

# Weekly SLA Customer Report

Customer CTR OCI JED Production  
Database ID 207



## Harddisk Usage CTR-APP1-JED

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 2/28/2026 | 22                       | 44                         | 34                        | 88                          | 100                           | 12                           | 36                           | 1                              | 1                             | 98                           |
| 2/27/2026 | 22                       | 44                         | 34                        | 89                          | 100                           | 11                           | 36                           | 1                              | 1                             | 98                           |
| 2/26/2026 | 22                       | 44                         | 34                        | 89                          | 100                           | 11                           | 36                           | 1                              | 1                             | 98                           |
| 2/25/2026 | 22                       | 44                         | 34                        | 87                          | 100                           | 13                           | 37                           | 1                              | 1                             | 98                           |
| 2/24/2026 | 21                       | 44                         | 35                        | 87                          | 100                           | 13                           | 37                           | 1                              | 1                             | 98                           |
| 2/23/2026 | 20                       | 44                         | 35                        | 87                          | 100                           | 13                           | 37                           | 1                              | 1                             | 98                           |
| 2/22/2026 | 20                       | 44                         | 35                        | 87                          | 100                           | 13                           | 37                           | 1                              | 1                             | 98                           |

## Harddisk Usage CTR-BI-JED

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 2/28/2026 | 15                       | 44                         | 37                        | 36                           | 1                              | 1                             | 28                          | 100                           | 72                           | 29                          |
| 2/27/2026 | 15                       | 44                         | 37                        | 36                           | 1                              | 1                             | 28                          | 100                           | 72                           | 29                          |
| 2/26/2026 | 15                       | 44                         | 37                        | 36                           | 1                              | 1                             | 28                          | 100                           | 72                           | 29                          |
| 2/25/2026 | 15                       | 44                         | 37                        | 36                           | 1                              | 1                             | 28                          | 100                           | 72                           | 29                          |
| 2/24/2026 | 14                       | 44                         | 38                        | 36                           | 1                              | 1                             | 28                          | 100                           | 72                           | 29                          |
| 2/23/2026 | 14                       | 44                         | 38                        | 36                           | 1                              | 1                             | 28                          | 100                           | 72                           | 29                          |
| 2/22/2026 | 14                       | 44                         | 38                        | 36                           | 1                              | 1                             | 28                          | 100                           | 72                           | 29                          |

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Harddisk Usage CTR-DBS1-JED

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 2/28/2026 | 20                       | 44                         | 35                        | 36                           | 1                              | 1                             | 77                          | 100                           | 23                           | 14                          |
| 2/27/2026 | 20                       | 44                         | 35                        | 36                           | 1                              | 1                             | 77                          | 100                           | 23                           | 14                          |
| 2/26/2026 | 20                       | 44                         | 35                        | 36                           | 1                              | 1                             | 77                          | 100                           | 23                           | 14                          |
| 2/25/2026 | 19                       | 44                         | 35                        | 37                           | 1                              | 1                             | 77                          | 100                           | 23                           | 15                          |
| 2/24/2026 | 18                       | 44                         | 36                        | 37                           | 1                              | 1                             | 77                          | 100                           | 23                           | 15                          |
| 2/23/2026 | 18                       | 44                         | 36                        | 37                           | 1                              | 1                             | 77                          | 100                           | 23                           | 15                          |
| 2/22/2026 | 18                       | 44                         | 36                        | 37                           | 1                              | 1                             | 77                          | 100                           | 23                           | 15                          |

Harddisk Usage CTR-DBS2-JED

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 2/28/2026 | 26                       | 44                         | 32                        | 36                           | 1                              | 1                             | 81                          | 100                           | 19                           | 30                          |
| 2/27/2026 | 26                       | 44                         | 32                        | 36                           | 1                              | 1                             | 81                          | 100                           | 19                           | 30                          |
| 2/26/2026 | 26                       | 44                         | 32                        | 36                           | 1                              | 1                             | 81                          | 100                           | 19                           | 30                          |
| 2/25/2026 | 26                       | 44                         | 33                        | 36                           | 1                              | 1                             | 80                          | 100                           | 20                           | 30                          |
| 2/24/2026 | 25                       | 44                         | 33                        | 36                           | 1                              | 1                             | 80                          | 100                           | 20                           | 30                          |
| 2/23/2026 | 24                       | 44                         | 33                        | 36                           | 1                              | 1                             | 80                          | 100                           | 20                           | 31                          |
| 2/22/2026 | 24                       | 44                         | 33                        | 36                           | 1                              | 1                             | 80                          | 100                           | 20                           | 30                          |

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## Harddisk Usage CTR-ORDS-JED

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 2/28/2026 | 43                       | 39                         | 22                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 2/27/2026 | 42                       | 39                         | 22                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 2/26/2026 | 43                       | 39                         | 22                        | 36                           | 1                              | 1                             | 98                           | 10                            | 0                            |
| 2/25/2026 | 42                       | 39                         | 22                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 2/24/2026 | 41                       | 39                         | 23                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 2/23/2026 | 40                       | 39                         | 23                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 2/22/2026 | 40                       | 39                         | 23                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |

## Harddisk Usage CTR-RPROX-JED

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 2/28/2026 | 54                       | 39                         | 18                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 2/27/2026 | 54                       | 39                         | 18                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 2/26/2026 | 54                       | 39                         | 18                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 2/25/2026 | 54                       | 39                         | 18                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 2/24/2026 | 53                       | 39                         | 18                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 2/23/2026 | 52                       | 39                         | 19                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 2/22/2026 | 52                       | 39                         | 19                        | 36                           | 1                              | 1                             | 99                           | 10                            | 0                            |

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## Harddisk Usage LYS-BI-JED

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 2/28/2026 | 12                       | 44                         | 39                        | 36                           | 1                              | 1                             | 48                          | 100                           | 52                           | 45                          |
| 2/27/2026 | 12                       | 44                         | 39                        | 36                           | 1                              | 1                             | 48                          | 100                           | 52                           | 45                          |
| 2/26/2026 | 12                       | 44                         | 39                        | 36                           | 1                              | 1                             | 48                          | 100                           | 52                           | 45                          |
| 2/25/2026 | 12                       | 44                         | 39                        | 36                           | 1                              | 1                             | 48                          | 100                           | 52                           | 45                          |
| 2/24/2026 | 11                       | 44                         | 39                        | 36                           | 1                              | 1                             | 48                          | 100                           | 52                           | 45                          |
| 2/23/2026 | 10                       | 44                         | 39                        | 36                           | 1                              | 1                             | 48                          | 100                           | 52                           | 45                          |
| 2/22/2026 | 10                       | 44                         | 39                        | 36                           | 1                              | 1                             | 48                          | 100                           | 52                           | 45                          |

## Harddisk Usage ctr-winman1-jed

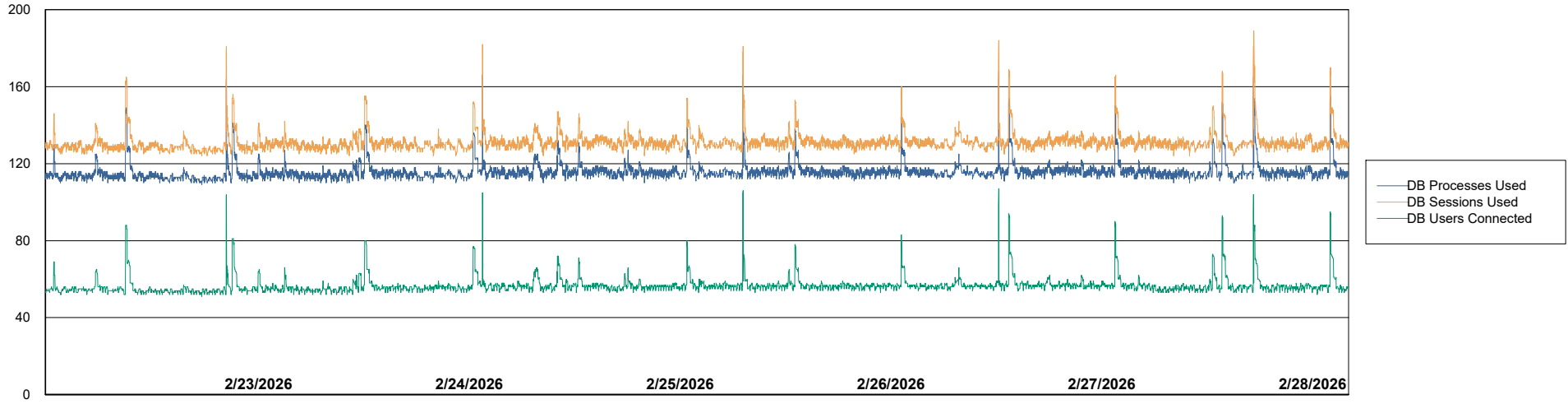
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 2/28/2026 | 21                        | 59                          | 46                         |
| 2/27/2026 | 23                        | 59                          | 45                         |
| 2/26/2026 | 23                        | 59                          | 45                         |
| 2/25/2026 | 23                        | 59                          | 45                         |
| 2/24/2026 | 23                        | 59                          | 45                         |
| 2/23/2026 | 24                        | 59                          | 45                         |
| 2/22/2026 | 25                        | 59                          | 44                         |

# Weekly SLA Customer Report

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## Database Performance CTR-BI-JED\_ABS1

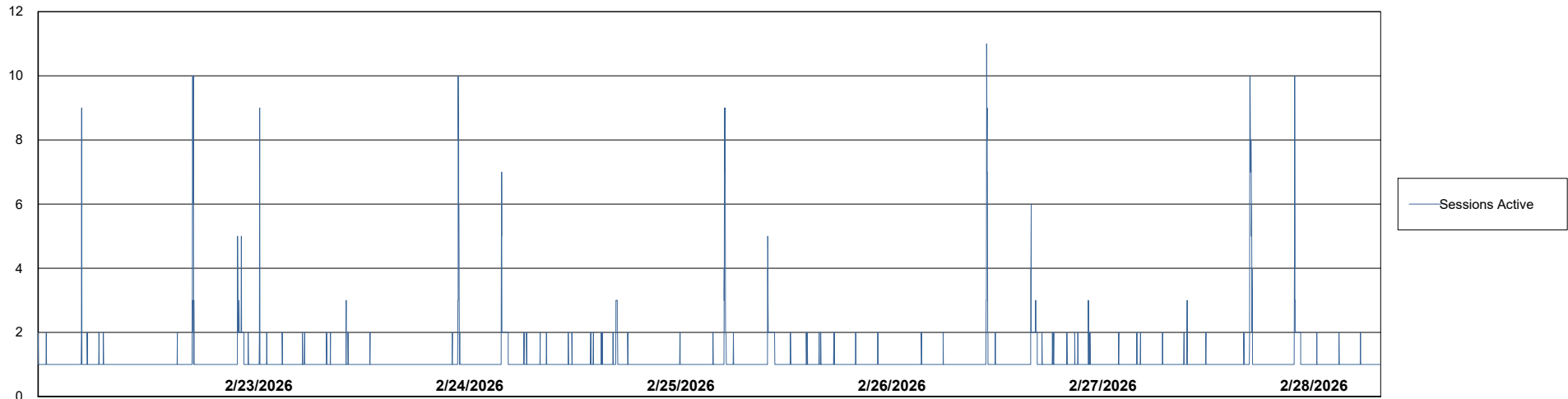
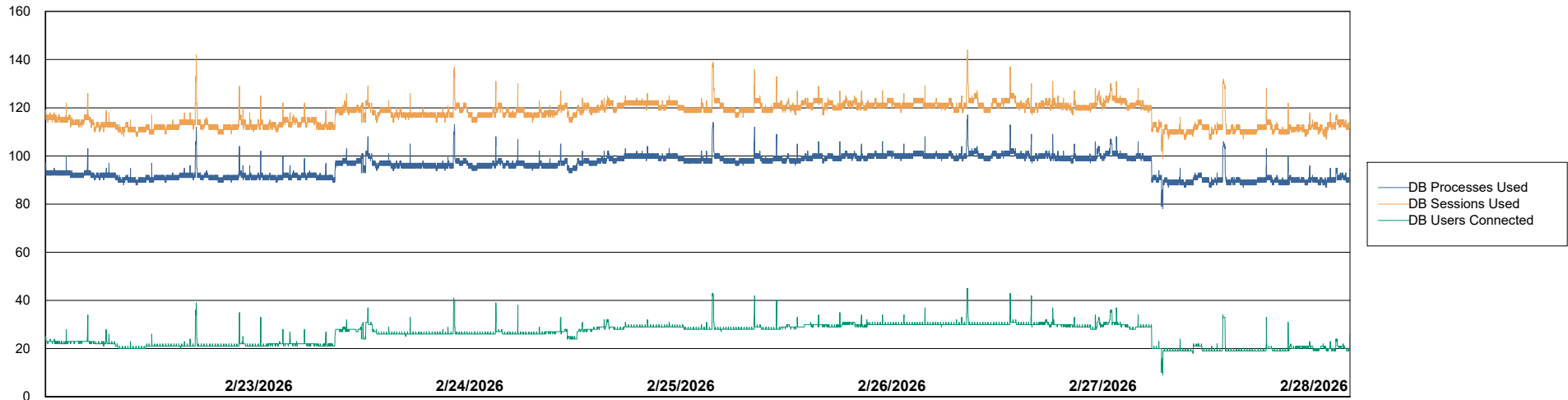


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## Database Performance CTR-DBS1-JED\_PROD\_ABS1



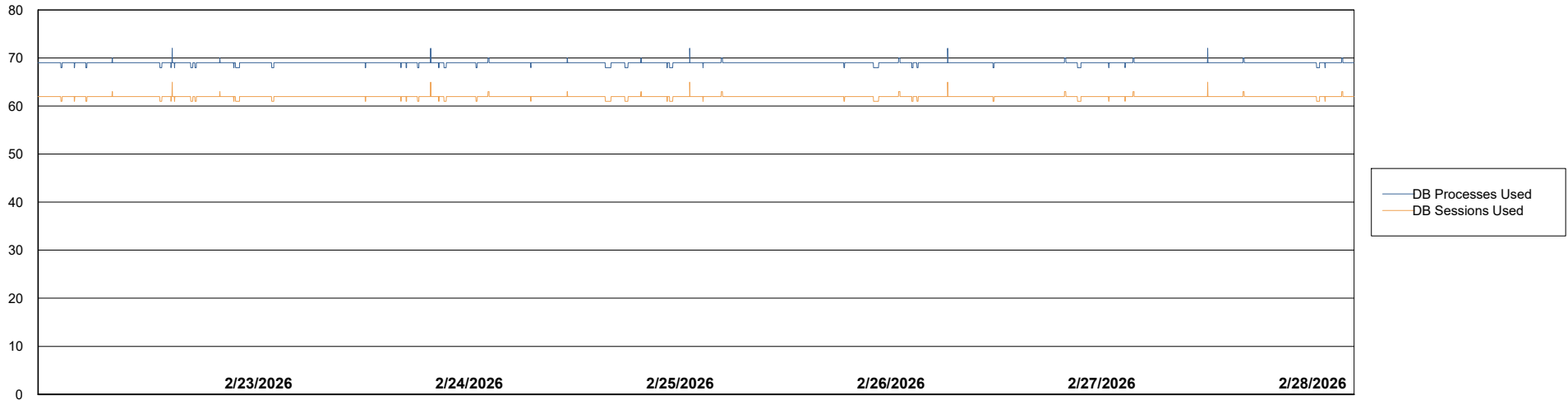
# Weekly SLA Customer Report

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Database Performance CTR-DBS2-JED\_PROD\_HSBABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



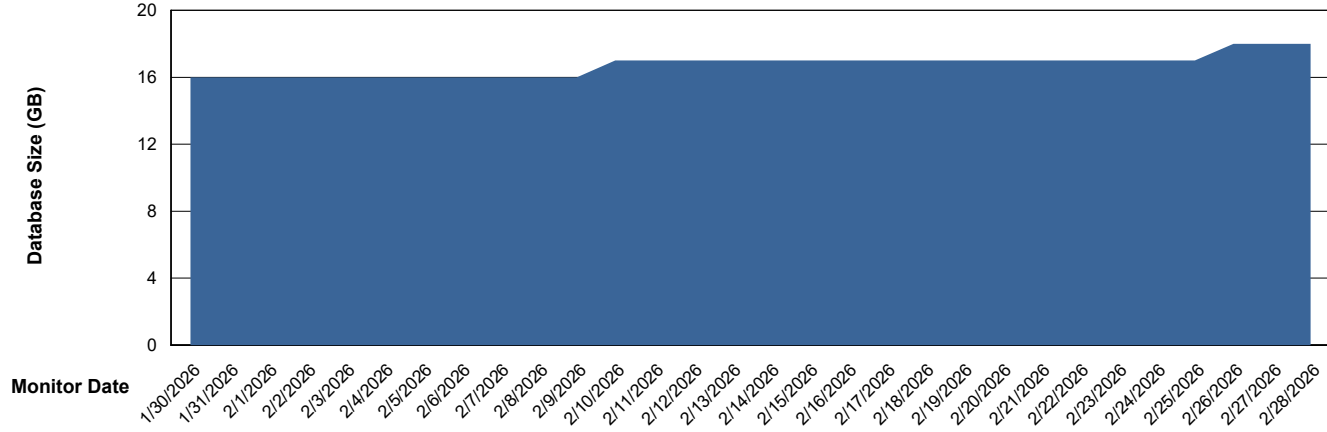
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Customer CTR OCI JED Production  
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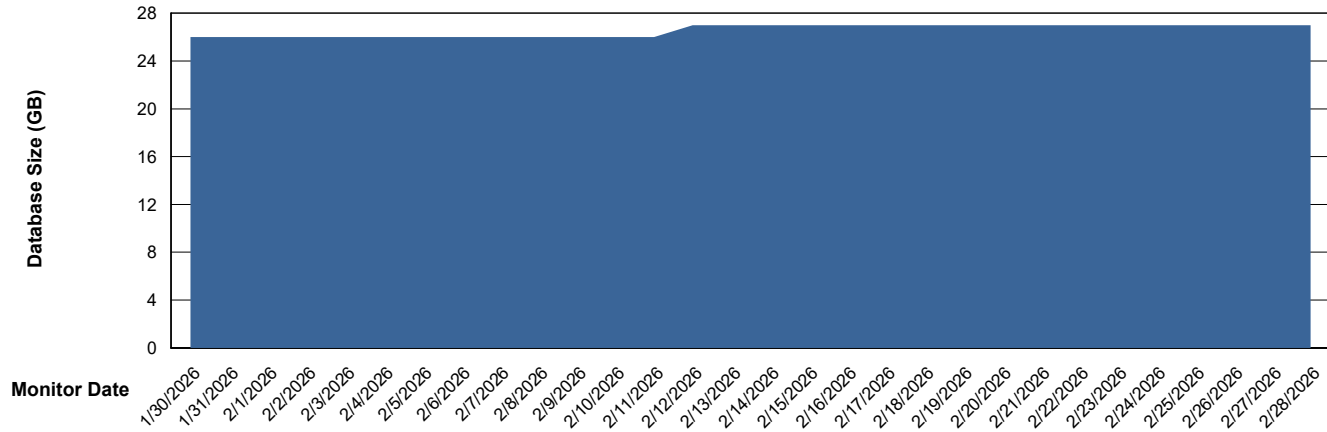
DATABASE SIZE CTR-BI-JED\_ABS1

### Database growth over last month



DATABASE SIZE CTR-DBS1-JED\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer CTR OCI JED Production  
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## Database Tablespace CTR-BI-JED\_ABS1

| Date      | Tablespace Name | MaxFilesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|------------------|---------------|-----------------|
| 2/28/2026 | ABSDATA         | 60               | 1             | 98              |
|           | INDX            | 120              | 1             | 99              |
| 2/27/2026 | ABSDATA         | 60               | 1             | 98              |
|           | INDX            | 120              | 1             | 99              |
| 2/26/2026 | ABSDATA         | 60               | 1             | 98              |
|           | INDX            | 120              | 1             | 99              |
| 2/25/2026 | ABSDATA         | 60               | 1             | 98              |
|           | INDX            | 120              | 1             | 99              |
| 2/24/2026 | ABSDATA         | 60               | 1             | 98              |
|           | INDX            | 120              | 1             | 99              |
| 2/23/2026 | ABSDATA         | 60               | 1             | 98              |
|           | INDX            | 120              | 1             | 99              |
| 2/22/2026 | ABSDATA         | 60               | 1             | 98              |
|           | INDX            | 120              | 1             | 99              |

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## Database Tablespace CTR-DBS1-JED\_PROD\_ABS1

| Date      | Tablespace Name | MaxFilesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|------------------|---------------|-----------------|
| 2/28/2026 | ABSDATA         | 128              | 3             | 98              |
|           | INDX            | 128              | 0             | 100             |
| 2/27/2026 | ABSDATA         | 128              | 3             | 98              |
|           | INDX            | 128              | 0             | 100             |
| 2/26/2026 | ABSDATA         | 128              | 3             | 98              |
|           | INDX            | 128              | 0             | 100             |
| 2/25/2026 | ABSDATA         | 128              | 3             | 98              |
|           | INDX            | 128              | 0             | 100             |
| 2/24/2026 | ABSDATA         | 128              | 3             | 98              |
|           | INDX            | 128              | 0             | 100             |
| 2/23/2026 | ABSDATA         | 128              | 3             | 98              |
|           | INDX            | 128              | 0             | 100             |
| 2/22/2026 | ABSDATA         | 128              | 3             | 98              |
|           | INDX            | 128              | 0             | 100             |

## BI last ETL error for CTR-BI-JED\_ABS1

|                 |      |
|-----------------|------|
| Fri, 27-02-2026 | None |
| Sun, 22-02-2026 | None |
| Wed, 25-02-2026 | None |
| Tue, 24-02-2026 | None |
| Thu, 26-02-2026 | None |
| Sat, 28-02-2026 | None |
| Mon, 23-02-2026 | None |

# Weekly SLA Customer Report

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Standby Database Health CTR OCI JED Production

## Recovery lag for last 7 days



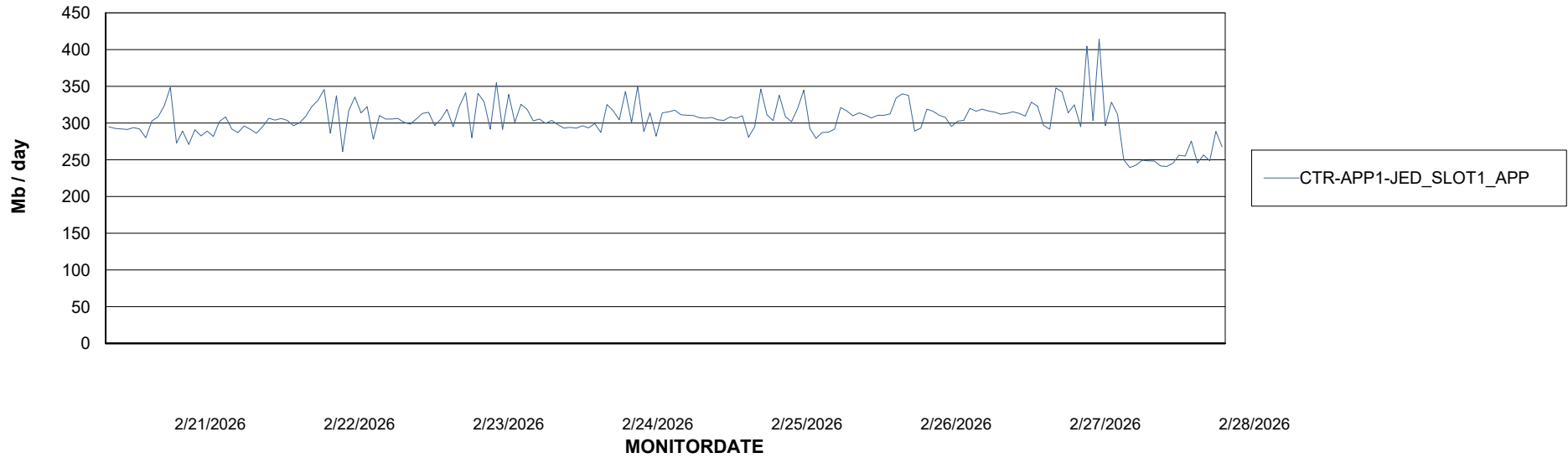
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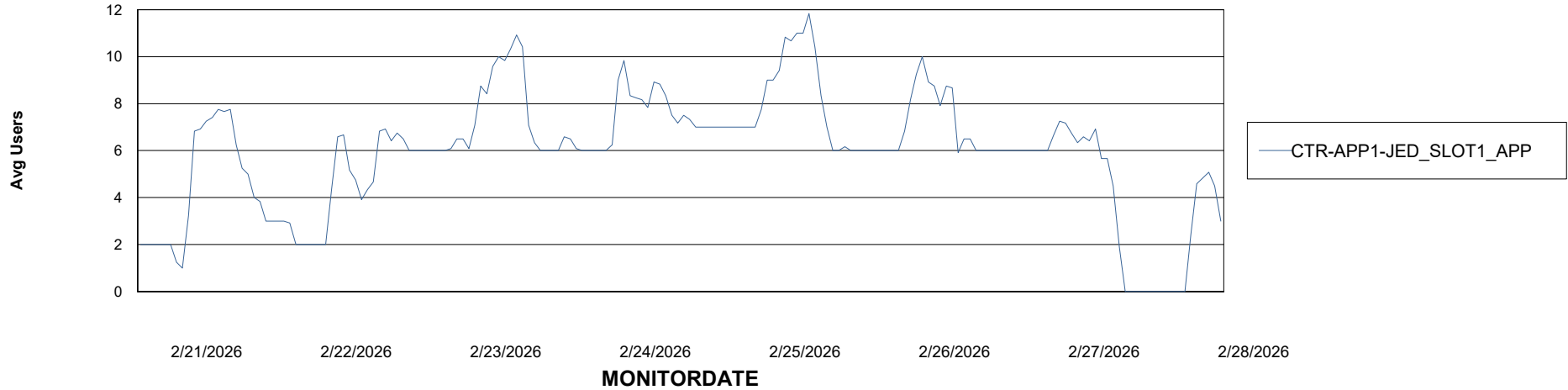


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



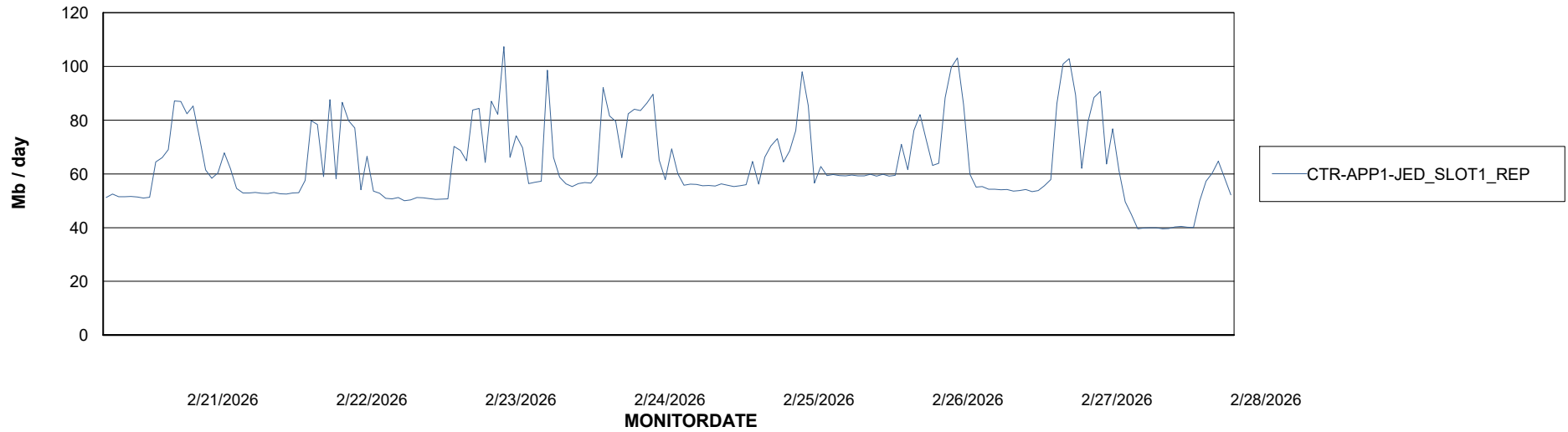
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



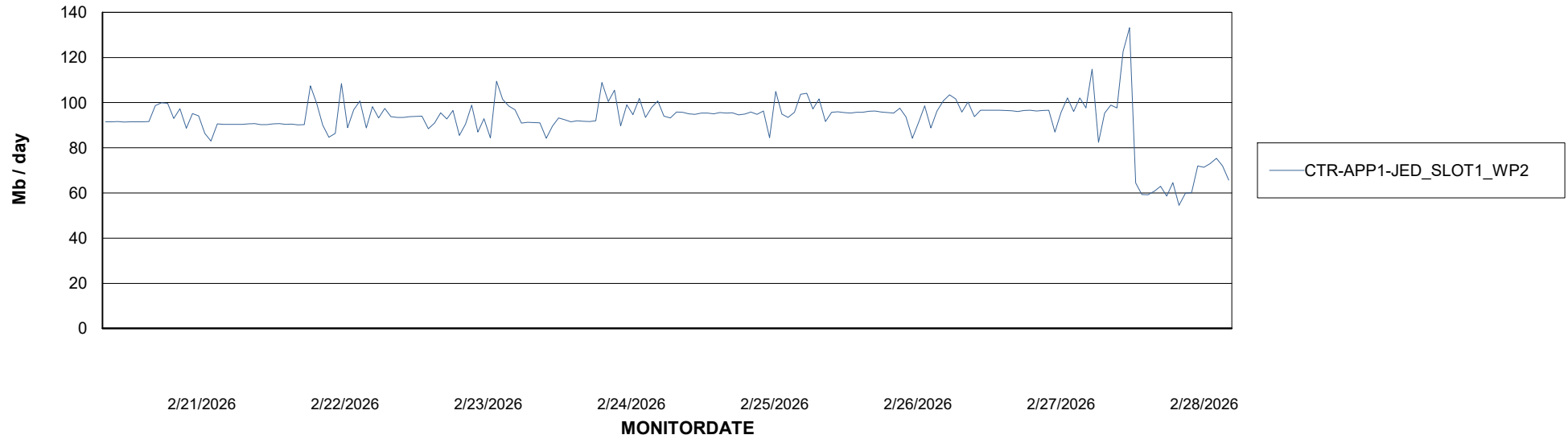
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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### Disaster per ABS component

