

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
12/20/2025	23	44	34	80	100	20	37	1	1	98
12/19/2025	23	44	34	80	100	20	37	1	1	98
12/18/2025	23	44	34	80	100	20	37	1	1	98
12/17/2025	23	44	34	80	100	20	37	1	1	98
12/16/2025	24	44	34	80	100	20	37	1	1	98
12/15/2025	24	44	33	80	100	20	37	1	1	98
12/14/2025	24	44	33	80	100	20	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
12/20/2025	15	39	33	86	100	14	37	1	1	99
12/19/2025	15	39	33	86	100	14	37	1	1	99
12/18/2025	15	39	33	86	100	14	37	1	1	99
12/17/2025	15	39	33	86	100	14	37	1	1	99
12/16/2025	15	39	33	86	100	14	37	1	1	99
12/15/2025	15	39	33	86	100	14	37	1	1	99
12/14/2025	15	39	33	86	100	14	37	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/20/2025	18	44	36	36	1	1	43	100	57	43
12/19/2025	18	44	36	36	1	1	43	100	57	43
12/18/2025	18	44	36	36	1	1	43	100	57	43
12/17/2025	18	44	36	36	1	1	43	100	57	43
12/16/2025	19	44	36	36	1	1	43	100	57	43
12/15/2025	19	44	36	36	1	1	43	100	57	43
12/14/2025	19	44	36	36	1	1	43	100	57	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/20/2025	23	44	34	36	1	1	66	100	34	17
12/19/2025	23	44	34	36	1	1	66	100	34	17
12/18/2025	23	44	34	36	1	1	66	100	34	17
12/17/2025	23	44	34	36	1	1	66	100	34	17
12/16/2025	23	44	34	36	1	1	66	100	34	17
12/15/2025	23	44	34	36	1	1	66	100	34	17
12/14/2025	23	44	34	36	1	1	66	100	34	17

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/20/2025	20	44	35	36	1	1	76	100	24	38
12/19/2025	20	44	35	36	1	1	76	100	24	38
12/18/2025	20	44	35	36	1	1	76	100	24	38
12/17/2025	20	44	35	36	1	1	76	100	24	38
12/16/2025	20	44	35	36	1	1	76	100	24	38
12/15/2025	21	44	35	36	1	1	76	100	24	38
12/14/2025	21	44	35	36	1	1	76	100	24	38

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
12/20/2025	51	39	19	38	1	1	99	10	0
12/19/2025	51	39	19	38	1	1	99	10	0
12/18/2025	51	39	19	38	1	1	99	10	0
12/17/2025	51	39	19	38	1	1	99	10	0
12/16/2025	51	39	19	38	1	1	99	10	0
12/15/2025	52	39	19	38	1	1	99	10	0
12/14/2025	52	39	19	38	1	1	99	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	28	90	65
12/19/2025	28	90	65
12/18/2025	28	90	65
12/17/2025	28	90	65
12/16/2025	28	90	65
12/15/2025	28	90	65
12/14/2025	28	90	65

Harddisk Usage shl-winman2-ash

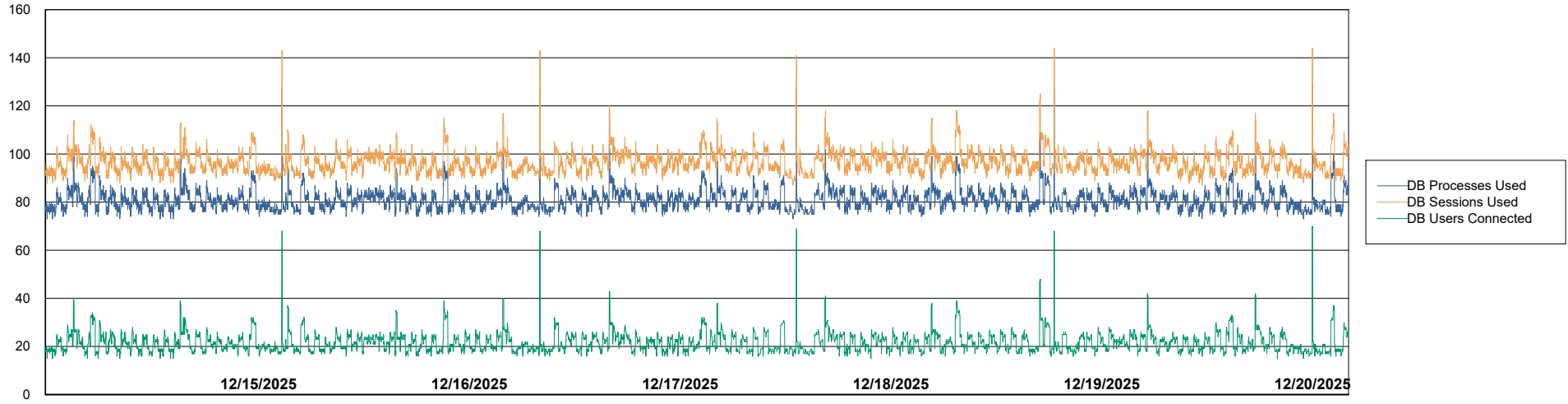
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	33	60	40
12/19/2025	34	60	40
12/18/2025	34	60	40
12/17/2025	32	60	41
12/16/2025	30	60	42
12/15/2025	30	60	42
12/14/2025	30	60	42

# Weekly SLA Customer Report

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Database Performance SHL-BI-ASH\_PROD\_ABS1

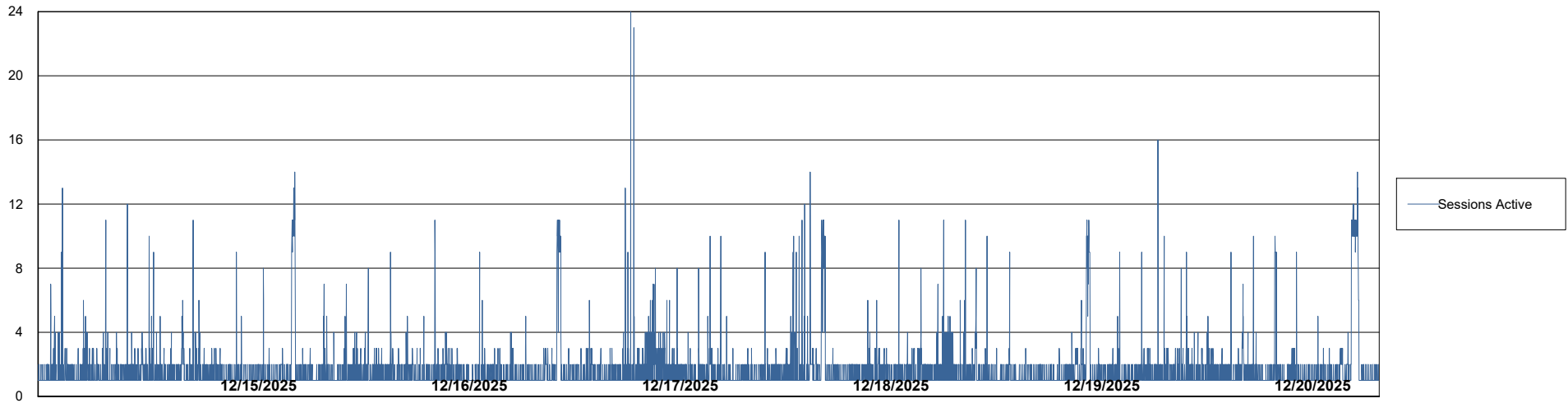
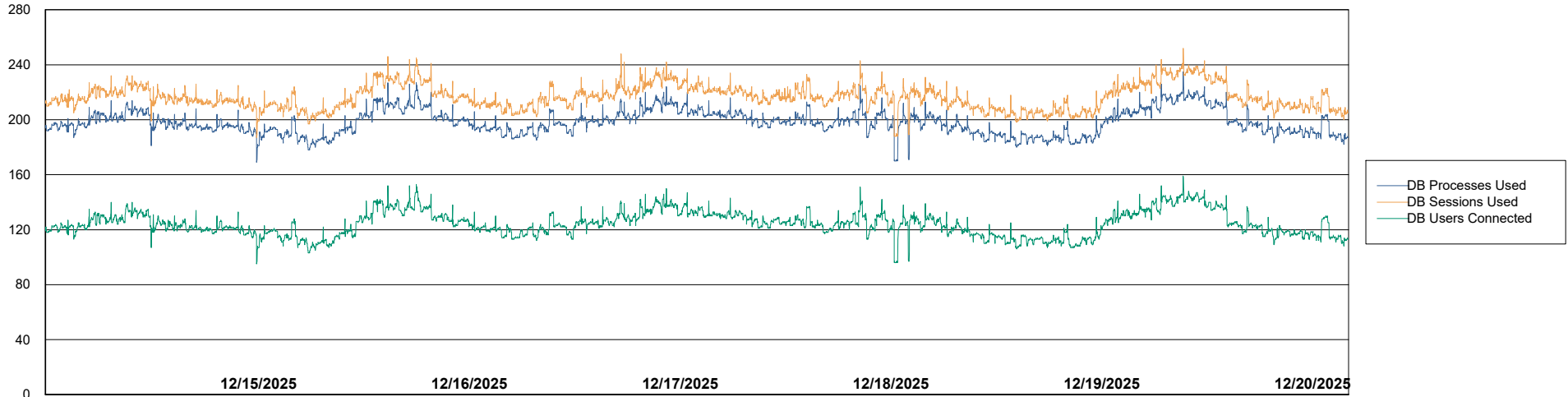


# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



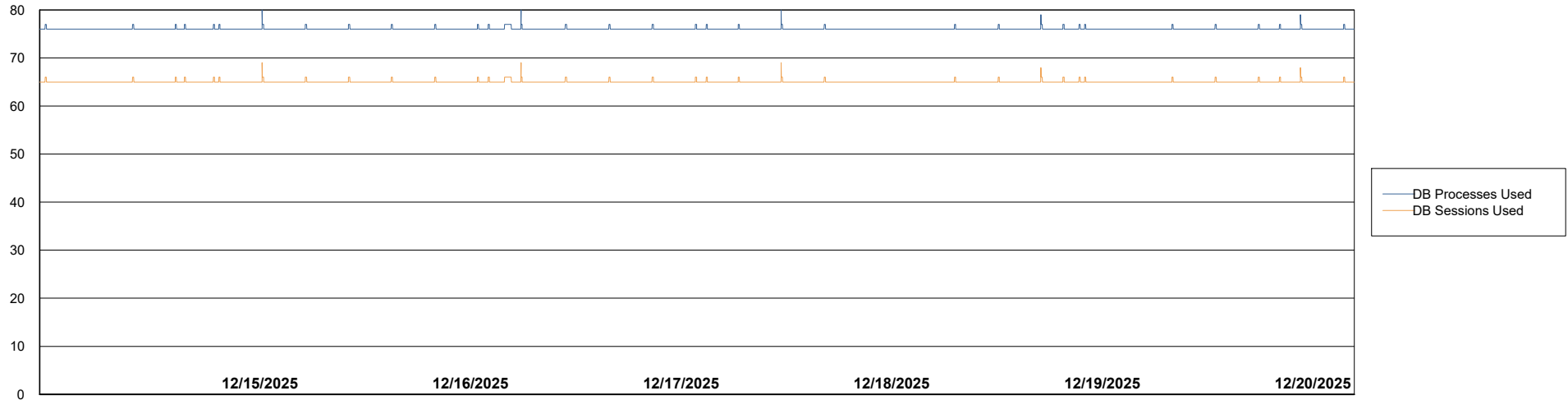
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0



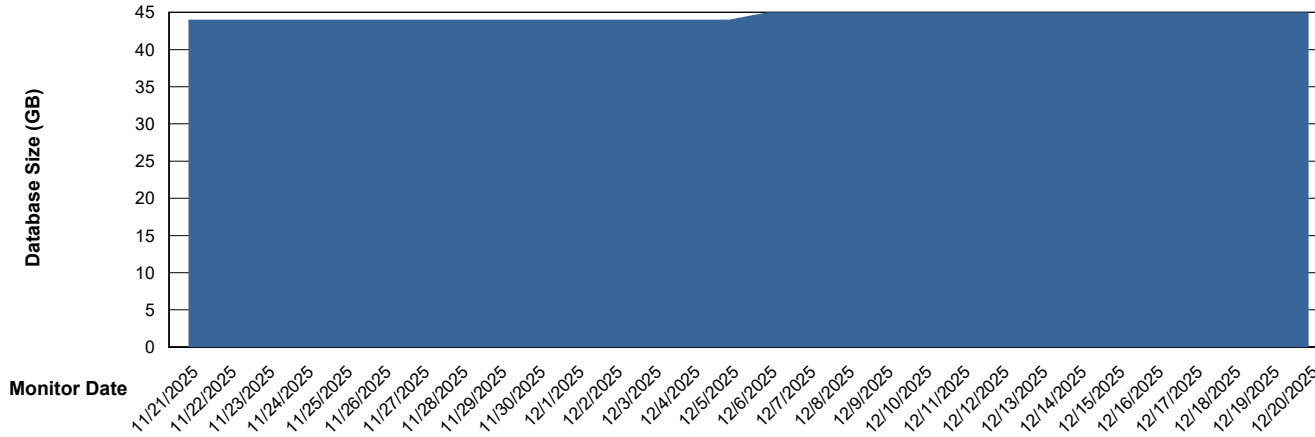
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Customer SHL OCI ASH Production  
Database ID 182



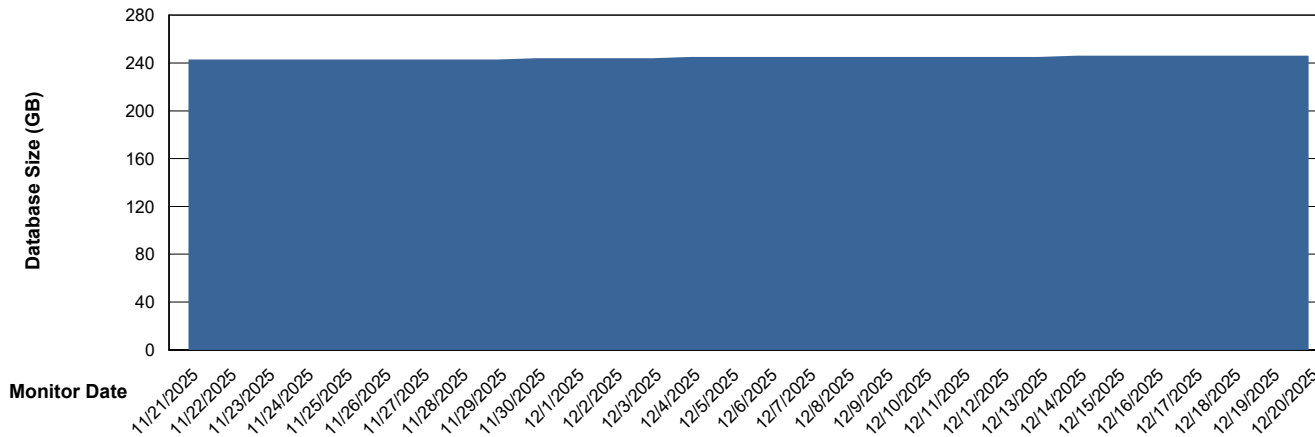
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/20/2025	ABSDATA	30	19	36
	INDX	35	20	44
12/19/2025	ABSDATA	30	19	36
	INDX	35	20	44
12/18/2025	ABSDATA	30	19	36
	INDX	35	20	44
12/17/2025	ABSDATA	30	19	36
	INDX	35	20	45
12/16/2025	ABSDATA	30	19	36
	INDX	35	20	45
12/15/2025	ABSDATA	30	19	37
	INDX	35	20	45
12/14/2025	ABSDATA	30	19	37
	INDX	35	20	45

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Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/20/2025	ABSDATA	123	103	17
	INDX	136	113	17
12/19/2025	ABSDATA	123	103	17
	INDX	136	113	17
12/18/2025	ABSDATA	123	103	17
	INDX	136	113	17
12/17/2025	ABSDATA	123	103	17
	INDX	134	113	16
12/16/2025	ABSDATA	123	103	17
	INDX	134	113	16
12/15/2025	ABSDATA	123	103	17
	INDX	134	113	16
12/14/2025	ABSDATA	123	103	17
	INDX	134	112	16

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Wed, 17-12-2025	None
Sat, 20-12-2025	None
Sun, 14-12-2025	None
Tue, 16-12-2025	None
Fri, 19-12-2025	None
Mon, 15-12-2025	None
Thu, 18-12-2025	None

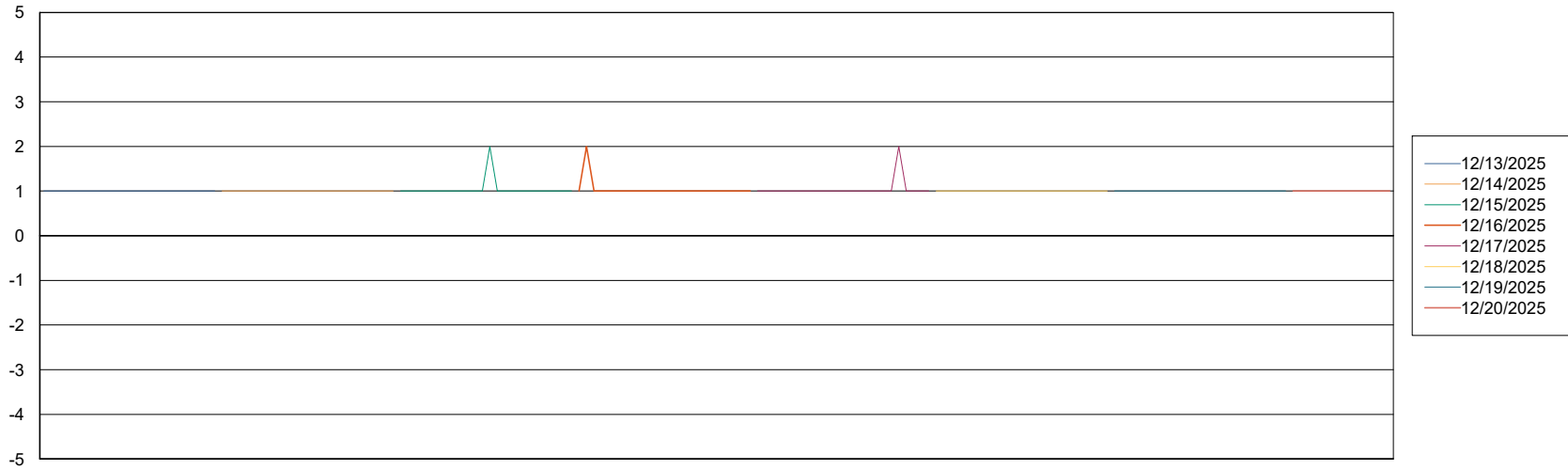
# Weekly SLA Customer Report

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Standby Database Health SHL OCI ASH Production

### Recovery lag for last 7 days



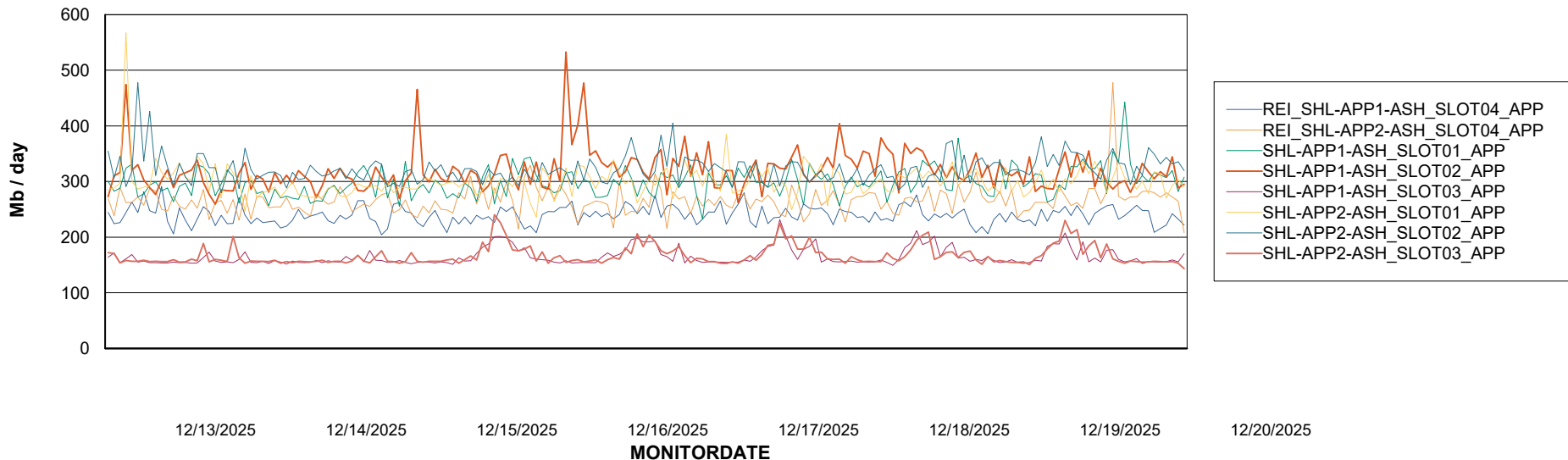
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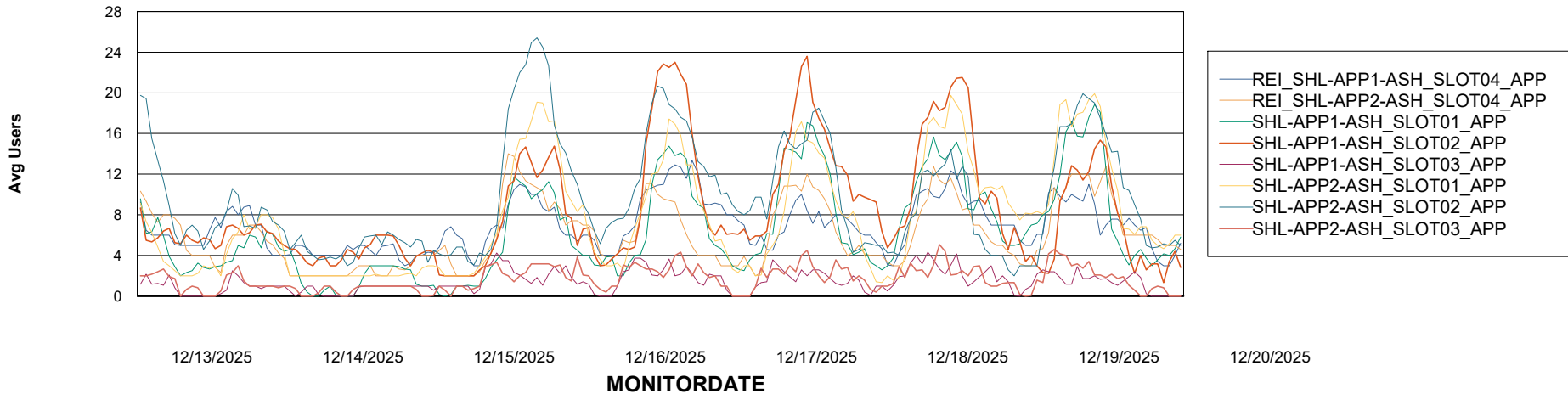


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



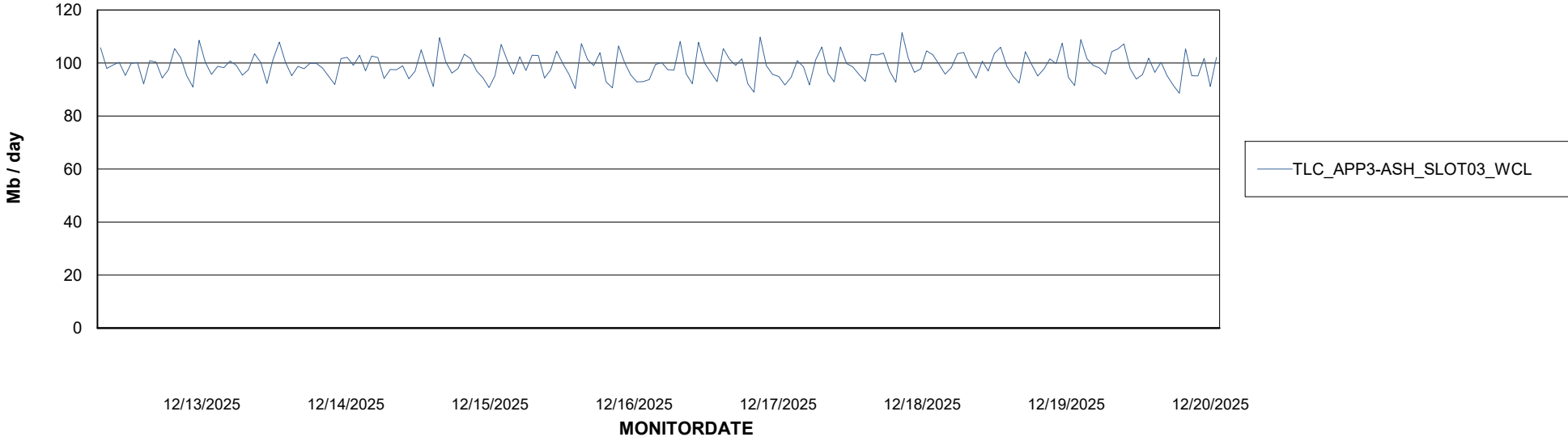
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## ABSSolute Application Server Services

### Avg memory used per ABS Web component



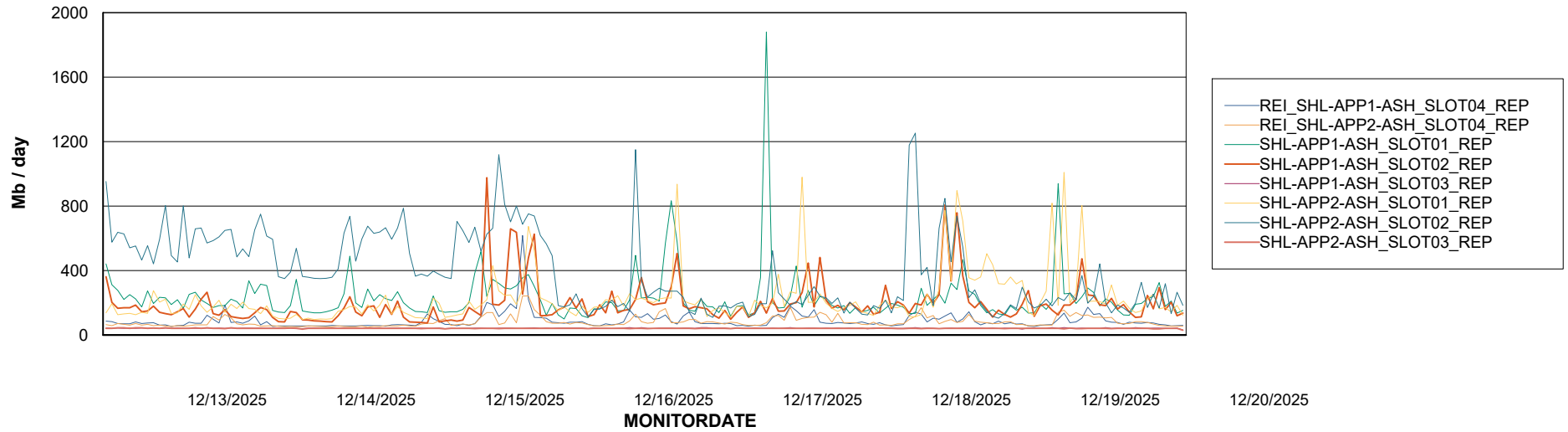
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



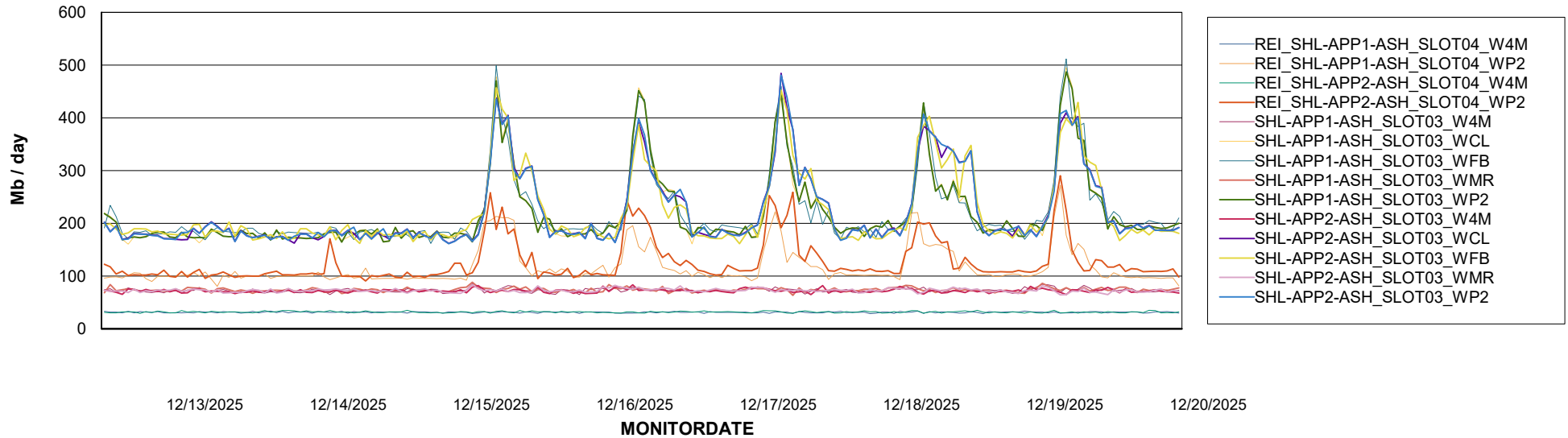
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

