

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_HeySimple

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	76	119	28
1/2/2026	76	119	28
1/1/2026	76	119	28
12/31/2025	76	119	28
12/30/2025	76	119	28
12/29/2025	76	119	28
12/28/2025	76	119	28

Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/3/2026	53	199	94	27	500	365	71	200	58
1/2/2026	53	199	94	27	500	365	73	200	54
1/1/2026	53	199	94	27	500	365	73	200	53
12/31/2025	53	199	94	27	500	365	73	200	53
12/30/2025	53	199	94	27	500	365	73	200	53
12/29/2025	53	199	94	27	500	365	73	200	53
12/28/2025	53	199	94	27	500	365	74	200	53

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
1/3/2026	32	100	68	21	1,100	865	71	400	117
1/2/2026	32	100	68	22	1,100	859	71	400	114
1/1/2026	31	100	69	22	1,100	859	71	400	114
12/31/2025	31	100	69	22	1,100	859	71	400	116
12/30/2025	31	100	68	22	1,100	859	71	400	117
12/29/2025	31	100	68	22	1,100	858	71	400	115
12/28/2025	31	100	68	22	1,100	858	71	400	115

Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
1/3/2026	66	279	94	17	838	695	86	559	77
1/2/2026	66	279	94	17	838	695	87	559	74
1/1/2026	66	279	94	17	838	695	87	559	74
12/31/2025	66	279	94	17	838	695	86	559	76
12/30/2025	66	279	94	17	838	695	86	559	77
12/29/2025	66	279	95	17	838	695	87	559	75
12/28/2025	66	279	96	17	838	695	87	559	75

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	51	100	48
1/2/2026	51	100	48
1/1/2026	51	100	49
12/31/2025	51	100	49
12/30/2025	51	100	48
12/29/2025	51	100	48
12/28/2025	51	100	48

Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	64	100	36
1/2/2026	63	100	37
1/1/2026	62	100	37
12/31/2025	62	100	37
12/30/2025	62	100	38
12/29/2025	62	100	37
12/28/2025	62	100	37

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NovoLink

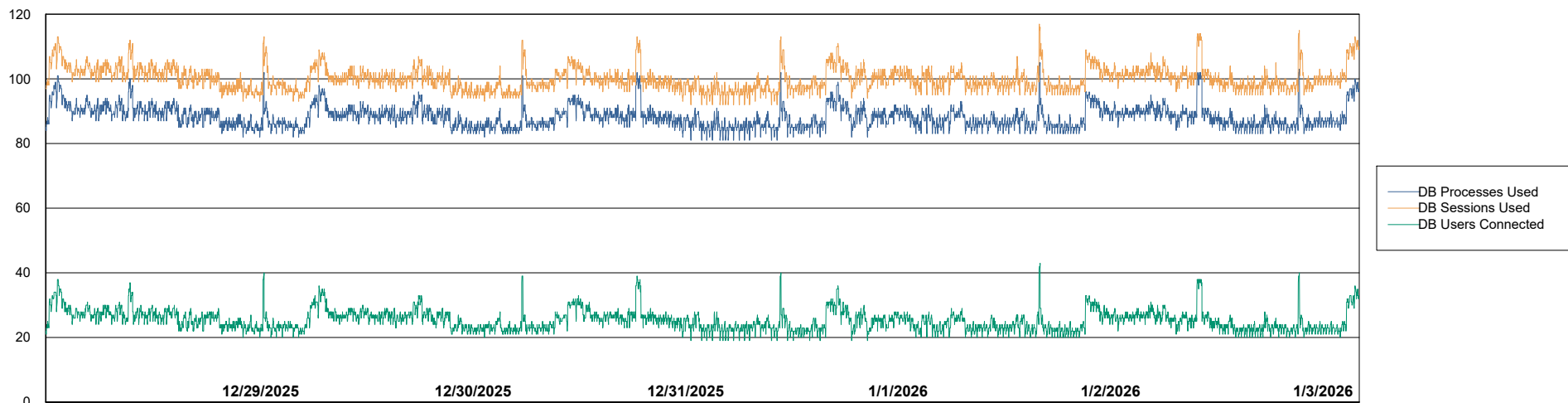
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	68	100	32
1/2/2026	68	100	32
1/1/2026	68	100	32
12/31/2025	68	100	32
12/30/2025	68	100	32
12/29/2025	68	100	32
12/28/2025	68	100	32

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NHSBI_ABS1

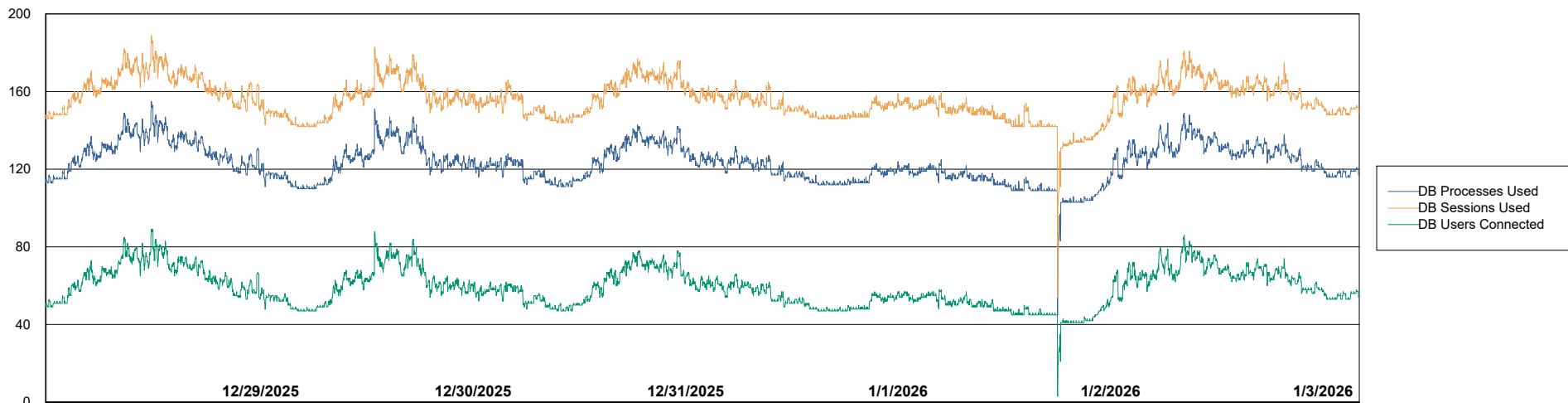


Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS01_ABS1



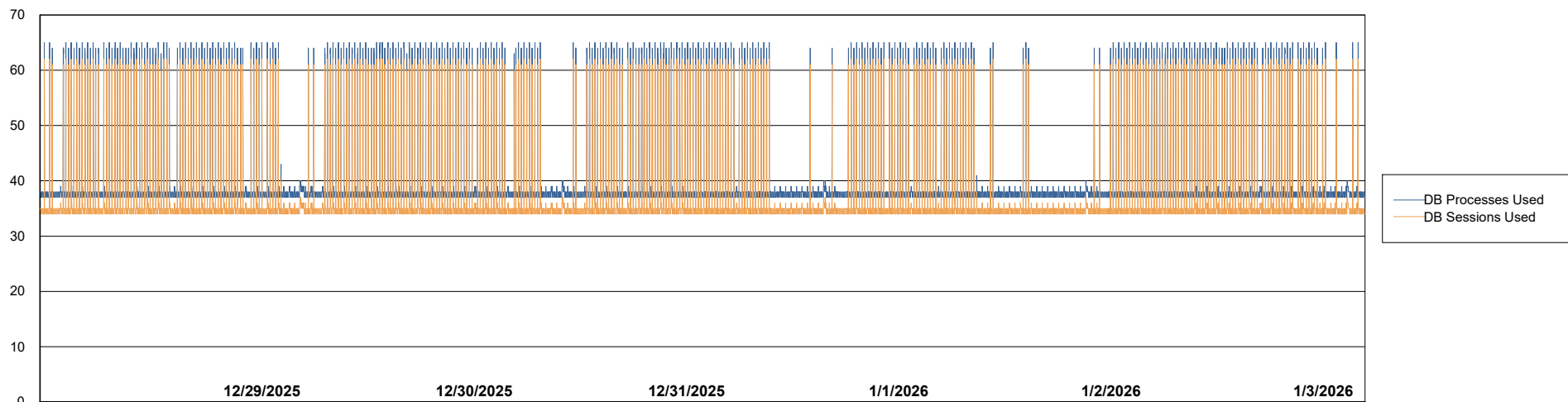
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



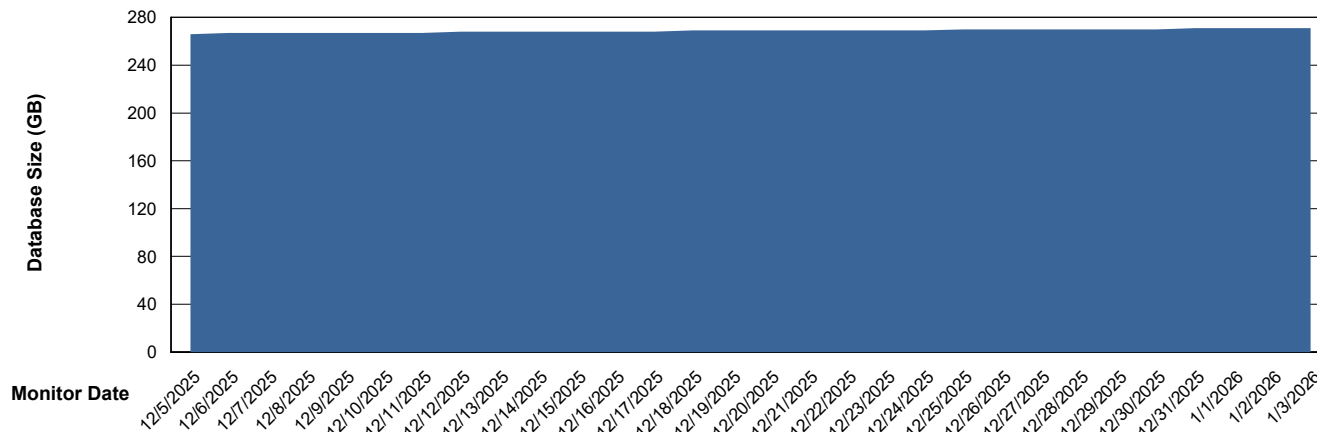
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



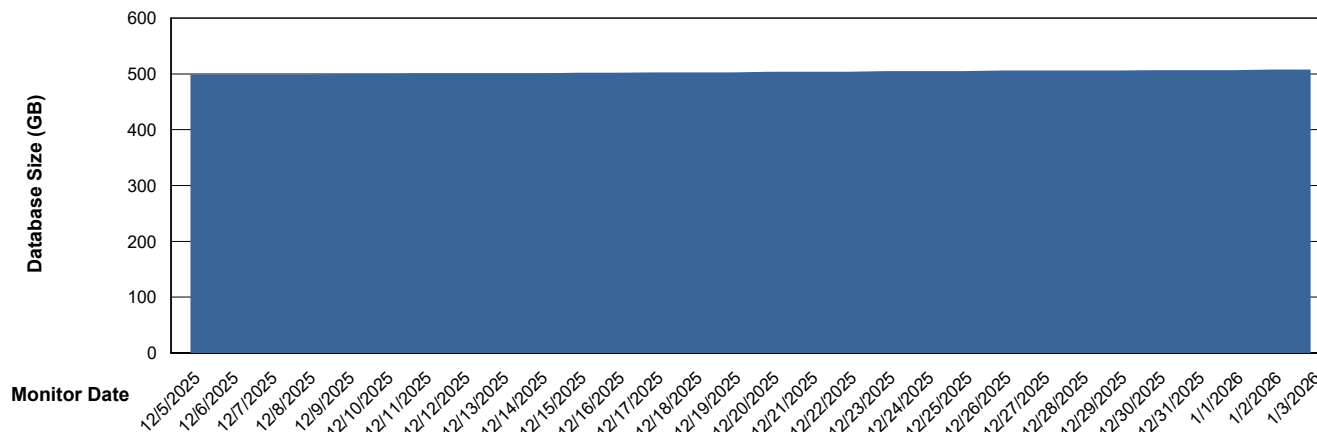
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/3/2026	ABSDATA	164	136	17
	INDX	160	127	20
1/2/2026	ABSDATA	164	136	17
	INDX	160	127	20
1/1/2026	ABSDATA	164	136	17
	INDX	160	127	20
12/31/2025	ABSDATA	164	136	17
	INDX	160	127	20
12/30/2025	ABSDATA	164	136	17
	INDX	160	127	21
12/29/2025	ABSDATA	164	135	17
	INDX	160	127	21
12/28/2025	ABSDATA	164	135	17
	INDX	160	127	21

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/3/2026	ABSDATA	220	177	19
	INDX	378	317	16
1/2/2026	ABSDATA	220	177	19
	INDX	378	317	16
1/1/2026	ABSDATA	220	177	19
	INDX	378	317	16
12/31/2025	ABSDATA	220	177	19
	INDX	378	317	16
12/30/2025	ABSDATA	220	177	20
	INDX	378	316	16
12/29/2025	ABSDATA	220	177	20
	INDX	378	316	16
12/28/2025	ABSDATA	220	177	20
	INDX	378	316	16

BI last ETL error for NOA_PRD_NHSBI_ABS1

Sun, 28-12-2025	None
Sat, 3-01-2026	None
Mon, 29-12-2025	None
Thu, 1-01-2026	None
Tue, 30-12-2025	None
Fri, 2-01-2026	None
Wed, 31-12-2025	None

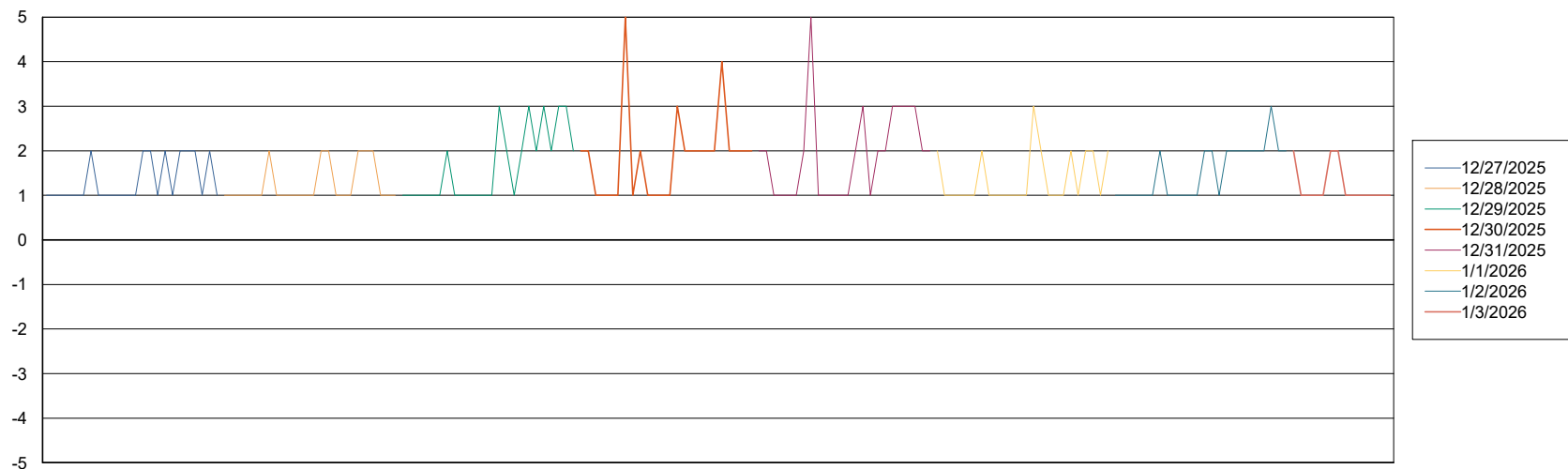
Weekly SLA Customer Report

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Database ID 116



Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



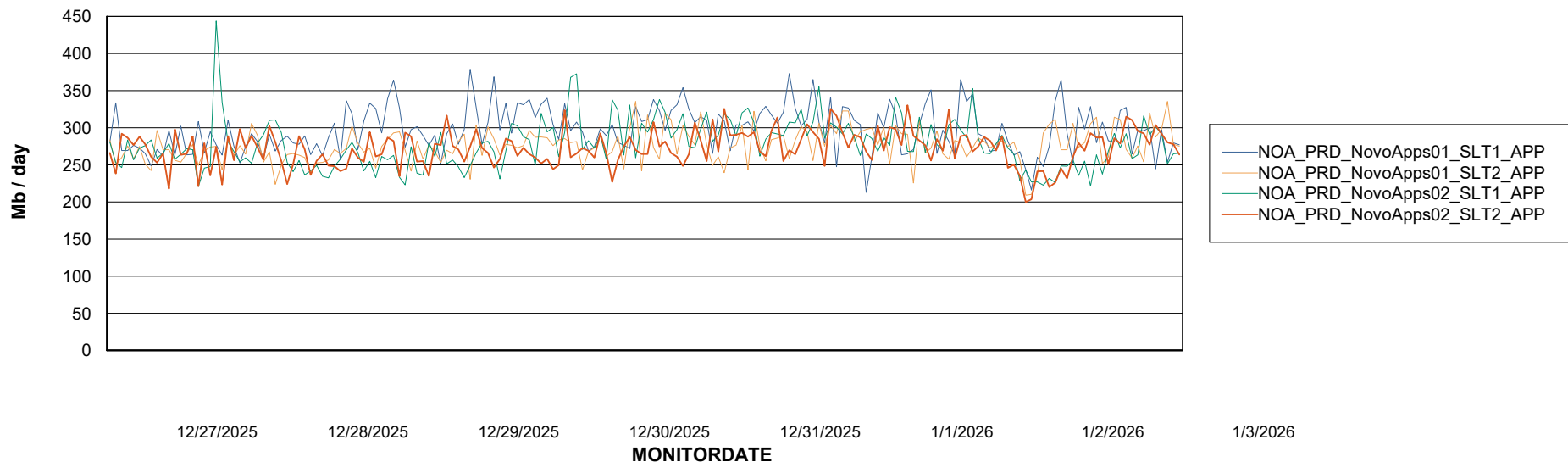
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116

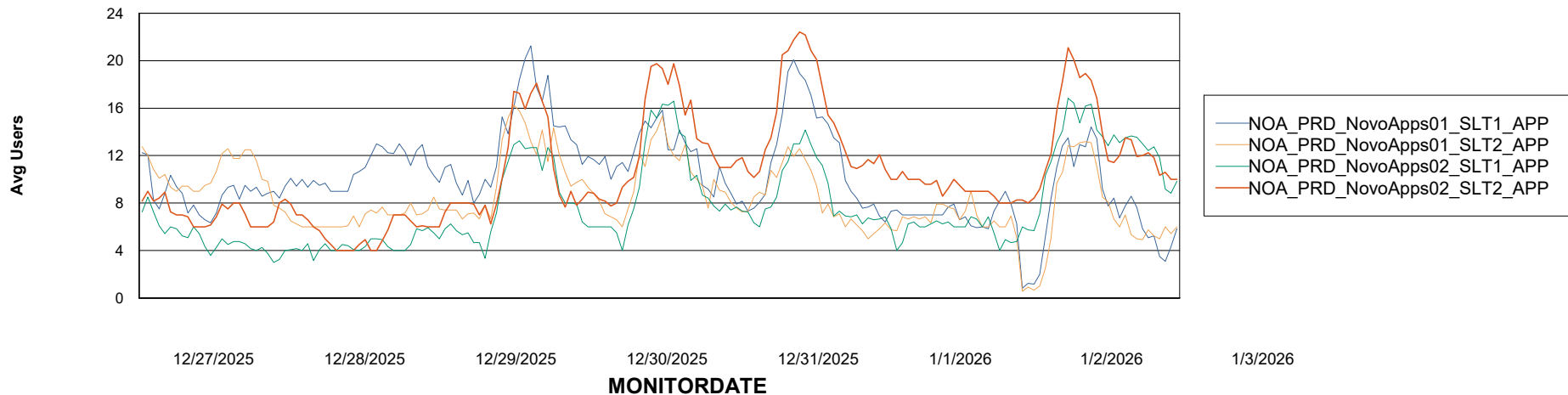


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



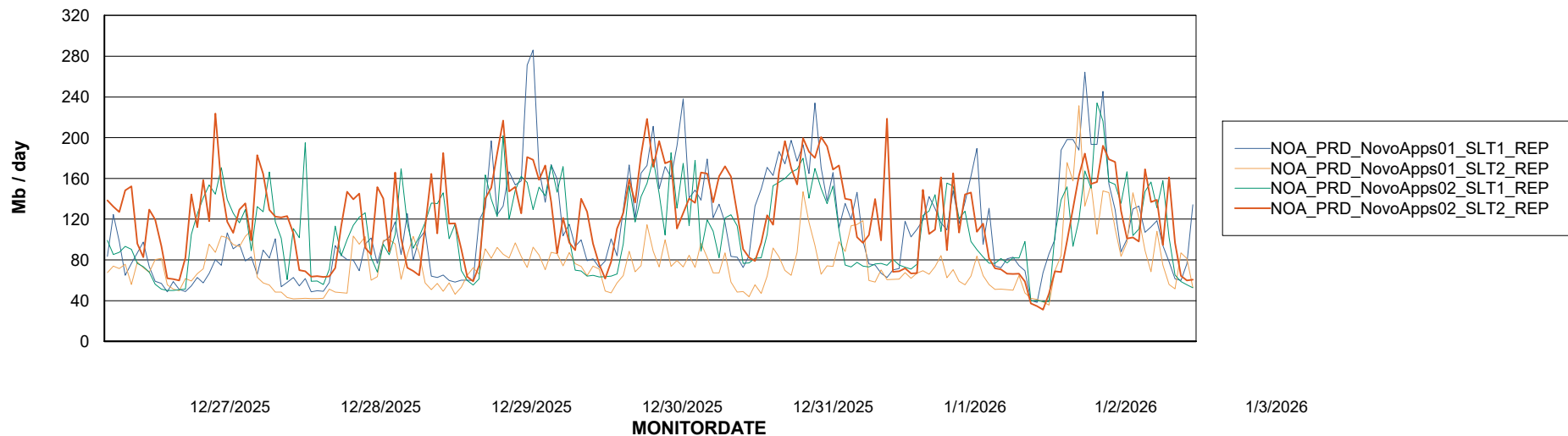
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



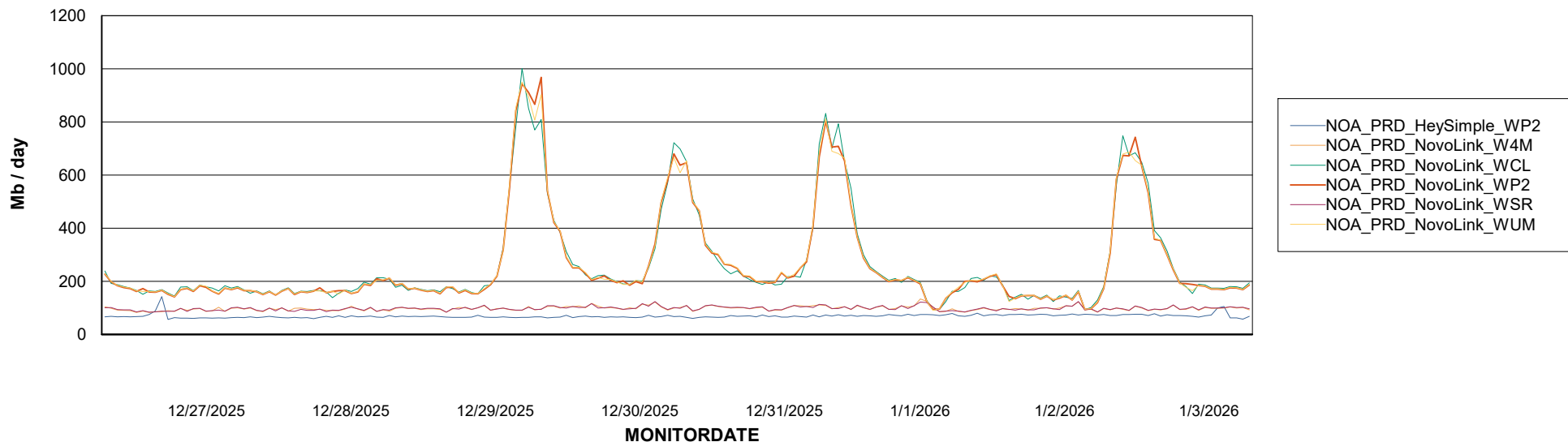
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Customer NOA_Production (24/7)
Database ID 116



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Database ID 116



Disaster per ABS component

