

# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Harddisk Usage SGS\_PRD\_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/17/2026	35	199	129
1/16/2026	36	199	128
1/15/2026	36	199	128
1/14/2026	37	199	125
1/13/2026	37	199	125
1/12/2026	35	199	129
1/11/2026	35	199	130

## Harddisk Usage SGS\_PRD\_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/17/2026	46	199	108
1/16/2026	46	199	108
1/15/2026	46	199	108
1/14/2026	46	199	107
1/13/2026	46	199	107
1/12/2026	46	199	107
1/11/2026	46	199	107

# Weekly SLA Customer Report

Customer SGS\_Production  
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## Harddisk Usage SGS\_PRD\_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/17/2026	23	127	98	35	600	390
1/16/2026	23	127	98	35	600	388
1/15/2026	23	127	98	35	600	388
1/14/2026	23	127	98	35	600	388
1/13/2026	23	127	98	35	600	388
1/12/2026	23	127	98	35	600	389
1/11/2026	23	127	98	35	600	388

## Harddisk Usage SGS\_PRD\_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/17/2026	46	126	69	18	1,127	921
1/16/2026	46	126	69	19	1,127	911
1/15/2026	46	126	69	19	1,127	911
1/14/2026	46	126	69	19	1,127	912
1/13/2026	46	126	69	19	1,127	912
1/12/2026	46	126	69	19	1,127	910
1/11/2026	46	126	69	19	1,127	910

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Harddisk Usage SGS\_PRD\_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/17/2026	42	126	74	32	1,127	767
1/16/2026	42	126	74	32	1,127	767
1/15/2026	42	126	74	32	1,127	767
1/14/2026	42	126	73	32	1,127	767
1/13/2026	42	126	73	32	1,127	767
1/12/2026	42	126	73	32	1,127	766
1/11/2026	43	126	72	32	1,127	766

Harddisk Usage SGS\_PRD\_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/17/2026	78	199	43
1/16/2026	78	199	43
1/15/2026	77	199	46
1/14/2026	77	199	46
1/13/2026	77	199	46
1/12/2026	77	199	46
1/11/2026	77	199	46

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Harddisk Usage      SGS\_PRD\_ABS-WEB17

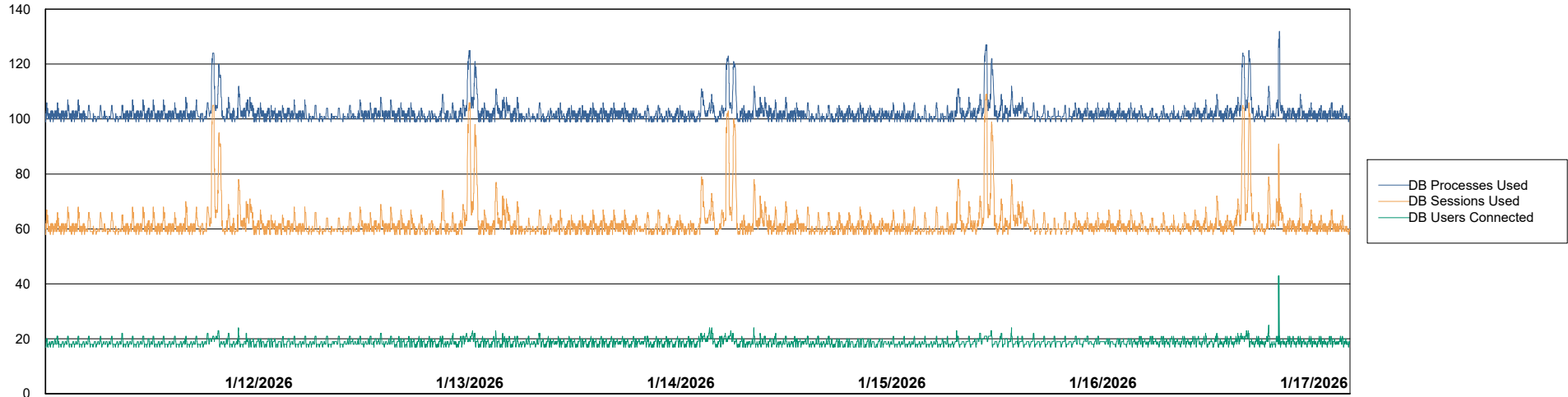
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/17/2026	82	199	37
1/16/2026	81	199	38
1/15/2026	80	199	41
1/14/2026	79	199	41
1/13/2026	79	199	41
1/12/2026	79	199	41
1/11/2026	79	199	41

# Weekly SLA Customer Report

Customer SGS\_Production  
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Database Performance SGS\_PRD\_ABS-BI02\_ABS1

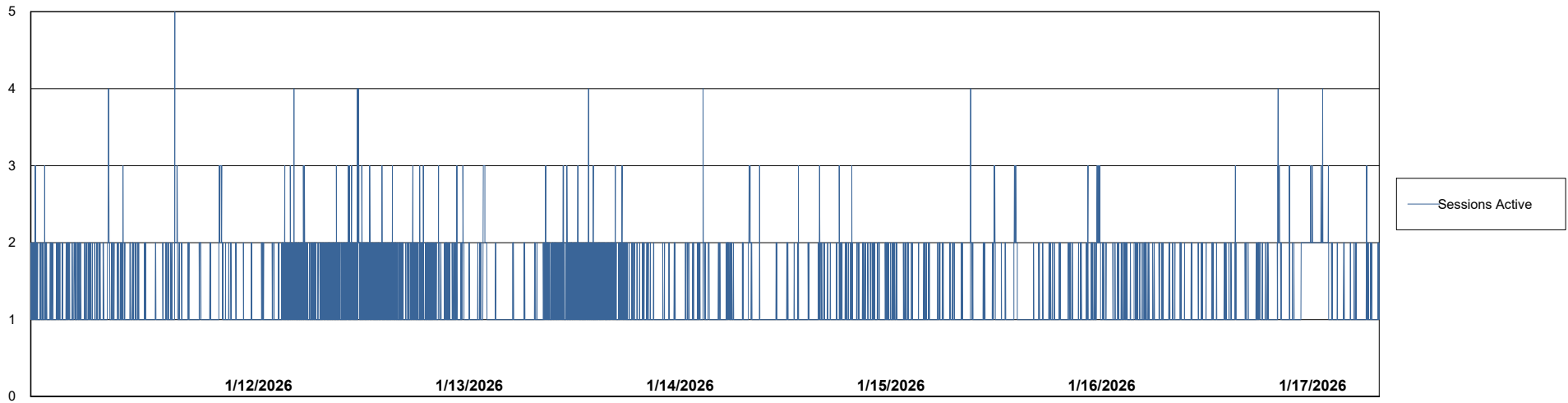
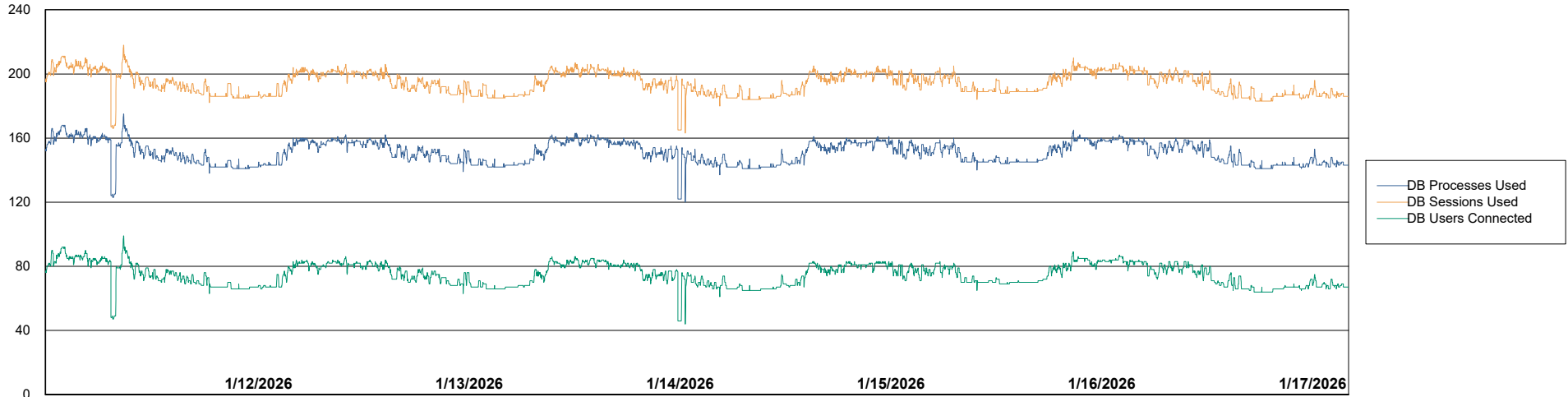


# Weekly SLA Customer Report

Customer SGS\_Production  
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## Database Performance SGS\_PRD\_ABS-DB16\_ABS1



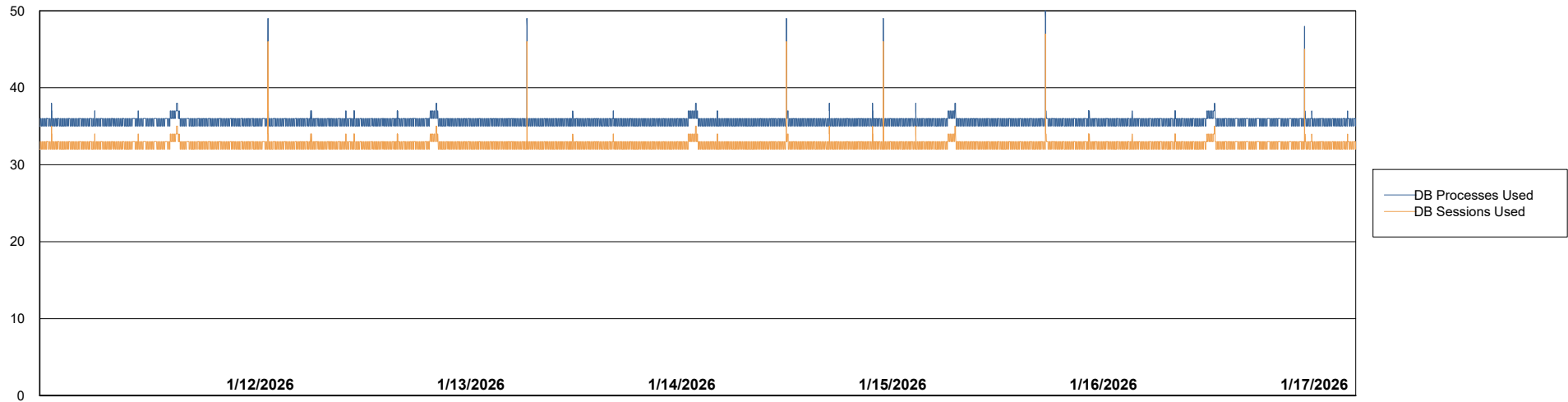
# Weekly SLA Customer Report

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Database ID 224



Database Performance SGS\_PRD\_ABS-DB17\_HSBABS1

DB Processes Max 1,000



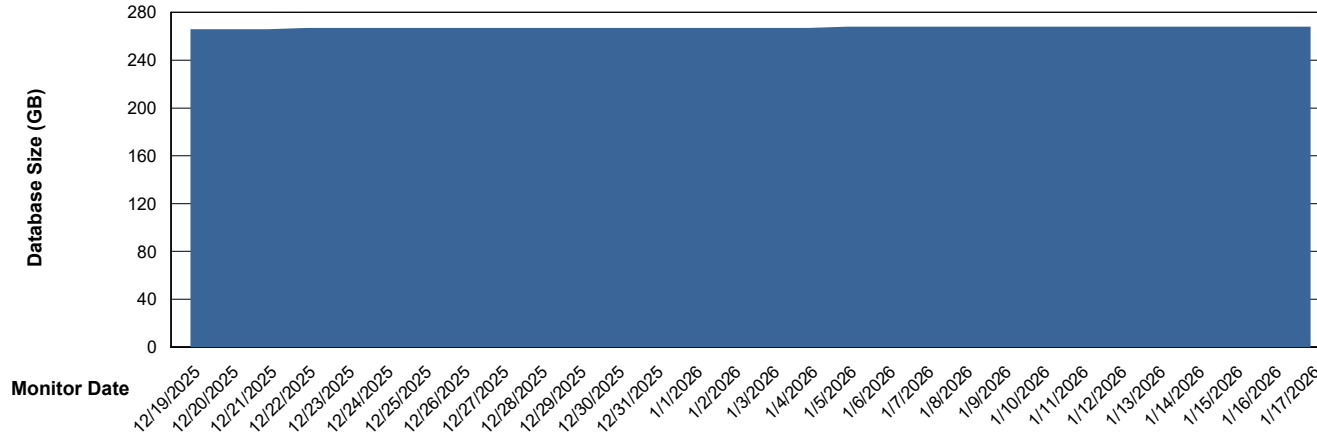
# Weekly SLA Customer Report

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Database ID 224



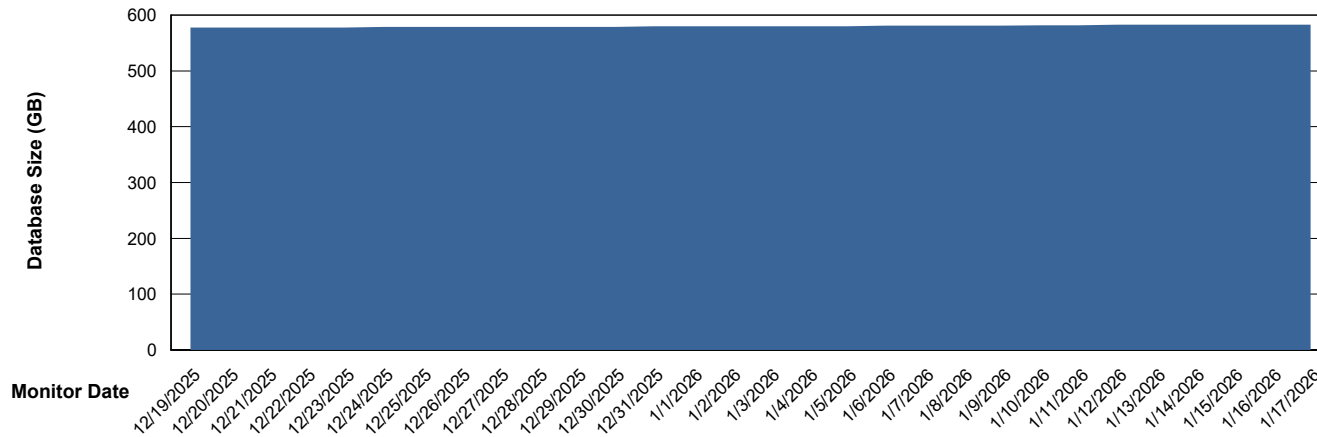
DATABASE SIZE SGS\_PRD\_ABS-BI02\_ABS1

### Database growth over last month



DATABASE SIZE SGS\_PRD\_ABS-DB16\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Database Tablespace SGS\_PRD\_ABS-BI02\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/17/2026	ABSDATA	154	126	19
	INDX	170	141	17
1/16/2026	ABSDATA	154	126	19
	INDX	170	141	17
1/15/2026	ABSDATA	154	126	19
	INDX	170	141	17
1/14/2026	ABSDATA	154	126	19
	INDX	170	140	17
1/13/2026	ABSDATA	154	126	19
	INDX	170	140	17
1/12/2026	ABSDATA	154	126	19
	INDX	170	140	17
1/11/2026	ABSDATA	154	126	19
	INDX	170	140	17

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Database Tablespace SGS\_PRD\_ABS-DB16\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/17/2026	ABSDATA	224	186	17
	INDX	456	376	17
1/16/2026	ABSDATA	224	186	17
	INDX	456	376	17
1/15/2026	ABSDATA	224	186	17
	INDX	456	376	18
1/14/2026	ABSDATA	224	186	17
	INDX	456	376	18
1/13/2026	ABSDATA	224	186	17
	INDX	456	376	18
1/12/2026	ABSDATA	224	186	17
	INDX	456	376	18
1/11/2026	ABSDATA	224	185	17
	INDX	456	376	18

BI Status and last ETL error for SGS\_PRD\_ABS-BI02\_ABS1

	Mon 12/1/2026	Tue 13/1/2026	Wed 14/1/2026	Thu 15/1/2026	Fri 16/1/2026	Sat 17/1/2026
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
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Sun, 11-01-2026	None
Mon, 12-01-2026	None
Sat, 17-01-2026	None
Mon, 12-01-2026	None
Sat, 17-01-2026	None
Tue, 13-01-2026	None
Thu, 15-01-2026	None
Thu, 15-01-2026	None
Tue, 13-01-2026	None
Wed, 14-01-2026	None
Fri, 16-01-2026	None
Sun, 11-01-2026	None
Wed, 14-01-2026	None
Fri, 16-01-2026	None

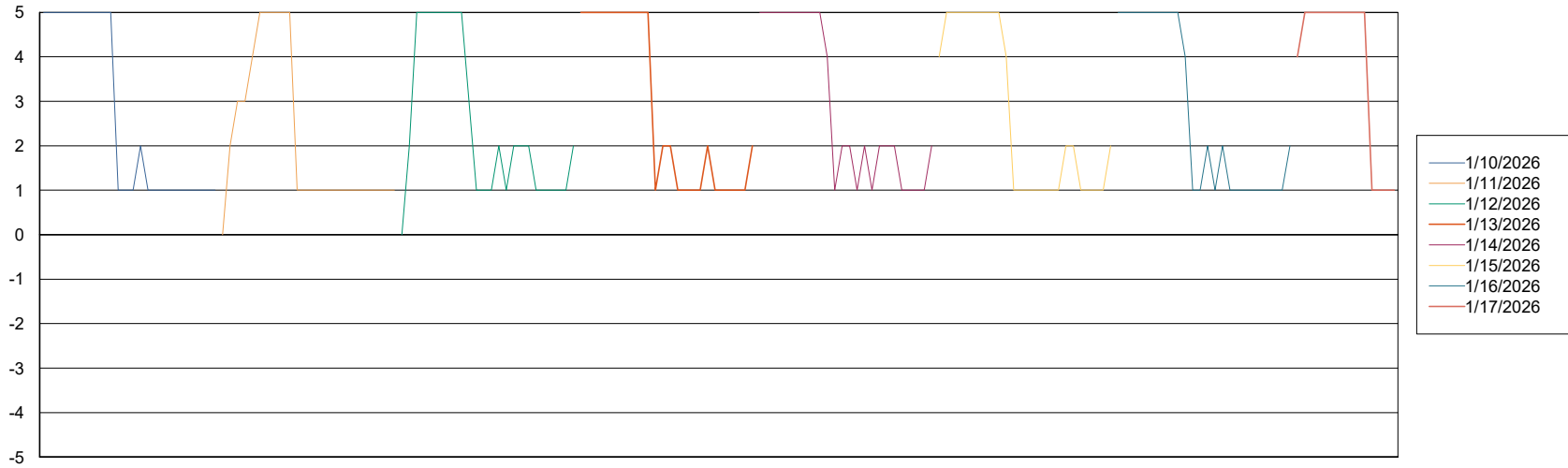
# Weekly SLA Customer Report

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Standby Database Health      SGS\_Production

### Recovery lag for last 7 days



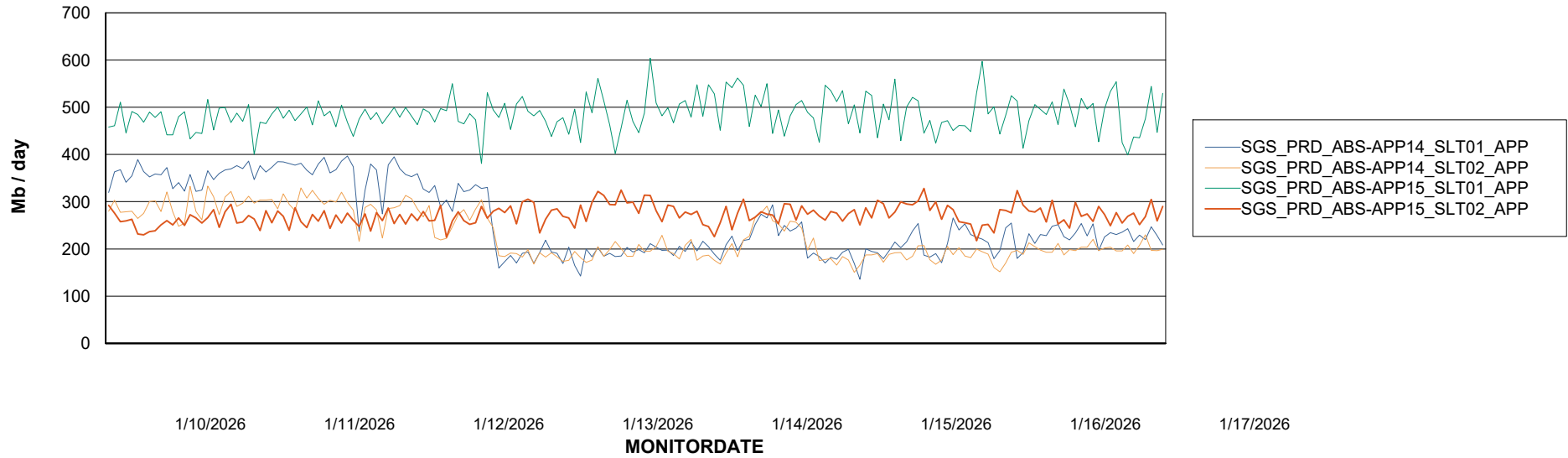
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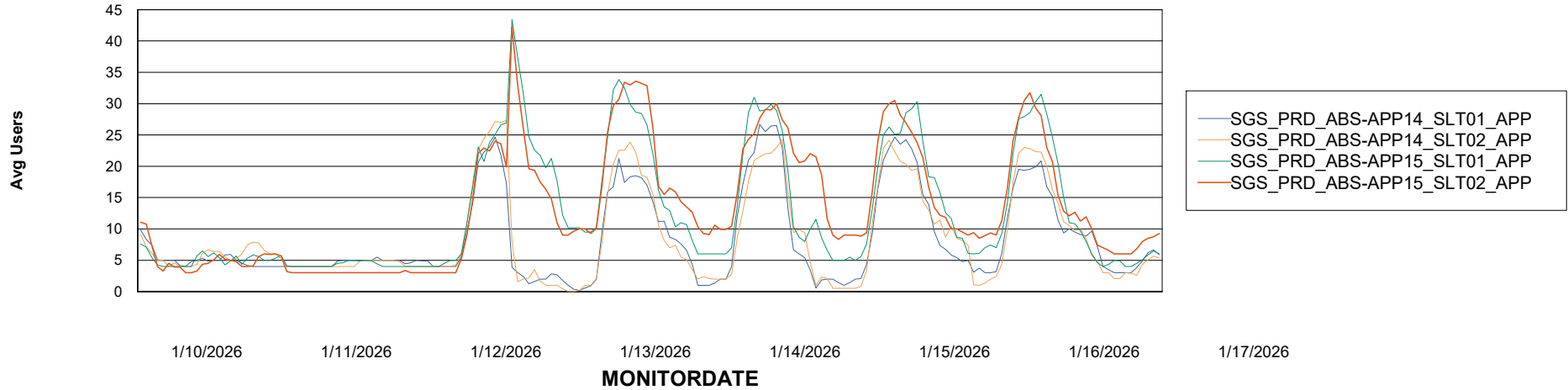


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



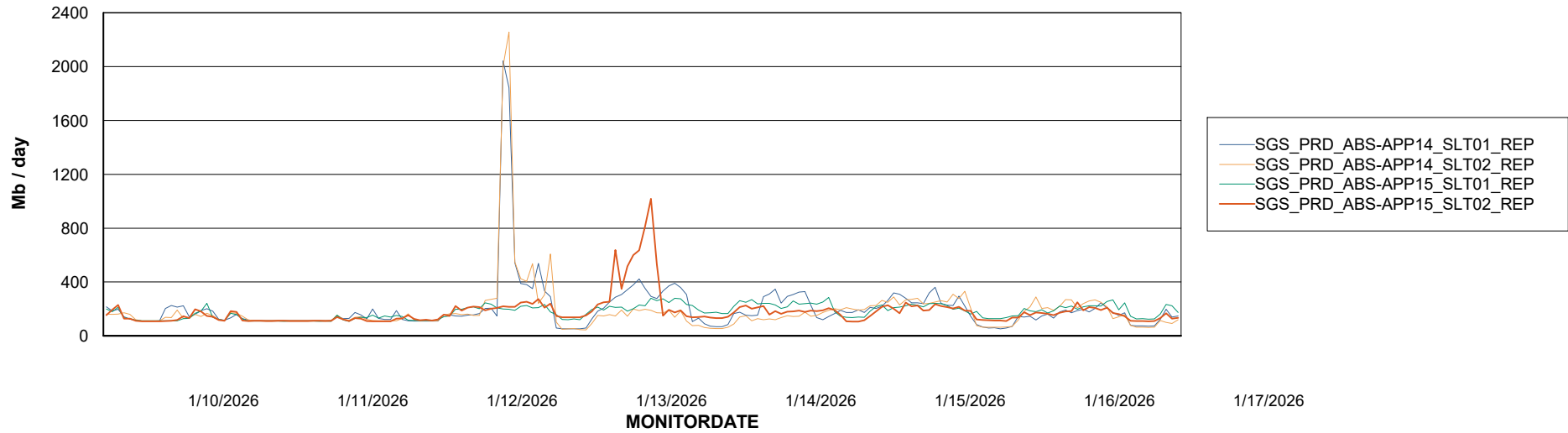
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



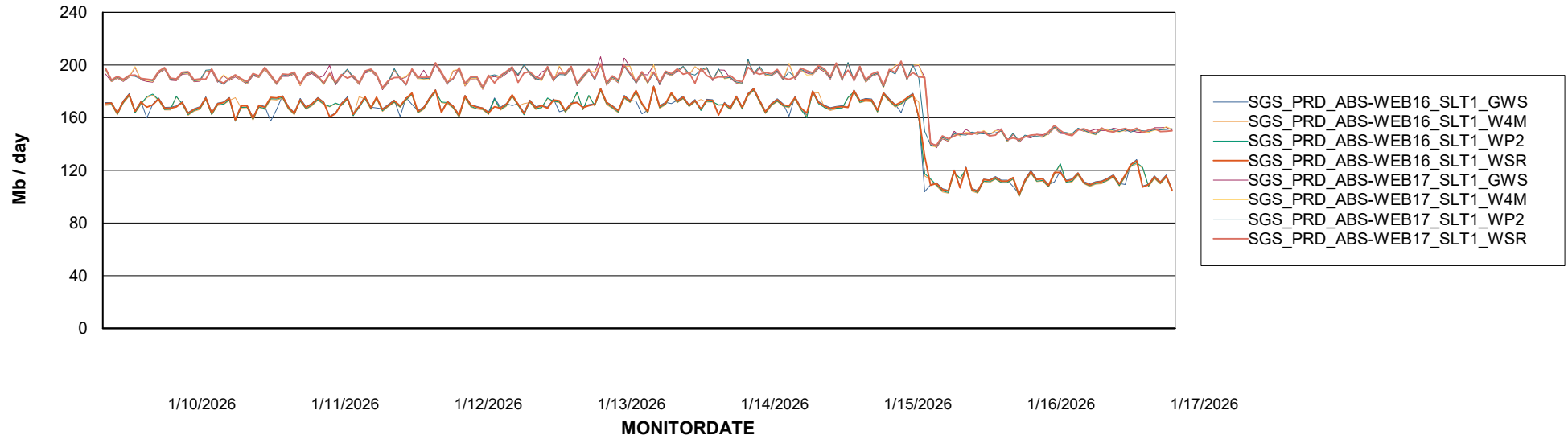
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SGS\_Production  
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### Disaster per ABS component

