

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
2/7/2026	23	44	34	73	100	27	37	1	1	98
2/6/2026	23	44	34	73	100	27	37	1	1	98
2/5/2026	23	44	34	73	100	27	37	1	1	98
2/4/2026	23	44	34	73	100	27	37	1	1	98
2/3/2026	23	44	34	73	100	27	37	1	1	98
2/2/2026	23	44	34	73	100	27	37	1	1	98
2/1/2026	23	44	34	73	100	27	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
2/7/2026	15	39	33	83	100	17	37	1	1	98
2/6/2026	15	39	33	83	100	17	37	1	1	98
2/5/2026	15	39	33	83	100	17	37	1	1	98
2/4/2026	15	39	33	83	100	17	37	1	1	98
2/3/2026	15	39	33	83	100	17	37	1	1	98
2/2/2026	15	39	33	83	100	17	37	1	1	98
2/1/2026	15	39	33	83	100	17	37	1	1	98

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
2/7/2026	17	44	37	36	1	1	42	100	58	42
2/6/2026	17	44	37	36	1	1	42	100	58	43
2/5/2026	17	44	37	36	1	1	42	100	58	43
2/4/2026	17	44	37	36	1	1	42	100	58	43
2/3/2026	17	44	37	36	1	1	42	100	58	43
2/2/2026	17	44	37	36	1	1	42	100	58	43
2/1/2026	17	44	37	36	1	1	42	100	58	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
2/7/2026	23	44	34	36	1	1	65	100	35	15
2/6/2026	23	44	34	36	1	1	65	100	35	15
2/5/2026	23	44	34	36	1	1	65	100	35	15
2/4/2026	23	44	34	36	1	1	65	100	35	14
2/3/2026	23	44	34	36	1	1	65	100	35	15
2/2/2026	23	44	34	36	1	1	65	100	35	15
2/1/2026	23	44	34	36	1	1	65	100	35	15

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
2/7/2026	19	44	36	36	1	1	76	100	24	36
2/6/2026	19	44	36	36	1	1	76	100	24	36
2/5/2026	19	44	36	36	1	1	76	100	24	35
2/4/2026	19	44	36	36	1	1	76	100	24	35
2/3/2026	19	44	36	36	1	1	76	100	24	36
2/2/2026	19	44	36	36	1	1	76	100	24	36
2/1/2026	19	44	36	36	1	1	76	100	24	36

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
2/7/2026	51	39	19	38	1	1	98	10	0
2/6/2026	51	39	19	38	1	1	98	10	0
2/5/2026	51	39	19	38	1	1	98	10	0
2/4/2026	51	39	19	38	1	1	99	10	0
2/3/2026	51	39	19	38	1	1	99	10	0
2/2/2026	51	39	19	38	1	1	99	10	0
2/1/2026	51	39	19	38	1	1	99	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/7/2026	24	90	68
2/6/2026	24	90	68
2/5/2026	24	90	68
2/4/2026	24	90	68
2/3/2026	24	90	68
2/2/2026	24	90	68
2/1/2026	24	90	68

Harddisk Usage shl-winman2-ash

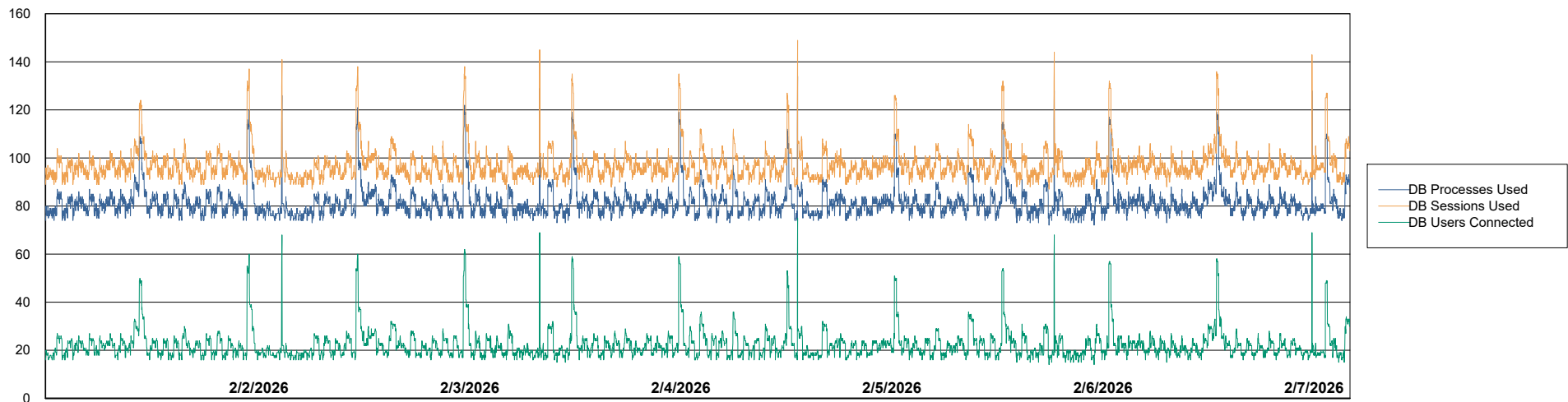
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/7/2026	32	60	41
2/6/2026	32	60	41
2/5/2026	32	60	41
2/4/2026	32	60	41
2/3/2026	32	60	41
2/2/2026	32	60	41
2/1/2026	32	60	41

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Database Performance SHL-BI-ASH_PROD_ABS1

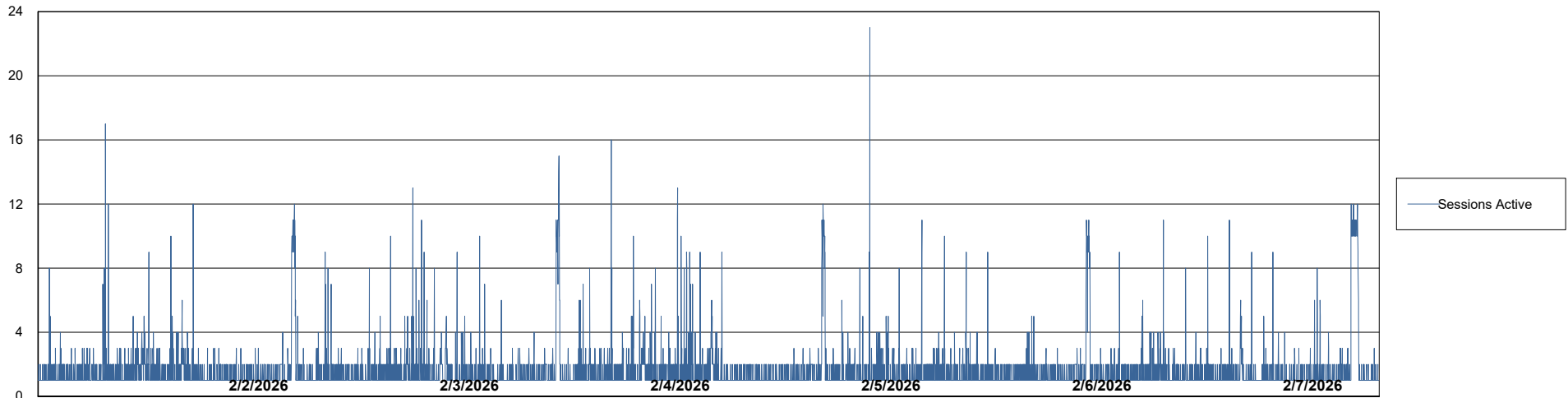
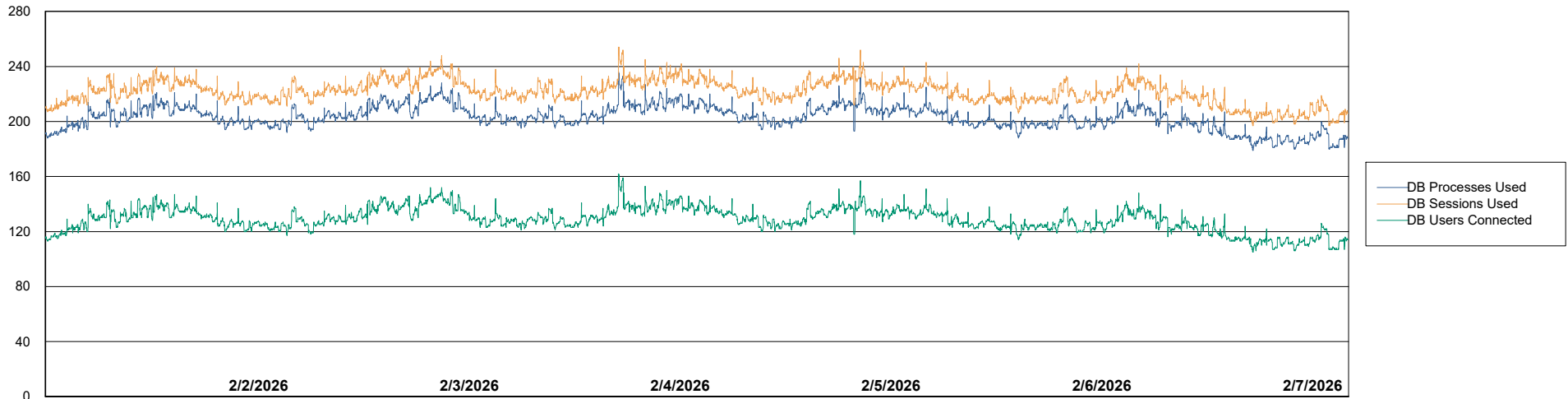


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Customer SHL OCI ASH Production
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Database Performance SHL-DBS1-ASH_PROD_ABS1



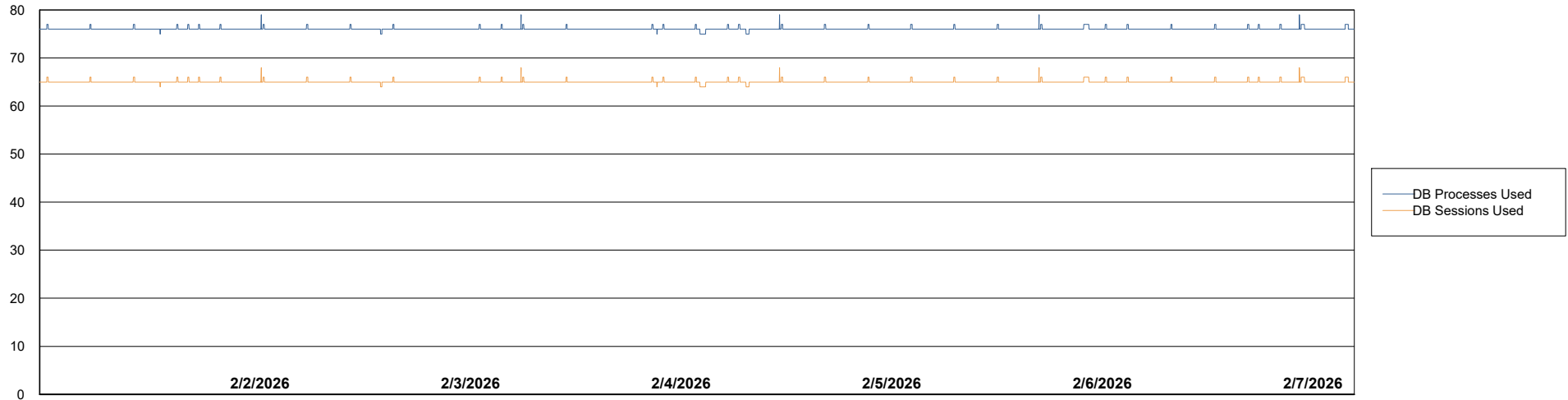
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000



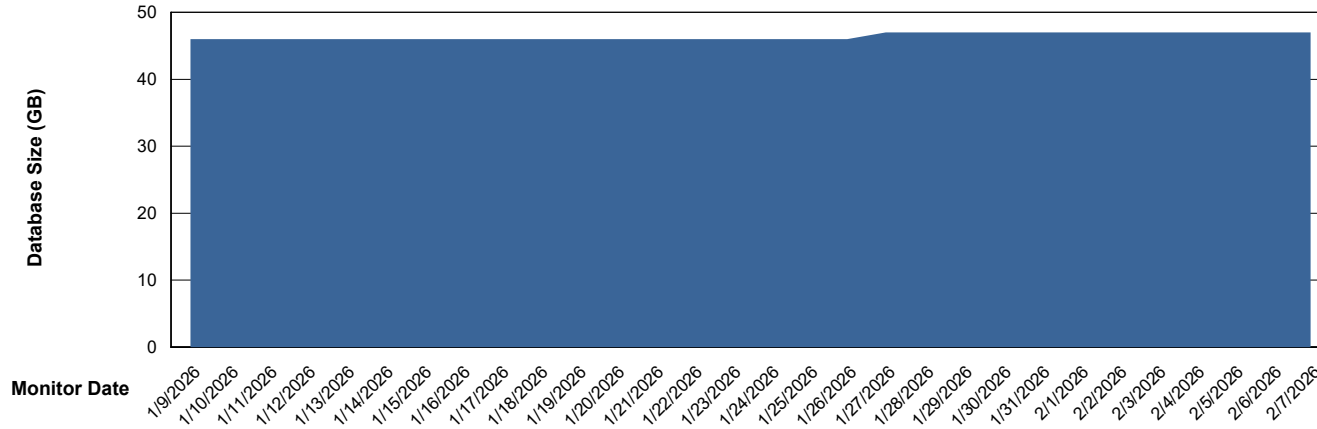
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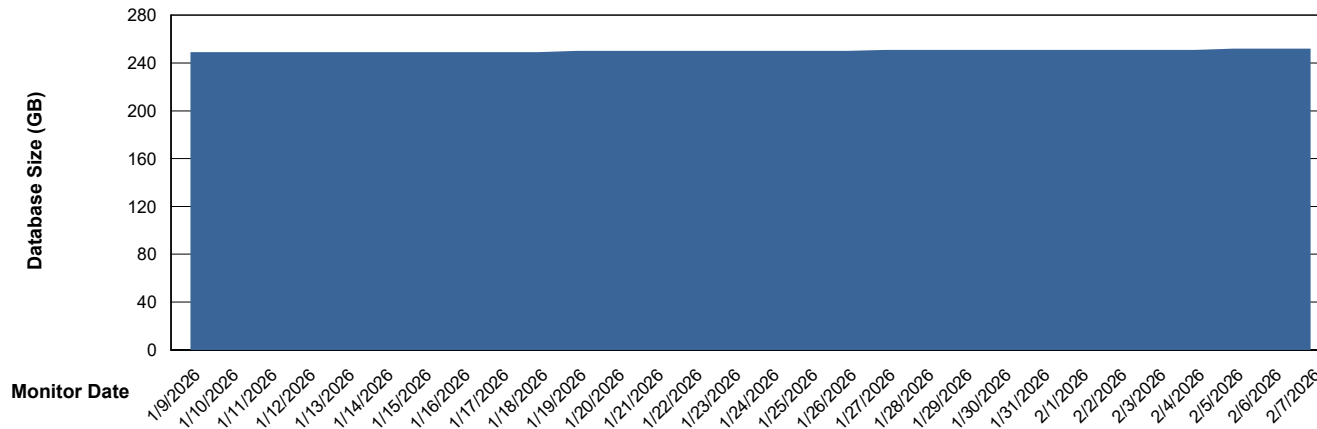
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
2/7/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/6/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/5/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/4/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/3/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/2/2026	ABSDATA	60	20	67
	INDX	120	21	83
2/1/2026	ABSDATA	60	20	67
	INDX	120	21	83

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	MaxFilesize (Gb)	Usedsize (Gb)	Percentage free
2/7/2026	ABSDATA	256	105	59
	INDX	252	116	54
2/6/2026	ABSDATA	256	105	59
	INDX	252	116	54
2/5/2026	ABSDATA	256	105	59
	INDX	252	116	54
2/4/2026	ABSDATA	256	105	59
	INDX	252	116	54
2/3/2026	ABSDATA	256	104	59
	INDX	252	116	54
2/2/2026	ABSDATA	256	104	59
	INDX	252	116	54
2/1/2026	ABSDATA	256	104	59
	INDX	252	116	54

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Sun, 1-02-2026	None
Mon, 2-02-2026	None
Wed, 4-02-2026	None
Sat, 7-02-2026	None
Tue, 3-02-2026	None
Thu, 5-02-2026	None
Fri, 6-02-2026	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



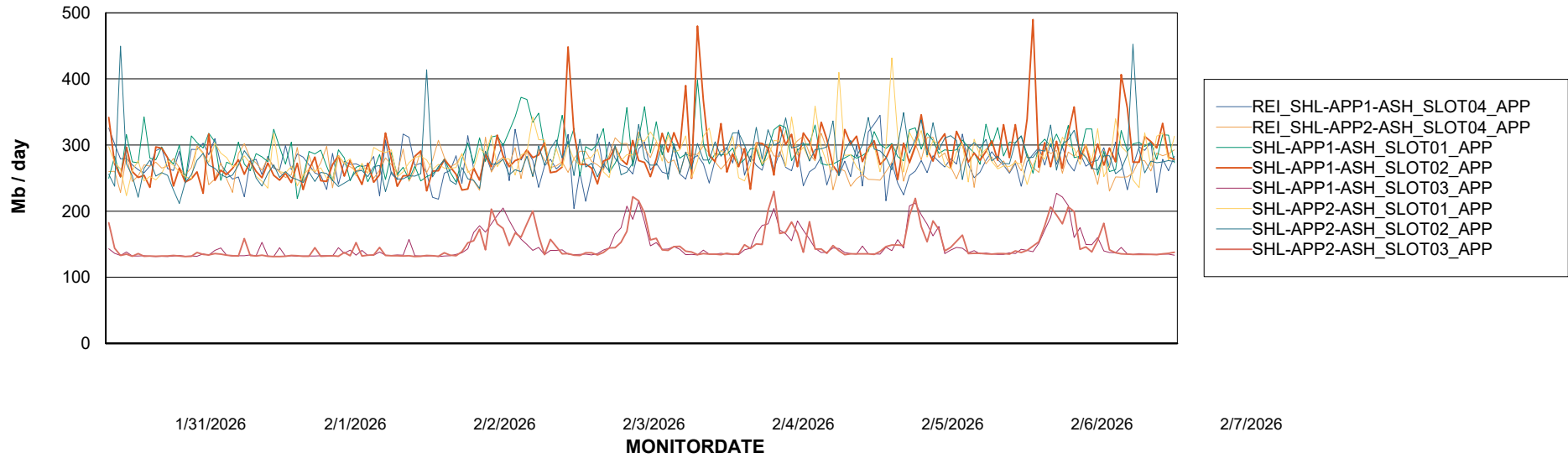
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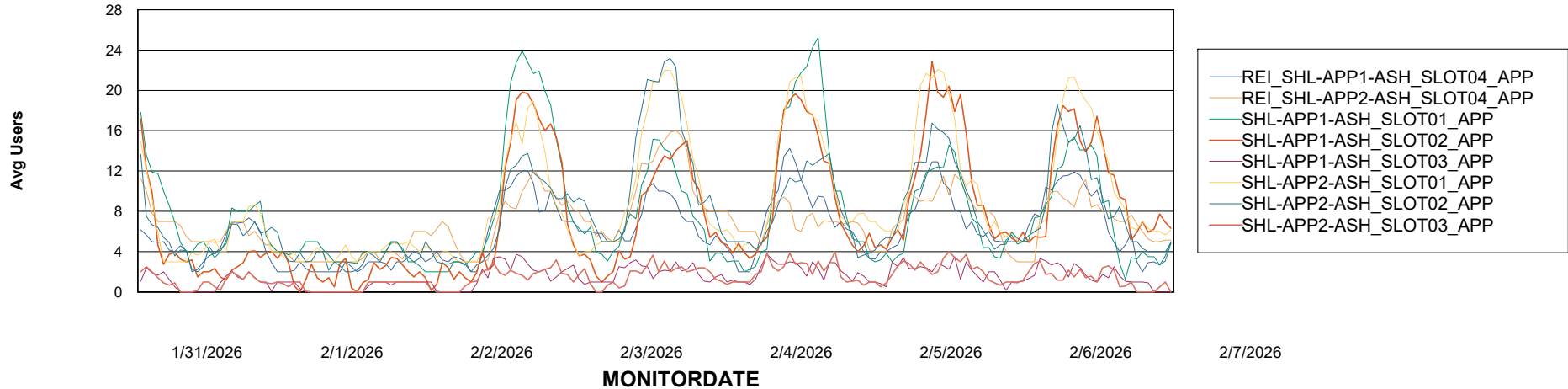


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



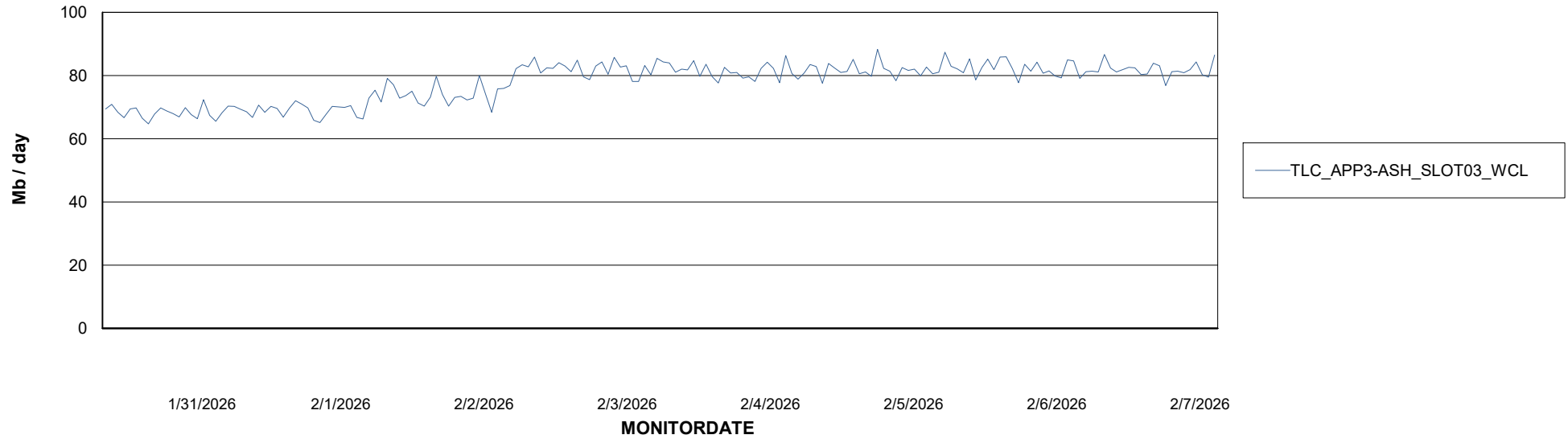
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ABSSolute Application Server Services

Avg memory used per ABS Web component



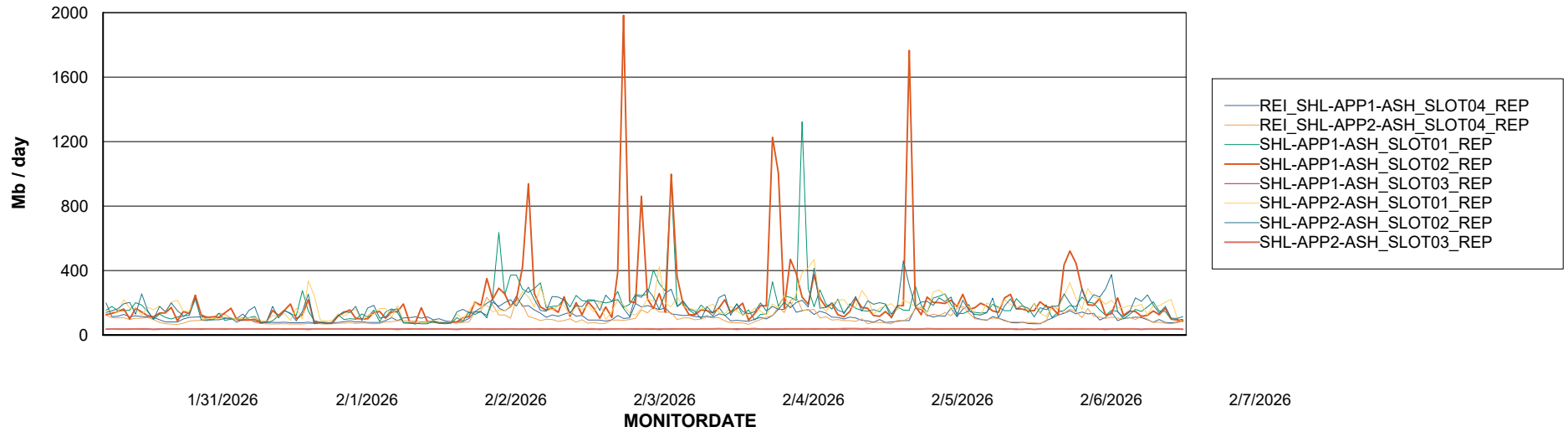
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



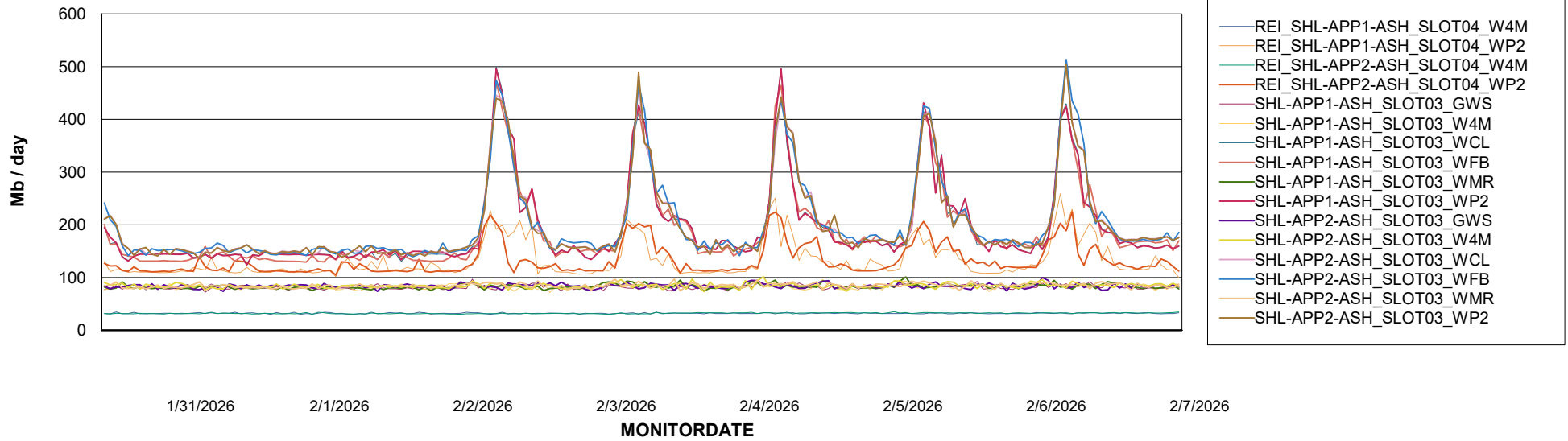
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

