

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
2/14/2026	23	44	34	69	100	31	37	1	1	98
2/13/2026	23	44	34	69	100	31	37	1	1	98
2/12/2026	23	44	34	69	100	31	37	1	1	98
2/11/2026	23	44	34	69	100	31	37	1	1	98
2/10/2026	23	44	34	69	100	31	37	1	1	98
2/9/2026	23	44	34	74	100	26	37	1	1	98
2/8/2026	23	44	34	75	100	25	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
2/14/2026	15	39	33	83	100	17	36	1	1	98
2/13/2026	15	39	33	83	100	17	36	1	1	98
2/12/2026	15	39	33	83	100	17	36	1	1	98
2/11/2026	15	39	33	83	100	17	37	1	1	98
2/10/2026	15	39	33	83	100	17	37	1	1	98
2/9/2026	15	39	33	83	100	17	37	1	1	98
2/8/2026	15	39	33	83	100	17	37	1	1	98

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## Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
2/14/2026	17	44	36	36	1	1	41	100	59	42
2/13/2026	17	44	36	36	1	1	41	100	59	42
2/12/2026	17	44	36	36	1	1	41	100	59	42
2/11/2026	18	44	36	36	1	1	41	100	59	42
2/10/2026	18	44	36	36	1	1	41	100	59	42
2/9/2026	18	44	36	36	1	1	41	100	58	42
2/8/2026	18	44	36	36	1	1	41	100	58	42

## Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
2/14/2026	24	44	33	36	1	1	65	100	35	15
2/13/2026	24	44	33	36	1	1	65	100	35	15
2/12/2026	24	44	33	36	1	1	65	100	35	15
2/11/2026	24	44	33	36	1	1	65	100	35	15
2/10/2026	24	44	33	36	1	1	65	100	35	15
2/9/2026	24	44	33	36	1	1	65	100	35	15
2/8/2026	24	44	33	36	1	1	65	100	35	15

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
2/14/2026	19	44	35	36	1	1	76	100	24	36
2/13/2026	19	44	35	36	1	1	76	100	24	36
2/12/2026	19	44	35	36	1	1	76	100	24	36
2/11/2026	19	44	35	36	1	1	76	100	24	36
2/10/2026	19	44	35	36	1	1	76	100	24	36
2/9/2026	20	44	35	36	1	1	76	100	24	36
2/8/2026	20	44	35	36	1	1	76	100	24	36

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
2/14/2026	51	39	19	38	1	1	98	10	0
2/13/2026	51	39	19	38	1	1	99	10	0
2/12/2026	51	39	19	38	1	1	99	10	0
2/11/2026	51	39	19	38	1	1	99	10	0
2/10/2026	51	39	19	38	1	1	99	10	0
2/9/2026	51	39	19	38	1	1	99	10	0
2/8/2026	51	39	19	38	1	1	98	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/14/2026	22	90	70
2/13/2026	22	90	70
2/12/2026	22	90	70
2/11/2026	22	90	70
2/10/2026	24	90	68
2/9/2026	24	90	68
2/8/2026	24	90	68

Harddisk Usage shl-winman2-ash

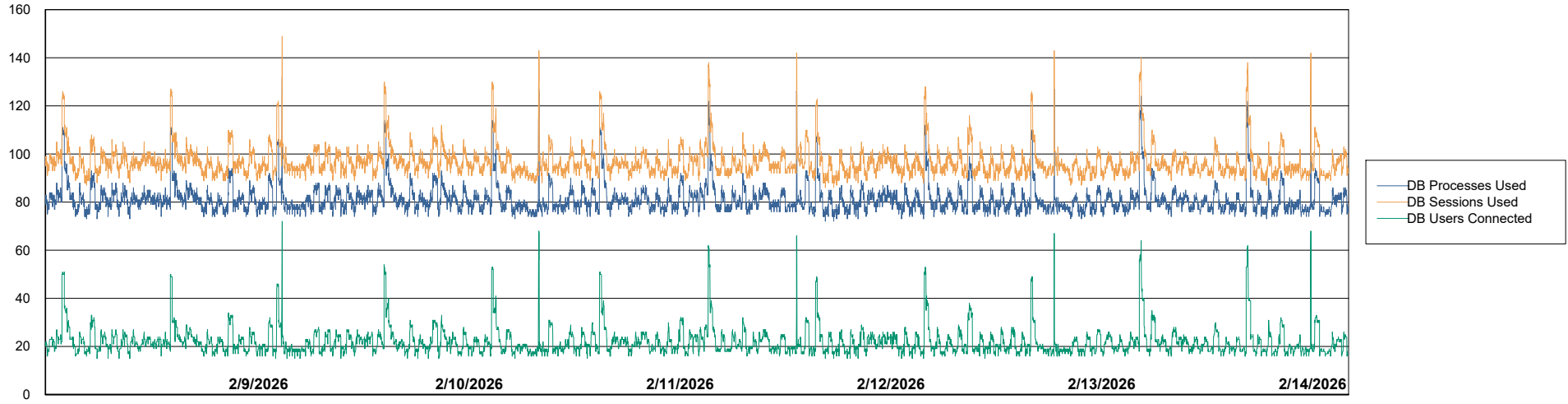
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/14/2026	29	60	42
2/13/2026	29	60	43
2/12/2026	29	60	43
2/11/2026	29	60	42
2/10/2026	32	60	41
2/9/2026	32	60	41
2/8/2026	32	60	41

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Database Performance SHL-BI-ASH\_PROD\_ABS1

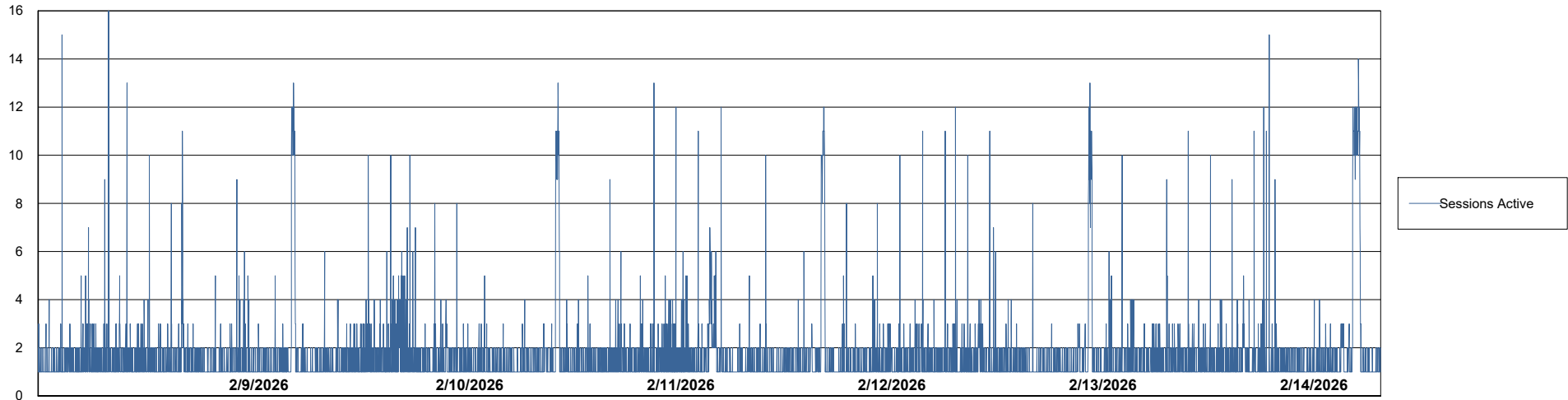
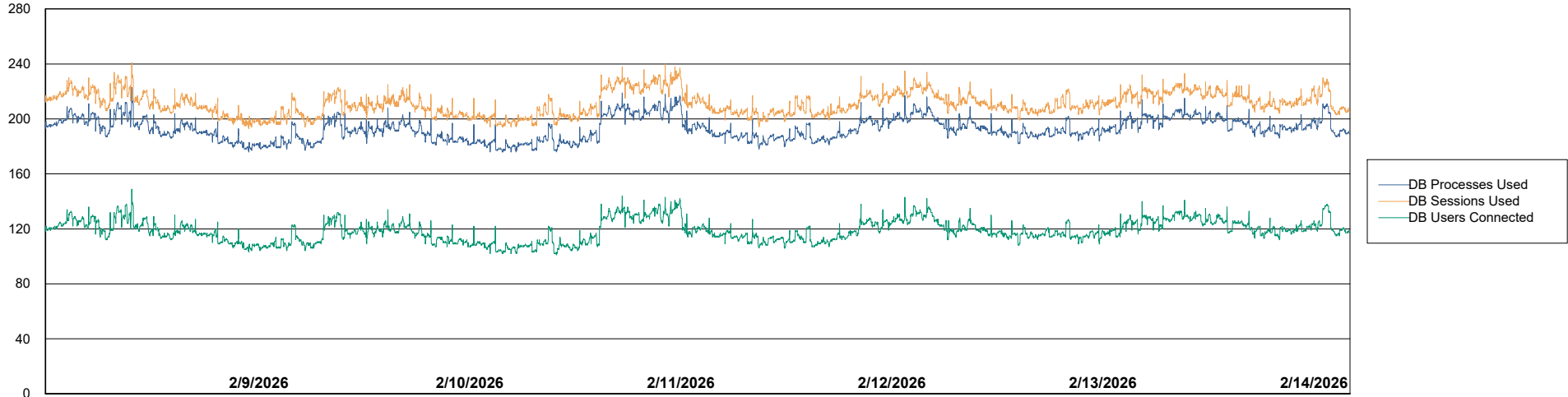


# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



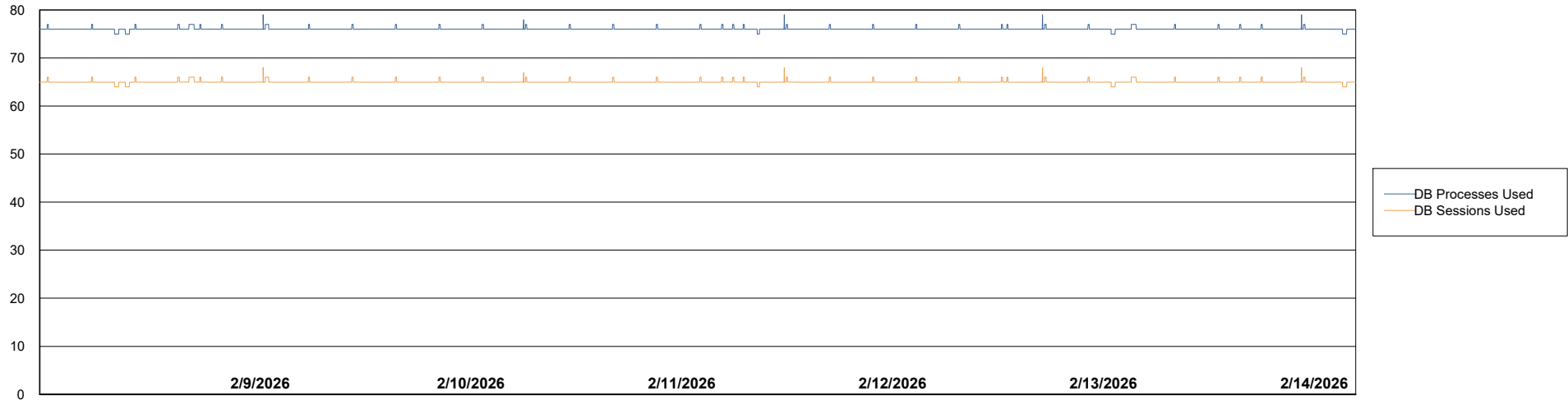
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



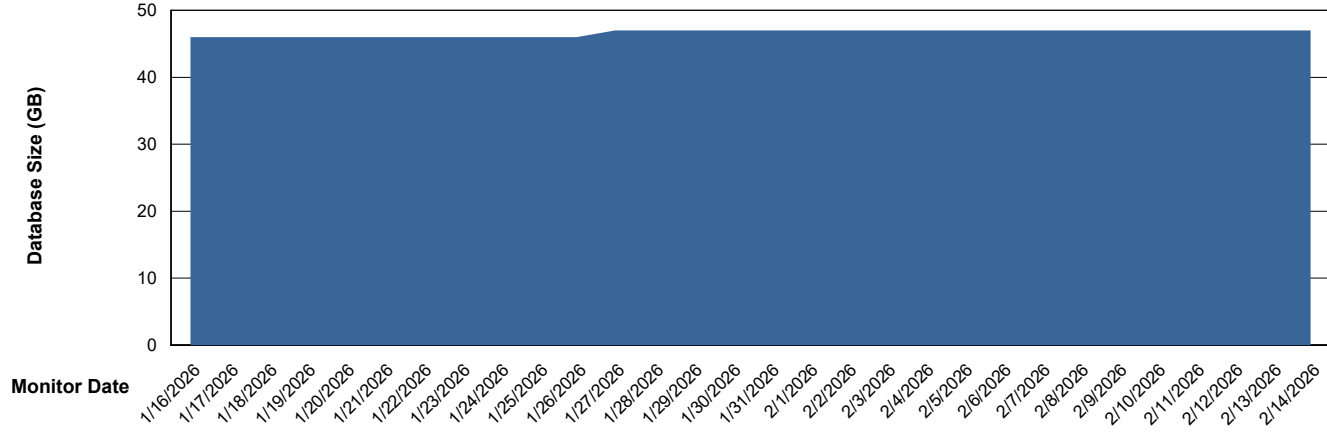
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



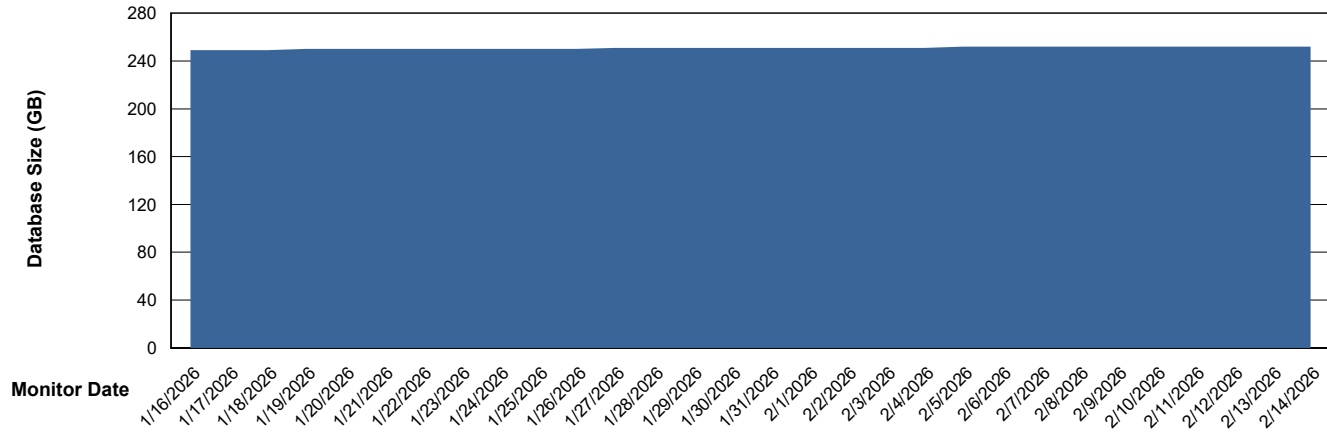
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
2/14/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/13/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/12/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/11/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/10/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/9/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/8/2026	ABSDATA	60	20	67
	INDX	120	21	83

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## Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
2/14/2026	ABSDATA	256	105	59
	INDX	252	117	54
2/13/2026	ABSDATA	256	105	59
	INDX	252	117	54
2/12/2026	ABSDATA	256	105	59
	INDX	252	117	54
2/11/2026	ABSDATA	256	105	59
	INDX	252	117	54
2/10/2026	ABSDATA	256	105	59
	INDX	252	117	54
2/9/2026	ABSDATA	256	105	59
	INDX	252	117	54
2/8/2026	ABSDATA	256	105	59
	INDX	252	116	54

## BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Thu, 12-02-2026	None
Sat, 14-02-2026	None
Mon, 9-02-2026	None
Tue, 10-02-2026	None
Fri, 13-02-2026	None
Wed, 11-02-2026	None
Sun, 8-02-2026	None

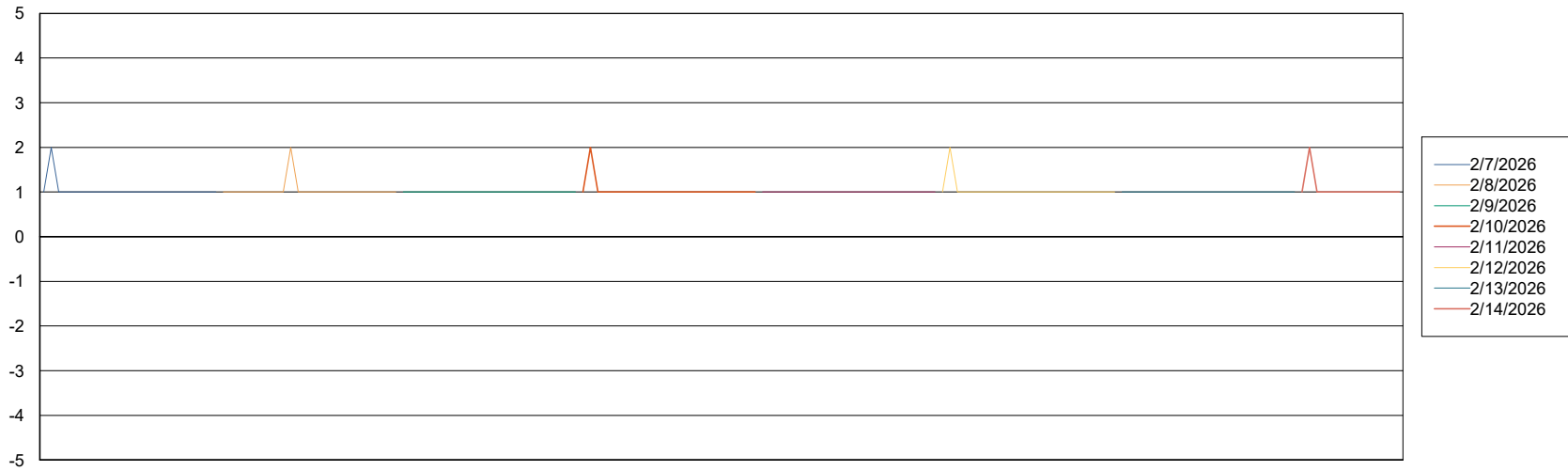
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Standby Database Health SHL OCI ASH Production

### Recovery lag for last 7 days



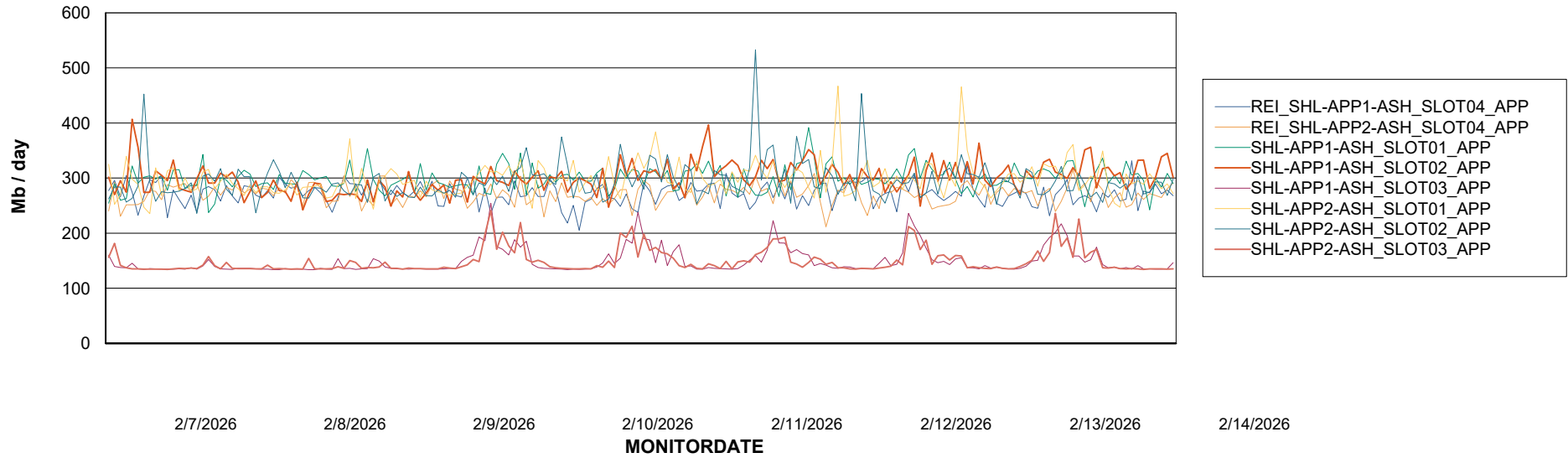
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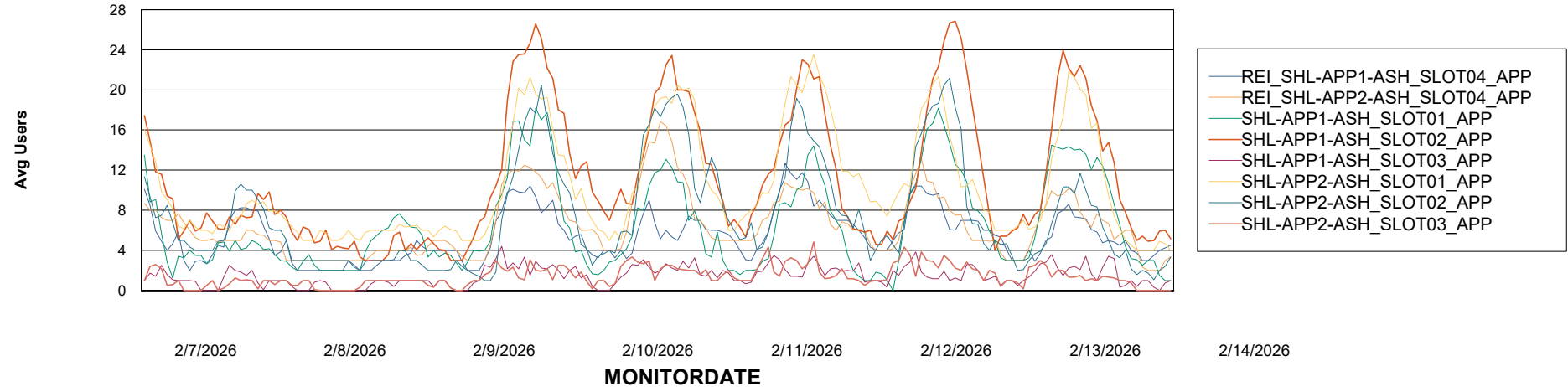


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



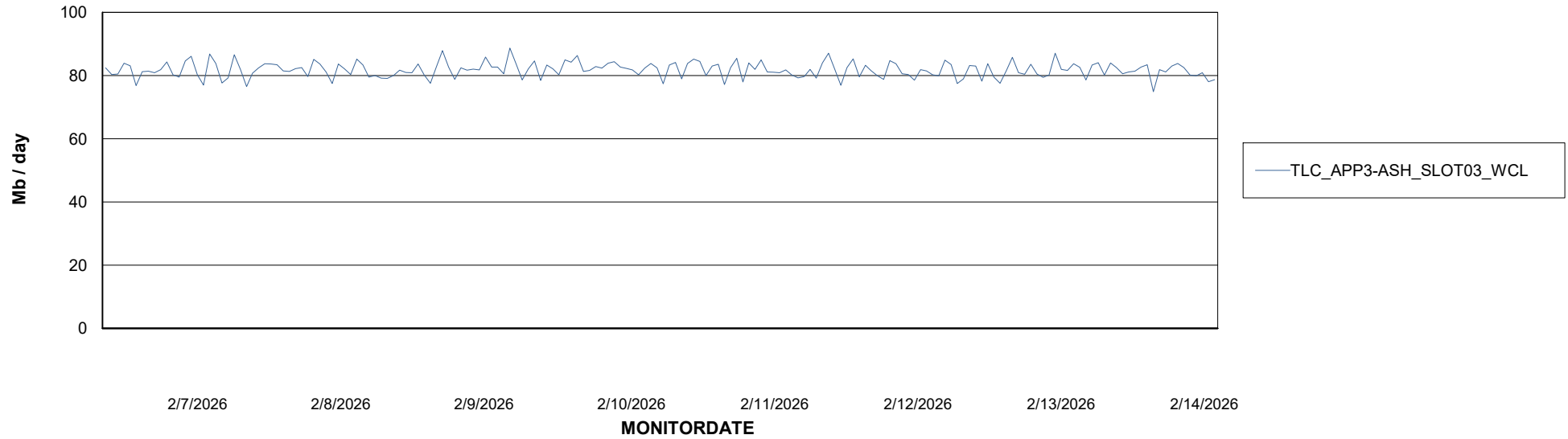
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## ABSSolute Application Server Services

### Avg memory used per ABS Web component



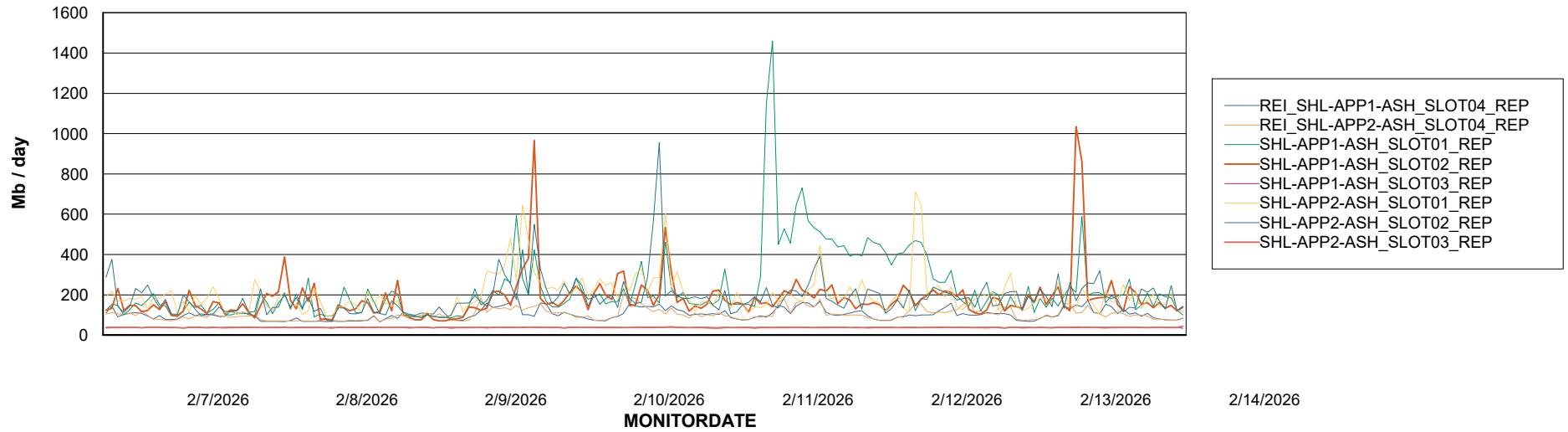
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



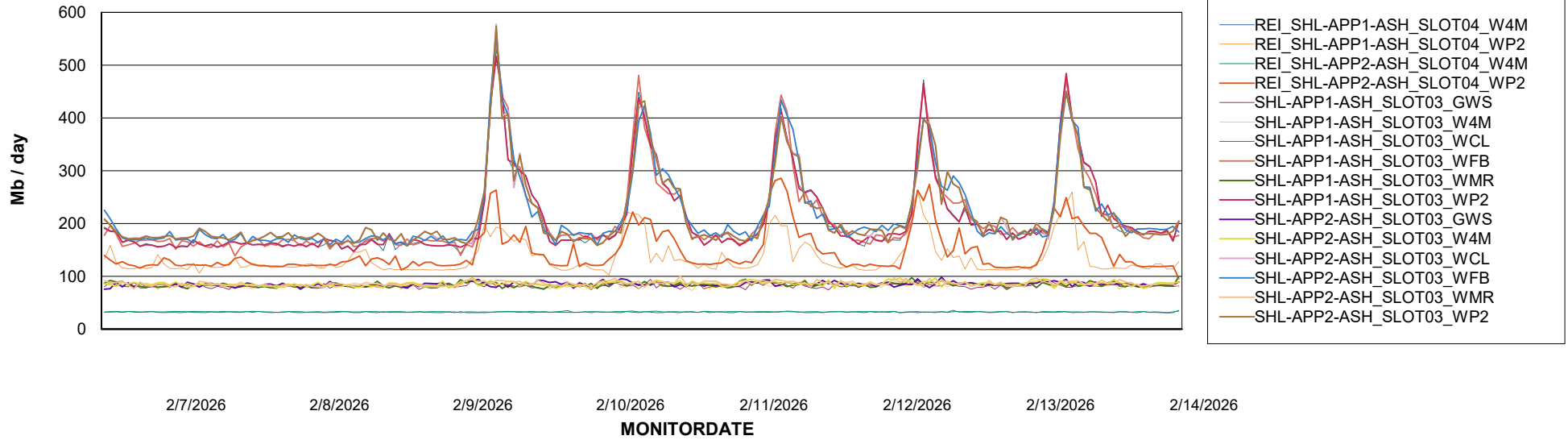
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

