

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/3/2026	26	149	111	14	900	770
1/2/2026	26	149	111	15	900	762
1/1/2026	26	149	111	15	900	762
12/31/2025	26	149	111	15	900	762
12/30/2025	26	149	111	15	900	762
12/29/2025	26	149	111	15	900	762
12/28/2025	26	149	111	15	900	762

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	47	89	48
1/2/2026	47	89	48
1/1/2026	47	89	48
12/31/2025	47	89	48
12/30/2025	46	89	48
12/29/2025	45	89	49
12/28/2025	46	89	48

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	60	79	32
1/2/2026	60	79	32
1/1/2026	60	79	32
12/31/2025	60	79	32
12/30/2025	60	79	32
12/29/2025	60	79	32
12/28/2025	60	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	38	79	50
1/2/2026	37	79	50
1/1/2026	37	79	50
12/31/2025	37	79	50
12/30/2025	37	79	50
12/29/2025	37	79	50
12/28/2025	37	79	50

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	31	149	102
1/2/2026	31	149	102
1/1/2026	32	149	102
12/31/2025	32	149	102
12/30/2025	32	149	102
12/29/2025	32	149	102
12/28/2025	32	149	102

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/3/2026	33	149	101	22	1,997	1,551
1/2/2026	33	149	101	22	1,997	1,552
1/1/2026	33	149	101	22	1,997	1,551
12/31/2025	33	149	101	22	1,997	1,552
12/30/2025	33	149	101	22	1,997	1,552
12/29/2025	33	149	101	22	1,997	1,552
12/28/2025	33	149	100	22	1,997	1,551

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/3/2026	55	199	90	22	1,997	1,556	68	500	162
1/2/2026	55	199	90	22	1,997	1,556	74	500	128
1/1/2026	55	199	90	22	1,997	1,556	68	500	159
12/31/2025	55	199	90	22	1,997	1,556	71	500	143
12/30/2025	55	199	90	22	1,997	1,556	71	500	145
12/29/2025	55	199	90	22	1,997	1,557	71	500	144
12/28/2025	55	199	90	22	1,997	1,560	71	500	145

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	61	79	31
1/2/2026	61	79	31
1/1/2026	60	79	32
12/31/2025	59	79	32
12/30/2025	61	79	31
12/29/2025	61	79	31
12/28/2025	61	79	31

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	59	79	33
1/2/2026	59	79	33
1/1/2026	59	79	33
12/31/2025	59	79	33
12/30/2025	59	79	33
12/29/2025	59	79	33
12/28/2025	59	79	33

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	29	149	106
1/2/2026	29	149	106
1/1/2026	29	149	106
12/31/2025	29	149	106
12/30/2025	29	149	106
12/29/2025	29	149	106
12/28/2025	29	149	106

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

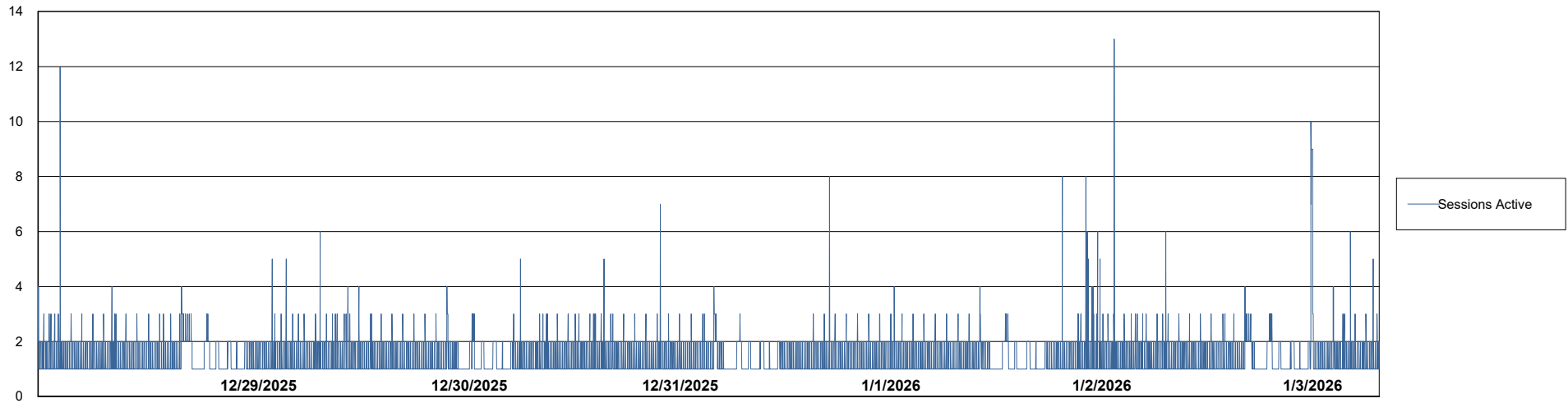
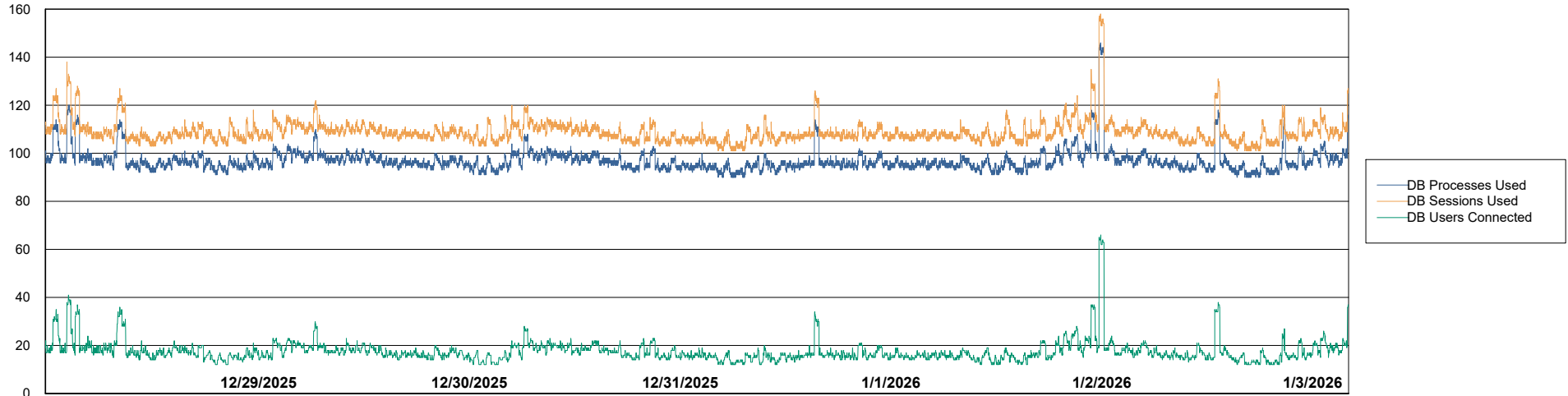
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	46	149	81
1/2/2026	46	149	81
1/1/2026	46	149	81
12/31/2025	46	149	81
12/30/2025	46	149	80
12/29/2025	46	149	80
12/28/2025	46	149	80

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Database Performance JSG_PRD_BASHIR_DB_ABS1



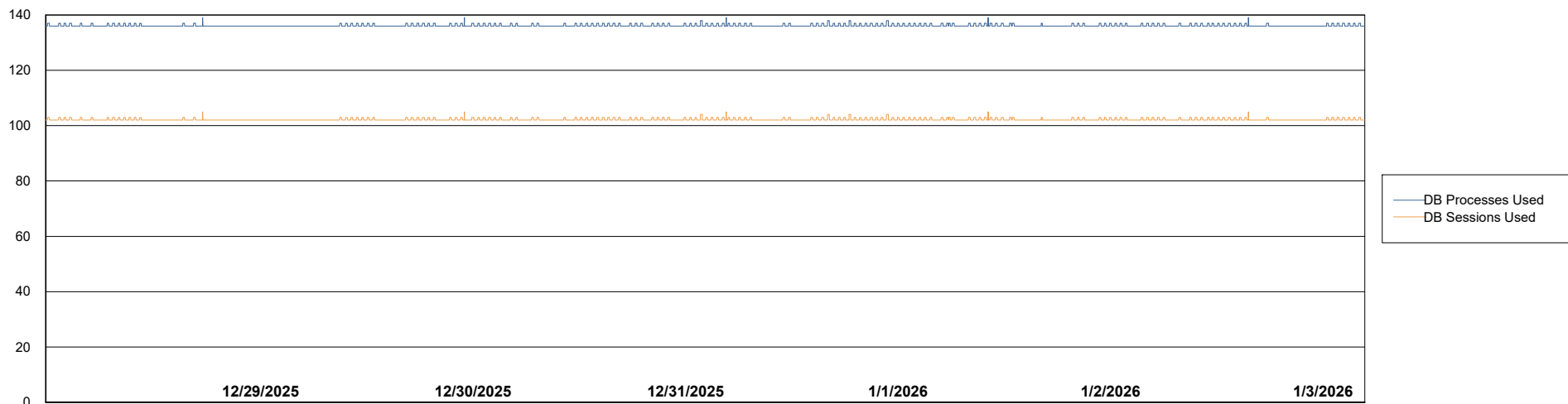
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000

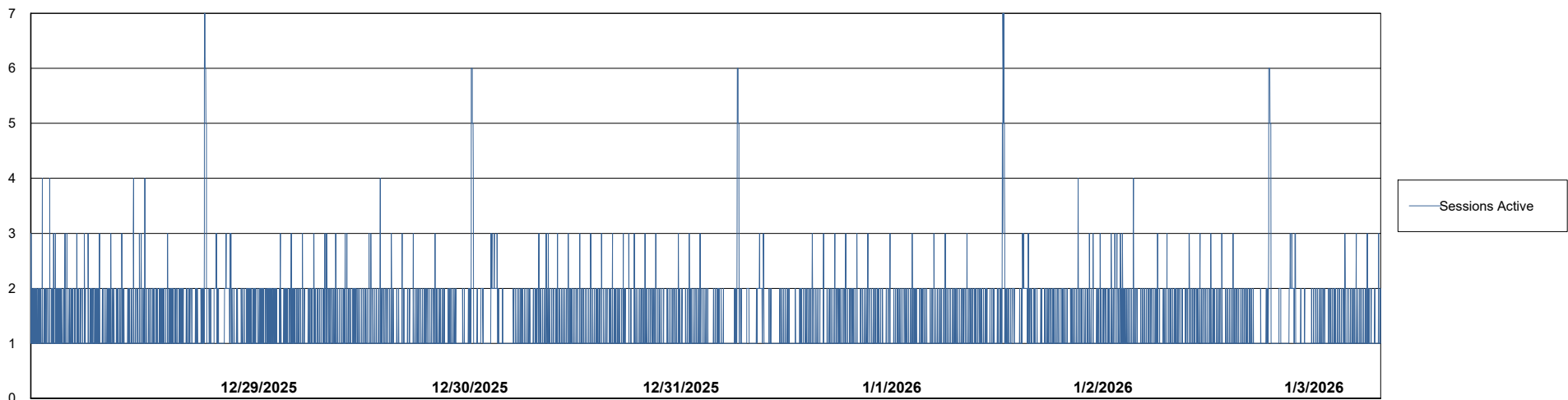
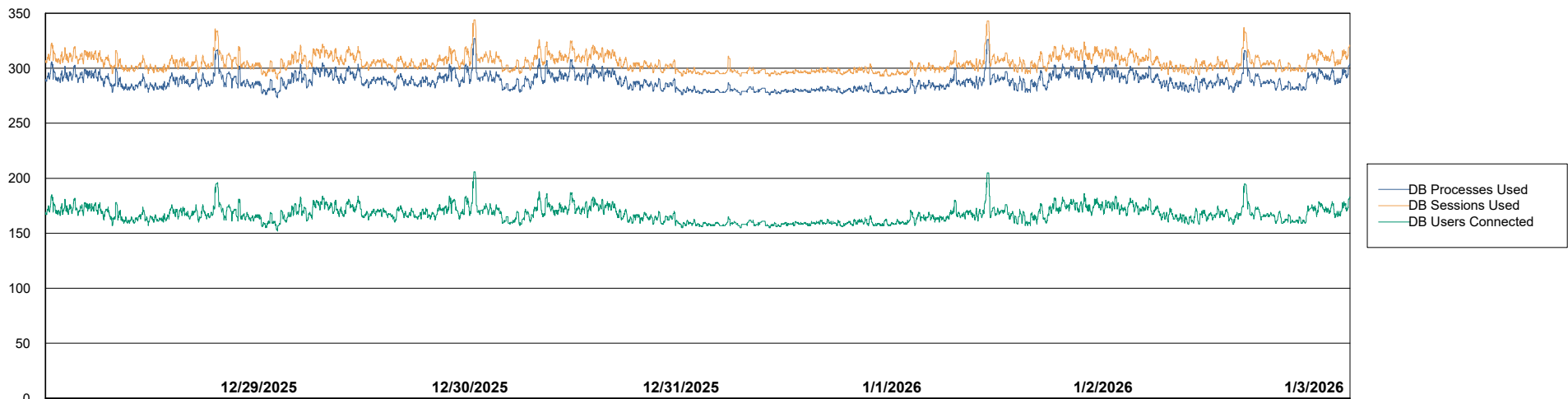


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



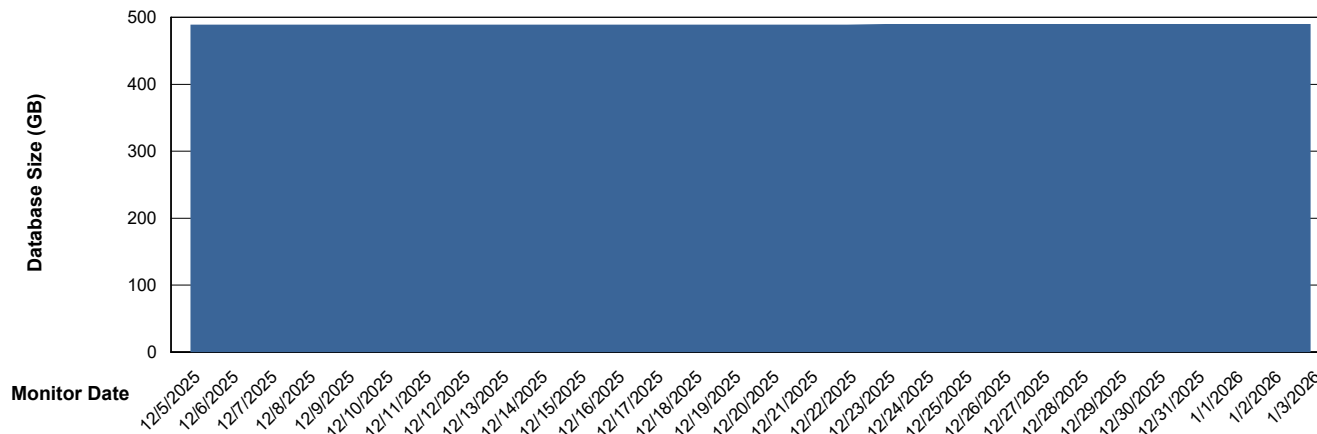
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Customer JSG_Production (24/7)
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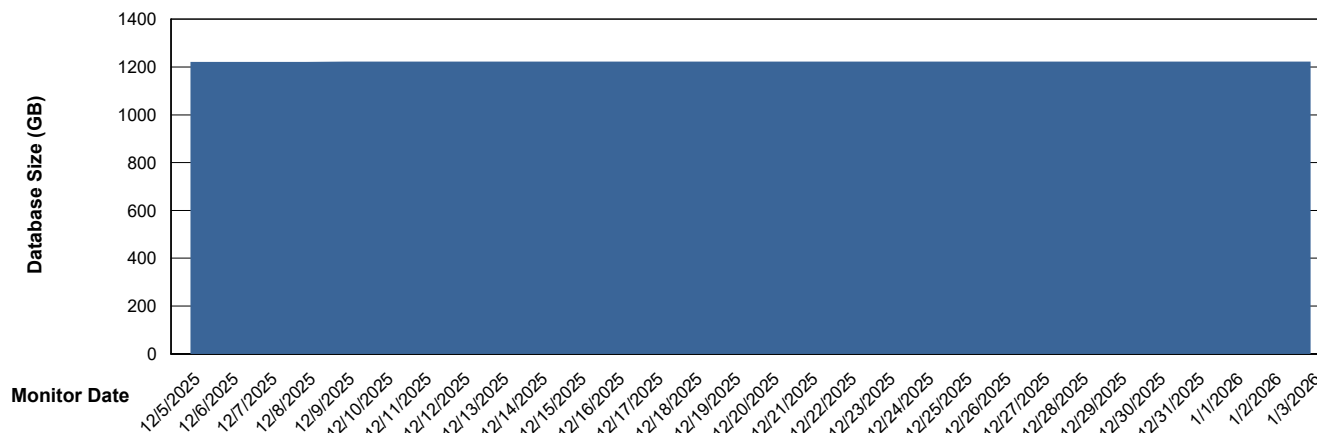
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/3/2026	ABSDATA	245	207	15
	INDX	333	278	16
1/2/2026	ABSDATA	245	207	15
	INDX	333	278	16
1/1/2026	ABSDATA	245	207	15
	INDX	333	278	16
12/31/2025	ABSDATA	245	207	15
	INDX	333	278	16
12/30/2025	ABSDATA	245	207	15
	INDX	333	278	16
12/29/2025	ABSDATA	245	207	15
	INDX	333	278	16
12/28/2025	ABSDATA	245	207	16
	INDX	333	278	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/3/2026	ABSDATA	1,376	1,145	17
	INDX	69	58	16
1/2/2026	ABSDATA	1,376	1,145	17
	INDX	69	58	16
1/1/2026	ABSDATA	1,376	1,145	17
	INDX	69	58	16
12/31/2025	ABSDATA	1,376	1,145	17
	INDX	69	58	16
12/30/2025	ABSDATA	1,376	1,145	17
	INDX	69	58	16
12/29/2025	ABSDATA	1,376	1,144	17
	INDX	69	58	16
12/28/2025	ABSDATA	1,376	1,144	17
	INDX	69	58	16

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 29/12/2025	Tue 30/12/2025	Wed 31/12/2025	Thu 1/1/2026	Fri 2/1/2026	Sat 3/1/2026
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Wed, 31-12-2025	None
Sun, 28-12-2025	None
Wed, 31-12-2025	None
Mon, 29-12-2025	None
Tue, 30-12-2025	None
Sat, 3-01-2026	None
Sun, 28-12-2025	None
Thu, 1-01-2026	None
Sat, 3-01-2026	None
Mon, 29-12-2025	None
Fri, 2-01-2026	None
Fri, 2-01-2026	None
Tue, 30-12-2025	None
Thu, 1-01-2026	None

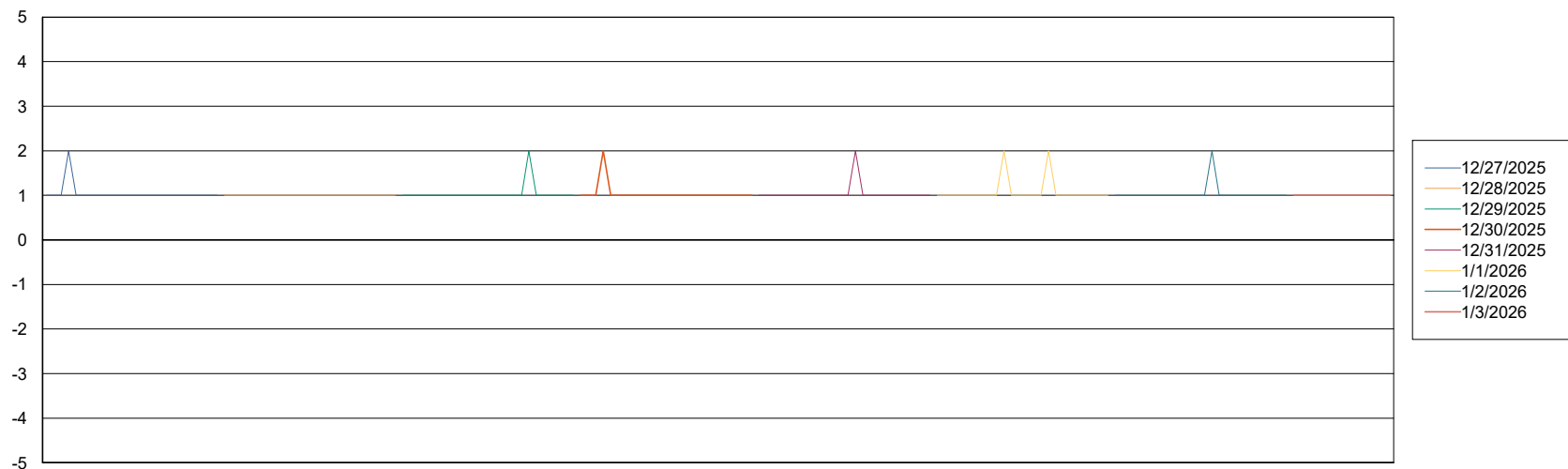
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



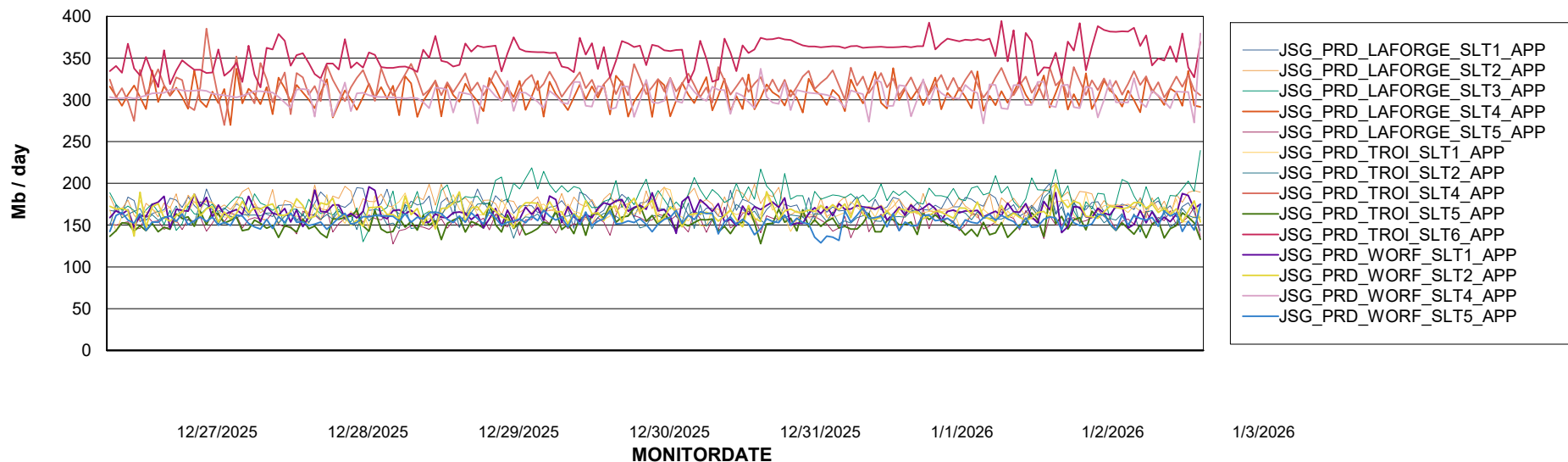
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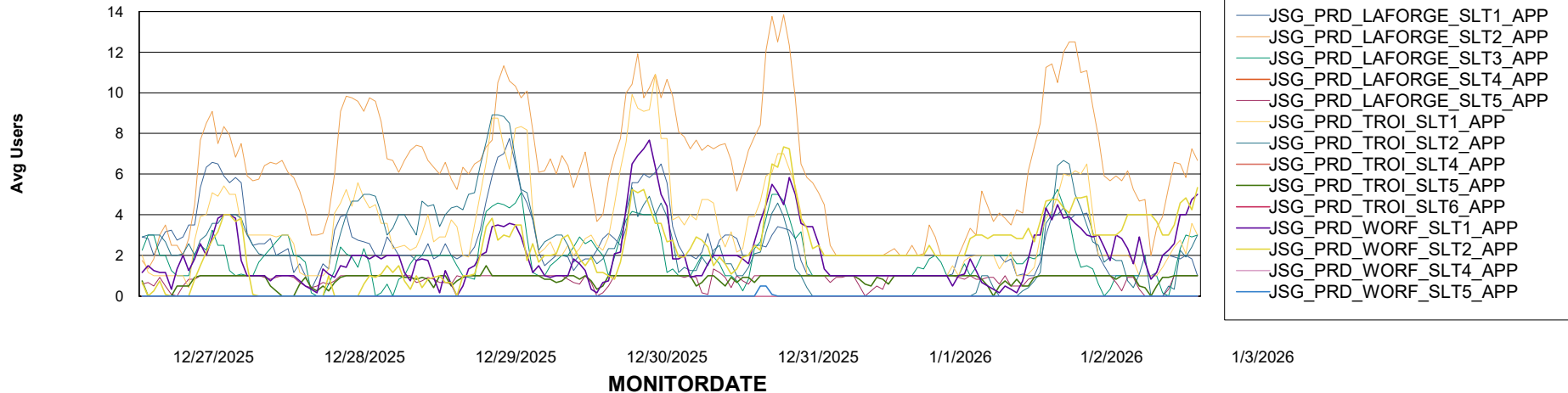


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



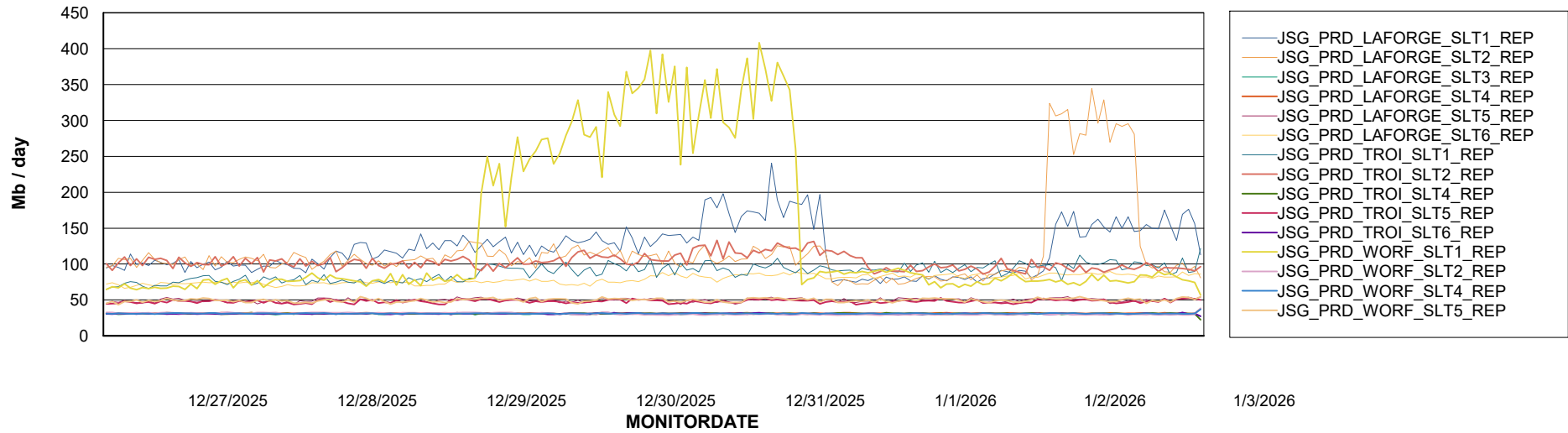
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



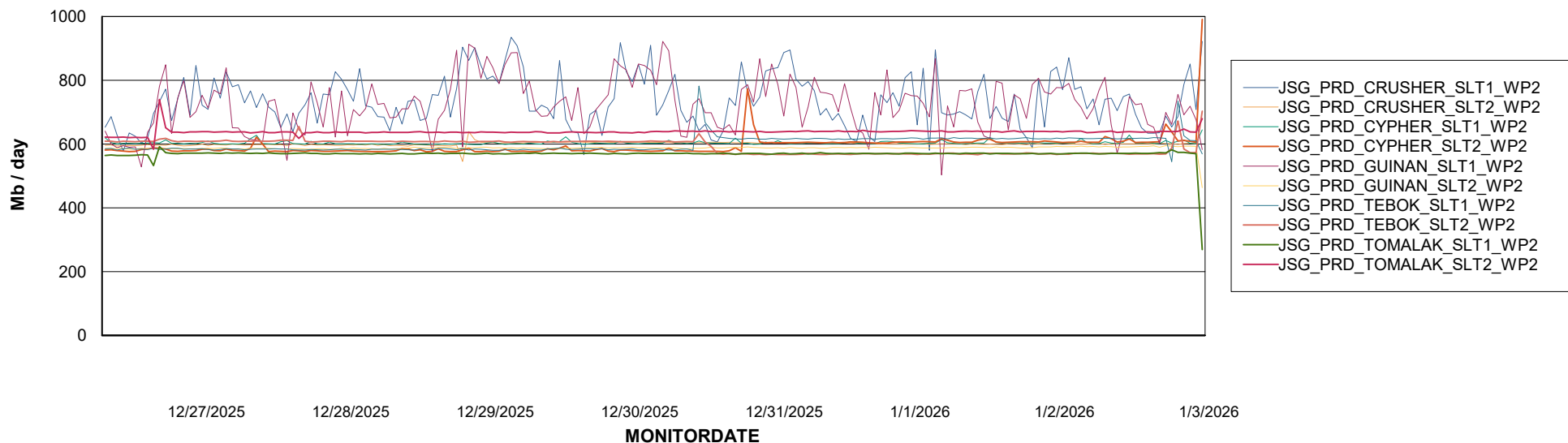
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ABSSolute Web Component Services

Avg memory used per ABS Web component

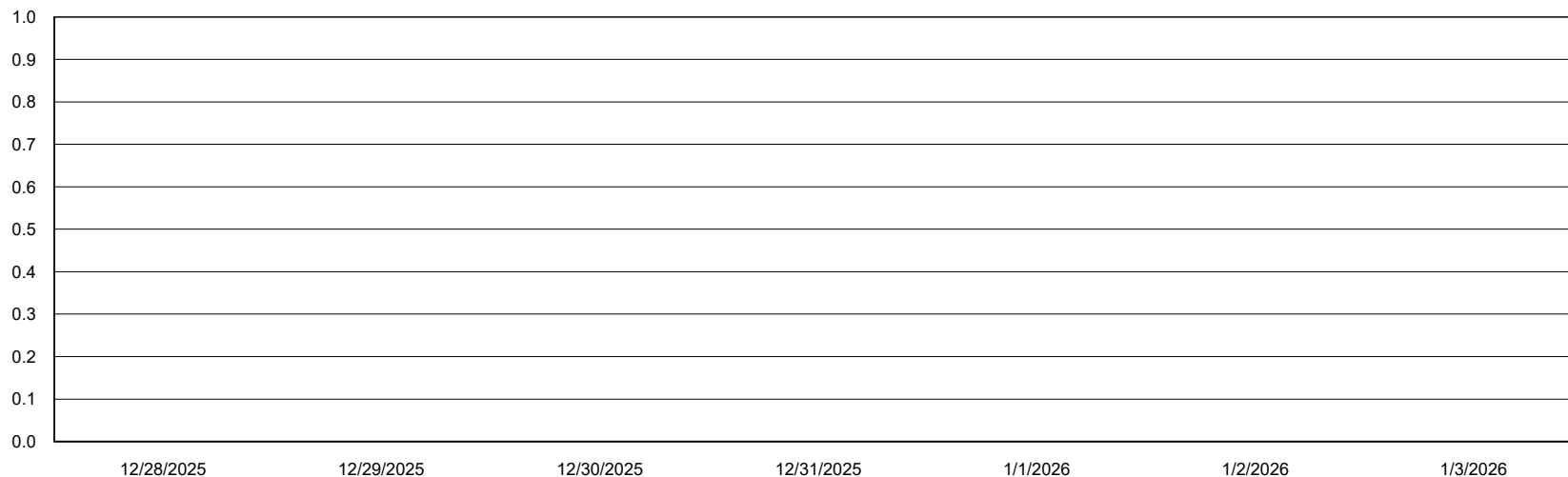


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP