

# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Harddisk Usage SGS\_PRD\_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/28/2026	36	199	128
2/27/2026	36	199	128
2/26/2026	36	199	128
2/25/2026	36	199	128
2/24/2026	36	199	128
2/23/2026	36	199	128
2/22/2026	36	199	128

## Harddisk Usage SGS\_PRD\_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/28/2026	46	199	108
2/27/2026	46	199	108
2/26/2026	46	199	108
2/25/2026	46	199	108
2/24/2026	46	199	107
2/23/2026	46	199	107
2/22/2026	47	199	107

# Weekly SLA Customer Report

Customer SGS\_Production  
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## Harddisk Usage SGS\_PRD\_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
2/28/2026	22	127	99	35	600	391
2/27/2026	22	127	99	35	600	389
2/26/2026	22	127	98	35	600	389
2/25/2026	22	127	98	35	600	389
2/24/2026	22	127	98	35	600	389
2/23/2026	22	127	98	35	600	389
2/22/2026	22	127	98	35	600	389

## Harddisk Usage SGS\_PRD\_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
2/28/2026	45	126	70	17	1,127	934
2/27/2026	45	126	70	18	1,127	925
2/26/2026	44	126	70	18	1,127	926
2/25/2026	44	126	70	18	1,127	927
2/24/2026	44	126	70	18	1,127	924
2/23/2026	44	126	70	18	1,127	919
2/22/2026	44	126	70	19	1,127	916

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## Harddisk Usage SGS\_PRD\_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
2/28/2026	42	126	73	31	1,127	779
2/27/2026	42	126	73	31	1,127	779
2/26/2026	42	126	73	31	1,127	781
2/25/2026	42	126	73	31	1,127	780
2/24/2026	42	126	73	31	1,127	777
2/23/2026	42	126	73	31	1,127	773
2/22/2026	42	126	73	32	1,127	770

## Harddisk Usage SGS\_PRD\_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/28/2026	81	199	38
2/27/2026	81	199	38
2/26/2026	81	199	38
2/25/2026	81	199	38
2/24/2026	81	199	38
2/23/2026	81	199	38
2/22/2026	81	199	38

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Harddisk Usage SGS\_PRD\_ABS-WEB17

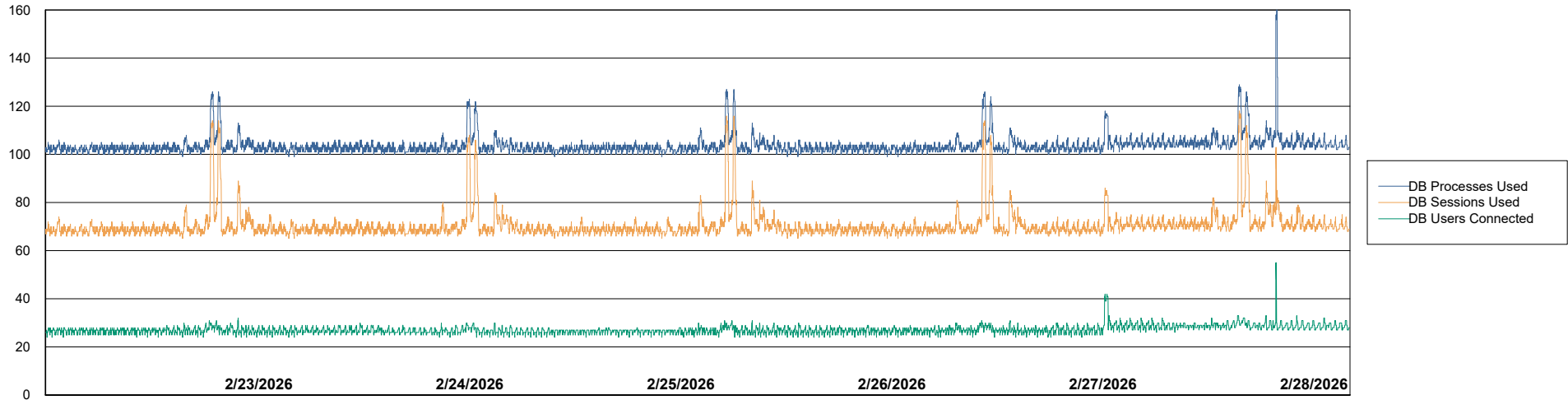
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/28/2026	81	199	37
2/27/2026	81	199	37
2/26/2026	81	199	37
2/25/2026	81	199	37
2/24/2026	81	199	37
2/23/2026	81	199	37
2/22/2026	81	199	37

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Database Performance SGS\_PRD\_ABS-BI02\_ABS1

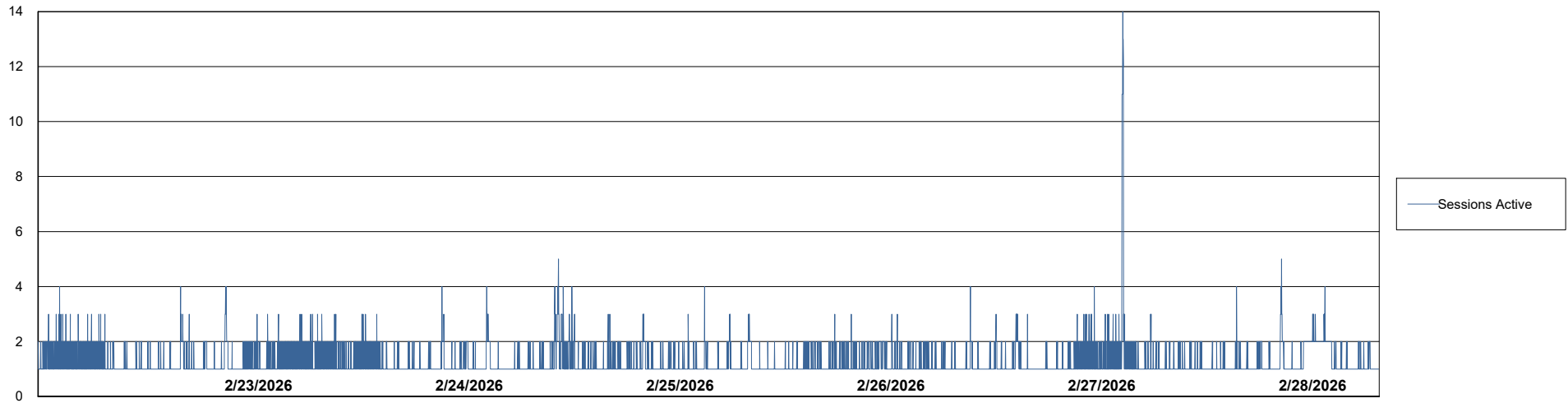
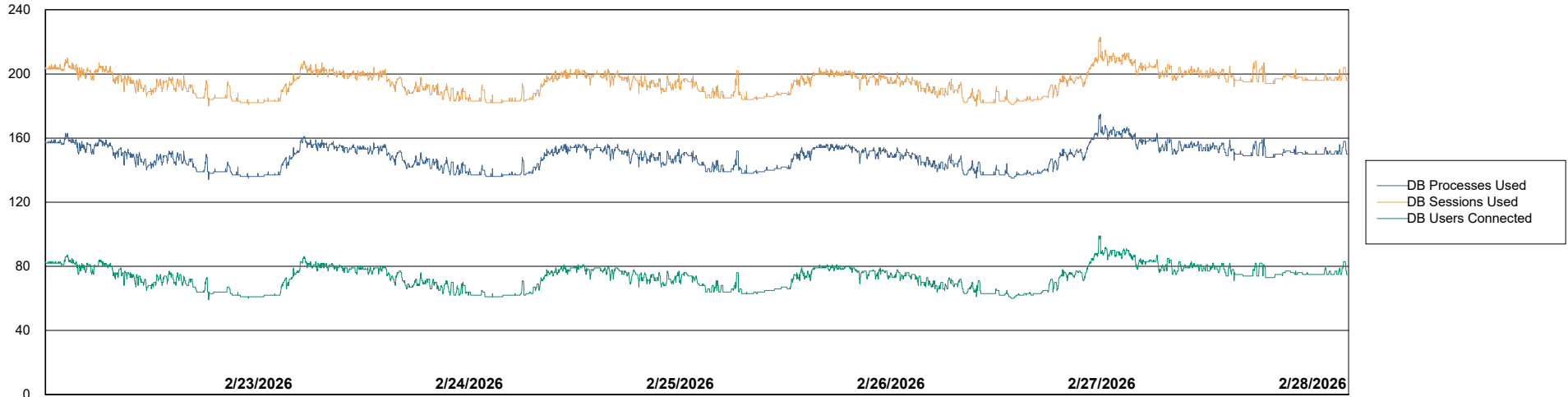


# Weekly SLA Customer Report

Customer SGS\_Production  
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## Database Performance SGS\_PRD\_ABS-DB16\_ABS1



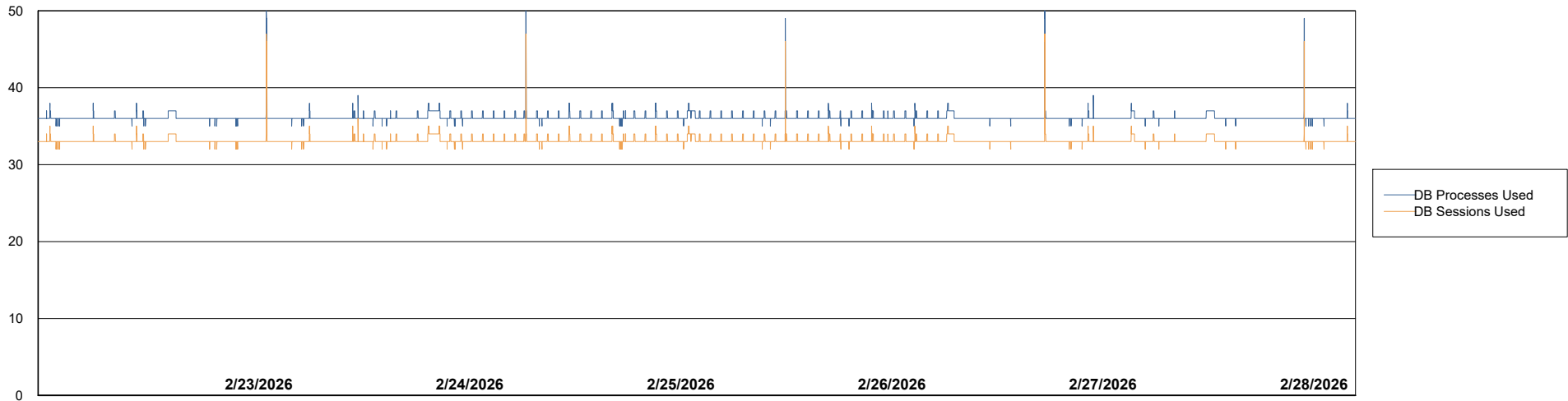
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



Database Performance SGS\_PRD\_ABS-DB17\_HSBABS1

DB Processes Max 1,000



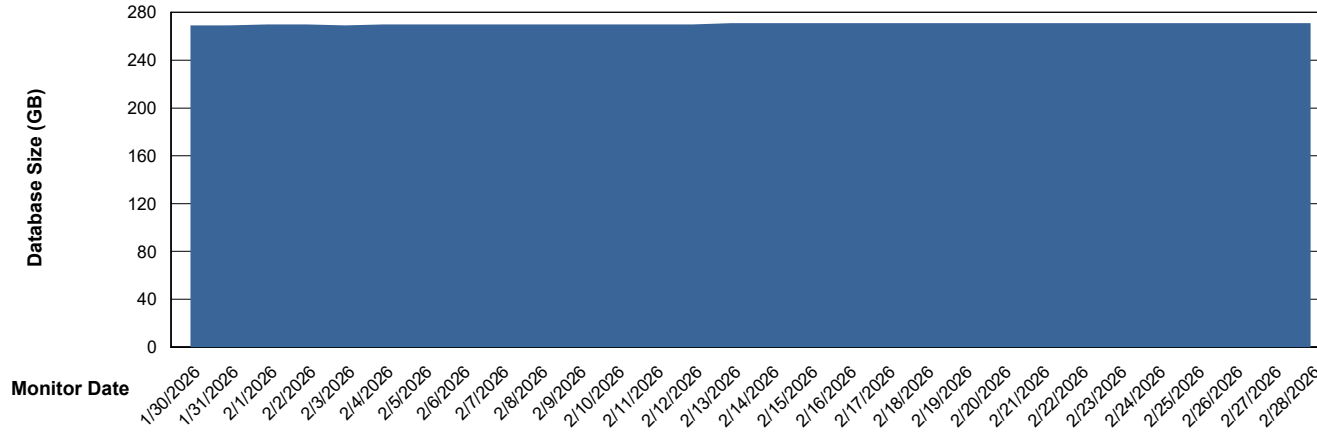
# Weekly SLA Customer Report

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Database ID 224



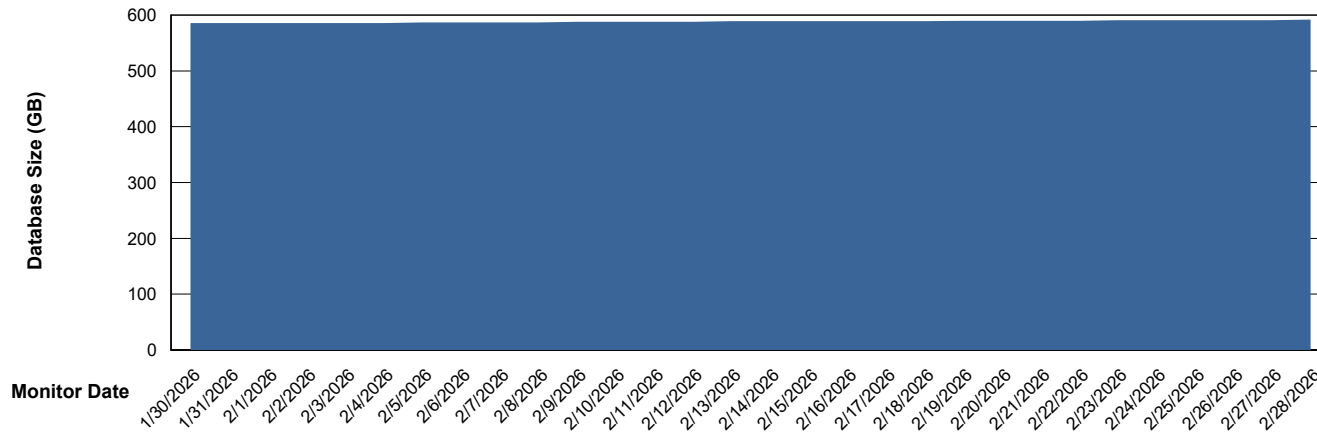
DATABASE SIZE SGS\_PRD\_ABS-BI02\_ABS1

### Database growth over last month



DATABASE SIZE SGS\_PRD\_ABS-DB16\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SGS\_Production  
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Database Tablespace SGS\_PRD\_ABS-BI02\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
2/28/2026	ABSDATA	160	127	20
	INDX	192	142	26
2/27/2026	ABSDATA	160	127	20
	INDX	192	142	26
2/26/2026	ABSDATA	160	127	20
	INDX	192	142	26
2/25/2026	ABSDATA	160	127	21
	INDX	192	142	26
2/24/2026	ABSDATA	160	127	21
	INDX	192	142	26
2/23/2026	ABSDATA	160	127	21
	INDX	192	142	26
2/22/2026	ABSDATA	160	127	21
	INDX	192	142	26

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Database Tablespace SGS\_PRD\_ABS-DB16\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
2/28/2026	ABSDATA	256	189	26
	INDX	480	382	20
2/27/2026	ABSDATA	256	189	26
	INDX	480	382	20
2/26/2026	ABSDATA	256	189	26
	INDX	480	382	21
2/25/2026	ABSDATA	256	189	26
	INDX	480	381	21
2/24/2026	ABSDATA	256	188	26
	INDX	480	381	21
2/23/2026	ABSDATA	256	188	26
	INDX	480	381	21
2/22/2026	ABSDATA	256	188	26
	INDX	480	381	21

BI Status and last ETL error for SGS\_PRD\_ABS-BI02\_ABS1

	Mon 23/2/2026	Tue 24/2/2026	Wed 25/2/2026	Thu 26/2/2026	Fri 27/2/2026	Sat 28/2/2026
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
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Mon, 23-02-2026	None
Fri, 27-02-2026	None
Wed, 25-02-2026	None
Tue, 24-02-2026	None
Thu, 26-02-2026	None
Sat, 28-02-2026	None
Tue, 24-02-2026	None
Wed, 25-02-2026	None
Sun, 22-02-2026	None
Thu, 26-02-2026	None
Mon, 23-02-2026	None
Fri, 27-02-2026	None
Sat, 28-02-2026	None
Sun, 22-02-2026	None

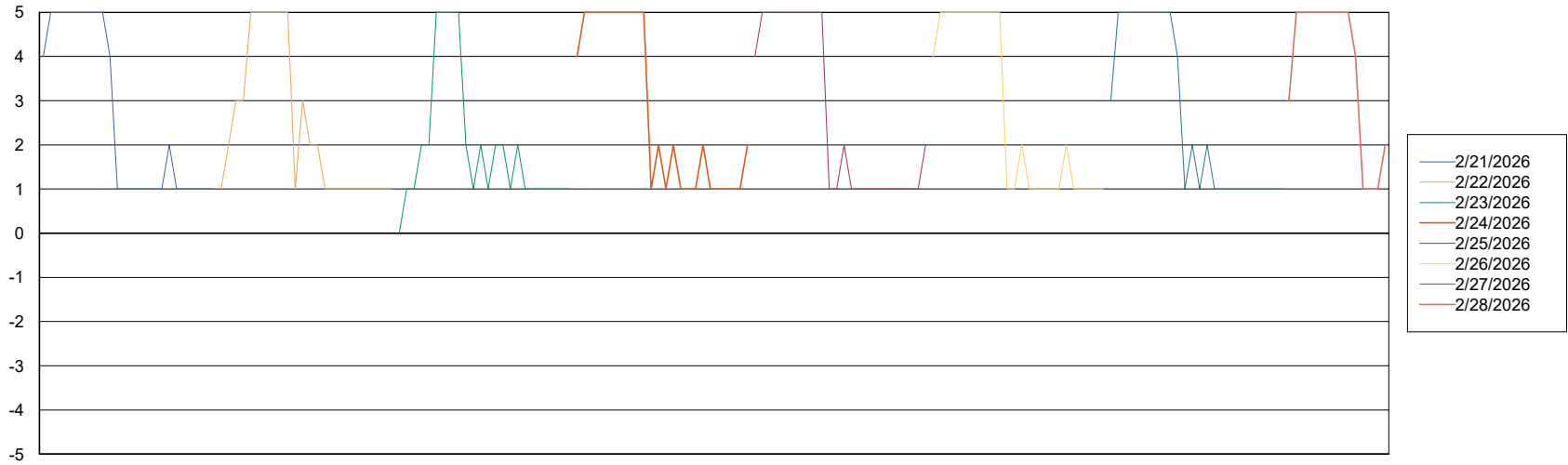
# Weekly SLA Customer Report

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Standby Database Health      SGS\_Production

### Recovery lag for last 7 days



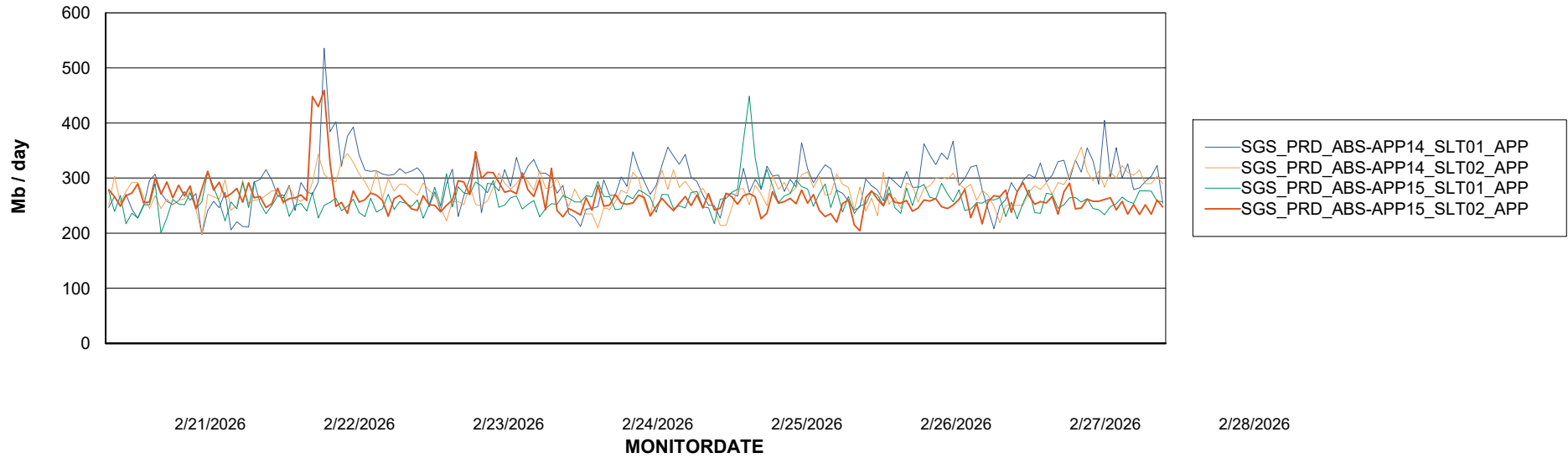
# Weekly SLA Customer Report

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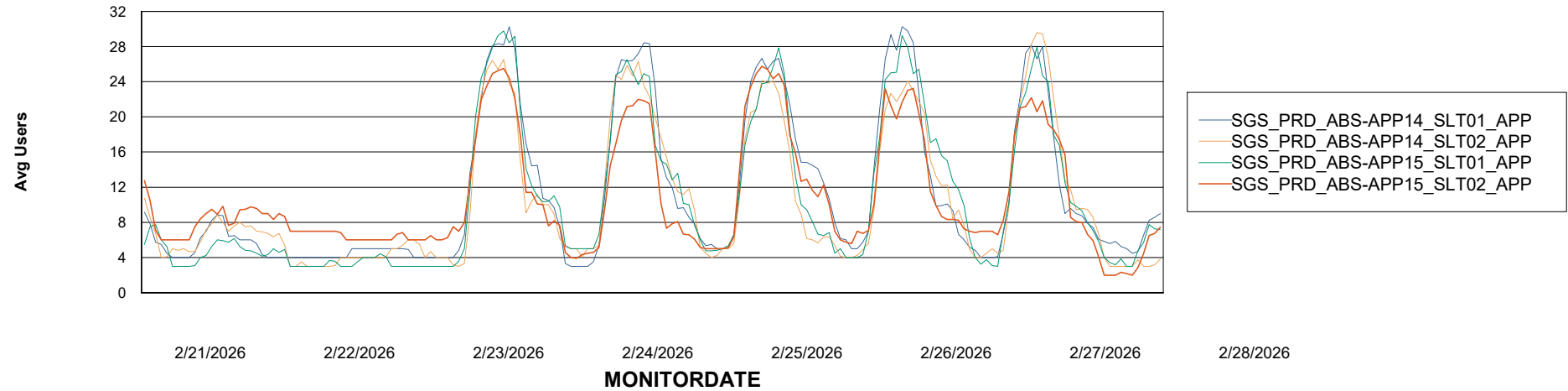


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



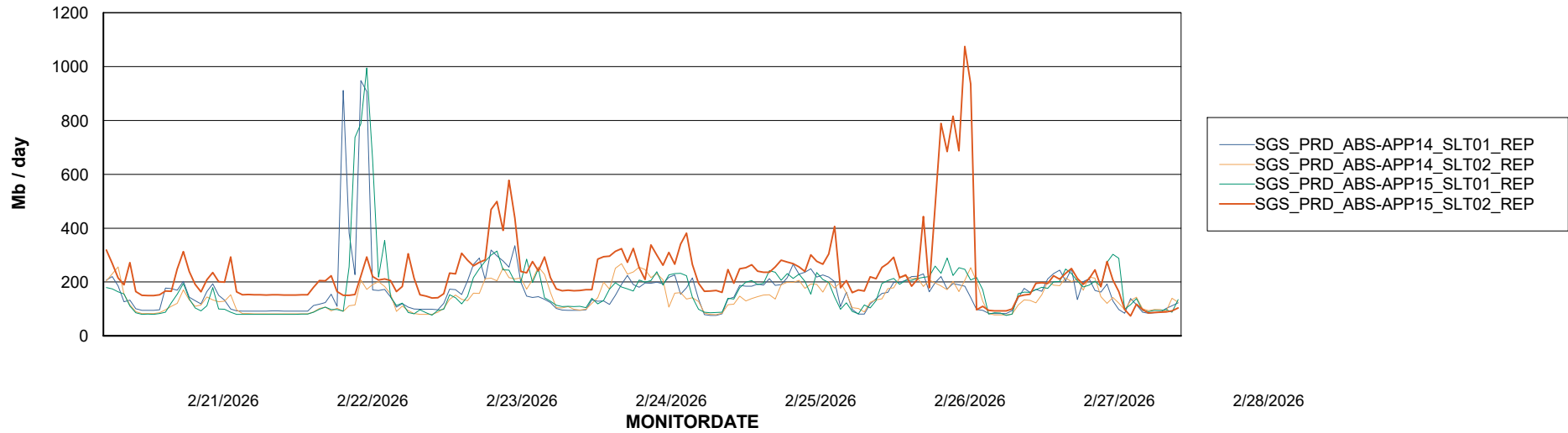
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



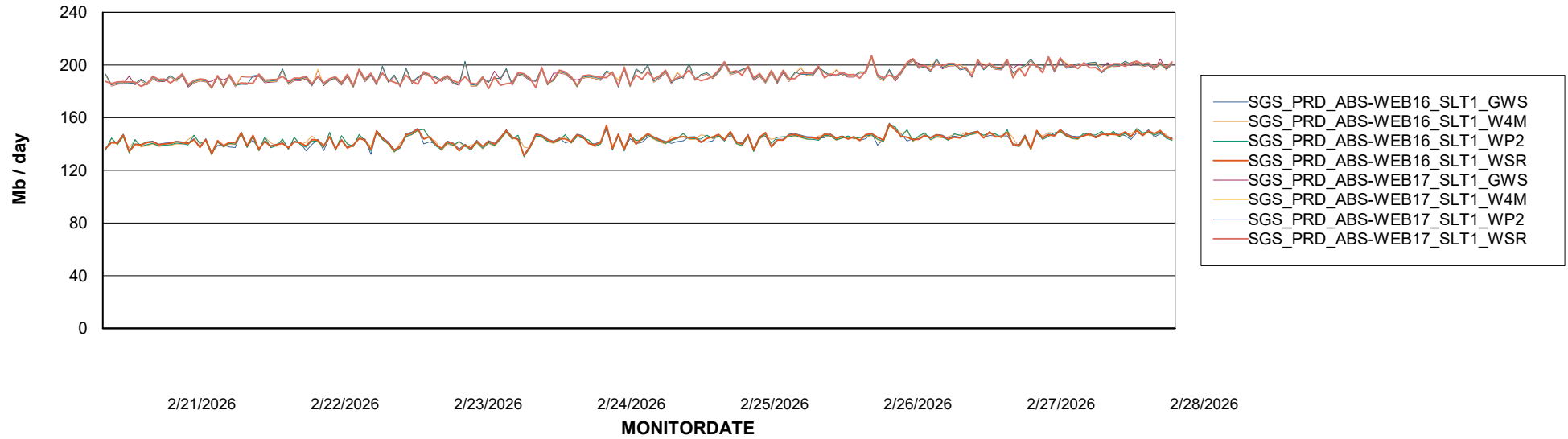
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SGS\_Production  
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### Disaster per ABS component

