

# Weekly SLA Customer Report

Customer GLG\_Production  
Database ID 221



## Harddisk Usage GLG\_PRD\_GLGSABSORDS01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/10/2026 | 63                        | 99                          | 37                         |
| 1/9/2026  | 63                        | 99                          | 37                         |
| 1/8/2026  | 63                        | 99                          | 37                         |
| 1/7/2026  | 63                        | 99                          | 37                         |
| 1/6/2026  | 62                        | 99                          | 37                         |
| 1/5/2026  | 58                        | 99                          | 41                         |
| 1/4/2026  | 58                        | 99                          | 42                         |

## Harddisk Usage GLG\_PRD\_GLGSPABSAIO01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/10/2026 | 22                        | 105                         | 82                         | 23                        | 350                         | 270                        | 83                        | 300                         | 50                         |
| 1/9/2026  | 21                        | 105                         | 83                         | 23                        | 350                         | 270                        | 82                        | 300                         | 53                         |
| 1/8/2026  | 21                        | 105                         | 83                         | 23                        | 350                         | 270                        | 83                        | 300                         | 52                         |
| 1/7/2026  | 22                        | 105                         | 82                         | 23                        | 350                         | 270                        | 82                        | 300                         | 53                         |
| 1/6/2026  | 22                        | 105                         | 81                         | 23                        | 350                         | 270                        | 82                        | 300                         | 53                         |
| 1/5/2026  | 22                        | 105                         | 81                         | 23                        | 350                         | 270                        | 83                        | 300                         | 51                         |
| 1/4/2026  | 21                        | 105                         | 82                         | 23                        | 350                         | 270                        | 84                        | 300                         | 49                         |

# Weekly SLA Customer Report

Customer GLG\_Production  
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## Harddisk Usage GLG\_PRD\_GLGSPABSBI2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/10/2026 | 23                        | 150                         | 115                        | 37                        | 350                         | 222                        |
| 1/9/2026  | 23                        | 150                         | 115                        | 36                        | 350                         | 222                        |
| 1/8/2026  | 23                        | 150                         | 116                        | 37                        | 350                         | 222                        |
| 1/7/2026  | 21                        | 150                         | 119                        | 36                        | 350                         | 223                        |
| 1/6/2026  | 20                        | 150                         | 120                        | 36                        | 350                         | 223                        |
| 1/5/2026  | 20                        | 150                         | 120                        | 37                        | 350                         | 222                        |
| 1/4/2026  | 20                        | 150                         | 120                        | 37                        | 350                         | 222                        |

## Harddisk Usage GLG\_PRD\_GLGSSABSAI001

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/10/2026 | 19                        | 90                          | 72                         | 35                        | 900                         | 586                        | 78                        | 300                         | 67                         |
| 1/9/2026  | 19                        | 90                          | 73                         | 35                        | 900                         | 586                        | 78                        | 300                         | 67                         |
| 1/8/2026  | 20                        | 90                          | 72                         | 35                        | 900                         | 586                        | 78                        | 300                         | 67                         |
| 1/7/2026  | 21                        | 90                          | 71                         | 35                        | 900                         | 586                        | 78                        | 300                         | 67                         |
| 1/6/2026  | 24                        | 90                          | 68                         | 35                        | 900                         | 585                        | 78                        | 300                         | 67                         |
| 1/5/2026  | 23                        | 90                          | 69                         | 35                        | 900                         | 586                        | 78                        | 300                         | 65                         |
| 1/4/2026  | 20                        | 90                          | 71                         | 35                        | 900                         | 586                        | 79                        | 300                         | 63                         |

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Harddisk Usage GLG\_PRD\_GLGSSABSWE01

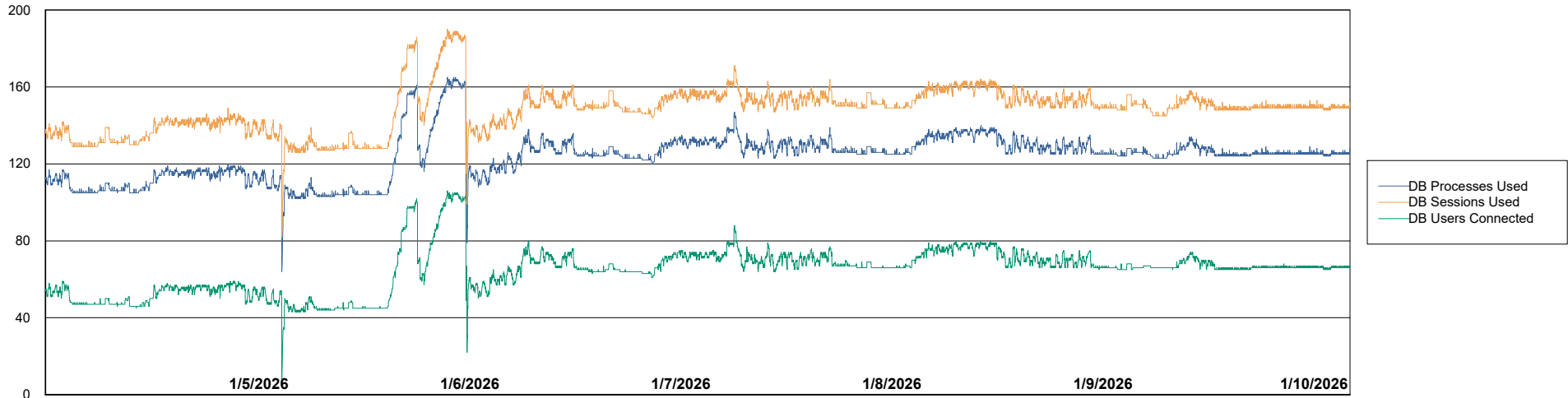
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/10/2026 | 26                        | 70                          | 52                         |
| 1/9/2026  | 27                        | 70                          | 51                         |
| 1/8/2026  | 26                        | 70                          | 51                         |
| 1/7/2026  | 27                        | 70                          | 51                         |
| 1/6/2026  | 29                        | 70                          | 50                         |
| 1/5/2026  | 27                        | 70                          | 51                         |
| 1/4/2026  | 23                        | 70                          | 53                         |

# Weekly SLA Customer Report

Customer GLG\_Production  
Database ID 221



Database Performance GLG\_PRD\_GLGSPABSAIO01\_ABS1

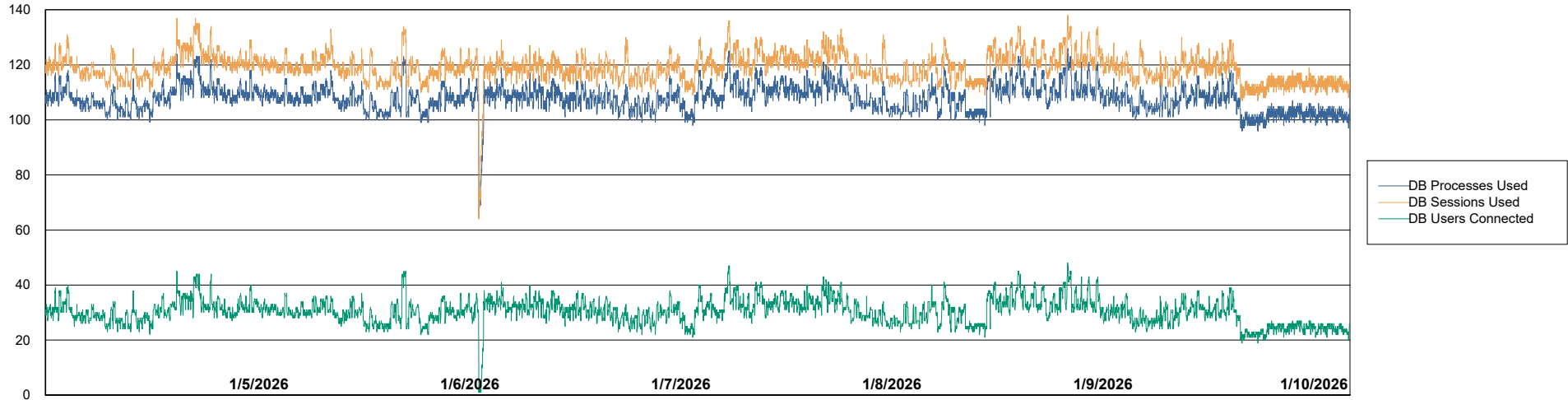


# Weekly SLA Customer Report

Customer GLG\_Production  
Database ID 221



Database Performance GLG\_PRD\_GLGSPABSBI2\_ABS1



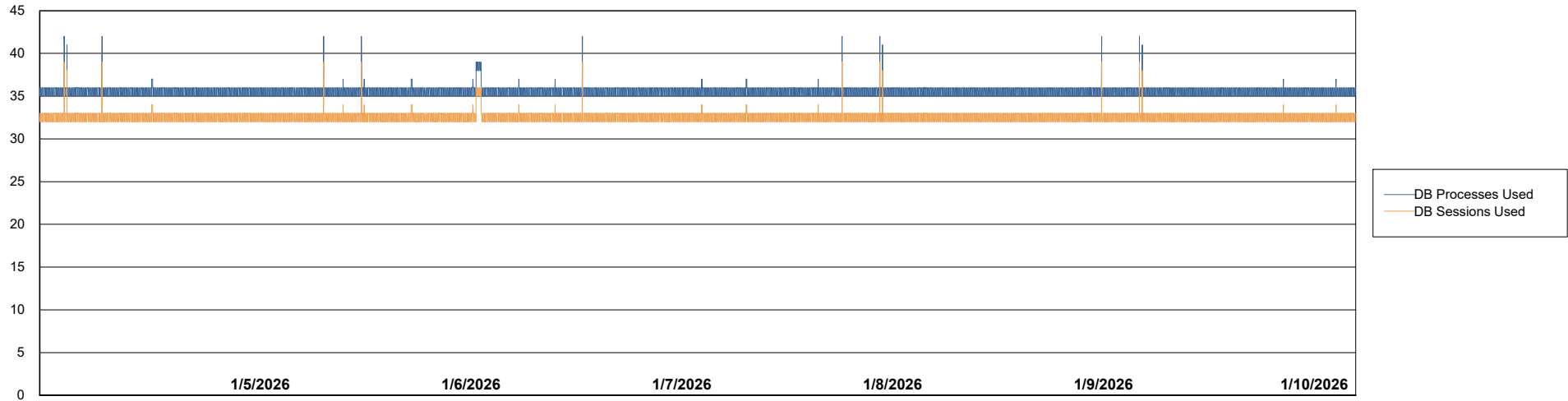
# Weekly SLA Customer Report

Customer GLG\_Production  
Database ID 221



Database Performance GLG\_PRD\_GLGSSABSAIO01\_HSBABS1

DB Processes Max 1,000



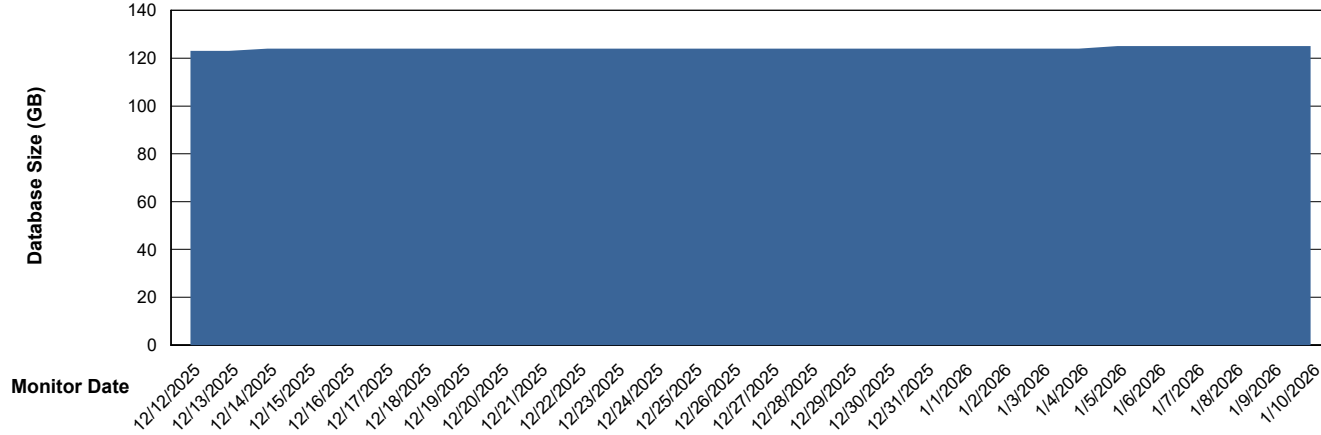
# Weekly SLA Customer Report

Customer GLG\_Production  
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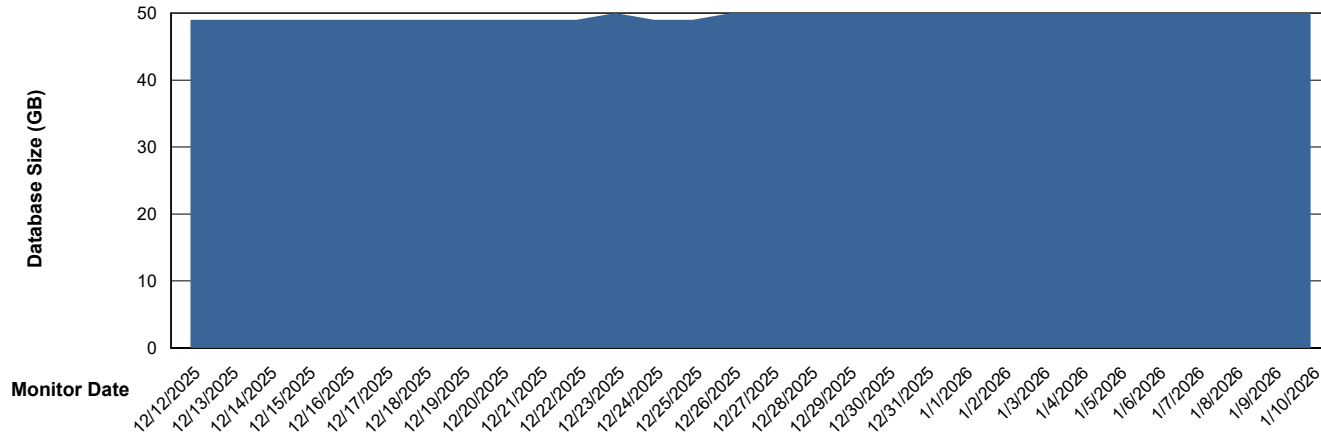
DATABASE SIZE GLG\_PRD\_GLGSPABSAIO01\_ABS1

### Database growth over last month



DATABASE SIZE GLG\_PRD\_GLGSPABSBI2\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer GLG\_Production  
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Database Tablespace GLG\_PRD\_GLGSPABSAIO01\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/10/2026 | ABSDATA         | 106           | 89            | 16              |
|           | INDX            | 32            | 22            | 31              |
| 1/9/2026  | ABSDATA         | 106           | 89            | 16              |
|           | INDX            | 32            | 22            | 31              |
| 1/8/2026  | ABSDATA         | 106           | 89            | 16              |
|           | INDX            | 32            | 22            | 31              |
| 1/7/2026  | ABSDATA         | 106           | 89            | 16              |
|           | INDX            | 32            | 22            | 31              |
| 1/6/2026  | ABSDATA         | 106           | 89            | 16              |
|           | INDX            | 32            | 22            | 31              |
| 1/5/2026  | ABSDATA         | 106           | 89            | 16              |
|           | INDX            | 32            | 22            | 31              |
| 1/4/2026  | ABSDATA         | 106           | 89            | 16              |
|           | INDX            | 32            | 22            | 31              |

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Database Tablespace GLG\_PRD\_GLGSPABSBI2\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/10/2026 | ABSDATA         | 55            | 22            | 59              |
|           | INDX            | 54            | 13            | 76              |
| 1/9/2026  | ABSDATA         | 55            | 22            | 59              |
|           | INDX            | 54            | 13            | 76              |
| 1/8/2026  | ABSDATA         | 55            | 22            | 59              |
|           | INDX            | 54            | 13            | 76              |
| 1/7/2026  | ABSDATA         | 55            | 22            | 59              |
|           | INDX            | 54            | 13            | 76              |
| 1/6/2026  | ABSDATA         | 55            | 22            | 59              |
|           | INDX            | 54            | 13            | 76              |
| 1/5/2026  | ABSDATA         | 55            | 22            | 59              |
|           | INDX            | 54            | 13            | 76              |
| 1/4/2026  | ABSDATA         | 55            | 22            | 59              |
|           | INDX            | 54            | 13            | 76              |

BI last ETL error for GLG\_PRD\_GLGSPABSBI2\_ABS1

|                 |      |
|-----------------|------|
| Thu, 8-01-2026  | None |
| Sun, 4-01-2026  | None |
| Mon, 5-01-2026  | None |
| Tue, 6-01-2026  | None |
| Wed, 7-01-2026  | None |
| Fri, 9-01-2026  | None |
| Sat, 10-01-2026 | None |

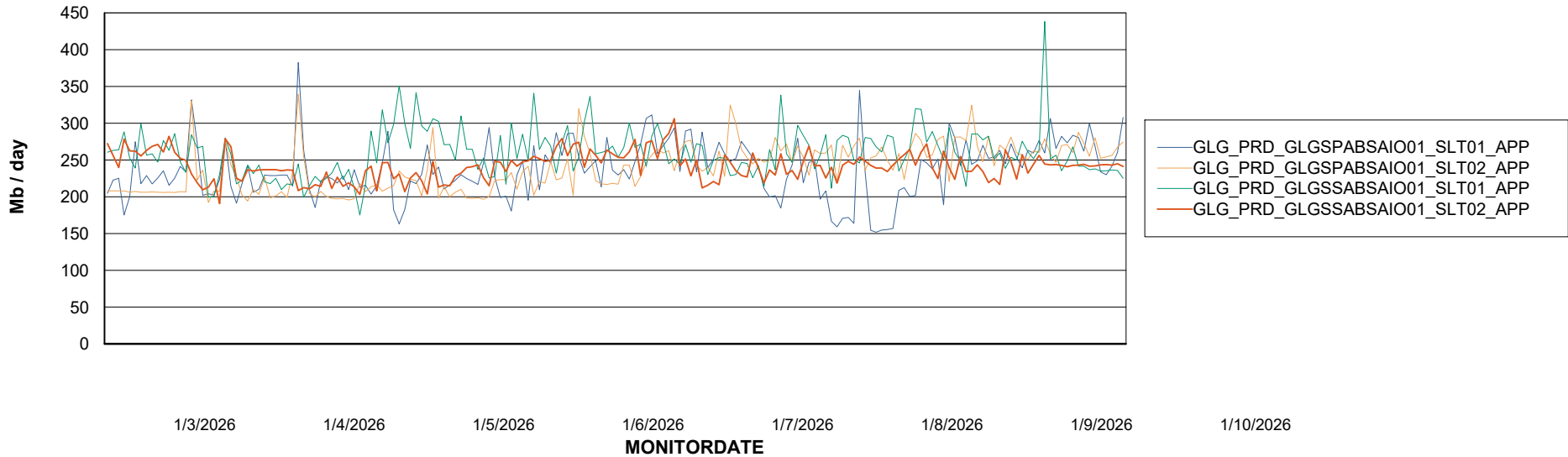
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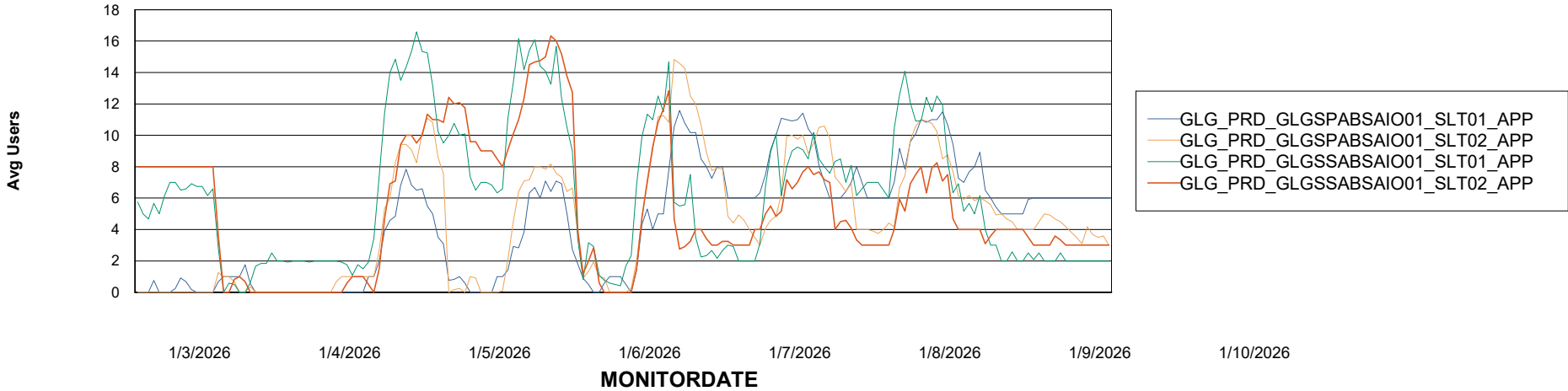


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



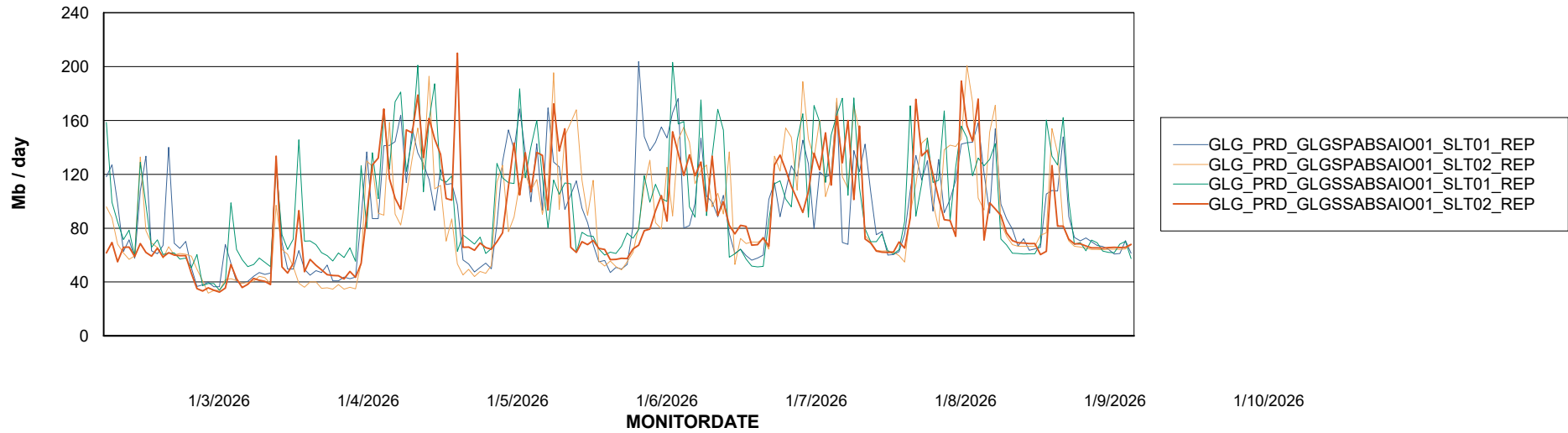
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



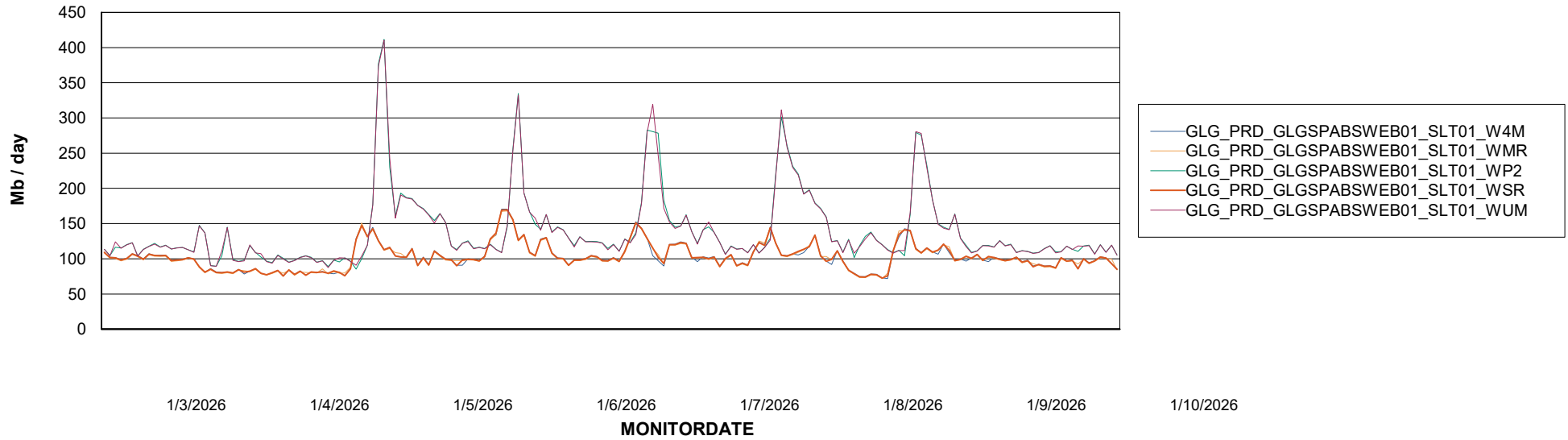
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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### Disaster per ABS component

