

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_HeySimple

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/28/2026	75	119	30
2/27/2026	75	119	30
2/26/2026	75	119	30
2/25/2026	75	119	30
2/24/2026	75	119	30
2/23/2026	75	119	30
2/22/2026	75	119	30

Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
2/28/2026	53	199	94	26	500	370	67	200	66
2/27/2026	53	199	95	26	500	370	69	200	61
2/26/2026	53	199	95	26	500	370	70	200	61
2/25/2026	53	199	95	26	500	370	70	200	61
2/24/2026	53	199	95	26	500	370	70	200	61
2/23/2026	53	199	95	26	500	370	70	200	60
2/22/2026	53	199	94	26	500	370	70	200	60

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Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
2/28/2026	29	100	70	20	1,100	882	72	400	114
2/27/2026	29	100	71	20	1,100	876	72	400	113
2/26/2026	29	100	71	20	1,100	877	71	400	115
2/25/2026	29	100	71	20	1,100	876	71	400	116
2/24/2026	29	100	71	20	1,100	876	71	400	117
2/23/2026	29	100	71	20	1,100	875	72	400	113
2/22/2026	28	100	71	20	1,100	875	72	400	114

Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
2/28/2026	65	279	98	16	838	704	85	559	82
2/27/2026	65	279	98	16	838	704	85	559	82
2/26/2026	65	279	98	16	838	704	85	559	83
2/25/2026	65	279	98	16	838	704	85	559	84
2/24/2026	65	279	98	16	838	704	85	559	85
2/23/2026	65	279	98	16	838	704	85	559	81
2/22/2026	65	279	99	16	838	704	85	559	82

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Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/28/2026	52	100	47
2/27/2026	52	100	48
2/26/2026	52	100	48
2/25/2026	52	100	48
2/24/2026	52	100	48
2/23/2026	52	100	48
2/22/2026	52	100	48

Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/28/2026	63	100	37
2/27/2026	63	100	37
2/26/2026	62	100	38
2/25/2026	62	100	38
2/24/2026	62	100	38
2/23/2026	62	100	38
2/22/2026	62	100	38

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Harddisk Usage NOA_PRD_NovoLink

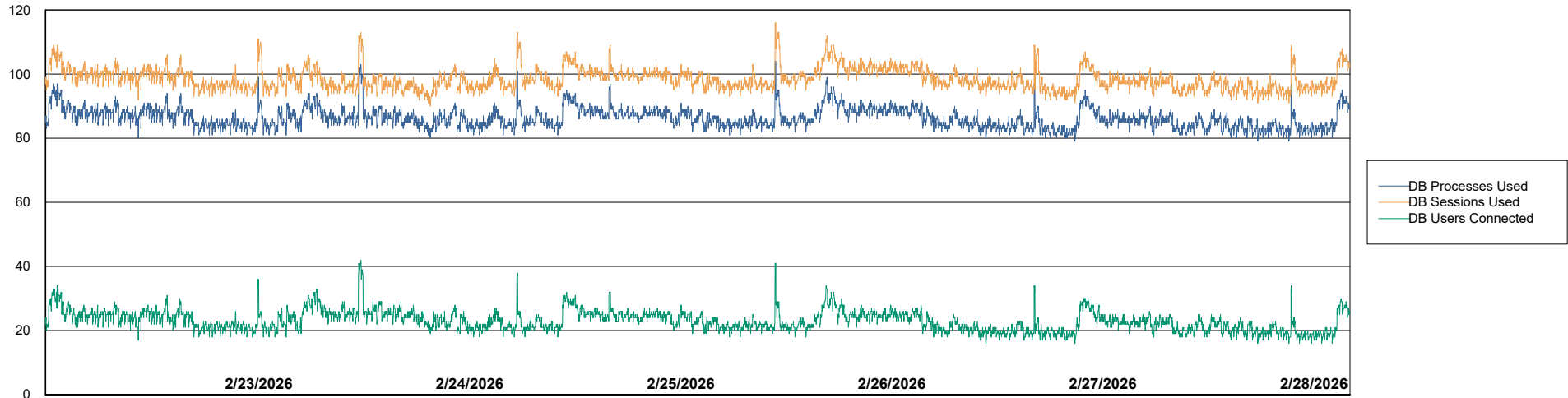
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/28/2026	66	100	34
2/27/2026	66	100	34
2/26/2026	64	100	35
2/25/2026	64	100	36
2/24/2026	64	100	36
2/23/2026	64	100	36
2/22/2026	64	100	36

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Database Performance NOA_PRD_NHSBI_ABS1

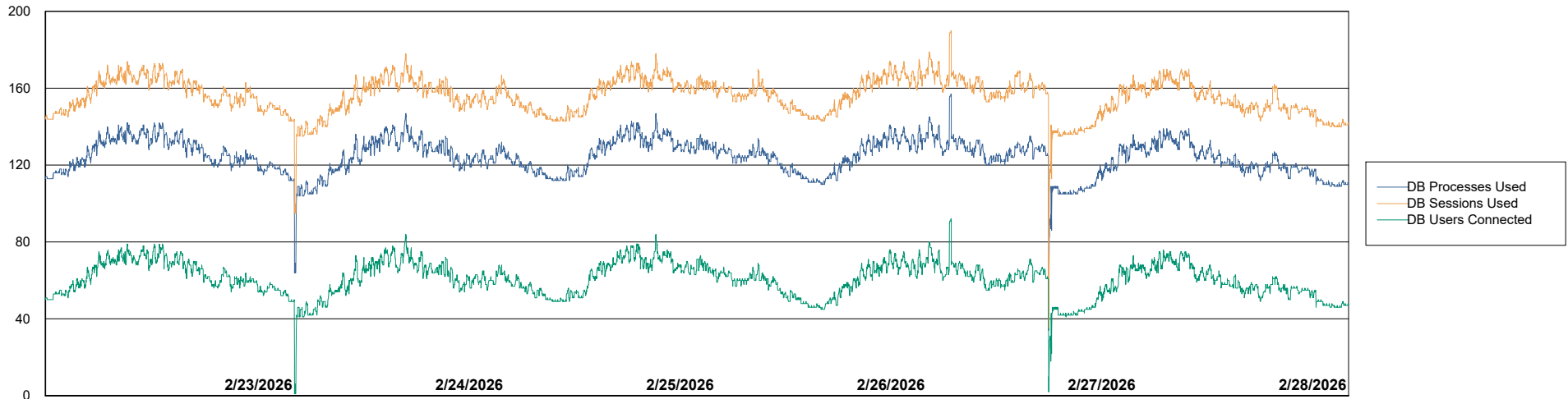


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Customer NOA_Production (24/7)
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Database Performance NOA_PRD_NovoABS01_ABS1



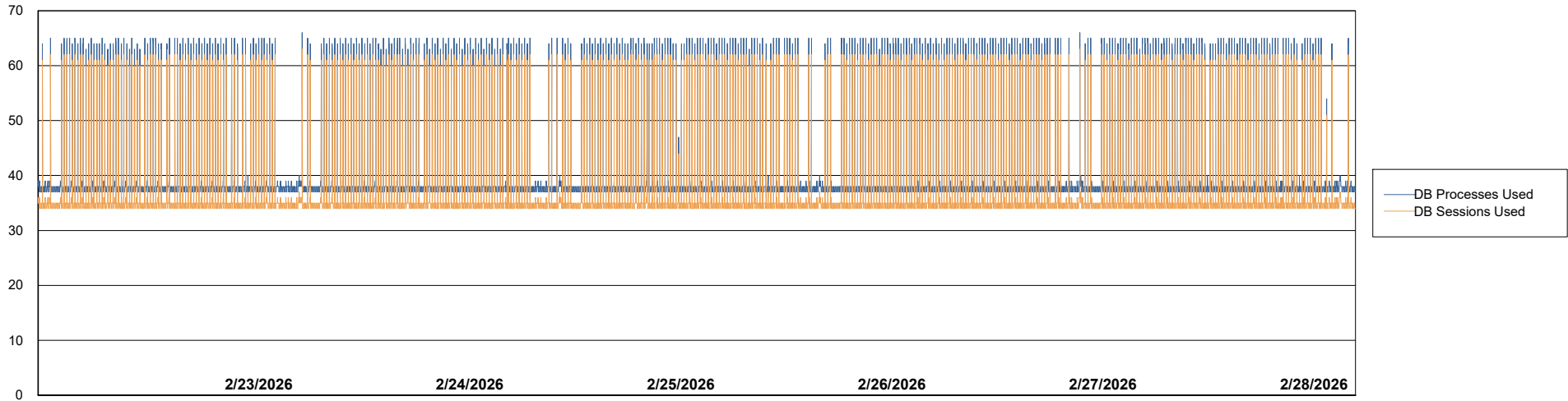
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



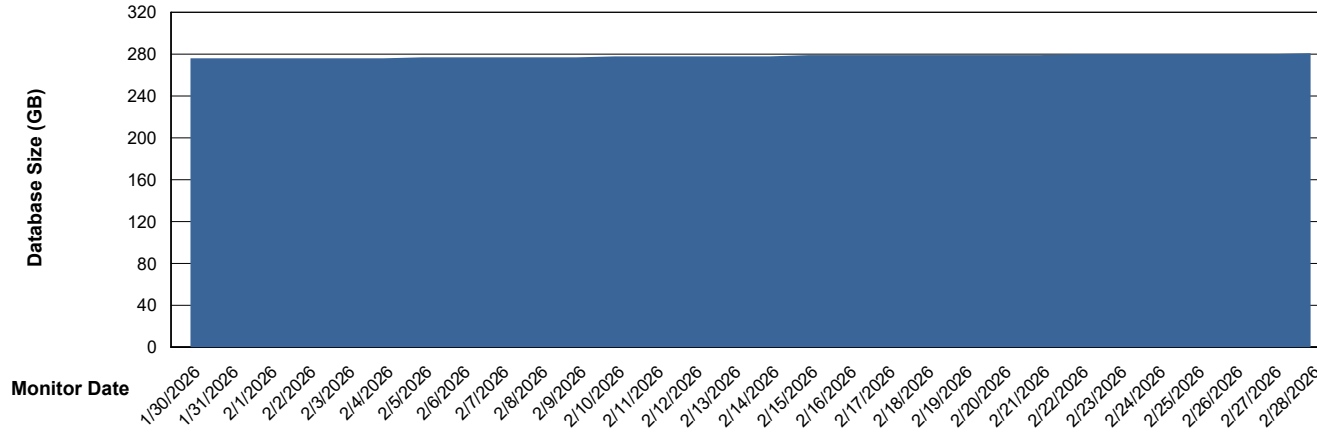
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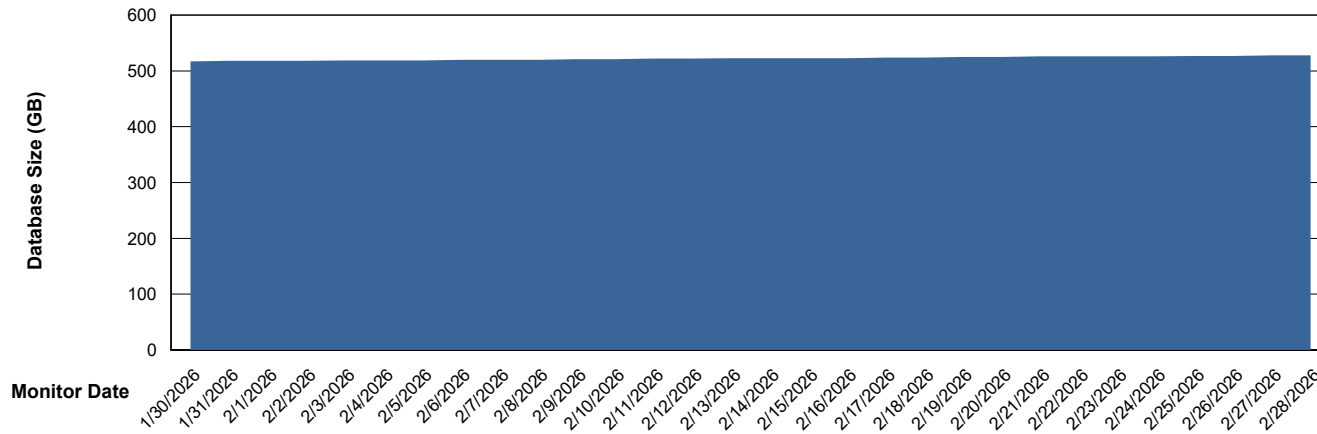
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
2/28/2026	ABSDATA	192	140	27
	INDX	160	132	17
2/27/2026	ABSDATA	192	140	27
	INDX	160	132	17
2/26/2026	ABSDATA	192	140	27
	INDX	160	132	17
2/25/2026	ABSDATA	192	140	27
	INDX	160	132	17
2/24/2026	ABSDATA	192	140	27
	INDX	160	132	18
2/23/2026	ABSDATA	192	139	27
	INDX	160	132	18
2/22/2026	ABSDATA	192	139	27
	INDX	160	132	18

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
2/28/2026	ABSDATA	288	184	36
	INDX	416	331	20
2/27/2026	ABSDATA	288	184	36
	INDX	416	331	21
2/26/2026	ABSDATA	288	184	36
	INDX	416	330	21
2/25/2026	ABSDATA	288	184	36
	INDX	416	330	21
2/24/2026	ABSDATA	288	183	36
	INDX	416	330	21
2/23/2026	ABSDATA	288	183	36
	INDX	416	329	21
2/22/2026	ABSDATA	288	183	36
	INDX	416	329	21

BI last ETL error for NOA_PRD_NHSBI_ABS1

Mon, 23-02-2026	None
Sun, 22-02-2026	None
Tue, 24-02-2026	None
Fri, 27-02-2026	None
Wed, 25-02-2026	None
Sat, 28-02-2026	None
Thu, 26-02-2026	None

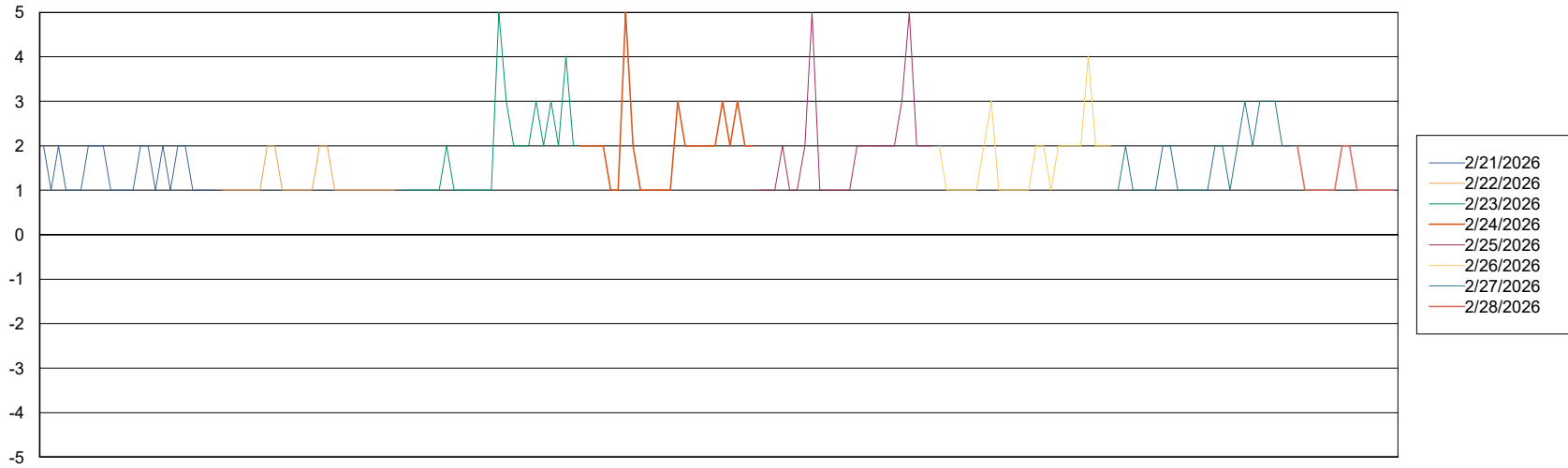
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



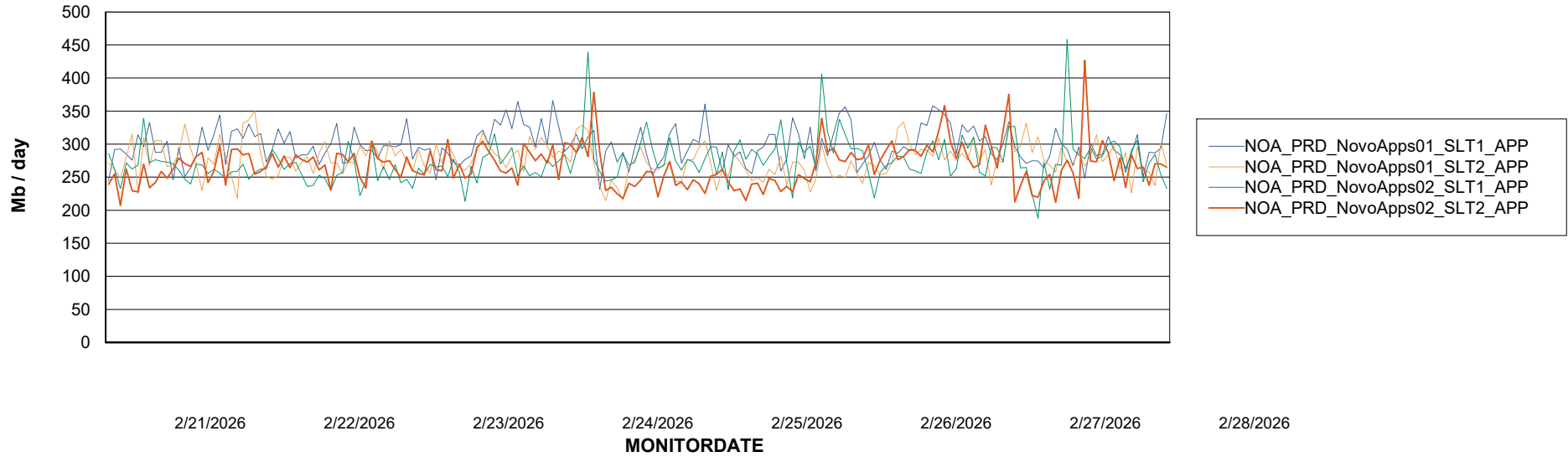
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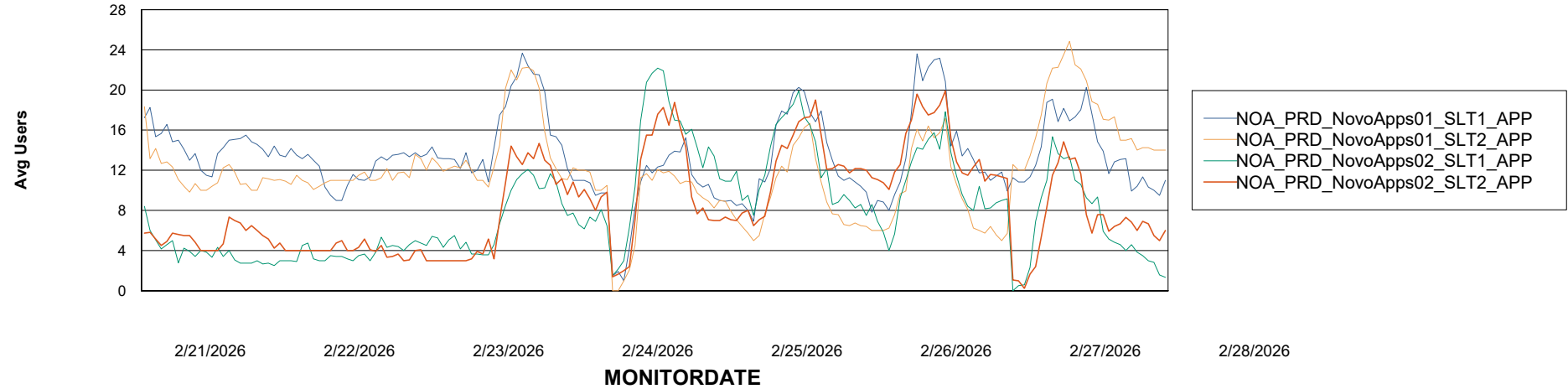


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



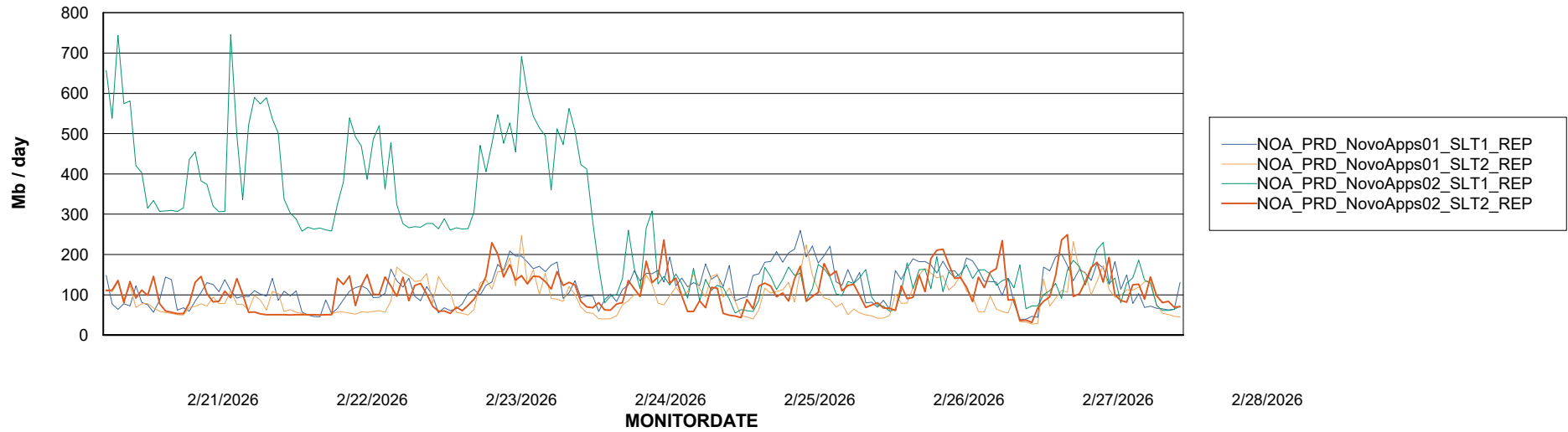
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



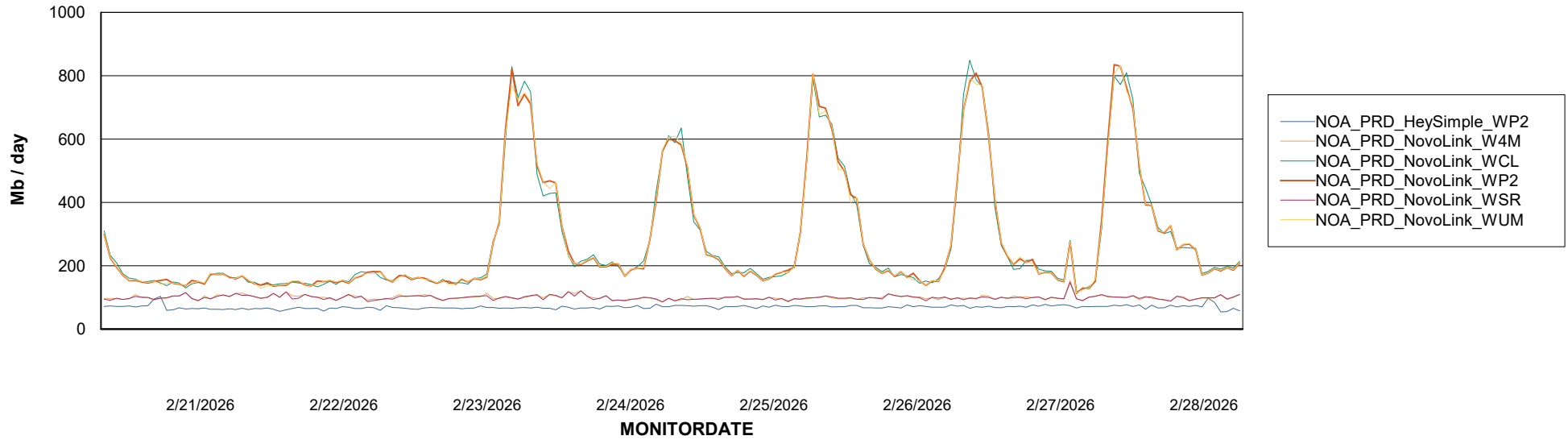
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

