

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/3/2026	67	199	66	18	1,600	1,307	81	1,000	187
1/2/2026	67	199	66	22	1,600	1,254	81	1,000	193
1/1/2026	67	199	66	22	1,600	1,254	82	1,000	181
12/31/2025	67	199	66	21	1,600	1,263	80	1,000	196
12/30/2025	67	199	66	21	1,600	1,266	81	1,000	195
12/29/2025	67	199	66	21	1,600	1,262	81	1,000	192
12/28/2025	67	199	66	22	1,600	1,250	83	1,000	174

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/3/2026	65	199	71	24	1,500	1,144
1/2/2026	65	199	71	25	1,500	1,131
1/1/2026	65	199	71	25	1,500	1,131
12/31/2025	64	199	71	24	1,500	1,140
12/30/2025	64	199	71	24	1,500	1,143
12/29/2025	64	199	71	24	1,500	1,139
12/28/2025	64	199	71	25	1,500	1,127

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	74	299	77
1/2/2026	75	299	76
1/1/2026	75	299	76
12/31/2025	75	299	75
12/30/2025	75	299	75
12/29/2025	75	299	74
12/28/2025	75	299	74

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	33	299	201
1/2/2026	33	299	201
1/1/2026	33	299	201
12/31/2025	33	299	201
12/30/2025	33	299	200
12/29/2025	33	299	200
12/28/2025	33	299	200

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

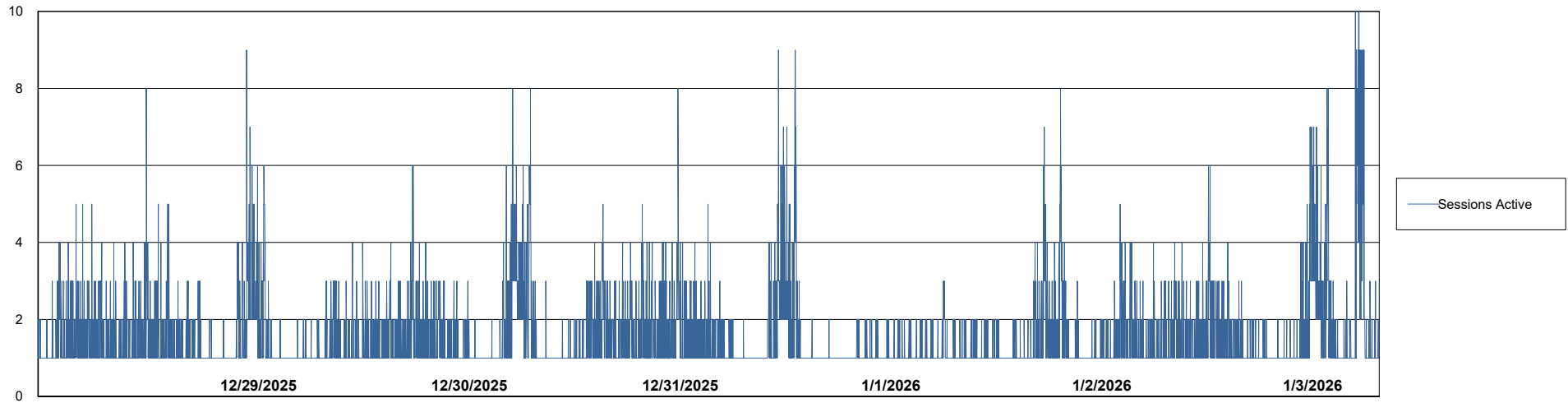
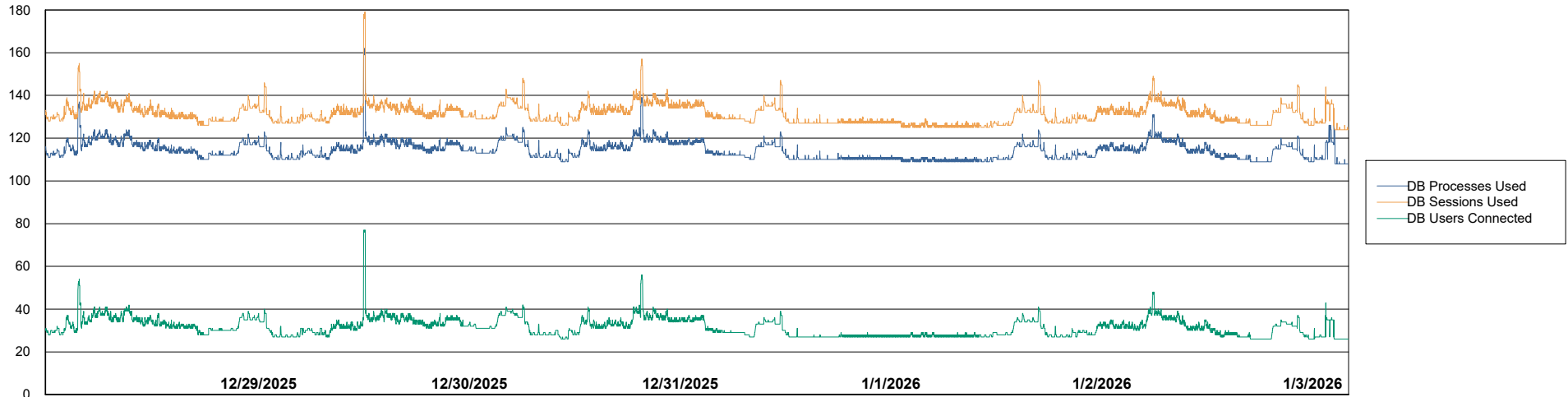
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/3/2026	88	199	25
1/2/2026	87	199	25
1/1/2026	87	199	26
12/31/2025	87	199	26
12/30/2025	87	199	26
12/29/2025	87	199	26
12/28/2025	87	199	26

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



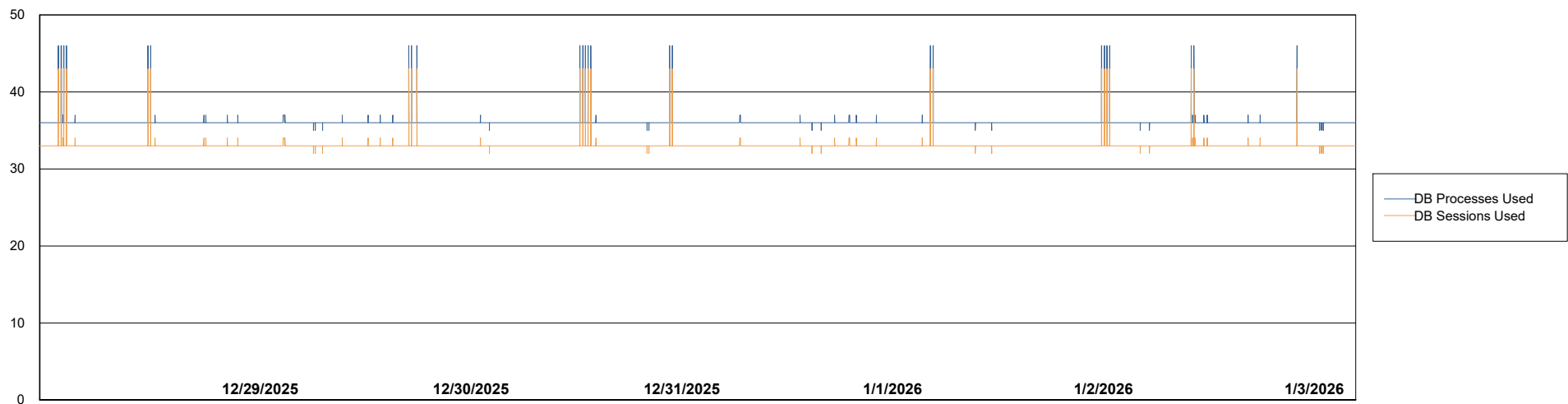
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



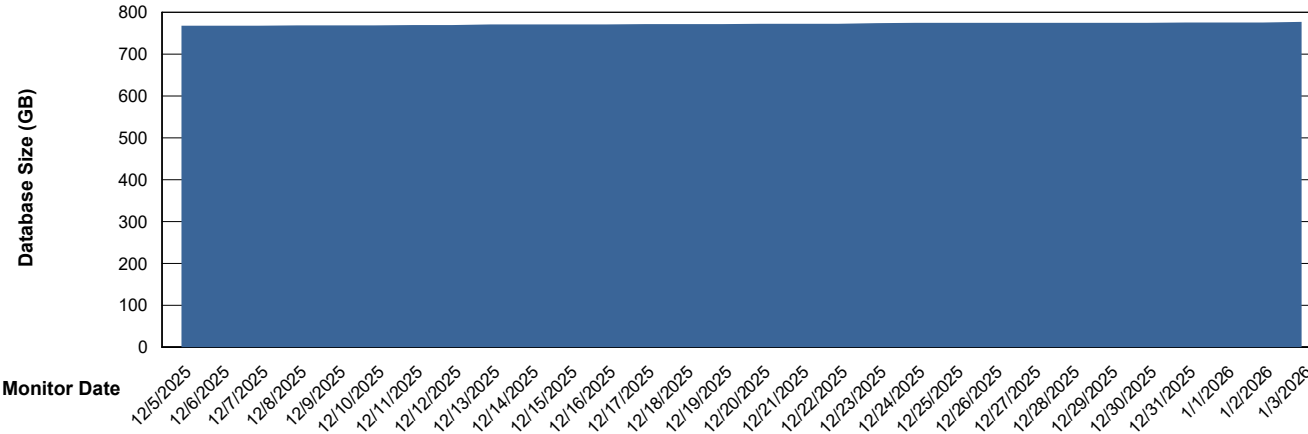
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/3/2026	ABSDATA	337	280	17
	INDX	576	480	17
1/2/2026	ABSDATA	337	280	17
	INDX	576	480	17
1/1/2026	ABSDATA	337	280	17
	INDX	576	480	17
12/31/2025	ABSDATA	337	280	17
	INDX	576	480	17
12/30/2025	ABSDATA	337	280	17
	INDX	576	479	17
12/29/2025	ABSDATA	337	280	17
	INDX	576	479	17
12/28/2025	ABSDATA	333	280	16
	INDX	576	479	17

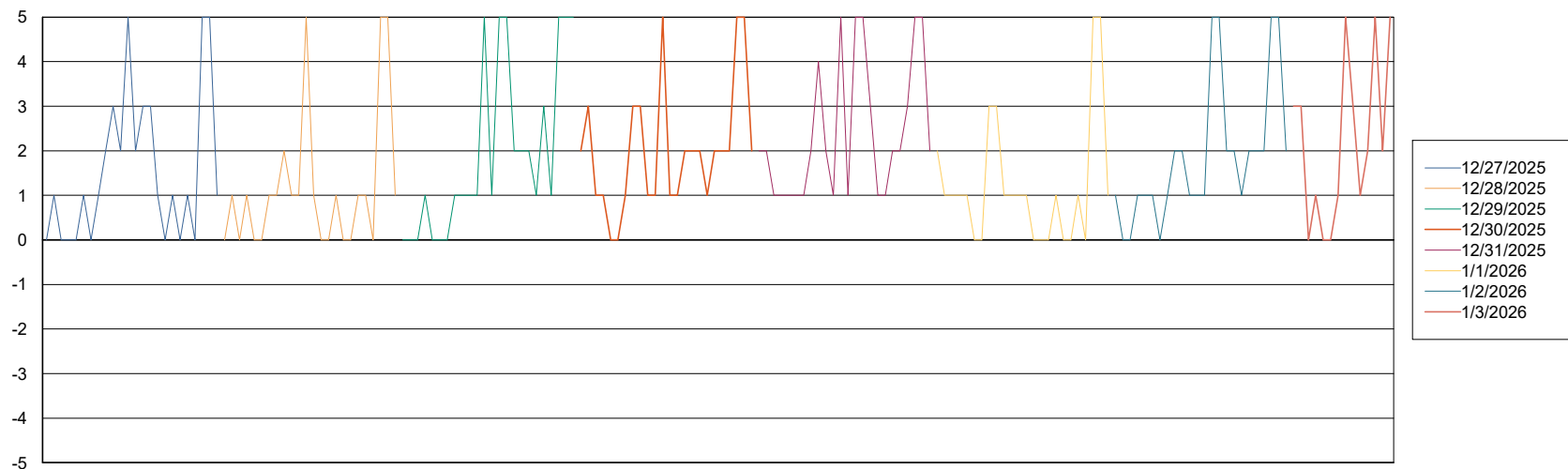
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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



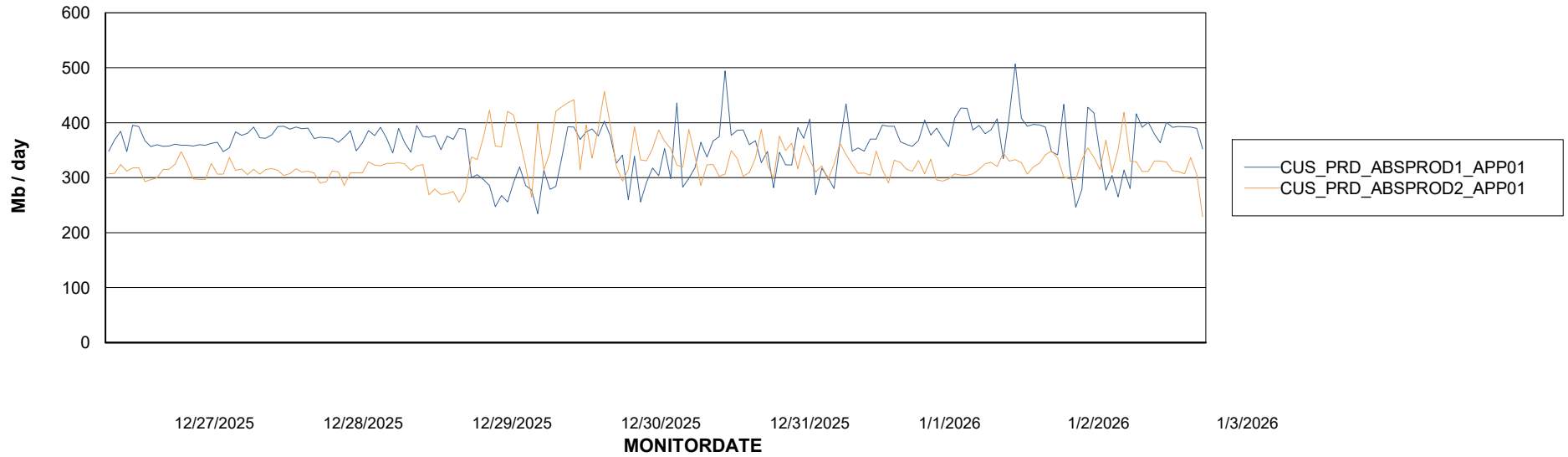
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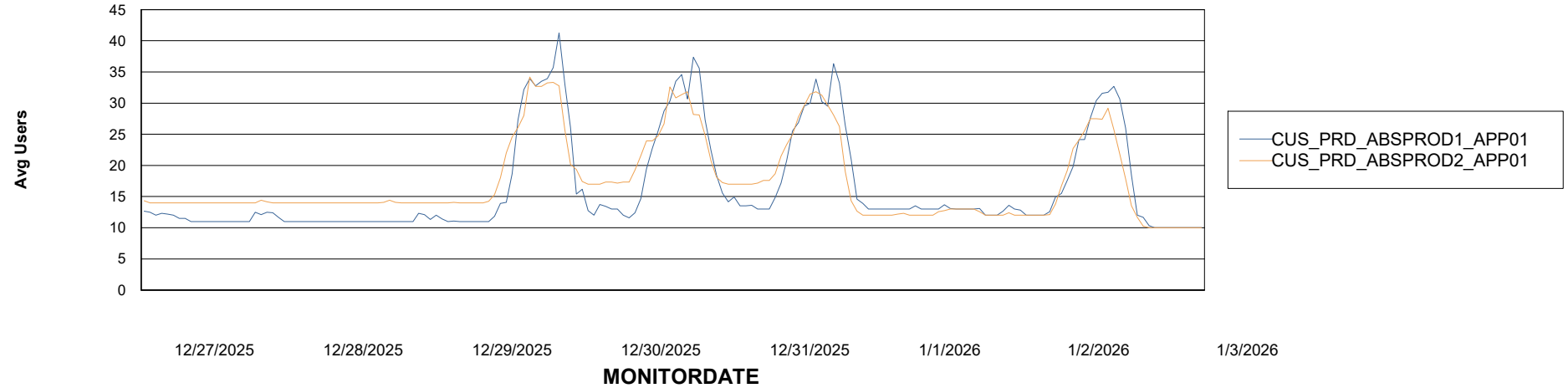


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



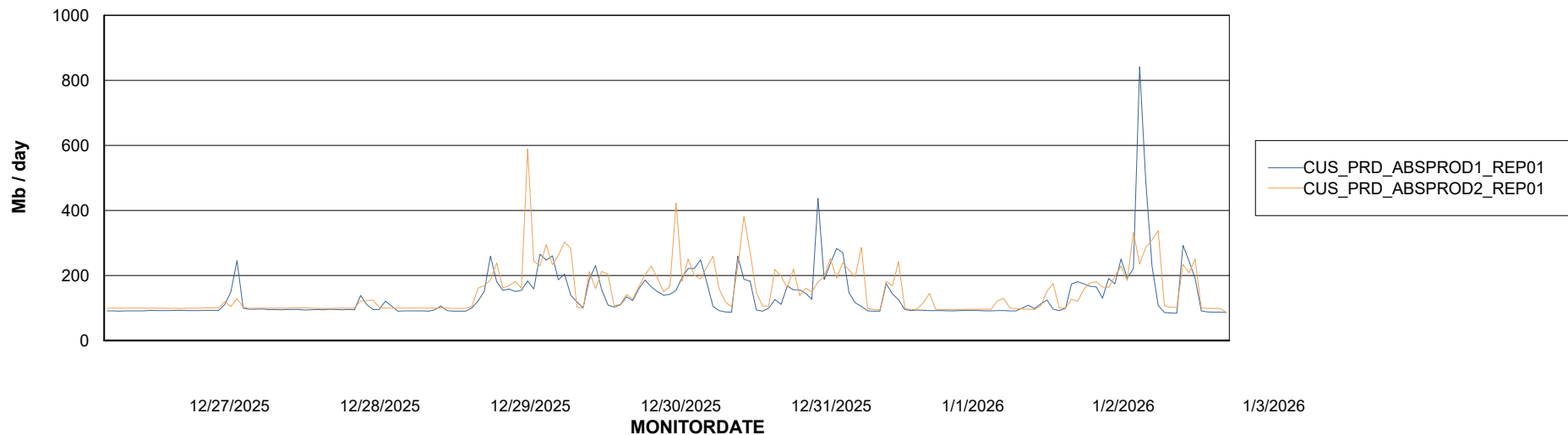
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



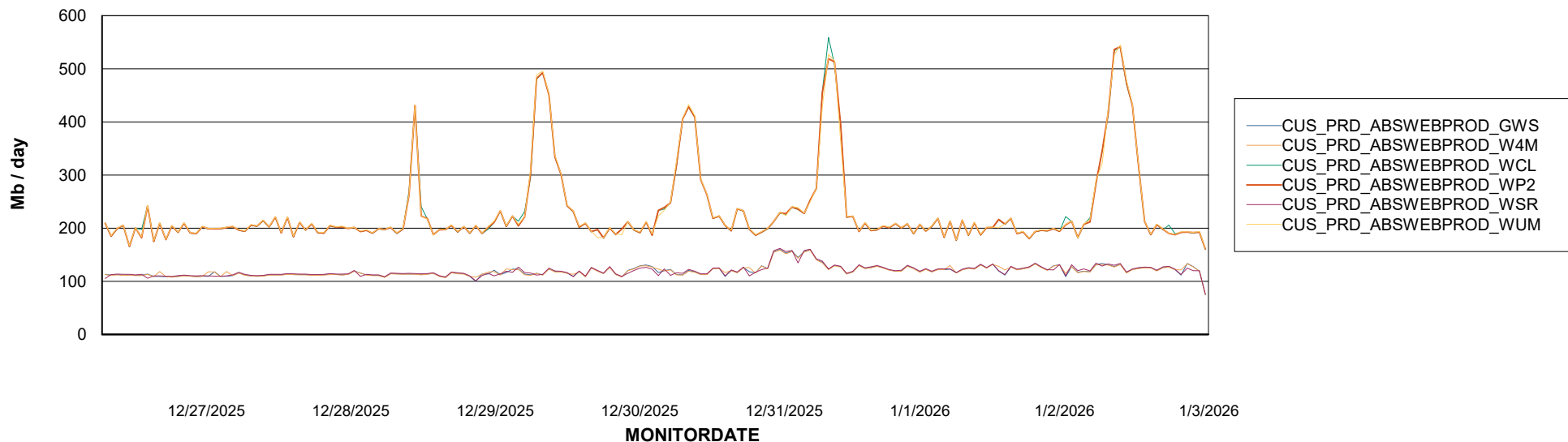
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

