

Weekly SLA Customer Report

Customer GLG_Production
 Database ID 221



Harddisk Usage GLG_PRD_GLGSABSORDS01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 66 | 99 | 34 |
| 12/26/2025 | 67 | 99 | 33 |
| 12/25/2025 | 68 | 99 | 32 |
| 12/24/2025 | 61 | 99 | 38 |
| 12/23/2025 | 61 | 99 | 39 |
| 12/22/2025 | 61 | 99 | 39 |
| 12/21/2025 | 60 | 99 | 39 |

Harddisk Usage GLG_PRD_GLGSPABSAIO01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 24 | 105 | 79 | 23 | 350 | 270 | 85 | 300 | 46 |
| 12/26/2025 | 23 | 105 | 80 | 23 | 350 | 270 | 84 | 300 | 49 |
| 12/25/2025 | 23 | 105 | 80 | 23 | 350 | 270 | 84 | 300 | 49 |
| 12/24/2025 | 23 | 105 | 80 | 23 | 350 | 270 | 83 | 300 | 50 |
| 12/23/2025 | 23 | 105 | 80 | 23 | 350 | 270 | 83 | 300 | 50 |
| 12/22/2025 | 24 | 105 | 80 | 23 | 350 | 270 | 83 | 300 | 51 |
| 12/21/2025 | 25 | 105 | 79 | 23 | 350 | 270 | 84 | 300 | 49 |

Weekly SLA Customer Report

Customer GLG_Production
 Database ID 221



Harddisk Usage GLG_PRD_GLGSPABSBI2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 22 | 150 | 118 | 37 | 350 | 222 |
| 12/26/2025 | 22 | 150 | 118 | 37 | 350 | 222 |
| 12/25/2025 | 22 | 150 | 118 | 37 | 350 | 222 |
| 12/24/2025 | 22 | 150 | 118 | 37 | 350 | 222 |
| 12/23/2025 | 22 | 150 | 118 | 37 | 350 | 222 |
| 12/22/2025 | 22 | 150 | 118 | 37 | 350 | 222 |
| 12/21/2025 | 22 | 150 | 118 | 36 | 350 | 222 |

Harddisk Usage GLG_PRD_GLGSSABSAI001

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 19 | 90 | 73 | 35 | 900 | 586 | 79 | 300 | 63 |
| 12/26/2025 | 20 | 90 | 72 | 35 | 900 | 586 | 79 | 300 | 63 |
| 12/25/2025 | 20 | 90 | 71 | 35 | 900 | 586 | 78 | 300 | 67 |
| 12/24/2025 | 21 | 90 | 71 | 35 | 900 | 586 | 77 | 300 | 69 |
| 12/23/2025 | 21 | 90 | 70 | 35 | 900 | 586 | 77 | 300 | 69 |
| 12/22/2025 | 22 | 90 | 70 | 35 | 900 | 586 | 77 | 300 | 69 |
| 12/21/2025 | 23 | 90 | 69 | 35 | 900 | 586 | 77 | 300 | 68 |

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Harddisk Usage GLG_PRD_GLGSSABSWEB01

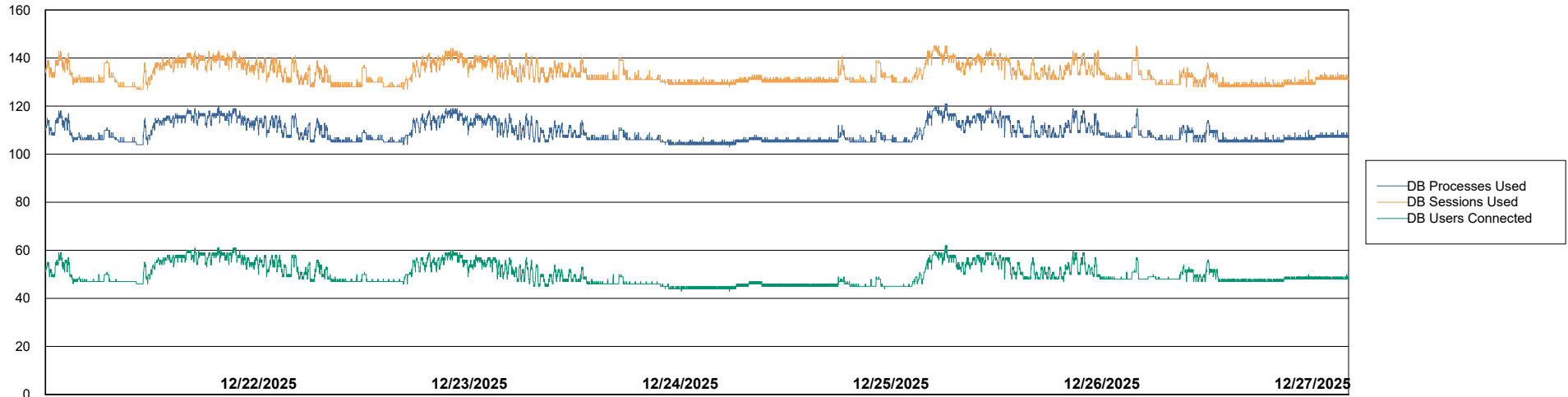
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/27/2025 | 27 | 70 | 51 |
| 12/26/2025 | 27 | 70 | 51 |
| 12/25/2025 | 27 | 70 | 51 |
| 12/24/2025 | 27 | 70 | 51 |
| 12/23/2025 | 27 | 70 | 51 |
| 12/22/2025 | 27 | 70 | 51 |
| 12/21/2025 | 27 | 70 | 51 |

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Customer GLG_Production
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Database Performance GLG_PRD_GLGSPABSAIO01_ABS1

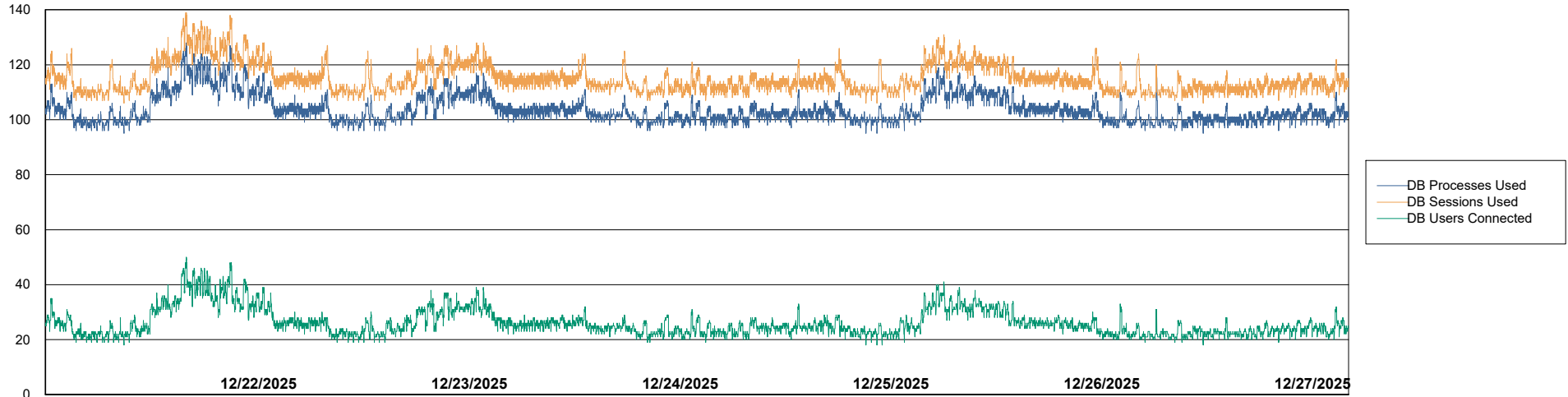


Weekly SLA Customer Report

Customer GLG_Production
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Database Performance GLG_PRD_GLGSPABSBI2_ABS1



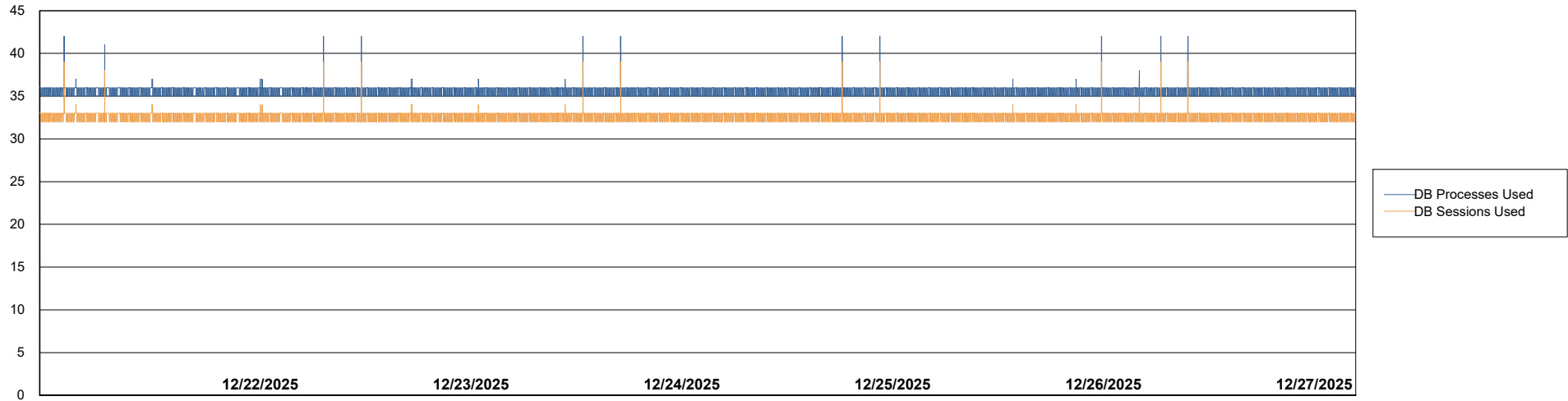
Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Database Performance GLG_PRD_GLGSSABSAIO01_HSBABS1

DB Processes Max 1,000



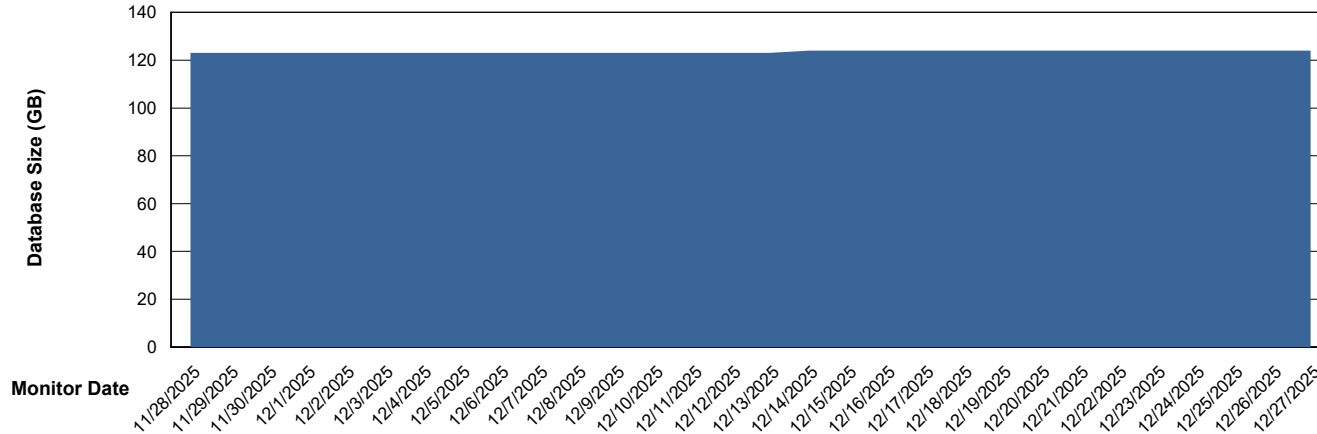
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Customer GLG_Production
Database ID 221



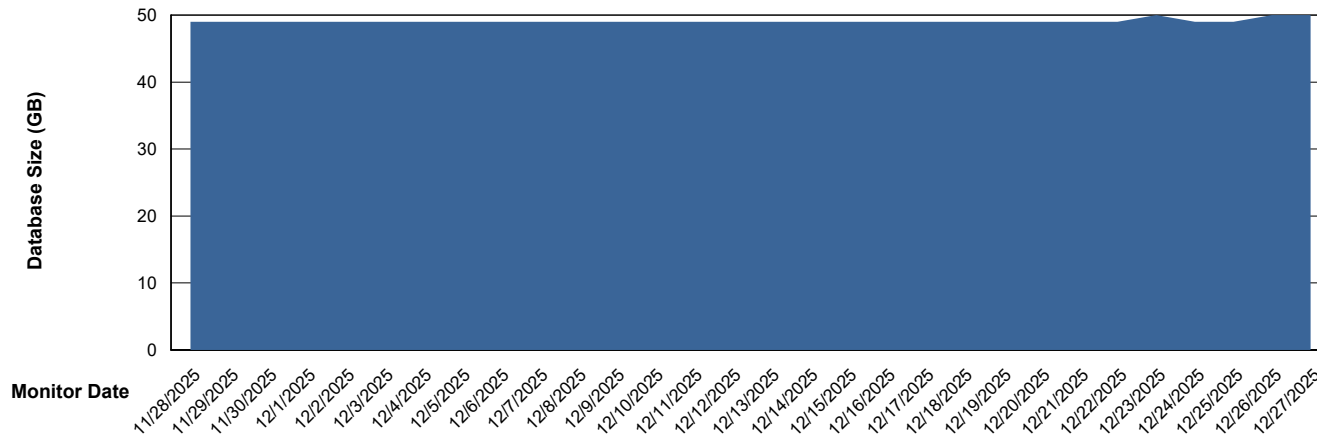
DATABASE SIZE GLG_PRD_GLGSPABSAIO01_ABS1

Database growth over last month



DATABASE SIZE GLG_PRD_GLGSPABSBI2_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Database Tablespace GLG_PRD_GLGSPABSAIO01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 12/27/2025 | ABSDATA | 106 | 89 | 16 |
| | INDX | 32 | 22 | 31 |
| 12/26/2025 | ABSDATA | 106 | 89 | 16 |
| | INDX | 32 | 22 | 31 |
| 12/25/2025 | ABSDATA | 106 | 89 | 16 |
| | INDX | 32 | 22 | 31 |
| 12/24/2025 | ABSDATA | 106 | 89 | 16 |
| | INDX | 32 | 22 | 31 |
| 12/23/2025 | ABSDATA | 106 | 88 | 17 |
| | INDX | 32 | 22 | 31 |
| 12/22/2025 | ABSDATA | 106 | 88 | 17 |
| | INDX | 32 | 22 | 32 |
| 12/21/2025 | ABSDATA | 106 | 88 | 17 |
| | INDX | 32 | 22 | 32 |

Weekly SLA Customer Report

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 Database ID 221



Database Tablespace GLG_PRD_GLGSPABSBI2_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 12/27/2025 | ABSDATA | 55 | 22 | 60 |
| | INDX | 54 | 13 | 76 |
| 12/26/2025 | ABSDATA | 55 | 22 | 60 |
| | INDX | 54 | 13 | 76 |
| 12/25/2025 | ABSDATA | 55 | 22 | 60 |
| | INDX | 54 | 13 | 76 |
| 12/24/2025 | ABSDATA | 55 | 22 | 60 |
| | INDX | 54 | 13 | 76 |
| 12/23/2025 | ABSDATA | 55 | 22 | 60 |
| | INDX | 54 | 13 | 76 |
| 12/22/2025 | ABSDATA | 55 | 22 | 60 |
| | INDX | 54 | 13 | 76 |
| 12/21/2025 | ABSDATA | 55 | 22 | 60 |
| | INDX | 54 | 13 | 76 |

BI last ETL error for GLG_PRD_GLGSPABSBI2_ABS1

| | |
|-----------------|------|
| Sun, 21-12-2025 | None |
| Tue, 23-12-2025 | None |
| Wed, 24-12-2025 | None |
| Fri, 26-12-2025 | None |
| Thu, 25-12-2025 | None |
| Mon, 22-12-2025 | None |
| Sat, 27-12-2025 | None |

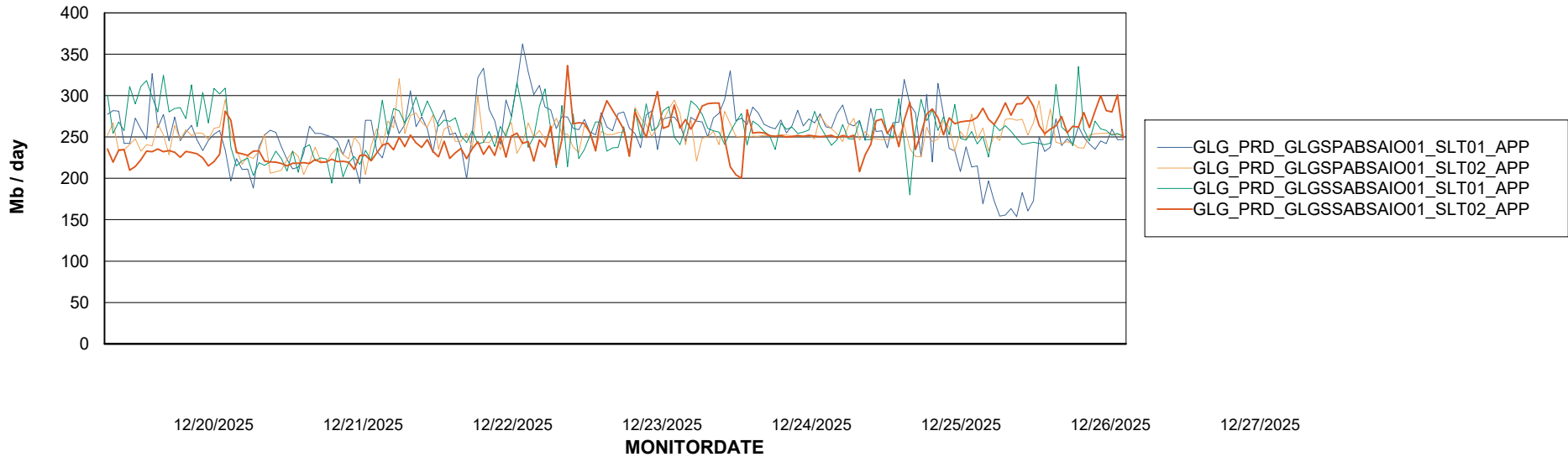
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Customer GLG_Production
Database ID 221

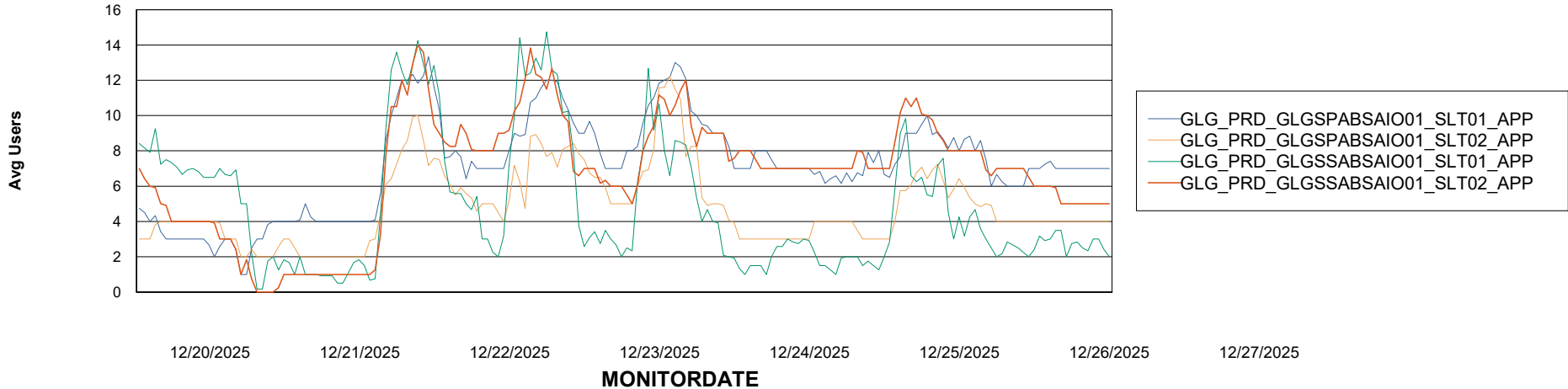


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



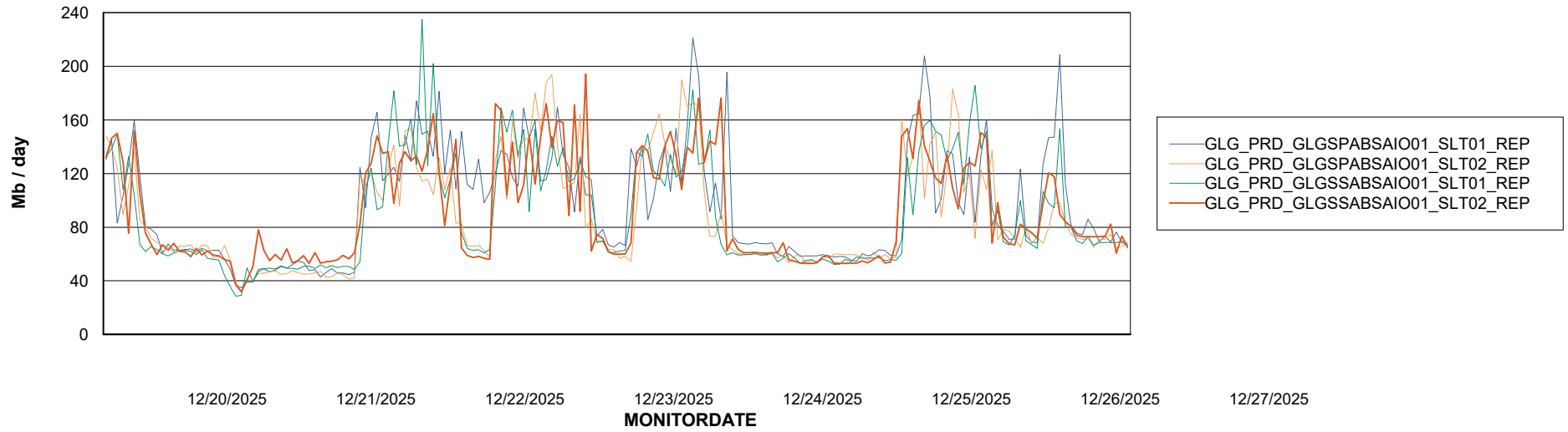
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



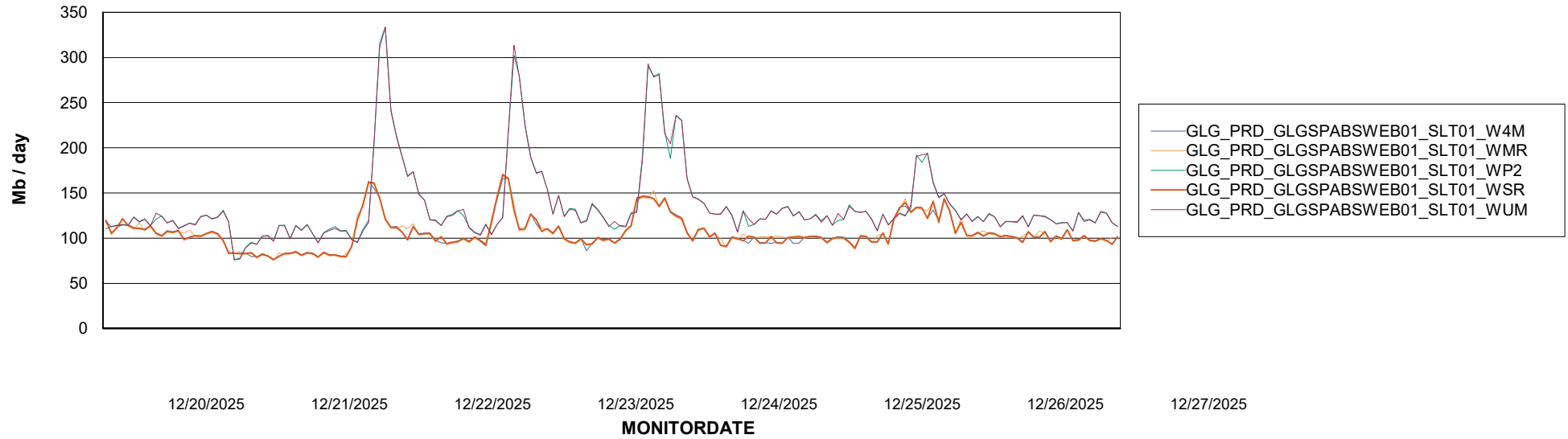
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ABSSolute Web Component Services

Avg memory used per ABS Web component

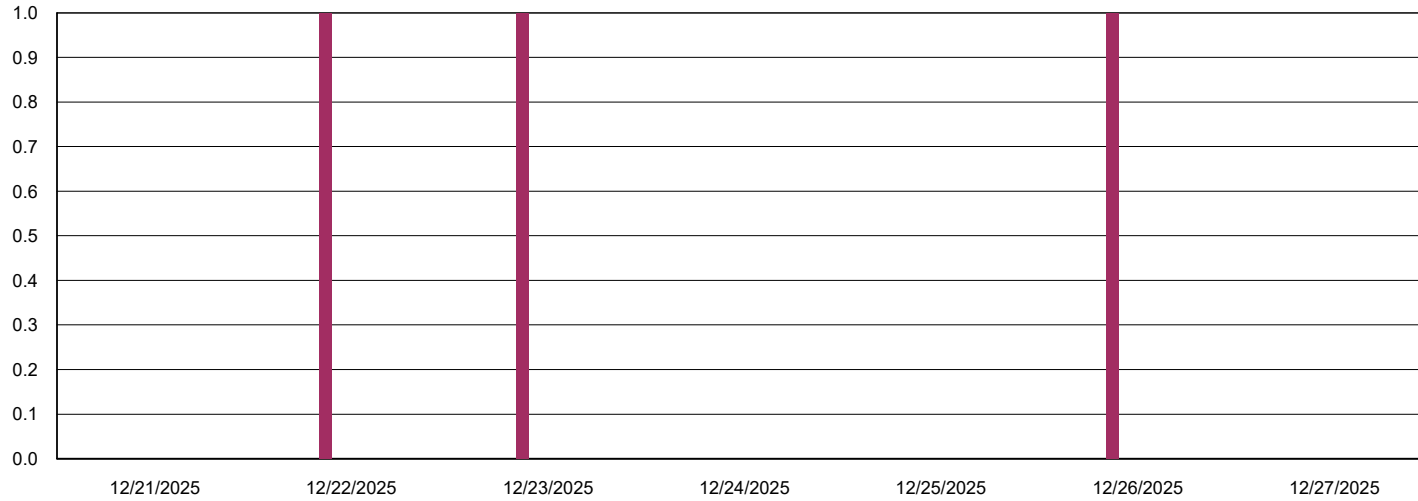


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Customer: GLG_Production
Database ID: 221



Disaster per ABS component



- GLG_PRD_GLGSPABSAIO01_SLT01_APP
- GLG_PRD_GLGSPABSAIO01_SLT01_REP
- GLG_PRD_GLGSPABSAIO01_SLT02_APP
- GLG_PRD_GLGSPABSAIO01_SLT02_REP
- GLG_PRD_GLGSPABSWEB01_SLT01_W4M
- GLG_PRD_GLGSPABSWEB01_SLT01_WMR
- GLG_PRD_GLGSPABSWEB01_SLT01_WP2
- GLG_PRD_GLGSPABSWEB01_SLT01_WSR
- GLG_PRD_GLGSPABSWEB01_SLT01_WUM
- GLG_PRD_GLGSSABSAIO01_SLT01_APP
- GLG_PRD_GLGSSABSAIO01_SLT01_REP
- GLG_PRD_GLGSSABSAIO01_SLT02_APP
- GLG_PRD_GLGSSABSAIO01_SLT02_REP