

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
1/3/2026	23	44	34	78	100	22	37	1	1	98
1/2/2026	23	44	34	78	100	22	37	1	1	98
1/1/2026	23	44	34	78	100	22	37	1	1	98
12/31/2025	23	44	34	78	100	22	37	1	1	98
12/30/2025	23	44	34	78	100	22	37	1	1	98
12/29/2025	23	44	34	78	100	22	37	1	1	98
12/28/2025	23	44	34	78	100	22	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
1/3/2026	15	39	33	83	100	17	37	1	1	98
1/2/2026	15	39	33	83	100	17	37	1	1	98
1/1/2026	15	39	33	83	100	16	37	1	1	98
12/31/2025	15	39	33	84	100	16	37	1	1	98
12/30/2025	15	39	33	84	100	16	37	1	1	98
12/29/2025	15	39	33	84	100	16	37	1	1	98
12/28/2025	15	39	33	84	100	16	37	1	1	98

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/3/2026	18	44	36	36	1	1	43	100	57	43
1/2/2026	18	44	36	36	1	1	43	100	57	43
1/1/2026	18	44	36	36	1	1	43	100	57	43
12/31/2025	18	44	36	36	1	1	43	100	57	43
12/30/2025	18	44	36	36	1	1	43	100	57	43
12/29/2025	18	44	36	36	1	1	43	100	57	43
12/28/2025	18	44	36	36	1	1	43	100	57	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/3/2026	23	44	34	36	1	1	65	100	35	17
1/2/2026	23	44	34	36	1	1	65	100	34	17
1/1/2026	23	44	34	36	1	1	65	100	34	17
12/31/2025	23	44	34	36	1	1	65	100	34	17
12/30/2025	23	44	34	36	1	1	65	100	35	18
12/29/2025	23	44	34	36	1	1	65	100	35	18
12/28/2025	23	44	34	36	1	1	65	100	35	17

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/3/2026	20	44	35	36	1	1	76	100	24	38
1/2/2026	20	44	35	36	1	1	76	100	24	38
1/1/2026	20	44	35	36	1	1	76	100	24	38
12/31/2025	20	44	35	36	1	1	76	100	24	38
12/30/2025	20	44	35	36	1	1	76	100	24	38
12/29/2025	20	44	35	36	1	1	76	100	24	38
12/28/2025	20	44	35	36	1	1	76	100	24	38

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
1/3/2026	51	39	19	38	1	1	99	10	0
1/2/2026	51	39	19	38	1	1	99	10	0
1/1/2026	51	39	19	38	1	1	99	10	0
12/31/2025	51	39	19	38	1	1	99	10	0
12/30/2025	51	39	19	38	1	1	99	10	0
12/29/2025	51	39	19	38	1	1	99	10	0
12/28/2025	51	39	19	38	1	1	99	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	27	90	65
1/2/2026	27	90	65
1/1/2026	27	90	65
12/31/2025	27	90	65
12/30/2025	27	90	65
12/29/2025	27	90	65
12/28/2025	27	90	65

Harddisk Usage shl-winman2-ash

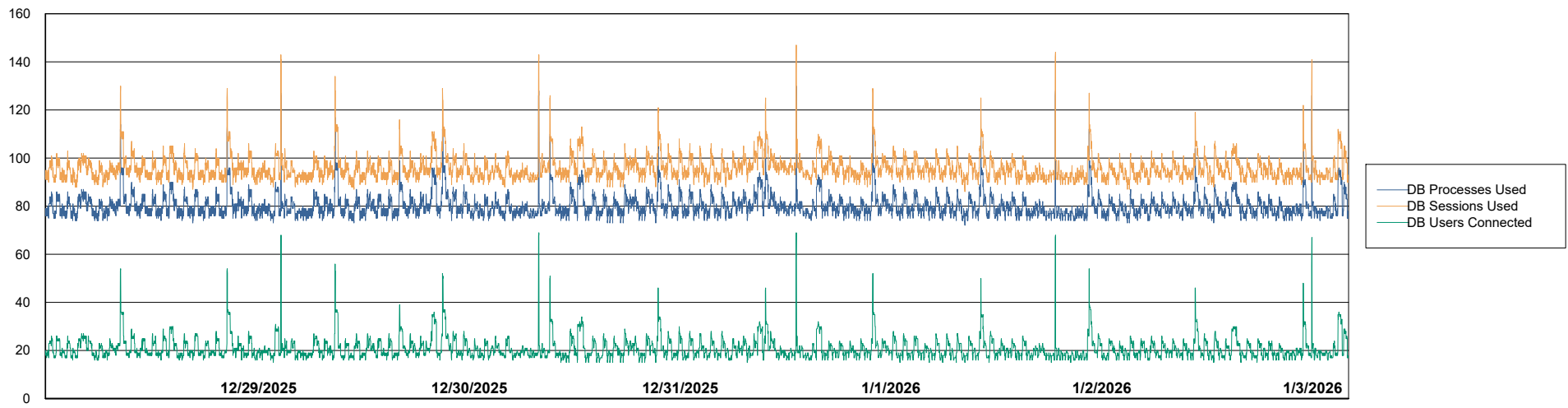
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	33	60	40
1/2/2026	33	60	40
1/1/2026	33	60	40
12/31/2025	33	60	40
12/30/2025	33	60	40
12/29/2025	33	60	40
12/28/2025	33	60	40

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Database Performance SHL-BI-ASH\_PROD\_ABS1

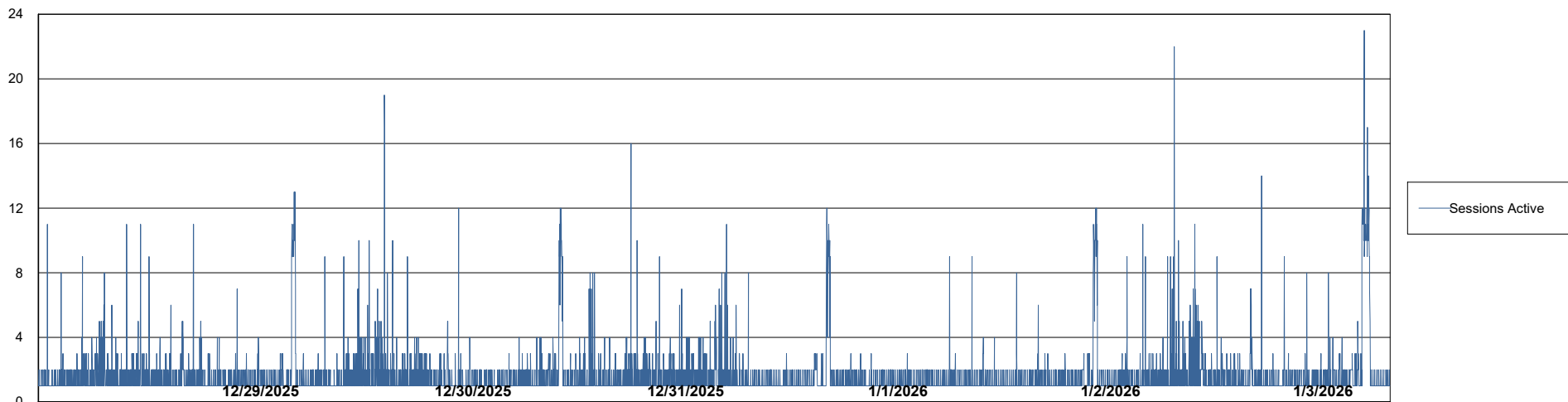
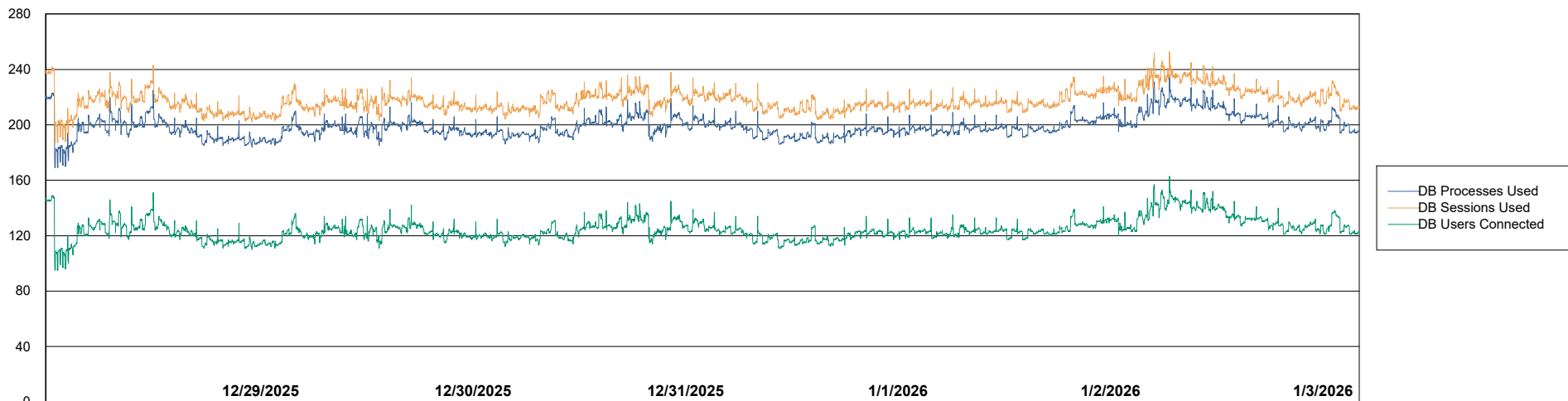


# Weekly SLA Customer Report

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## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



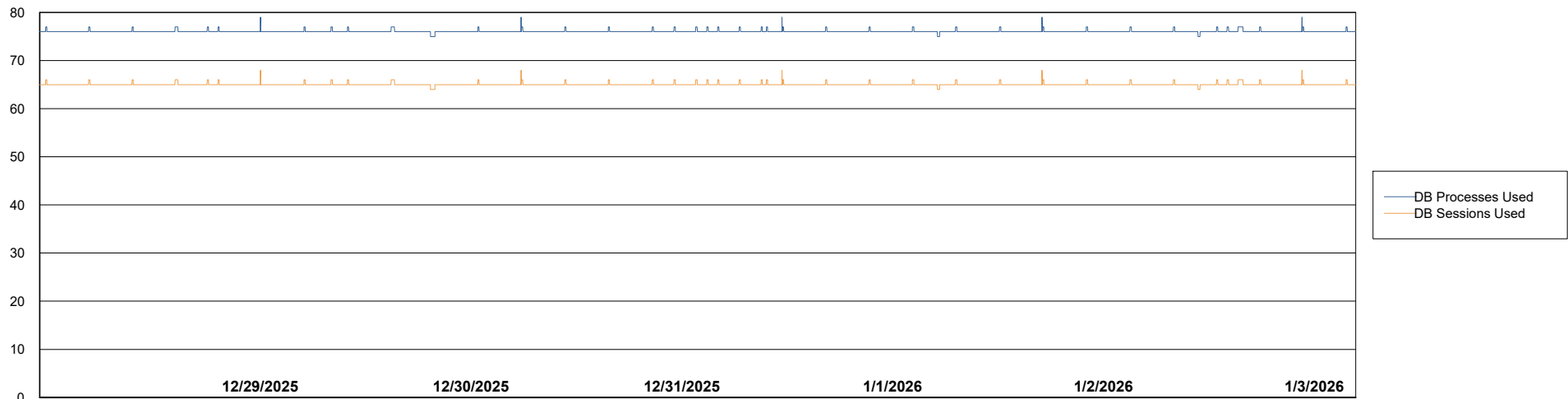
# Weekly SLA Customer Report

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## Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



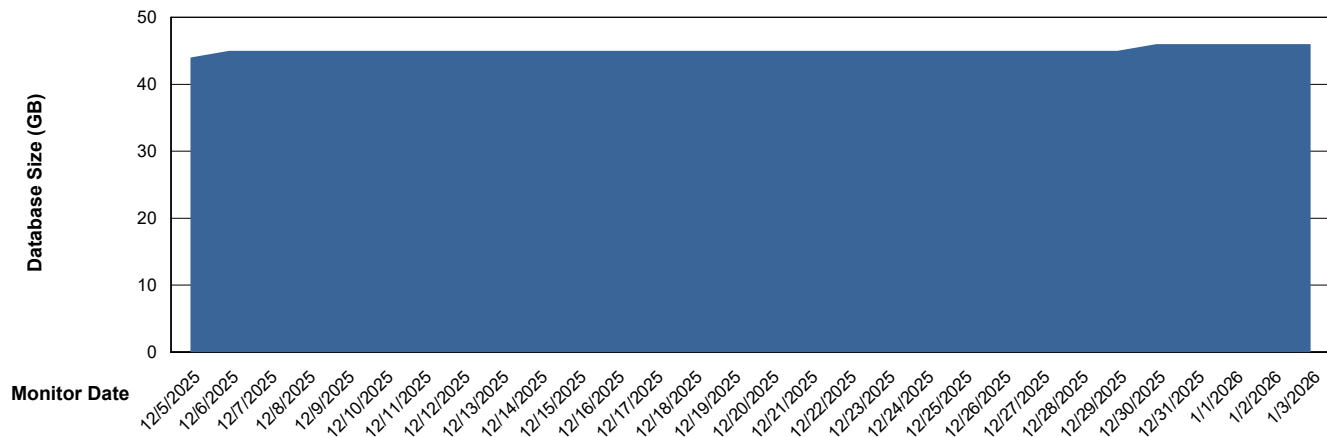
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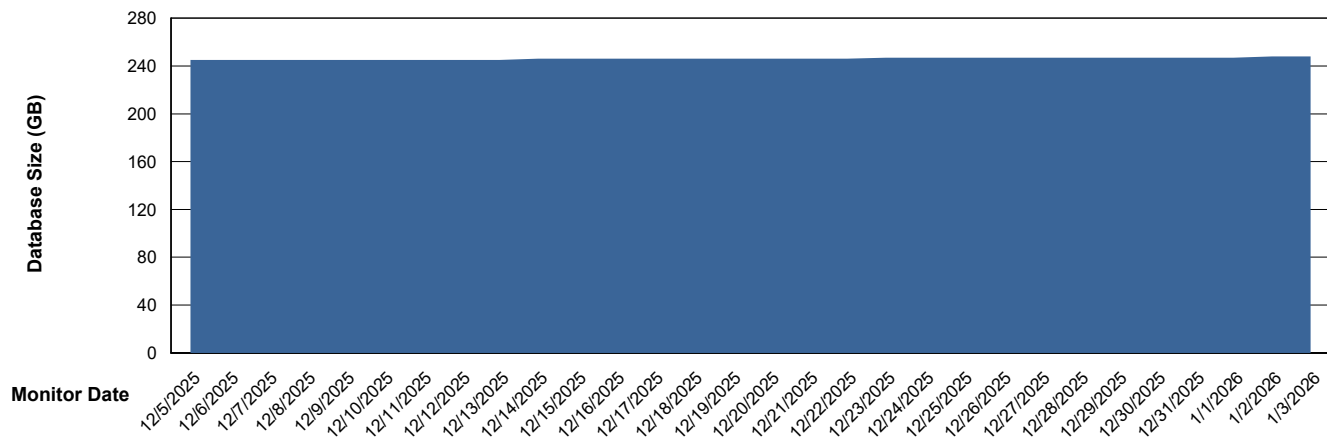
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/3/2026	ABSDATA	30	19	35
	INDX	35	20	44
1/2/2026	ABSDATA	30	19	36
	INDX	35	20	44
1/1/2026	ABSDATA	30	19	36
	INDX	35	20	44
12/31/2025	ABSDATA	30	19	36
	INDX	35	20	44
12/30/2025	ABSDATA	30	19	36
	INDX	35	20	44
12/29/2025	ABSDATA	30	19	36
	INDX	35	20	44
12/28/2025	ABSDATA	30	19	36
	INDX	35	20	44

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Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/3/2026	ABSDATA	123	103	16
	INDX	136	114	16
1/2/2026	ABSDATA	123	103	16
	INDX	136	114	16
1/1/2026	ABSDATA	123	103	16
	INDX	136	114	16
12/31/2025	ABSDATA	123	103	16
	INDX	136	114	16
12/30/2025	ABSDATA	123	103	16
	INDX	136	114	16
12/29/2025	ABSDATA	123	103	16
	INDX	136	114	16
12/28/2025	ABSDATA	123	103	16
	INDX	136	113	17

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Thu, 1-01-2026	None
Sun, 28-12-2025	None
Sat, 3-01-2026	None
Mon, 29-12-2025	None
Tue, 30-12-2025	None
Fri, 2-01-2026	None
Wed, 31-12-2025	None

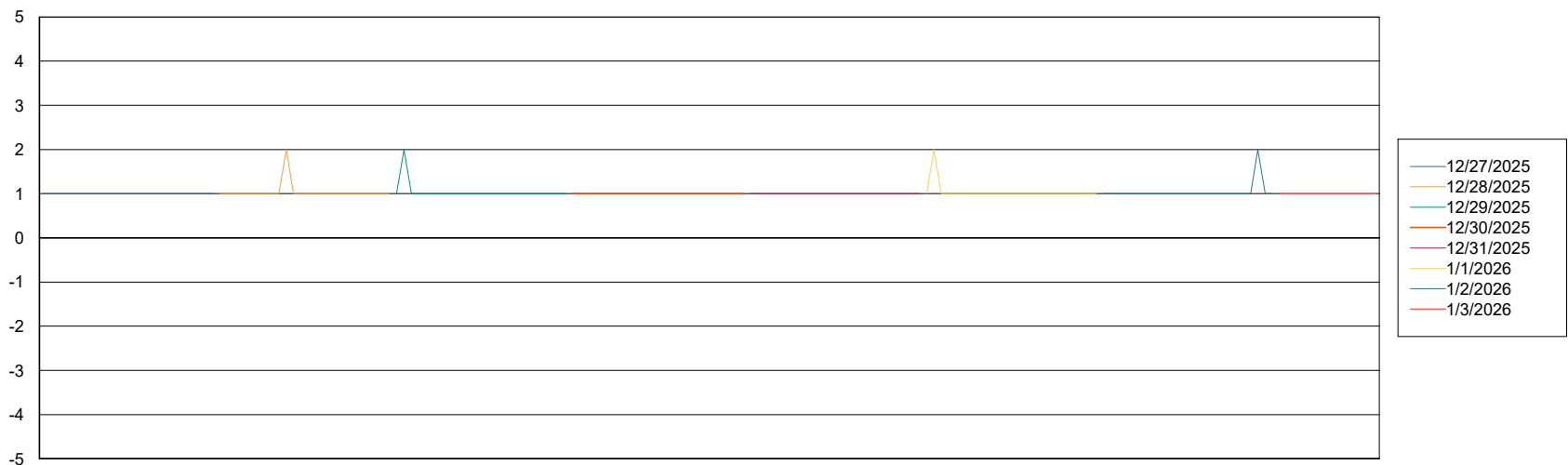
# Weekly SLA Customer Report

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Standby Database Health SHL OCI ASH Production

### Recovery lag for last 7 days



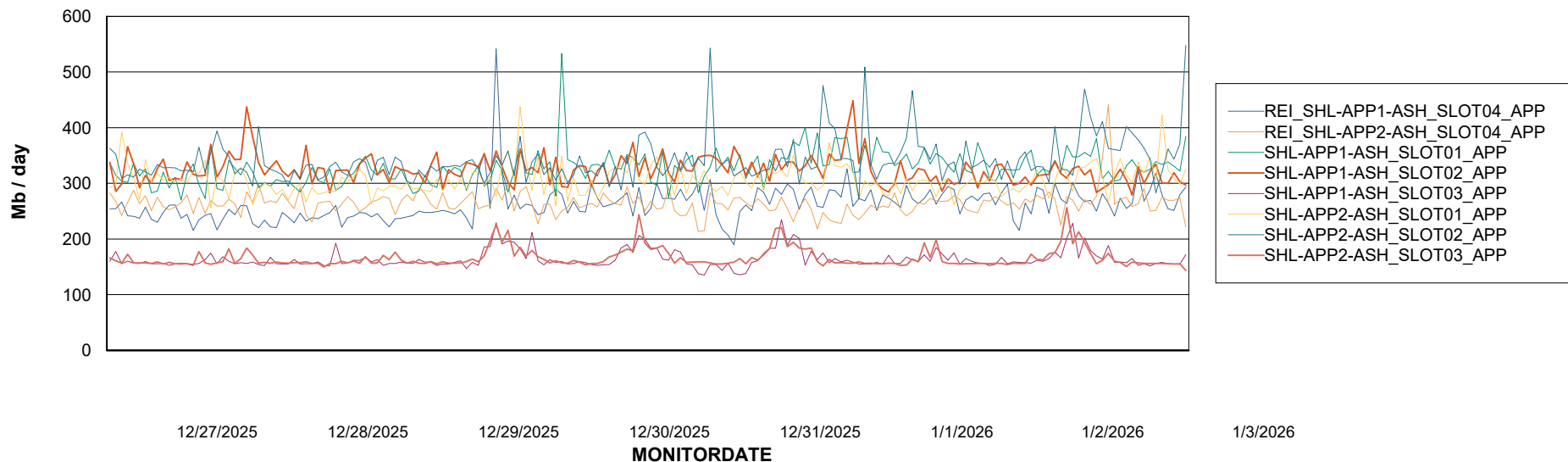
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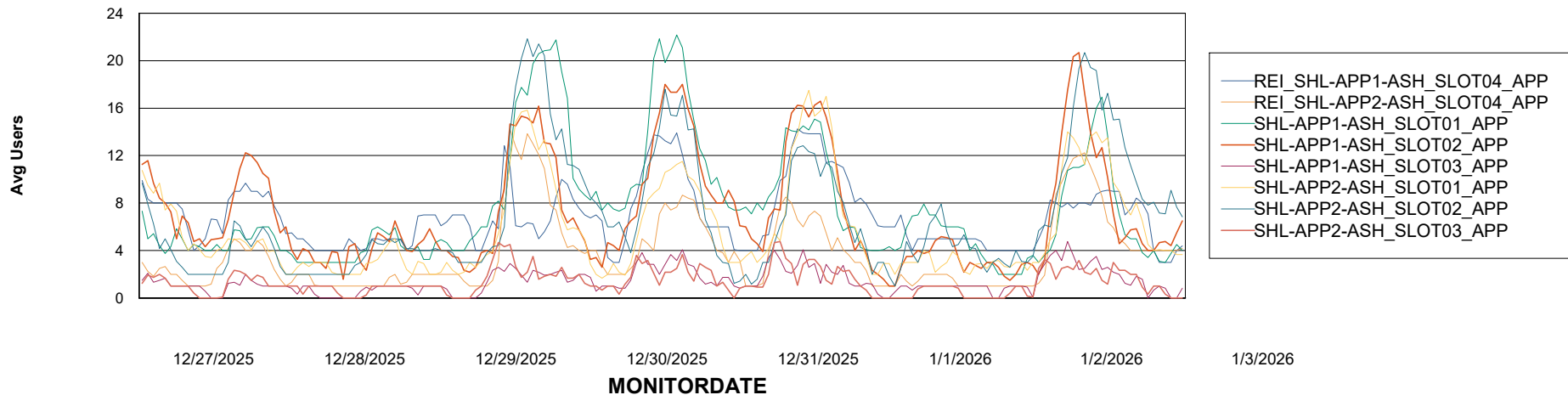


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



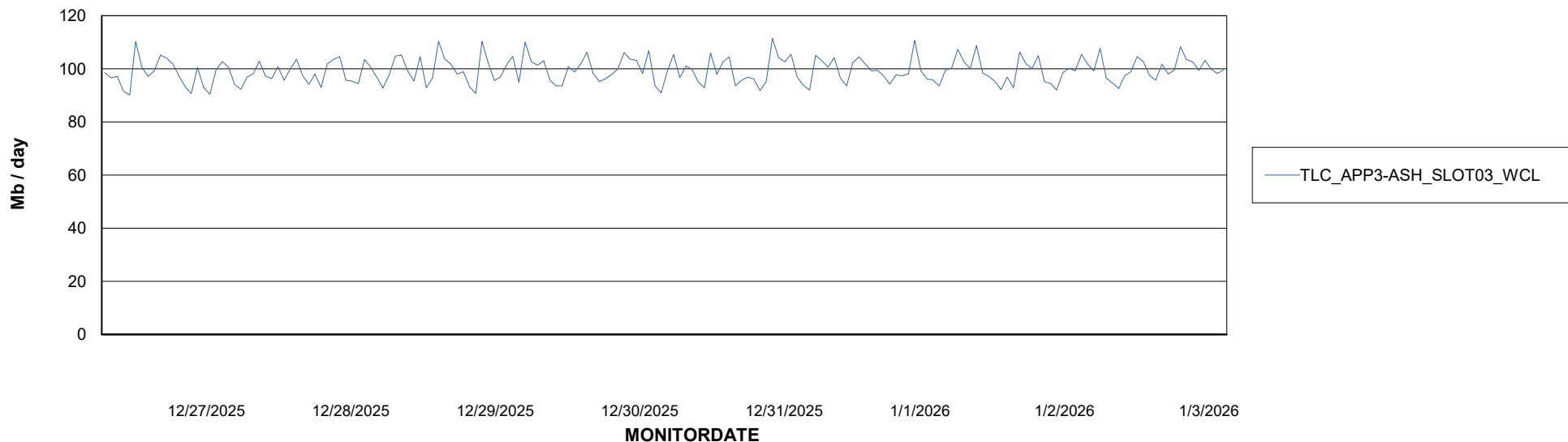
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## ABSSolute Application Server Services

### Avg memory used per ABS Web component



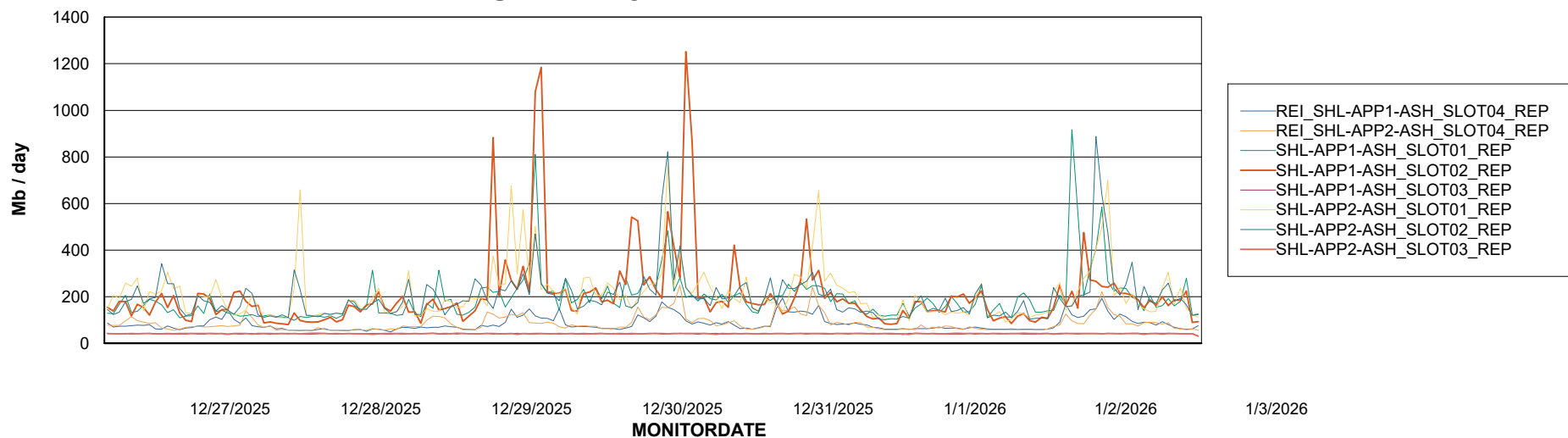
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



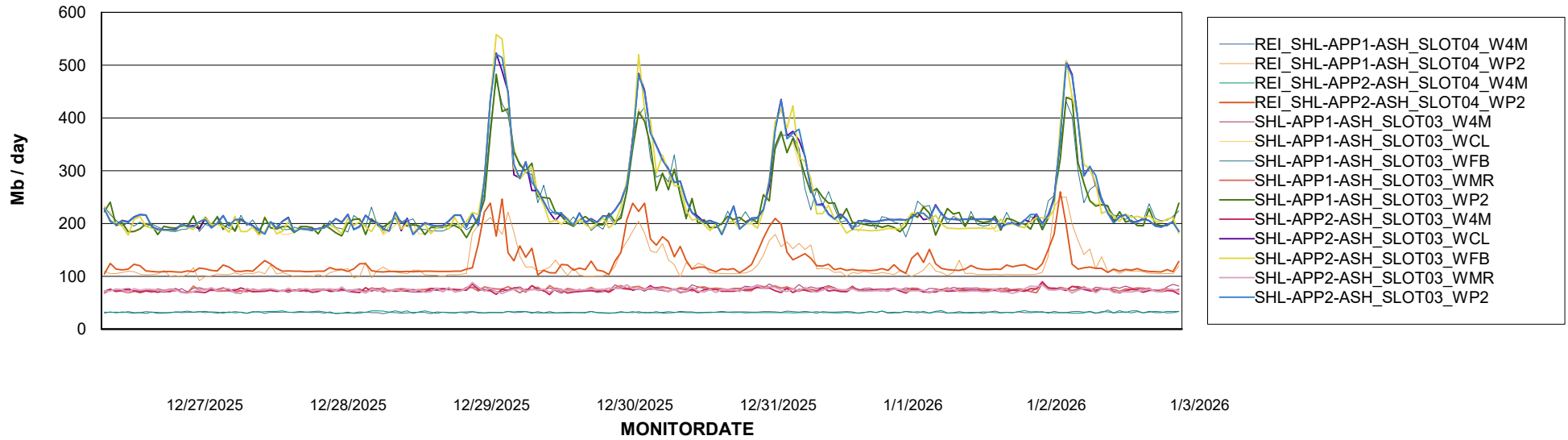
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

