

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
1/24/2026	23	44	34	78	100	22	37	1	1	98
1/23/2026	23	44	34	78	100	22	37	1	1	98
1/22/2026	23	44	34	78	100	22	37	1	1	98
1/21/2026	23	44	34	78	100	22	37	1	1	98
1/20/2026	23	44	34	78	100	22	37	1	1	98
1/19/2026	23	44	34	78	100	22	37	1	1	98
1/18/2026	23	44	34	78	100	22	37	1	1	98

## Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
1/24/2026	15	39	33	75	100	25	37	1	1	98
1/23/2026	15	39	33	74	100	26	37	1	1	98
1/22/2026	15	39	33	74	100	26	37	1	1	98
1/21/2026	15	39	33	74	100	26	37	1	1	98
1/20/2026	15	39	33	75	100	25	37	1	1	98
1/19/2026	15	39	33	86	100	14	37	1	1	98
1/18/2026	15	39	33	86	100	14	37	1	1	98

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/24/2026	17	44	36	36	1	1	42	100	58	43
1/23/2026	17	44	36	36	1	1	42	100	58	43
1/22/2026	17	44	36	36	1	1	42	100	58	43
1/21/2026	17	44	36	36	1	1	42	100	58	43
1/20/2026	17	44	36	36	1	1	42	100	58	43
1/19/2026	17	44	36	36	1	1	42	100	58	43
1/18/2026	17	44	36	36	1	1	42	100	58	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/24/2026	23	44	34	36	1	1	65	100	35	15
1/23/2026	23	44	34	36	1	1	65	100	35	15
1/22/2026	23	44	34	36	1	1	65	100	35	15
1/21/2026	23	44	34	36	1	1	65	100	35	15
1/20/2026	23	44	34	36	1	1	65	100	35	15
1/19/2026	23	44	34	36	1	1	65	100	35	15
1/18/2026	23	44	34	36	1	1	65	100	35	15

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/24/2026	19	44	36	36	1	1	76	100	24	36
1/23/2026	19	44	36	36	1	1	76	100	24	36
1/22/2026	19	44	35	36	1	1	76	100	24	36
1/21/2026	19	44	35	36	1	1	76	100	24	35
1/20/2026	19	44	35	36	1	1	76	100	24	36
1/19/2026	19	44	35	36	1	1	76	100	24	36
1/18/2026	19	44	35	36	1	1	76	100	24	36

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
1/24/2026	51	39	19	38	1	1	99	10	0
1/23/2026	51	39	19	38	1	1	99	10	0
1/22/2026	51	39	19	38	1	1	99	10	0
1/21/2026	51	39	19	38	1	1	99	10	0
1/20/2026	51	39	19	38	1	1	99	10	0
1/19/2026	51	39	19	38	1	1	99	10	0
1/18/2026	51	39	19	38	1	1	99	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	27	90	66
1/23/2026	27	90	66
1/22/2026	27	90	66
1/21/2026	27	90	66
1/20/2026	26	90	66
1/19/2026	26	90	66
1/18/2026	26	90	66

Harddisk Usage shl-winman2-ash

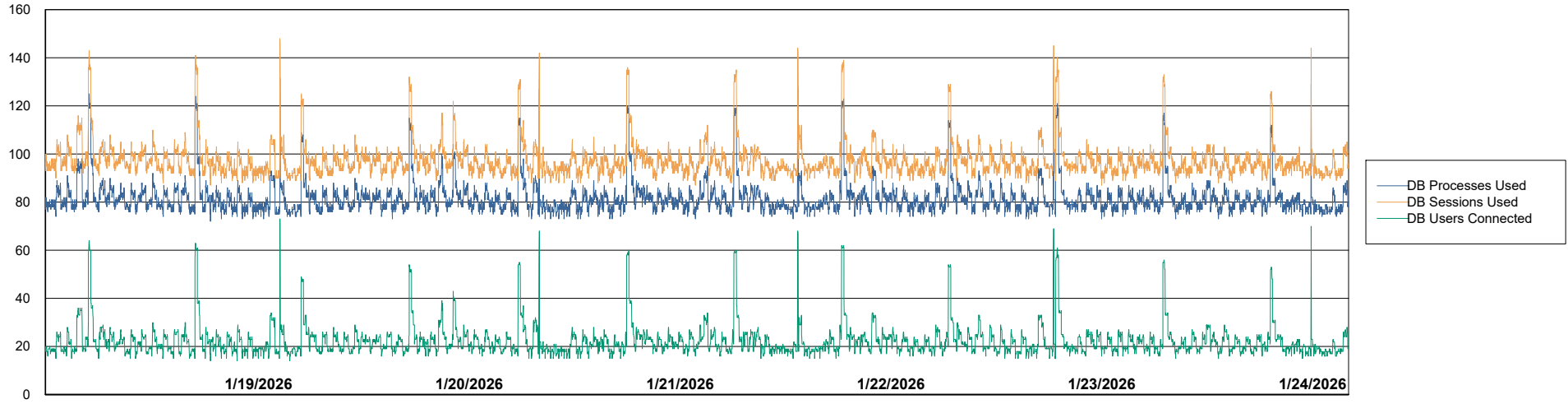
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	32	60	41
1/23/2026	32	60	41
1/22/2026	32	60	41
1/21/2026	32	60	41
1/20/2026	32	60	41
1/19/2026	32	60	41
1/18/2026	32	60	41

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Database Performance SHL-BI-ASH\_PROD\_ABS1

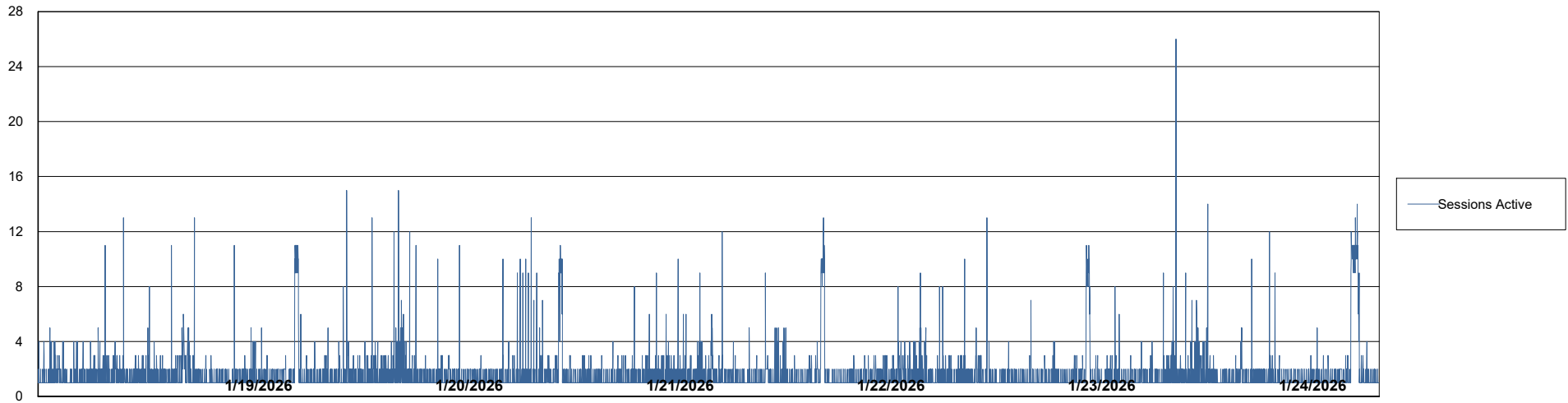
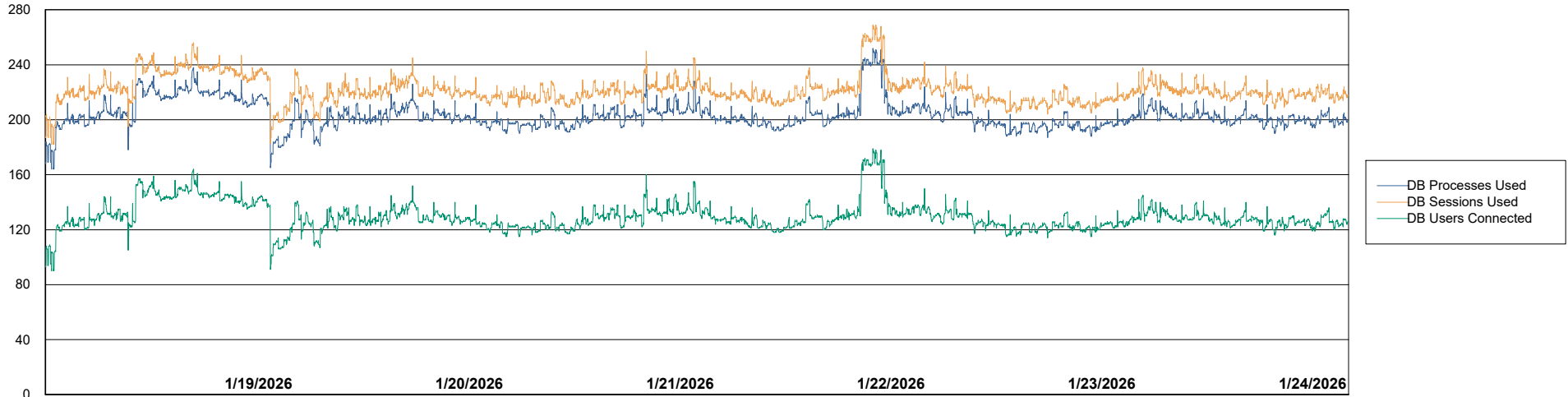


# Weekly SLA Customer Report

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## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



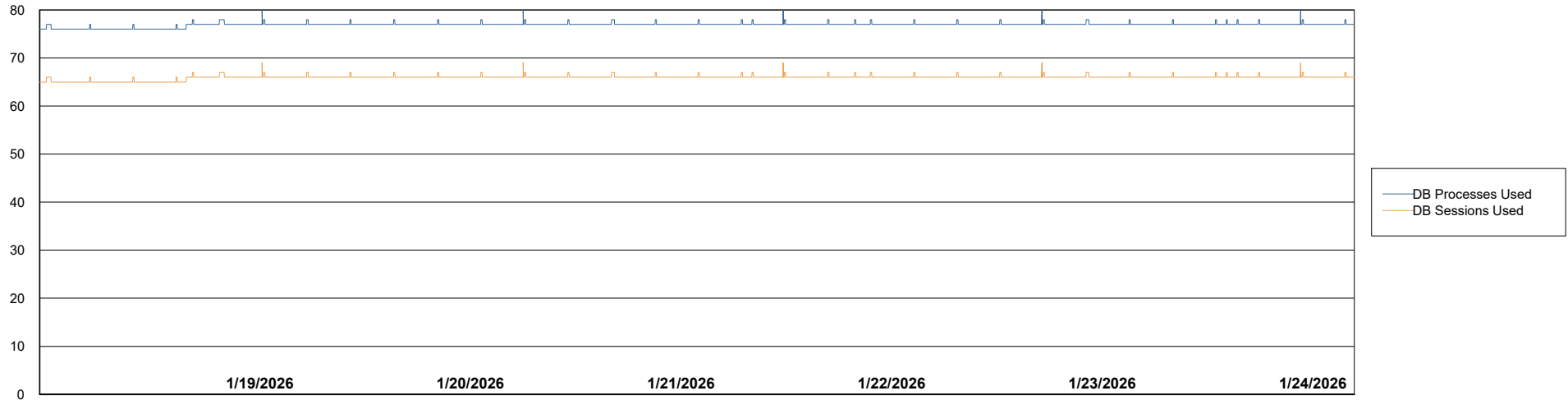
# Weekly SLA Customer Report

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## Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4



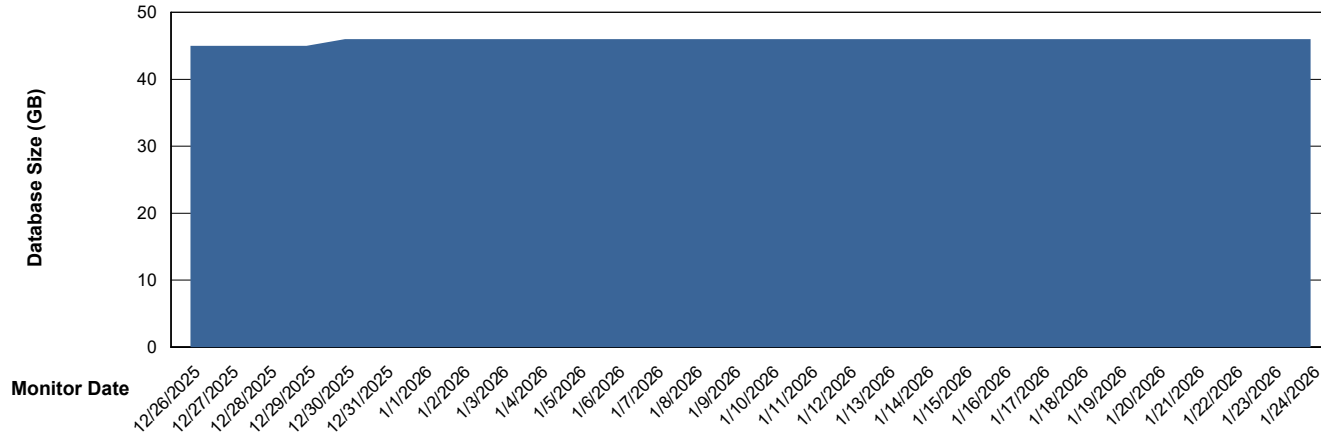
# Weekly SLA Customer Report

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Database ID 182



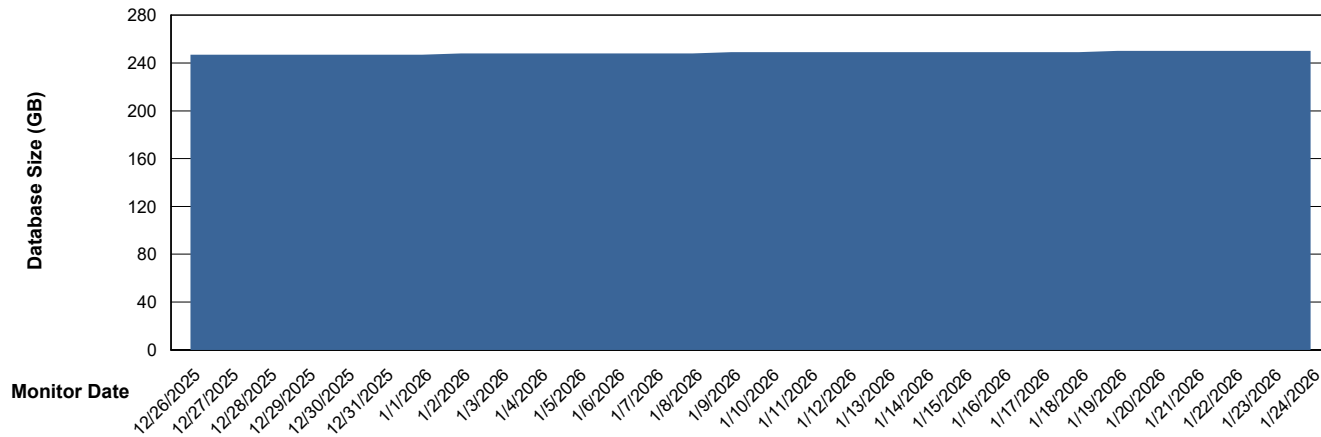
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/24/2026	ABSDATA	30	20	34
	INDX	35	20	42
1/23/2026	ABSDATA	30	20	34
	INDX	35	20	42
1/22/2026	ABSDATA	30	20	34
	INDX	35	20	42
1/21/2026	ABSDATA	30	20	34
	INDX	35	20	42
1/20/2026	ABSDATA	30	20	34
	INDX	35	20	43
1/19/2026	ABSDATA	30	20	35
	INDX	35	20	43
1/18/2026	ABSDATA	30	20	35
	INDX	35	20	43

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Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/24/2026	ABSDATA	127	104	18
	INDX	142	115	19
1/23/2026	ABSDATA	127	104	18
	INDX	142	115	19
1/22/2026	ABSDATA	127	104	18
	INDX	142	115	19
1/21/2026	ABSDATA	127	104	18
	INDX	142	115	19
1/20/2026	ABSDATA	127	104	18
	INDX	142	115	19
1/19/2026	ABSDATA	127	104	18
	INDX	142	115	19
1/18/2026	ABSDATA	127	104	18
	INDX	142	115	19

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Sun, 18-01-2026	None
Wed, 21-01-2026	None
Sat, 24-01-2026	None
Mon, 19-01-2026	None
Tue, 20-01-2026	None
Thu, 22-01-2026	None
Fri, 23-01-2026	None

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Standby Database Health SHL OCI ASH Production

## Recovery lag for last 7 days



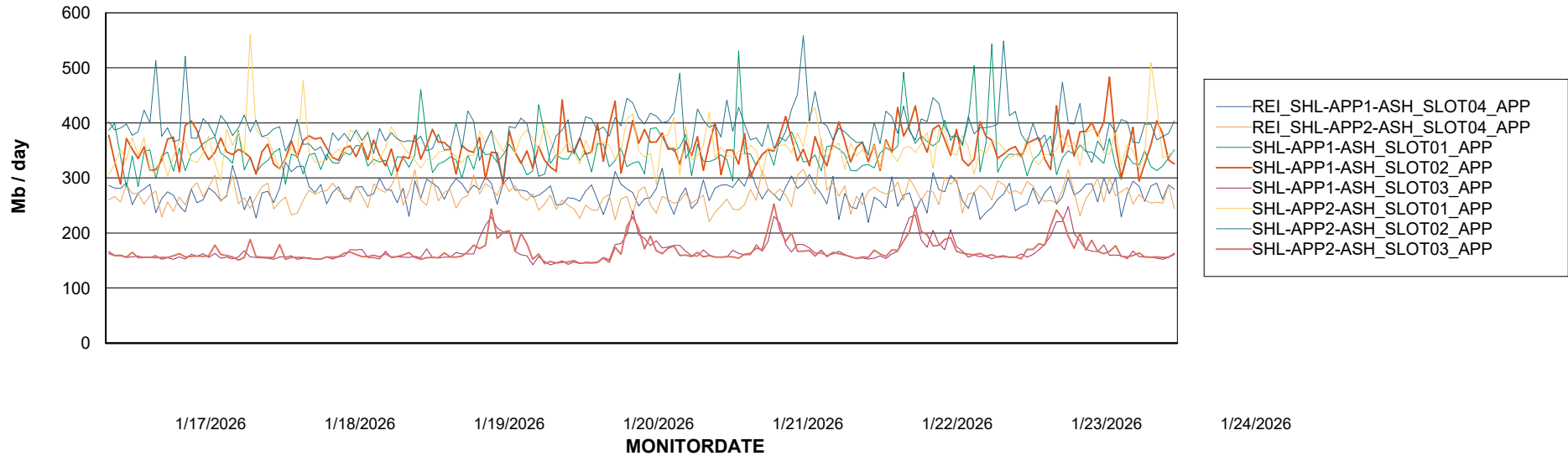
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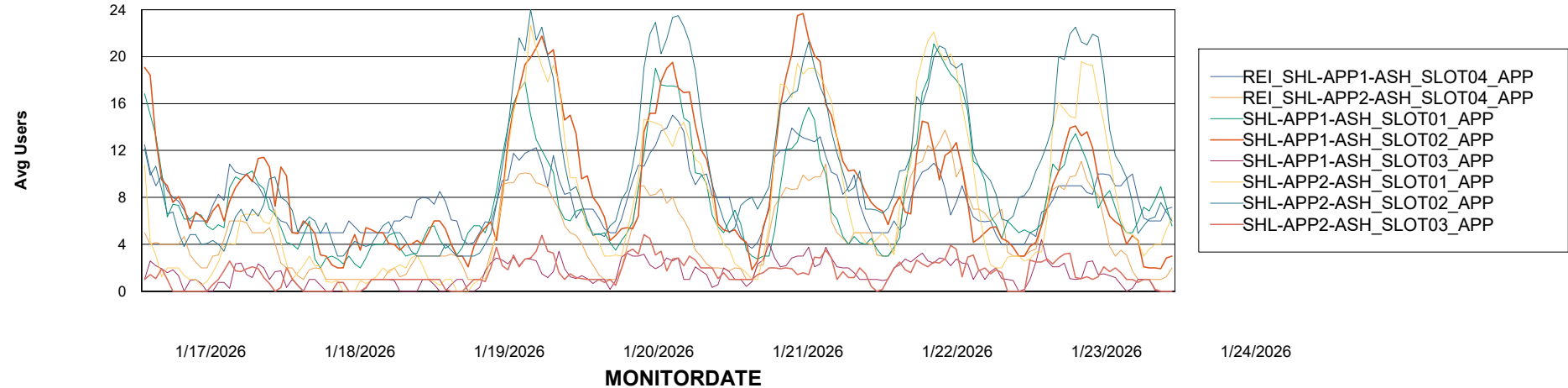


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



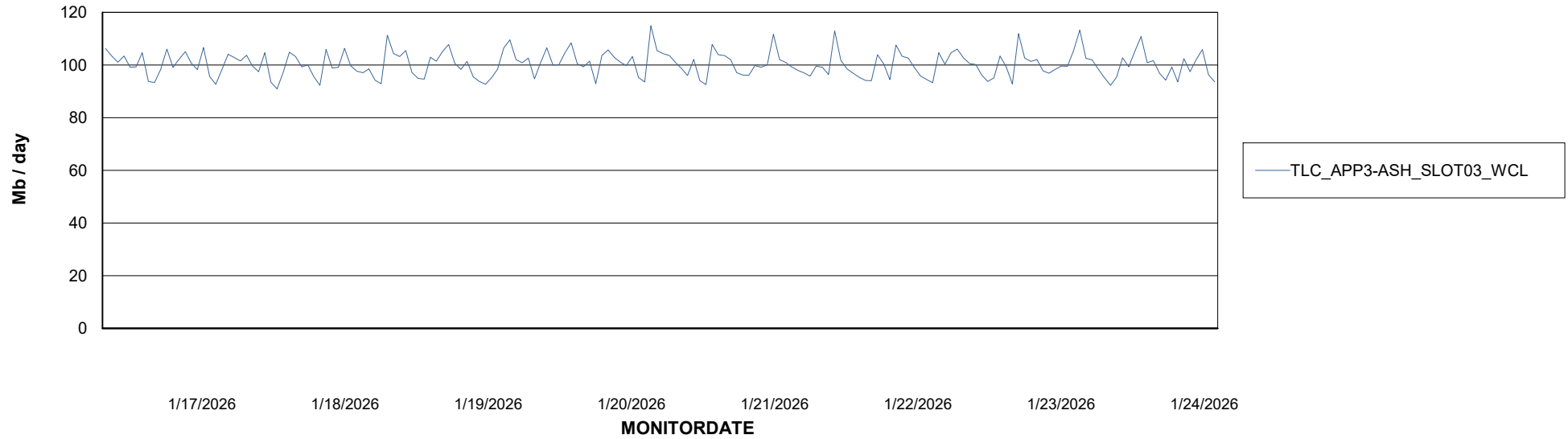
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## ABSSolute Application Server Services

### Avg memory used per ABS Web component



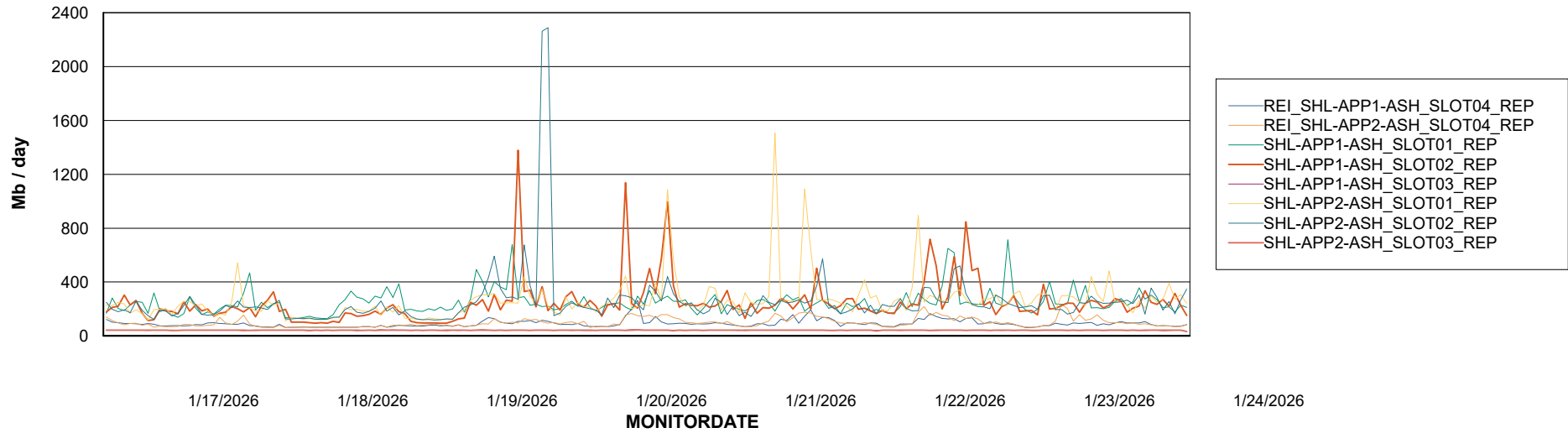
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



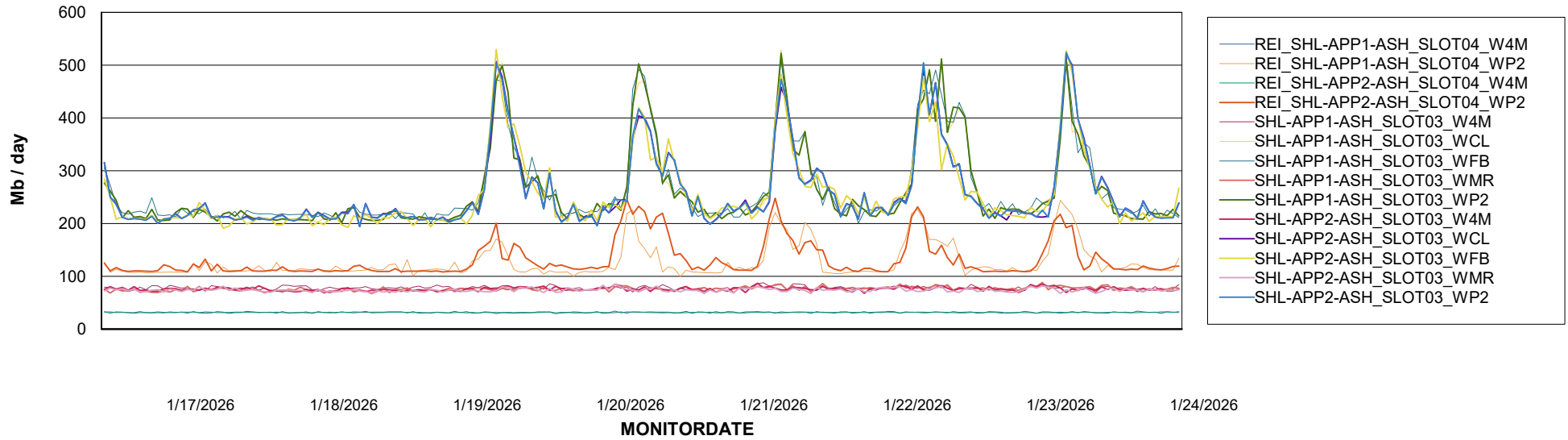
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

