

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
2/21/2026	23	44	34	78	100	22	36	1	1	98
2/20/2026	23	44	34	77	100	23	36	1	1	98
2/19/2026	23	44	34	76	100	24	36	1	1	98
2/18/2026	23	44	34	75	100	25	37	1	1	98
2/17/2026	23	44	34	72	100	28	37	1	1	98
2/16/2026	23	44	34	69	100	31	37	1	1	98
2/15/2026	23	44	34	69	100	31	37	1	1	98

## Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
2/21/2026	15	39	33	83	100	17	36	1	1	98
2/20/2026	15	39	33	83	100	17	36	1	1	98
2/19/2026	15	39	33	83	100	17	36	1	1	98
2/18/2026	15	39	33	83	100	17	36	1	1	98
2/17/2026	15	39	33	83	100	17	36	1	1	98
2/16/2026	15	39	33	84	100	16	36	1	1	98
2/15/2026	15	39	33	84	100	16	36	1	1	98

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## Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
2/21/2026	17	44	36	36	1	1	41	100	59	42
2/20/2026	17	44	36	36	1	1	41	100	59	42
2/19/2026	17	44	36	36	1	1	41	100	59	42
2/18/2026	17	44	36	36	1	1	41	100	59	42
2/17/2026	17	44	36	36	1	1	41	100	59	42
2/16/2026	17	44	36	36	1	1	41	100	59	42
2/15/2026	17	44	36	36	1	1	41	100	59	42

## Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
2/21/2026	24	44	33	36	1	1	67	100	33	14
2/20/2026	24	44	33	36	1	1	67	100	33	15
2/19/2026	24	44	33	36	1	1	67	100	32	14
2/18/2026	24	44	33	36	1	1	65	100	35	14
2/17/2026	24	44	33	36	1	1	65	100	35	14
2/16/2026	24	44	33	36	1	1	65	100	35	15
2/15/2026	24	44	33	36	1	1	65	100	35	15

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## Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
2/21/2026	19	44	35	36	1	1	76	100	24	36
2/20/2026	19	44	35	36	1	1	76	100	24	36
2/19/2026	19	44	35	36	1	1	76	100	24	35
2/18/2026	19	44	35	36	1	1	76	100	24	35
2/17/2026	19	44	35	36	1	1	76	100	24	35
2/16/2026	19	44	35	36	1	1	76	100	24	36
2/15/2026	19	44	35	36	1	1	76	100	24	36

## Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
2/21/2026	51	39	19	38	1	1	99	10	0
2/20/2026	51	39	19	38	1	1	99	10	0
2/19/2026	51	39	19	38	1	1	99	10	0
2/18/2026	51	39	19	38	1	1	98	10	0
2/17/2026	51	39	19	38	1	1	98	10	0
2/16/2026	51	39	19	38	1	1	99	10	0
2/15/2026	51	39	19	38	1	1	98	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/21/2026	24	90	68
2/20/2026	24	90	68
2/19/2026	24	90	68
2/18/2026	24	90	68
2/17/2026	24	90	68
2/16/2026	24	90	68
2/15/2026	24	90	68

Harddisk Usage shl-winman2-ash

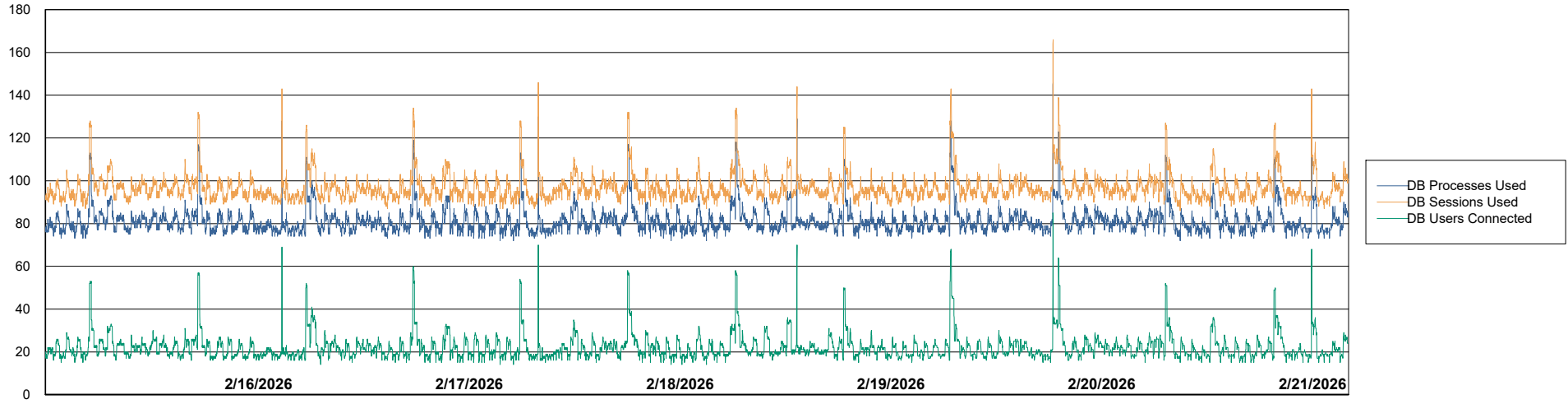
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/21/2026	32	60	41
2/20/2026	32	60	41
2/19/2026	32	60	41
2/18/2026	32	60	41
2/17/2026	32	60	40
2/16/2026	32	60	40
2/15/2026	32	60	40

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Database Performance SHL-BI-ASH\_PROD\_ABS1

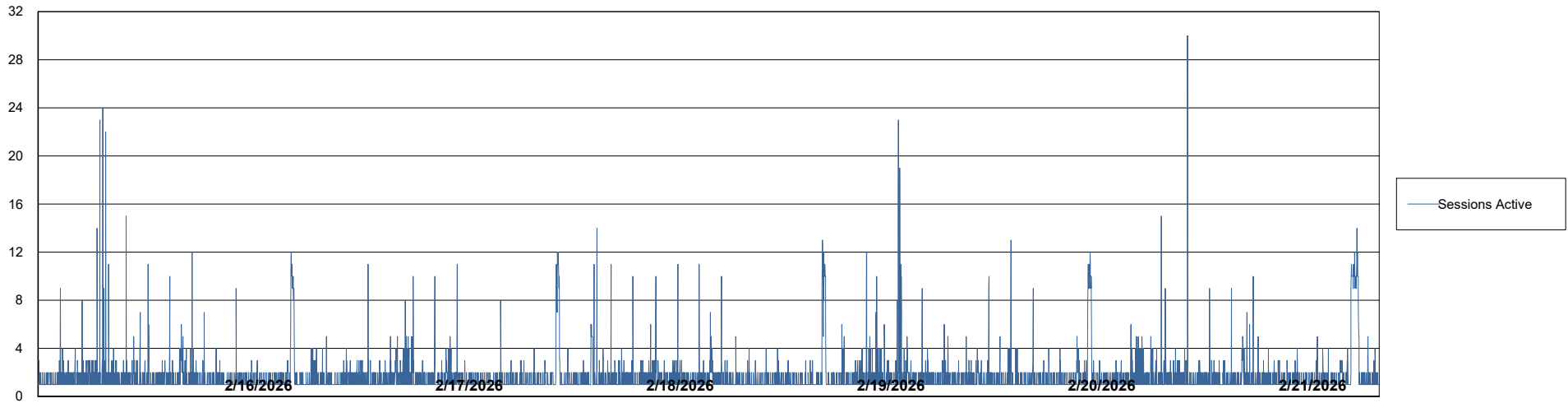
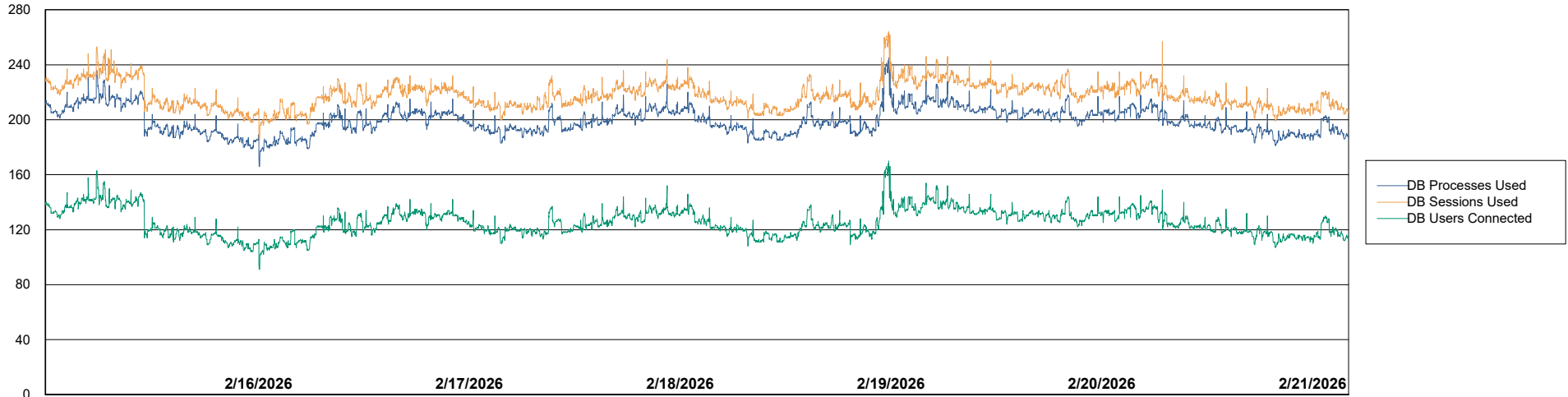


# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



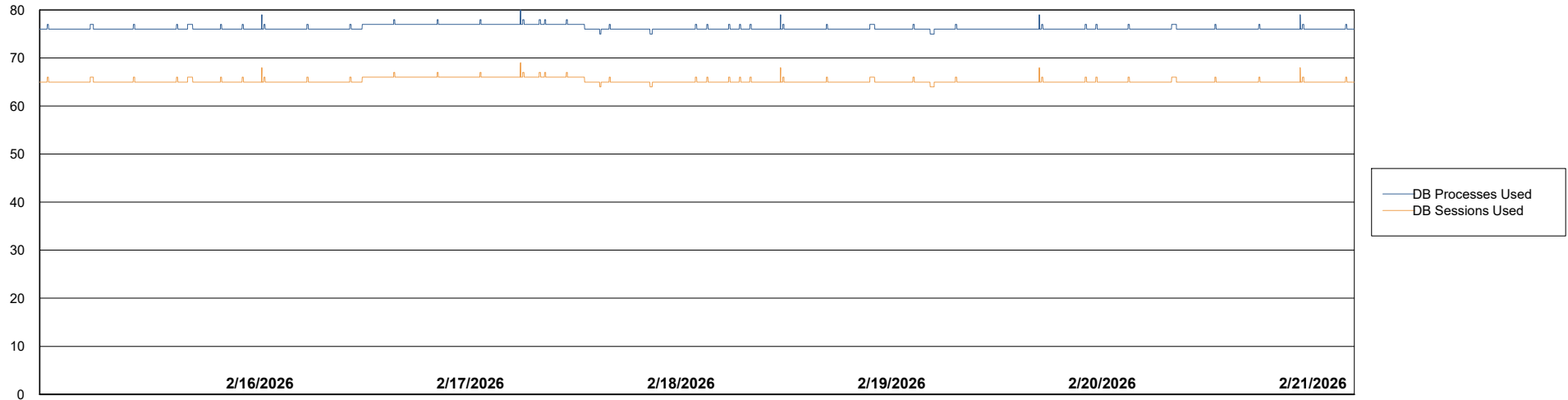
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 1,000  
DB Processes Max 0  
DB Processes Max 4



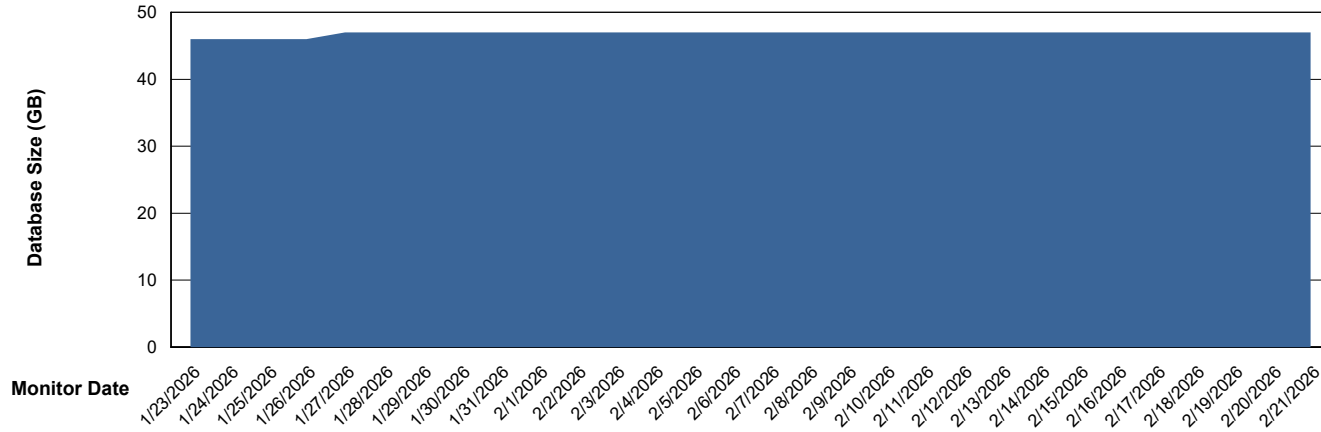
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



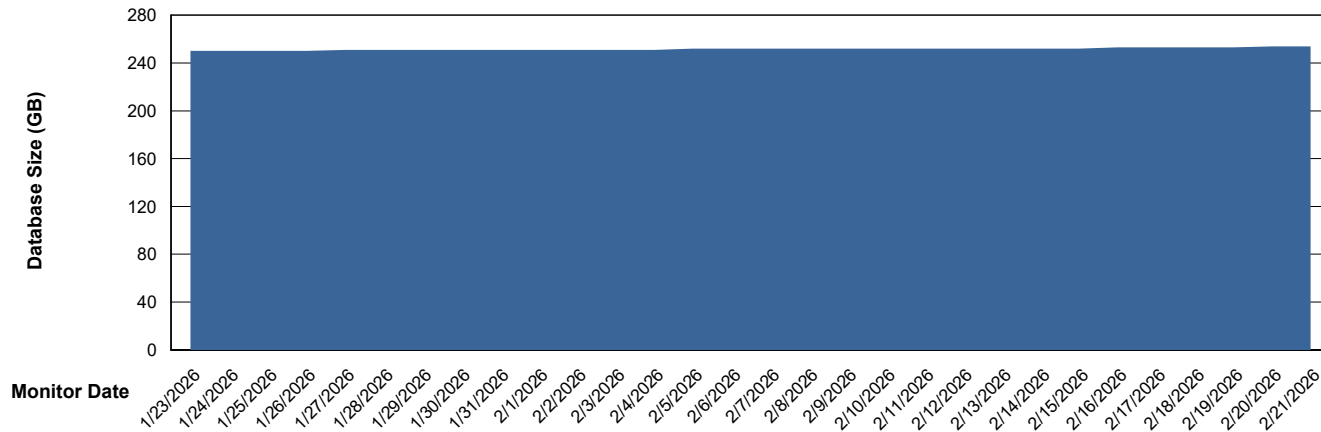
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
2/21/2026	ABSDATA	60	20	66
	INDX	120	21	83
2/20/2026	ABSDATA	60	20	66
	INDX	120	21	83
2/19/2026	ABSDATA	60	20	66
	INDX	120	21	83
2/18/2026	ABSDATA	60	20	66
	INDX	120	21	83
2/17/2026	ABSDATA	60	20	66
	INDX	120	21	83
2/16/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/15/2026	ABSDATA	60	20	67
	INDX	120	21	83

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Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
2/21/2026	ABSDATA	256	105	59
	INDX	252	118	53
2/20/2026	ABSDATA	256	105	59
	INDX	252	118	53
2/19/2026	ABSDATA	256	105	59
	INDX	252	117	53
2/18/2026	ABSDATA	256	105	59
	INDX	252	117	53
2/17/2026	ABSDATA	256	105	59
	INDX	252	117	53
2/16/2026	ABSDATA	256	105	59
	INDX	252	117	54
2/15/2026	ABSDATA	256	105	59
	INDX	252	117	54

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Sun, 15-02-2026	None
Sat, 21-02-2026	None
Mon, 16-02-2026	None
Tue, 17-02-2026	None
Thu, 19-02-2026	None
Wed, 18-02-2026	None
Fri, 20-02-2026	None

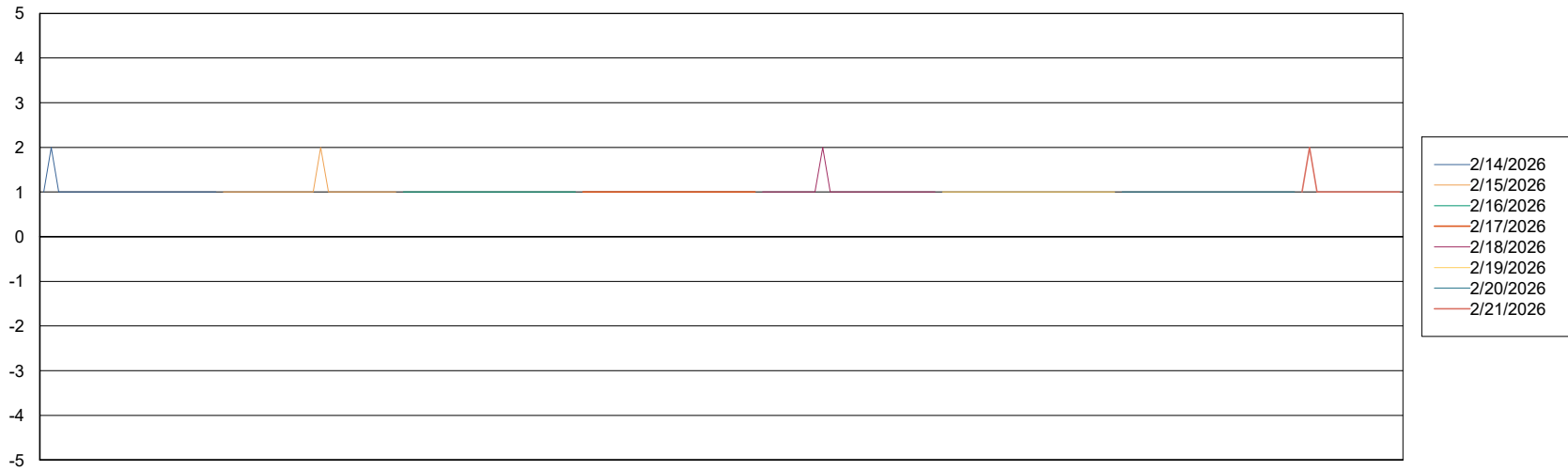
# Weekly SLA Customer Report

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Standby Database Health SHL OCI ASH Production

### Recovery lag for last 7 days



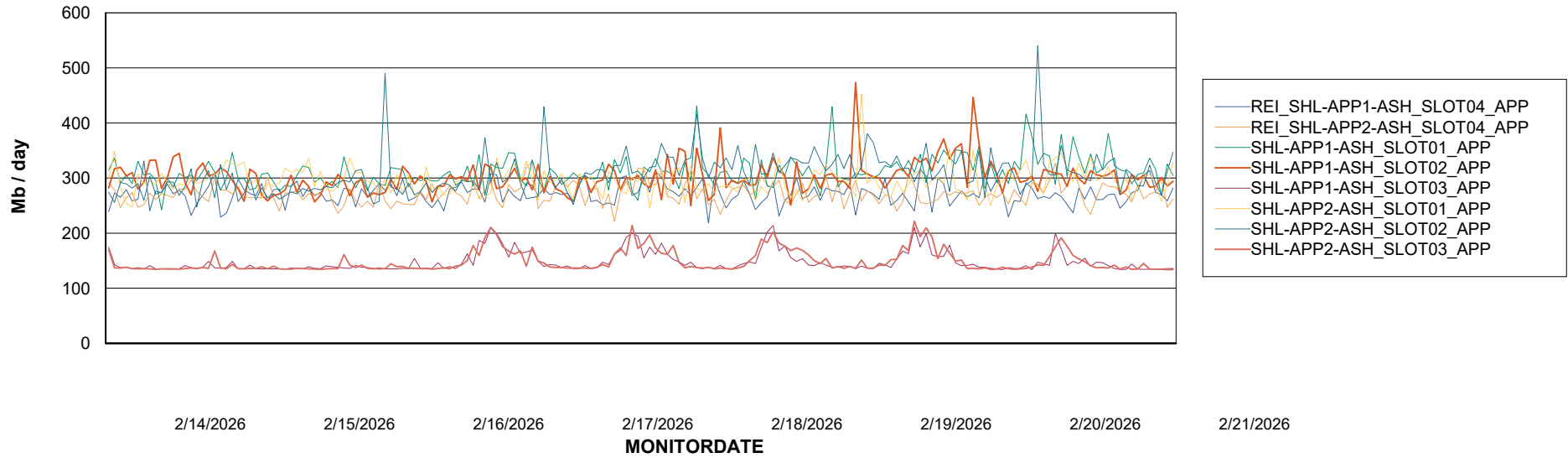
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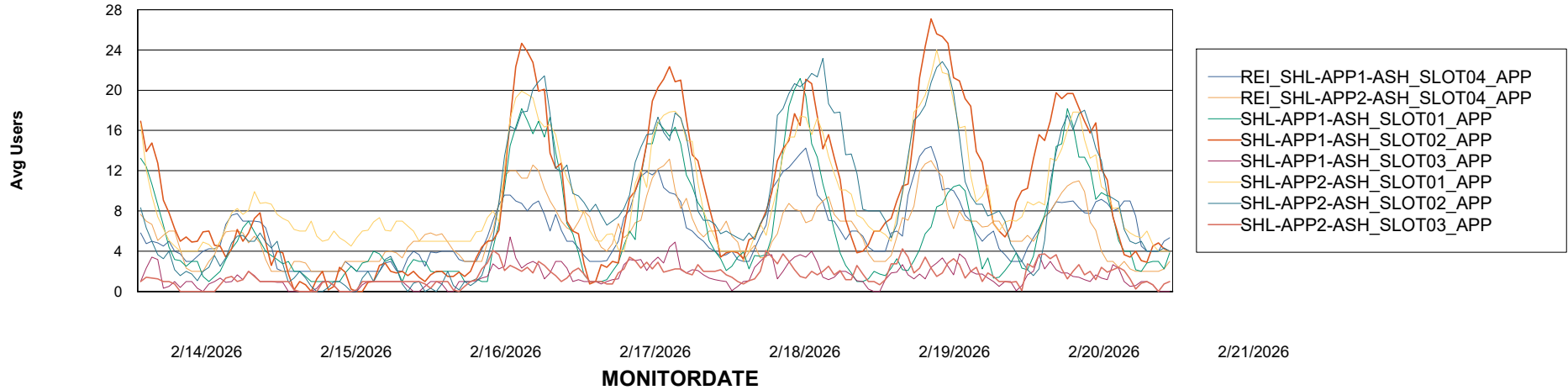


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



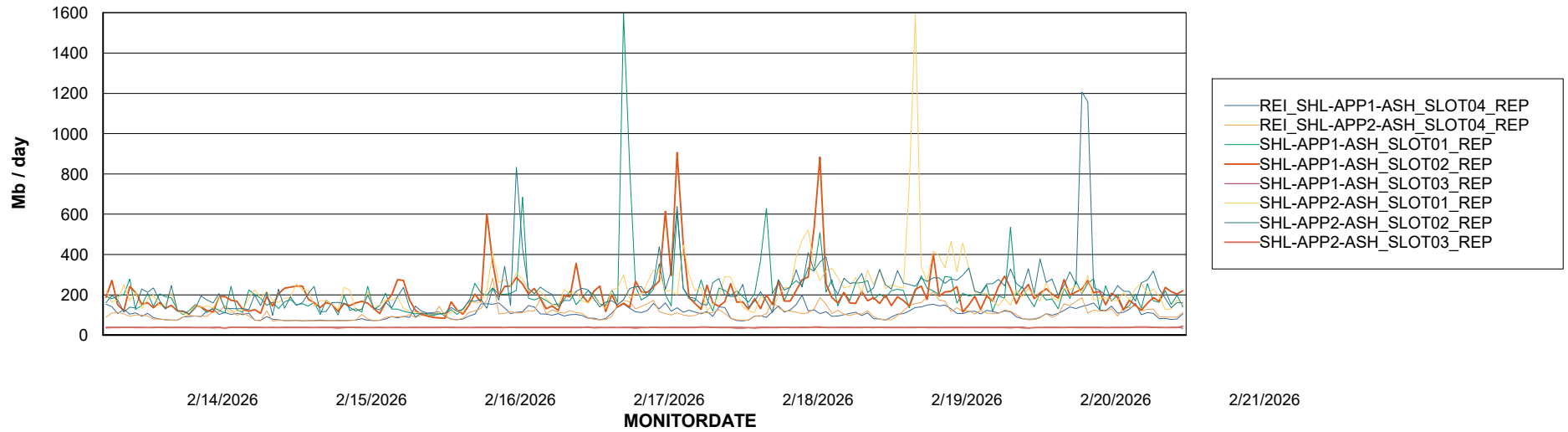
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



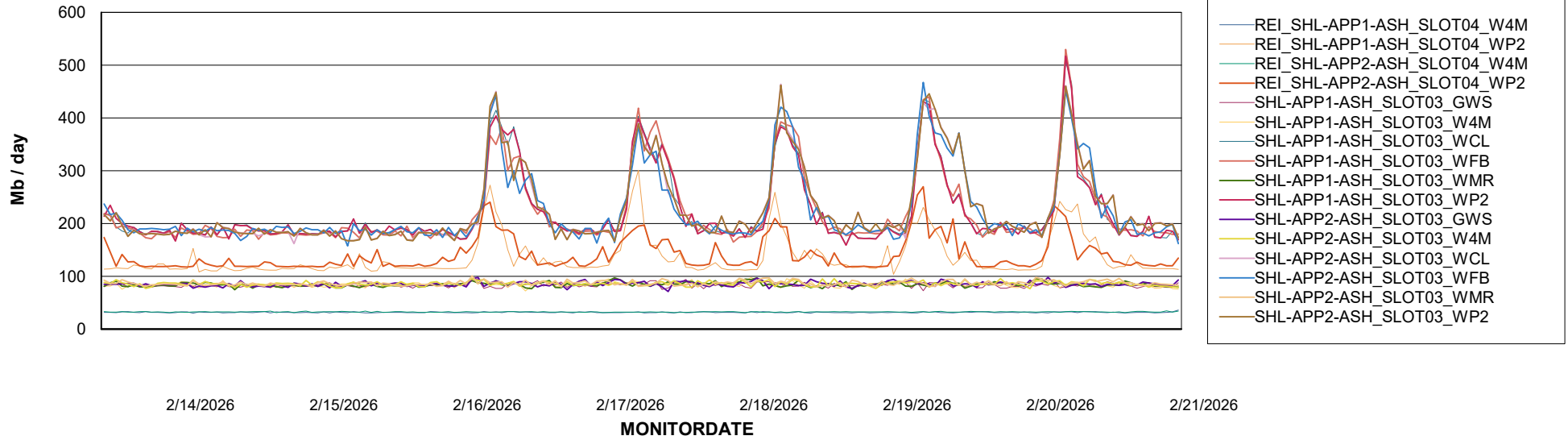
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

