

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 28 | 149 | 107 | 15 | 900 | 768 |
| 1/16/2026 | 28 | 149 | 108 | 15 | 900 | 761 |
| 1/15/2026 | 28 | 149 | 108 | 15 | 900 | 761 |
| 1/14/2026 | 28 | 149 | 108 | 15 | 900 | 761 |
| 1/13/2026 | 28 | 149 | 108 | 15 | 900 | 761 |
| 1/12/2026 | 28 | 149 | 107 | 15 | 900 | 761 |
| 1/11/2026 | 27 | 149 | 109 | 15 | 900 | 765 |

Harddisk Usage JSG_PRD_CRUSHER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 45 | 89 | 49 |
| 1/16/2026 | 45 | 89 | 49 |
| 1/15/2026 | 46 | 89 | 48 |
| 1/14/2026 | 47 | 89 | 47 |
| 1/13/2026 | 47 | 89 | 47 |
| 1/12/2026 | 47 | 89 | 47 |
| 1/11/2026 | 47 | 89 | 47 |

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Database ID 102



Harddisk Usage JSG_PRD_CYPHER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 58 | 79 | 33 |
| 1/16/2026 | 58 | 79 | 33 |
| 1/15/2026 | 57 | 79 | 34 |
| 1/14/2026 | 58 | 79 | 33 |
| 1/13/2026 | 60 | 79 | 32 |
| 1/12/2026 | 60 | 79 | 32 |
| 1/11/2026 | 60 | 79 | 32 |

Harddisk Usage JSG_PRD_GUINAN

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 35 | 79 | 52 |
| 1/16/2026 | 35 | 79 | 52 |
| 1/15/2026 | 36 | 79 | 51 |
| 1/14/2026 | 37 | 79 | 50 |
| 1/13/2026 | 37 | 79 | 50 |
| 1/12/2026 | 37 | 79 | 50 |
| 1/11/2026 | 37 | 79 | 50 |

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Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 31 | 149 | 103 |
| 1/16/2026 | 31 | 149 | 103 |
| 1/15/2026 | 31 | 149 | 103 |
| 1/14/2026 | 31 | 149 | 103 |
| 1/13/2026 | 31 | 149 | 103 |
| 1/12/2026 | 31 | 149 | 103 |
| 1/11/2026 | 31 | 149 | 103 |

Harddisk Usage JSG_PRD_PICARD

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 33 | 149 | 101 | 22 | 1,997 | 1,550 |
| 1/16/2026 | 33 | 149 | 101 | 22 | 1,997 | 1,551 |
| 1/15/2026 | 33 | 149 | 101 | 22 | 1,997 | 1,551 |
| 1/14/2026 | 33 | 149 | 101 | 22 | 1,997 | 1,551 |
| 1/13/2026 | 33 | 149 | 101 | 22 | 1,997 | 1,551 |
| 1/12/2026 | 33 | 149 | 101 | 22 | 1,997 | 1,551 |
| 1/11/2026 | 33 | 149 | 101 | 22 | 1,997 | 1,551 |

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Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_RIKER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 55 | 199 | 90 | 22 | 1,997 | 1,556 | 64 | 500 | 178 |
| 1/16/2026 | 55 | 199 | 90 | 22 | 1,997 | 1,556 | 71 | 500 | 145 |
| 1/15/2026 | 55 | 199 | 90 | 22 | 1,997 | 1,556 | 71 | 500 | 145 |
| 1/14/2026 | 55 | 199 | 90 | 22 | 1,997 | 1,556 | 71 | 500 | 144 |
| 1/13/2026 | 55 | 199 | 90 | 22 | 1,997 | 1,556 | 71 | 500 | 144 |
| 1/12/2026 | 55 | 199 | 90 | 22 | 1,997 | 1,557 | 71 | 500 | 143 |
| 1/11/2026 | 55 | 199 | 90 | 22 | 1,997 | 1,559 | 71 | 500 | 146 |

Harddisk Usage JSG_PRD_TEBOK

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 59 | 79 | 32 |
| 1/16/2026 | 59 | 79 | 32 |
| 1/15/2026 | 60 | 79 | 32 |
| 1/14/2026 | 61 | 79 | 31 |
| 1/13/2026 | 61 | 79 | 31 |
| 1/12/2026 | 61 | 79 | 31 |
| 1/11/2026 | 61 | 79 | 31 |

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Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 57 | 79 | 34 |
| 1/16/2026 | 57 | 79 | 34 |
| 1/15/2026 | 57 | 79 | 34 |
| 1/14/2026 | 59 | 79 | 33 |
| 1/13/2026 | 59 | 79 | 33 |
| 1/12/2026 | 59 | 79 | 33 |
| 1/11/2026 | 59 | 79 | 33 |

Harddisk Usage JSG_PRD_TROI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 29 | 149 | 107 |
| 1/16/2026 | 29 | 149 | 107 |
| 1/15/2026 | 29 | 149 | 107 |
| 1/14/2026 | 29 | 149 | 107 |
| 1/13/2026 | 29 | 149 | 107 |
| 1/12/2026 | 29 | 149 | 106 |
| 1/11/2026 | 29 | 149 | 107 |

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

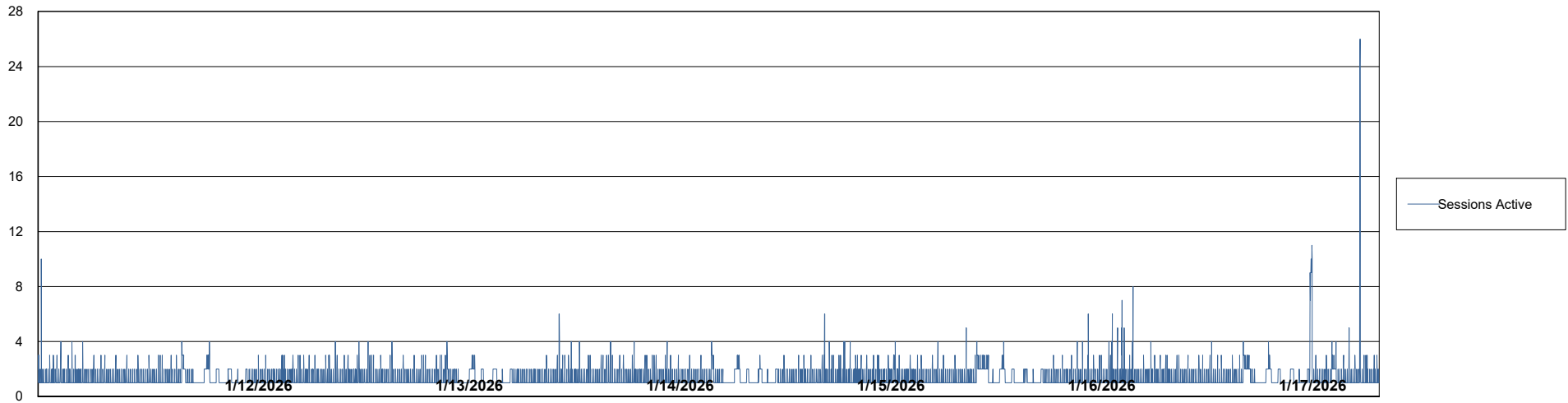
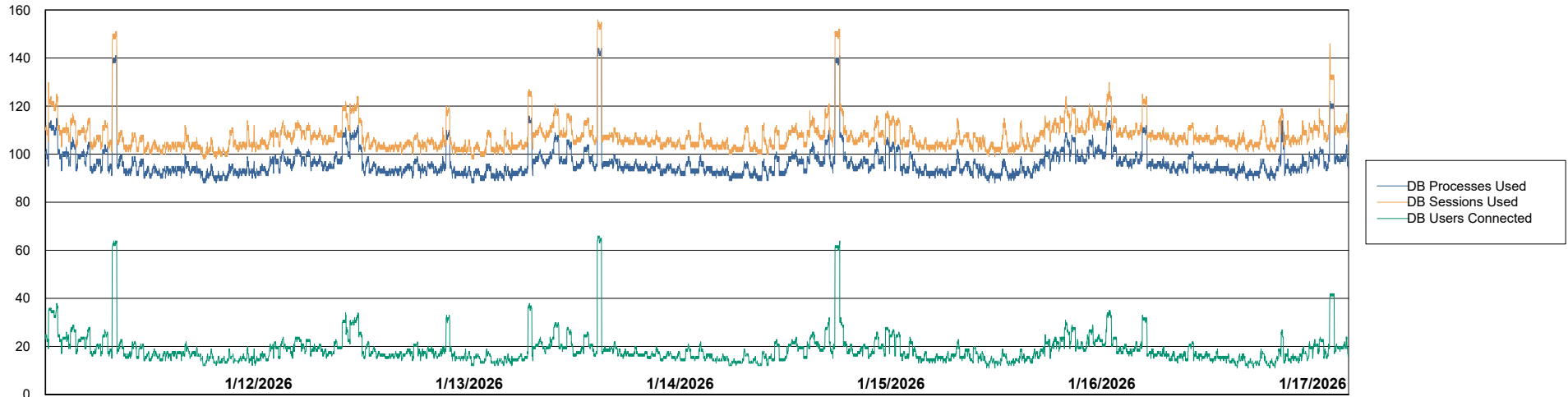
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/17/2026 | 46 | 149 | 81 |
| 1/16/2026 | 46 | 149 | 81 |
| 1/15/2026 | 46 | 149 | 81 |
| 1/14/2026 | 46 | 149 | 81 |
| 1/13/2026 | 46 | 149 | 81 |
| 1/12/2026 | 46 | 149 | 81 |
| 1/11/2026 | 46 | 149 | 81 |

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1



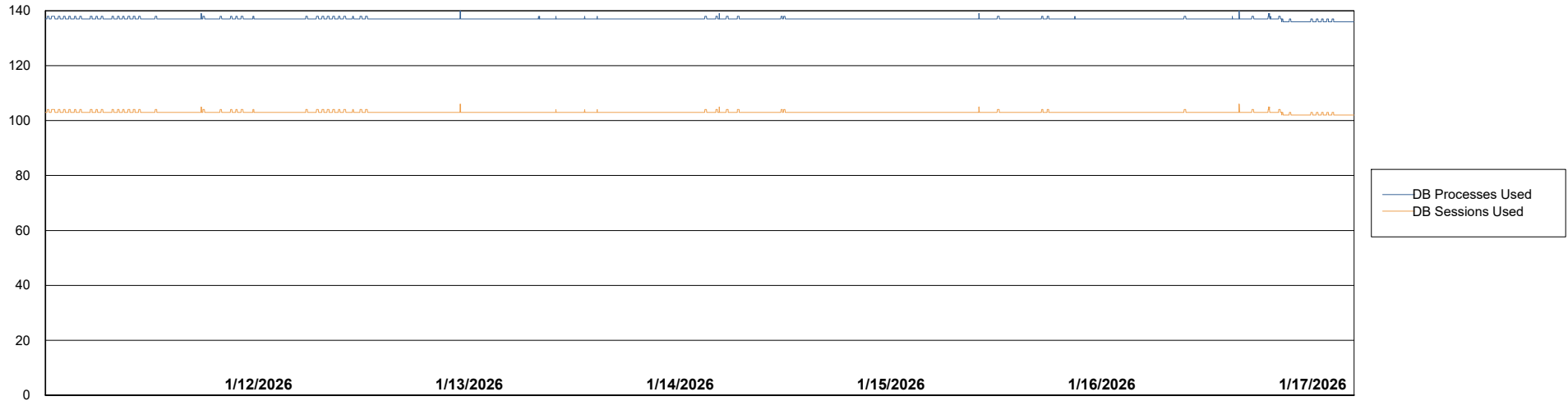
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4

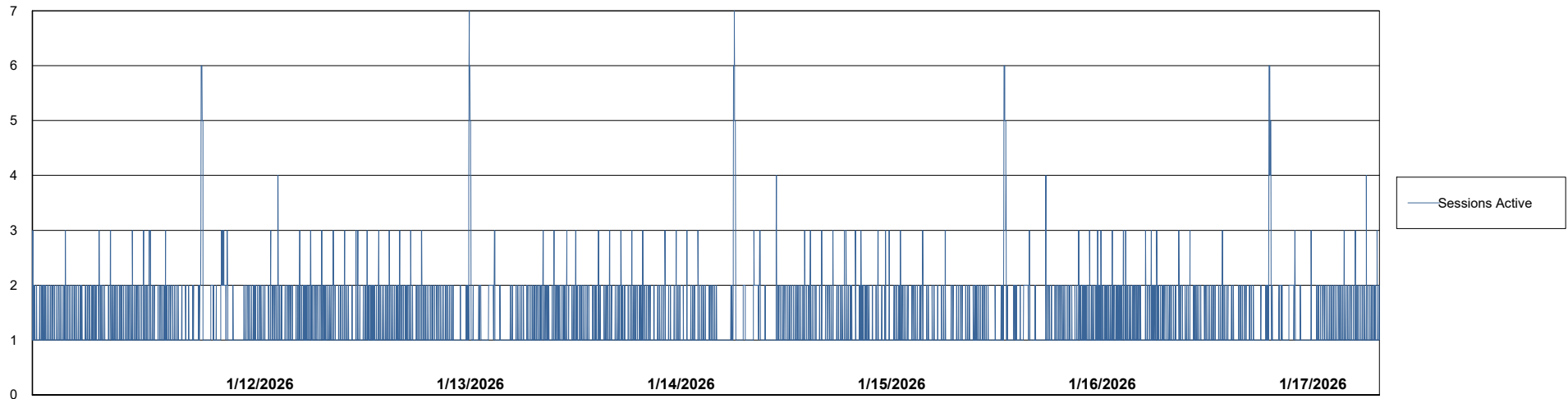
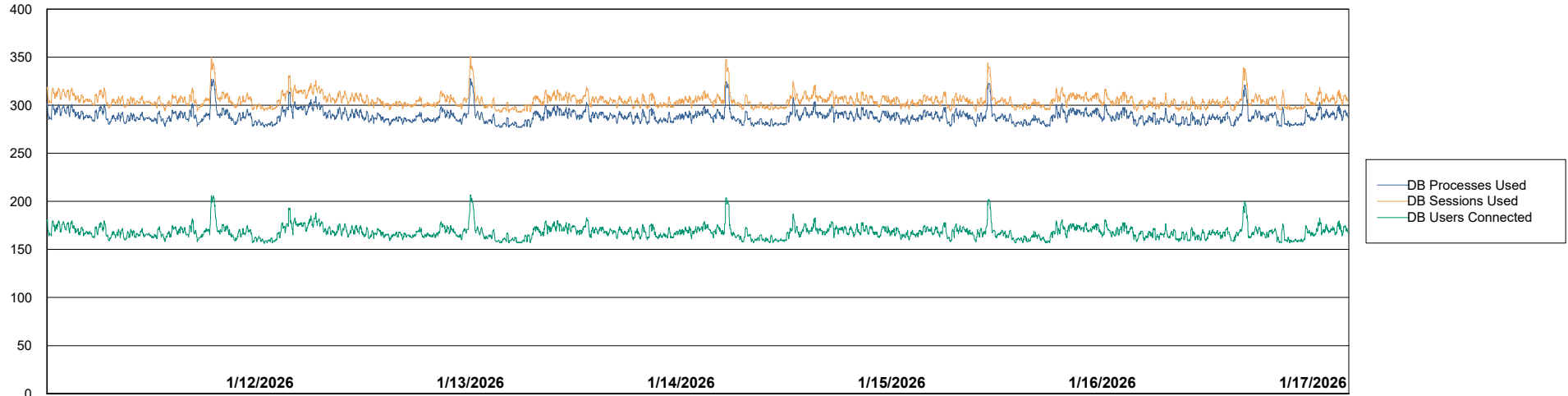


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



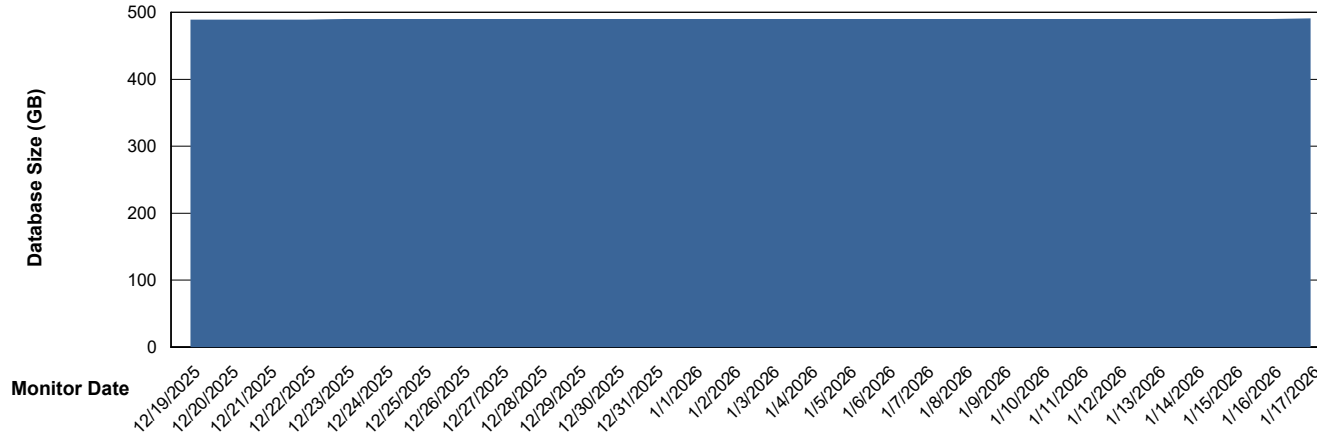
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



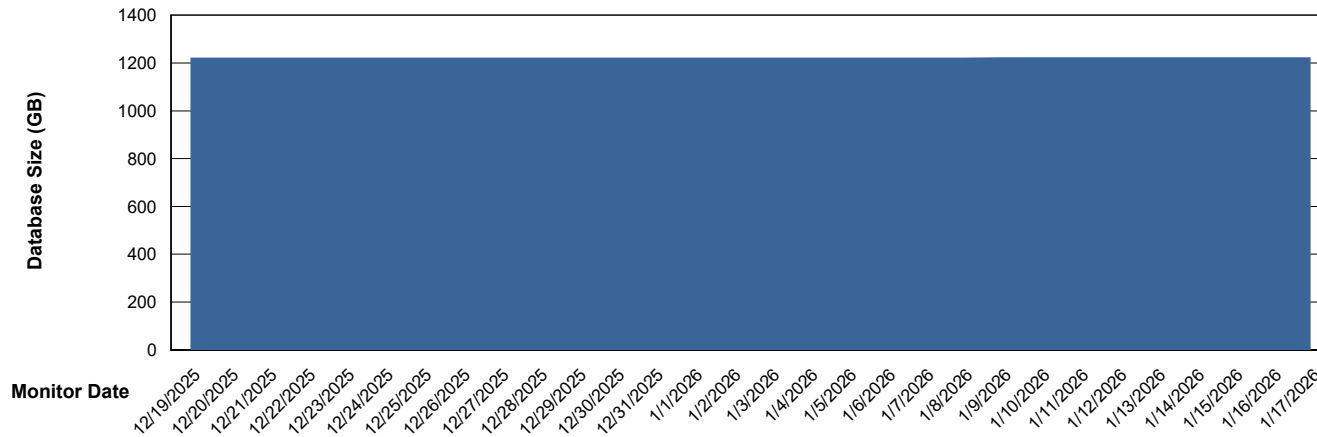
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/17/2026 | ABSDATA | 245 | 207 | 15 |
| | INDX | 333 | 278 | 16 |
| 1/16/2026 | ABSDATA | 245 | 207 | 15 |
| | INDX | 333 | 278 | 16 |
| 1/15/2026 | ABSDATA | 245 | 207 | 15 |
| | INDX | 333 | 278 | 16 |
| 1/14/2026 | ABSDATA | 245 | 207 | 15 |
| | INDX | 333 | 278 | 16 |
| 1/13/2026 | ABSDATA | 245 | 207 | 15 |
| | INDX | 333 | 278 | 16 |
| 1/12/2026 | ABSDATA | 245 | 207 | 15 |
| | INDX | 333 | 278 | 16 |
| 1/11/2026 | ABSDATA | 245 | 207 | 15 |
| | INDX | 333 | 278 | 16 |

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/17/2026 | ABSDATA | 1,376 | 1,145 | 17 |
| | INDX | 69 | 58 | 16 |
| 1/16/2026 | ABSDATA | 1,376 | 1,145 | 17 |
| | INDX | 69 | 58 | 16 |
| 1/15/2026 | ABSDATA | 1,376 | 1,145 | 17 |
| | INDX | 69 | 58 | 16 |
| 1/14/2026 | ABSDATA | 1,376 | 1,145 | 17 |
| | INDX | 69 | 58 | 16 |
| 1/13/2026 | ABSDATA | 1,376 | 1,145 | 17 |
| | INDX | 69 | 58 | 16 |
| 1/12/2026 | ABSDATA | 1,376 | 1,145 | 17 |
| | INDX | 69 | 58 | 16 |
| 1/11/2026 | ABSDATA | 1,376 | 1,145 | 17 |
| | INDX | 69 | 58 | 16 |

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

| | Mon 12/1/2026 | Tue 13/1/2026 | Wed 14/1/2026 | Thu 15/1/2026 | Fri 16/1/2026 | Sat 17/1/2026 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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Database ID 102



| BI last ETL error for | JSG_PRD_BASHIR_DB_ABS1 |
|-----------------------|------------------------|
|-----------------------|------------------------|

| | |
|-----------------|------|
| Wed, 14-01-2026 | None |
| Sun, 11-01-2026 | None |
| Mon, 12-01-2026 | None |
| Fri, 16-01-2026 | None |
| Sat, 17-01-2026 | None |
| Mon, 12-01-2026 | None |
| Wed, 14-01-2026 | None |
| Fri, 16-01-2026 | None |
| Sun, 11-01-2026 | None |
| Thu, 15-01-2026 | None |
| Tue, 13-01-2026 | None |
| Sat, 17-01-2026 | None |
| Tue, 13-01-2026 | None |
| Thu, 15-01-2026 | None |

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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



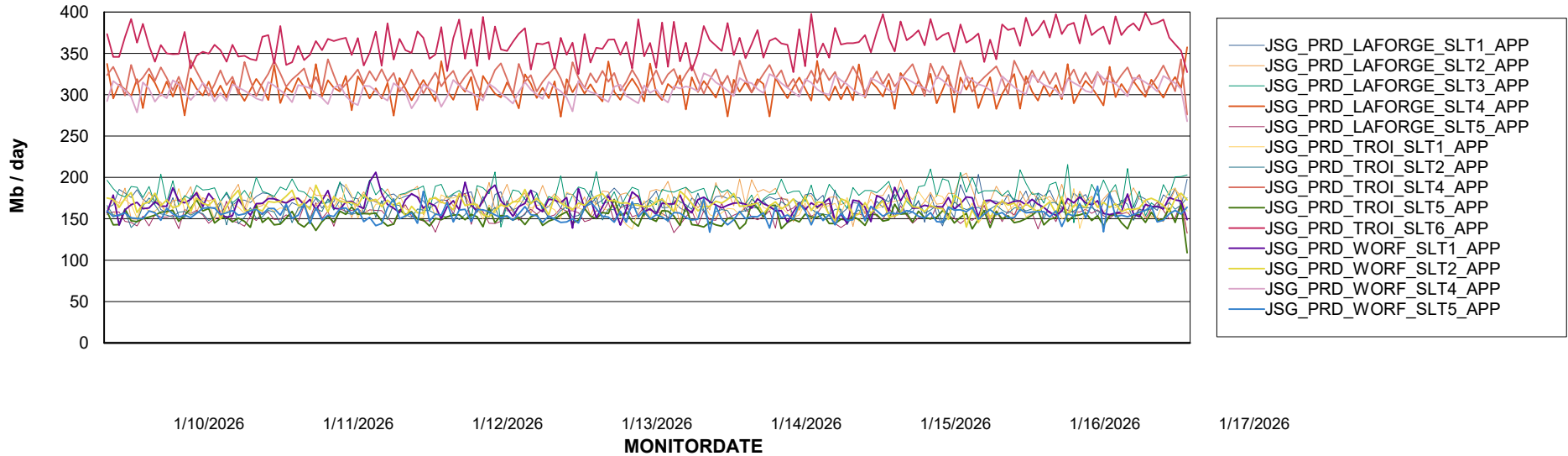
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Customer JSG_Production (24/7)
Database ID 102

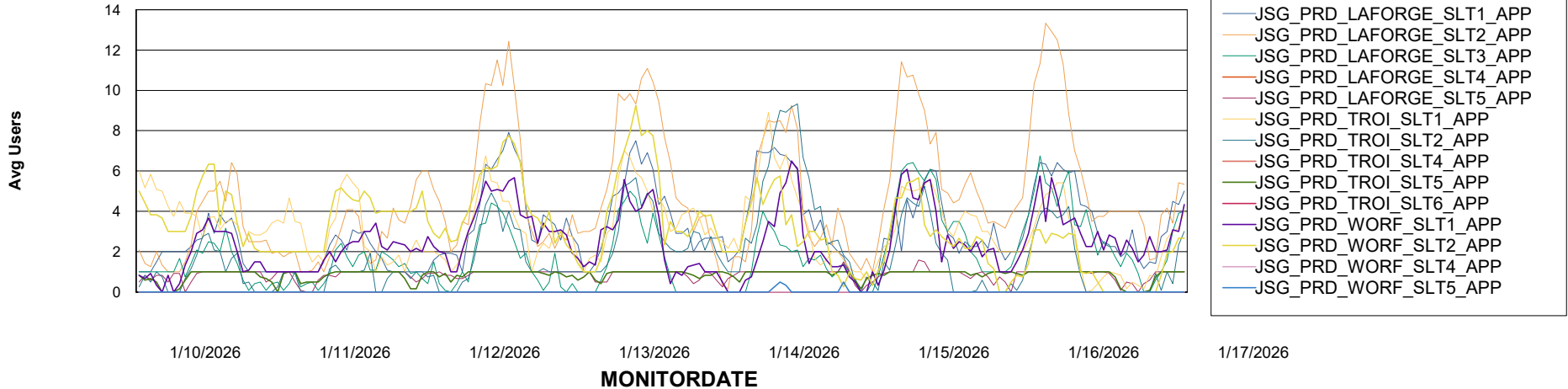


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



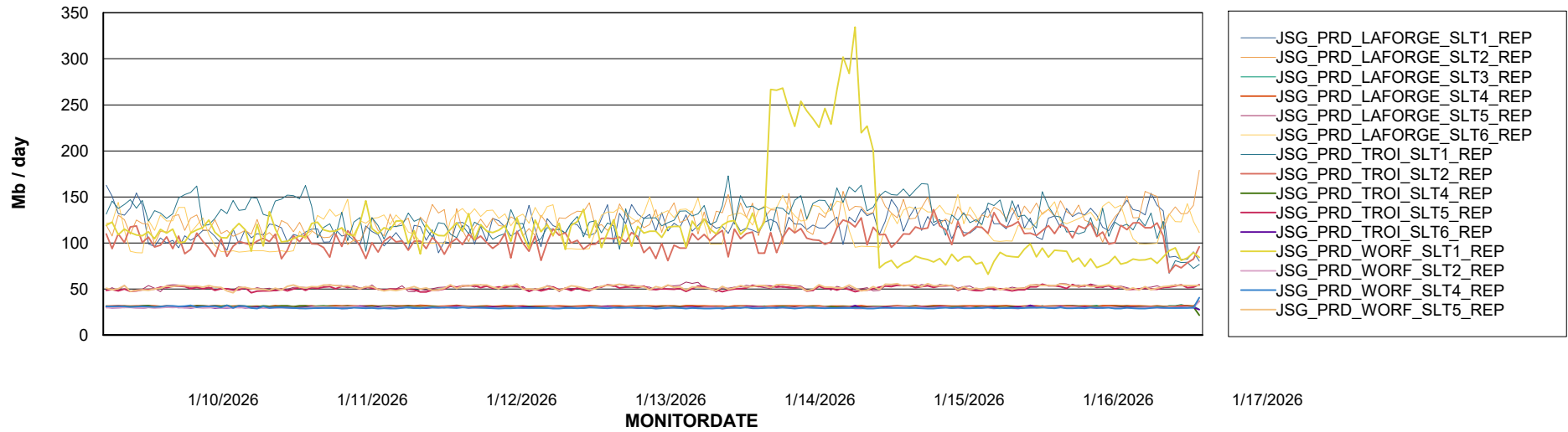
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Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



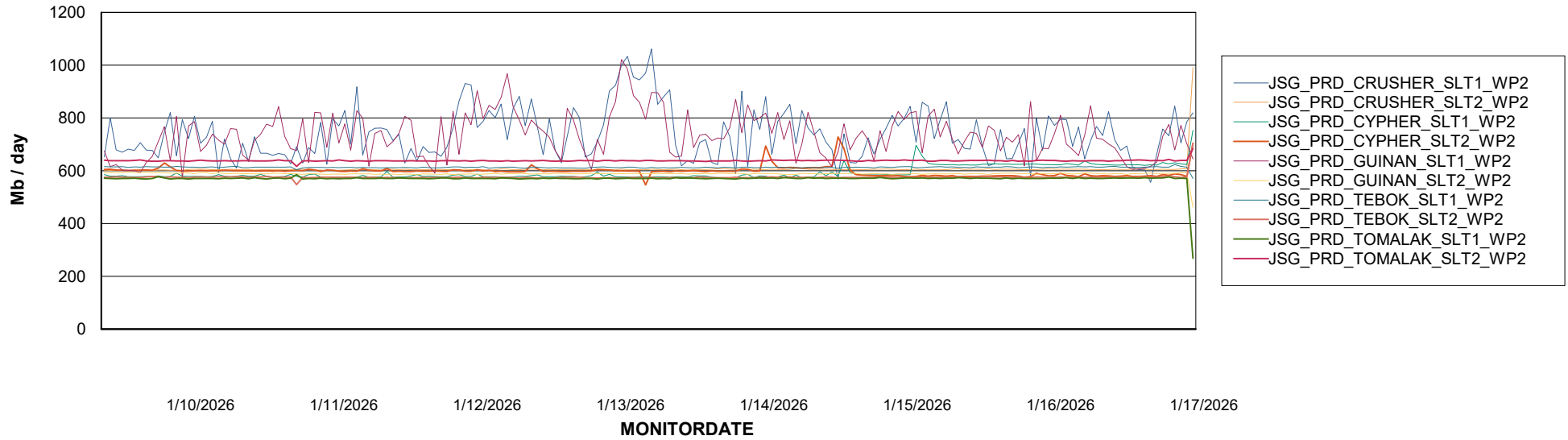
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

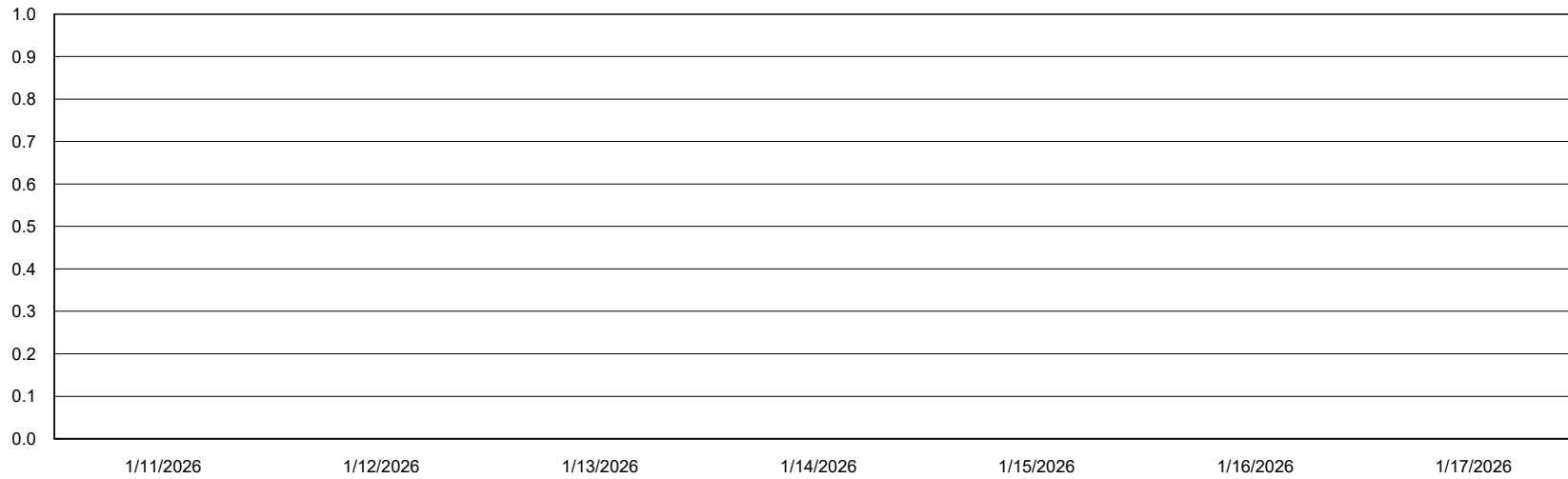


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP