

Weekly SLA Customer Report

Customer ELI_Production
Database ID 62



Harddisk Usage ELI_PRD_FRASEQXPRDDB04-BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /backup	Total disk space on /backup	Used disk space on /backup	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
1/17/2026	28	34	25	41	350	205	22	599	468
1/16/2026	28	34	25	25	350	261	16	599	500
1/15/2026	28	34	25	34	350	230	16	599	500
1/14/2026	28	34	25	43	350	199	16	599	500
1/13/2026	28	34	25	52	350	169	17	599	499
1/12/2026	28	34	25	60	350	141	18	599	488
1/11/2026	28	34	25	65	350	124	25	599	452

Harddisk Usage ELI_PRD_FRASINTPRDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /backup
1/17/2026	39	26	16	74	100	26	92	150	11	92
1/16/2026	39	26	16	74	100	26	93	150	11	93
1/15/2026	39	26	16	74	100	26	92	150	12	92
1/14/2026	38	26	16	74	100	26	92	150	12	92
1/13/2026	38	26	16	75	100	25	92	150	12	92
1/12/2026	38	26	16	75	100	25	92	150	11	92
1/11/2026	39	26	16	75	100	25	92	150	12	92

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Harddisk Usage ELI_PRD_FRASINTQUADB01

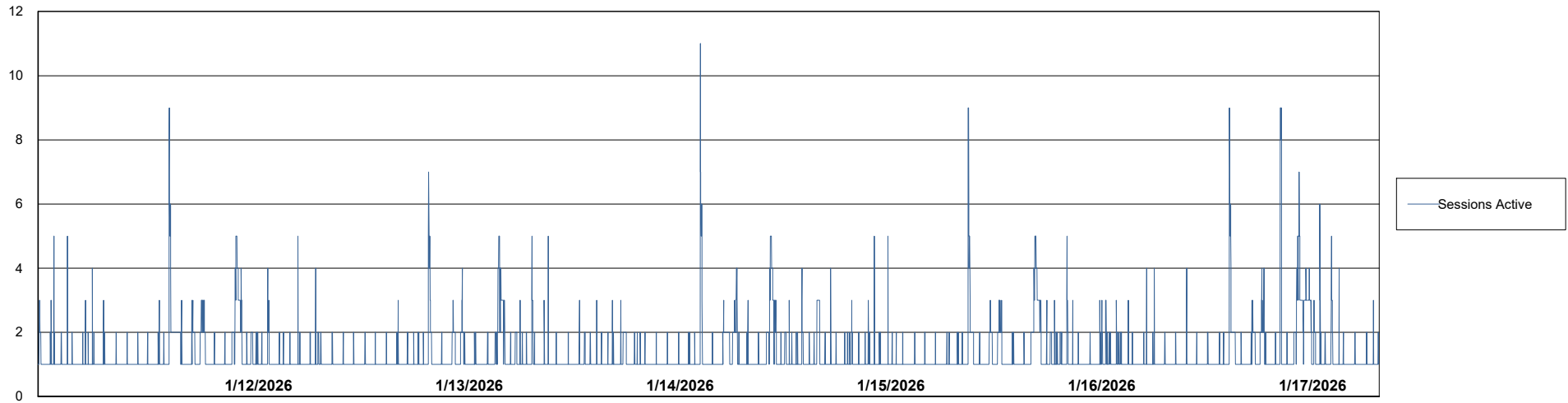
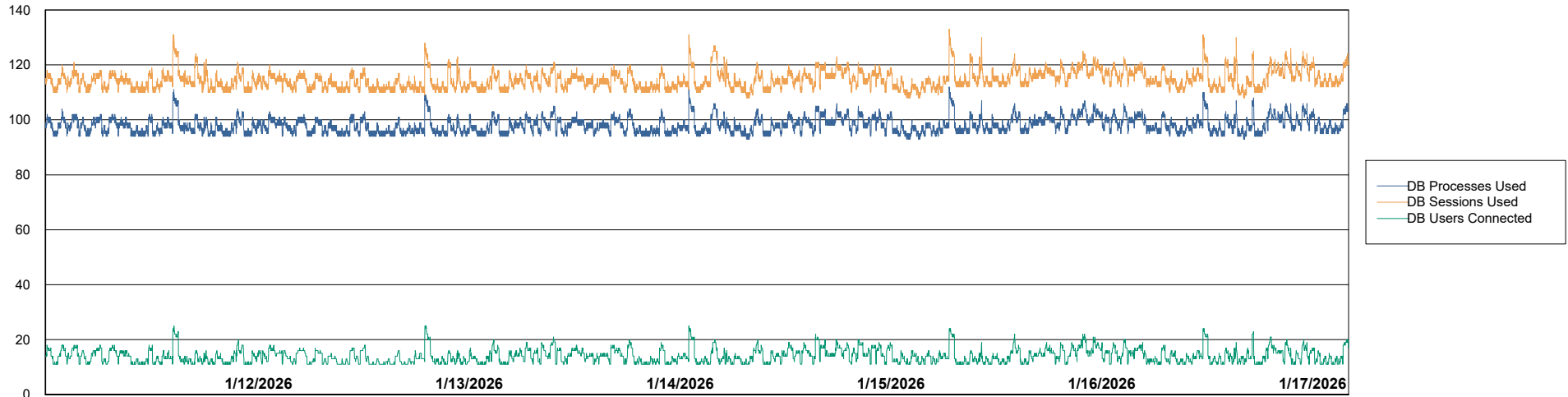
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
1/17/2026	45	26	14	65	100	35	10	1,170	1,056
1/16/2026	45	26	14	65	100	35	10	1,170	1,053
1/15/2026	45	26	14	65	100	35	13	1,170	1,014
1/14/2026	45	26	14	65	100	35	11	1,170	1,046
1/13/2026	45	26	14	66	100	34	12	1,170	1,032
1/12/2026	45	26	14	66	100	34	11	1,170	1,036
1/11/2026	45	26	14	66	100	34	11	1,170	1,044

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Database Performance ELI_PRD_FRASEQXPRDDB04-BI_ABS1

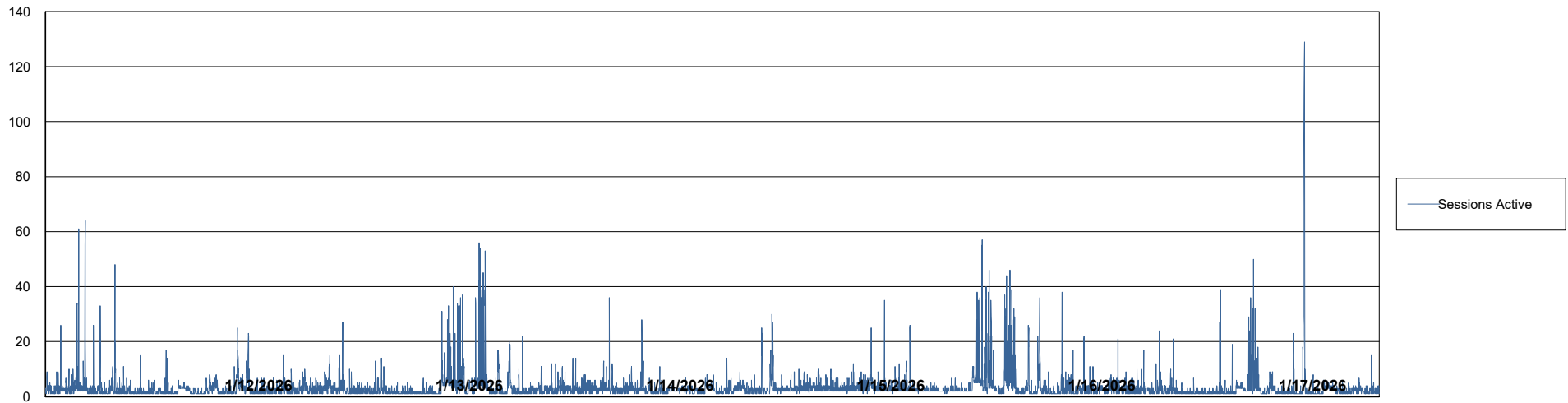
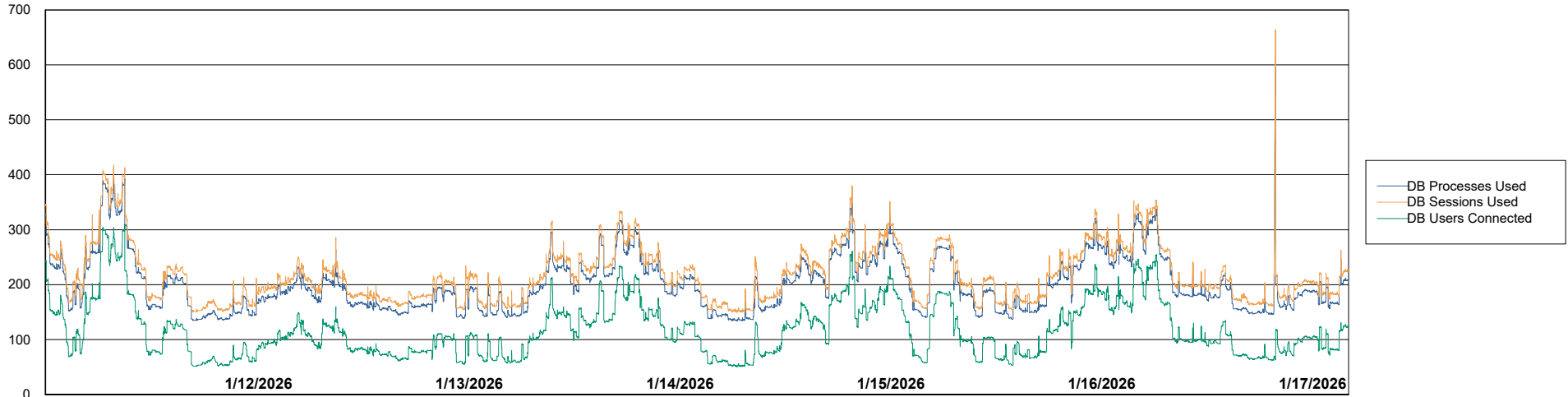


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Database Performance ELI_PRD_FRASINTPRDDB01_ABS1



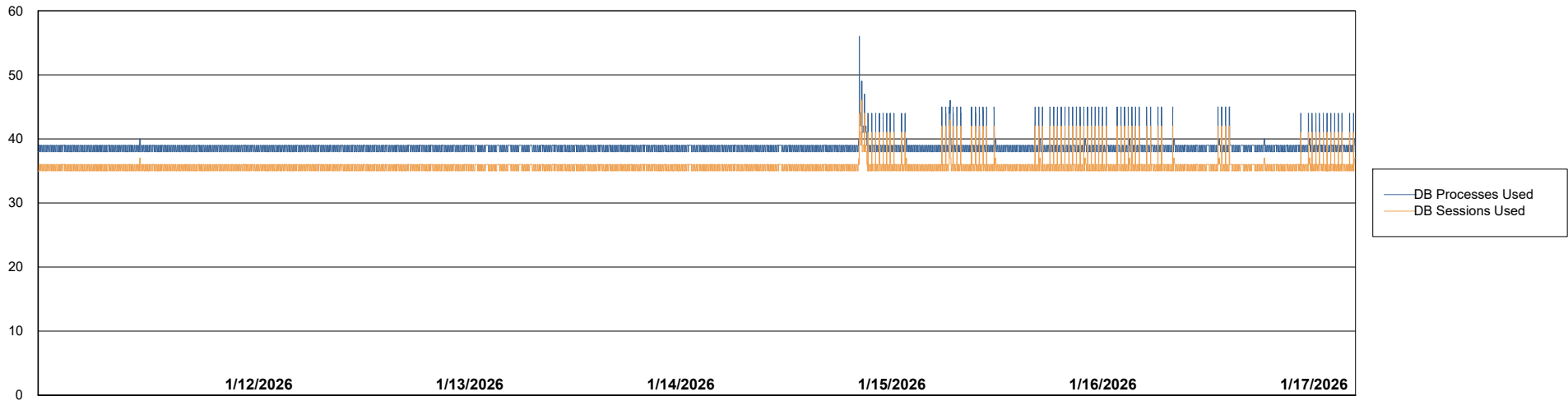
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Database Performance ELI_PRD_FRASINTQUADB01_HSBABS1

DB Processes Max 1,000



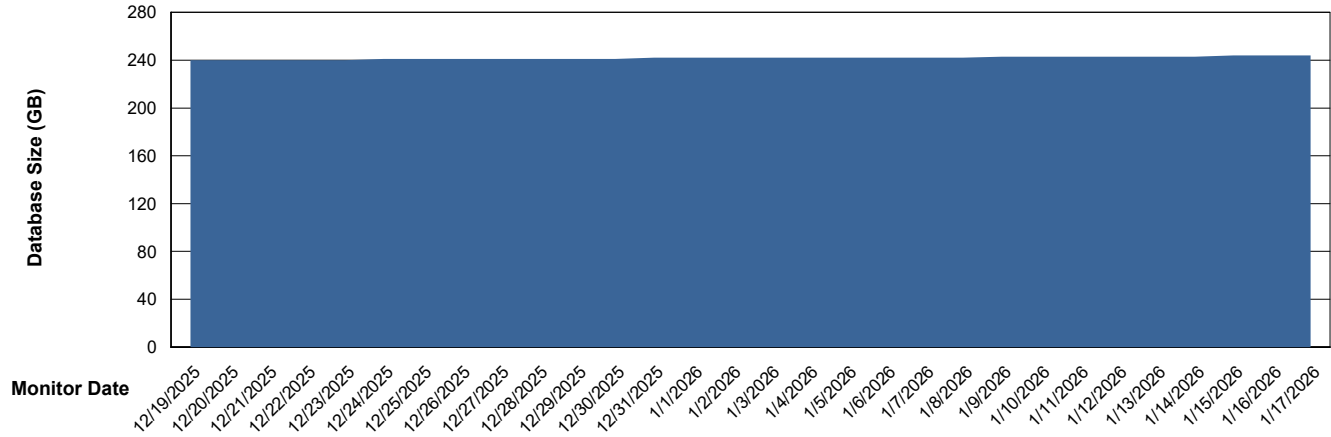
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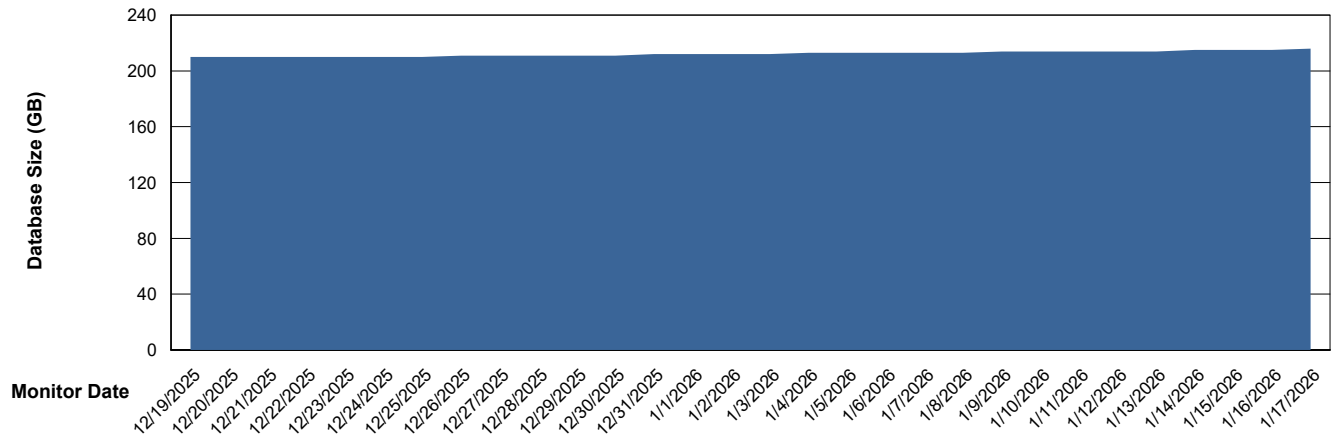
DATABASE SIZE ELI_PRD_FRASEQXPRDDB04-BI_ABS1

Database growth over last month



DATABASE SIZE ELI_PRD_FRASINTPRDDB01_ABS1

Database growth over last month



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Database Tablespace ELI_PRD_FRASEQXPRDDB04-BI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/17/2026	ABSDATA	148	112	25
	INDX	157	129	18
1/16/2026	ABSDATA	148	112	25
	INDX	157	128	18
1/15/2026	ABSDATA	148	112	25
	INDX	157	128	18
1/14/2026	ABSDATA	148	111	25
	INDX	157	128	18
1/13/2026	ABSDATA	148	111	25
	INDX	157	128	18
1/12/2026	ABSDATA	148	111	25
	INDX	157	128	19
1/11/2026	ABSDATA	148	111	25
	INDX	157	128	19

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Database Tablespace ELI_PRD_FRASINTPRDDB01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/17/2026	ABSDATA	284	93	67
	INDX	120	99	18
1/16/2026	ABSDATA	284	93	67
	INDX	120	99	18
1/15/2026	ABSDATA	284	93	67
	INDX	120	99	18
1/14/2026	ABSDATA	284	93	67
	INDX	116	99	15
1/13/2026	ABSDATA	284	93	67
	INDX	116	99	15
1/12/2026	ABSDATA	284	93	67
	INDX	116	98	15
1/11/2026	ABSDATA	284	93	67
	INDX	116	98	15

BI Status and last ETL error for ELI_PRD_FRASEQXPRDDB04-BI_ABS1

	Mon 12/1/2026	Tue 13/1/2026	Wed 14/1/2026	Thu 15/1/2026	Fri 16/1/2026	Sat 17/1/2026
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	ELI_PRD_FRASEQXPRDDB04-BI_ABS1
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Mon, 12-01-2026	None
Sat, 17-01-2026	None
Fri, 16-01-2026	None
Wed, 14-01-2026	None
Sat, 17-01-2026	None
Tue, 13-01-2026	None
Tue, 13-01-2026	None
Thu, 15-01-2026	None
Fri, 16-01-2026	None
Sun, 11-01-2026	None
Thu, 15-01-2026	None
Mon, 12-01-2026	None
Sun, 11-01-2026	None
Wed, 14-01-2026	None

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Standby Database Health ELI_Production

Recovery lag for last 7 days



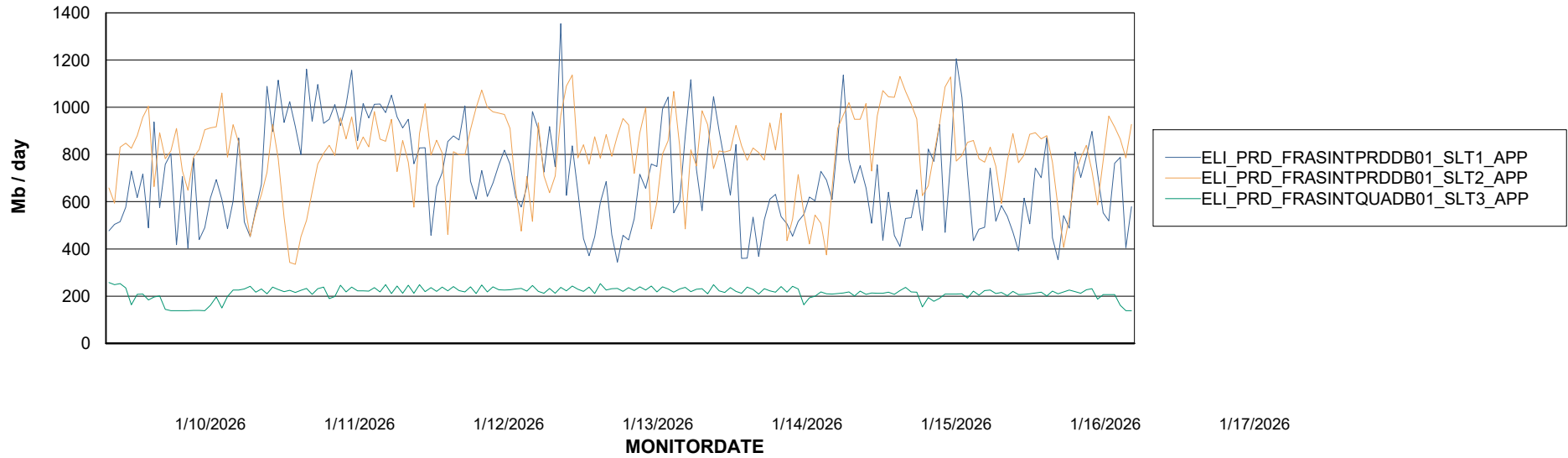
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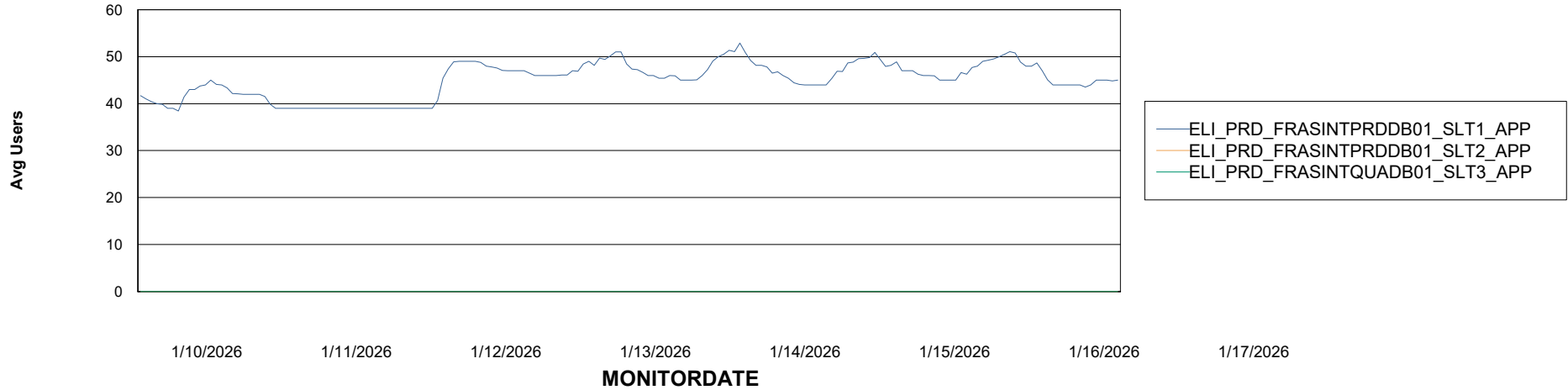


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



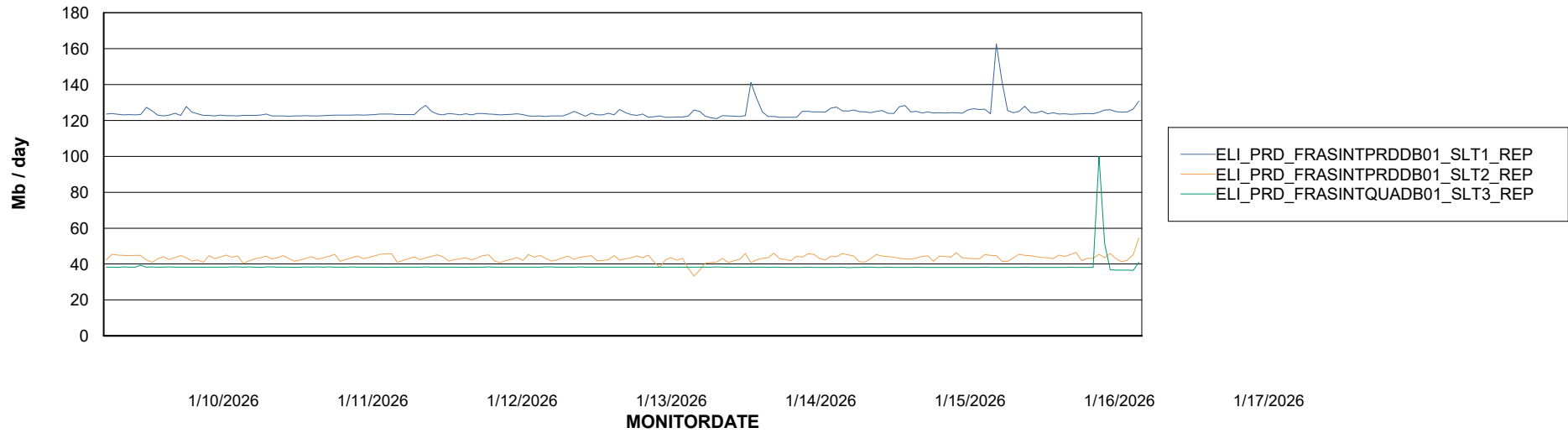
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



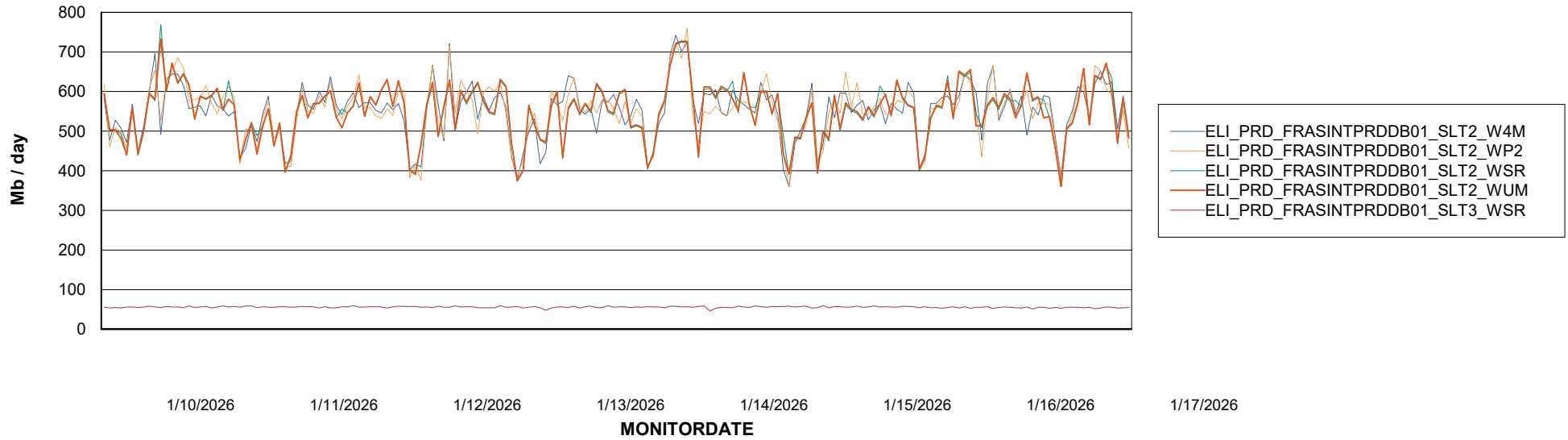
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

