

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage Future JSG\_PRD\_HVL-VS-ABSOBI

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/31/2026 | 61                        | 149                         | 59                         | 41                        | 900                         | 527                        |
| 1/30/2026 | 61                        | 149                         | 59                         | 42                        | 900                         | 524                        |
| 1/29/2026 | 60                        | 149                         | 60                         | 42                        | 900                         | 524                        |
| 1/28/2026 | 60                        | 149                         | 60                         | 42                        | 900                         | 524                        |
| 1/27/2026 | 60                        | 149                         | 59                         | 42                        | 900                         | 524                        |
| 1/26/2026 | 60                        | 149                         | 59                         | 42                        | 900                         | 524                        |
| 1/25/2026 | 60                        | 149                         | 59                         | 42                        | 900                         | 524                        |

Harddisk Usage JSG\_PRD\_BASHIR

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/31/2026 | 28                        | 149                         | 107                        | 15                        | 900                         | 761                        |
| 1/30/2026 | 28                        | 149                         | 108                        | 16                        | 900                         | 753                        |
| 1/29/2026 | 28                        | 149                         | 108                        | 16                        | 900                         | 753                        |
| 1/28/2026 | 28                        | 149                         | 108                        | 16                        | 900                         | 753                        |
| 1/27/2026 | 28                        | 149                         | 108                        | 16                        | 900                         | 753                        |
| 1/26/2026 | 28                        | 149                         | 108                        | 16                        | 900                         | 753                        |
| 1/25/2026 | 28                        | 149                         | 107                        | 16                        | 900                         | 753                        |

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Harddisk Usage JSG\_PRD\_CRUSHER

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/31/2026 | 48                        | 89                          | 47                         |
| 1/30/2026 | 48                        | 89                          | 47                         |
| 1/29/2026 | 48                        | 89                          | 46                         |
| 1/28/2026 | 48                        | 89                          | 46                         |
| 1/27/2026 | 48                        | 89                          | 46                         |
| 1/26/2026 | 48                        | 89                          | 46                         |
| 1/25/2026 | 47                        | 89                          | 48                         |

Harddisk Usage JSG\_PRD\_CYPHER

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/31/2026 | 60                        | 79                          | 32                         |
| 1/30/2026 | 60                        | 79                          | 32                         |
| 1/29/2026 | 60                        | 79                          | 32                         |
| 1/28/2026 | 60                        | 79                          | 32                         |
| 1/27/2026 | 60                        | 79                          | 32                         |
| 1/26/2026 | 60                        | 79                          | 32                         |
| 1/25/2026 | 59                        | 79                          | 32                         |

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## Harddisk Usage JSG\_PRD\_GUINAN

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/31/2026 | 40                        | 79                          | 47                         |
| 1/30/2026 | 40                        | 79                          | 47                         |
| 1/29/2026 | 40                        | 79                          | 47                         |
| 1/28/2026 | 40                        | 79                          | 47                         |
| 1/27/2026 | 40                        | 79                          | 47                         |
| 1/26/2026 | 40                        | 79                          | 47                         |
| 1/25/2026 | 39                        | 79                          | 48                         |

## Harddisk Usage JSG\_PRD\_LAFORGE

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/31/2026 | 30                        | 149                         | 105                        |
| 1/30/2026 | 30                        | 149                         | 105                        |
| 1/29/2026 | 30                        | 149                         | 105                        |
| 1/28/2026 | 30                        | 149                         | 105                        |
| 1/27/2026 | 30                        | 149                         | 105                        |
| 1/26/2026 | 30                        | 149                         | 105                        |
| 1/25/2026 | 30                        | 149                         | 105                        |

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Customer JSG\_Production (24/7)  
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## Harddisk Usage JSG\_PRD\_PICARD

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/31/2026 | 36                        | 149                         | 96                         | 22                        | 1,997                       | 1,554                      |
| 1/30/2026 | 36                        | 149                         | 96                         | 22                        | 1,997                       | 1,552                      |
| 1/29/2026 | 36                        | 149                         | 96                         | 22                        | 1,997                       | 1,551                      |
| 1/28/2026 | 36                        | 149                         | 96                         | 22                        | 1,997                       | 1,551                      |
| 1/27/2026 | 36                        | 149                         | 96                         | 22                        | 1,997                       | 1,552                      |
| 1/26/2026 | 36                        | 149                         | 96                         | 22                        | 1,997                       | 1,553                      |
| 1/25/2026 | 35                        | 149                         | 98                         | 22                        | 1,997                       | 1,552                      |

## Harddisk Usage JSG\_PRD\_RIKER

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/31/2026 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,559                      | 67                        | 500                         | 164                        |
| 1/30/2026 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,557                      | 71                        | 500                         | 145                        |
| 1/29/2026 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,556                      | 71                        | 500                         | 144                        |
| 1/28/2026 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,556                      | 71                        | 500                         | 145                        |
| 1/27/2026 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,556                      | 71                        | 500                         | 144                        |
| 1/26/2026 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,557                      | 75                        | 500                         | 127                        |
| 1/25/2026 | 55                        | 199                         | 89                         | 22                        | 1,997                       | 1,560                      | 68                        | 500                         | 159                        |

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## Harddisk Usage JSG\_PRD\_TEBOK

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/31/2026 | 63                        | 79                          | 30                         |
| 1/30/2026 | 63                        | 79                          | 30                         |
| 1/29/2026 | 63                        | 79                          | 30                         |
| 1/28/2026 | 63                        | 79                          | 30                         |
| 1/27/2026 | 63                        | 79                          | 30                         |
| 1/26/2026 | 63                        | 79                          | 30                         |
| 1/25/2026 | 62                        | 79                          | 31                         |

## Harddisk Usage JSG\_PRD\_TOMALAK

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/31/2026 | 59                        | 79                          | 33                         |
| 1/30/2026 | 59                        | 79                          | 33                         |
| 1/29/2026 | 59                        | 79                          | 33                         |
| 1/28/2026 | 59                        | 79                          | 33                         |
| 1/27/2026 | 59                        | 79                          | 33                         |
| 1/26/2026 | 59                        | 79                          | 33                         |
| 1/25/2026 | 57                        | 79                          | 34                         |

# Weekly SLA Customer Report

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## Harddisk Usage JSG\_PRD\_TROI

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/31/2026 | 29                        | 149                         | 106                        |
| 1/30/2026 | 29                        | 149                         | 106                        |
| 1/29/2026 | 29                        | 149                         | 106                        |
| 1/28/2026 | 29                        | 149                         | 106                        |
| 1/27/2026 | 29                        | 149                         | 106                        |
| 1/26/2026 | 29                        | 149                         | 106                        |
| 1/25/2026 | 29                        | 149                         | 107                        |

## Harddisk Usage JSG\_PRD\_WORF

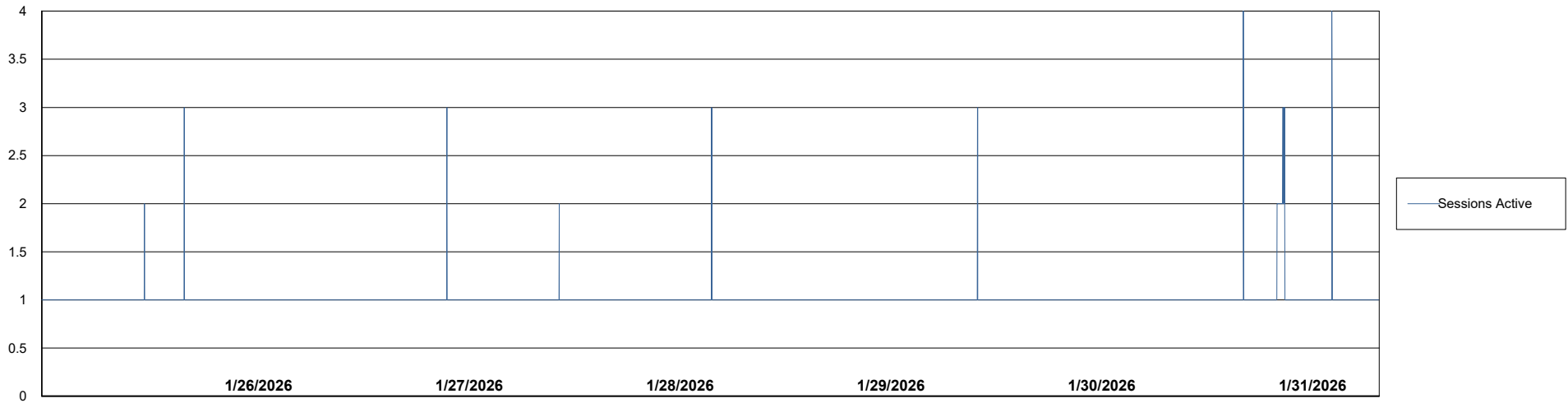
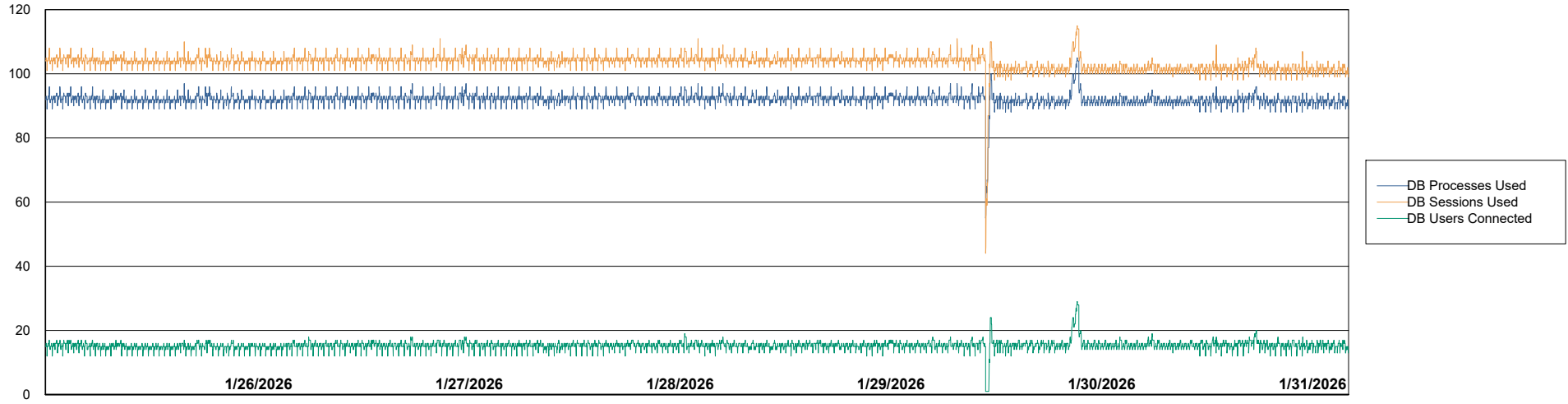
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/31/2026 | 47                        | 149                         | 79                         |
| 1/30/2026 | 47                        | 149                         | 79                         |
| 1/29/2026 | 47                        | 149                         | 79                         |
| 1/28/2026 | 47                        | 149                         | 78                         |
| 1/27/2026 | 47                        | 149                         | 78                         |
| 1/26/2026 | 47                        | 149                         | 78                         |
| 1/25/2026 | 46                        | 149                         | 80                         |

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance Future JSG\_PRD\_HVL-VS-ABSOBI\_DB\_ABS1

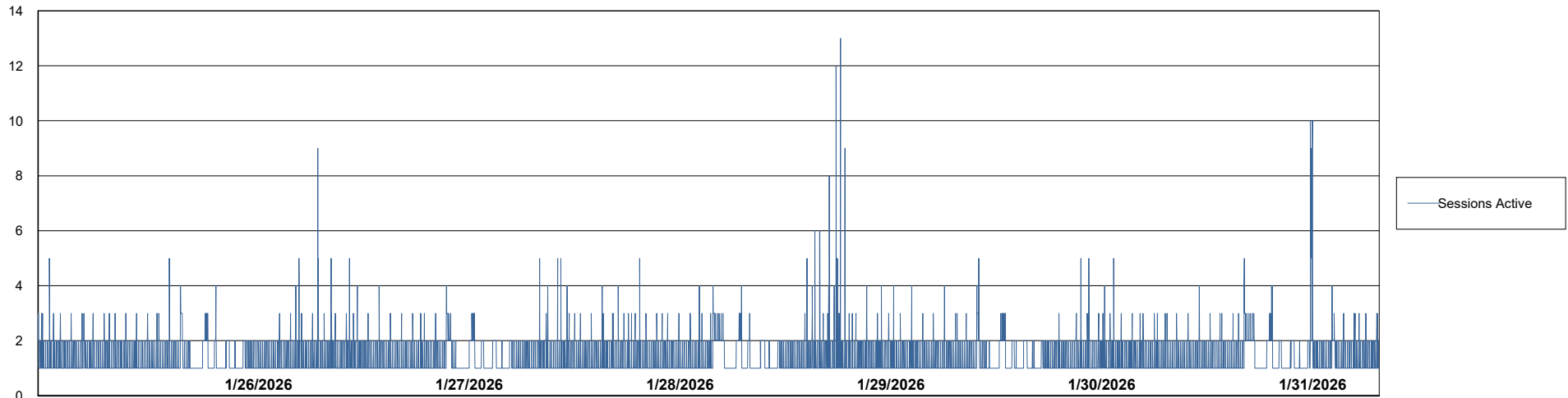
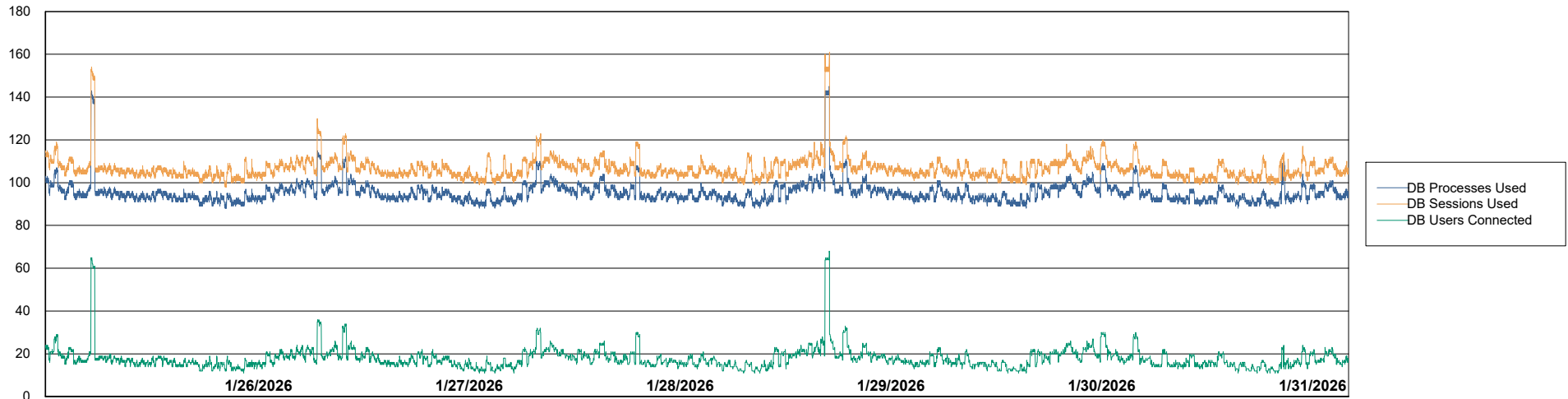


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



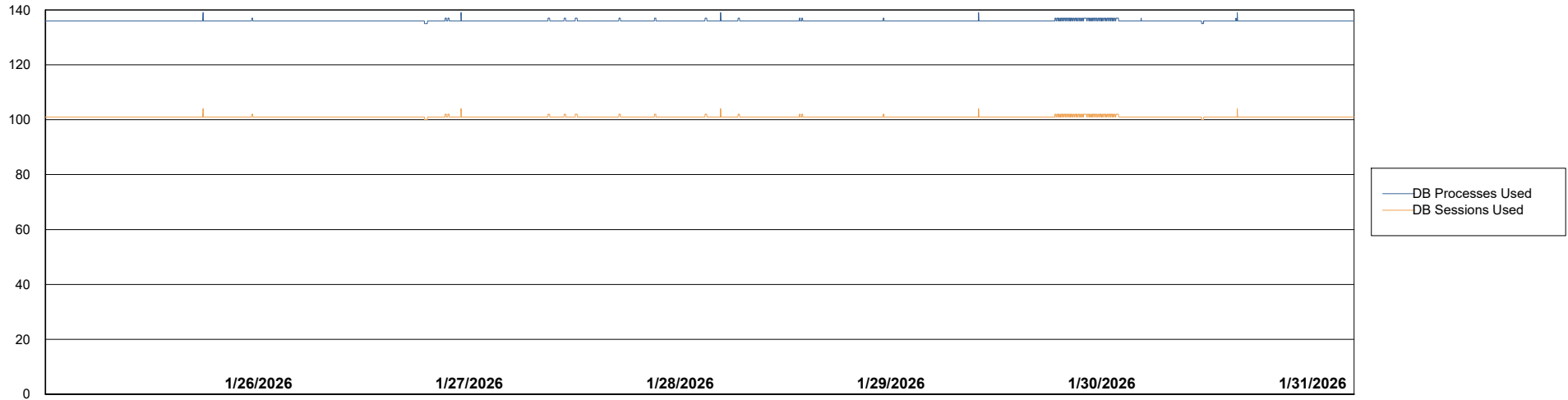
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 1,000  
DB Processes Max 0  
DB Processes Max 4

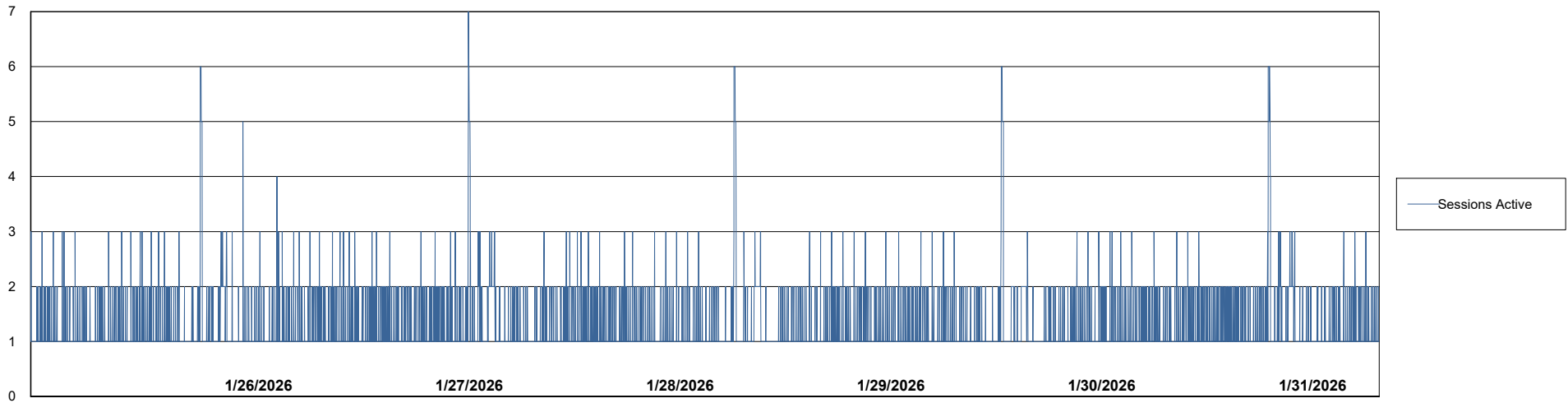
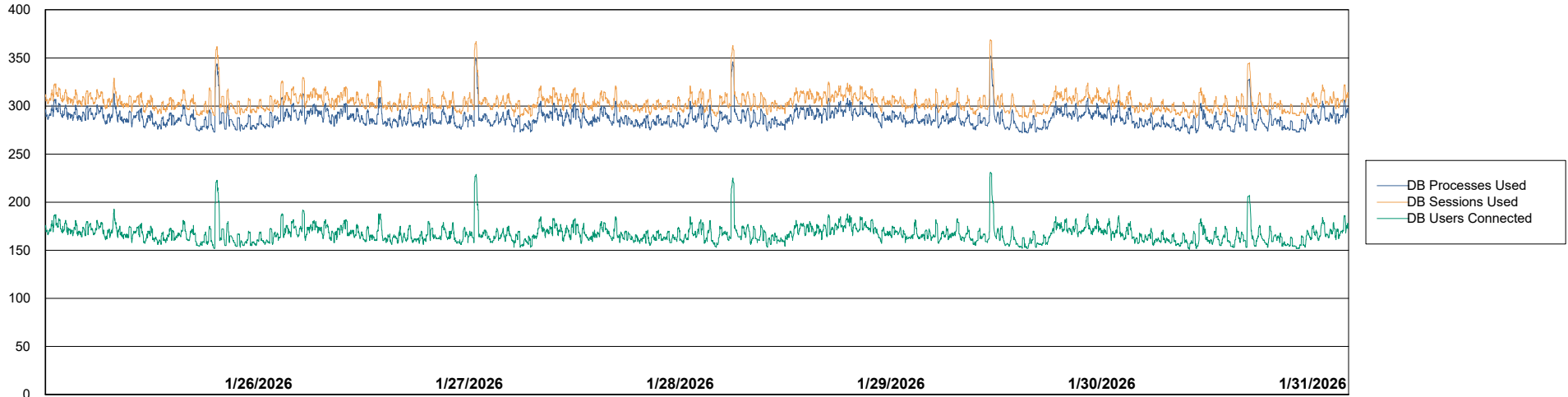


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



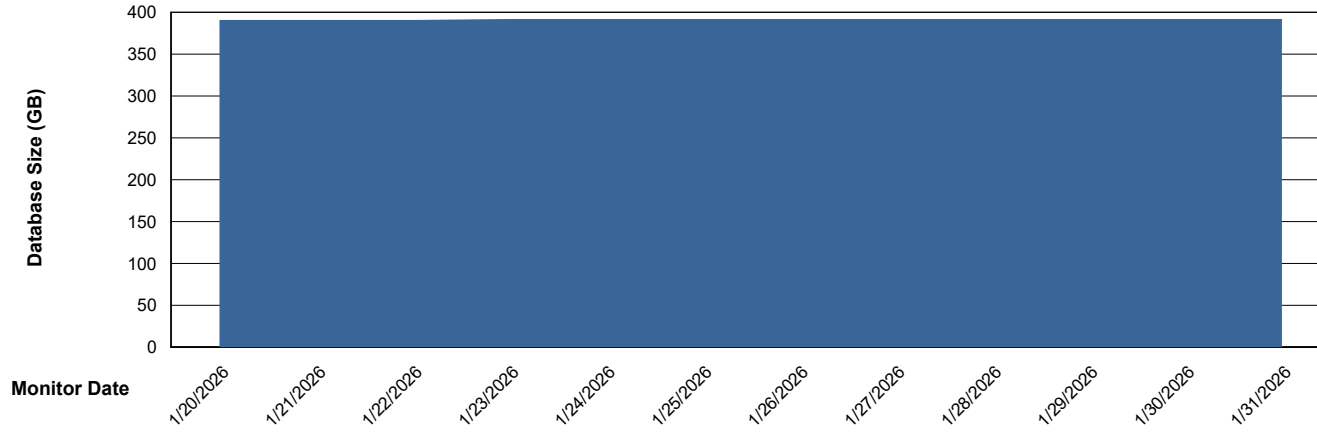
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



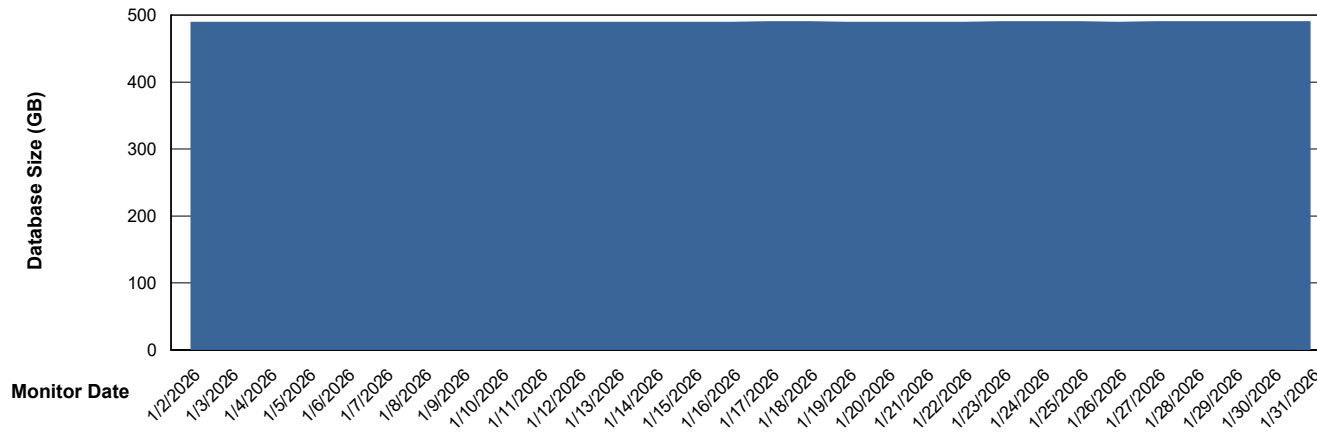
DATABASE SIZE Future JSG\_PRD\_HVL-VS-ABSOBI\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



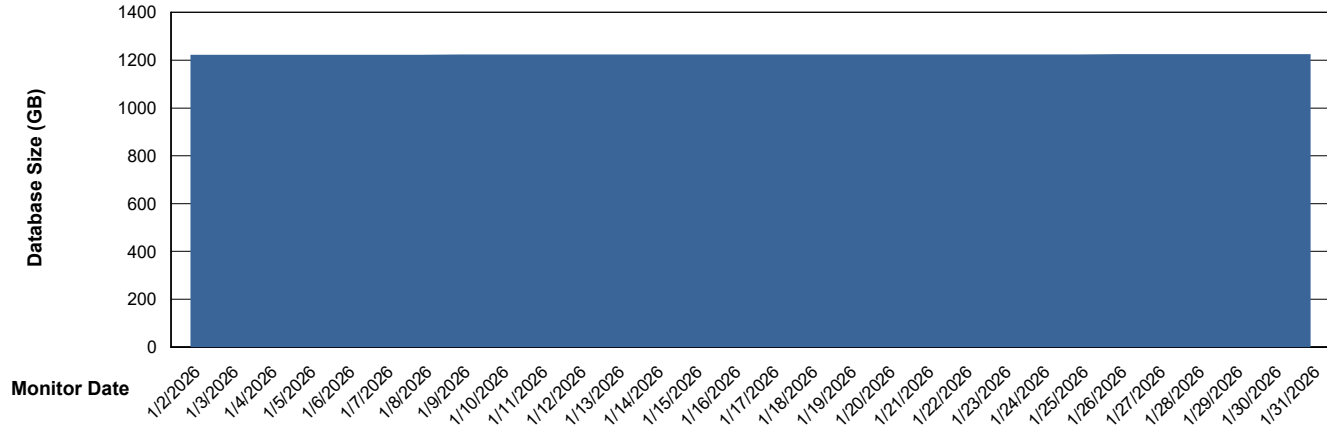
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

## Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Database Tablespace Future JSG\_PRD\_HVL-VS-ABSOBI\_DB\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/31/2026 | ABSDATA         | 250           | 196           | 22              |
|           | INDX            | 236           | 194           | 18              |
| 1/30/2026 | ABSDATA         | 250           | 196           | 22              |
|           | INDX            | 236           | 194           | 18              |
| 1/29/2026 | ABSDATA         | 250           | 196           | 22              |
|           | INDX            | 236           | 194           | 18              |
| 1/28/2026 | ABSDATA         | 250           | 196           | 22              |
|           | INDX            | 236           | 194           | 18              |
| 1/27/2026 | ABSDATA         | 250           | 196           | 22              |
|           | INDX            | 236           | 194           | 18              |
| 1/26/2026 | ABSDATA         | 250           | 196           | 22              |
|           | INDX            | 236           | 194           | 18              |
| 1/25/2026 | ABSDATA         | 250           | 196           | 22              |
|           | INDX            | 236           | 194           | 18              |

## Weekly SLA Customer Report

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Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/31/2026 | ABSDATA         | 245           | 208           | 15              |
|           | INDX            | 333           | 279           | 16              |
| 1/30/2026 | ABSDATA         | 245           | 208           | 15              |
|           | INDX            | 333           | 279           | 16              |
| 1/29/2026 | ABSDATA         | 245           | 208           | 15              |
|           | INDX            | 333           | 279           | 16              |
| 1/28/2026 | ABSDATA         | 245           | 208           | 15              |
|           | INDX            | 333           | 279           | 16              |
| 1/27/2026 | ABSDATA         | 245           | 208           | 15              |
|           | INDX            | 333           | 279           | 16              |
| 1/26/2026 | ABSDATA         | 245           | 207           | 15              |
|           | INDX            | 333           | 278           | 16              |
| 1/25/2026 | ABSDATA         | 245           | 208           | 15              |
|           | INDX            | 333           | 278           | 16              |

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/31/2026 | ABSDATA         | 1,376         | 1,146         | 17              |
|           | INDX            | 72            | 58            | 20              |
| 1/30/2026 | ABSDATA         | 1,376         | 1,146         | 17              |
|           | INDX            | 72            | 58            | 20              |
| 1/29/2026 | ABSDATA         | 1,376         | 1,146         | 17              |
|           | INDX            | 69            | 58            | 16              |
| 1/28/2026 | ABSDATA         | 1,376         | 1,146         | 17              |
|           | INDX            | 69            | 58            | 16              |
| 1/27/2026 | ABSDATA         | 1,376         | 1,146         | 17              |
|           | INDX            | 69            | 58            | 16              |
| 1/26/2026 | ABSDATA         | 1,376         | 1,146         | 17              |
|           | INDX            | 69            | 58            | 16              |
| 1/25/2026 | ABSDATA         | 1,376         | 1,146         | 17              |
|           | INDX            | 69            | 58            | 16              |

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

|                                     | Mon 26/1/2026 | Tue 27/1/2026 | Wed 28/1/2026 | Thu 29/1/2026 | Fri 30/1/2026 | Sat 31/1/2026 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            |

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



| BI last ETL error for | JSG_PRD_BASHIR_DB_ABS1 |
|-----------------------|------------------------|
|-----------------------|------------------------|

|                 |      |
|-----------------|------|
| Wed, 28-01-2026 | None |
| Fri, 30-01-2026 | None |
| Tue, 27-01-2026 | None |
| Thu, 29-01-2026 | None |
| Fri, 30-01-2026 | None |
| Sat, 31-01-2026 | None |
| Wed, 28-01-2026 | None |
| Tue, 27-01-2026 | None |
| Thu, 29-01-2026 | None |
| Sun, 25-01-2026 | None |
| Mon, 26-01-2026 | None |
| Mon, 26-01-2026 | None |
| Sun, 25-01-2026 | None |
| Sat, 31-01-2026 | None |

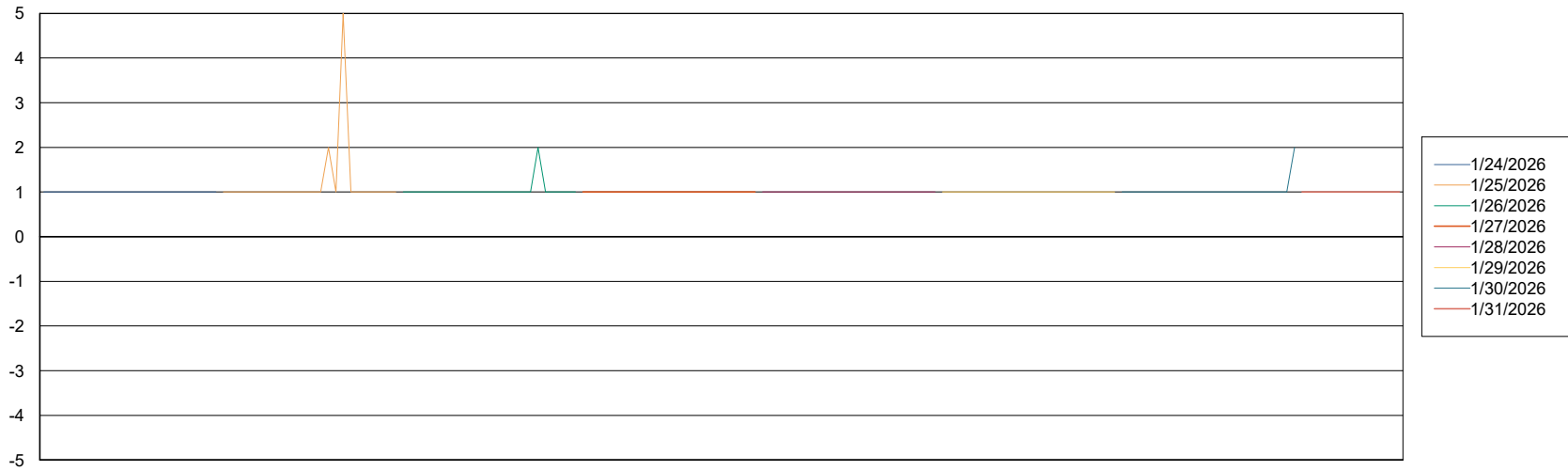
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



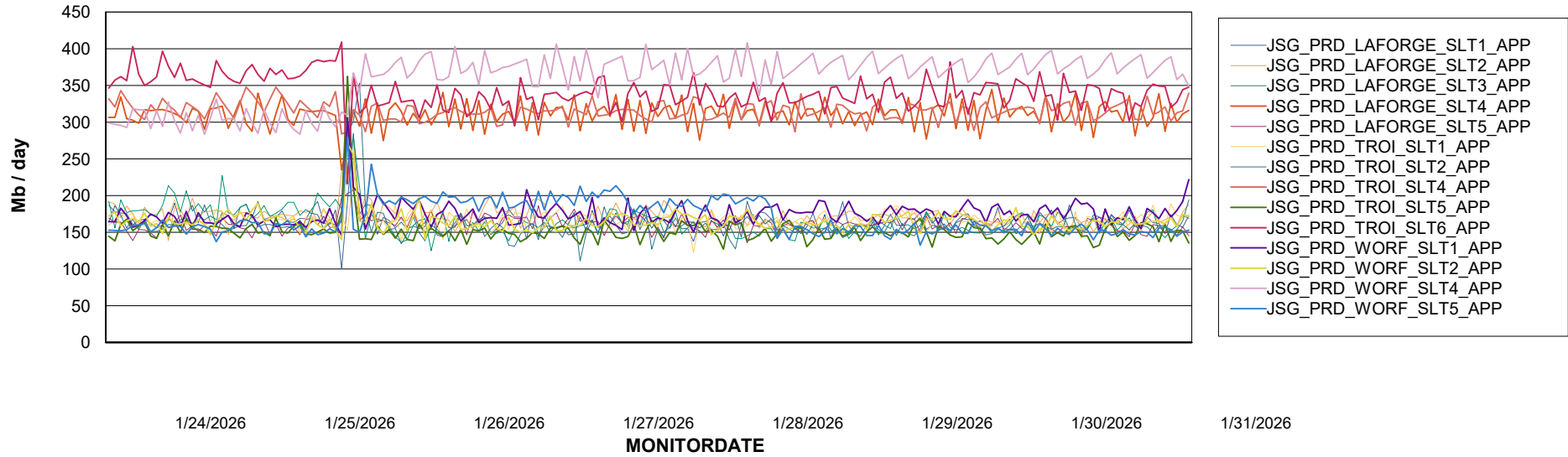
# Weekly SLA Customer Report

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Database ID 102

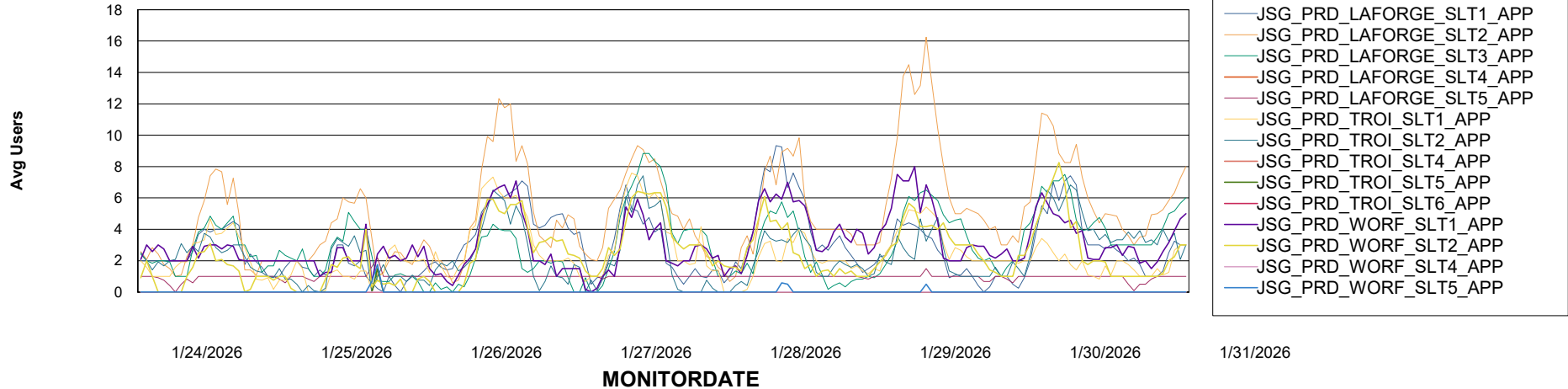


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



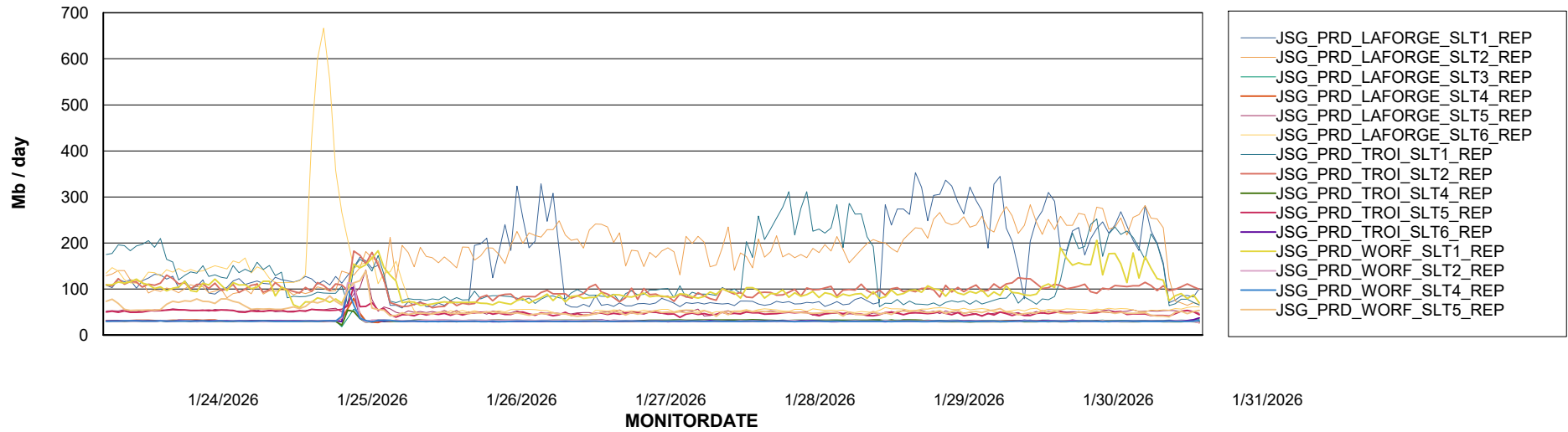
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



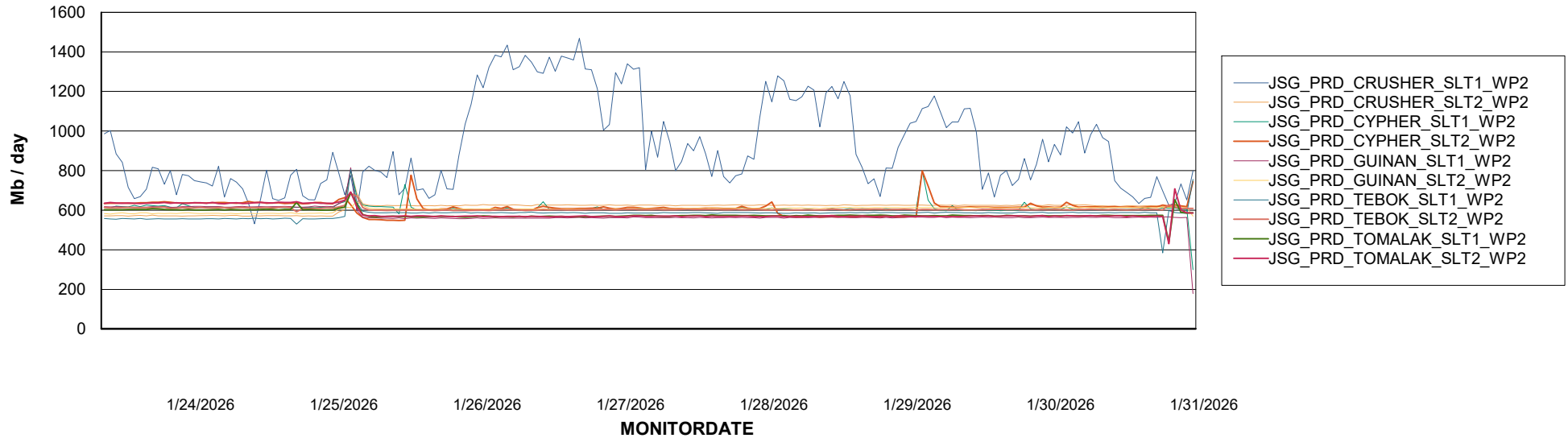
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Disaster per ABS component

