

Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Harddisk Usage SGS_PRD_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	38	199	124
1/23/2026	38	199	124
1/22/2026	38	199	124
1/21/2026	38	199	124
1/20/2026	38	199	124
1/19/2026	36	199	127
1/18/2026	35	199	129

Harddisk Usage SGS_PRD_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	48	199	104
1/23/2026	48	199	104
1/22/2026	48	199	104
1/21/2026	48	199	104
1/20/2026	48	199	104
1/19/2026	48	199	104
1/18/2026	48	199	104

Weekly SLA Customer Report

Customer SGS_Production
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Harddisk Usage SGS_PRD_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/24/2026	23	127	98	34	600	399
1/23/2026	23	127	98	35	600	391
1/22/2026	23	127	98	35	600	390
1/21/2026	23	127	98	35	600	389
1/20/2026	23	127	98	35	600	389
1/19/2026	23	127	98	35	600	388
1/18/2026	23	127	98	35	600	388

Harddisk Usage SGS_PRD_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/24/2026	46	126	69	17	1,127	933
1/23/2026	46	126	69	19	1,127	914
1/22/2026	46	126	69	19	1,127	914
1/21/2026	46	126	69	19	1,127	914
1/20/2026	46	126	69	19	1,127	913
1/19/2026	46	126	69	19	1,127	912
1/18/2026	46	126	69	19	1,127	910

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Harddisk Usage SGS_PRD_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/24/2026	41	126	74	31	1,127	774
1/23/2026	41	126	74	32	1,127	770
1/22/2026	41	126	74	32	1,127	770
1/21/2026	41	126	74	32	1,127	769
1/20/2026	41	126	74	32	1,127	768
1/19/2026	41	126	74	32	1,127	767
1/18/2026	42	126	74	32	1,127	766

Harddisk Usage SGS_PRD_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	81	199	38
1/23/2026	81	199	38
1/22/2026	81	199	38
1/19/2026	78	199	43
1/18/2026	78	199	43

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Harddisk Usage SGS_PRD_ABS-WEB17

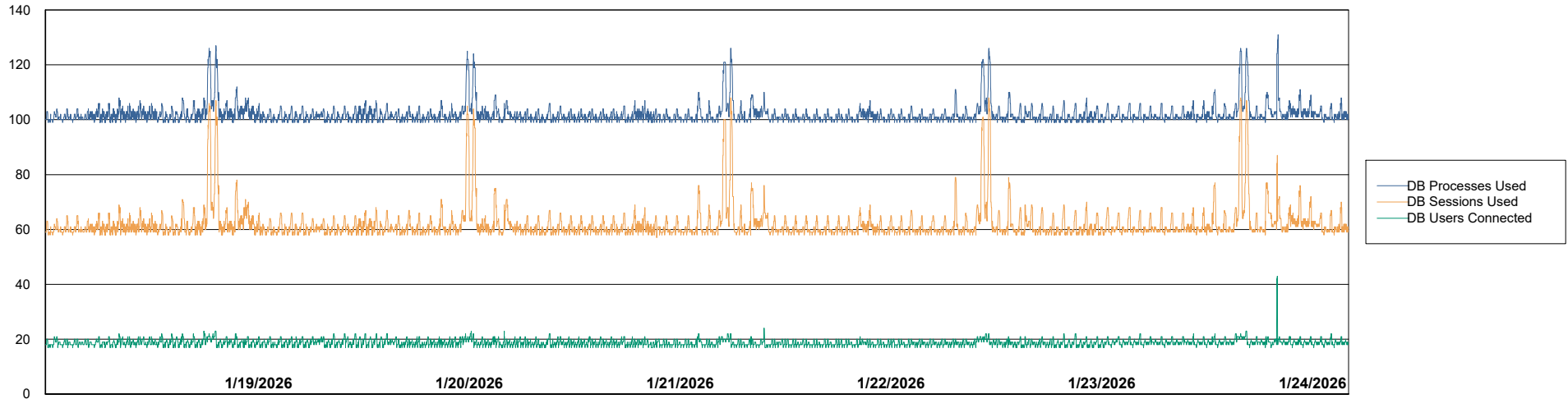
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	82	199	37
1/23/2026	82	199	37
1/22/2026	82	199	37
1/19/2026	82	199	37
1/18/2026	82	199	37

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Database Performance SGS_PRD_ABS-BI02_ABS1

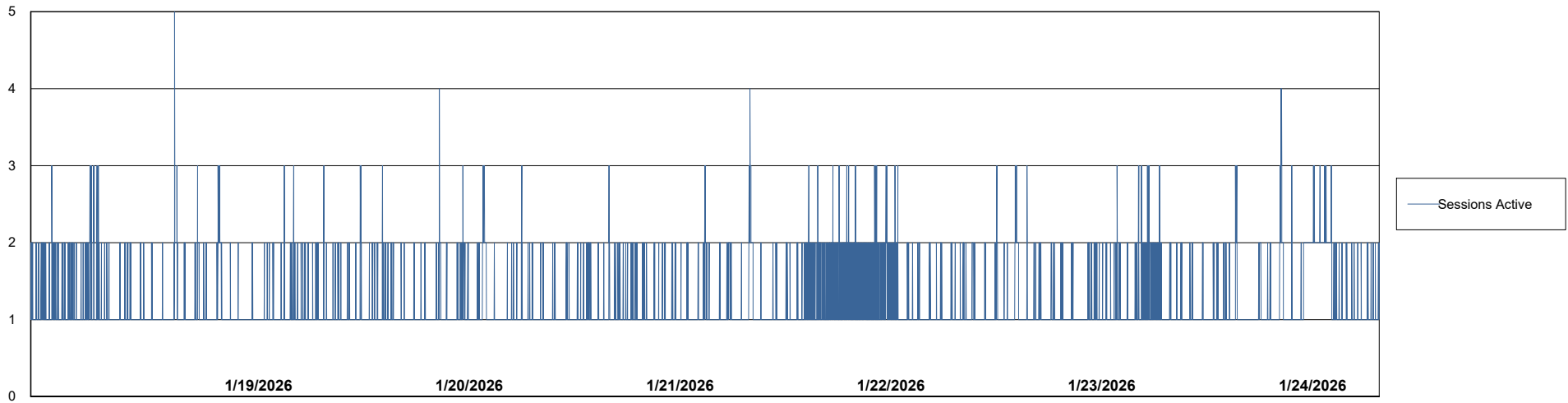
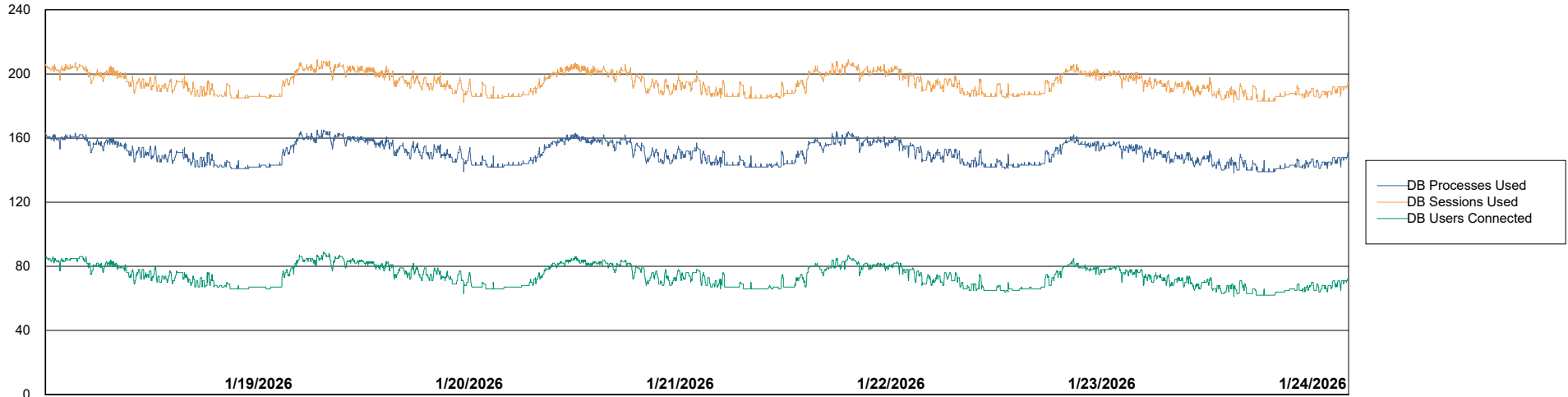


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Database Performance SGS_PRD_ABS-DB16_ABS1



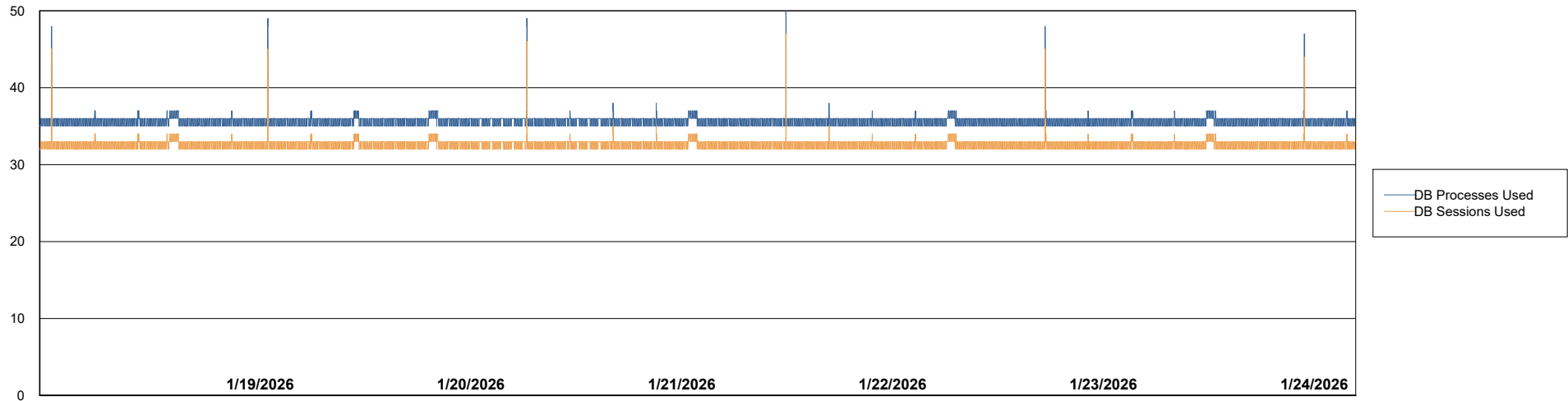
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Database Performance SGS_PRD_ABS-DB17_HSBABS1

DB Processes Max 1,000



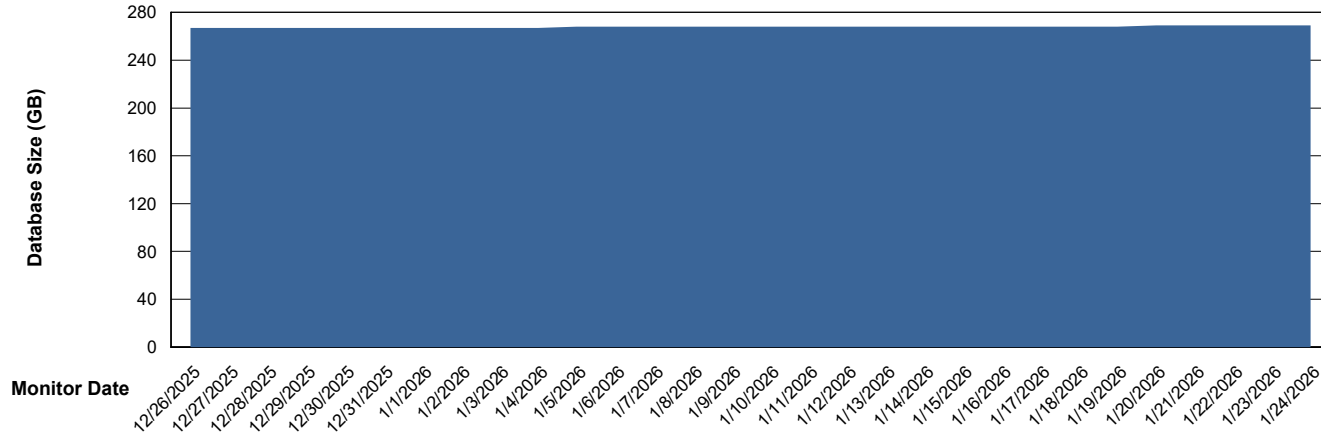
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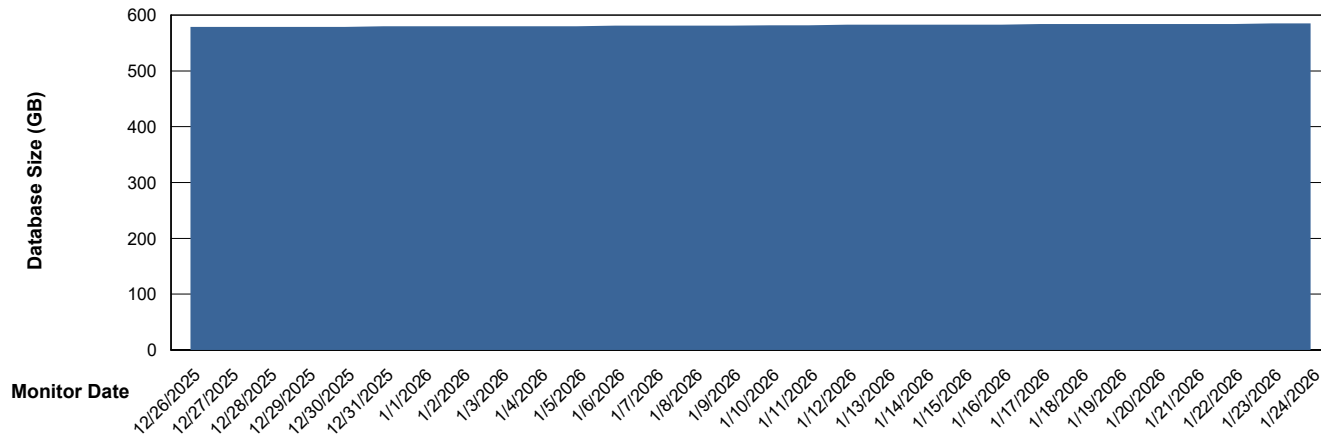
DATABASE SIZE SGS_PRD_ABS-BI02_ABS1

Database growth over last month



DATABASE SIZE SGS_PRD_ABS-DB16_ABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace SGS_PRD_ABS-BI02_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/24/2026	ABSDATA	154	126	18
	INDX	170	141	17
1/23/2026	ABSDATA	154	126	18
	INDX	170	141	17
1/22/2026	ABSDATA	154	126	18
	INDX	170	141	17
1/21/2026	ABSDATA	154	126	18
	INDX	170	141	17
1/20/2026	ABSDATA	154	126	18
	INDX	170	141	17
1/19/2026	ABSDATA	154	126	19
	INDX	170	141	17
1/18/2026	ABSDATA	154	126	19
	INDX	170	141	17

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Database Tablespace SGS_PRD_ABS-DB16_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/24/2026	ABSDATA	224	186	17
	INDX	456	377	17
1/23/2026	ABSDATA	224	186	17
	INDX	456	377	17
1/22/2026	ABSDATA	224	186	17
	INDX	456	377	17
1/21/2026	ABSDATA	224	186	17
	INDX	456	377	17
1/20/2026	ABSDATA	224	186	17
	INDX	456	377	17
1/19/2026	ABSDATA	224	186	17
	INDX	456	377	17
1/18/2026	ABSDATA	224	186	17
	INDX	456	377	17

BI Status and last ETL error for SGS_PRD_ABS-BI02_ABS1

	Mon 19/1/2026	Tue 20/1/2026	Wed 21/1/2026	Thu 22/1/2026	Fri 23/1/2026	Sat 24/1/2026
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
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Mon, 19-01-2026	None
Tue, 20-01-2026	None
Fri, 23-01-2026	None
Thu, 22-01-2026	None
Sat, 24-01-2026	None
Wed, 21-01-2026	None
Wed, 21-01-2026	None
Sat, 24-01-2026	None
Mon, 19-01-2026	None
Fri, 23-01-2026	None
Sun, 18-01-2026	None
Thu, 22-01-2026	None
Sun, 18-01-2026	None
Tue, 20-01-2026	None

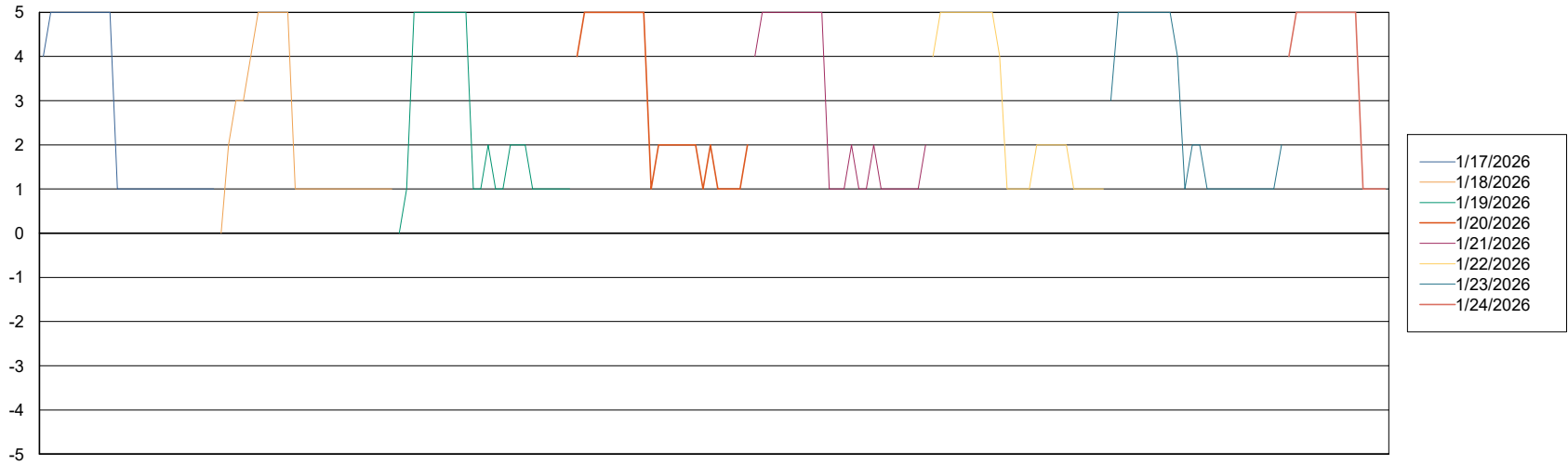
Weekly SLA Customer Report

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Standby Database Health SGS_Production

Recovery lag for last 7 days



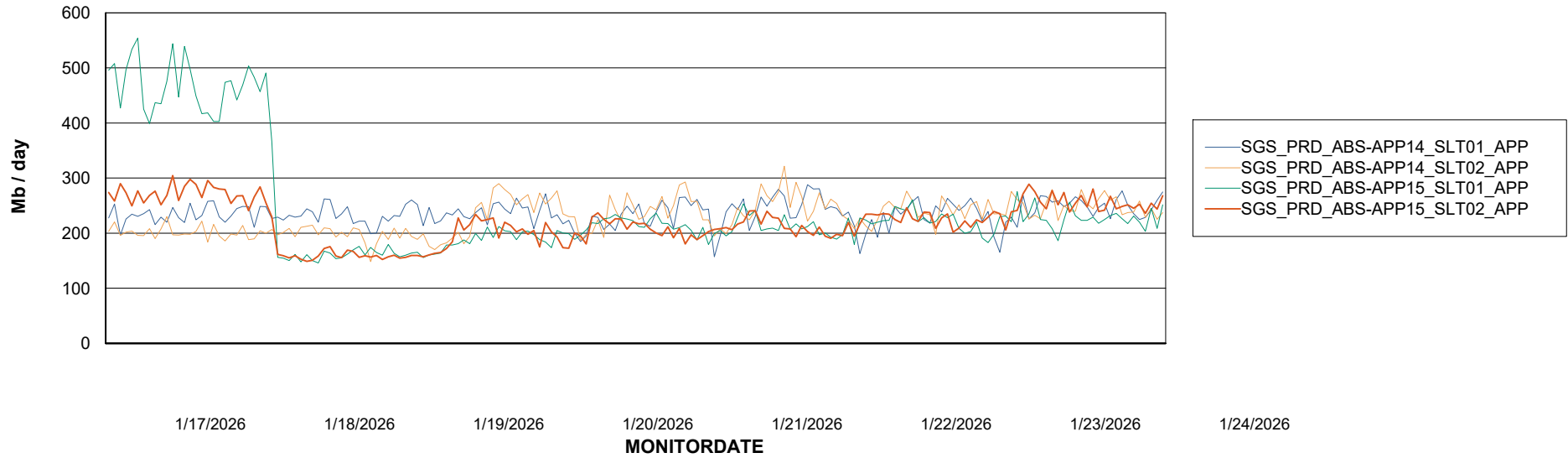
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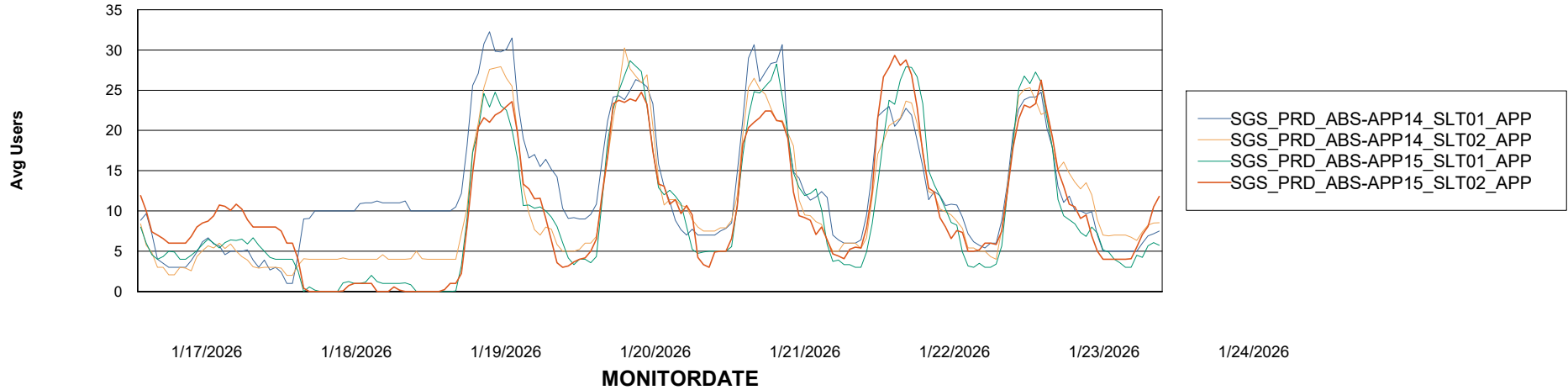


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



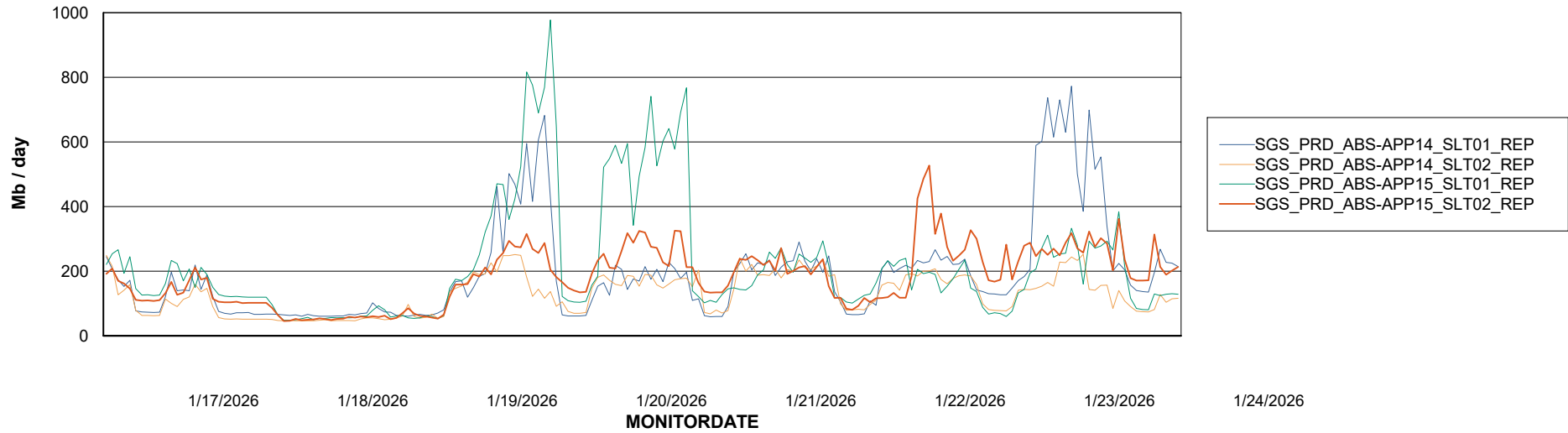
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



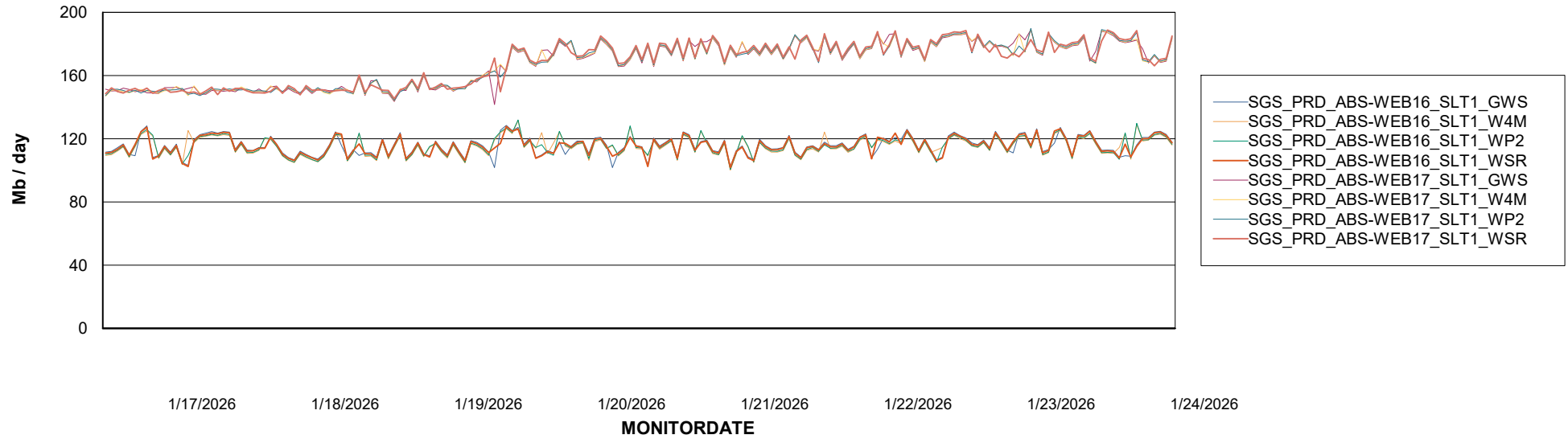
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Disaster per ABS component

