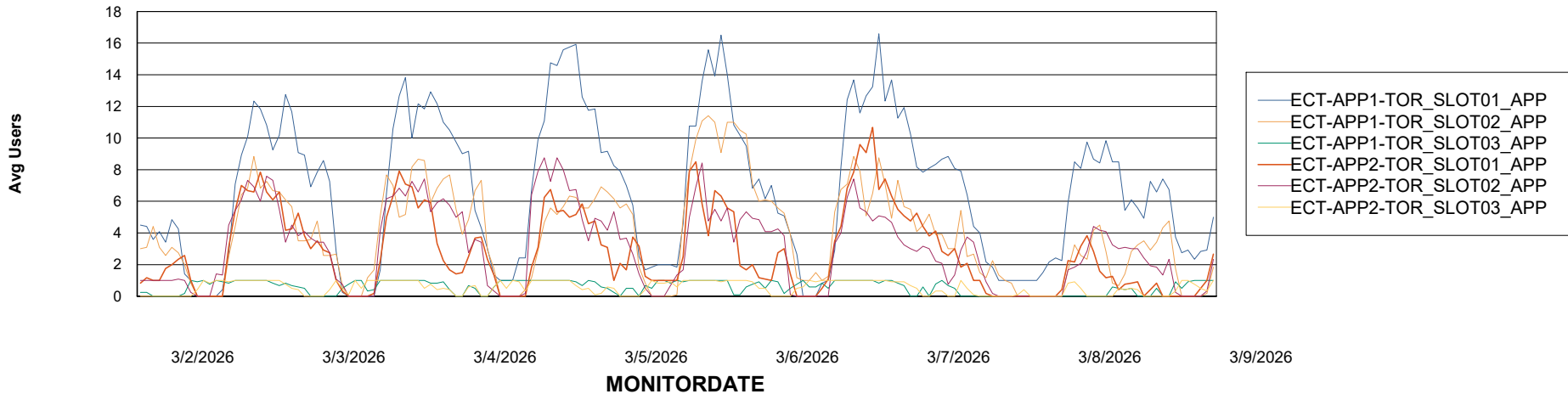


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



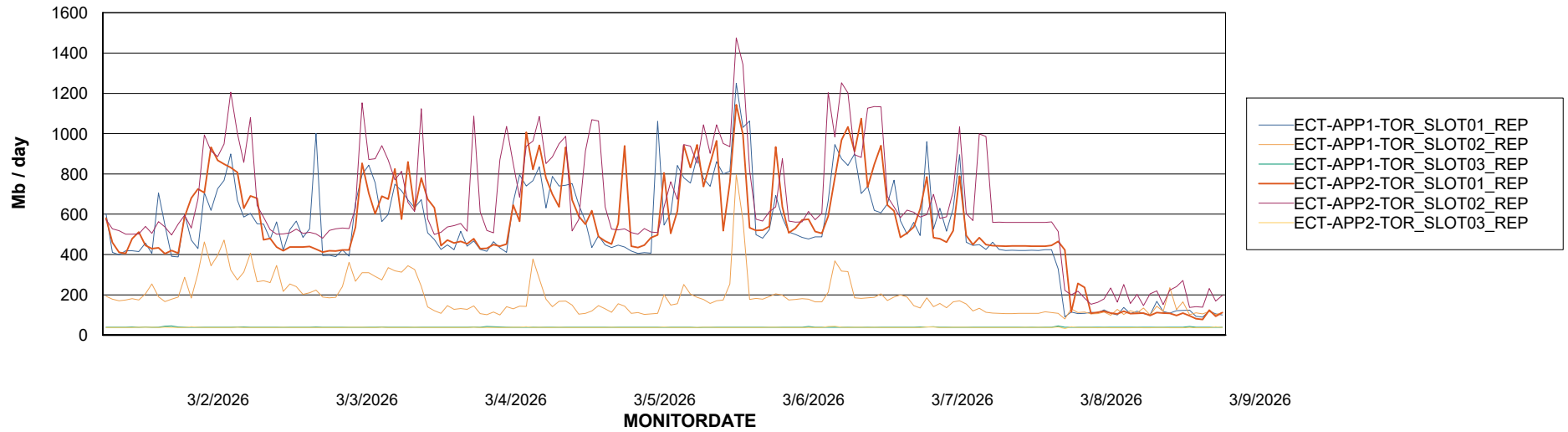
# Weekly SLA Customer Report

Customer ECT OCI TOR Production  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



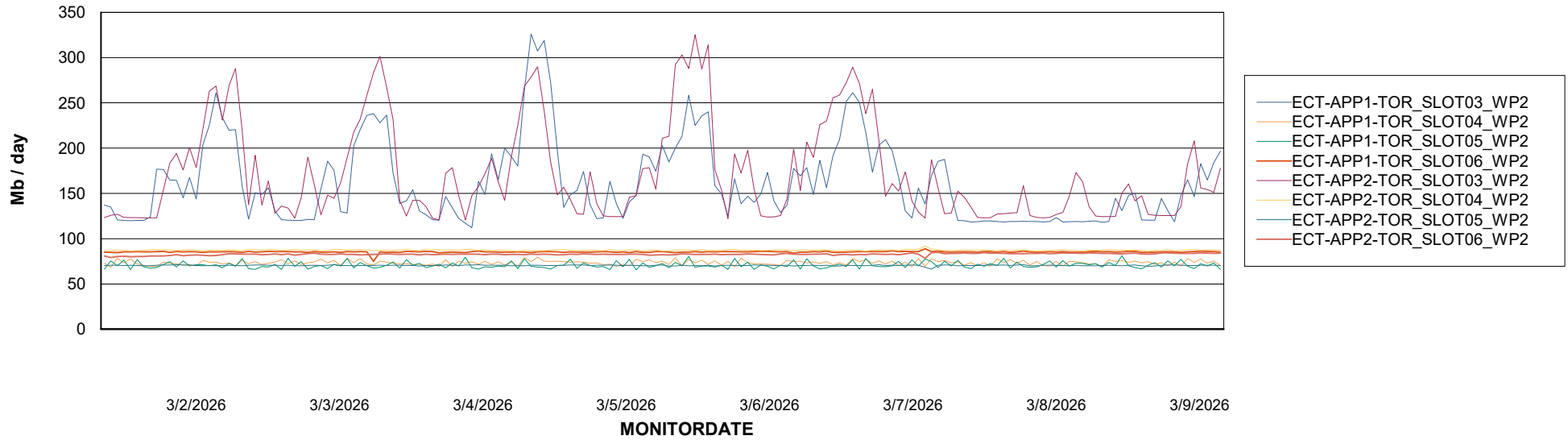
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer ECT OCI TOR Production  
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### Disaster per ABS component

