

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD_ABS01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 2/14/2026 | 38 | 499 | 312 | 70 | 400 | 121 | 30 | 400 | 279 | 80 |
| 2/13/2026 | 38 | 499 | 312 | 70 | 400 | 121 | 30 | 400 | 279 | 81 |
| 2/12/2026 | 38 | 499 | 311 | 70 | 400 | 121 | 30 | 400 | 279 | 81 |
| 2/11/2026 | 38 | 499 | 311 | 70 | 400 | 121 | 30 | 400 | 279 | 81 |
| 2/10/2026 | 37 | 499 | 313 | 70 | 400 | 121 | 30 | 400 | 279 | 81 |
| 2/9/2026 | 37 | 499 | 313 | 70 | 400 | 121 | 30 | 400 | 279 | 81 |
| 2/8/2026 | 37 | 499 | 313 | 70 | 400 | 121 | 30 | 400 | 279 | 81 |

Harddisk Usage RFL_PRD_ABS02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 2/14/2026 | 72 | 499 | 138 | 63 | 600 | 221 | 16 | 600 | 503 | 88 |
| 2/13/2026 | 72 | 499 | 139 | 63 | 600 | 222 | 16 | 600 | 503 | 89 |
| 2/12/2026 | 72 | 499 | 139 | 63 | 600 | 221 | 16 | 600 | 503 | 88 |
| 2/11/2026 | 69 | 499 | 153 | 63 | 600 | 221 | 16 | 600 | 503 | 88 |
| 2/10/2026 | 68 | 499 | 161 | 63 | 600 | 221 | 16 | 600 | 503 | 88 |
| 2/9/2026 | 68 | 499 | 161 | 63 | 600 | 221 | 16 | 600 | 503 | 88 |
| 2/8/2026 | 68 | 499 | 160 | 63 | 600 | 221 | 16 | 600 | 503 | 88 |

Weekly SLA Customer Report

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Harddisk Usage RFL_PRD_ABSWEB

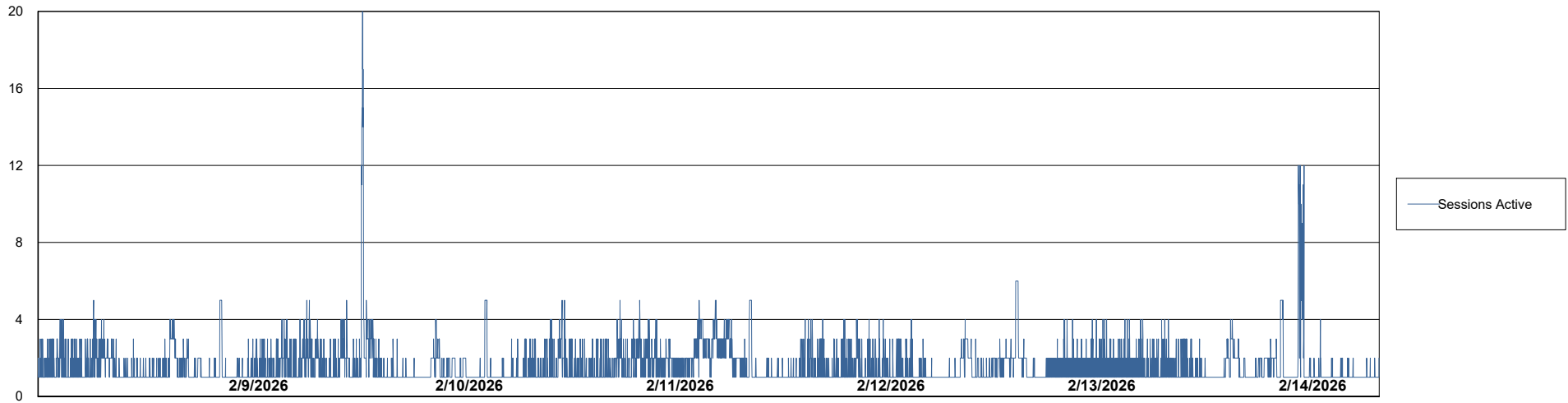
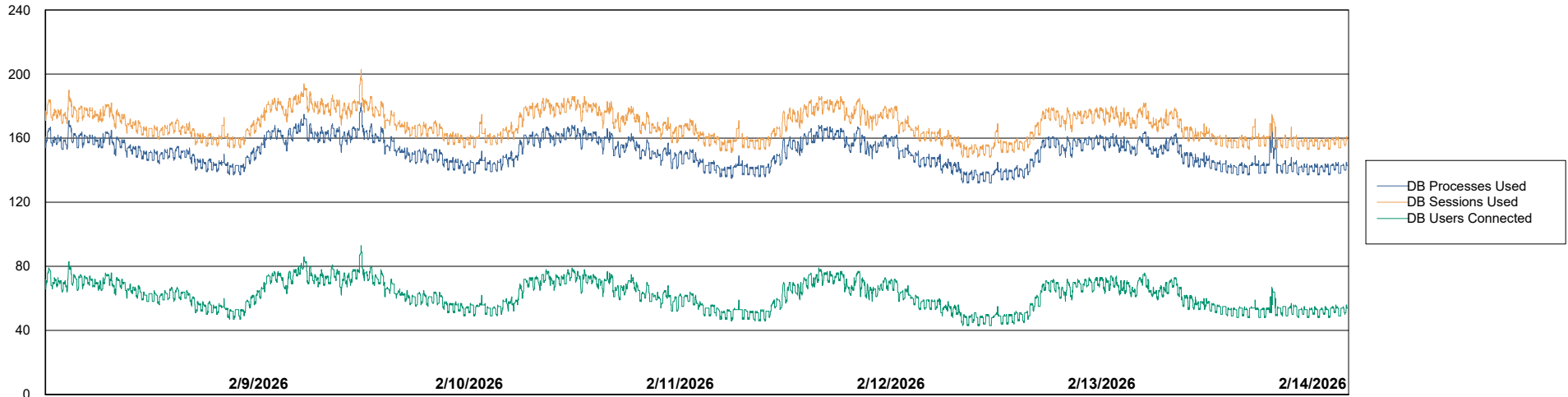
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 2/14/2026 | 72 | 126 | 36 |
| 2/13/2026 | 72 | 126 | 36 |
| 2/12/2026 | 71 | 126 | 36 |
| 2/11/2026 | 71 | 126 | 36 |
| 2/10/2026 | 72 | 126 | 36 |
| 2/9/2026 | 72 | 126 | 36 |
| 2/8/2026 | 72 | 126 | 36 |

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Database Performance RFL_PRD_ABS01_DB



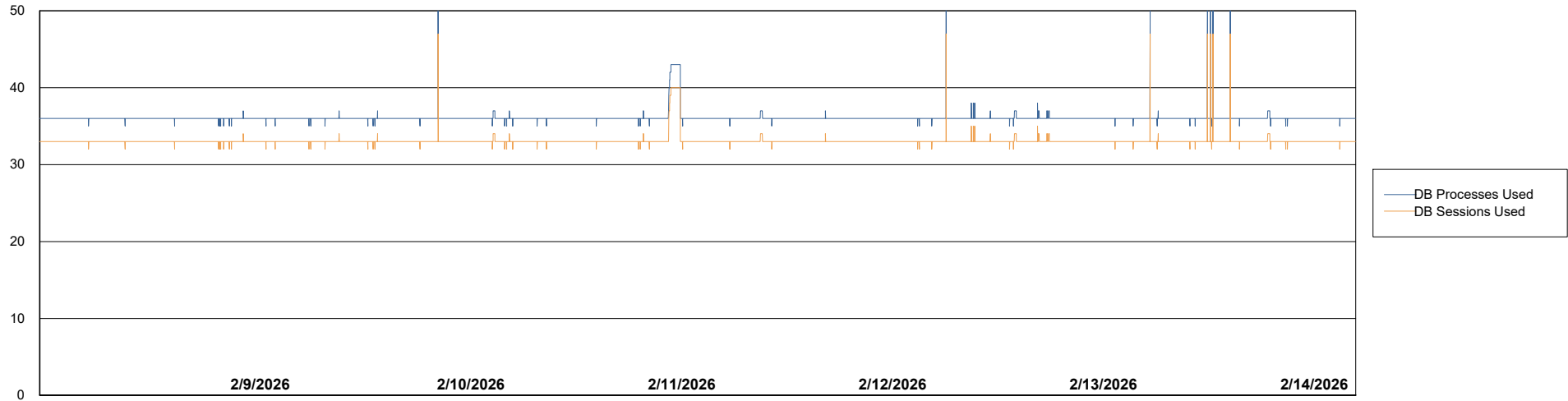
Weekly SLA Customer Report

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Database Performance RFL_PRD_ABS02_STB_DB

DB Processes Max 1,000



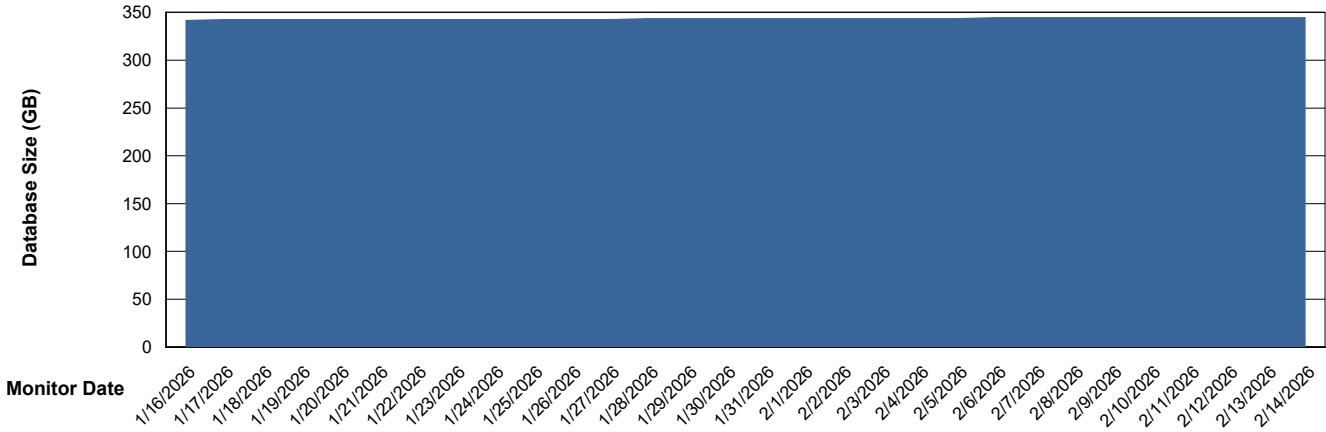
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DATABASE SIZE RFL_PRD_ABS01_DB

Database growth over last month



Database Tablespace RFL_PRD_ABS01_DB

| Date | Tablespace Name | MaxFilesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|------------------|---------------|-----------------|
| 2/14/2026 | ABSDATA | 160 | 94 | 41 |
| | INDX | 288 | 233 | 19 |
| 2/13/2026 | ABSDATA | 160 | 94 | 41 |
| | INDX | 288 | 233 | 19 |
| 2/12/2026 | ABSDATA | 160 | 94 | 41 |
| | INDX | 288 | 233 | 19 |
| 2/11/2026 | ABSDATA | 160 | 94 | 41 |
| | INDX | 288 | 233 | 19 |
| 2/10/2026 | ABSDATA | 160 | 94 | 41 |
| | INDX | 288 | 233 | 19 |
| 2/9/2026 | ABSDATA | 160 | 94 | 41 |
| | INDX | 288 | 233 | 19 |
| 2/8/2026 | ABSDATA | 160 | 94 | 41 |
| | INDX | 288 | 233 | 19 |

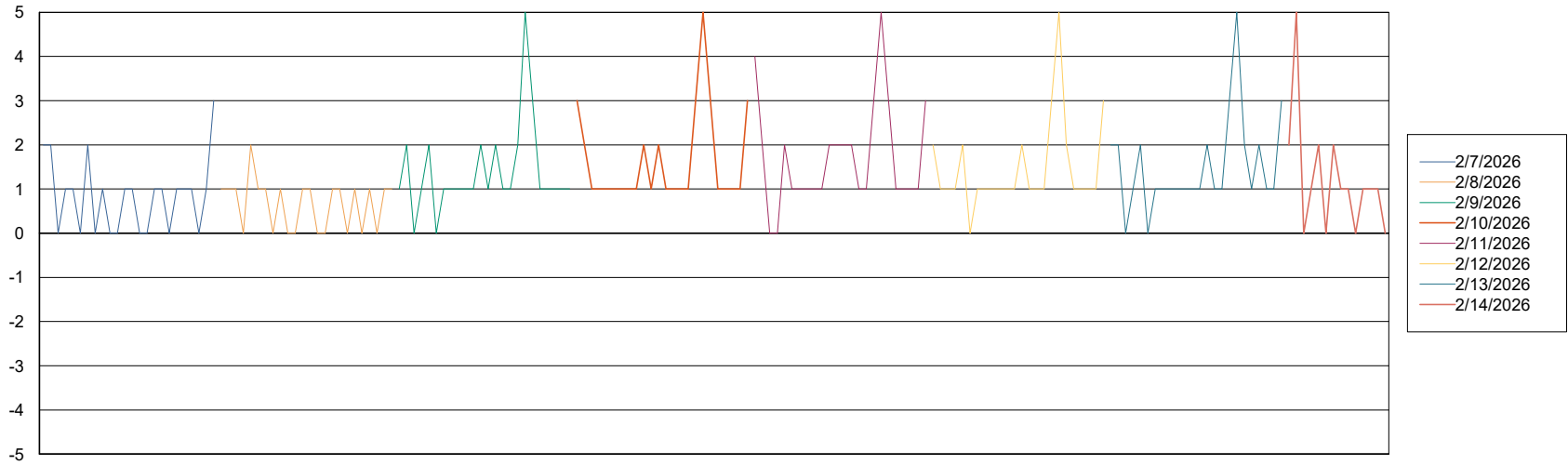
Weekly SLA Customer Report

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Standby Database Health RFL_Production

Recovery lag for last 7 days



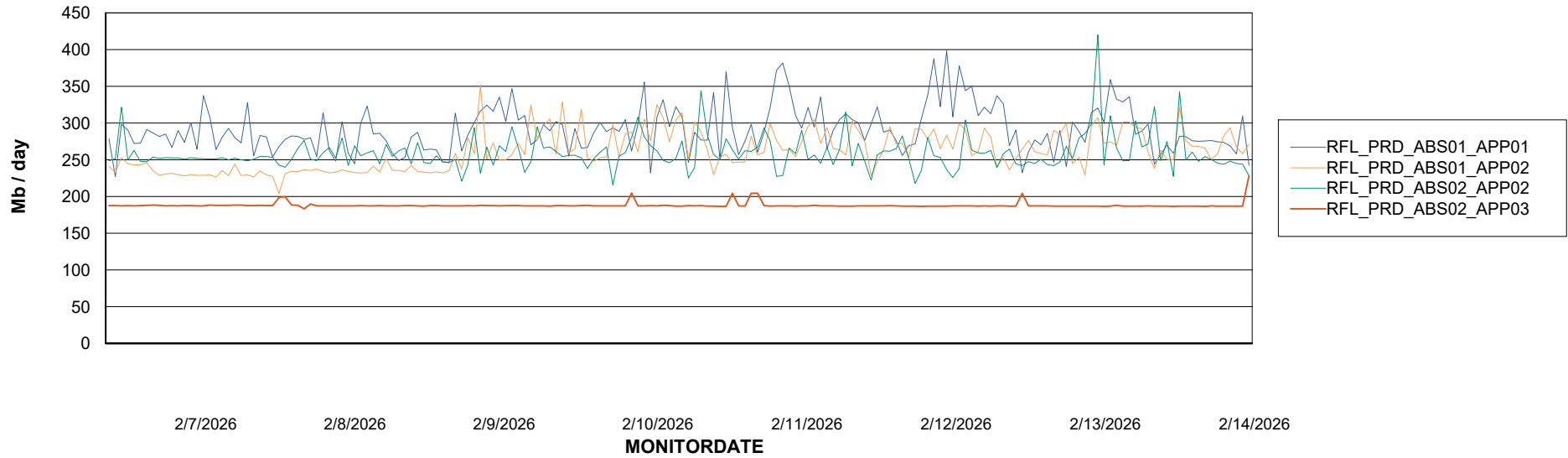
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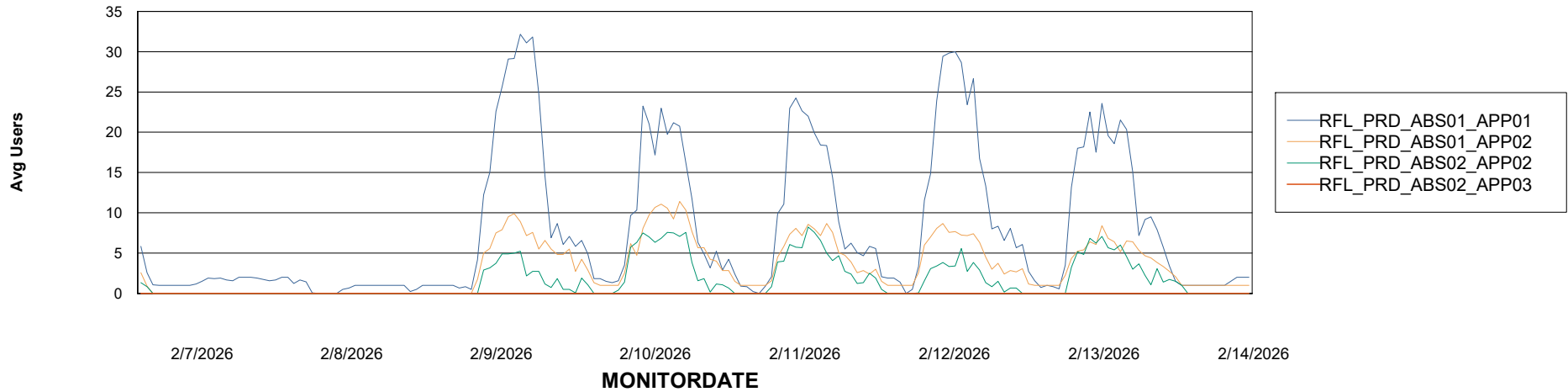


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



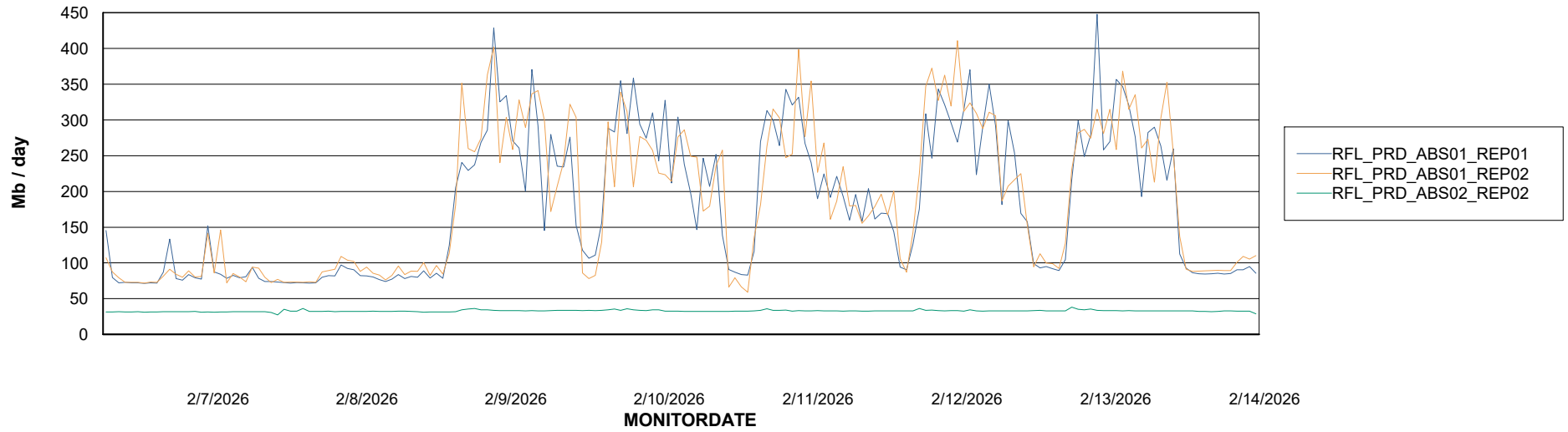
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



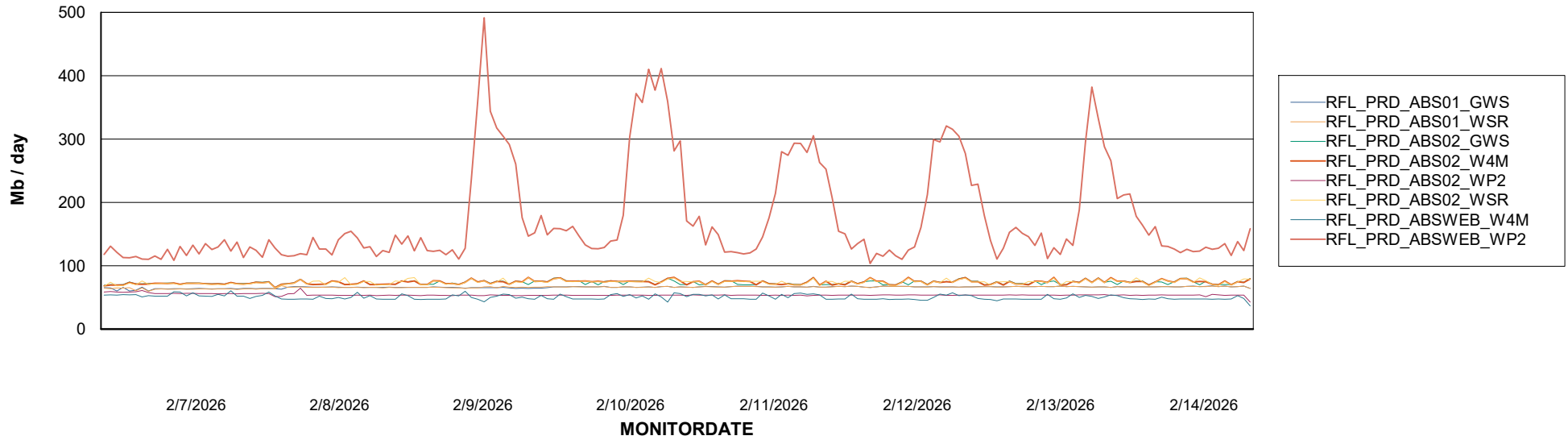
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

