

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_HeySimple

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 76 | 119 | 29 |
| 1/16/2026 | 76 | 119 | 29 |
| 1/15/2026 | 76 | 119 | 29 |
| 1/14/2026 | 76 | 119 | 29 |
| 1/13/2026 | 76 | 119 | 29 |
| 1/12/2026 | 76 | 119 | 29 |
| 1/11/2026 | 76 | 119 | 29 |

Harddisk Usage NOA_PRD_NHSBI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 53 | 199 | 94 | 27 | 500 | 365 | 70 | 200 | 60 |
| 1/16/2026 | 53 | 199 | 94 | 27 | 500 | 365 | 72 | 200 | 56 |
| 1/15/2026 | 53 | 199 | 94 | 27 | 500 | 365 | 72 | 200 | 56 |
| 1/14/2026 | 53 | 199 | 94 | 27 | 500 | 365 | 72 | 200 | 55 |
| 1/13/2026 | 53 | 199 | 94 | 27 | 500 | 365 | 73 | 200 | 55 |
| 1/12/2026 | 53 | 199 | 94 | 27 | 500 | 365 | 73 | 200 | 55 |
| 1/11/2026 | 53 | 199 | 94 | 27 | 500 | 365 | 73 | 200 | 55 |

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Harddisk Usage NOA_PRD_NovoABS01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 31 | 100 | 68 | 20 | 1,100 | 876 | 68 | 400 | 126 |
| 1/16/2026 | 31 | 100 | 68 | 21 | 1,100 | 870 | 68 | 400 | 126 |
| 1/15/2026 | 31 | 100 | 68 | 21 | 1,100 | 870 | 69 | 400 | 125 |
| 1/14/2026 | 31 | 100 | 68 | 21 | 1,100 | 870 | 69 | 400 | 124 |
| 1/13/2026 | 31 | 100 | 68 | 21 | 1,100 | 870 | 69 | 400 | 123 |
| 1/12/2026 | 31 | 100 | 68 | 21 | 1,100 | 869 | 70 | 400 | 120 |
| 1/11/2026 | 31 | 100 | 68 | 21 | 1,100 | 869 | 70 | 400 | 118 |

Harddisk Usage NOA_PRD_NovoABS03

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 66 | 279 | 95 | 16 | 838 | 704 | 85 | 559 | 86 |
| 1/16/2026 | 66 | 279 | 95 | 16 | 838 | 704 | 85 | 559 | 86 |
| 1/15/2026 | 66 | 279 | 95 | 16 | 838 | 704 | 85 | 559 | 85 |
| 1/14/2026 | 66 | 279 | 95 | 16 | 838 | 704 | 85 | 559 | 84 |
| 1/13/2026 | 66 | 279 | 95 | 16 | 838 | 704 | 85 | 559 | 83 |
| 1/12/2026 | 66 | 279 | 95 | 16 | 838 | 704 | 86 | 559 | 80 |
| 1/11/2026 | 66 | 279 | 95 | 16 | 838 | 704 | 86 | 559 | 78 |

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Harddisk Usage NOA_PRD_NovoApps01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 52 | 100 | 48 |
| 1/16/2026 | 52 | 100 | 48 |
| 1/15/2026 | 52 | 100 | 48 |
| 1/14/2026 | 52 | 100 | 48 |
| 1/13/2026 | 52 | 100 | 48 |
| 1/12/2026 | 52 | 100 | 48 |
| 1/11/2026 | 52 | 100 | 48 |

Harddisk Usage NOA_PRD_NovoApps02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 63 | 100 | 37 |
| 1/16/2026 | 63 | 100 | 37 |
| 1/15/2026 | 63 | 100 | 37 |
| 1/14/2026 | 63 | 100 | 37 |
| 1/13/2026 | 63 | 100 | 37 |
| 1/12/2026 | 63 | 100 | 37 |
| 1/11/2026 | 63 | 100 | 37 |

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Harddisk Usage NOA_PRD_NovoLink

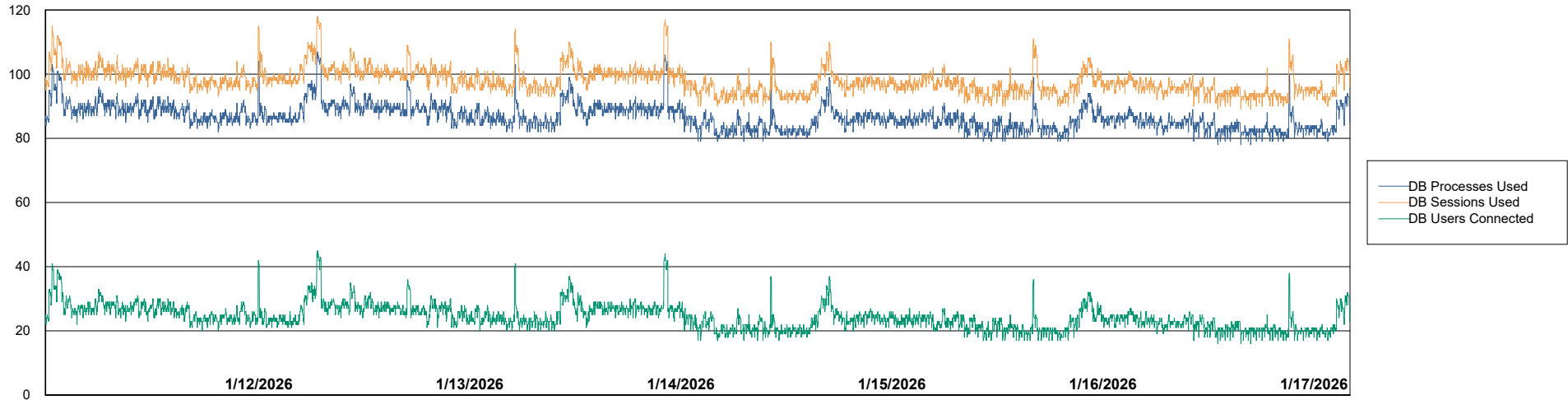
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 67 | 100 | 32 |
| 1/16/2026 | 67 | 100 | 33 |
| 1/15/2026 | 67 | 100 | 33 |
| 1/14/2026 | 67 | 100 | 33 |
| 1/13/2026 | 67 | 100 | 32 |
| 1/12/2026 | 67 | 100 | 32 |
| 1/11/2026 | 67 | 100 | 32 |

Weekly SLA Customer Report

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Database Performance NOA_PRD_NHSBI_ABS1

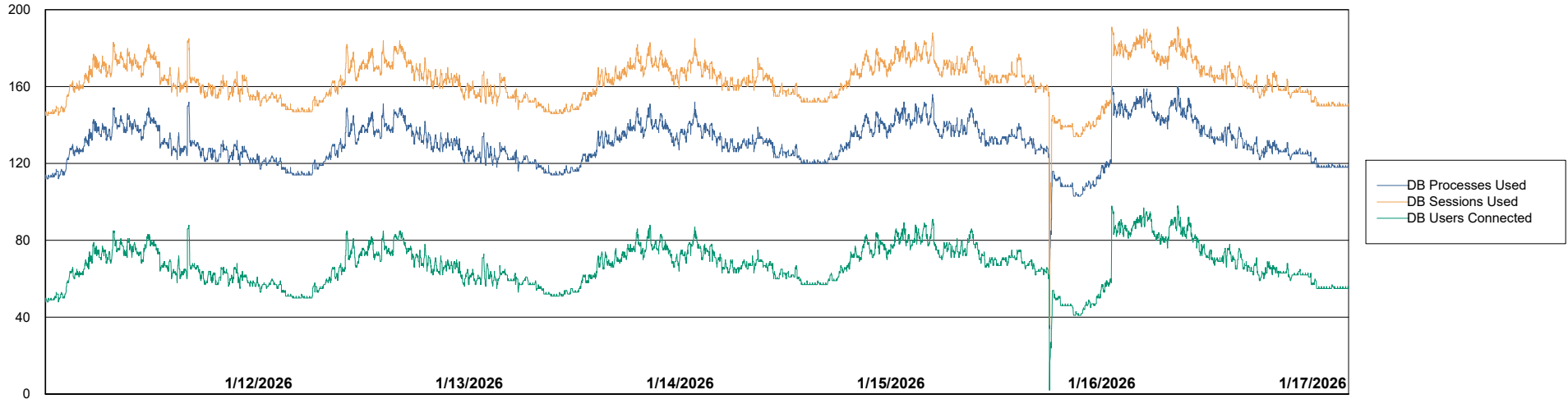


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Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS01_ABS1



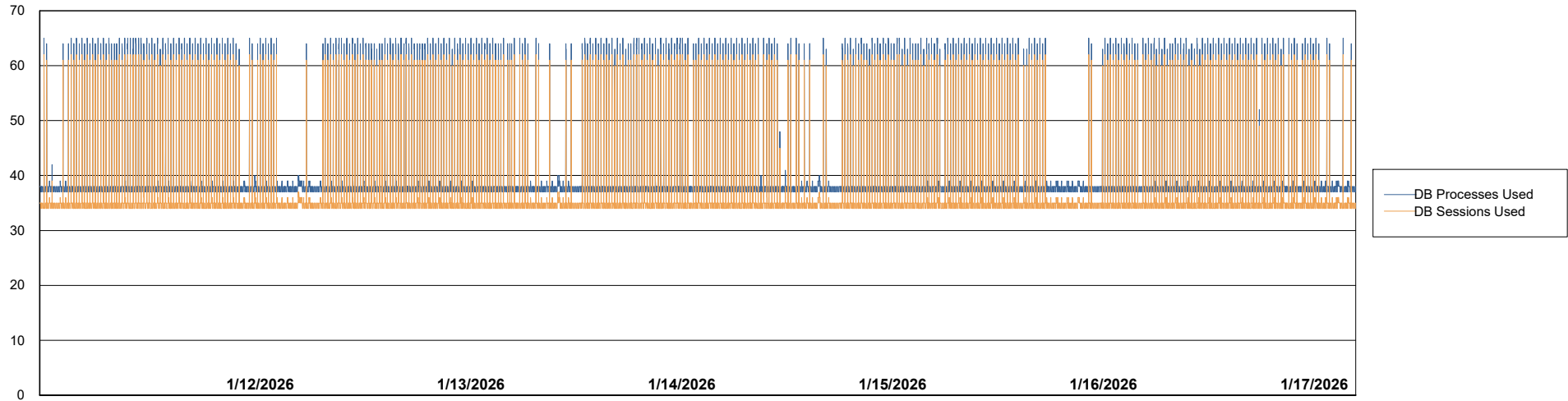
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



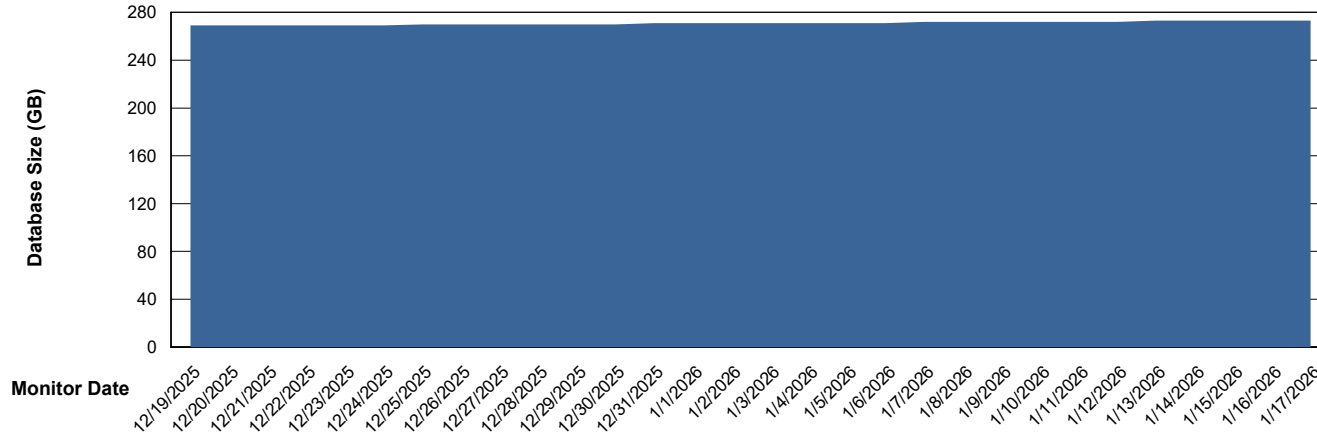
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



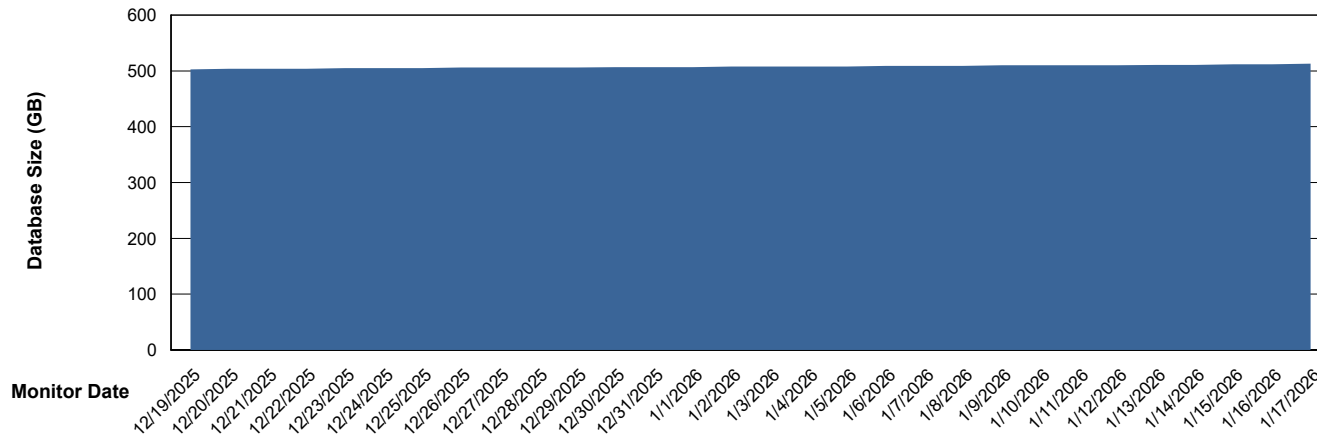
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Database Tablespace NOA_PRD_NHSBI_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/17/2026 | ABSDATA | 164 | 137 | 17 |
| | INDX | 160 | 129 | 20 |
| 1/16/2026 | ABSDATA | 164 | 137 | 17 |
| | INDX | 160 | 129 | 20 |
| 1/15/2026 | ABSDATA | 164 | 137 | 17 |
| | INDX | 160 | 128 | 20 |
| 1/14/2026 | ABSDATA | 164 | 137 | 17 |
| | INDX | 160 | 128 | 20 |
| 1/13/2026 | ABSDATA | 164 | 136 | 17 |
| | INDX | 160 | 128 | 20 |
| 1/12/2026 | ABSDATA | 164 | 136 | 17 |
| | INDX | 160 | 128 | 20 |
| 1/11/2026 | ABSDATA | 164 | 136 | 17 |
| | INDX | 160 | 128 | 20 |

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Database Tablespace NOA_PRD_NovoABS01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/17/2026 | ABSDATA | 220 | 179 | 19 |
| | INDX | 387 | 320 | 17 |
| 1/16/2026 | ABSDATA | 220 | 179 | 19 |
| | INDX | 387 | 320 | 17 |
| 1/15/2026 | ABSDATA | 220 | 179 | 19 |
| | INDX | 387 | 320 | 17 |
| 1/14/2026 | ABSDATA | 220 | 179 | 19 |
| | INDX | 387 | 319 | 17 |
| 1/13/2026 | ABSDATA | 220 | 178 | 19 |
| | INDX | 387 | 319 | 17 |
| 1/12/2026 | ABSDATA | 220 | 178 | 19 |
| | INDX | 387 | 319 | 18 |
| 1/11/2026 | ABSDATA | 220 | 178 | 19 |
| | INDX | 387 | 319 | 18 |

BI last ETL error for NOA_PRD_NHSBI_ABS1

| | |
|-----------------|------|
| Sun, 11-01-2026 | None |
| Mon, 12-01-2026 | None |
| Tue, 13-01-2026 | None |
| Wed, 14-01-2026 | None |
| Sat, 17-01-2026 | None |
| Thu, 15-01-2026 | None |
| Fri, 16-01-2026 | None |

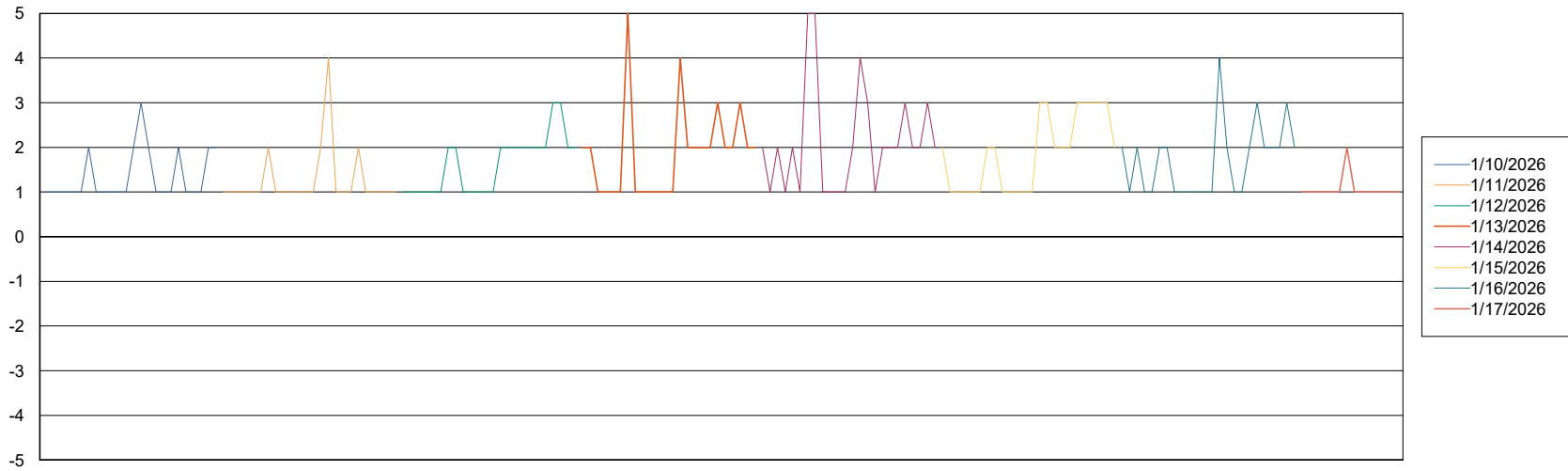
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



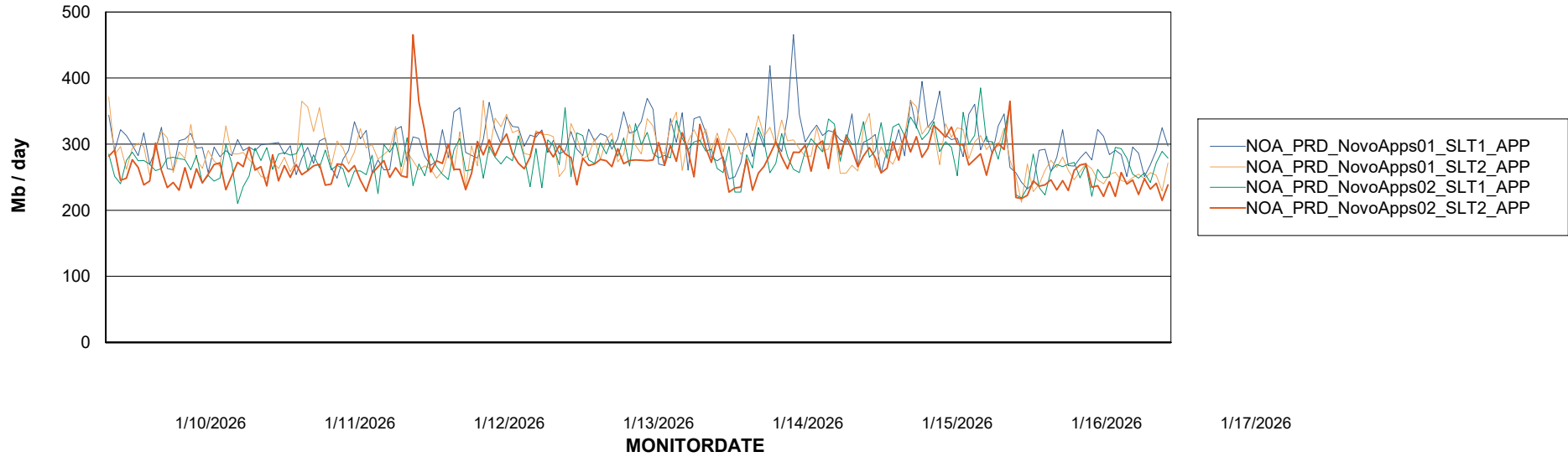
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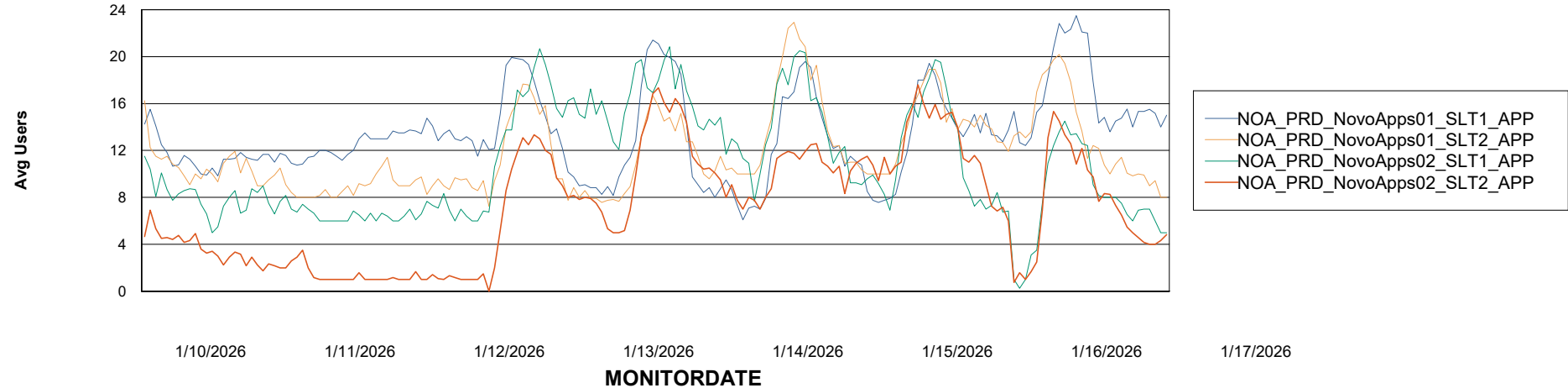


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



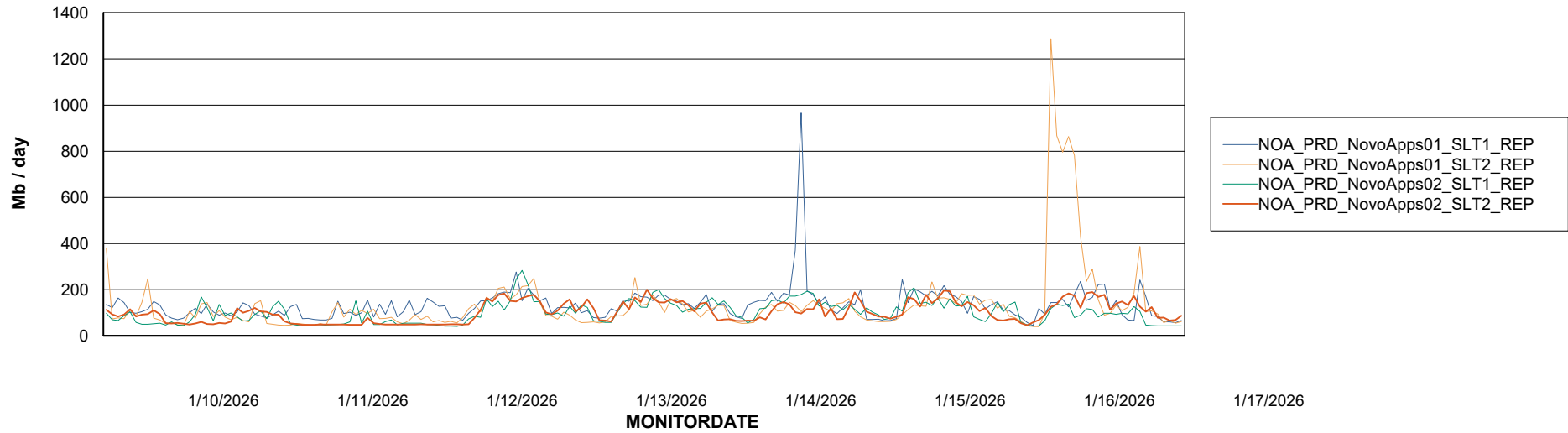
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Database ID 116



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



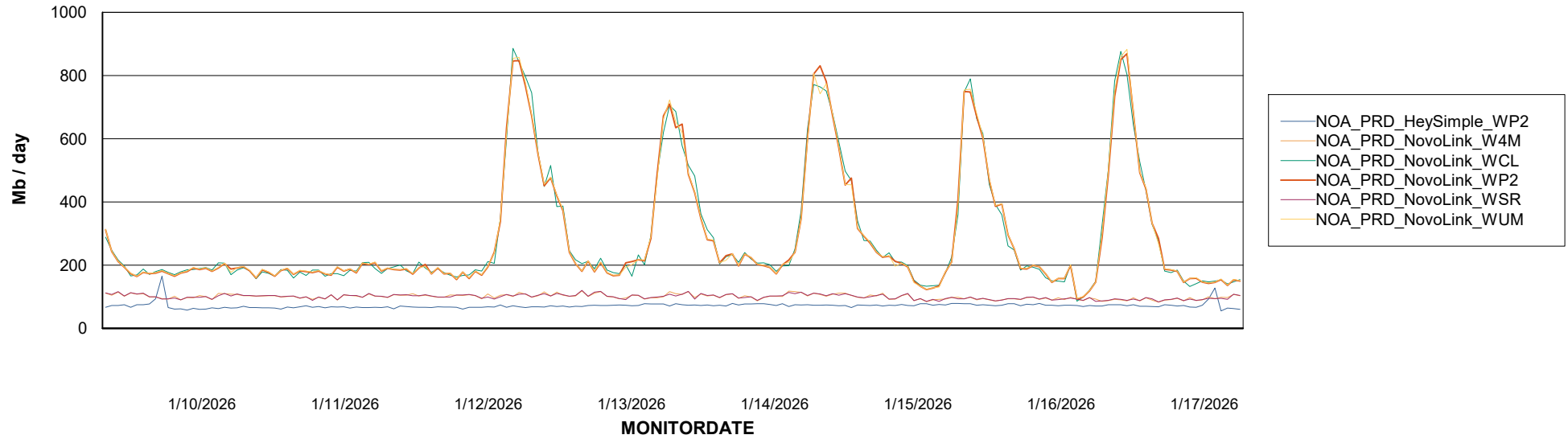
Weekly SLA Customer Report

Customer NOA_Production (24/7)
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Disaster per ABS component

