

# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Harddisk Usage SGS\_PRD\_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/21/2026	36	199	128
2/20/2026	36	199	128
2/19/2026	36	199	128
2/18/2026	36	199	128
2/17/2026	36	199	128
2/16/2026	36	199	128
2/15/2026	36	199	128

## Harddisk Usage SGS\_PRD\_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/21/2026	47	199	107
2/20/2026	47	199	106
2/19/2026	47	199	106
2/18/2026	47	199	106
2/17/2026	46	199	107
2/16/2026	46	199	107
2/15/2026	46	199	107

# Weekly SLA Customer Report

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## Harddisk Usage SGS\_PRD\_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
2/21/2026	22	127	98	35	600	391
2/20/2026	22	127	98	35	600	389
2/19/2026	22	127	98	35	600	389
2/18/2026	22	127	98	35	600	389
2/17/2026	22	127	98	35	600	389
2/16/2026	22	127	98	35	600	389
2/15/2026	22	127	98	35	600	389

## Harddisk Usage SGS\_PRD\_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
2/21/2026	44	126	70	18	1,127	922
2/20/2026	44	126	70	19	1,127	912
2/19/2026	44	126	70	19	1,127	911
2/18/2026	44	126	70	19	1,127	911
2/17/2026	44	126	70	19	1,127	912
2/16/2026	44	126	70	19	1,127	911
2/15/2026	44	126	70	19	1,127	911

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## Harddisk Usage SGS\_PRD\_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
2/21/2026	42	126	73	32	1,127	768
2/20/2026	42	126	73	32	1,127	766
2/19/2026	42	126	73	32	1,127	766
2/18/2026	42	126	73	32	1,127	766
2/17/2026	42	126	73	32	1,127	767
2/16/2026	42	126	73	32	1,127	766
2/15/2026	42	126	73	32	1,127	766

## Harddisk Usage SGS\_PRD\_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/21/2026	81	199	38
2/20/2026	81	199	38
2/19/2026	81	199	38
2/18/2026	81	199	38
2/17/2026	81	199	38
2/16/2026	81	199	38
2/15/2026	81	199	38

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Harddisk Usage SGS\_PRD\_ABS-WEB17

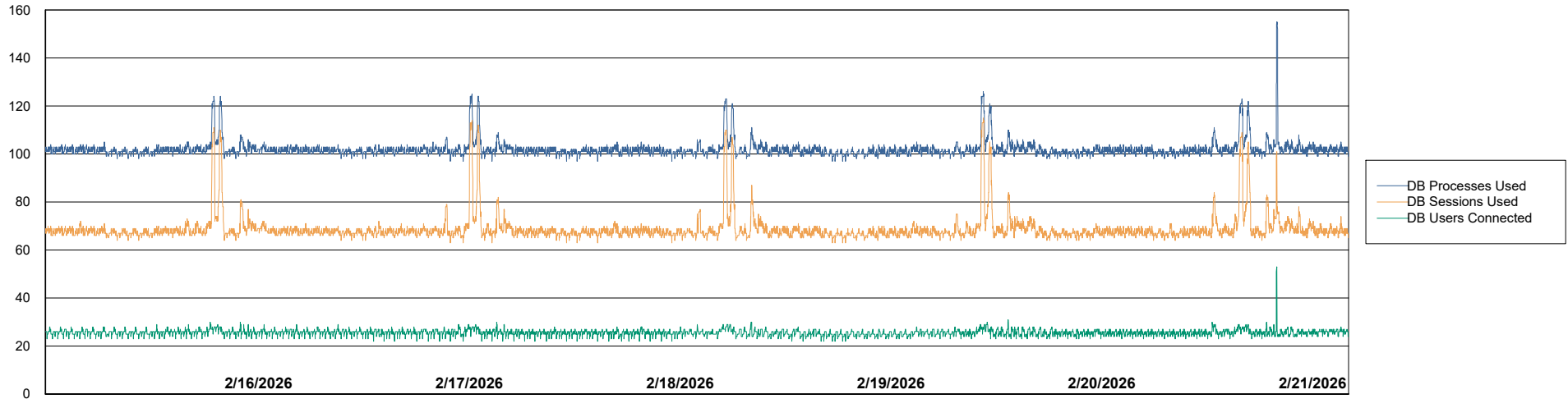
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/21/2026	81	199	37
2/20/2026	81	199	37
2/19/2026	81	199	37
2/18/2026	81	199	37
2/17/2026	81	199	37
2/16/2026	81	199	37
2/15/2026	81	199	37

# Weekly SLA Customer Report

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Database Performance SGS\_PRD\_ABS-BI02\_ABS1

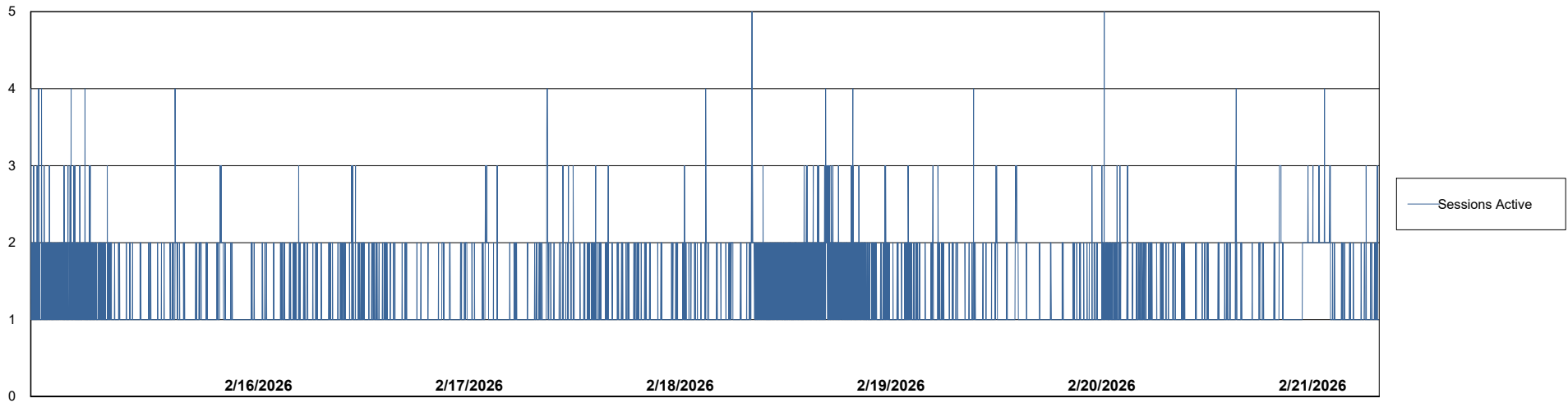
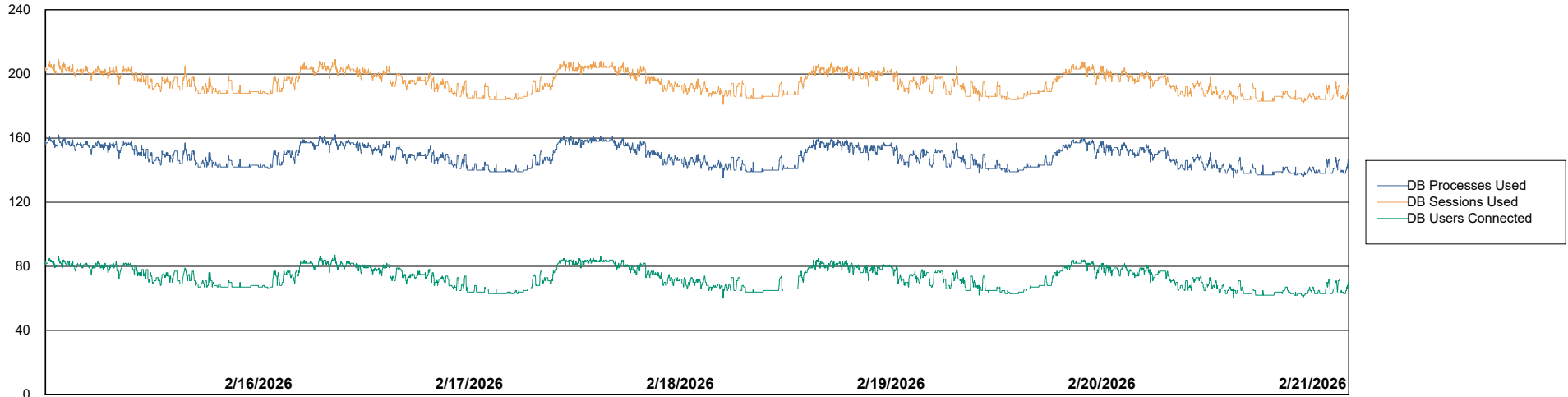


# Weekly SLA Customer Report

Customer SGS\_Production  
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## Database Performance SGS\_PRD\_ABS-DB16\_ABS1



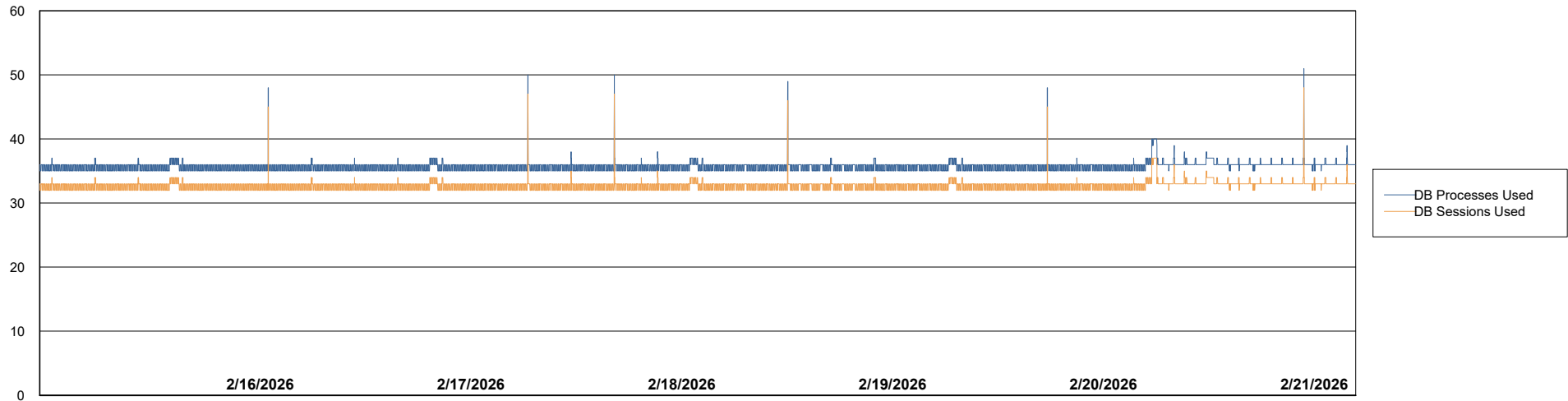
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



Database Performance SGS\_PRD\_ABS-DB17\_HSBABS1

DB Processes Max 1,000



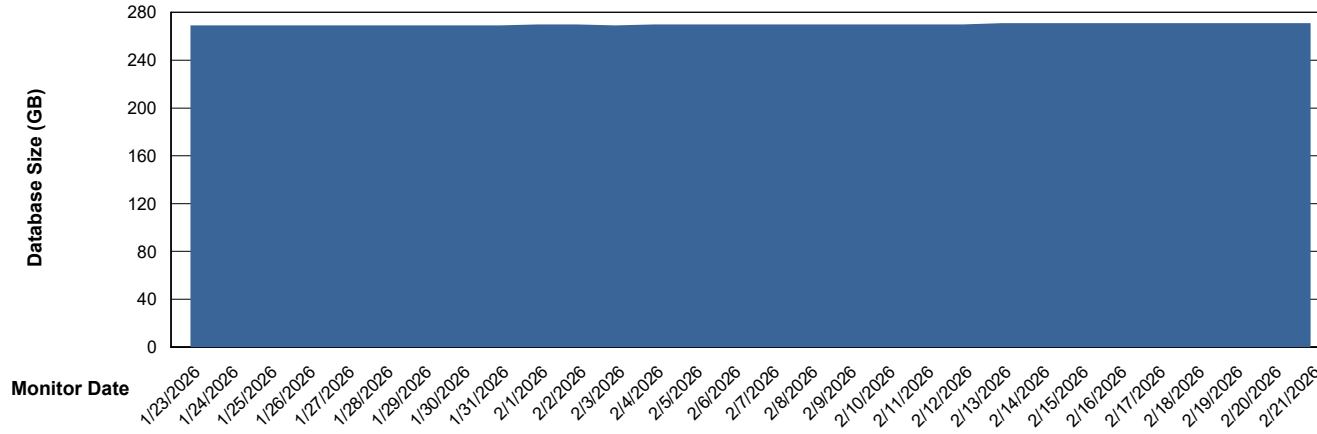
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



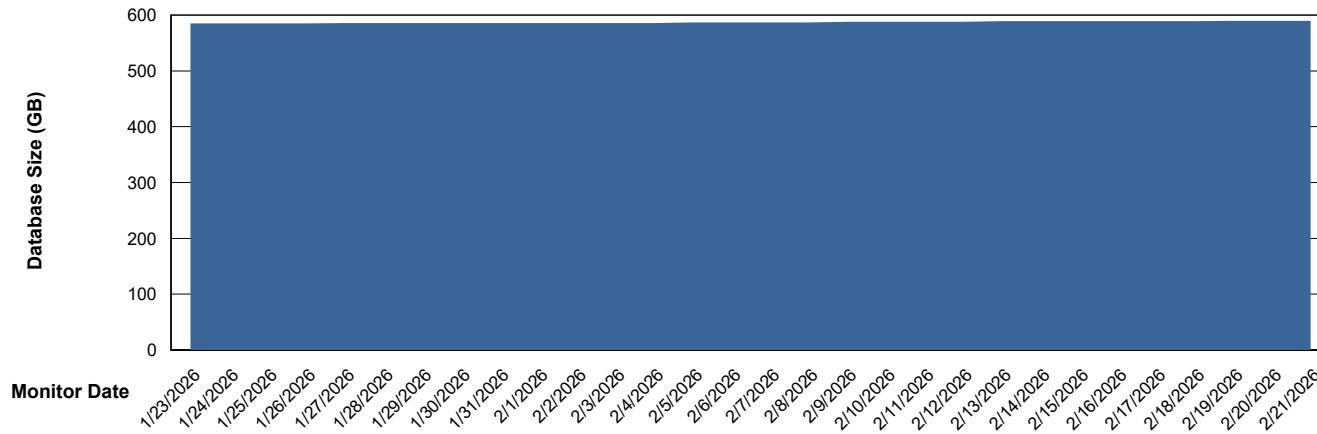
DATABASE SIZE SGS\_PRD\_ABS-BI02\_ABS1

### Database growth over last month



DATABASE SIZE SGS\_PRD\_ABS-DB16\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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 Database ID 224



Database Tablespace SGS\_PRD\_ABS-BI02\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
2/21/2026	ABSDATA	160	127	21
	INDX	192	142	26
2/20/2026	ABSDATA	160	127	21
	INDX	192	142	26
2/19/2026	ABSDATA	160	127	21
	INDX	192	142	26
2/18/2026	ABSDATA	160	127	21
	INDX	192	142	26
2/17/2026	ABSDATA	160	127	21
	INDX	192	142	26
2/16/2026	ABSDATA	160	127	21
	INDX	192	142	26
2/15/2026	ABSDATA	160	127	21
	INDX	192	142	26

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Database Tablespace SGS\_PRD\_ABS-DB16\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
2/21/2026	ABSDATA	256	188	26
	INDX	480	381	21
2/20/2026	ABSDATA	256	188	26
	INDX	480	381	21
2/19/2026	ABSDATA	224	188	16
	INDX	480	380	21
2/18/2026	ABSDATA	224	188	16
	INDX	480	380	21
2/17/2026	ABSDATA	224	188	16
	INDX	480	380	21
2/16/2026	ABSDATA	224	188	16
	INDX	480	380	21
2/15/2026	ABSDATA	224	188	16
	INDX	480	380	21

BI Status and last ETL error for SGS\_PRD\_ABS-BI02\_ABS1

	Mon 16/2/2026	Tue 17/2/2026	Wed 18/2/2026	Thu 19/2/2026	Fri 20/2/2026	Sat 21/2/2026
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
Tue, 17-02-2026	None
Mon, 16-02-2026	None
Wed, 18-02-2026	None
Sat, 21-02-2026	None
Sun, 15-02-2026	None
Thu, 19-02-2026	None
Fri, 20-02-2026	None
Tue, 17-02-2026	None
Thu, 19-02-2026	None
Wed, 18-02-2026	None
Sun, 15-02-2026	None
Mon, 16-02-2026	None
Fri, 20-02-2026	None
Sat, 21-02-2026	None

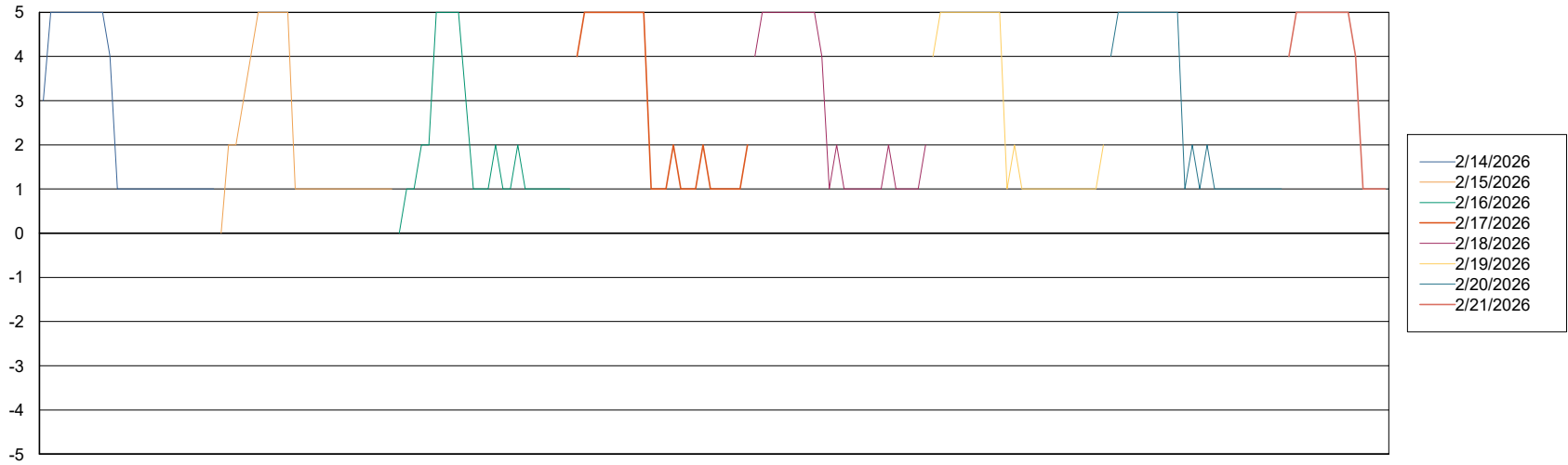
# Weekly SLA Customer Report

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Standby Database Health      SGS\_Production

### Recovery lag for last 7 days



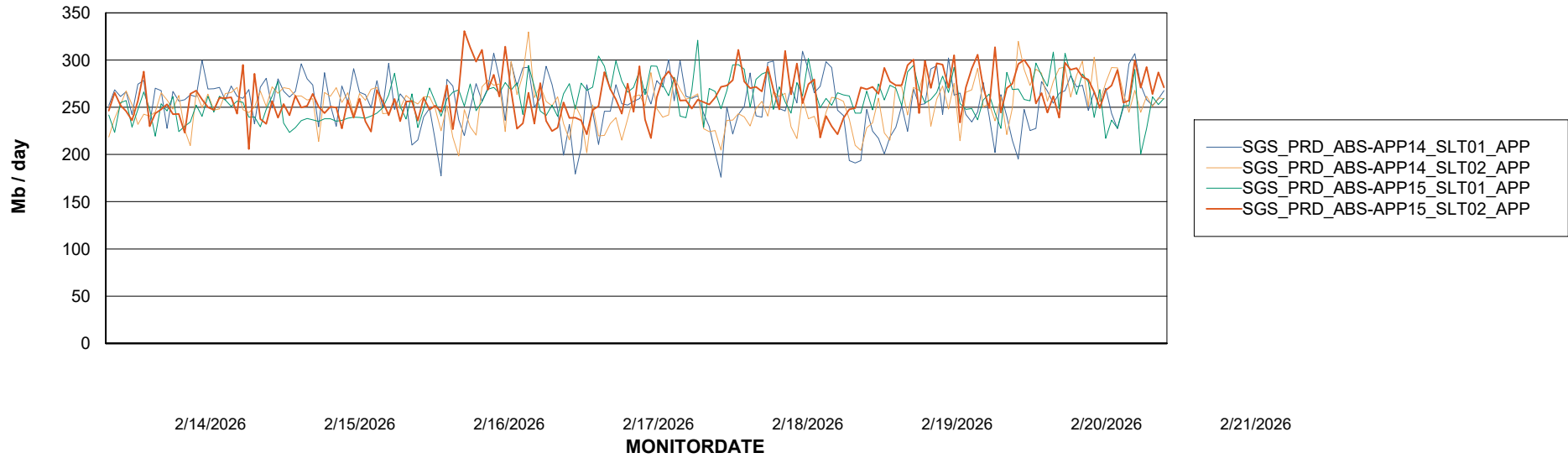
# Weekly SLA Customer Report

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Database ID 224

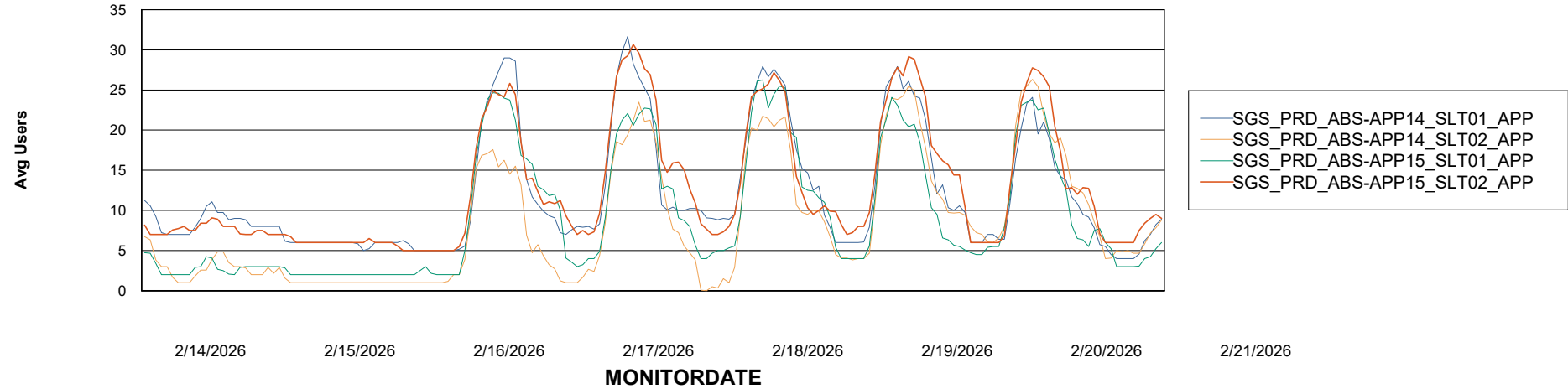


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



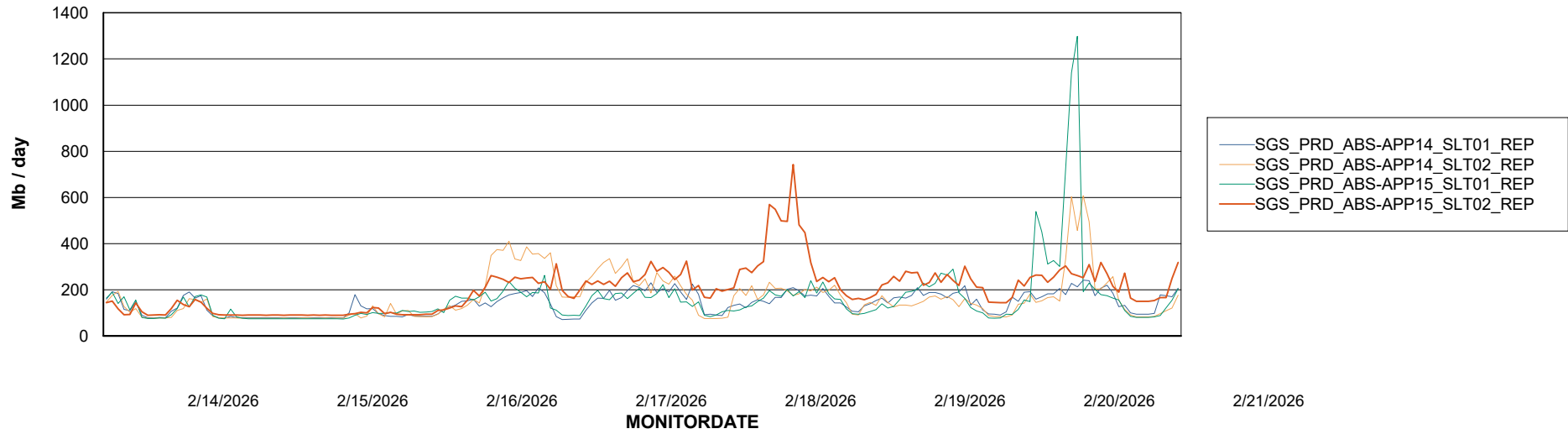
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



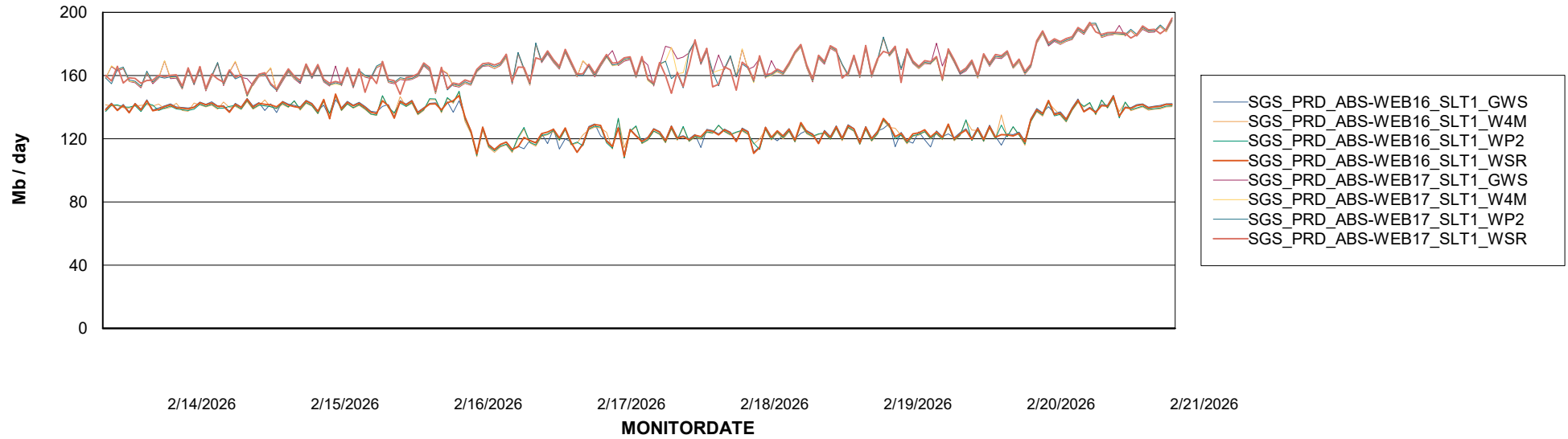
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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Customer SGS\_Production  
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### Disaster per ABS component

