

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_HeySimple

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/27/2025	76	119	29
12/26/2025	75	119	29
12/25/2025	75	119	29
12/24/2025	76	119	29
12/23/2025	76	119	29
12/22/2025	76	119	29
12/21/2025	76	119	29

Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/27/2025	53	199	94	27	500	365	72	200	57
12/26/2025	53	199	94	27	500	365	73	200	53
12/25/2025	53	199	94	27	500	365	74	200	53
12/24/2025	53	199	94	27	500	365	74	200	52
12/23/2025	53	199	94	27	500	365	74	200	52
12/22/2025	53	199	94	27	500	365	74	200	52
12/21/2025	53	199	93	27	500	365	74	200	52

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Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
12/27/2025	31	100	68	21	1,100	864	71	400	117
12/26/2025	31	100	69	22	1,100	858	71	400	116
12/25/2025	31	100	69	22	1,100	858	69	400	123
12/24/2025	31	100	69	22	1,100	858	69	400	125
12/23/2025	31	100	69	22	1,100	858	69	400	124
12/22/2025	31	100	69	22	1,100	857	69	400	123
12/21/2025	31	100	69	22	1,100	858	69	400	124

Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
12/27/2025	66	279	96	17	838	695	86	559	77
12/26/2025	66	279	95	17	838	695	86	559	76
12/25/2025	66	279	95	17	838	695	85	559	83
12/24/2025	66	279	96	17	838	695	85	559	85
12/23/2025	66	279	96	17	838	695	85	559	84
12/22/2025	66	279	96	17	838	695	85	559	83
12/21/2025	66	279	96	17	838	695	85	559	84

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Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/27/2025	52	100	48
12/26/2025	52	100	48
12/25/2025	52	100	48
12/24/2025	52	100	48
12/23/2025	52	100	48
12/22/2025	52	100	48
12/21/2025	52	100	48

Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/27/2025	63	100	37
12/26/2025	63	100	37
12/25/2025	62	100	37
12/24/2025	63	100	37
12/23/2025	63	100	37
12/22/2025	63	100	37
12/21/2025	63	100	37

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Harddisk Usage NOA_PRD_NovoLink

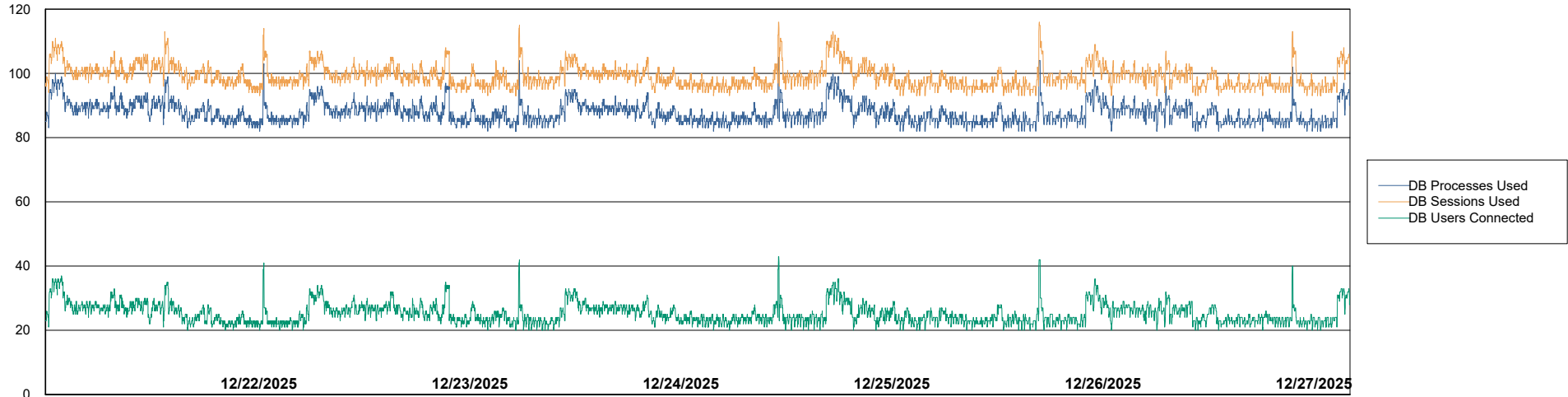
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/27/2025	68	100	32
12/26/2025	68	100	32
12/25/2025	67	100	33
12/24/2025	66	100	34
12/23/2025	66	100	33
12/22/2025	66	100	33
12/21/2025	66	100	33

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Database Performance NOA_PRD_NHSBI_ABS1

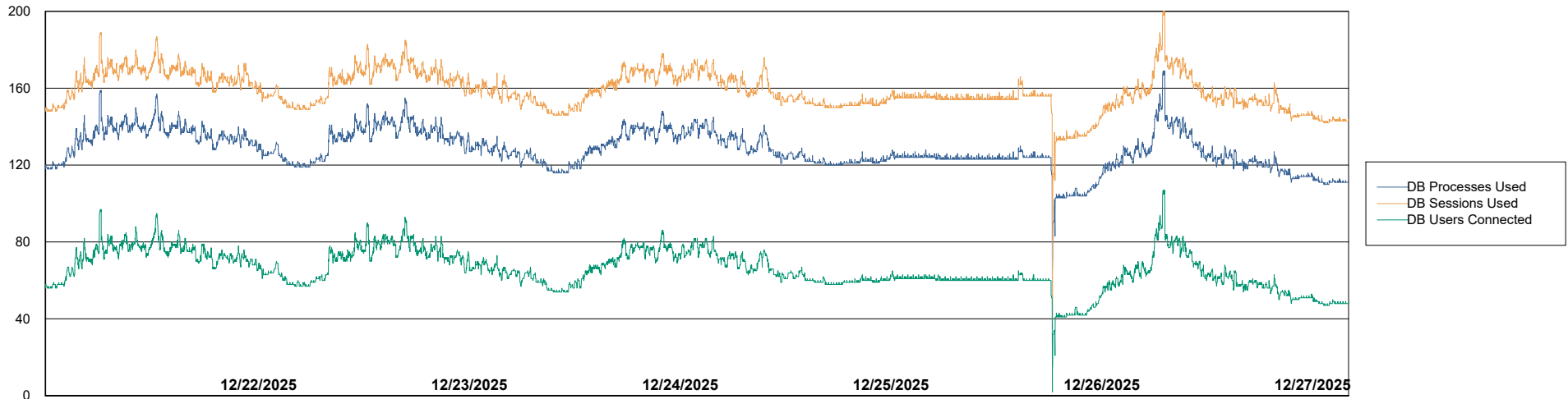


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Database Performance NOA_PRD_NovoABS01_ABS1



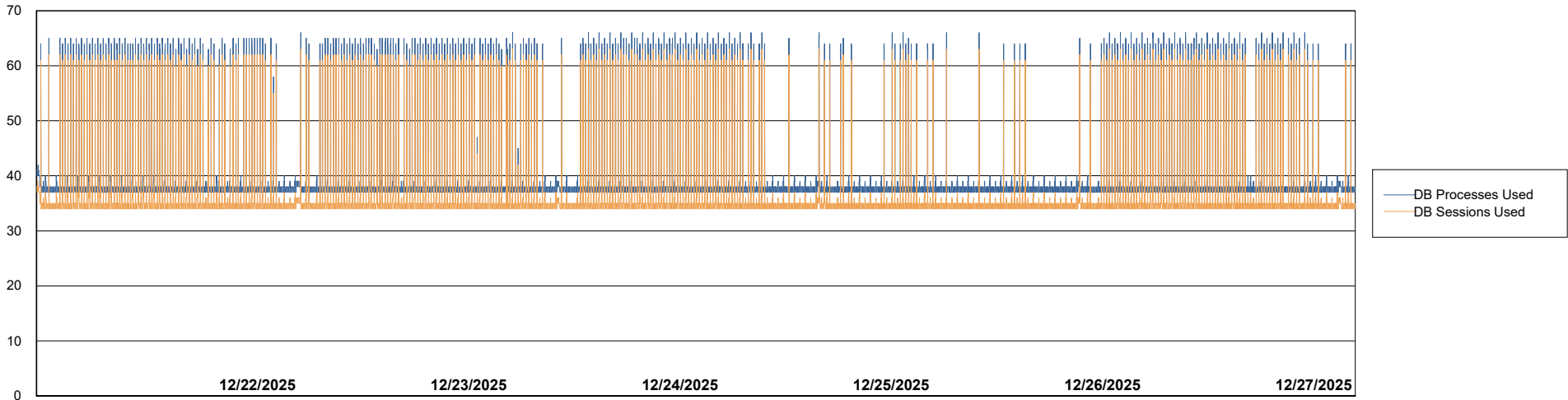
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



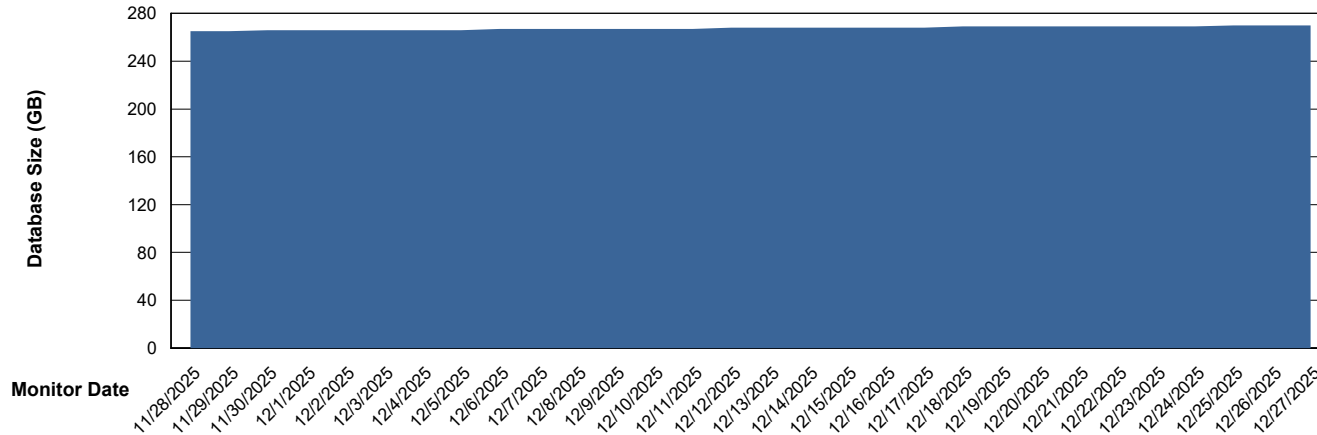
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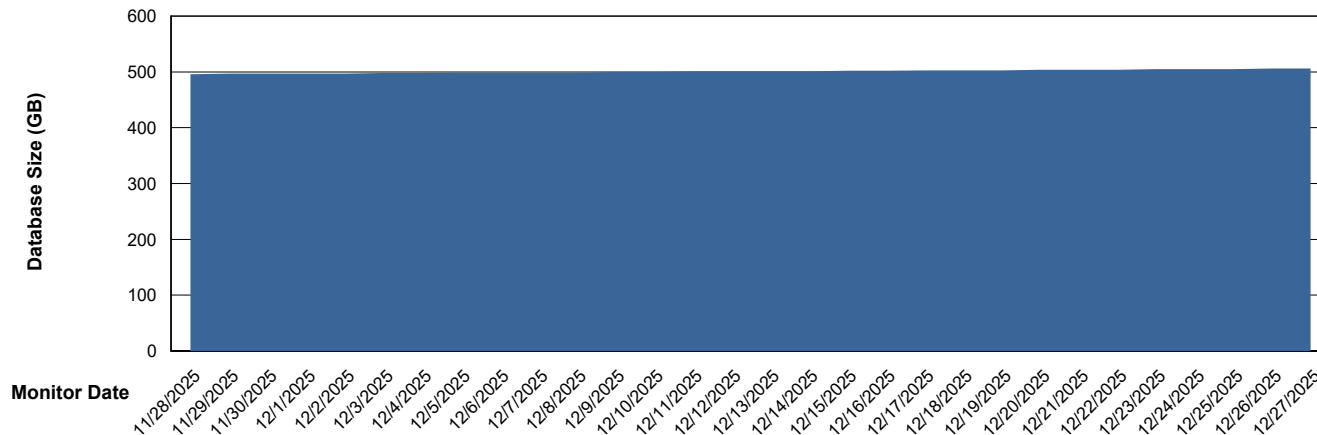
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/27/2025	ABSDATA	164	135	18
	INDX	160	127	21
12/26/2025	ABSDATA	164	135	18
	INDX	160	127	21
12/25/2025	ABSDATA	164	135	18
	INDX	160	127	21
12/24/2025	ABSDATA	164	135	18
	INDX	160	127	21
12/23/2025	ABSDATA	164	135	18
	INDX	160	127	21
12/22/2025	ABSDATA	164	135	18
	INDX	160	126	21
12/21/2025	ABSDATA	164	135	18
	INDX	160	126	21

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/27/2025	ABSDATA	220	177	20
	INDX	378	316	16
12/26/2025	ABSDATA	220	177	20
	INDX	378	316	16
12/25/2025	ABSDATA	220	177	20
	INDX	378	315	17
12/24/2025	ABSDATA	220	177	20
	INDX	378	315	17
12/23/2025	ABSDATA	220	176	20
	INDX	378	315	17
12/22/2025	ABSDATA	220	176	20
	INDX	378	315	17
12/21/2025	ABSDATA	220	176	20
	INDX	378	315	17

BI last ETL error for NOA_PRD_NHSBI_ABS1

Wed, 24-12-2025	None
Sat, 27-12-2025	None
Tue, 23-12-2025	None
Thu, 25-12-2025	None
Sun, 21-12-2025	None
Mon, 22-12-2025	None
Fri, 26-12-2025	None

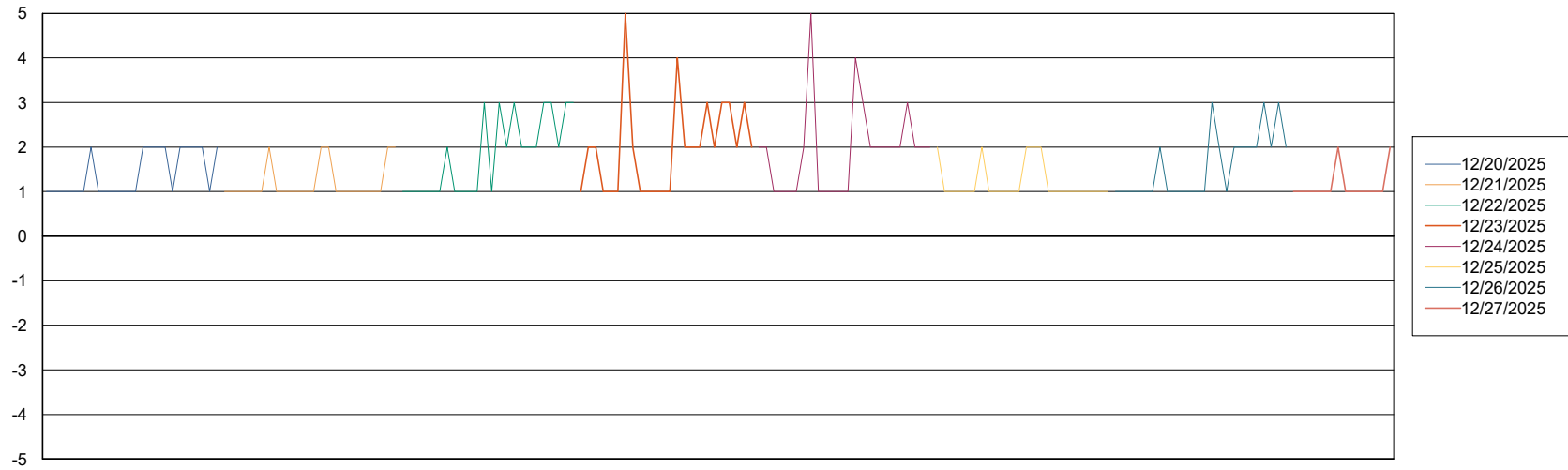
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



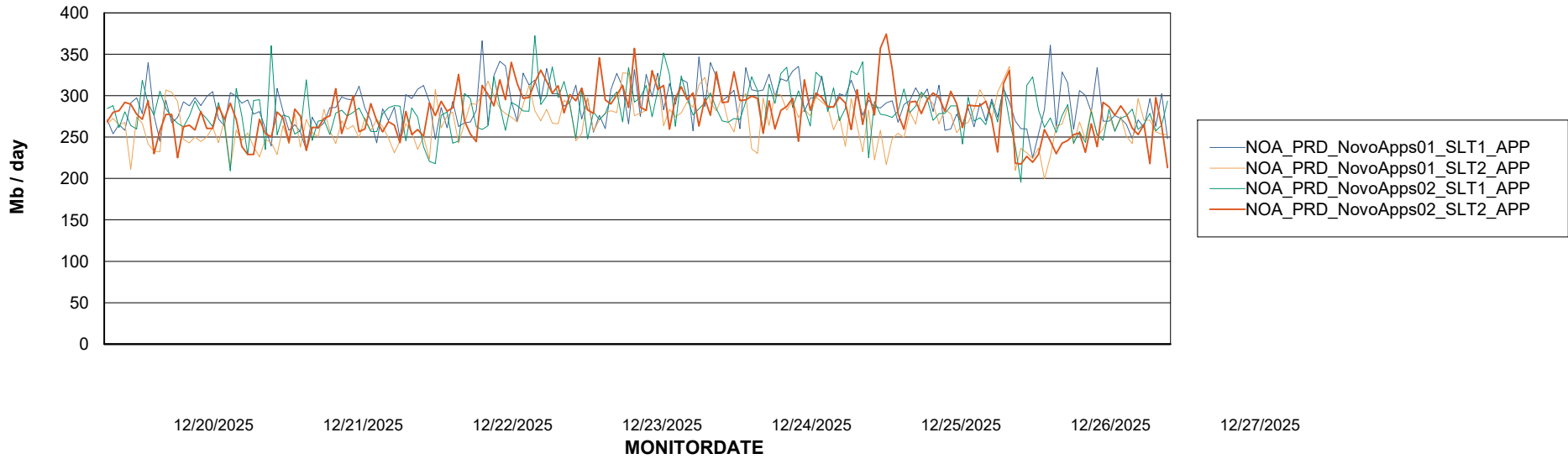
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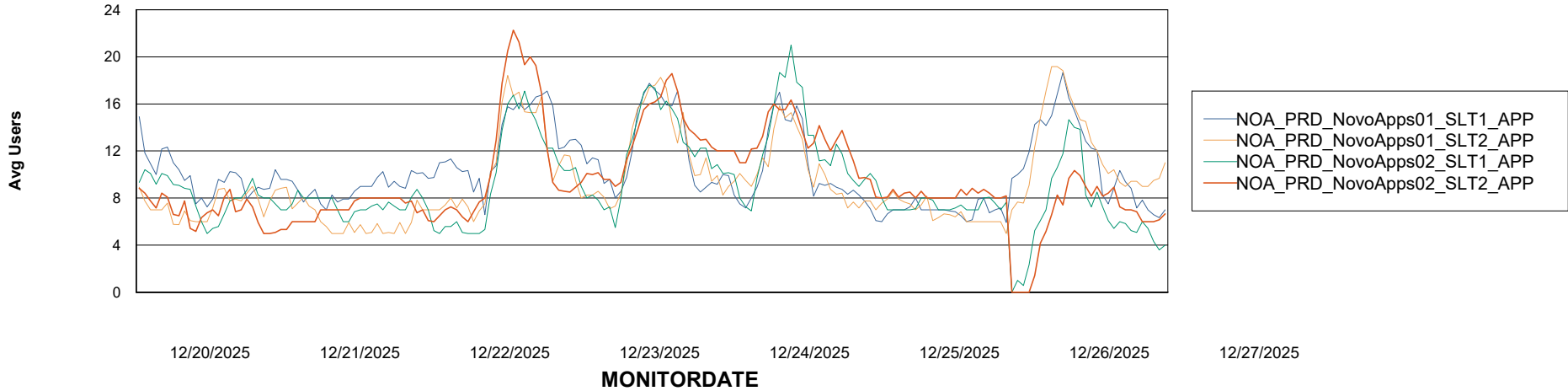


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



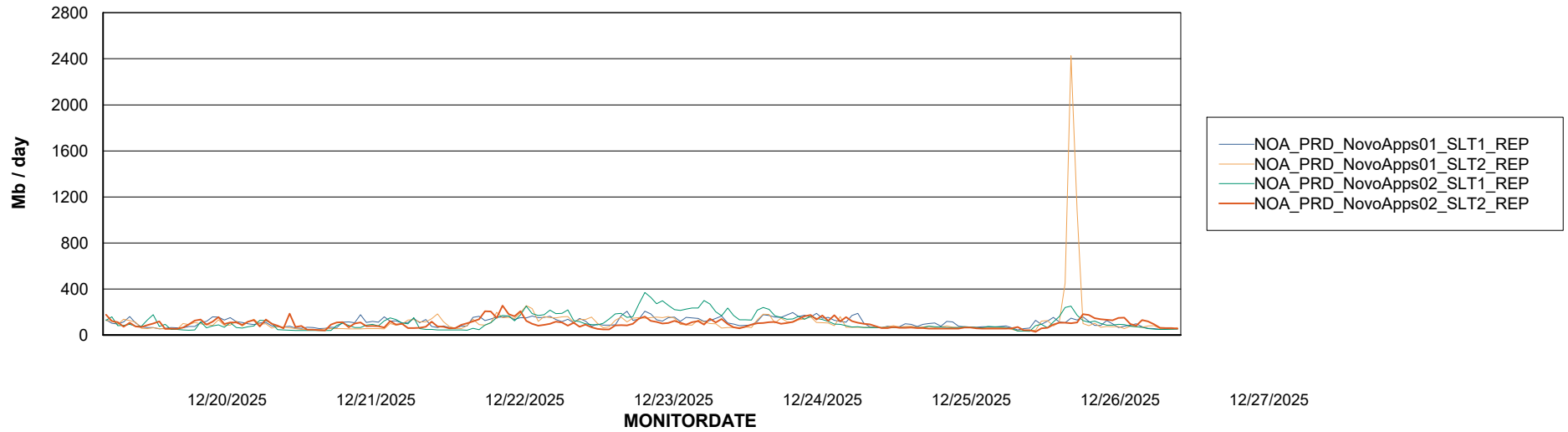
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



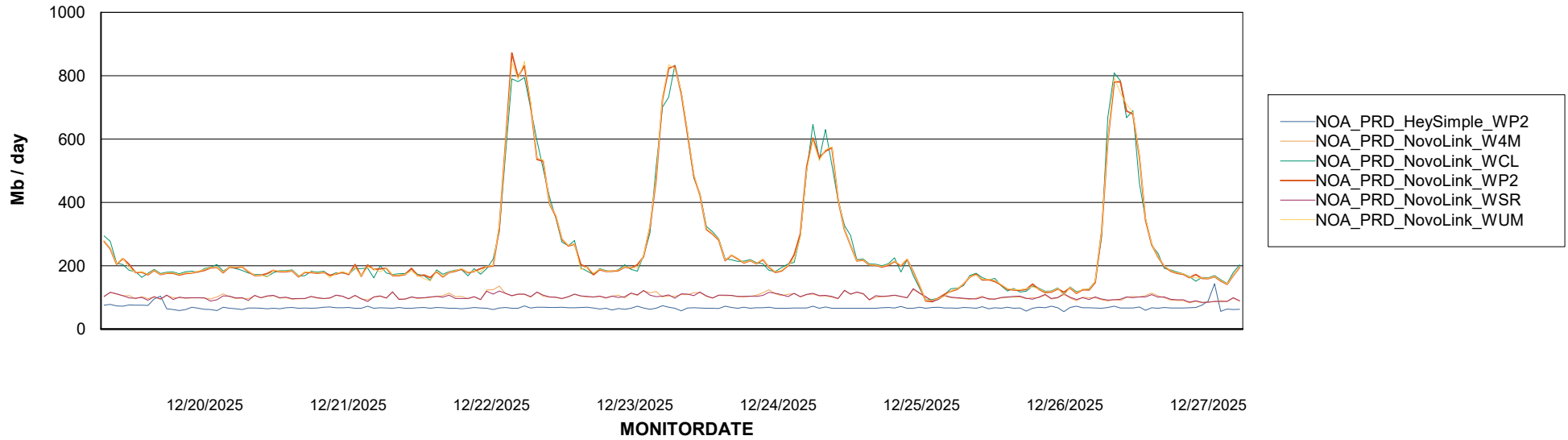
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

