

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
1/10/2026	23	44	34	74	100	26	37	1	1	98
1/9/2026	23	44	34	74	100	26	37	1	1	98
1/8/2026	23	44	34	79	100	21	37	1	1	98
1/7/2026	23	44	34	80	100	20	37	1	1	98
1/6/2026	23	44	34	80	100	20	37	1	1	98
1/5/2026	23	44	34	80	100	20	37	1	1	98
1/4/2026	23	44	34	80	100	20	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
1/10/2026	15	39	33	84	100	16	37	1	1	98
1/9/2026	15	39	33	83	100	17	37	1	1	98
1/8/2026	15	39	33	83	100	17	37	1	1	98
1/7/2026	15	39	33	83	100	17	37	1	1	98
1/6/2026	15	39	33	83	100	17	37	1	1	98
1/5/2026	15	39	33	84	100	16	37	1	1	98
1/4/2026	15	39	33	84	100	16	37	1	1	98

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/10/2026	18	44	36	36	1	1	43	100	57	43
1/9/2026	18	44	36	36	1	1	43	100	57	43
1/8/2026	18	44	36	36	1	1	43	100	57	43
1/7/2026	18	44	36	36	1	1	43	100	57	43
1/6/2026	18	44	36	36	1	1	43	100	57	43
1/5/2026	18	44	36	36	1	1	43	100	57	43
1/4/2026	18	44	36	36	1	1	43	100	57	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/10/2026	23	44	34	36	1	1	65	100	35	14
1/9/2026	23	44	34	36	1	1	65	100	35	14
1/8/2026	23	44	34	36	1	1	65	100	35	17
1/7/2026	23	44	34	36	1	1	65	100	35	17
1/6/2026	23	44	34	36	1	1	65	100	35	17
1/5/2026	23	44	34	36	1	1	65	100	35	17
1/4/2026	23	44	34	36	1	1	65	100	35	17

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/10/2026	20	44	35	36	1	1	76	100	24	35
1/9/2026	20	44	35	36	1	1	76	100	24	35
1/8/2026	20	44	35	36	1	1	76	100	24	38
1/7/2026	20	44	35	36	1	1	76	100	24	38
1/6/2026	20	44	35	36	1	1	76	100	24	38
1/5/2026	20	44	35	36	1	1	76	100	24	38
1/4/2026	20	44	35	36	1	1	76	100	24	38

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
1/10/2026	51	39	19	38	1	1	99	10	0
1/9/2026	51	39	19	38	1	1	99	10	0
1/8/2026	51	39	19	38	1	1	99	10	0
1/7/2026	51	39	19	38	1	1	99	10	0
1/6/2026	51	39	19	38	1	1	99	10	0
1/5/2026	51	39	19	38	1	1	99	10	0
1/4/2026	51	39	19	38	1	1	99	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/10/2026	27	90	66
1/9/2026	27	90	66
1/8/2026	27	90	66
1/7/2026	27	90	65
1/6/2026	27	90	65
1/5/2026	27	90	65
1/4/2026	27	90	65

Harddisk Usage shl-winman2-ash

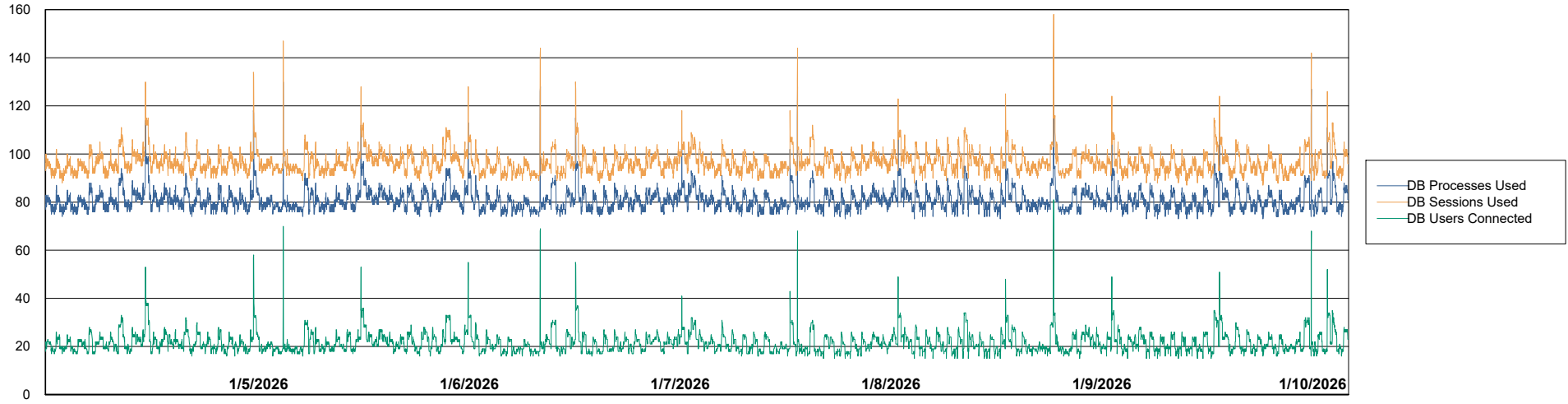
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/10/2026	33	60	40
1/9/2026	33	60	40
1/8/2026	33	60	40
1/7/2026	33	60	40
1/6/2026	33	60	40
1/5/2026	33	60	40
1/4/2026	33	60	40

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Database Performance SHL-BI-ASH_PROD_ABS1

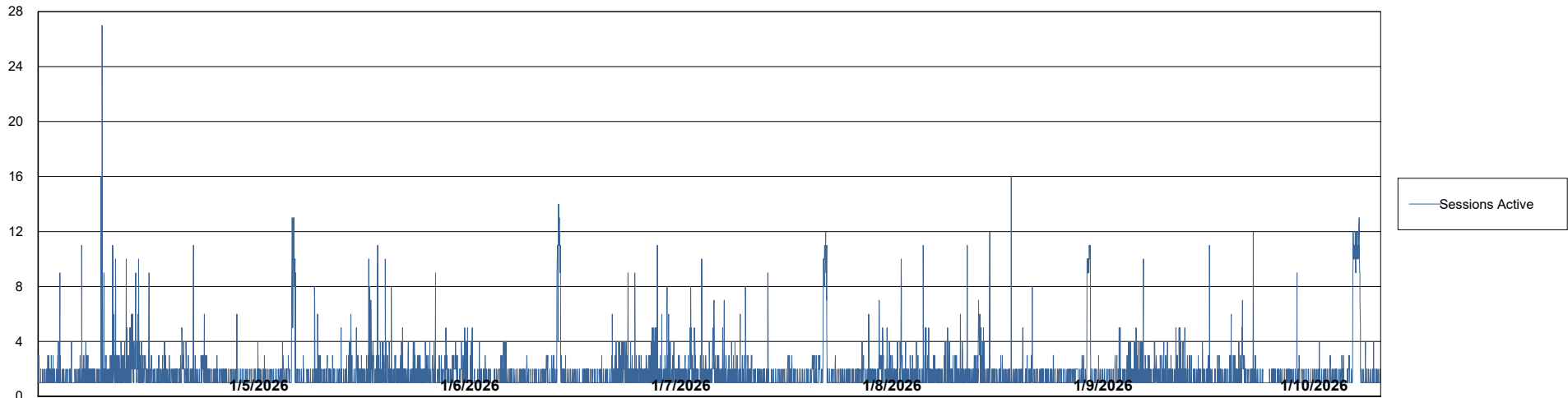
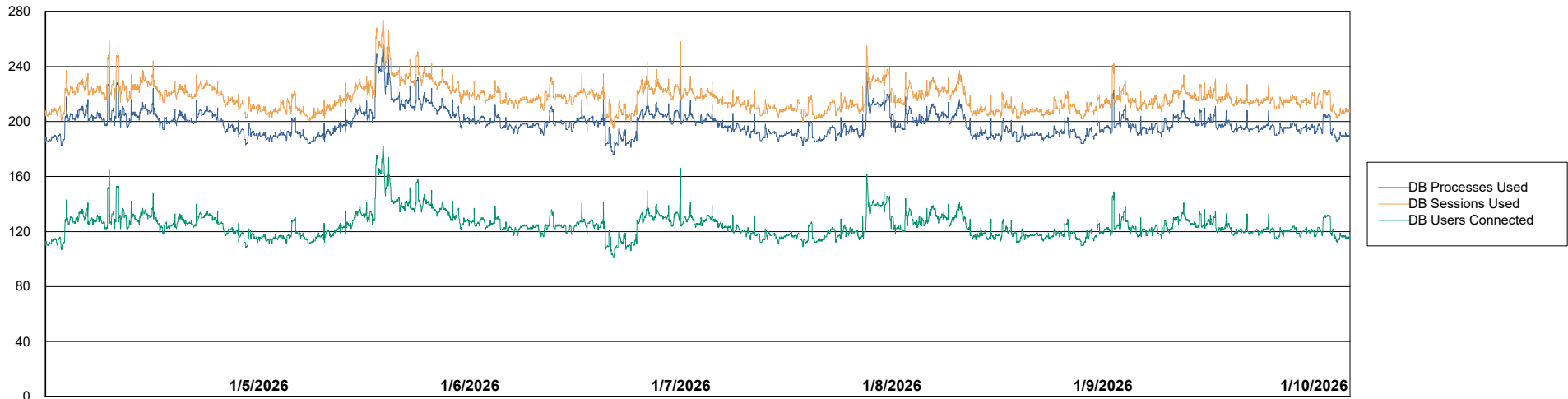


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Database Performance SHL-DBS1-ASH_PROD_ABS1



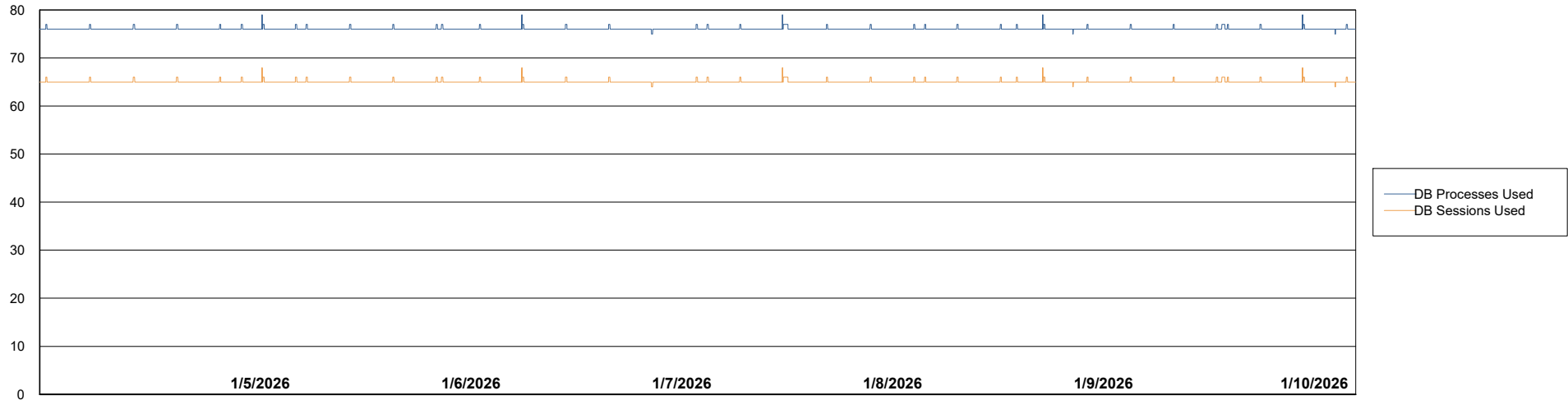
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4



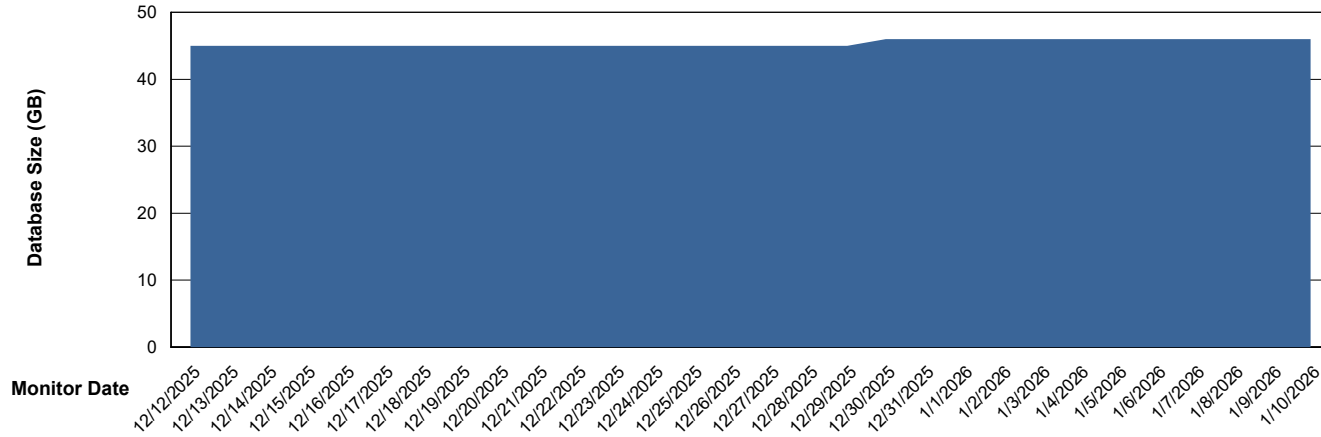
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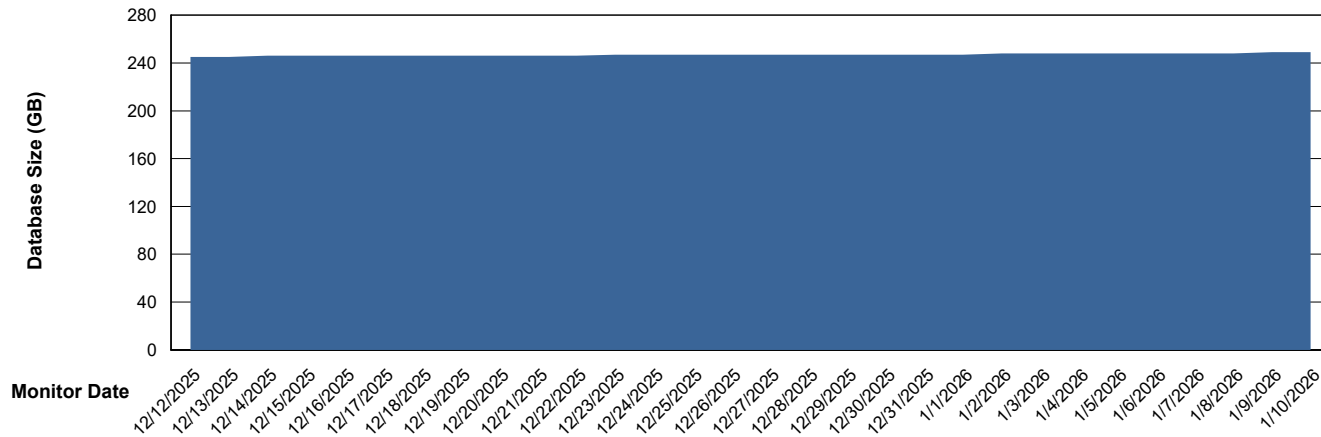
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/10/2026	ABSDATA	30	19	35
	INDX	35	20	43
1/9/2026	ABSDATA	30	19	35
	INDX	35	20	43
1/8/2026	ABSDATA	30	19	35
	INDX	35	20	43
1/7/2026	ABSDATA	30	19	35
	INDX	35	20	43
1/6/2026	ABSDATA	30	19	35
	INDX	35	20	43
1/5/2026	ABSDATA	30	19	35
	INDX	35	20	43
1/4/2026	ABSDATA	30	19	35
	INDX	35	20	44

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/10/2026	ABSDATA	127	104	18
	INDX	142	114	19
1/9/2026	ABSDATA	127	104	18
	INDX	142	114	19
1/8/2026	ABSDATA	127	103	19
	INDX	142	114	19
1/7/2026	ABSDATA	123	103	16
	INDX	136	114	16
1/6/2026	ABSDATA	123	103	16
	INDX	136	114	16
1/5/2026	ABSDATA	123	103	16
	INDX	136	114	16
1/4/2026	ABSDATA	123	103	16
	INDX	136	114	16

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Tue, 6-01-2026	None
Fri, 9-01-2026	None
Sat, 10-01-2026	None
Sun, 4-01-2026	None
Thu, 8-01-2026	None
Mon, 5-01-2026	None
Wed, 7-01-2026	None

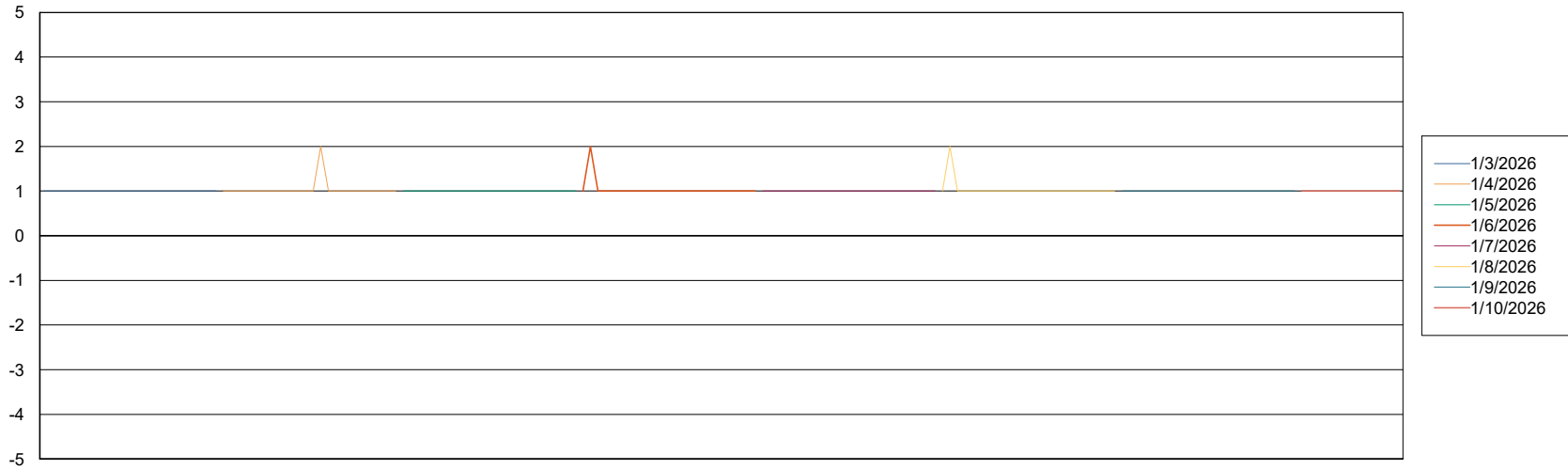
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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



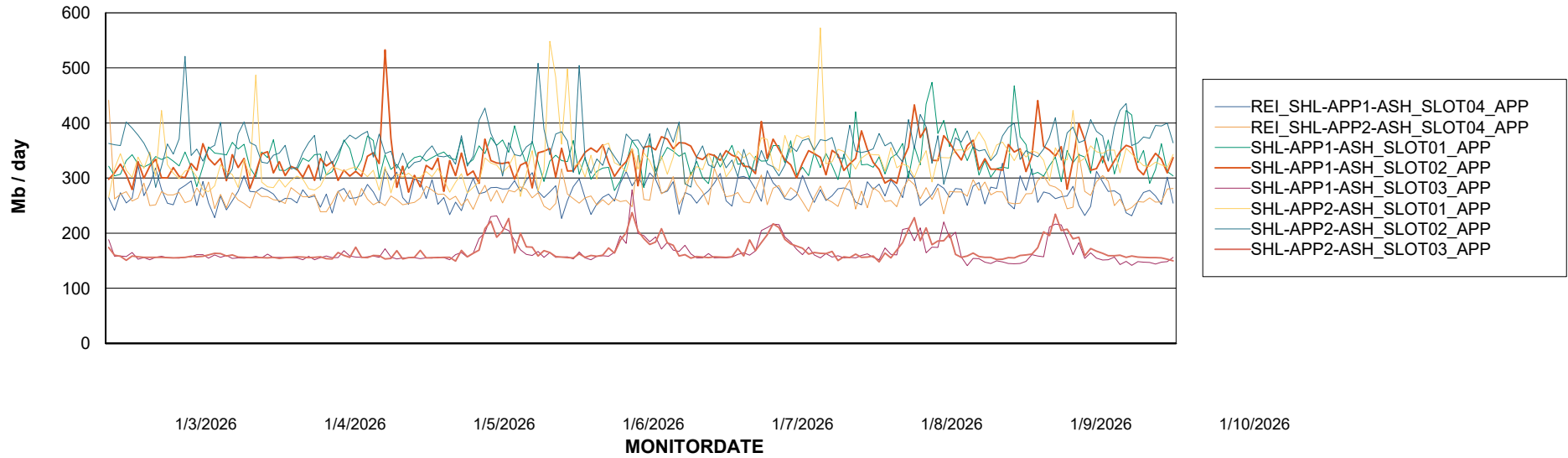
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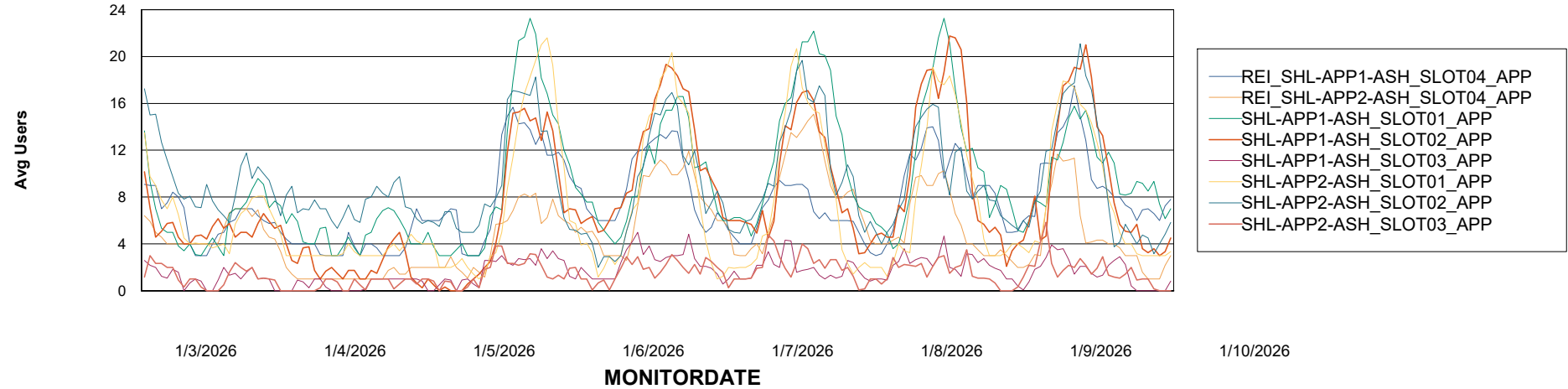


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



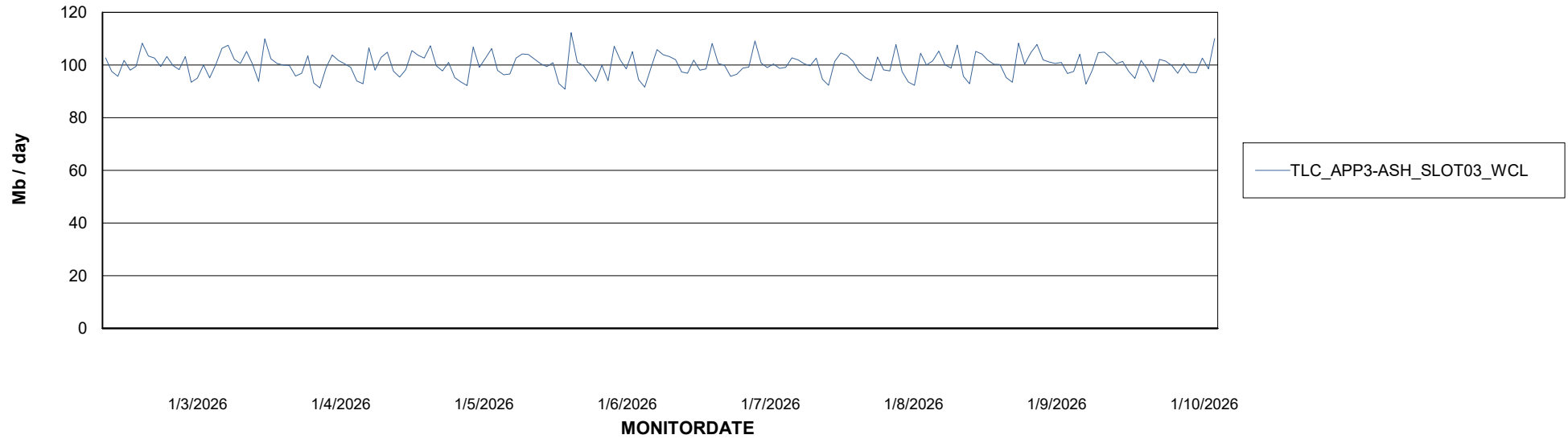
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ABSSolute Application Server Services

Avg memory used per ABS Web component



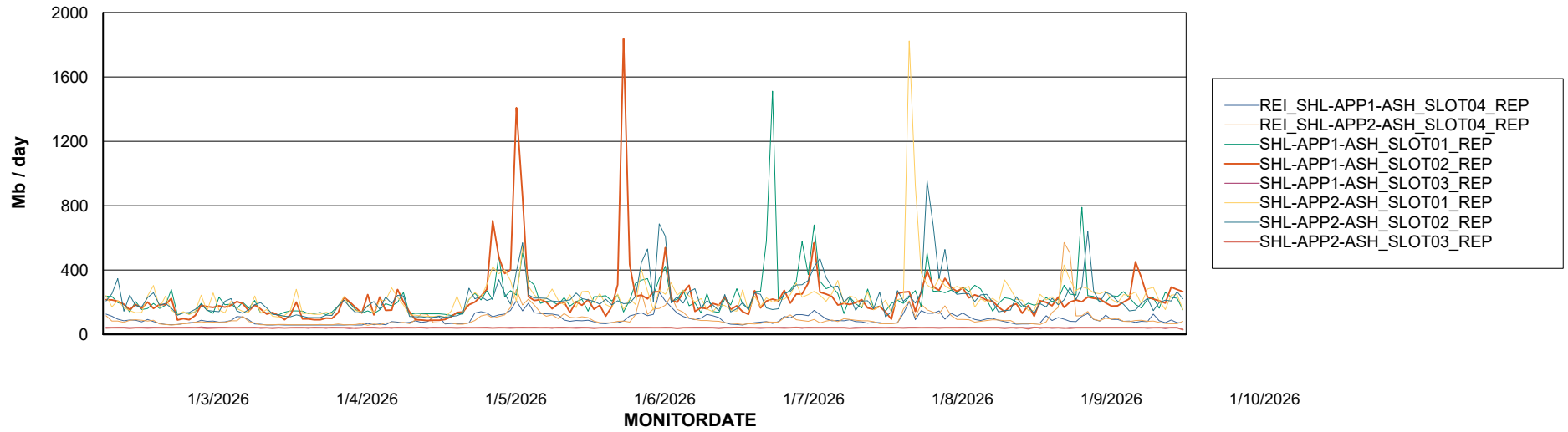
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



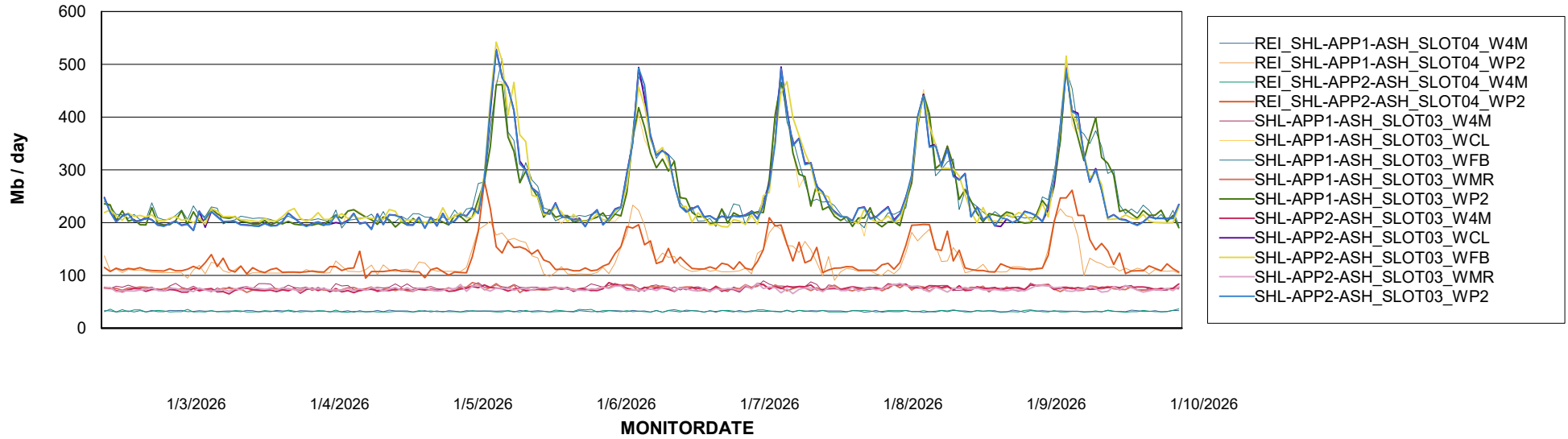
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

