

# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Harddisk Usage SGS\_PRD\_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/10/2026	35	199	129
1/9/2026	35	199	129
1/8/2026	35	199	129
1/7/2026	35	199	129
1/6/2026	35	199	129
1/5/2026	35	199	129
1/4/2026	35	199	129

## Harddisk Usage SGS\_PRD\_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/10/2026	47	199	106
1/9/2026	46	199	107
1/8/2026	46	199	107
1/7/2026	46	199	107
1/6/2026	46	199	107
1/5/2026	46	199	107
1/4/2026	46	199	107

# Weekly SLA Customer Report

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Harddisk Usage SGS\_PRD\_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/10/2026	23	127	98	35	600	390
1/9/2026	23	127	98	35	600	388
1/8/2026	23	127	98	35	600	388
1/7/2026	23	127	98	35	600	388
1/6/2026	23	127	98	35	600	388
1/5/2026	23	127	98	35	600	388
1/4/2026	23	127	98	35	600	388

Harddisk Usage SGS\_PRD\_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/10/2026	46	126	69	18	1,127	920
1/9/2026	46	126	69	19	1,127	910
1/8/2026	46	126	69	20	1,127	900
1/7/2026	46	126	69	20	1,127	899
1/6/2026	46	126	69	20	1,127	901
1/5/2026	46	126	69	20	1,127	906
1/4/2026	46	126	69	19	1,127	907

# Weekly SLA Customer Report

Customer SGS\_Production  
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## Harddisk Usage SGS\_PRD\_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/10/2026	43	126	72	32	1,127	766
1/9/2026	43	126	72	32	1,127	766
1/8/2026	43	126	72	33	1,127	756
1/7/2026	43	126	72	33	1,127	755
1/6/2026	43	126	72	33	1,127	758
1/5/2026	43	126	72	32	1,127	762
1/4/2026	43	126	73	32	1,127	763

## Harddisk Usage SGS\_PRD\_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/10/2026	77	199	46
1/9/2026	77	199	46
1/8/2026	77	199	46
1/7/2026	77	199	46
1/6/2026	77	199	46
1/5/2026	77	199	46
1/4/2026	77	199	46

# Weekly SLA Customer Report

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Harddisk Usage SGS\_PRD\_ABS-WEB17

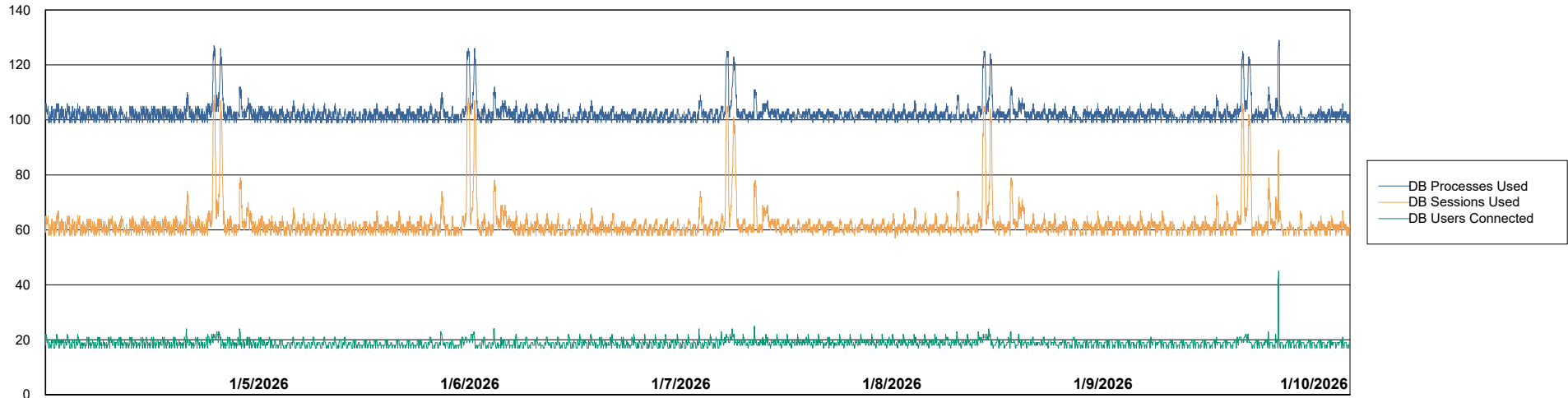
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/10/2026	80	199	40
1/9/2026	80	199	40
1/8/2026	80	199	40
1/7/2026	80	199	40
1/6/2026	80	199	40
1/5/2026	80	199	40
1/4/2026	80	199	40

# Weekly SLA Customer Report

Customer SGS\_Production  
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Database Performance SGS\_PRD\_ABS-BI02\_ABS1

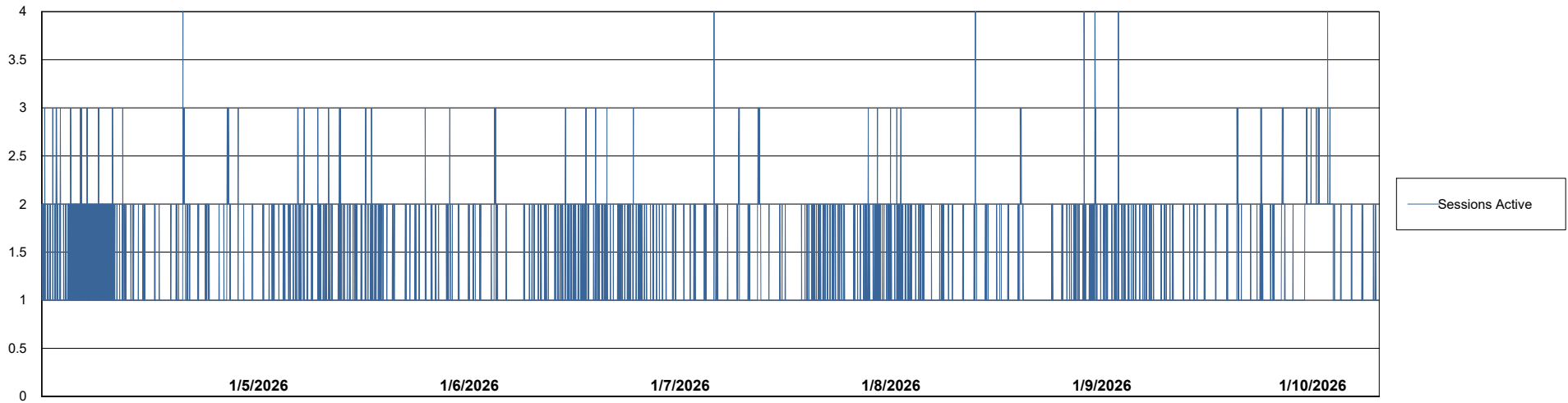
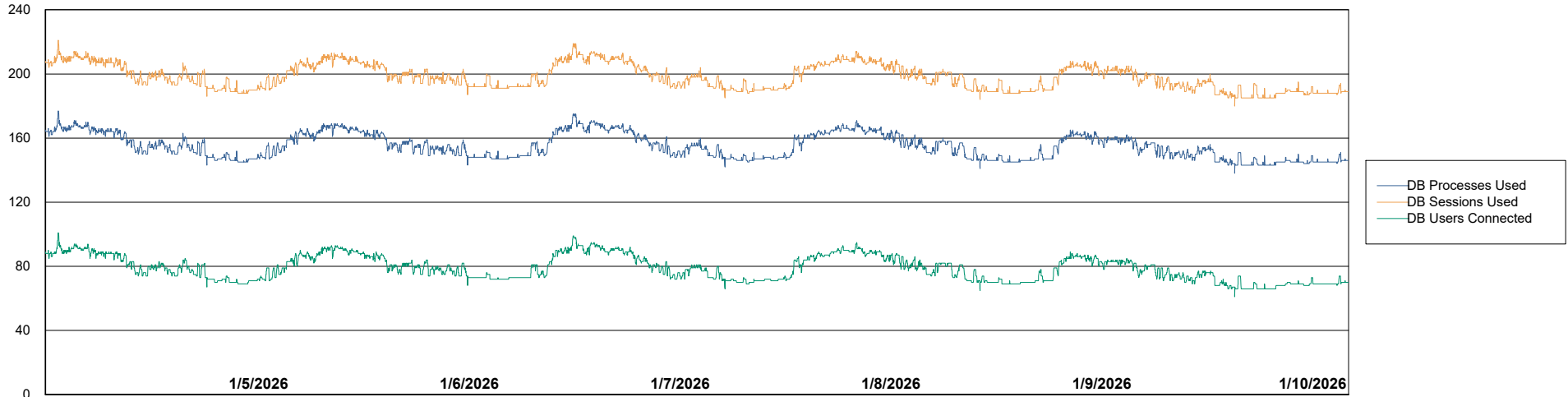


# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Database Performance SGS\_PRD\_ABS-DB16\_ABS1



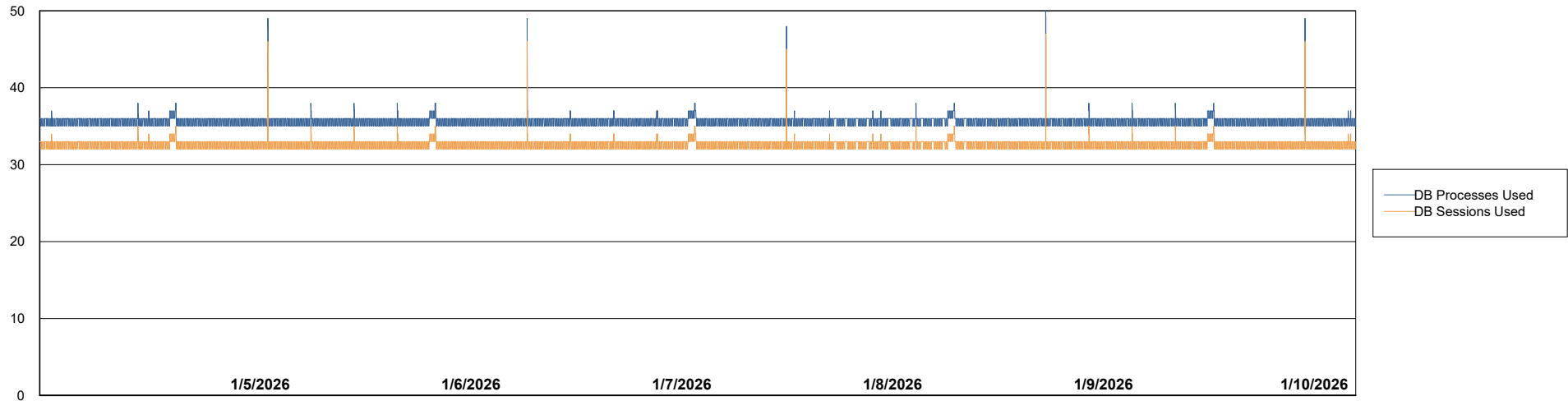
# Weekly SLA Customer Report

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Database ID 224



Database Performance SGS\_PRD\_ABS-DB17\_HSBABS1

DB Processes Max 1,000



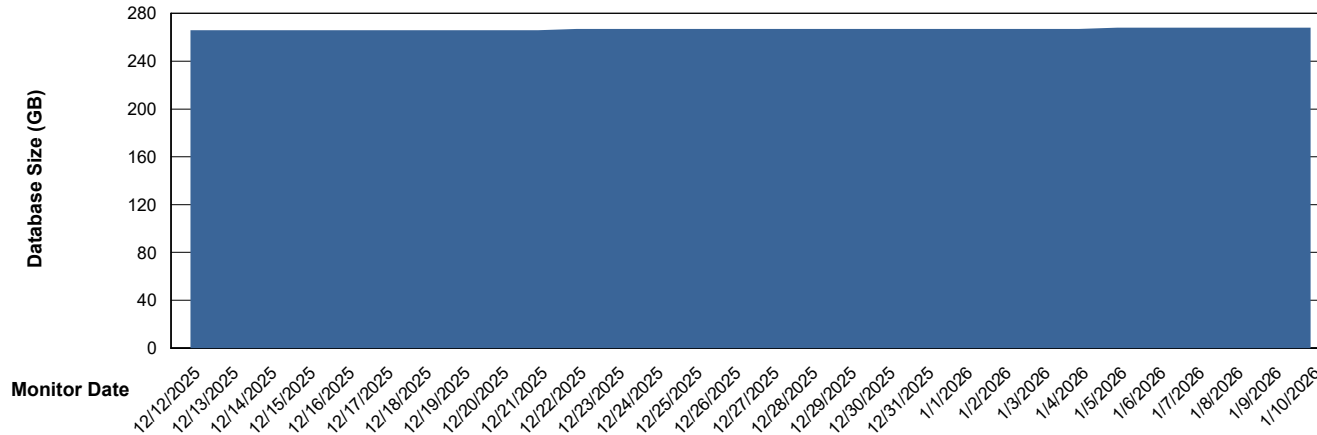
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



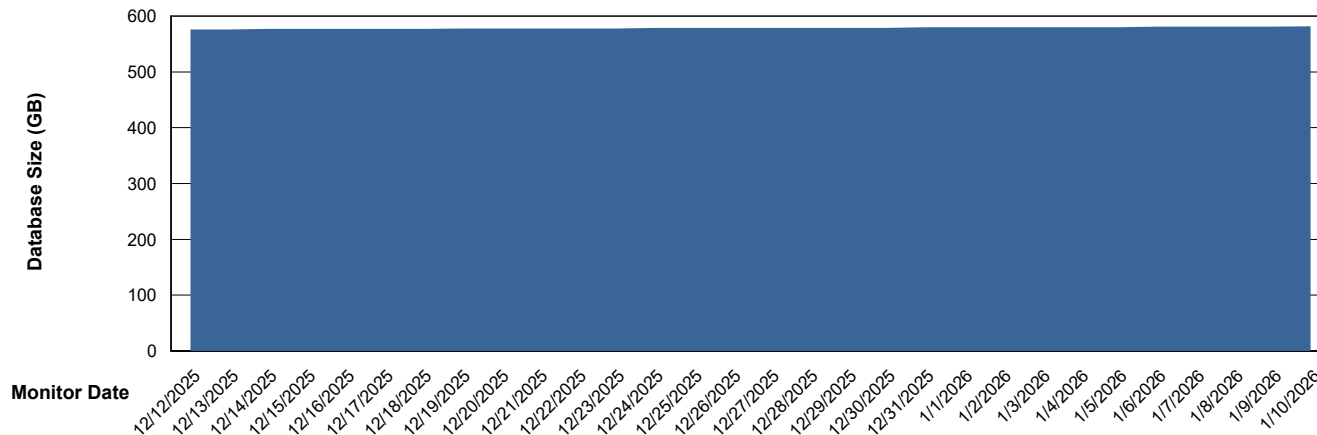
DATABASE SIZE SGS\_PRD\_ABS-BI02\_ABS1

### Database growth over last month



DATABASE SIZE SGS\_PRD\_ABS-DB16\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SGS\_Production  
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Database Tablespace SGS\_PRD\_ABS-BI02\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/10/2026	ABSDATA	154	126	19
	INDX	170	140	17
1/9/2026	ABSDATA	154	126	19
	INDX	170	140	17
1/8/2026	ABSDATA	154	126	19
	INDX	170	140	17
1/7/2026	ABSDATA	154	125	19
	INDX	170	140	17
1/6/2026	ABSDATA	154	125	19
	INDX	170	140	17
1/5/2026	ABSDATA	154	125	19
	INDX	170	140	17
1/4/2026	ABSDATA	154	125	19
	INDX	170	140	18

# Weekly SLA Customer Report

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Database Tablespace SGS\_PRD\_ABS-DB16\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/10/2026	ABSDATA	224	185	17
	INDX	456	375	18
1/9/2026	ABSDATA	224	185	17
	INDX	456	375	18
1/8/2026	ABSDATA	224	185	17
	INDX	456	375	18
1/7/2026	ABSDATA	224	185	17
	INDX	446	375	16
1/6/2026	ABSDATA	224	185	18
	INDX	446	375	16
1/5/2026	ABSDATA	224	185	18
	INDX	446	375	16
1/4/2026	ABSDATA	224	185	18
	INDX	446	374	16

BI Status and last ETL error for SGS\_PRD\_ABS-BI02\_ABS1

	Mon 5/1/2026	Tue 6/1/2026	Wed 7/1/2026	Thu 8/1/2026	Fri 9/1/2026	Sat 10/1/2026
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
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Mon, 5-01-2026	None
Wed, 7-01-2026	None
Mon, 5-01-2026	None
Wed, 7-01-2026	None
Thu, 8-01-2026	None
Fri, 9-01-2026	None
Thu, 8-01-2026	None
Tue, 6-01-2026	None
Fri, 9-01-2026	None
Tue, 6-01-2026	None
Sun, 4-01-2026	None
Sat, 10-01-2026	None
Sun, 4-01-2026	None
Sat, 10-01-2026	None

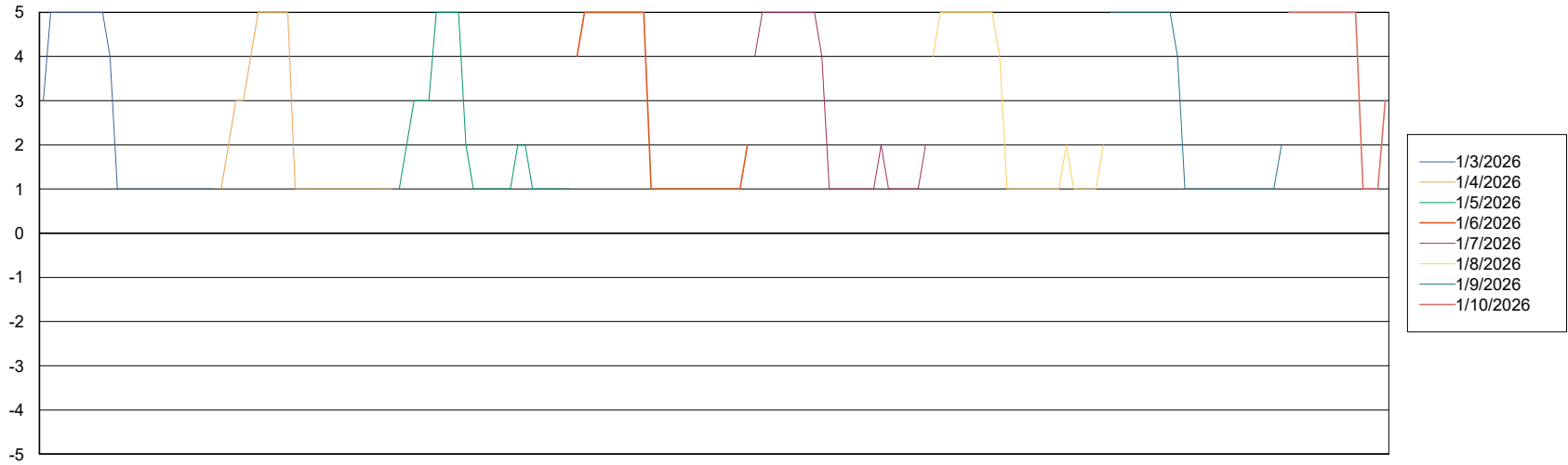
# Weekly SLA Customer Report

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Standby Database Health      SGS\_Production

### Recovery lag for last 7 days



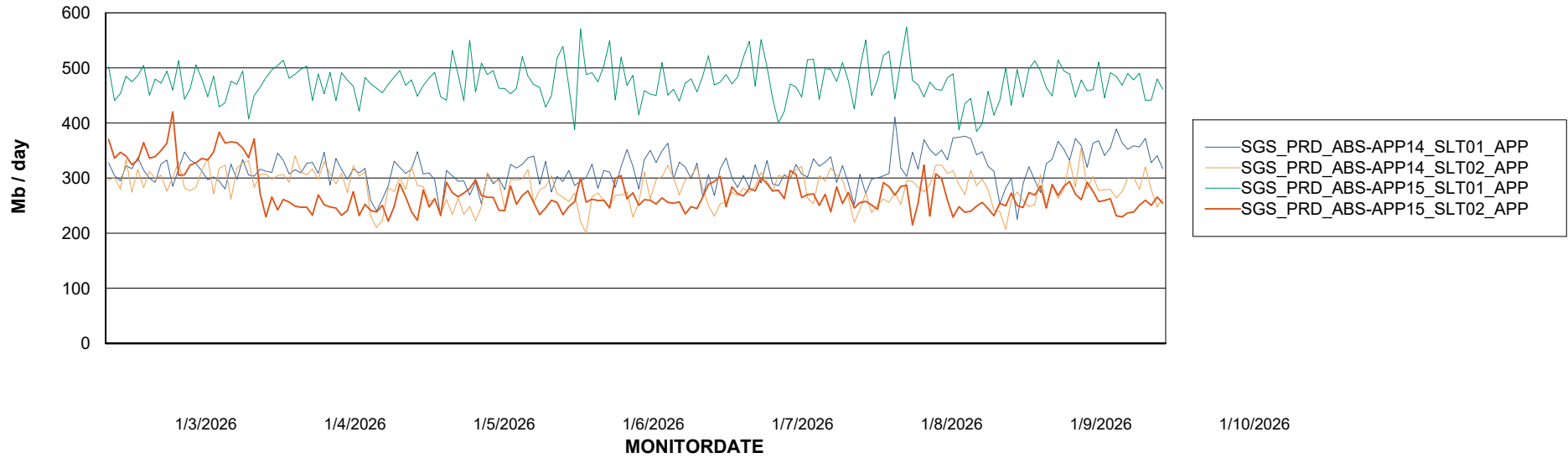
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224

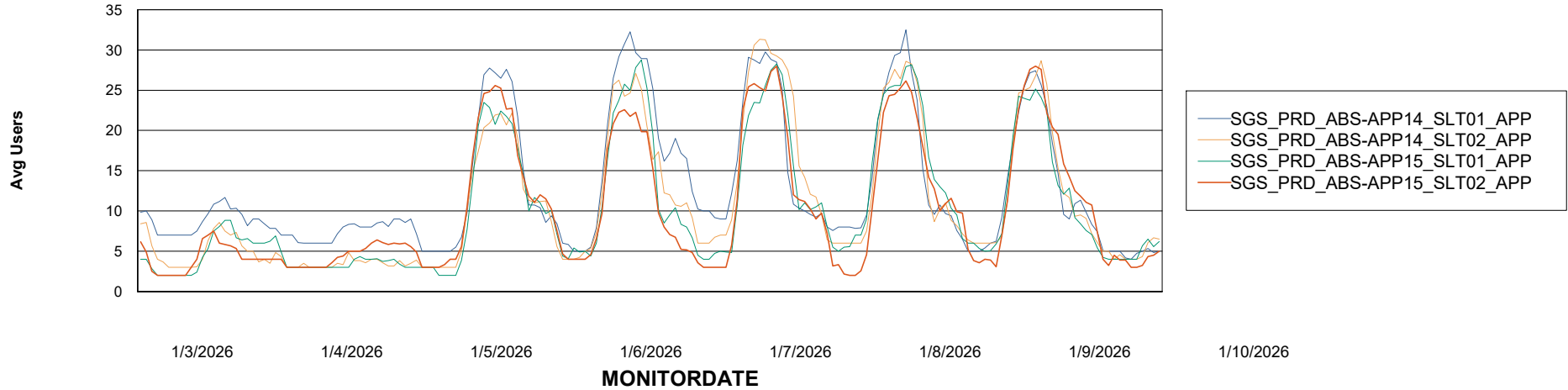


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



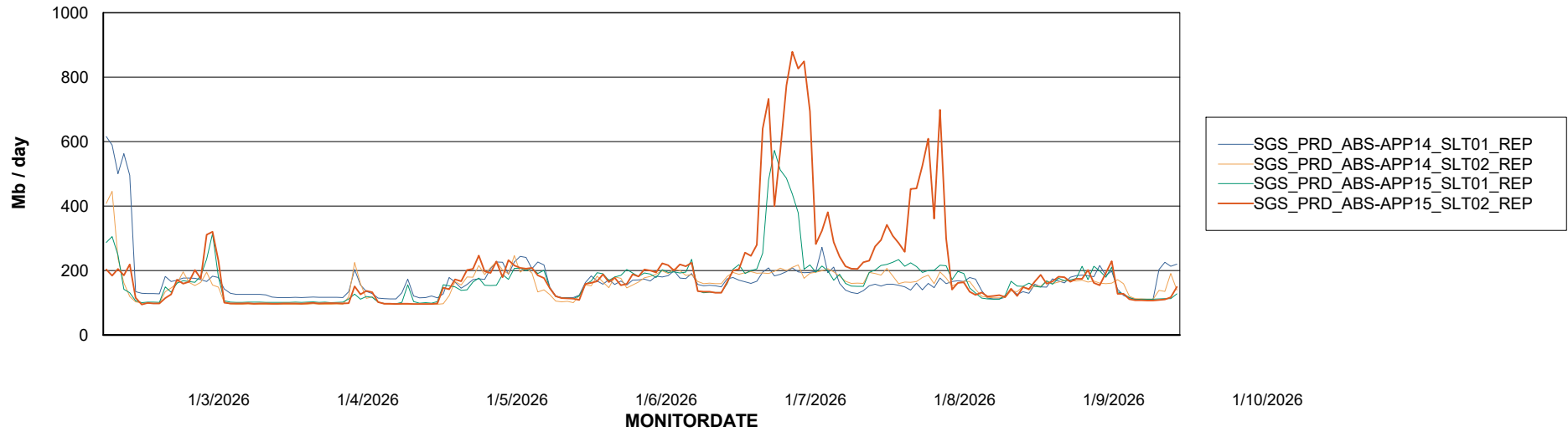
# Weekly SLA Customer Report

Customer SGS\_Production  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



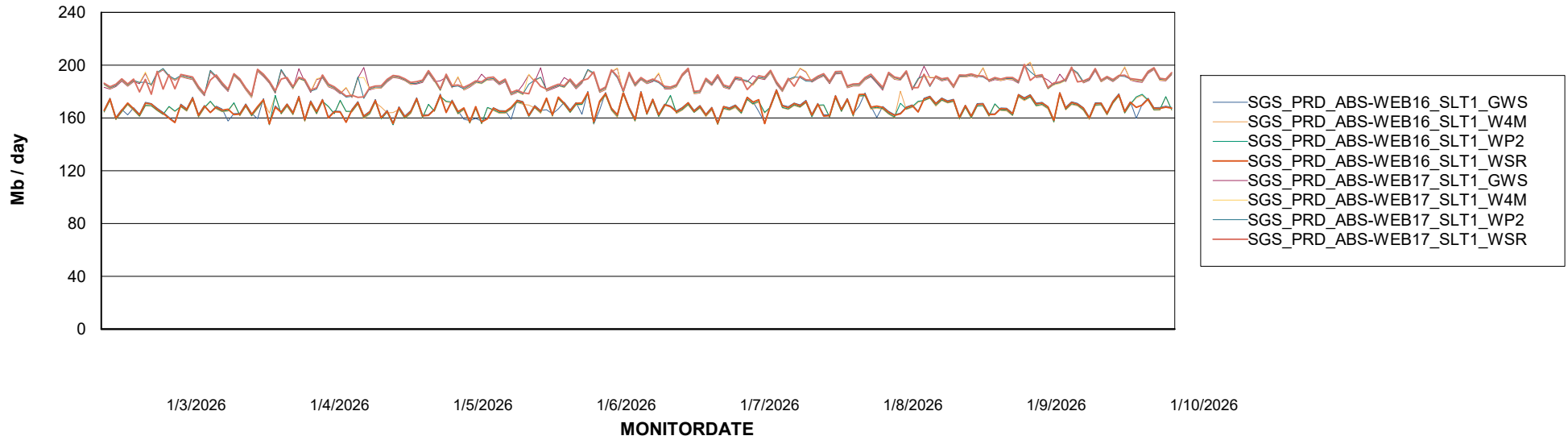
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SGS\_Production  
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### Disaster per ABS component

