

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
1/17/2026	23	44	34	75	100	25	37	1	1	98
1/16/2026	23	44	34	74	100	26	37	1	1	98
1/15/2026	23	44	34	74	100	26	37	1	1	98
1/14/2026	23	44	34	74	100	26	37	1	1	98
1/13/2026	23	44	34	74	100	26	37	1	1	98
1/12/2026	23	44	34	74	100	26	37	1	1	98
1/11/2026	23	44	34	74	100	26	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
1/17/2026	15	39	33	86	100	14	37	1	1	98
1/16/2026	15	39	33	86	100	14	37	1	1	98
1/15/2026	15	39	33	86	100	14	37	1	1	98
1/14/2026	15	39	33	86	100	14	37	1	1	98
1/13/2026	15	39	33	86	100	14	37	1	1	98
1/12/2026	15	39	33	86	100	14	37	1	1	98
1/11/2026	15	39	33	86	100	14	37	1	1	98

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/17/2026	17	44	36	36	1	1	42	100	58	43
1/16/2026	17	44	36	36	1	1	42	100	58	43
1/15/2026	17	44	36	36	1	1	42	100	58	43
1/14/2026	17	44	36	36	1	1	42	100	58	43
1/13/2026	17	44	36	36	1	1	42	100	57	43
1/12/2026	17	44	36	36	1	1	43	100	57	43
1/11/2026	18	44	36	36	1	1	43	100	57	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/17/2026	23	44	34	36	1	1	65	100	35	15
1/16/2026	23	44	34	36	1	1	65	100	35	15
1/15/2026	23	44	34	36	1	1	65	100	35	14
1/14/2026	23	44	34	36	1	1	65	100	35	14
1/13/2026	23	44	34	36	1	1	65	100	35	14
1/12/2026	23	44	34	36	1	1	65	100	35	14
1/11/2026	23	44	34	36	1	1	65	100	35	14

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/17/2026	19	44	35	36	1	1	76	100	24	36
1/16/2026	19	44	35	36	1	1	76	100	24	35
1/15/2026	19	44	35	36	1	1	76	100	24	35
1/14/2026	19	44	35	36	1	1	76	100	24	35
1/13/2026	19	44	35	36	1	1	76	100	24	35
1/12/2026	19	44	35	36	1	1	76	100	24	35
1/11/2026	19	44	35	36	1	1	76	100	24	35

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
1/17/2026	51	39	19	38	1	1	99	10	0
1/16/2026	51	39	19	38	1	1	99	10	0
1/15/2026	51	39	19	38	1	1	99	10	0
1/14/2026	51	39	19	38	1	1	99	10	0
1/13/2026	51	39	19	38	1	1	99	10	0
1/12/2026	51	39	19	38	1	1	99	10	0
1/11/2026	51	39	19	38	1	1	99	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/17/2026	26	90	66
1/16/2026	26	90	66
1/15/2026	26	90	66
1/14/2026	26	90	66
1/13/2026	27	90	66
1/12/2026	27	90	66
1/11/2026	27	90	66

Harddisk Usage shl-winman2-ash

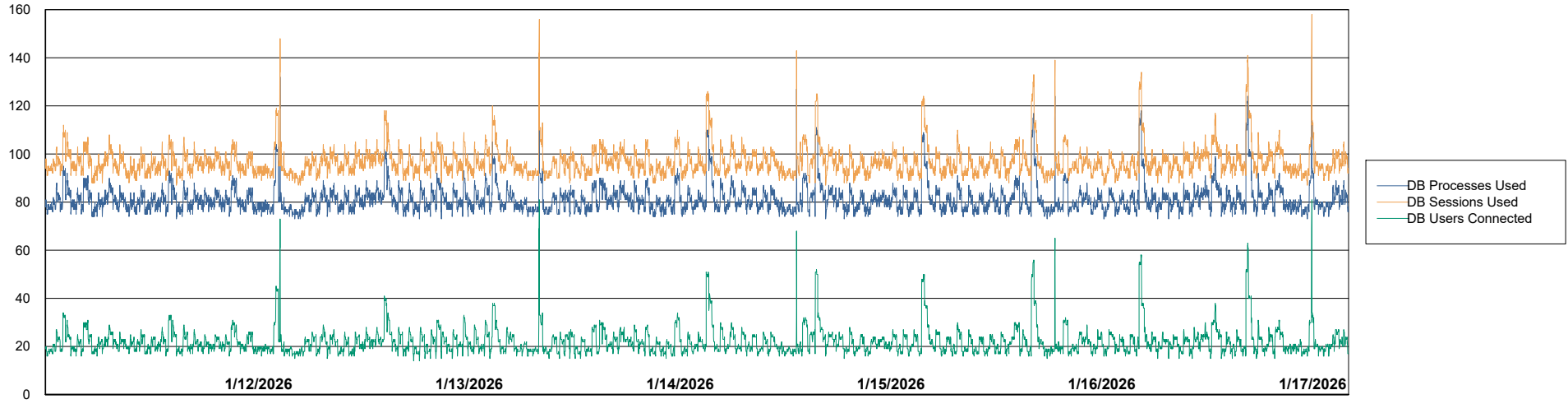
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/17/2026	32	60	41
1/16/2026	32	60	41
1/15/2026	32	60	40
1/14/2026	32	60	40
1/13/2026	33	60	40
1/12/2026	33	60	40
1/11/2026	33	60	40

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Database Performance SHL-BI-ASH_PROD_ABS1

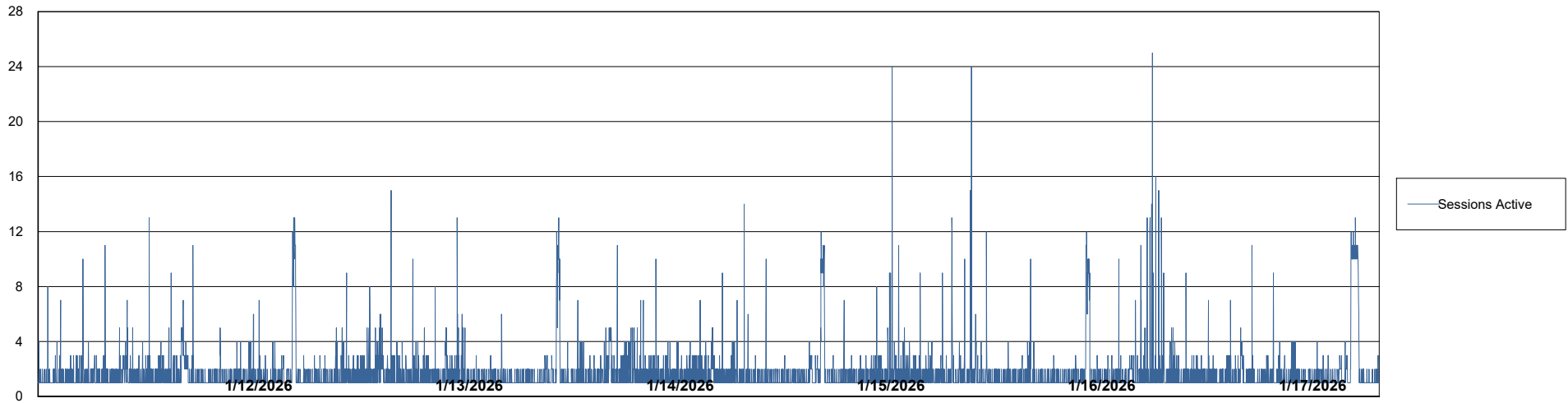
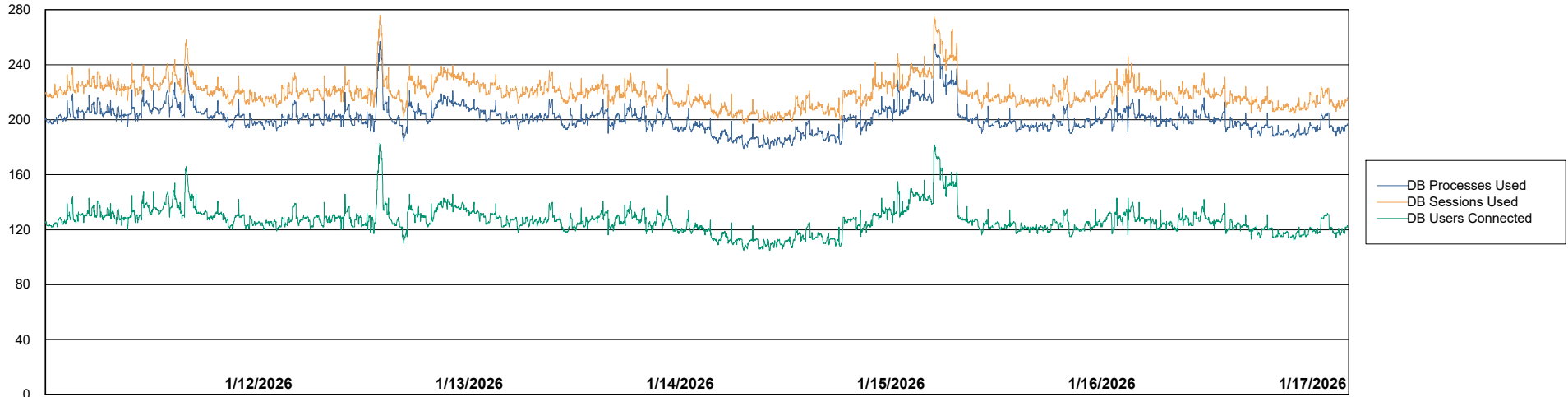


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Database Performance SHL-DBS1-ASH_PROD_ABS1



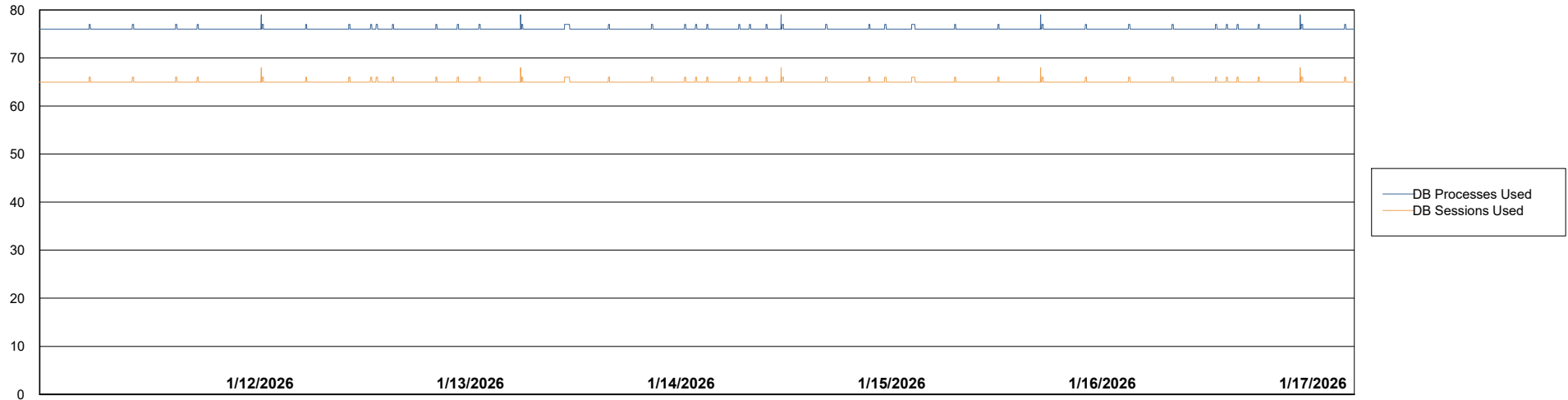
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000



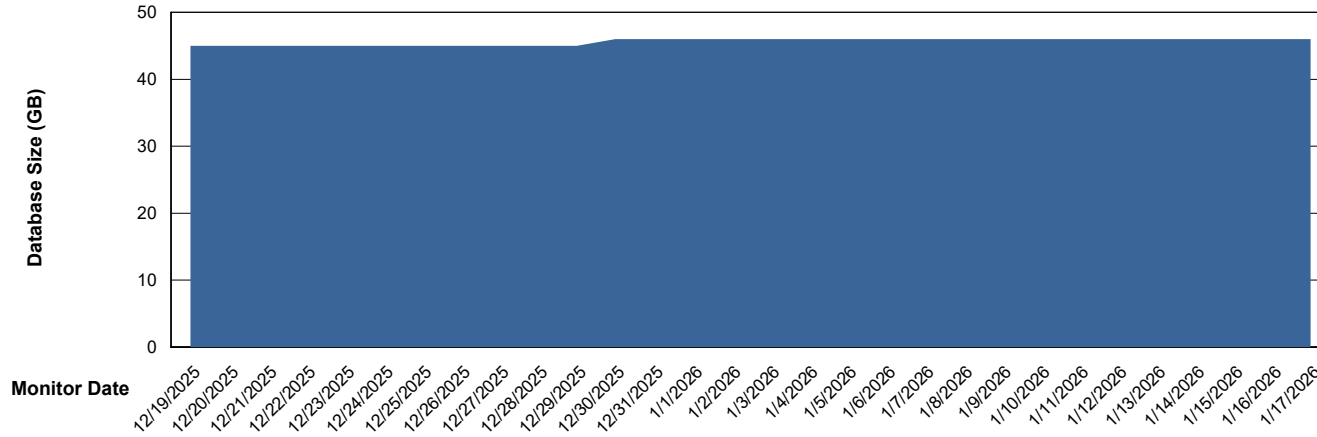
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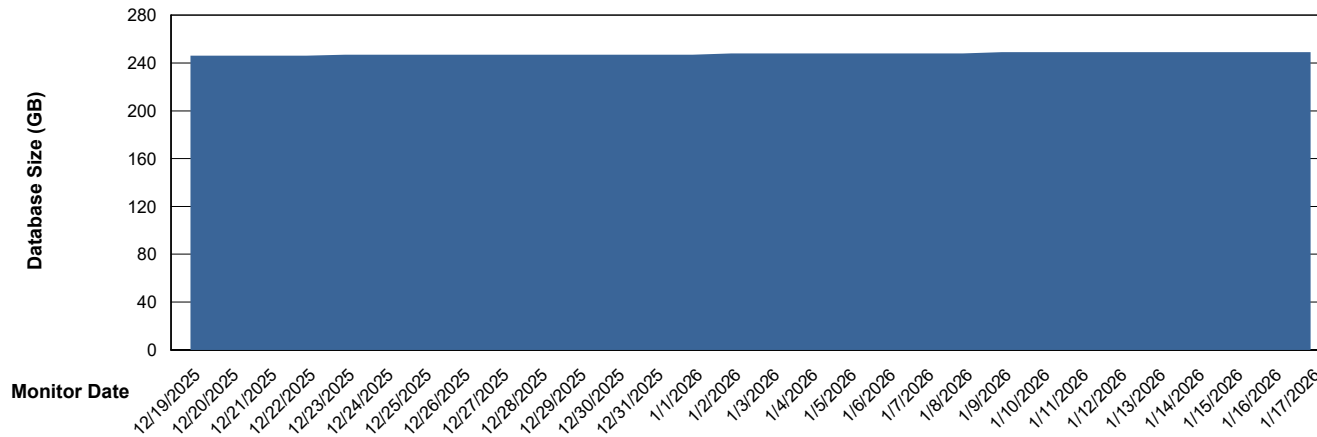
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/17/2026	ABSDATA	30	20	35
	INDX	35	20	43
1/16/2026	ABSDATA	30	20	35
	INDX	35	20	43
1/15/2026	ABSDATA	30	20	35
	INDX	35	20	43
1/14/2026	ABSDATA	30	20	35
	INDX	35	20	43
1/13/2026	ABSDATA	30	20	35
	INDX	35	20	43
1/12/2026	ABSDATA	30	19	35
	INDX	35	20	43
1/11/2026	ABSDATA	30	19	35
	INDX	35	20	43

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/17/2026	ABSDATA	127	104	18
	INDX	142	115	19
1/16/2026	ABSDATA	127	104	18
	INDX	142	115	19
1/15/2026	ABSDATA	127	104	18
	INDX	142	115	19
1/14/2026	ABSDATA	127	104	18
	INDX	142	115	19
1/13/2026	ABSDATA	127	104	18
	INDX	142	115	19
1/12/2026	ABSDATA	127	104	18
	INDX	142	115	19
1/11/2026	ABSDATA	127	104	18
	INDX	142	115	19

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Mon, 12-01-2026	None
Tue, 13-01-2026	None
Sun, 11-01-2026	None
Wed, 14-01-2026	None
Thu, 15-01-2026	None
Fri, 16-01-2026	None
Sat, 17-01-2026	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



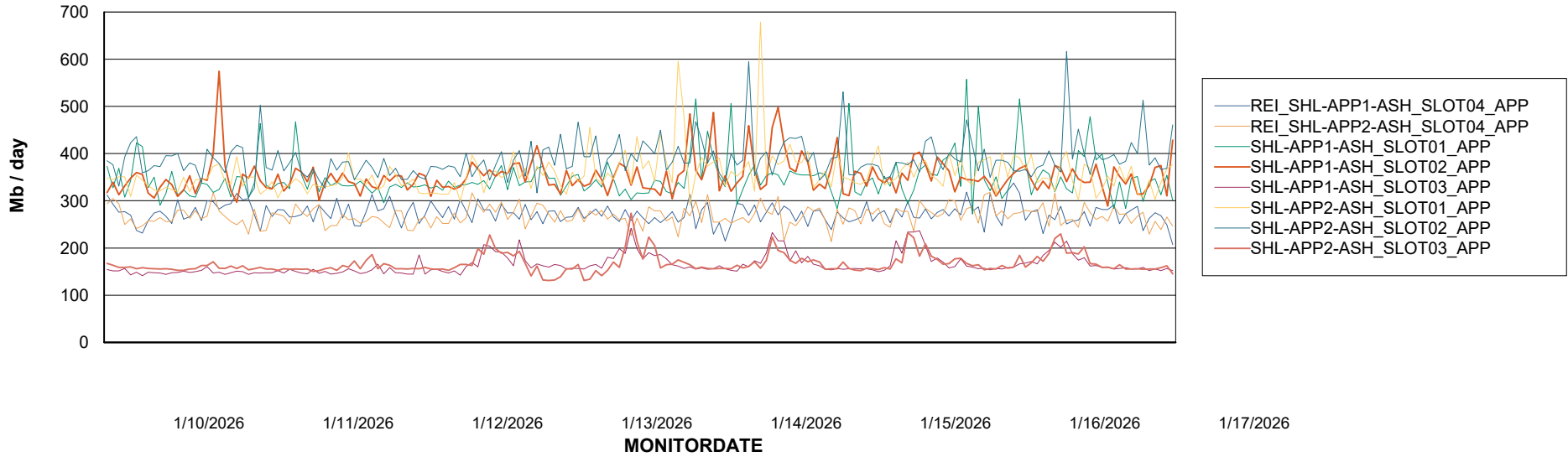
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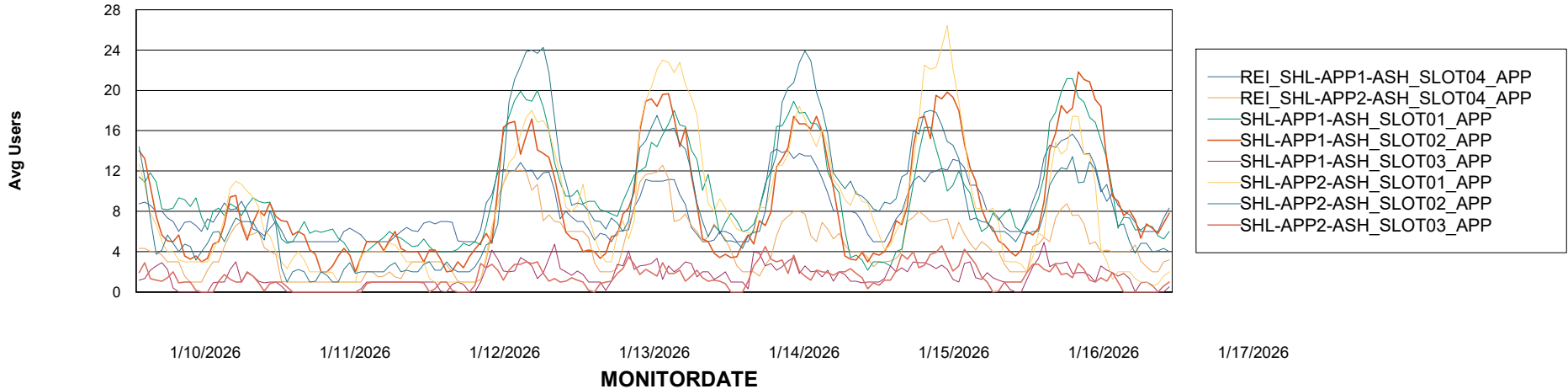


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



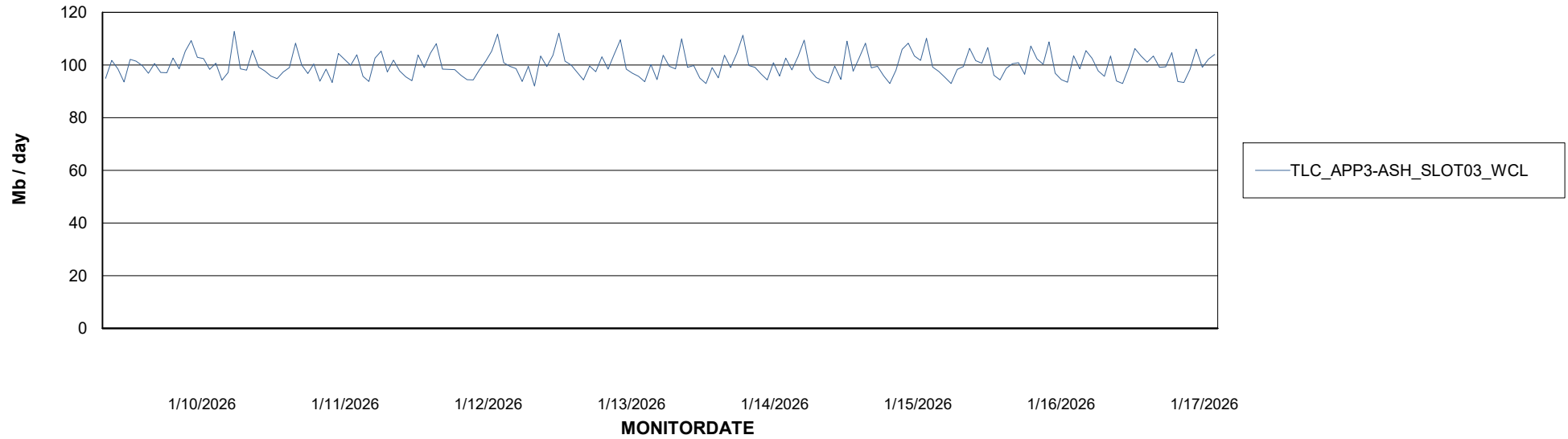
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ABSSolute Application Server Services

Avg memory used per ABS Web component



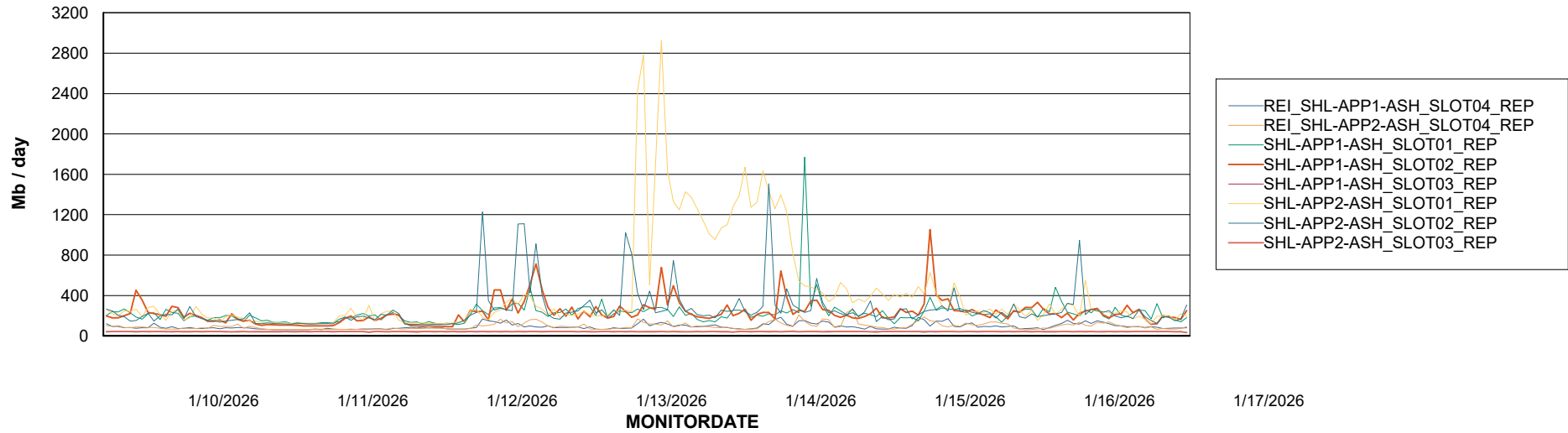
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



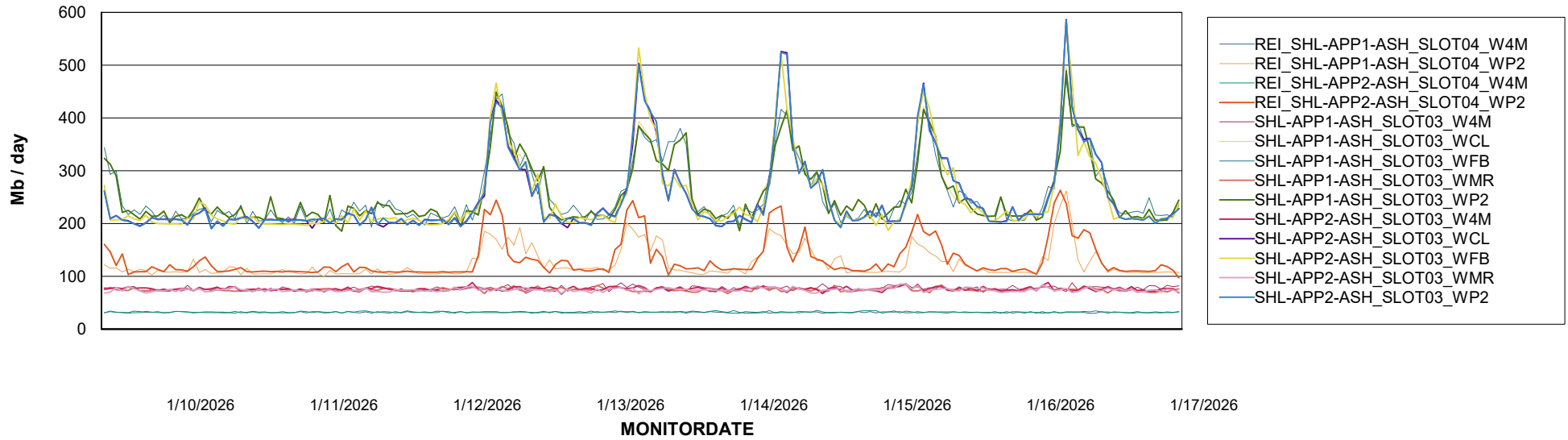
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

