

# Weekly SLA Customer Report

Customer SGS\_Production  
 Database ID 224



Harddisk Usage SGS\_PRD\_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	35	199	129
1/2/2026	36	199	128
1/1/2026	36	199	128
12/31/2025	36	199	128
12/30/2025	36	199	127
12/29/2025	36	199	127
12/28/2025	36	199	127

Harddisk Usage SGS\_PRD\_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	46	199	107
1/2/2026	47	199	106
1/1/2026	47	199	106
12/31/2025	47	199	106
12/30/2025	47	199	105
12/29/2025	47	199	105
12/28/2025	47	199	105

# Weekly SLA Customer Report

Customer SGS\_Production  
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## Harddisk Usage SGS\_PRD\_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/3/2026	23	127	98	35	600	390
1/2/2026	23	127	98	35	600	388
1/1/2026	23	127	98	35	600	388
12/31/2025	23	127	98	35	600	388
12/30/2025	23	127	98	35	600	388
12/29/2025	23	127	98	35	600	388
12/28/2025	23	127	98	35	600	388

## Harddisk Usage SGS\_PRD\_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/3/2026	46	126	69	19	1,127	916
1/2/2026	46	126	69	20	1,127	906
1/1/2026	46	126	69	20	1,127	903
12/31/2025	46	126	69	19	1,127	909
12/30/2025	46	126	69	18	1,127	920
12/29/2025	46	126	69	19	1,127	911
12/28/2025	46	126	69	19	1,127	909

# Weekly SLA Customer Report

Customer SGS\_Production  
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## Harddisk Usage SGS\_PRD\_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/3/2026	43	126	73	32	1,127	763
1/2/2026	42	126	73	32	1,127	761
1/1/2026	42	126	73	33	1,127	760
12/31/2025	42	126	73	32	1,127	767
12/30/2025	42	126	73	31	1,127	774
12/29/2025	42	126	73	32	1,127	767
12/28/2025	42	126	73	32	1,127	766

## Harddisk Usage SGS\_PRD\_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	77	199	46
1/2/2026	77	199	46
1/1/2026	77	199	46
12/31/2025	77	199	46
12/30/2025	77	199	46
12/29/2025	77	199	46
12/28/2025	77	199	46

# Weekly SLA Customer Report

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Harddisk Usage SGS\_PRD\_ABS-WEB17

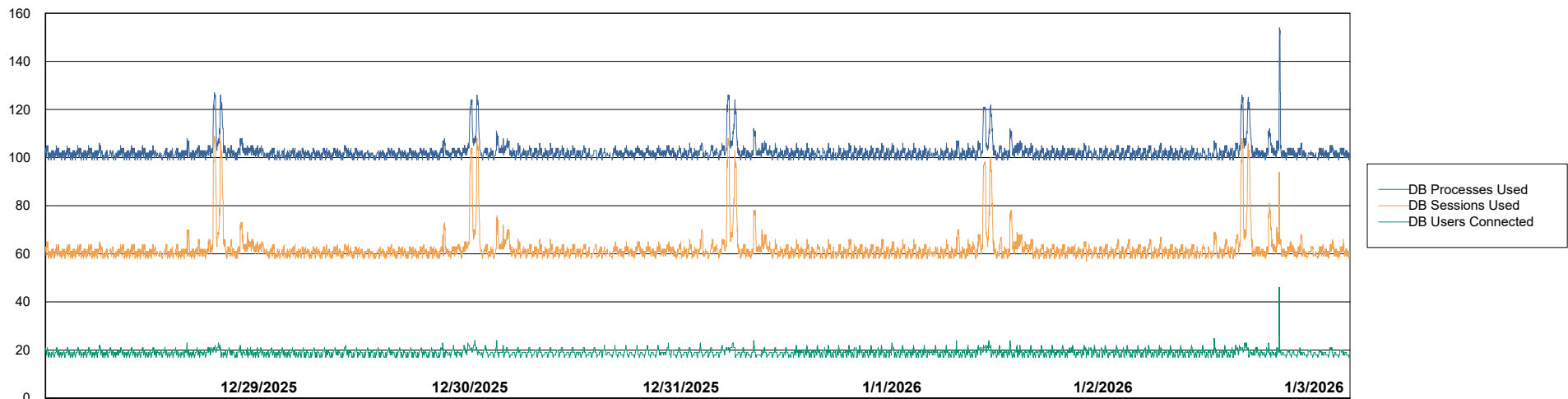
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	80	199	40
1/2/2026	80	199	40
1/1/2026	80	199	40
12/31/2025	80	199	40
12/30/2025	80	199	40
12/29/2025	80	199	40
12/28/2025	80	199	40

# Weekly SLA Customer Report

Customer SGS\_Production  
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Database Performance SGS\_PRD\_ABS-BI02\_ABS1

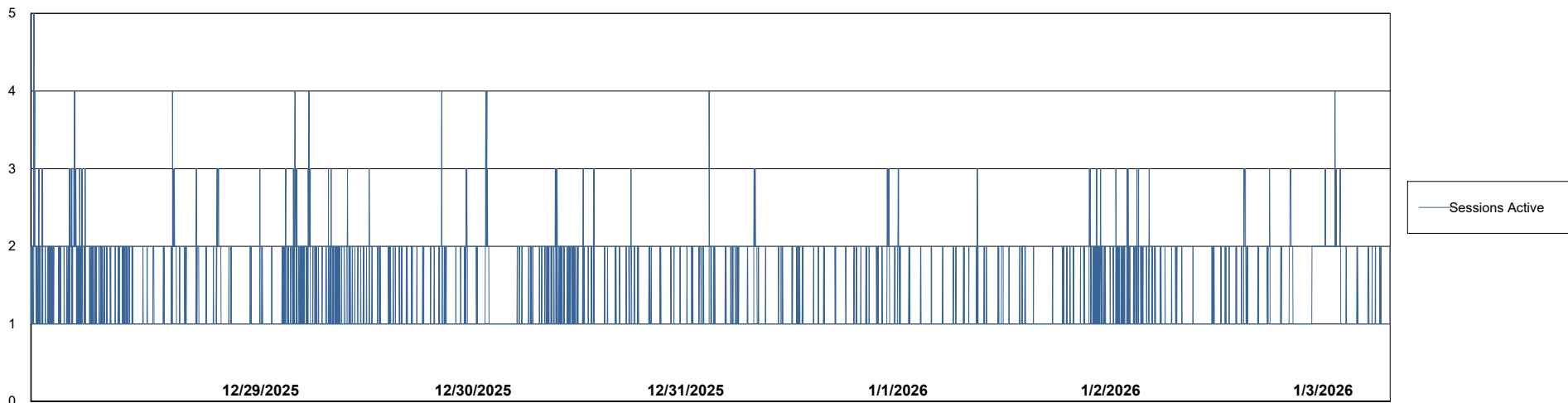
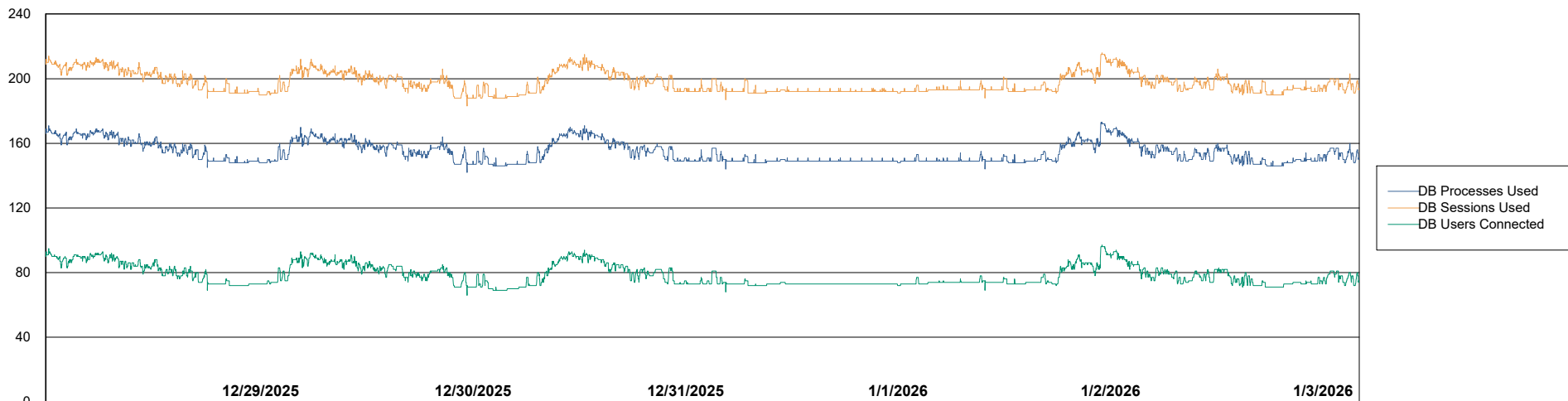


# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Database Performance SGS\_PRD\_ABS-DB16\_ABS1



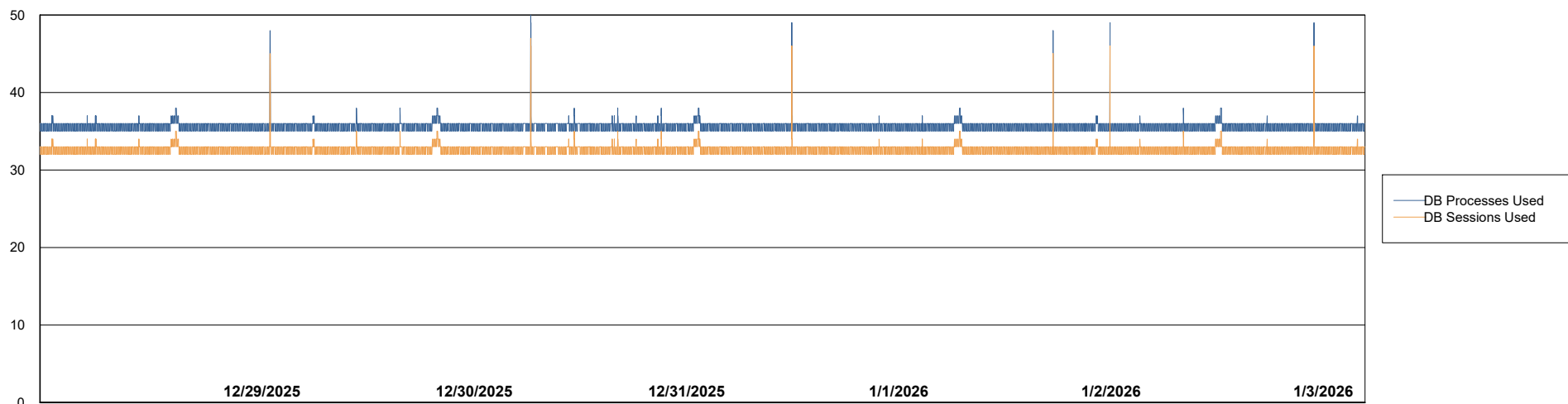
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



Database Performance SGS\_PRD\_ABS-DB17\_HSBABS1

DB Processes Max 1,000



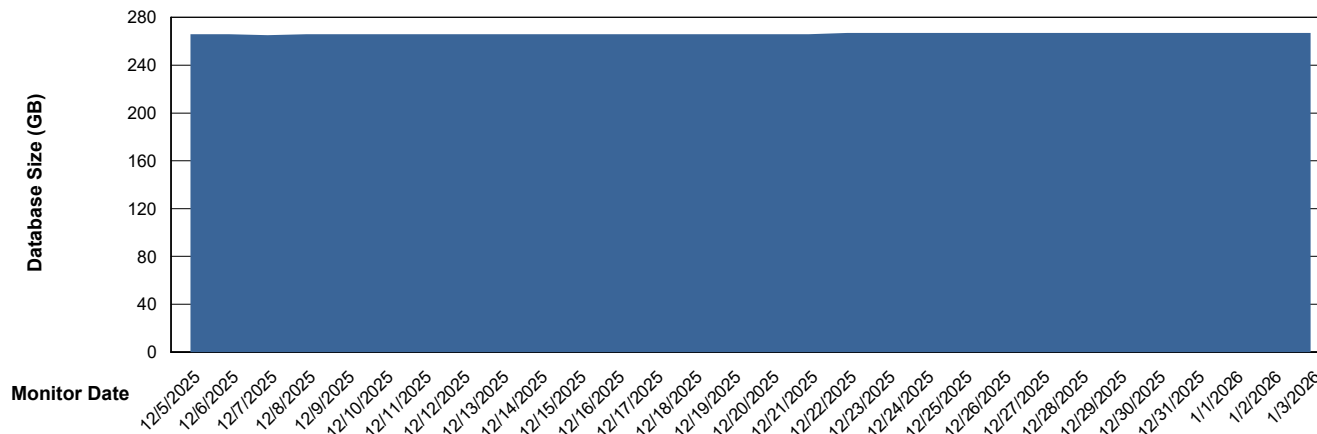
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



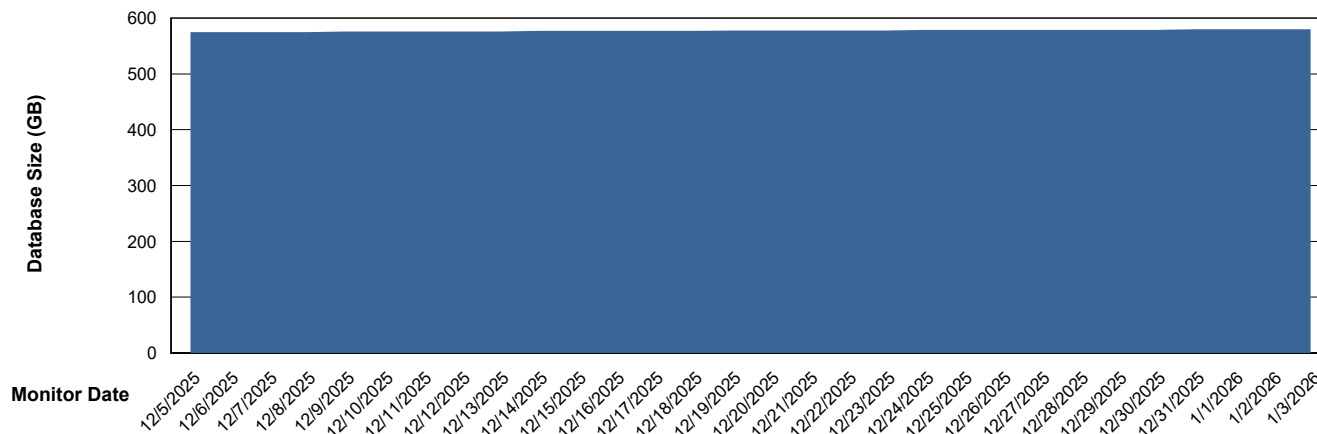
DATABASE SIZE SGS\_PRD\_ABS-BI02\_ABS1

### Database growth over last month



DATABASE SIZE SGS\_PRD\_ABS-DB16\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SGS\_Production  
 Database ID 224



Database Tablespace SGS\_PRD\_ABS-BI02\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/3/2026	ABSDATA	154	125	19
	INDX	170	140	18
1/2/2026	ABSDATA	154	125	19
	INDX	170	140	18
1/1/2026	ABSDATA	154	125	19
	INDX	170	140	18
12/31/2025	ABSDATA	154	125	19
	INDX	170	140	18
12/30/2025	ABSDATA	154	125	19
	INDX	170	140	18
12/29/2025	ABSDATA	154	125	19
	INDX	170	140	18
12/28/2025	ABSDATA	154	125	19
	INDX	170	140	18

# Weekly SLA Customer Report

Customer SGS\_Production  
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Database Tablespace SGS\_PRD\_ABS-DB16\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/3/2026	ABSDATA	224	185	18
	INDX	446	374	16
1/2/2026	ABSDATA	224	185	18
	INDX	446	374	16
1/1/2026	ABSDATA	224	184	18
	INDX	446	374	16
12/31/2025	ABSDATA	224	184	18
	INDX	446	374	16
12/30/2025	ABSDATA	224	184	18
	INDX	446	374	16
12/29/2025	ABSDATA	224	184	18
	INDX	446	374	16
12/28/2025	ABSDATA	224	184	18
	INDX	446	374	16

BI Status and last ETL error for SGS\_PRD\_ABS-BI02\_ABS1

	Mon 29/12/2025	Tue 30/12/2025	Wed 31/12/2025	Thu 1/1/2026	Fri 2/1/2026	Sat 3/1/2026
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
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Sat, 3-01-2026	None
Fri, 2-01-2026	None
Sat, 3-01-2026	None
Mon, 29-12-2025	None
Mon, 29-12-2025	None
Wed, 31-12-2025	None
Fri, 2-01-2026	None
Sun, 28-12-2025	None
Tue, 30-12-2025	None
Sun, 28-12-2025	None
Tue, 30-12-2025	None
Thu, 1-01-2026	None
Thu, 1-01-2026	None
Wed, 31-12-2025	None

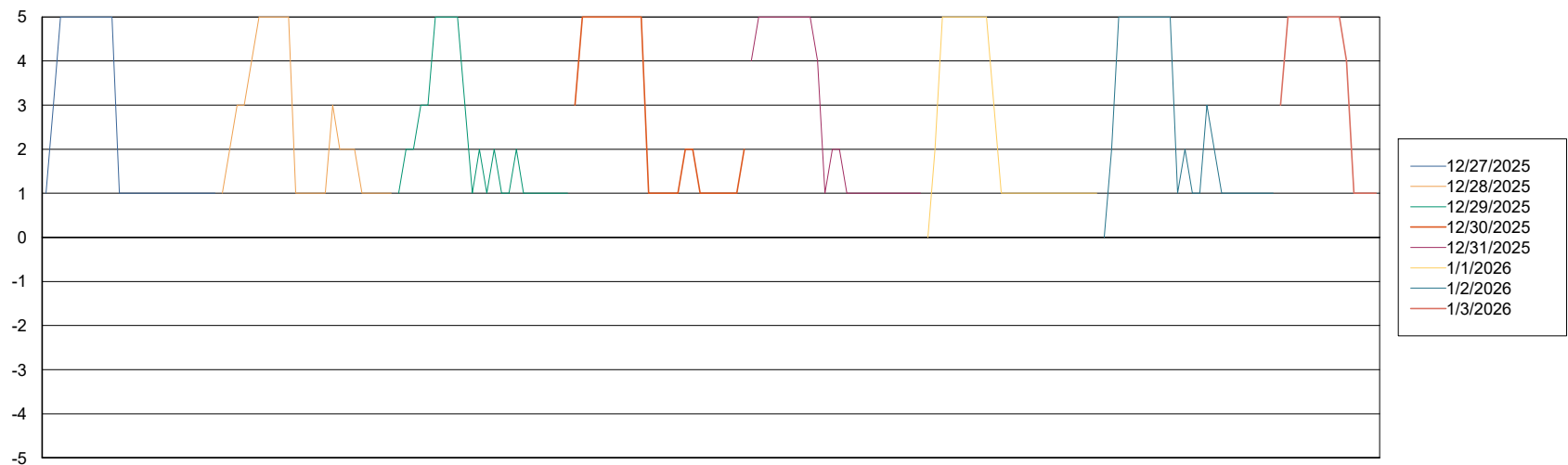
# Weekly SLA Customer Report

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Standby Database Health      SGS\_Production

### Recovery lag for last 7 days



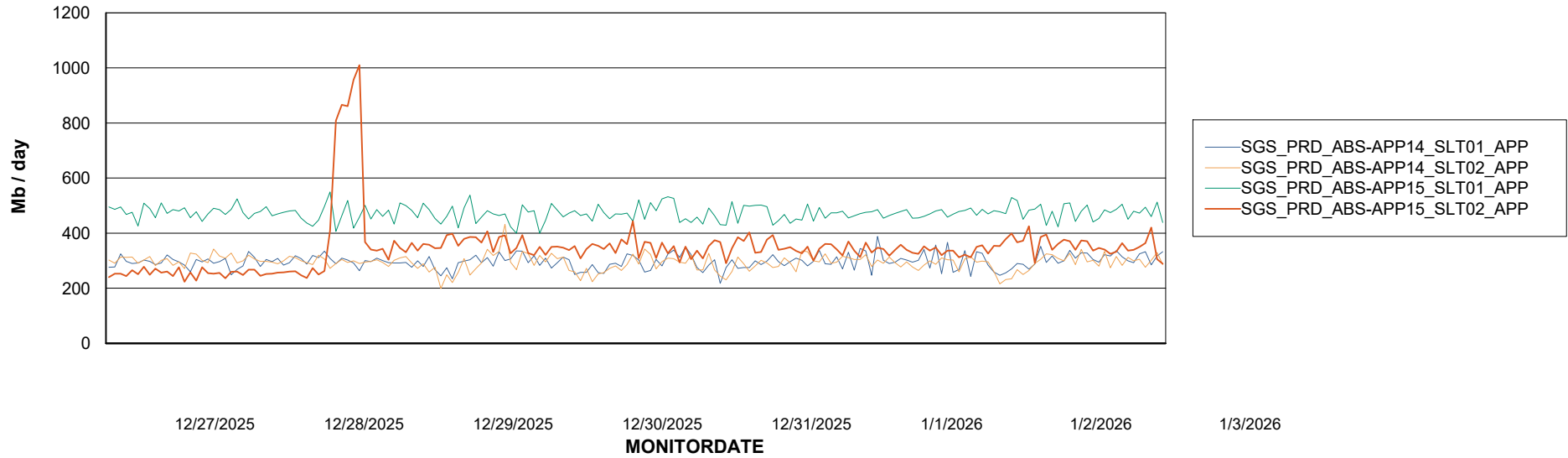
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224

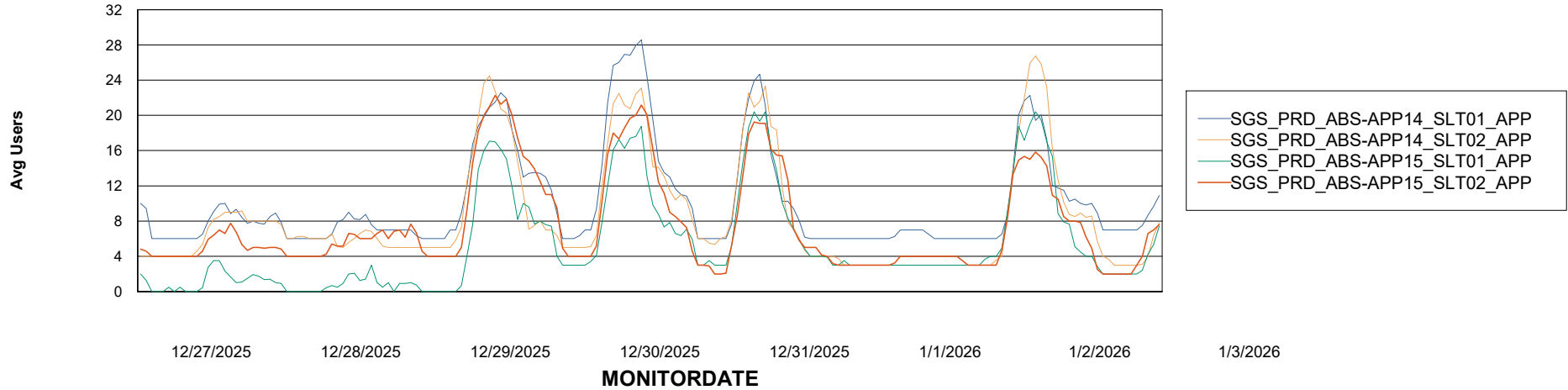


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



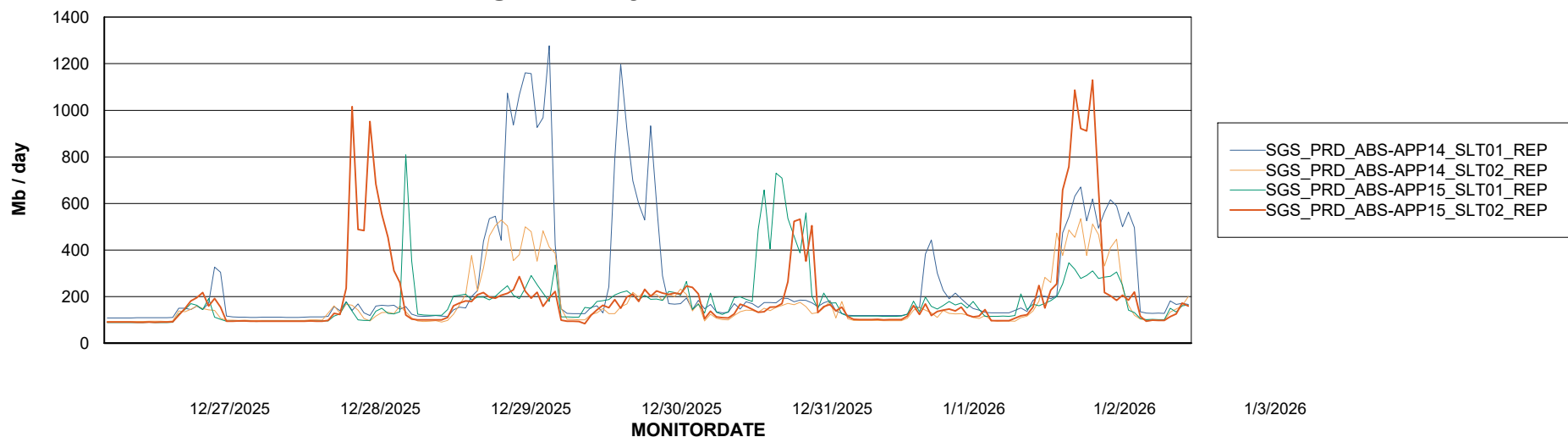
# Weekly SLA Customer Report

Customer SGS\_Production  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



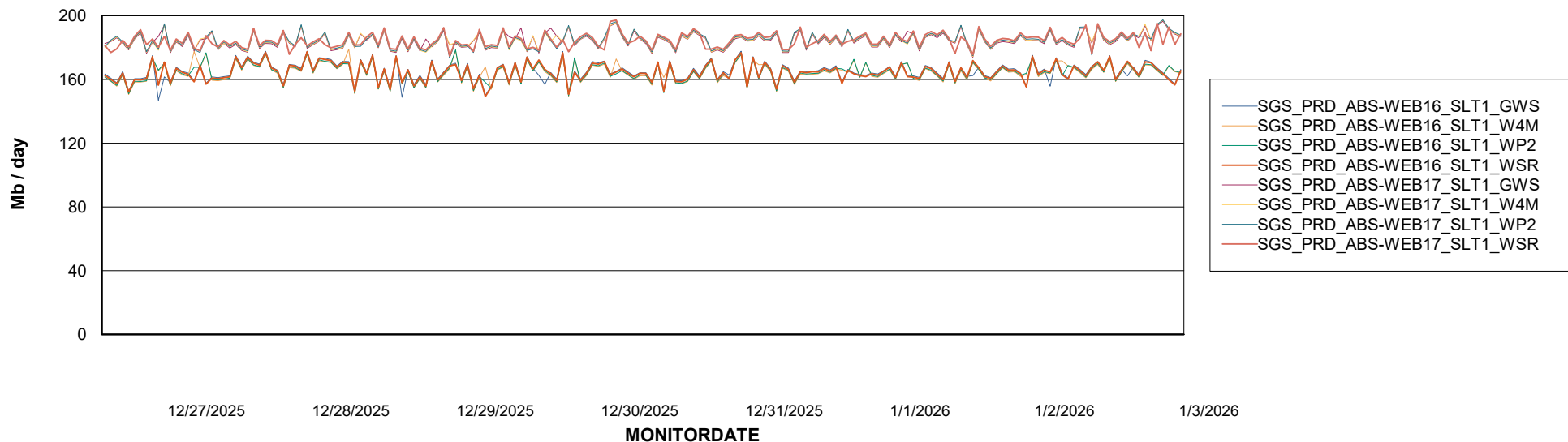
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SGS\_Production  
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### Disaster per ABS component

