

Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



Harddisk Usage NIX_PRD_ABSAPP01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 2/14/2026 | 28 | 207 | 150 | 100 | 98 | 0 |
| 2/13/2026 | 28 | 207 | 150 | 100 | 98 | 0 |
| 2/12/2026 | 28 | 207 | 149 | 100 | 98 | 0 |
| 2/11/2026 | 28 | 207 | 149 | 100 | 98 | 0 |
| 2/10/2026 | 28 | 207 | 149 | 100 | 98 | 0 |
| 2/9/2026 | 28 | 207 | 148 | 100 | 98 | 0 |
| 2/8/2026 | 28 | 207 | 148 | 100 | 98 | 0 |

Harddisk Usage NIX_PRD_ABSBI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 2/14/2026 | 49 | 179 | 92 | 48 | 700 | 363 |
| 2/13/2026 | 49 | 179 | 92 | 48 | 700 | 361 |
| 2/12/2026 | 49 | 179 | 92 | 48 | 700 | 361 |
| 2/11/2026 | 49 | 179 | 92 | 48 | 700 | 361 |
| 2/10/2026 | 49 | 179 | 92 | 48 | 700 | 361 |
| 2/9/2026 | 49 | 179 | 92 | 48 | 700 | 361 |
| 2/8/2026 | 49 | 179 | 92 | 48 | 700 | 361 |

Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



Harddisk Usage NIX_PRD_ABSDB01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 2/14/2026 | 39 | 554 | 340 | 15 | 586 | 499 | 35 | 605 | 396 | 61 |
| 2/13/2026 | 39 | 554 | 340 | 15 | 586 | 499 | 35 | 605 | 393 | 61 |
| 2/12/2026 | 39 | 554 | 340 | 15 | 586 | 499 | 35 | 605 | 393 | 61 |
| 2/11/2026 | 39 | 554 | 340 | 15 | 586 | 499 | 35 | 605 | 392 | 61 |
| 2/10/2026 | 39 | 554 | 340 | 15 | 586 | 499 | 35 | 605 | 392 | 61 |
| 2/9/2026 | 39 | 554 | 340 | 15 | 586 | 499 | 35 | 605 | 391 | 61 |
| 2/8/2026 | 39 | 554 | 340 | 15 | 586 | 499 | 35 | 605 | 394 | 61 |

Harddisk Usage NIX_PRD_ABSDB02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Total disk space on H: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|-----------------------------|
| 2/14/2026 | 85 | 574 | 88 | 20 | 588 | 469 | 42 | 684 | 396 | 6 |
| 2/13/2026 | 85 | 574 | 88 | 20 | 588 | 469 | 42 | 684 | 393 | 6 |
| 2/12/2026 | 83 | 574 | 98 | 20 | 588 | 469 | 42 | 684 | 395 | 6 |
| 2/11/2026 | 85 | 574 | 88 | 20 | 588 | 469 | 43 | 684 | 392 | 6 |
| 2/10/2026 | 85 | 574 | 88 | 20 | 588 | 469 | 43 | 684 | 392 | 6 |
| 2/9/2026 | 85 | 574 | 87 | 20 | 588 | 469 | 43 | 684 | 391 | 6 |
| 2/8/2026 | 85 | 574 | 87 | 20 | 588 | 469 | 42 | 684 | 394 | 6 |

Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



Harddisk Usage NIX_PRD_ABSWEB02

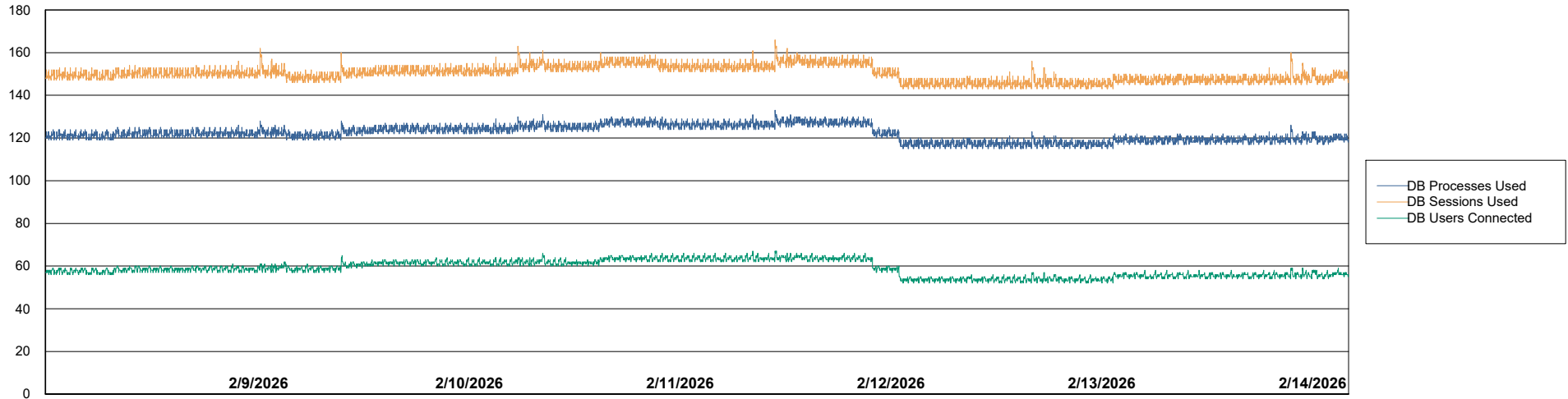
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 2/14/2026 | 76 | 300 | 73 |
| 2/13/2026 | 76 | 300 | 73 |
| 2/12/2026 | 76 | 300 | 73 |
| 2/11/2026 | 76 | 300 | 73 |
| 2/10/2026 | 76 | 300 | 73 |
| 2/9/2026 | 76 | 300 | 73 |
| 2/8/2026 | 76 | 300 | 73 |

Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



Database Performance NIX_PRD_ABSBI_ABS1

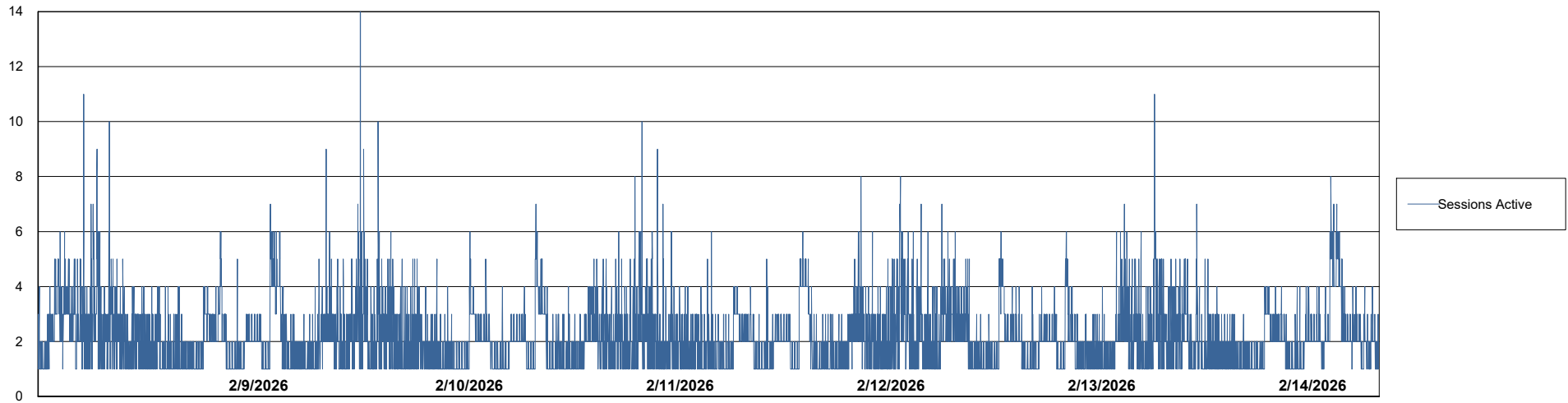
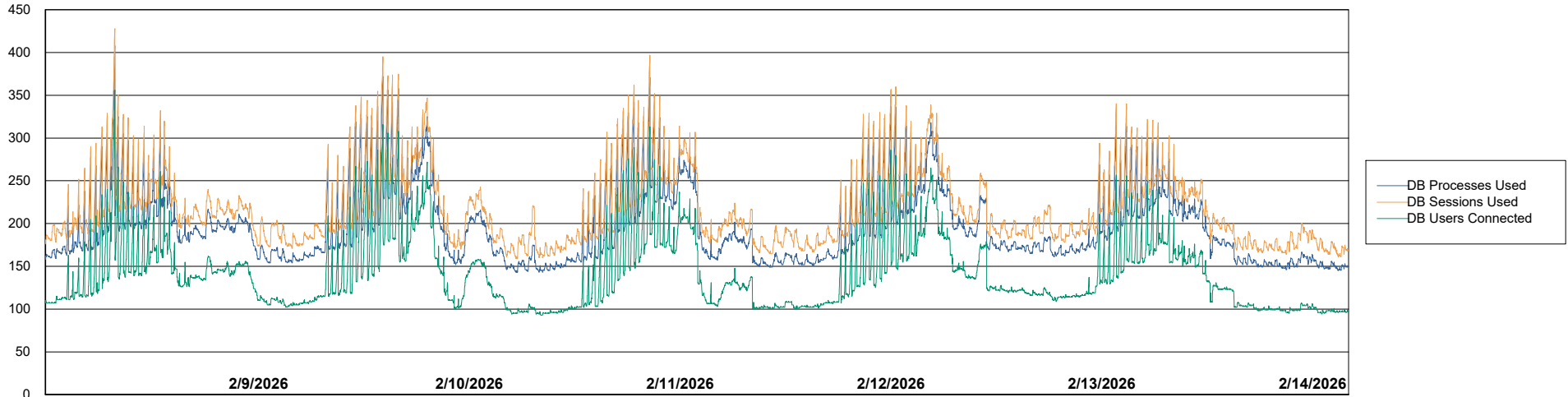


Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



Database Performance NIX_PRD_ABSD01_ABS1



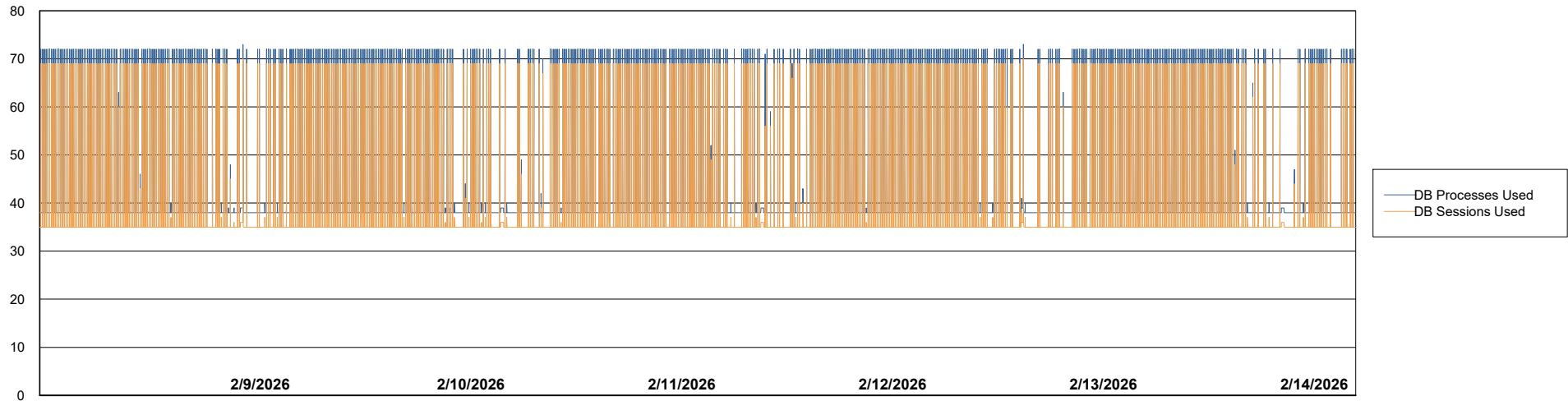
Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



Database Performance NIX_PRD_ABSDB02_HSBABS1

DB Processes Max 300



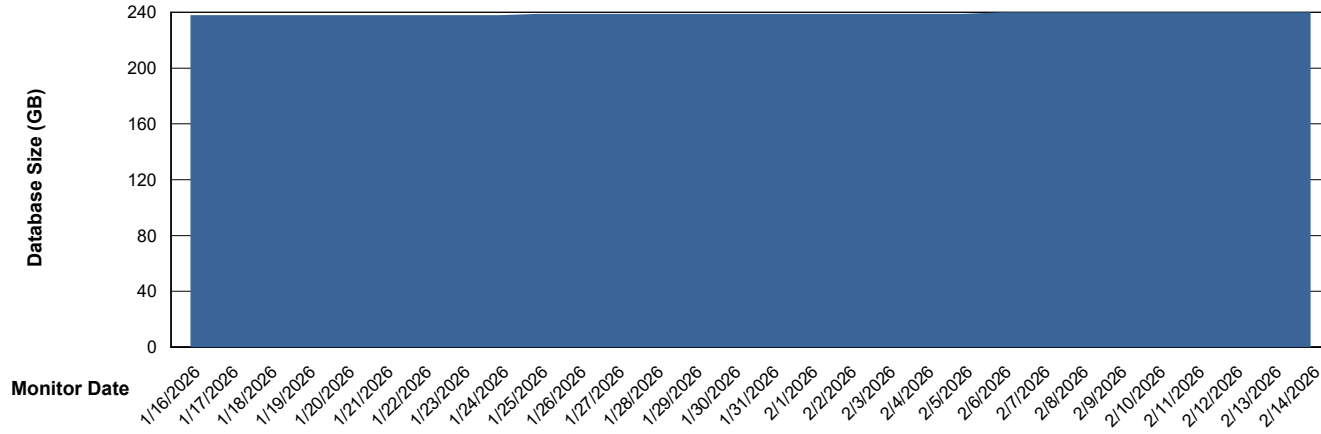
Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



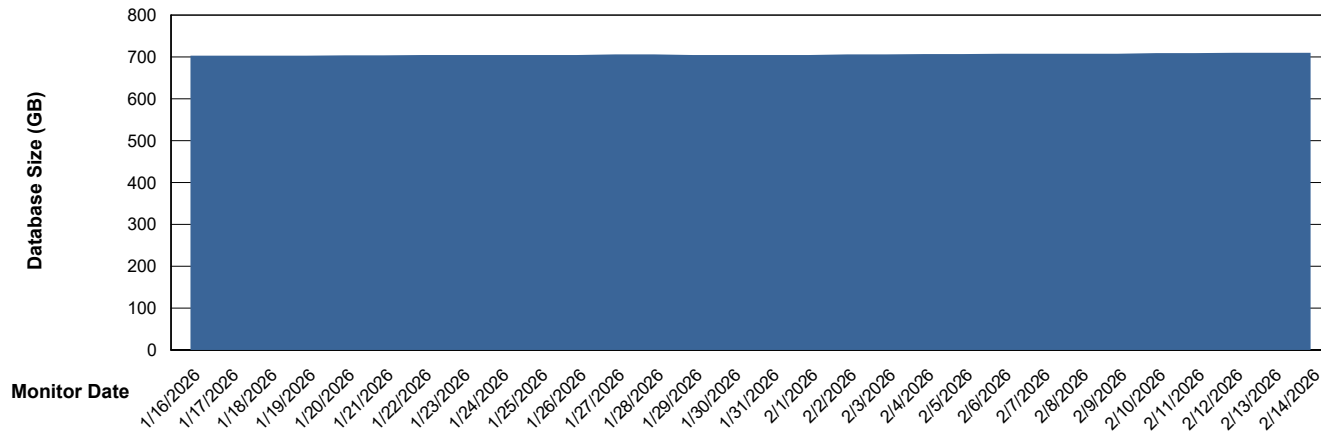
DATABASE SIZE NIX_PRD_ABSBI_ABS1

Database growth over last month



DATABASE SIZE NIX_PRD_ABSDB01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



Database Tablespace NIX_PRD_ABSBI_ABS1

| Date | Tablespace Name | MaxFilesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|------------------|---------------|-----------------|
| 2/14/2026 | ABSDATA | 128 | 103 | 19 |
| | INDX | 160 | 135 | 15 |
| 2/13/2026 | ABSDATA | 128 | 103 | 19 |
| | INDX | 160 | 135 | 15 |
| 2/12/2026 | ABSDATA | 128 | 103 | 19 |
| | INDX | 160 | 135 | 15 |
| 2/11/2026 | ABSDATA | 128 | 103 | 19 |
| | INDX | 160 | 135 | 15 |
| 2/10/2026 | ABSDATA | 128 | 103 | 19 |
| | INDX | 160 | 135 | 15 |
| 2/9/2026 | ABSDATA | 128 | 103 | 19 |
| | INDX | 160 | 135 | 15 |
| 2/8/2026 | ABSDATA | 128 | 103 | 19 |
| | INDX | 160 | 135 | 15 |

Weekly SLA Customer Report

Customer NIX_Production
 Database ID 51



Database Tablespace NIX_PRD_ABSD01_ABS1

| Date | Tablespace Name | MaxFilesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|------------------|---------------|-----------------|
| 2/14/2026 | ABSDATA | 416 | 375 | 10 |
| | INDX | 416 | 307 | 26 |
| 2/13/2026 | ABSDATA | 416 | 375 | 10 |
| | INDX | 416 | 307 | 26 |
| 2/12/2026 | ABSDATA | 416 | 375 | 10 |
| | INDX | 416 | 307 | 26 |
| 2/11/2026 | ABSDATA | 416 | 374 | 10 |
| | INDX | 416 | 307 | 26 |
| 2/10/2026 | ABSDATA | 416 | 374 | 10 |
| | INDX | 416 | 307 | 26 |
| 2/9/2026 | ABSDATA | 416 | 373 | 10 |
| | INDX | 416 | 307 | 26 |
| 2/8/2026 | ABSDATA | 416 | 373 | 10 |
| | INDX | 416 | 307 | 26 |

BI Status and last ETL error for NIX_PRD_ABSBI_ABS1

| | Mon 9/2/2026 | Tue 10/2/2026 | Wed 11/2/2026 | Thu 12/2/2026 | Fri 13/2/2026 | Sat 14/2/2026 |
|-------------------------------------|--------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



| BI last ETL error for | NIX_PRD_ABSBI_ABS1 |
|-----------------------|--------------------|
|-----------------------|--------------------|

| | |
|-----------------|------|
| Sun, 8-02-2026 | None |
| Wed, 11-02-2026 | None |
| Fri, 13-02-2026 | None |
| Sun, 8-02-2026 | None |
| Mon, 9-02-2026 | None |
| Wed, 11-02-2026 | None |
| Sat, 14-02-2026 | None |
| Tue, 10-02-2026 | None |
| Fri, 13-02-2026 | None |
| Sat, 14-02-2026 | None |
| Mon, 9-02-2026 | None |
| Tue, 10-02-2026 | None |
| Thu, 12-02-2026 | None |
| Thu, 12-02-2026 | None |

Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



Standby Database Health NIX_Production

Recovery lag for last 7 days



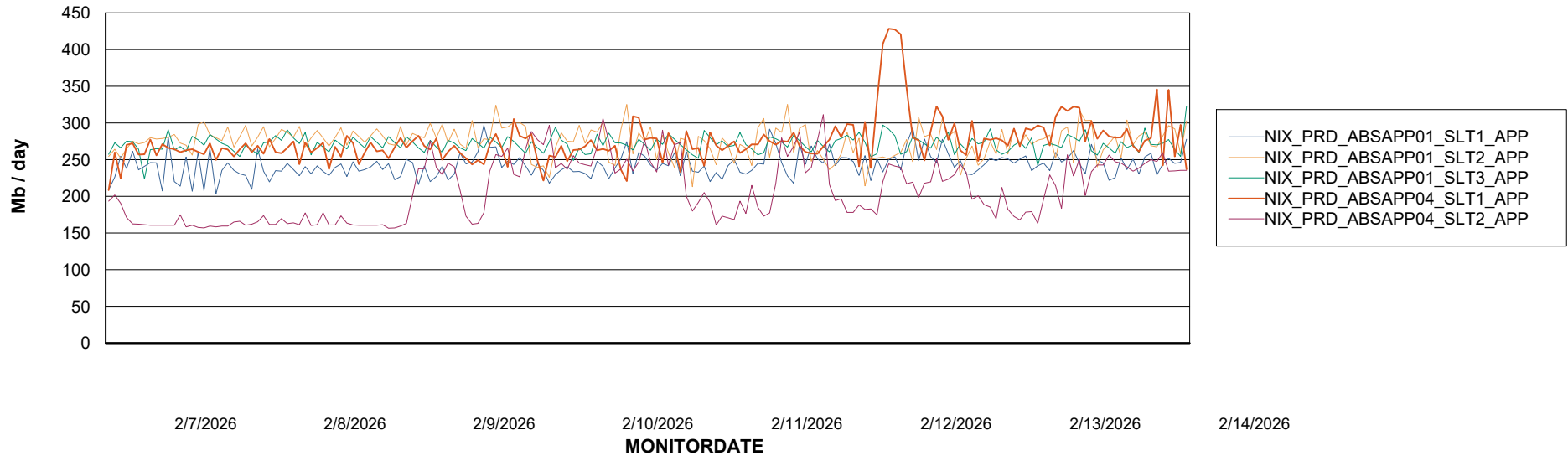
Weekly SLA Customer Report

Customer NIX_Production
Database ID 51

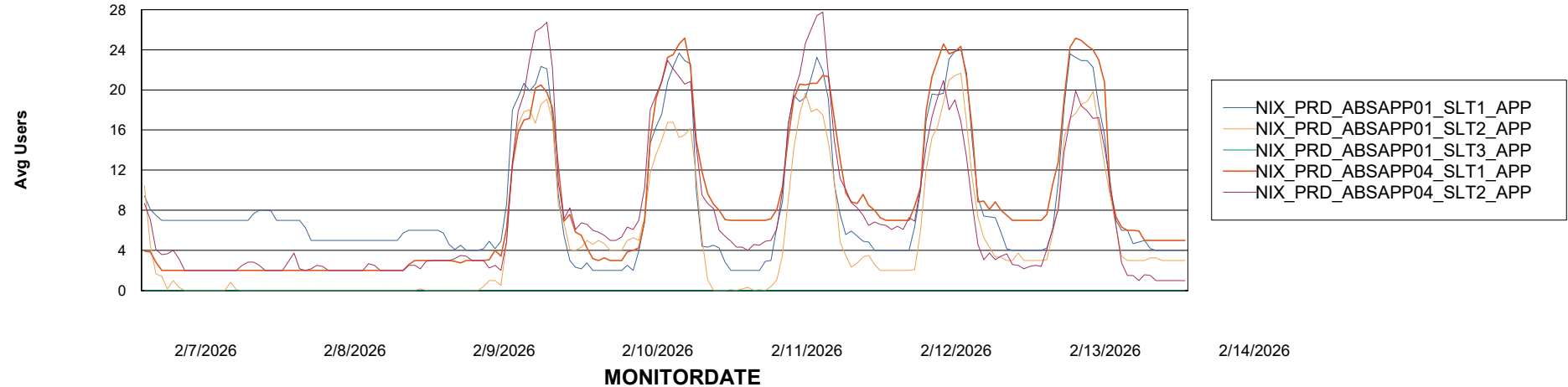


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



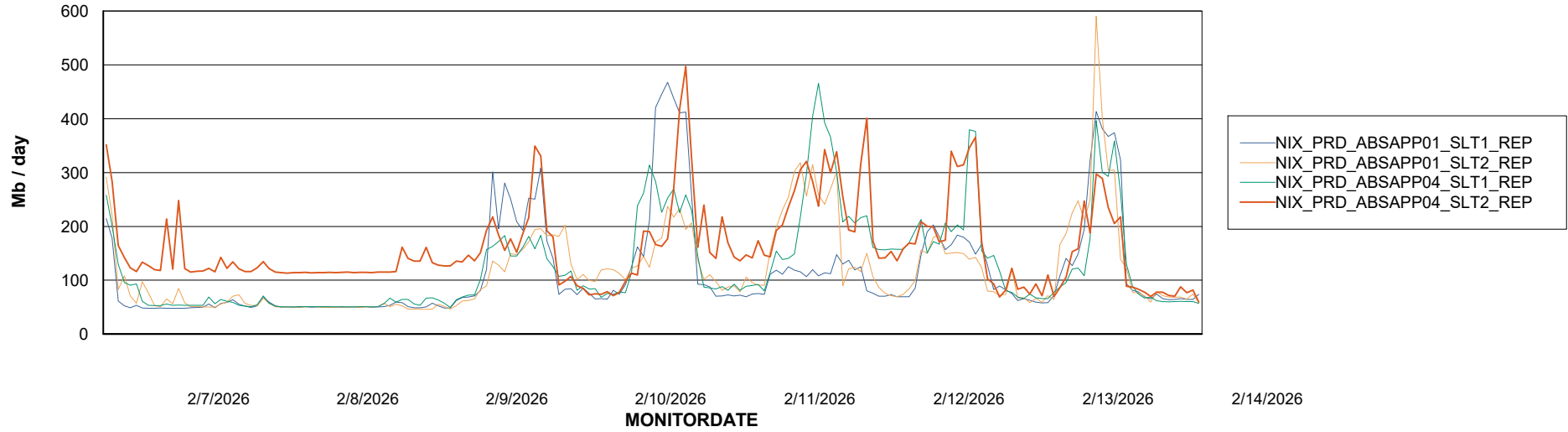
Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



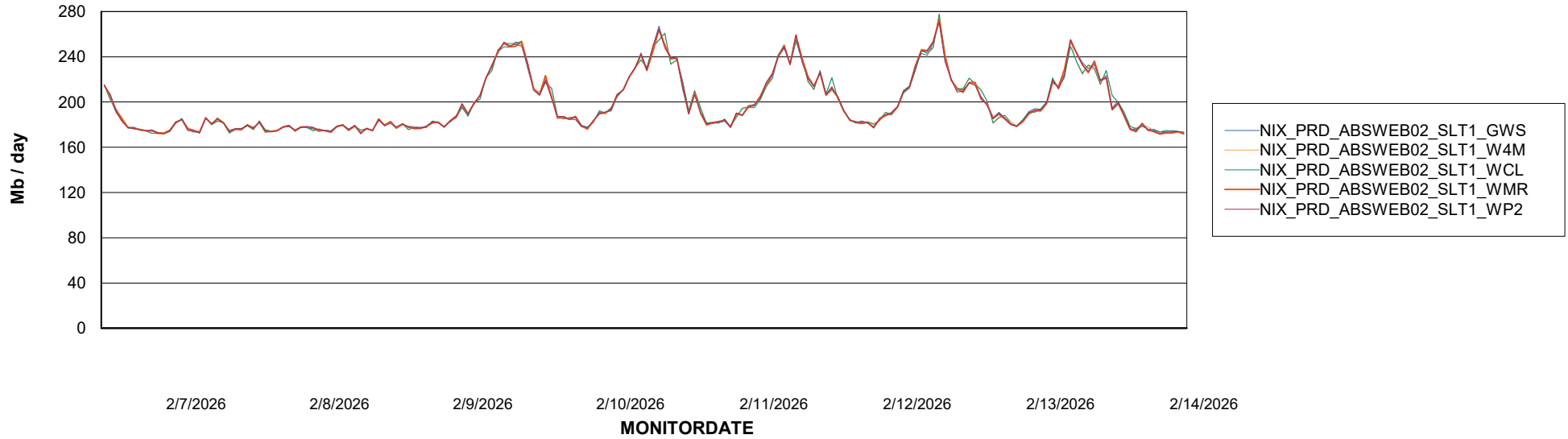
Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer NIX_Production
Database ID 51



Disaster per ABS component

