

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 26 | 149 | 111 | 15 | 900 | 769 |
| 12/26/2025 | 26 | 149 | 111 | 15 | 900 | 762 |
| 12/25/2025 | 26 | 149 | 111 | 15 | 900 | 762 |
| 12/24/2025 | 26 | 149 | 111 | 15 | 900 | 762 |
| 12/23/2025 | 26 | 149 | 111 | 15 | 900 | 762 |
| 12/22/2025 | 26 | 149 | 111 | 15 | 900 | 762 |
| 12/21/2025 | 26 | 149 | 111 | 15 | 900 | 762 |

Harddisk Usage JSG_PRD_CRUSHER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 46 | 89 | 48 |
| 12/26/2025 | 46 | 89 | 48 |
| 12/25/2025 | 46 | 89 | 48 |
| 12/24/2025 | 46 | 89 | 48 |
| 12/23/2025 | 47 | 89 | 48 |
| 12/22/2025 | 48 | 89 | 47 |
| 12/21/2025 | 48 | 89 | 47 |

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Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_CYPHER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 60 | 79 | 32 |
| 12/26/2025 | 60 | 79 | 32 |
| 12/25/2025 | 60 | 79 | 32 |
| 12/24/2025 | 60 | 79 | 32 |
| 12/23/2025 | 58 | 79 | 34 |
| 12/22/2025 | 58 | 79 | 33 |
| 12/21/2025 | 60 | 79 | 32 |

Harddisk Usage JSG_PRD_GUINAN

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 37 | 79 | 50 |
| 12/26/2025 | 36 | 79 | 51 |
| 12/25/2025 | 35 | 79 | 52 |
| 12/24/2025 | 33 | 79 | 53 |
| 12/23/2025 | 32 | 79 | 54 |
| 12/22/2025 | 33 | 79 | 53 |
| 12/21/2025 | 33 | 79 | 53 |

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 32 | 149 | 102 |
| 12/26/2025 | 32 | 149 | 102 |
| 12/25/2025 | 32 | 149 | 102 |
| 12/24/2025 | 32 | 149 | 102 |
| 12/23/2025 | 32 | 149 | 102 |
| 12/22/2025 | 32 | 149 | 102 |
| 12/21/2025 | 32 | 149 | 102 |

Harddisk Usage JSG_PRD_PICARD

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 33 | 149 | 100 | 22 | 1,997 | 1,549 |
| 12/26/2025 | 33 | 149 | 100 | 22 | 1,997 | 1,550 |
| 12/25/2025 | 33 | 149 | 100 | 22 | 1,997 | 1,550 |
| 12/24/2025 | 33 | 149 | 100 | 22 | 1,997 | 1,551 |
| 12/23/2025 | 33 | 149 | 100 | 22 | 1,997 | 1,552 |
| 12/22/2025 | 33 | 149 | 100 | 22 | 1,997 | 1,552 |
| 12/21/2025 | 33 | 149 | 100 | 22 | 1,997 | 1,551 |

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Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_RIKER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 55 | 199 | 90 | 22 | 1,997 | 1,556 | 67 | 500 | 163 |
| 12/26/2025 | 55 | 199 | 90 | 22 | 1,997 | 1,556 | 71 | 500 | 145 |
| 12/25/2025 | 55 | 199 | 90 | 22 | 1,997 | 1,556 | 74 | 500 | 128 |
| 12/24/2025 | 55 | 199 | 90 | 22 | 1,997 | 1,556 | 68 | 500 | 160 |
| 12/23/2025 | 55 | 199 | 90 | 22 | 1,997 | 1,556 | 71 | 500 | 145 |
| 12/22/2025 | 55 | 199 | 90 | 22 | 1,997 | 1,557 | 71 | 500 | 145 |
| 12/21/2025 | 55 | 199 | 90 | 22 | 1,997 | 1,560 | 71 | 500 | 144 |

Harddisk Usage JSG_PRD_TEBOK

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 61 | 79 | 31 |
| 12/26/2025 | 61 | 79 | 31 |
| 12/25/2025 | 61 | 79 | 31 |
| 12/24/2025 | 61 | 79 | 31 |
| 12/23/2025 | 61 | 79 | 31 |
| 12/22/2025 | 62 | 79 | 30 |
| 12/21/2025 | 62 | 79 | 30 |

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Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 58 | 79 | 33 |
| 12/26/2025 | 58 | 79 | 33 |
| 12/25/2025 | 57 | 79 | 34 |
| 12/24/2025 | 56 | 79 | 35 |
| 12/23/2025 | 56 | 79 | 35 |
| 12/22/2025 | 57 | 79 | 34 |
| 12/21/2025 | 57 | 79 | 34 |

Harddisk Usage JSG_PRD_TROI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 29 | 149 | 106 |
| 12/26/2025 | 29 | 149 | 106 |
| 12/25/2025 | 29 | 149 | 106 |
| 12/24/2025 | 29 | 149 | 106 |
| 12/23/2025 | 29 | 149 | 106 |
| 12/22/2025 | 29 | 149 | 106 |
| 12/21/2025 | 29 | 149 | 106 |

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Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

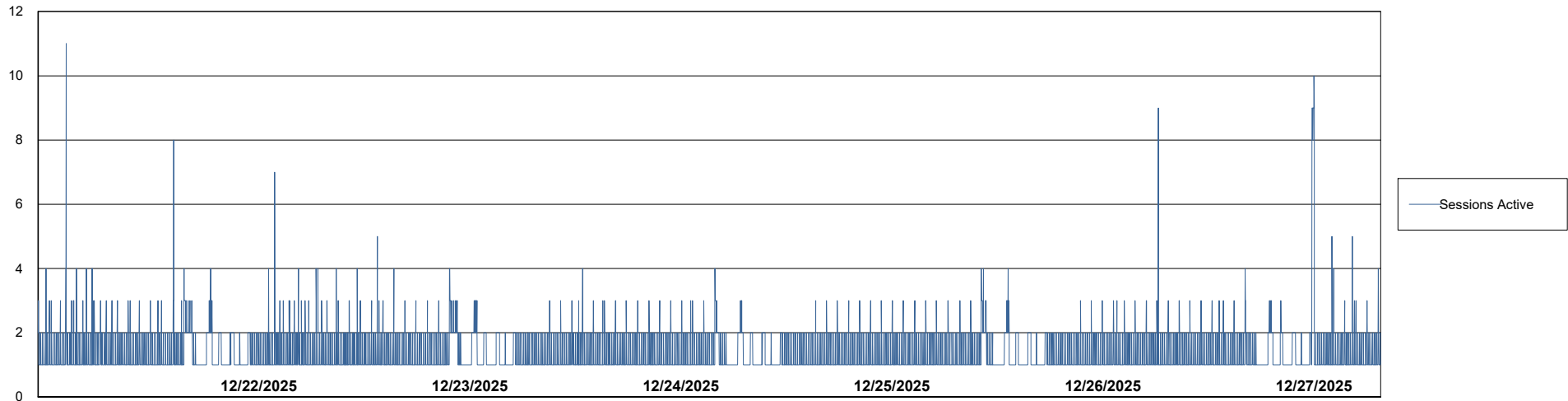
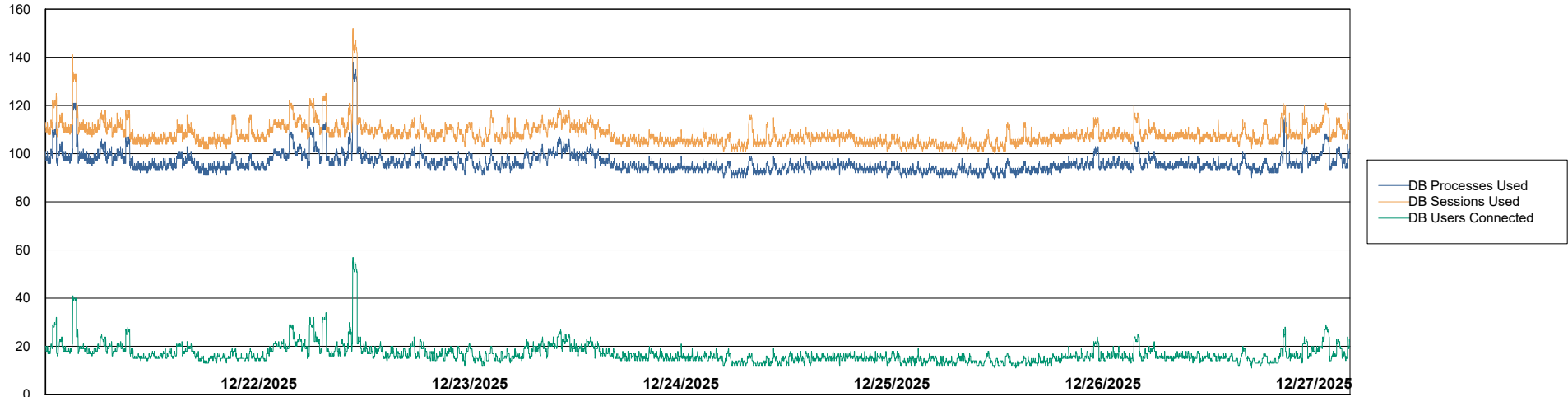
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 46 | 149 | 80 |
| 12/26/2025 | 46 | 149 | 80 |
| 12/25/2025 | 46 | 149 | 80 |
| 12/24/2025 | 46 | 149 | 80 |
| 12/23/2025 | 46 | 149 | 80 |
| 12/22/2025 | 46 | 149 | 80 |
| 12/21/2025 | 46 | 149 | 80 |

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1



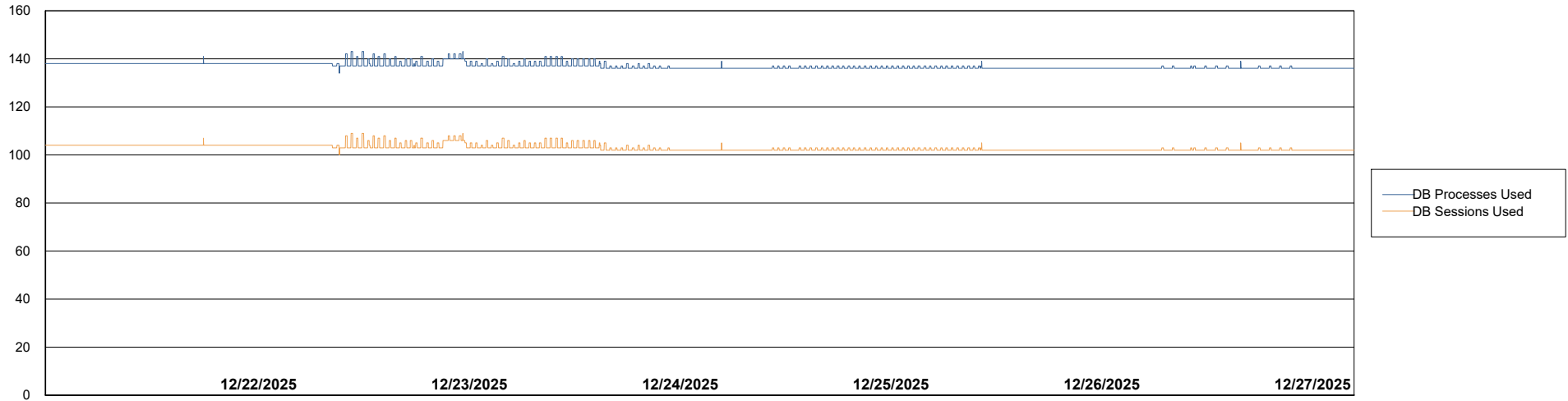
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Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

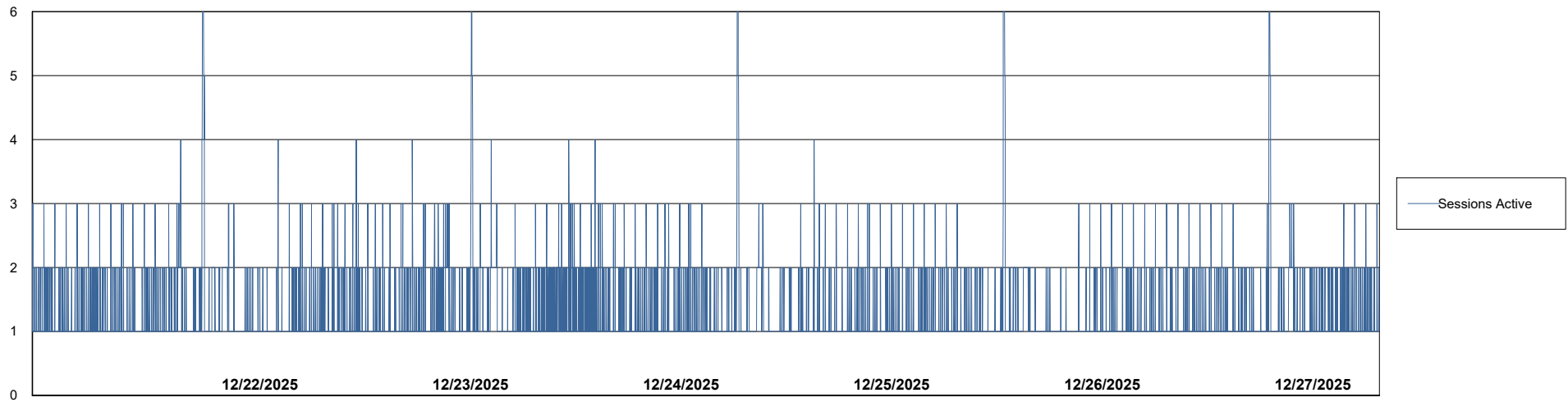
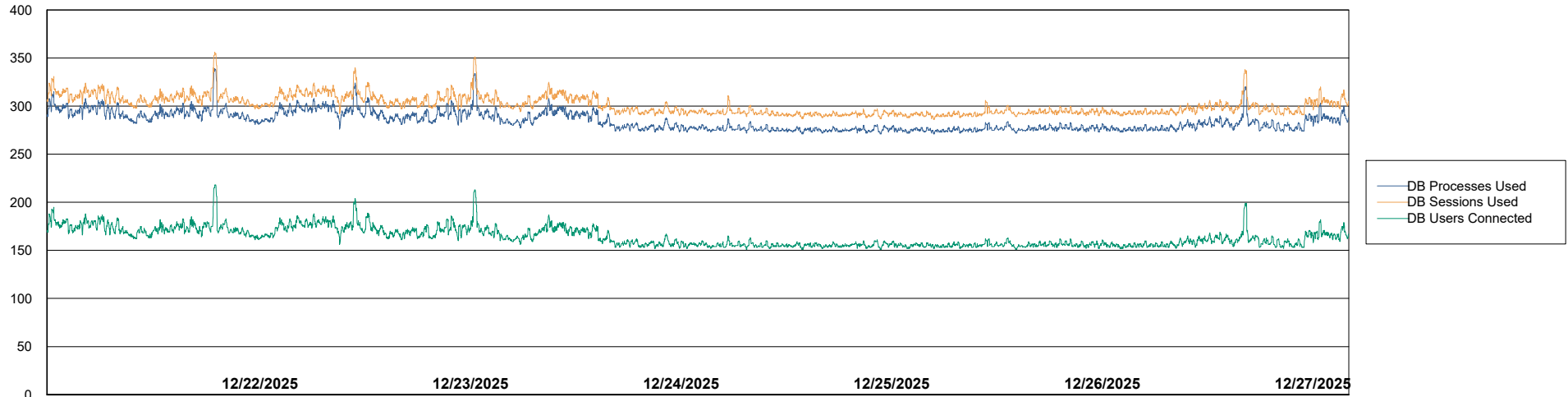


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Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



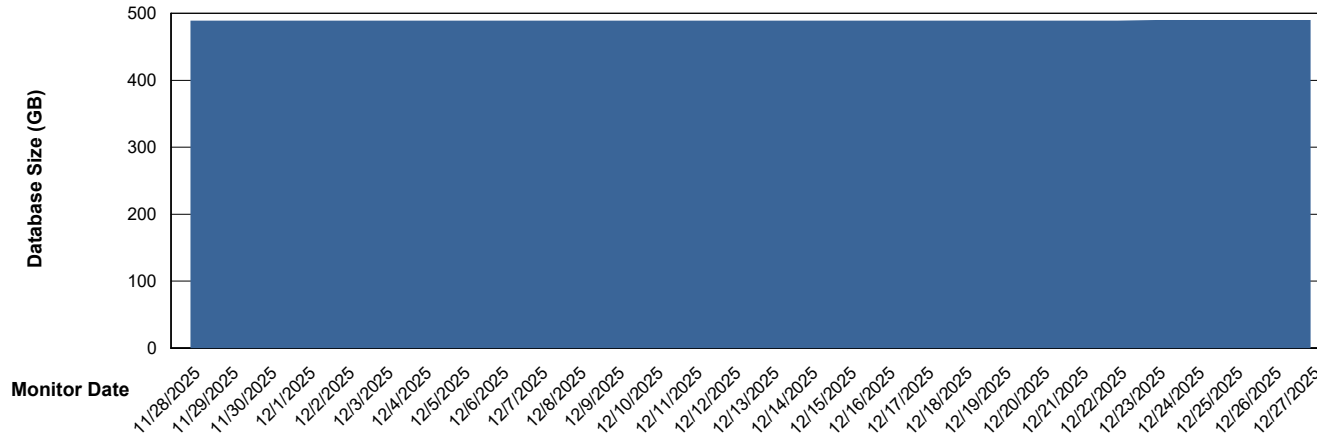
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



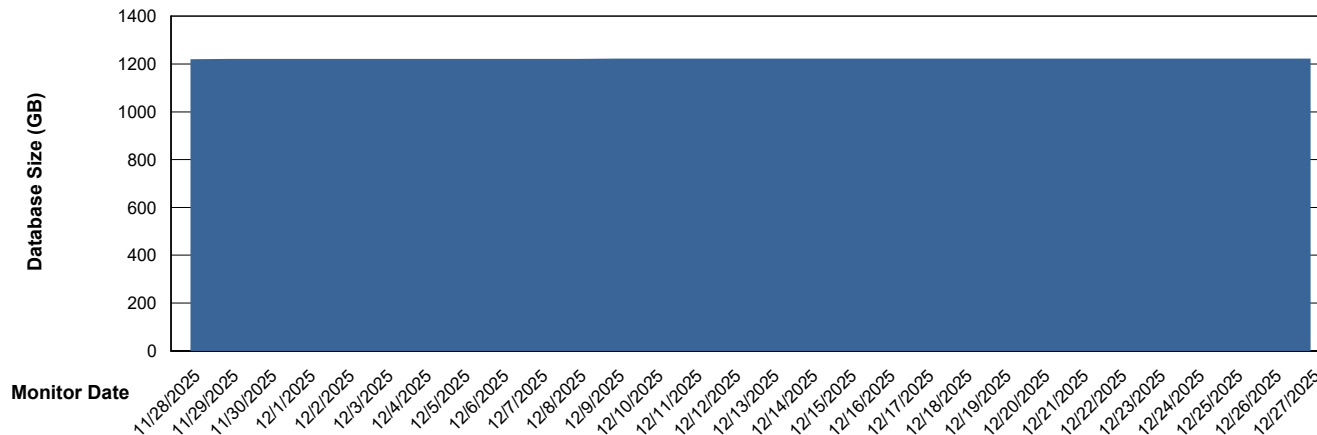
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 12/27/2025 | ABSDATA | 245 | 207 | 16 |
| | INDX | 333 | 278 | 16 |
| 12/26/2025 | ABSDATA | 245 | 207 | 16 |
| | INDX | 333 | 278 | 16 |
| 12/25/2025 | ABSDATA | 245 | 207 | 16 |
| | INDX | 333 | 278 | 16 |
| 12/24/2025 | ABSDATA | 245 | 207 | 15 |
| | INDX | 333 | 278 | 16 |
| 12/23/2025 | ABSDATA | 245 | 207 | 16 |
| | INDX | 333 | 278 | 17 |
| 12/22/2025 | ABSDATA | 245 | 207 | 16 |
| | INDX | 333 | 278 | 17 |
| 12/21/2025 | ABSDATA | 245 | 207 | 16 |
| | INDX | 333 | 278 | 17 |

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Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 12/27/2025 | ABSDATA | 1,376 | 1,144 | 17 |
| | INDX | 69 | 58 | 16 |
| 12/26/2025 | ABSDATA | 1,376 | 1,144 | 17 |
| | INDX | 69 | 58 | 16 |
| 12/25/2025 | ABSDATA | 1,376 | 1,144 | 17 |
| | INDX | 69 | 58 | 16 |
| 12/24/2025 | ABSDATA | 1,376 | 1,144 | 17 |
| | INDX | 69 | 58 | 16 |
| 12/23/2025 | ABSDATA | 1,376 | 1,144 | 17 |
| | INDX | 69 | 58 | 16 |
| 12/22/2025 | ABSDATA | 1,376 | 1,144 | 17 |
| | INDX | 69 | 58 | 16 |
| 12/21/2025 | ABSDATA | 1,376 | 1,144 | 17 |
| | INDX | 69 | 58 | 16 |

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

| | Mon 22/12/2025 | Tue 23/12/2025 | Wed 24/12/2025 | Thu 25/12/2025 | Fri 26/12/2025 | Sat 27/12/2025 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



| BI last ETL error for | JSG_PRD_BASHIR_DB_ABS1 |
|-----------------------|------------------------|
|-----------------------|------------------------|

| | |
|-----------------|------|
| Mon, 22-12-2025 | None |
| Fri, 26-12-2025 | None |
| Sat, 27-12-2025 | None |
| Sun, 21-12-2025 | None |
| Sun, 21-12-2025 | None |
| Wed, 24-12-2025 | None |
| Thu, 25-12-2025 | None |
| Mon, 22-12-2025 | None |
| Wed, 24-12-2025 | None |
| Tue, 23-12-2025 | None |
| Tue, 23-12-2025 | None |
| Sat, 27-12-2025 | None |
| Thu, 25-12-2025 | None |
| Fri, 26-12-2025 | None |

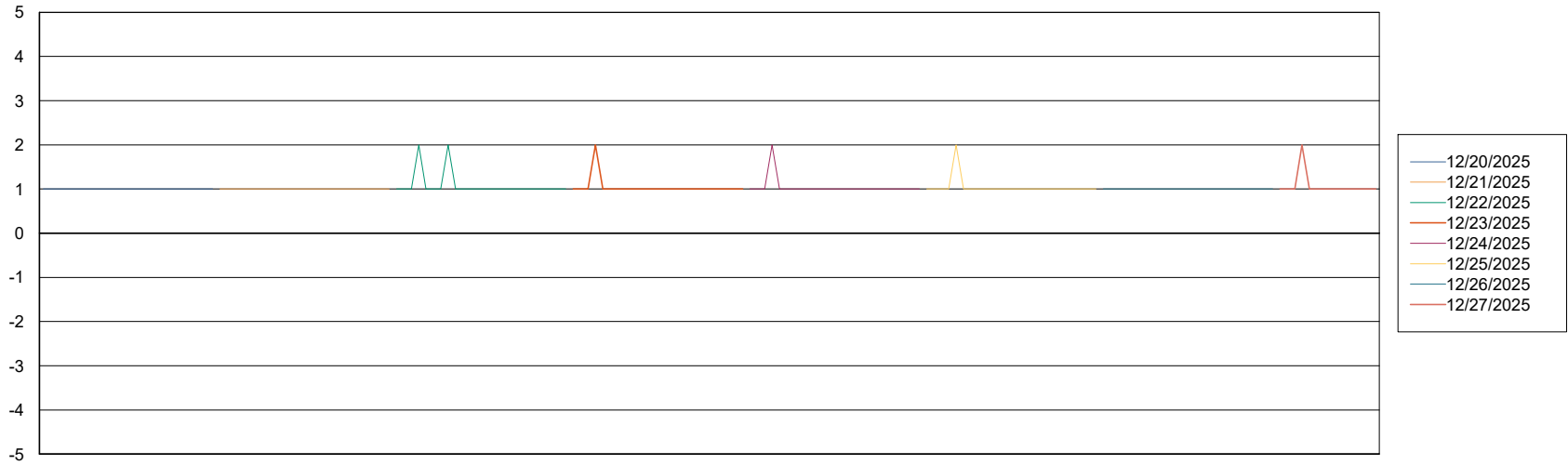
Weekly SLA Customer Report

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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



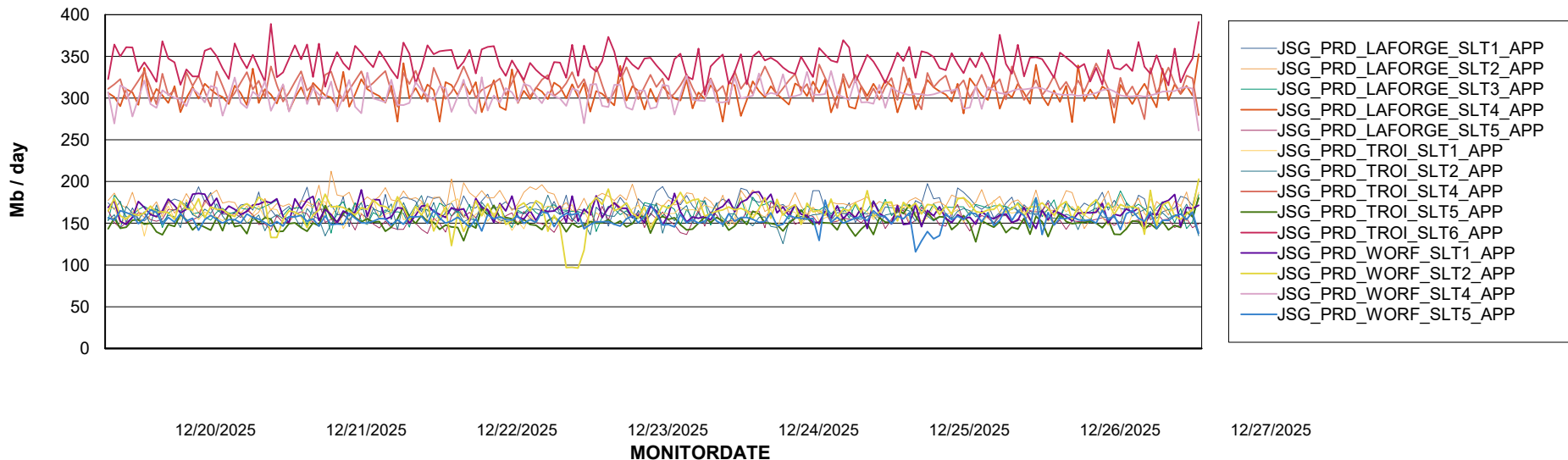
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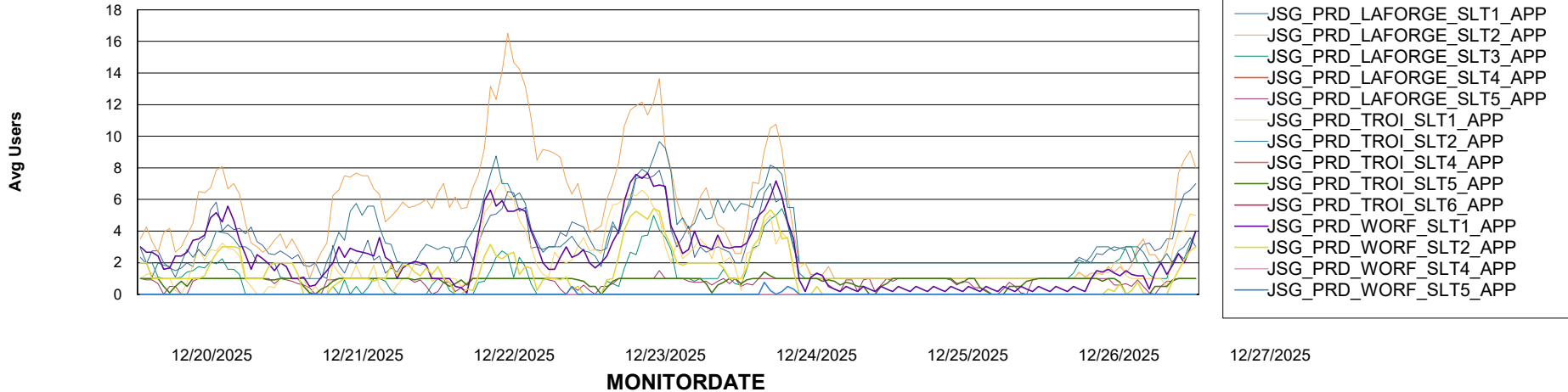


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



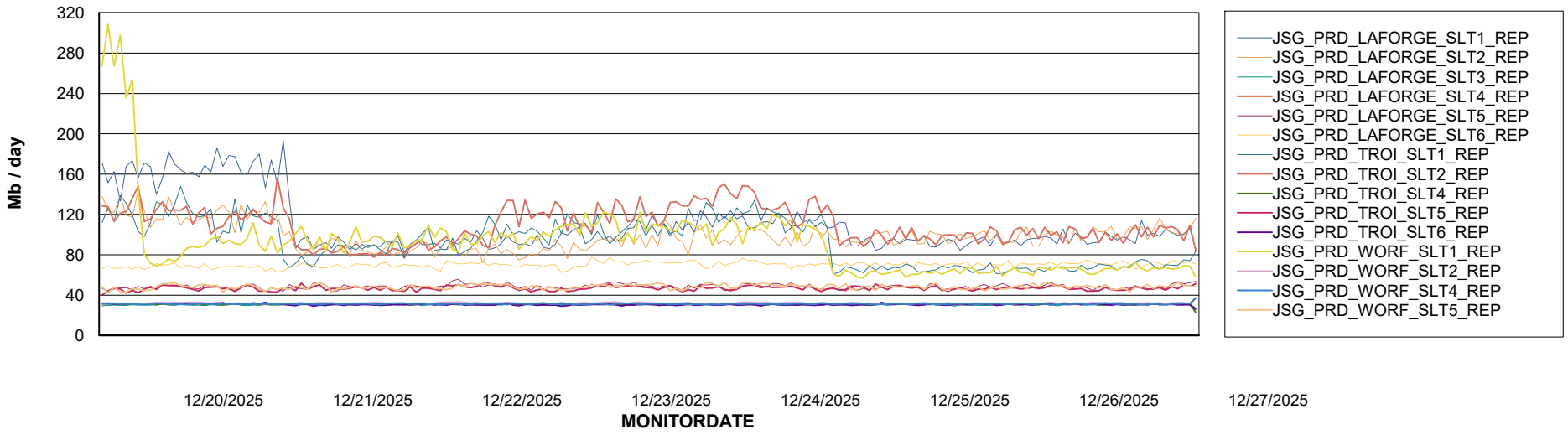
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



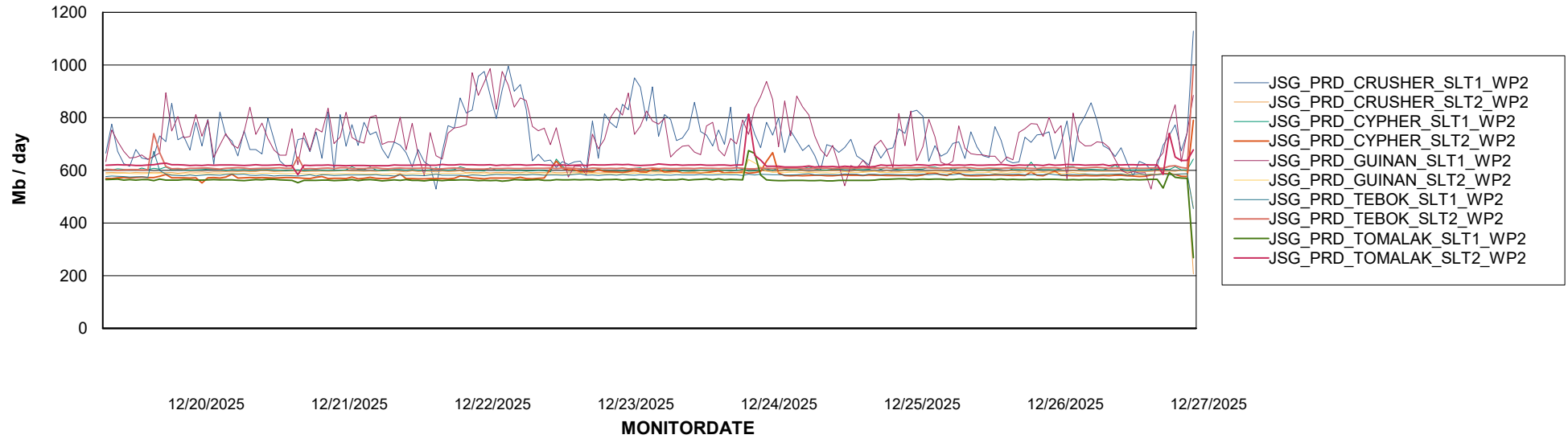
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

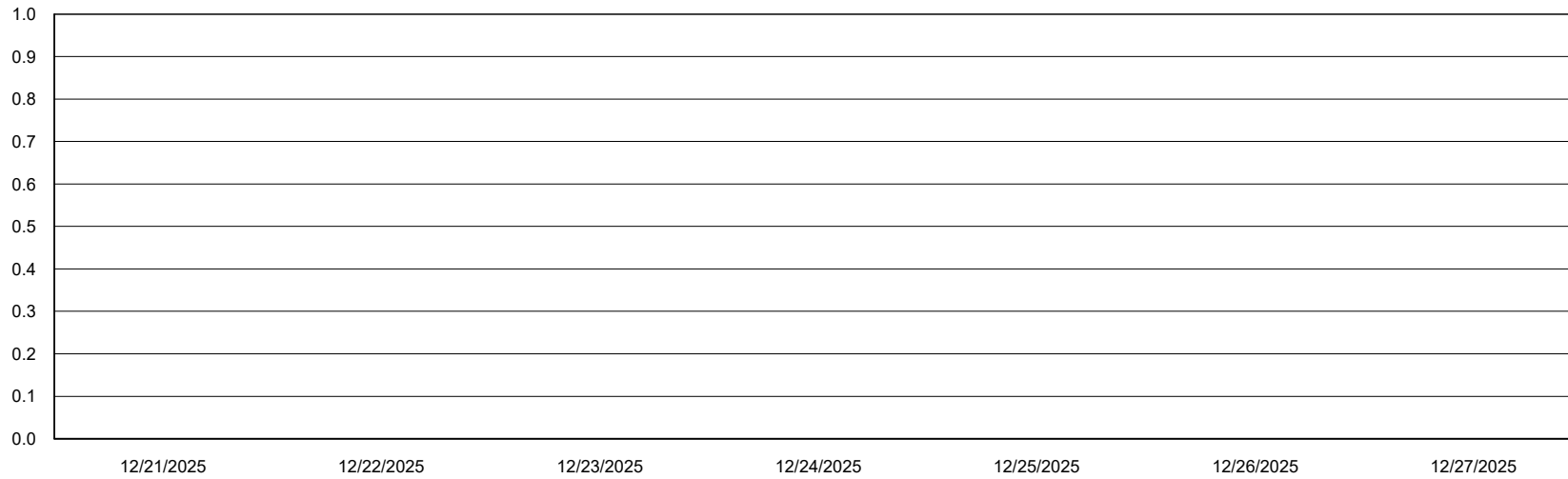


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP