

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage Future JSG_PRD_HVL-VS-ABSOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/24/2026	60	149	60	42	900	524
1/23/2026	60	149	60	42	900	524
1/22/2026	59	149	61	42	900	524
1/21/2026	59	149	61	38	900	560
1/20/2026	59	149	61	32	900	608

Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/24/2026	28	149	107	16	900	760
1/23/2026	28	149	108	16	900	753
1/22/2026	28	149	108	12	900	790
1/21/2026	28	149	108	15	900	761
1/20/2026	28	149	108	15	900	761
1/19/2026	28	149	108	15	900	761
1/18/2026	28	149	107	15	900	761

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Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	46	89	48
1/23/2026	46	89	48
1/22/2026	45	89	49
1/21/2026	44	89	50
1/20/2026	45	89	49
1/19/2026	45	89	49
1/18/2026	45	89	49

Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	59	79	32
1/23/2026	59	79	32
1/22/2026	59	79	32
1/21/2026	60	79	32
1/20/2026	60	79	32
1/19/2026	59	79	32
1/18/2026	58	79	33

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Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	37	79	50
1/23/2026	37	79	50
1/22/2026	35	79	52
1/21/2026	35	79	52
1/20/2026	35	79	52
1/19/2026	35	79	52
1/18/2026	35	79	52

Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	31	149	103
1/23/2026	31	149	103
1/22/2026	31	149	103
1/21/2026	31	149	103
1/20/2026	31	149	103
1/19/2026	31	149	103
1/18/2026	31	149	103

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Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/24/2026	33	149	101	22	1,997	1,551
1/23/2026	33	149	101	22	1,997	1,551
1/22/2026	33	149	101	22	1,997	1,551
1/21/2026	33	149	101	22	1,997	1,551
1/20/2026	33	149	101	22	1,997	1,551
1/19/2026	33	149	101	22	1,997	1,552
1/18/2026	33	149	101	22	1,997	1,551

Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/24/2026	55	199	90	22	1,997	1,556	67	500	166
1/23/2026	55	199	90	22	1,997	1,556	71	500	146
1/22/2026	55	199	90	22	1,997	1,556	71	500	144
1/21/2026	55	199	90	22	1,997	1,556	71	500	144
1/20/2026	55	199	90	22	1,997	1,556	71	500	145
1/19/2026	55	199	90	22	1,997	1,557	71	500	143
1/18/2026	55	199	90	22	1,997	1,559	75	500	127

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Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	61	79	31
1/23/2026	60	79	32
1/22/2026	59	79	32
1/21/2026	58	79	33
1/20/2026	59	79	32
1/19/2026	59	79	32
1/18/2026	59	79	32

Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	55	79	36
1/23/2026	55	79	36
1/22/2026	57	79	34
1/21/2026	57	79	34
1/20/2026	57	79	34
1/19/2026	57	79	34
1/18/2026	57	79	34

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	28	149	107
1/23/2026	29	149	107
1/22/2026	28	149	107
1/21/2026	29	149	107
1/20/2026	29	149	107
1/19/2026	29	149	107
1/18/2026	29	149	107

Harddisk Usage JSG_PRD_WORF

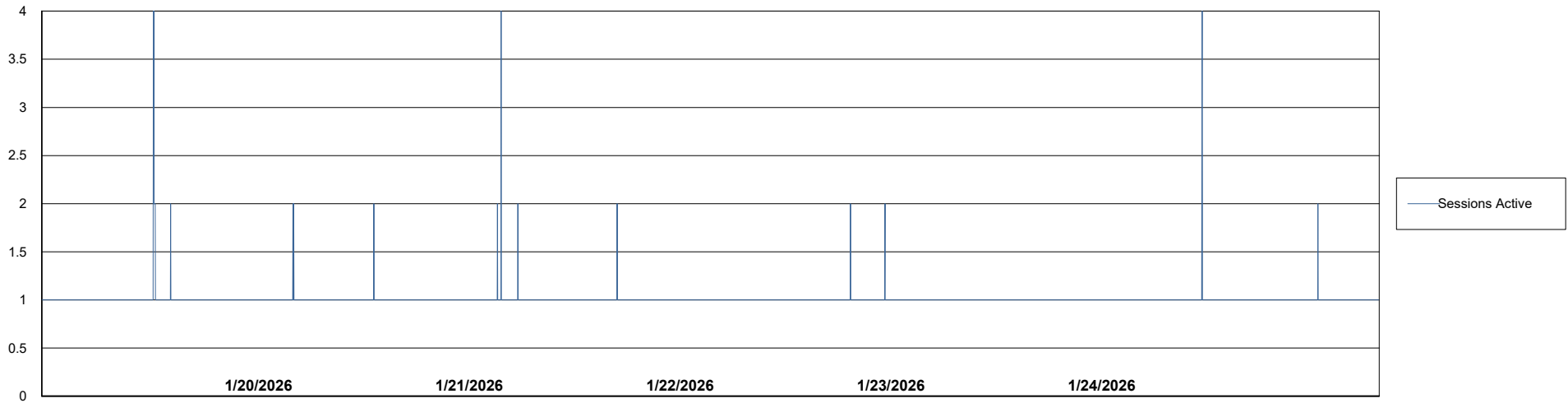
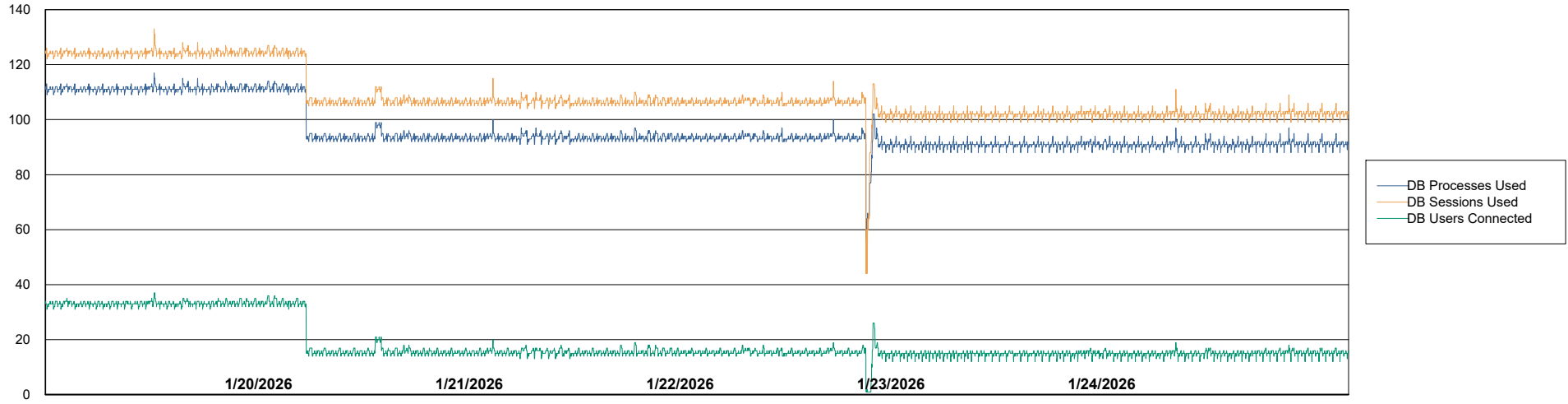
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/24/2026	46	149	81
1/23/2026	46	149	81
1/22/2026	46	149	81
1/21/2026	46	149	81
1/20/2026	46	149	81
1/19/2026	46	149	81
1/18/2026	46	149	81

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Database Performance Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

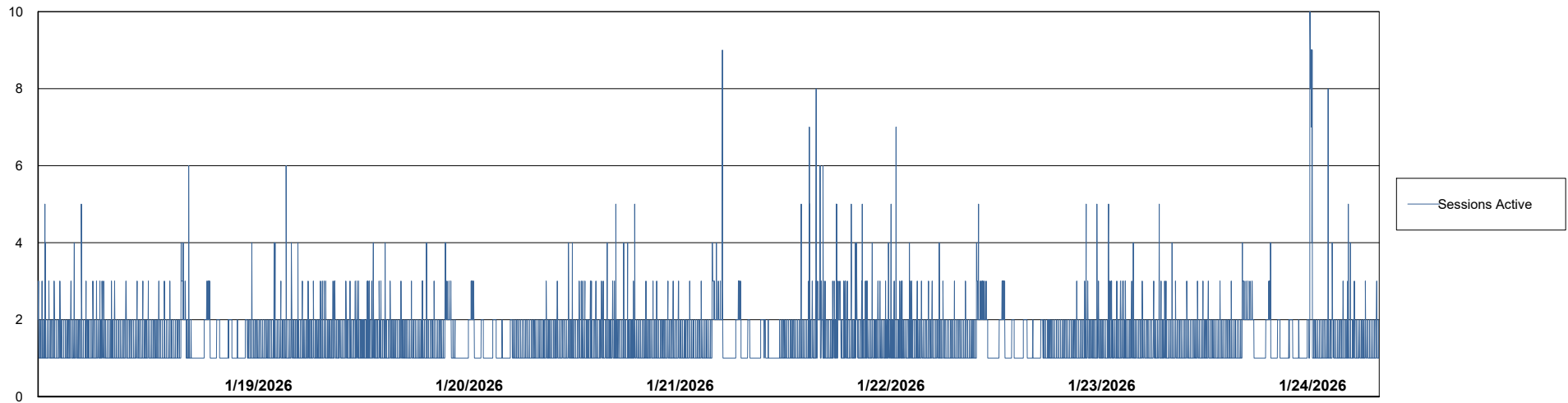
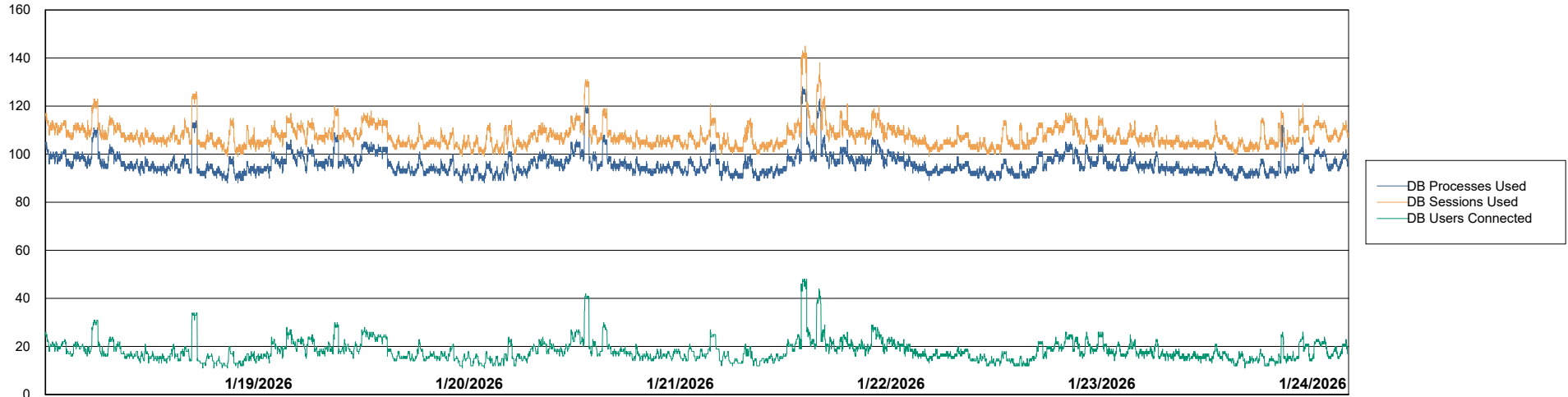


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_BASHIR_DB_ABS1



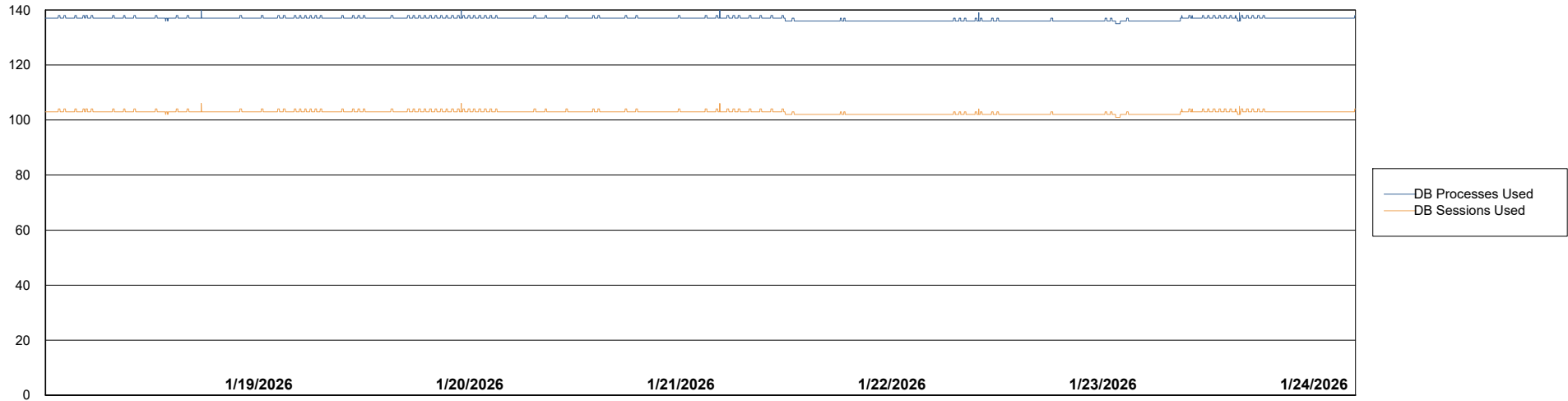
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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

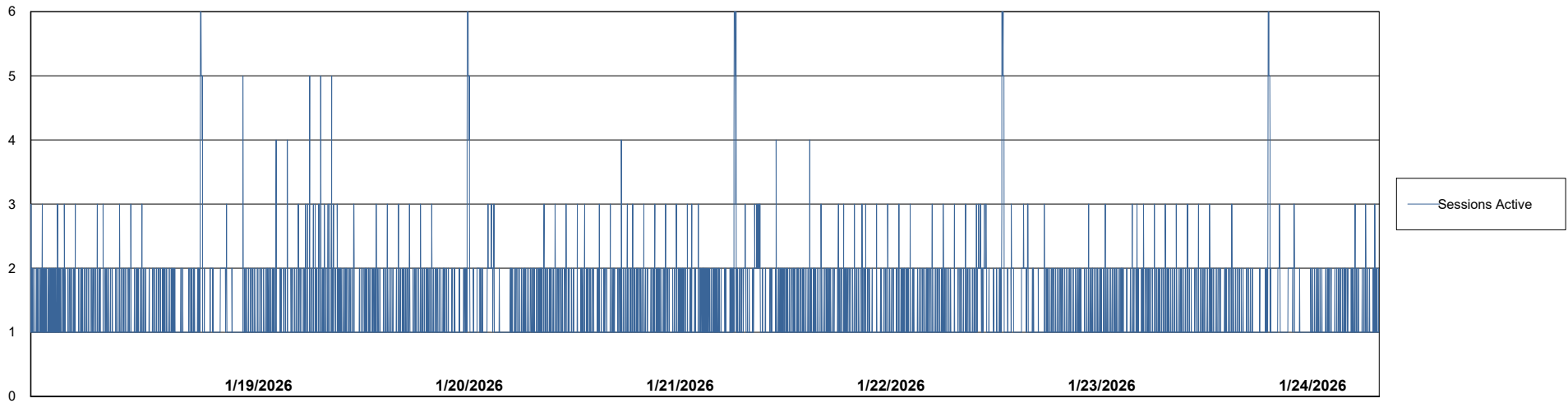
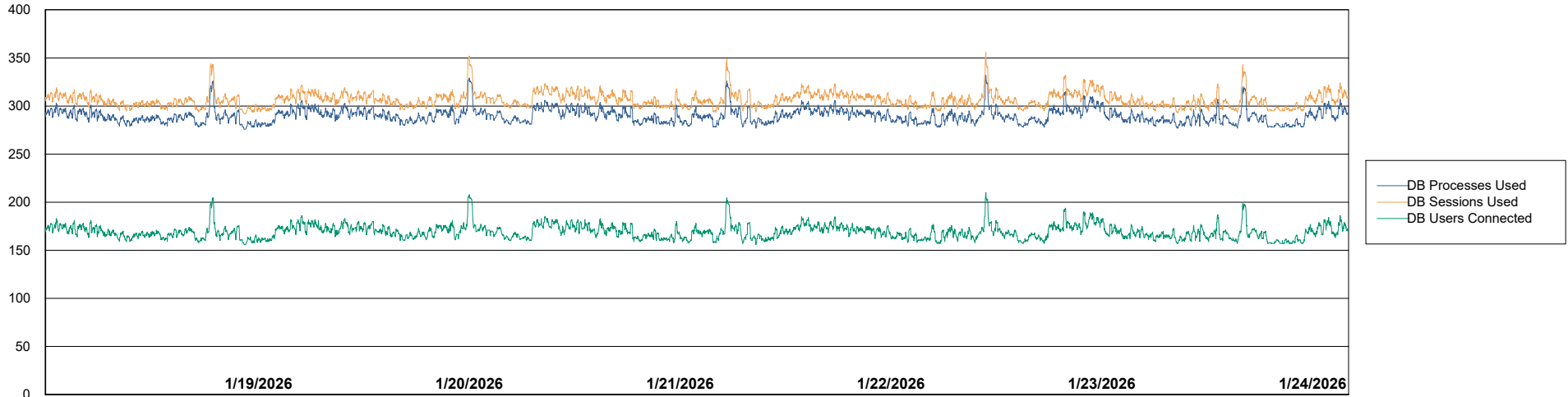


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Database Performance JSG_PRD_RIKER_DB_HSBABS1



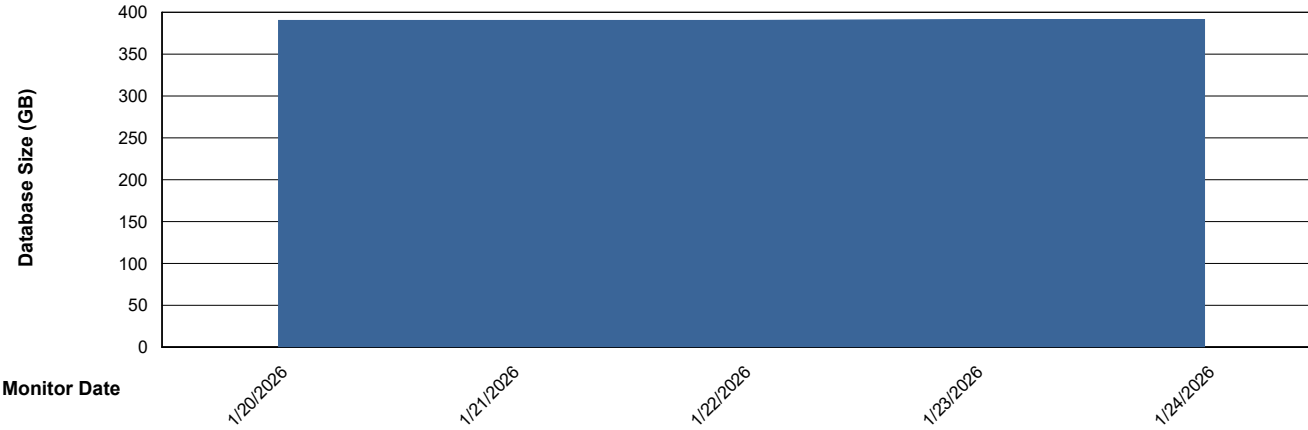
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Customer JSG_Production (24/7)
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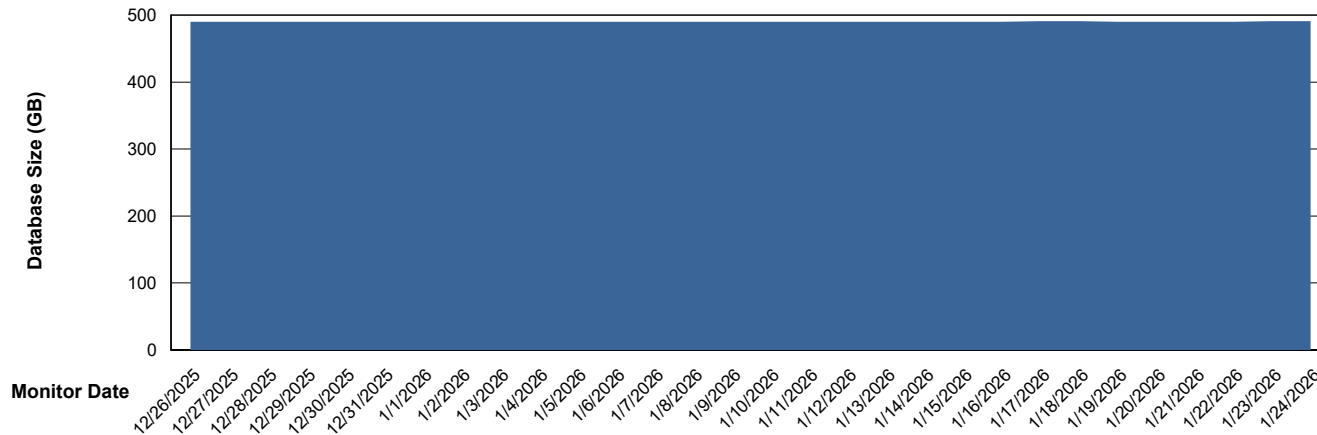
DATABASE SIZE Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



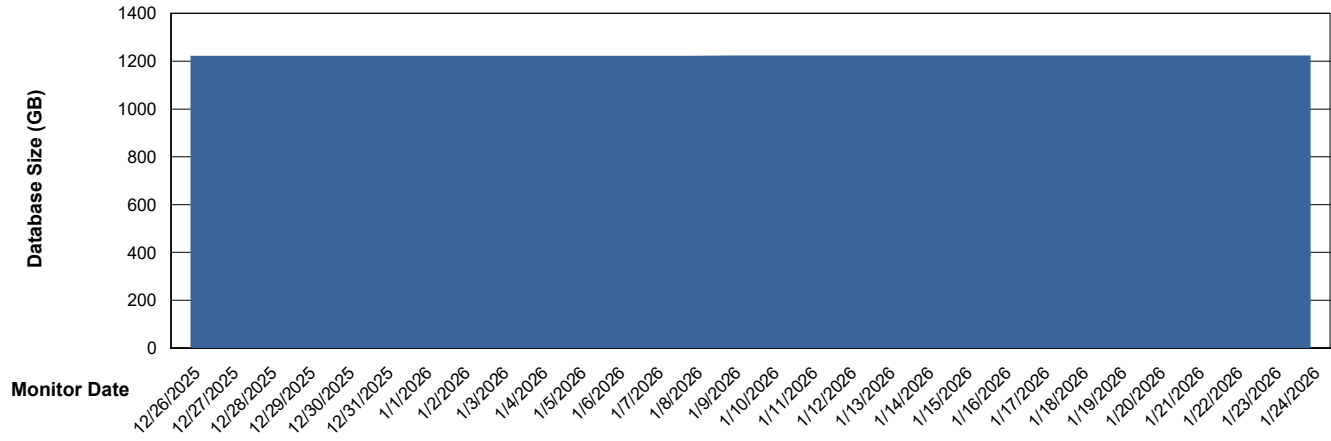
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DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
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Database Tablespace Future JSG_PRD_HVL-VS-ABSOBI_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/24/2026	ABSDATA	250	196	22
	INDX	236	194	18
1/23/2026	ABSDATA	250	196	22
	INDX	236	194	18
1/22/2026	ABSDATA	250	196	22
	INDX	236	194	18
1/21/2026	ABSDATA	250	196	22
	INDX	236	194	18
1/20/2026	ABSDATA	206	196	5
	INDX	204	194	5

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/24/2026	ABSDATA	245	208	15
	INDX	333	278	16
1/23/2026	ABSDATA	245	207	15
	INDX	333	278	16
1/22/2026	ABSDATA	245	207	15
	INDX	333	278	16
1/21/2026	ABSDATA	245	207	15
	INDX	333	278	16
1/20/2026	ABSDATA	245	207	15
	INDX	333	278	16
1/19/2026	ABSDATA	245	207	15
	INDX	333	278	16
1/18/2026	ABSDATA	245	207	15
	INDX	333	278	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/24/2026	ABSDATA	1,376	1,146	17
	INDX	69	58	16
1/23/2026	ABSDATA	1,376	1,146	17
	INDX	69	58	16
1/22/2026	ABSDATA	1,376	1,146	17
	INDX	69	58	16
1/21/2026	ABSDATA	1,376	1,146	17
	INDX	69	58	16
1/20/2026	ABSDATA	1,376	1,146	17
	INDX	69	58	16
1/19/2026	ABSDATA	1,376	1,145	17
	INDX	69	58	16
1/18/2026	ABSDATA	1,376	1,145	17
	INDX	69	58	16

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 19/1/2026	Tue 20/1/2026	Wed 21/1/2026	Thu 22/1/2026	Fri 23/1/2026	Sat 24/1/2026
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 18-01-2026	None
Wed, 21-01-2026	None
Mon, 19-01-2026	None
Tue, 20-01-2026	None
Thu, 22-01-2026	None
Mon, 19-01-2026	None
Sat, 24-01-2026	None
Tue, 20-01-2026	None
Fri, 23-01-2026	None
Thu, 22-01-2026	None
Sun, 18-01-2026	None
Wed, 21-01-2026	None
Fri, 23-01-2026	None
Sat, 24-01-2026	None

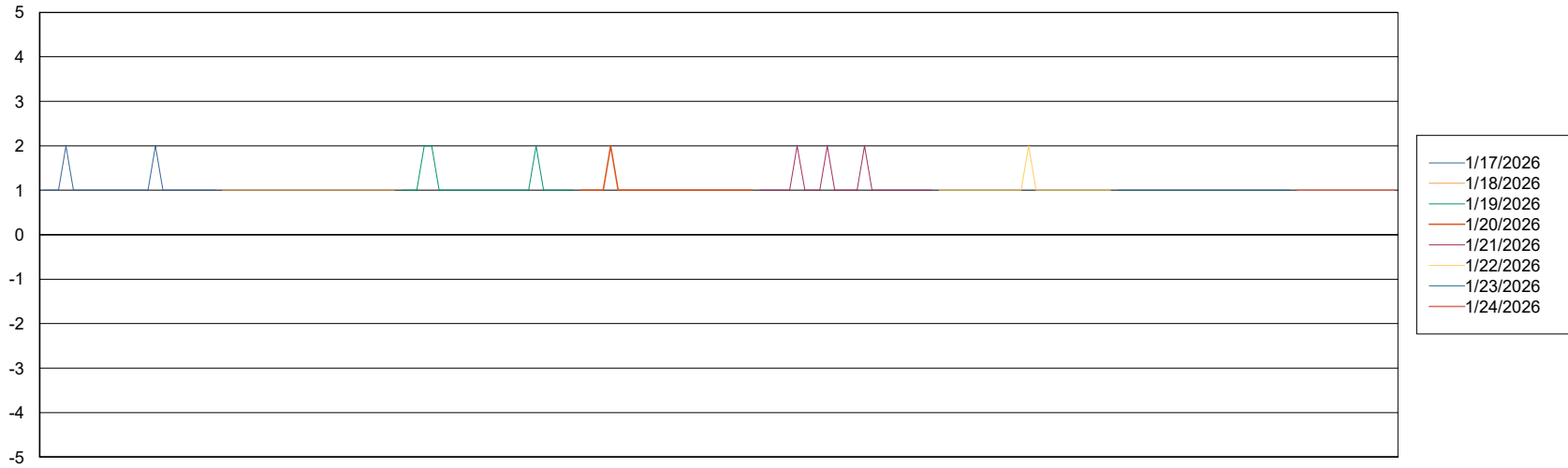
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



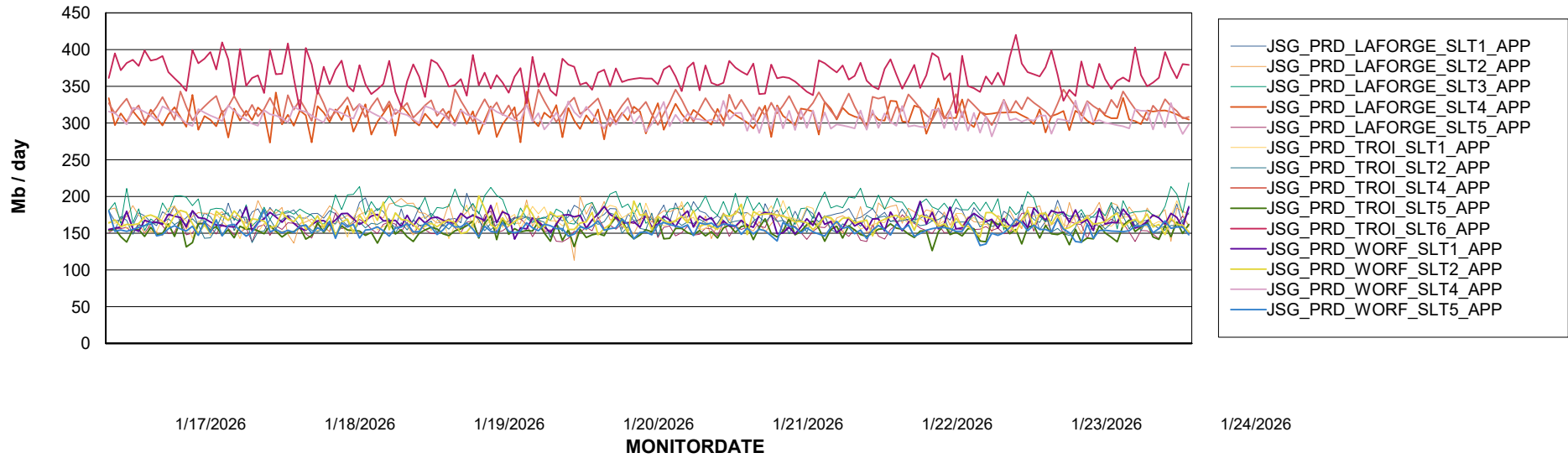
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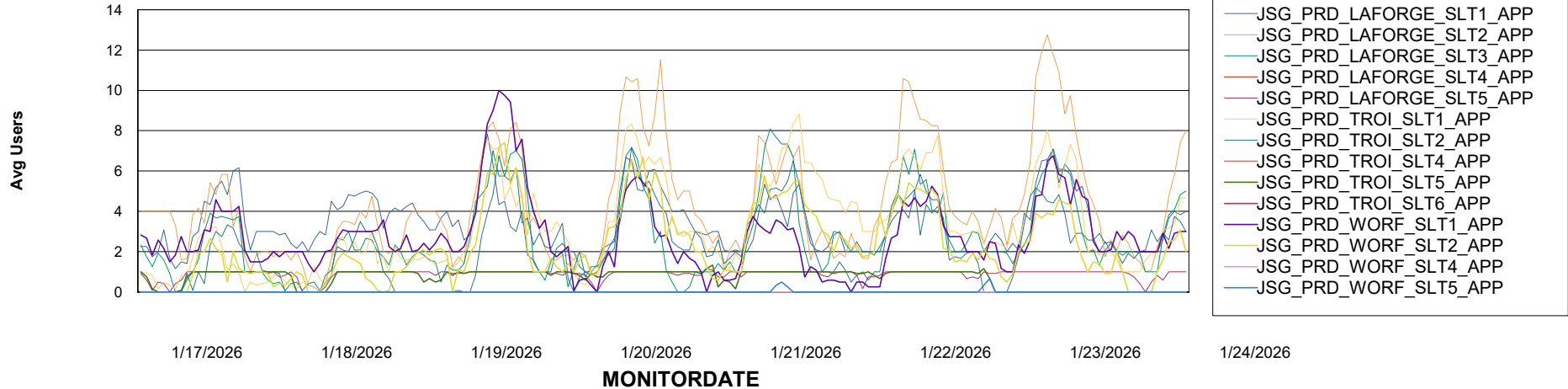


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



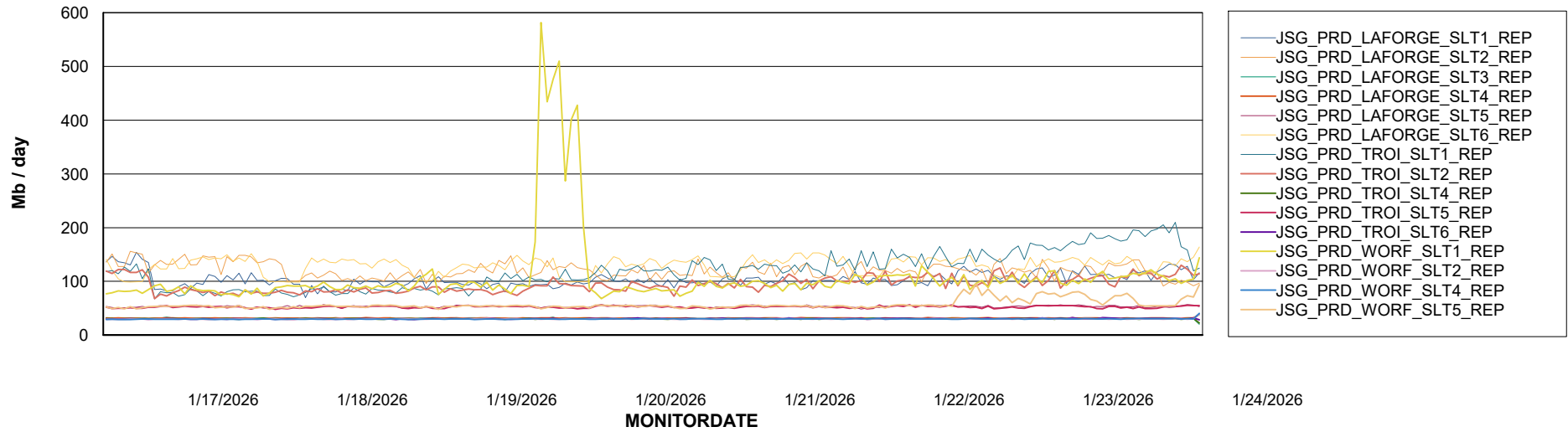
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



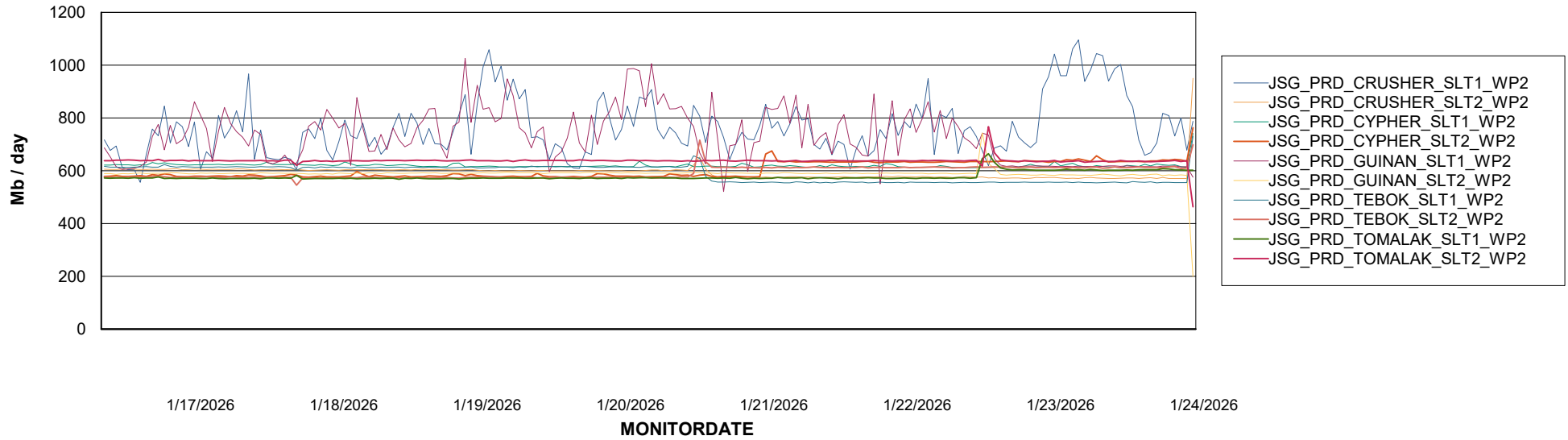
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ABSSolute Web Component Services

Avg memory used per ABS Web component

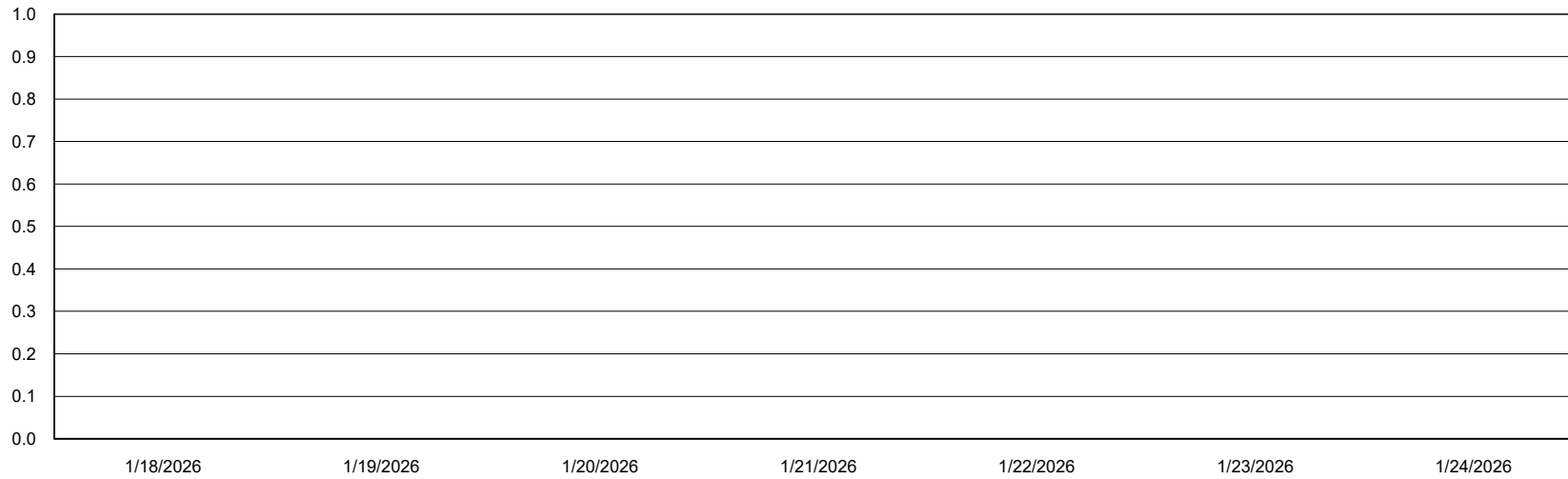


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP