

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
12/27/2025	23	44	34	78	100	22	37	1	1	98
12/26/2025	23	44	34	78	100	22	37	1	1	98
12/25/2025	23	44	34	78	100	22	37	1	1	98
12/24/2025	23	44	34	81	100	19	37	1	1	98
12/23/2025	23	44	34	81	100	19	37	1	1	98
12/22/2025	23	44	34	81	100	19	37	1	1	98
12/21/2025	23	44	34	81	100	19	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
12/27/2025	15	39	33	84	100	16	37	1	1	98
12/26/2025	15	39	33	86	100	14	37	1	1	98
12/25/2025	15	39	33	86	100	14	37	1	1	98
12/24/2025	15	39	33	86	100	14	37	1	1	98
12/23/2025	15	39	33	86	100	14	37	1	1	99
12/22/2025	15	39	33	86	100	14	37	1	1	98
12/21/2025	15	39	33	86	100	14	37	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/27/2025	18	44	36	36	1	1	43	100	57	43
12/26/2025	18	44	36	36	1	1	43	100	57	43
12/25/2025	18	44	36	36	1	1	43	100	57	43
12/24/2025	18	44	36	36	1	1	43	100	57	43
12/23/2025	18	44	36	36	1	1	43	100	57	43
12/22/2025	18	44	36	36	1	1	43	100	57	43
12/21/2025	18	44	36	36	1	1	43	100	57	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/27/2025	23	44	34	36	1	1	65	100	35	17
12/26/2025	23	44	34	36	1	1	65	100	34	17
12/25/2025	23	44	34	36	1	1	65	100	34	17
12/24/2025	23	44	34	36	1	1	66	100	34	17
12/23/2025	23	44	34	36	1	1	66	100	34	17
12/22/2025	23	44	34	36	1	1	66	100	34	17
12/21/2025	23	44	34	36	1	1	66	100	34	17

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/27/2025	20	44	35	36	1	1	76	100	24	38
12/26/2025	20	44	35	36	1	1	76	100	24	38
12/25/2025	20	44	35	36	1	1	76	100	24	37
12/24/2025	20	44	35	36	1	1	76	100	24	37
12/23/2025	20	44	35	36	1	1	76	100	24	37
12/22/2025	20	44	35	36	1	1	76	100	24	38
12/21/2025	20	44	35	36	1	1	76	100	24	38

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
12/27/2025	51	39	19	38	1	1	99	10	0
12/26/2025	51	39	19	38	1	1	99	10	0
12/25/2025	51	39	19	38	1	1	99	10	0
12/24/2025	51	39	19	38	1	1	99	10	0
12/23/2025	51	39	19	38	1	1	99	10	0
12/22/2025	51	39	19	38	1	1	99	10	0
12/21/2025	51	39	19	38	1	1	99	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/27/2025	27	90	65
12/26/2025	27	90	65
12/25/2025	28	90	65
12/24/2025	28	90	65
12/23/2025	28	90	65
12/22/2025	28	90	65
12/21/2025	28	90	65

Harddisk Usage shl-winman2-ash

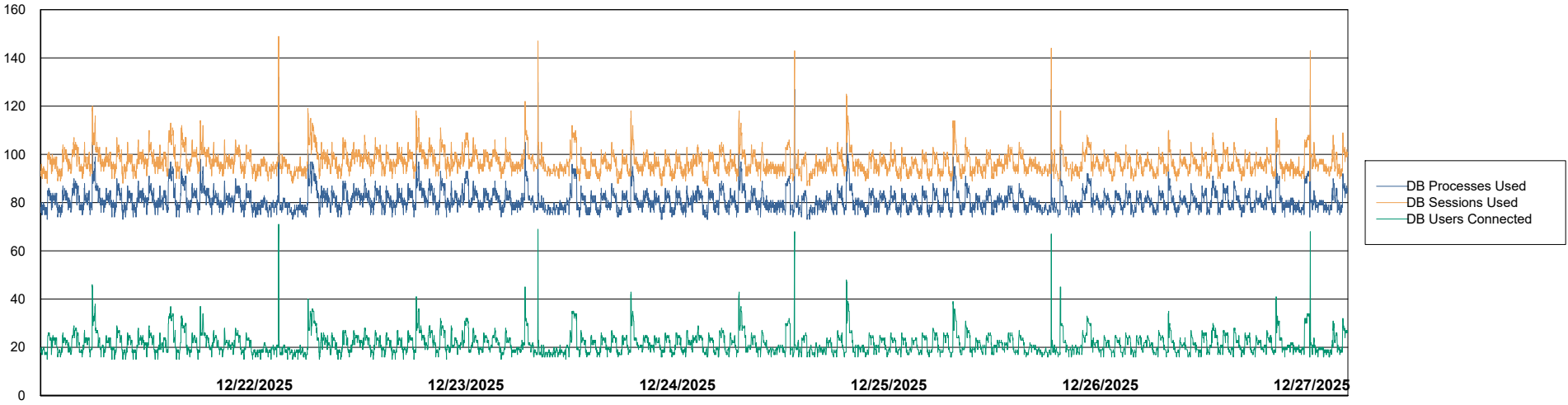
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/27/2025	33	60	40
12/26/2025	33	60	40
12/25/2025	33	60	40
12/24/2025	33	60	40
12/23/2025	33	60	40
12/22/2025	33	60	40
12/21/2025	33	60	40

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Database Performance SHL-BI-ASH_PROD_ABS1

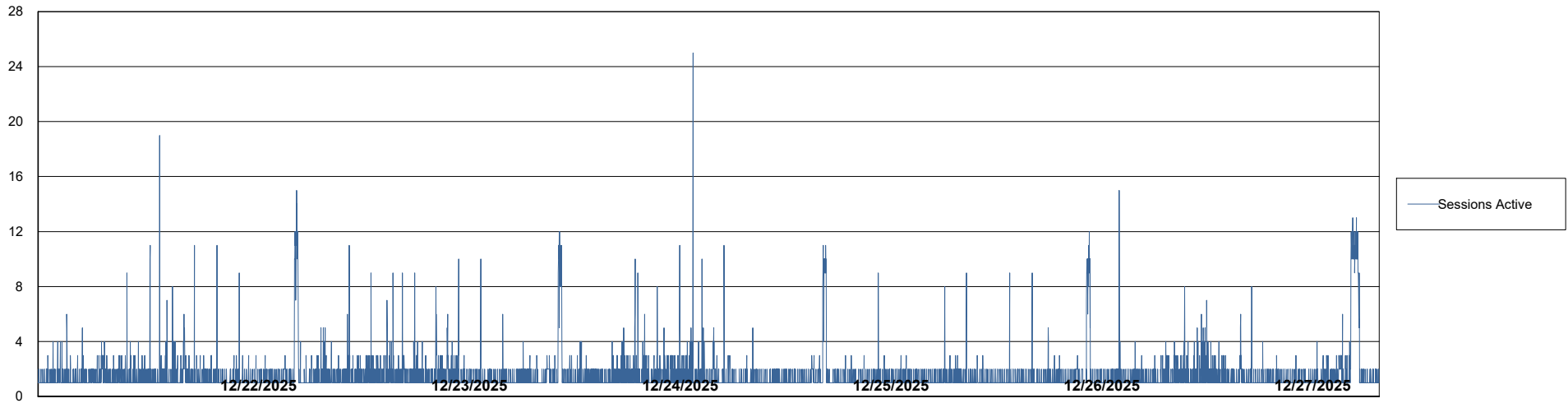
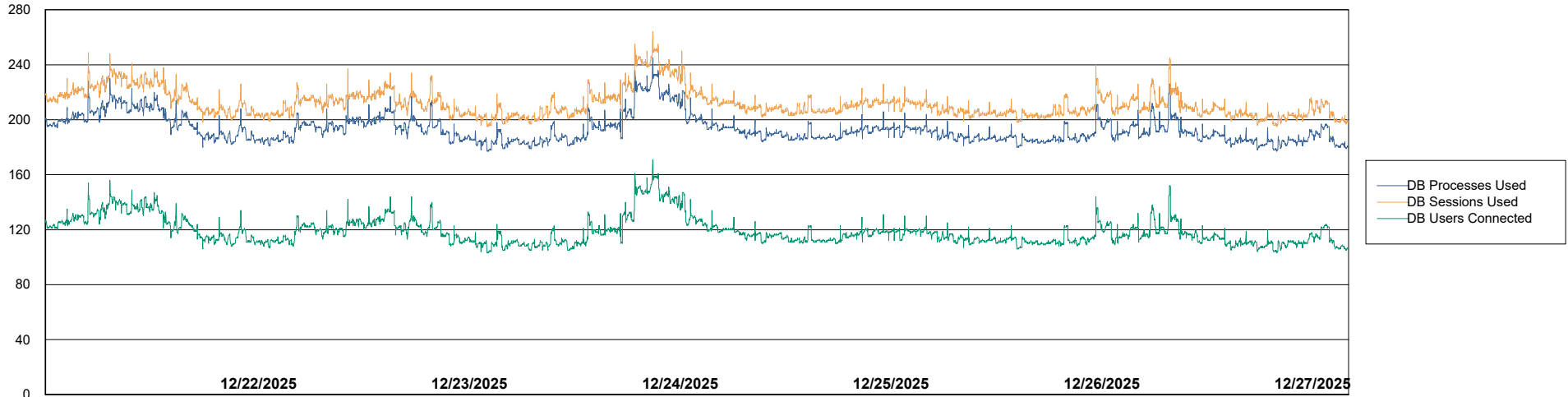


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Database Performance SHL-DBS1-ASH_PROD_ABS1



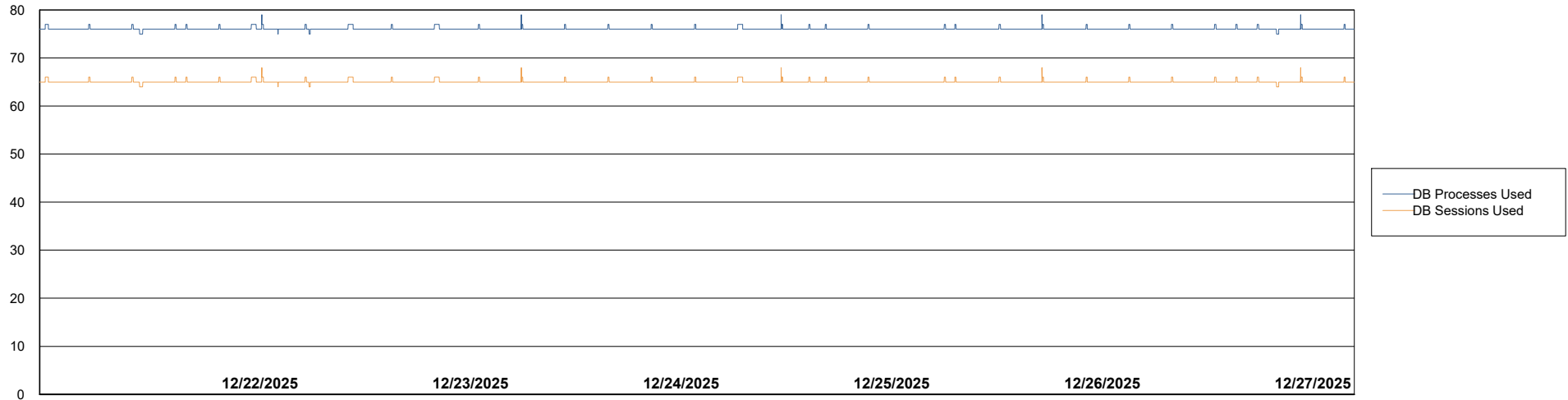
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Customer SHL OCI ASH Production
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000



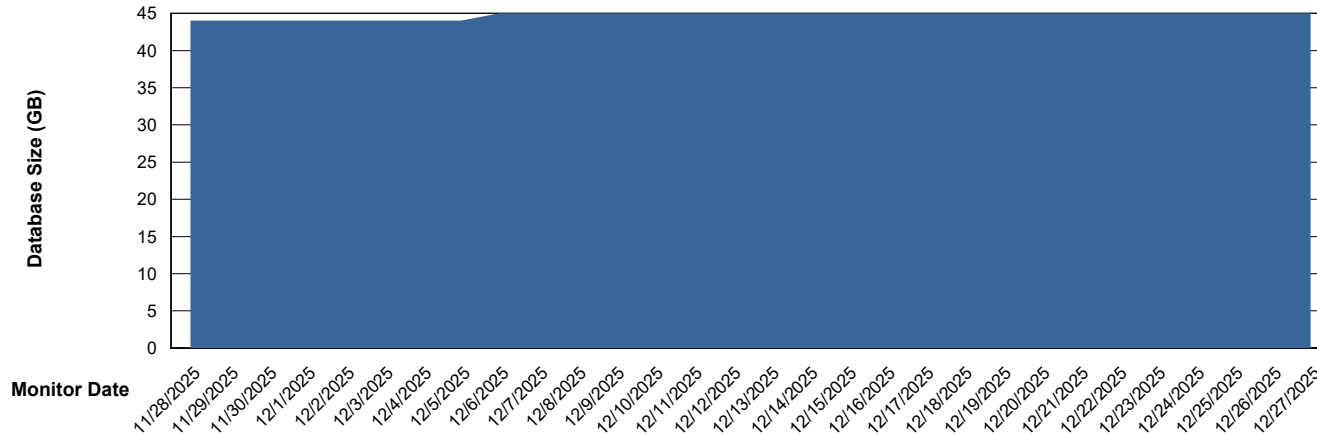
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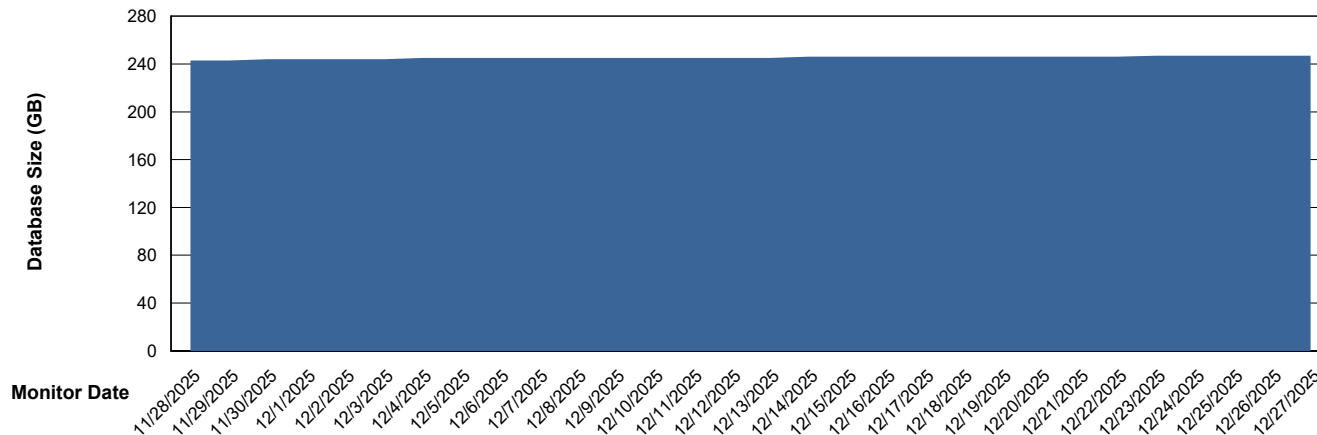
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/27/2025	ABSDATA	30	19	36
	INDX	35	20	44
12/26/2025	ABSDATA	30	19	36
	INDX	35	20	44
12/25/2025	ABSDATA	30	19	36
	INDX	35	20	44
12/24/2025	ABSDATA	30	19	36
	INDX	35	20	44
12/23/2025	ABSDATA	30	19	36
	INDX	35	20	44
12/22/2025	ABSDATA	30	19	36
	INDX	35	20	44
12/21/2025	ABSDATA	30	19	36
	INDX	35	20	44

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/27/2025	ABSDATA	123	103	16
	INDX	136	113	17
12/26/2025	ABSDATA	123	103	16
	INDX	136	113	17
12/25/2025	ABSDATA	123	103	16
	INDX	136	113	17
12/24/2025	ABSDATA	123	103	16
	INDX	136	113	17
12/23/2025	ABSDATA	123	103	16
	INDX	136	113	17
12/22/2025	ABSDATA	123	103	17
	INDX	136	113	17
12/21/2025	ABSDATA	123	103	17
	INDX	136	113	17

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Sat, 27-12-2025	None
Mon, 22-12-2025	None
Wed, 24-12-2025	None
Fri, 26-12-2025	None
Thu, 25-12-2025	None
Tue, 23-12-2025	None
Sun, 21-12-2025	None

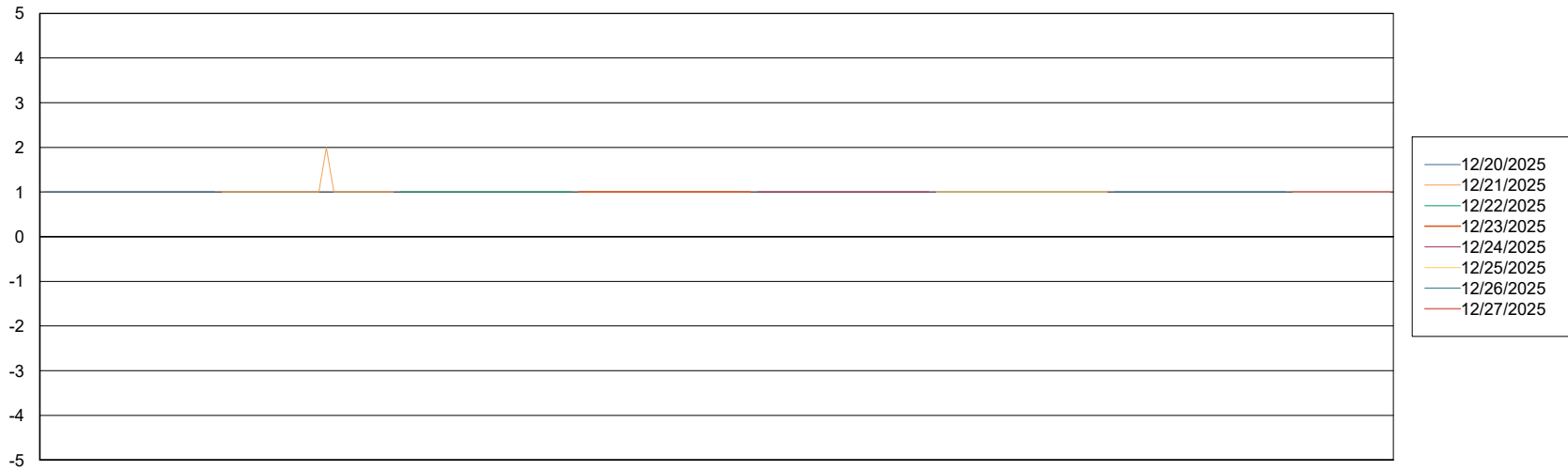
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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



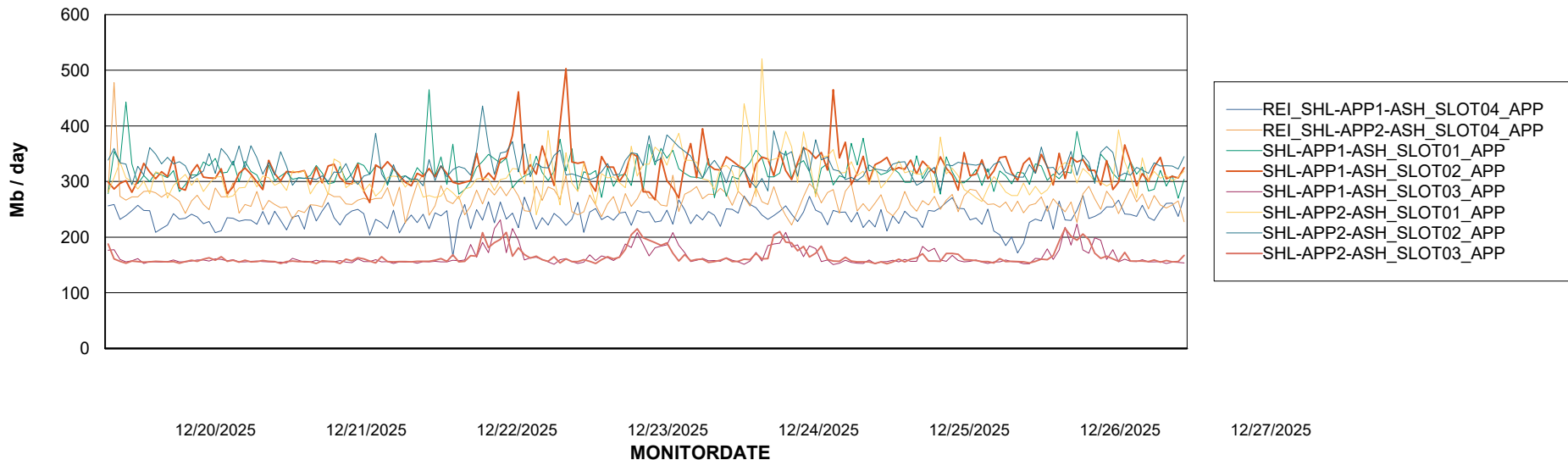
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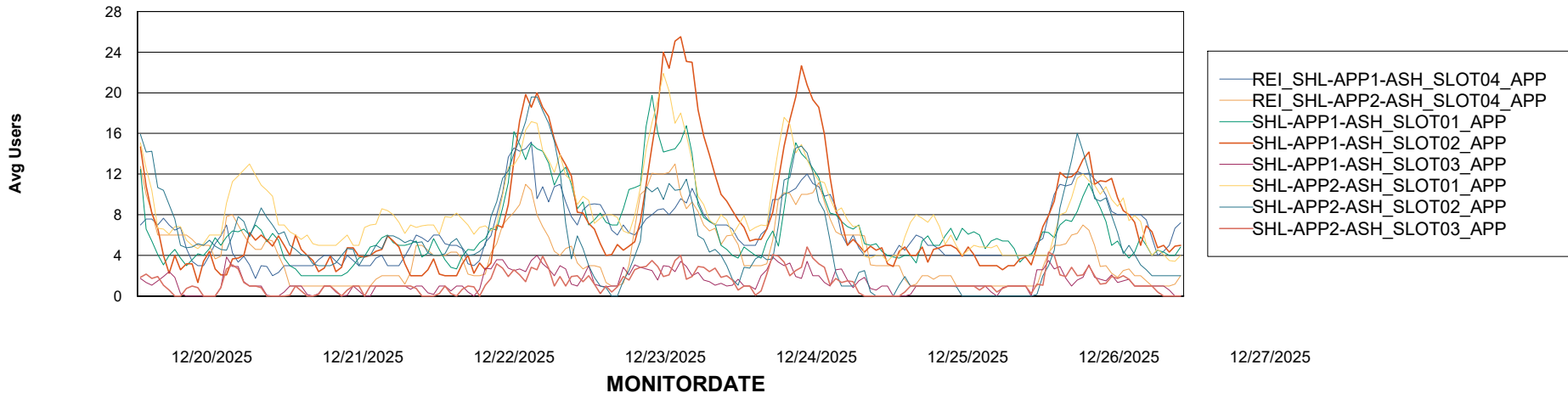


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



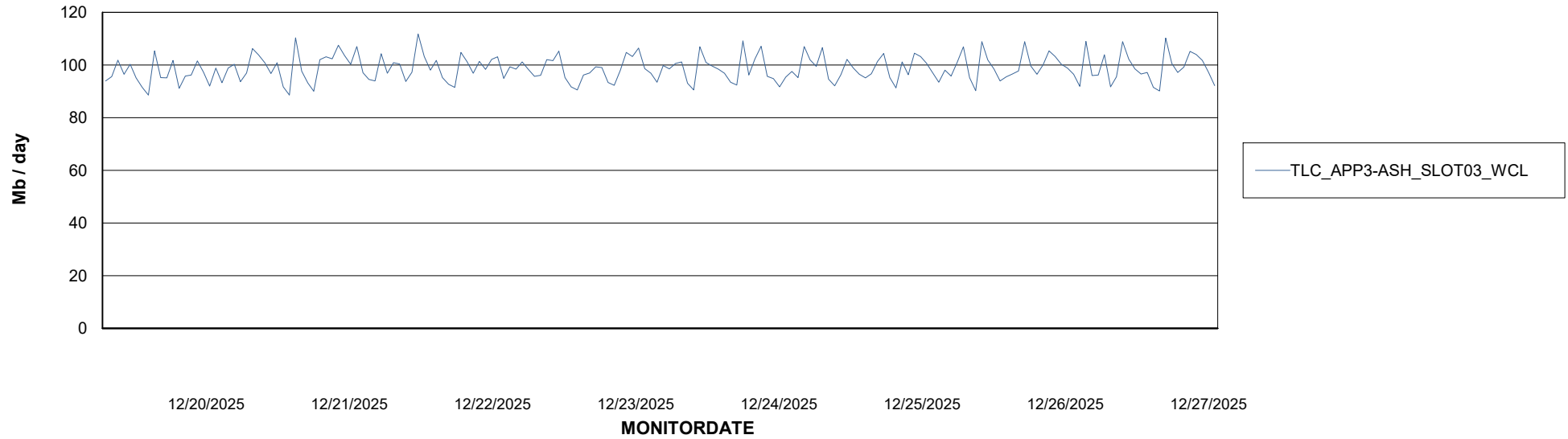
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ABSSolute Application Server Services

Avg memory used per ABS Web component



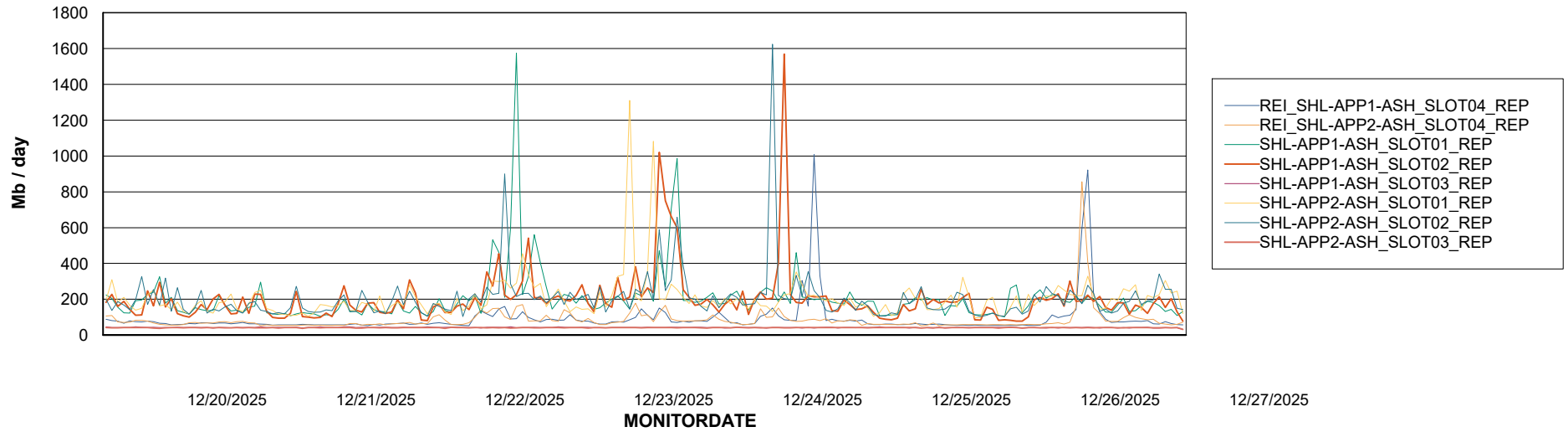
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



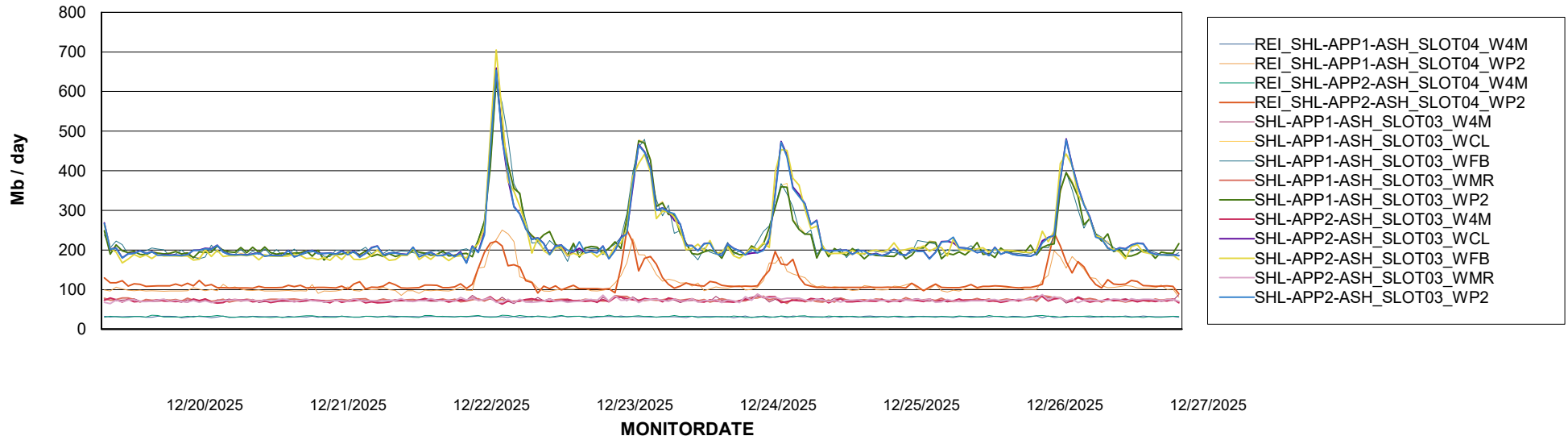
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

