

Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Harddisk Usage SGS_PRD_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	36	199	127
12/19/2025	36	199	127
12/18/2025	36	199	127
12/17/2025	36	199	127
12/16/2025	36	199	127
12/15/2025	37	199	127
12/14/2025	37	199	127

Harddisk Usage SGS_PRD_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	48	199	104
12/19/2025	48	199	104
12/18/2025	48	199	104
12/17/2025	48	199	104
12/16/2025	48	199	104
12/15/2025	48	199	104
12/14/2025	48	199	104

Weekly SLA Customer Report

Customer SGS_Production
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Harddisk Usage SGS_PRD_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/20/2025	23	127	97	35	600	390
12/19/2025	23	127	97	35	600	388
12/18/2025	23	127	97	35	600	388
12/17/2025	23	127	97	35	600	388
12/16/2025	23	127	97	35	600	388
12/15/2025	23	127	97	35	600	391
12/14/2025	23	127	97	35	600	391

Harddisk Usage SGS_PRD_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/20/2025	45	126	69	19	1,127	912
12/19/2025	45	126	69	20	1,127	904
12/18/2025	45	126	69	20	1,127	904
12/17/2025	45	126	69	20	1,127	904
12/16/2025	45	126	69	20	1,127	904
12/15/2025	45	126	69	20	1,127	904
12/14/2025	45	126	69	20	1,127	904

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Harddisk Usage SGS_PRD_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/20/2025	42	126	73	33	1,127	759
12/19/2025	42	126	73	33	1,127	760
12/18/2025	42	126	73	32	1,127	761
12/17/2025	42	126	73	32	1,127	761
12/16/2025	42	126	73	32	1,127	761
12/15/2025	42	126	73	33	1,127	761
12/14/2025	42	126	73	32	1,127	761

Harddisk Usage SGS_PRD_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	77	199	46
12/19/2025	77	199	46
12/18/2025	77	199	46
12/17/2025	77	199	46
12/16/2025	77	199	46
12/15/2025	77	199	46
12/14/2025	77	199	46

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Harddisk Usage SGS_PRD_ABS-WEB17

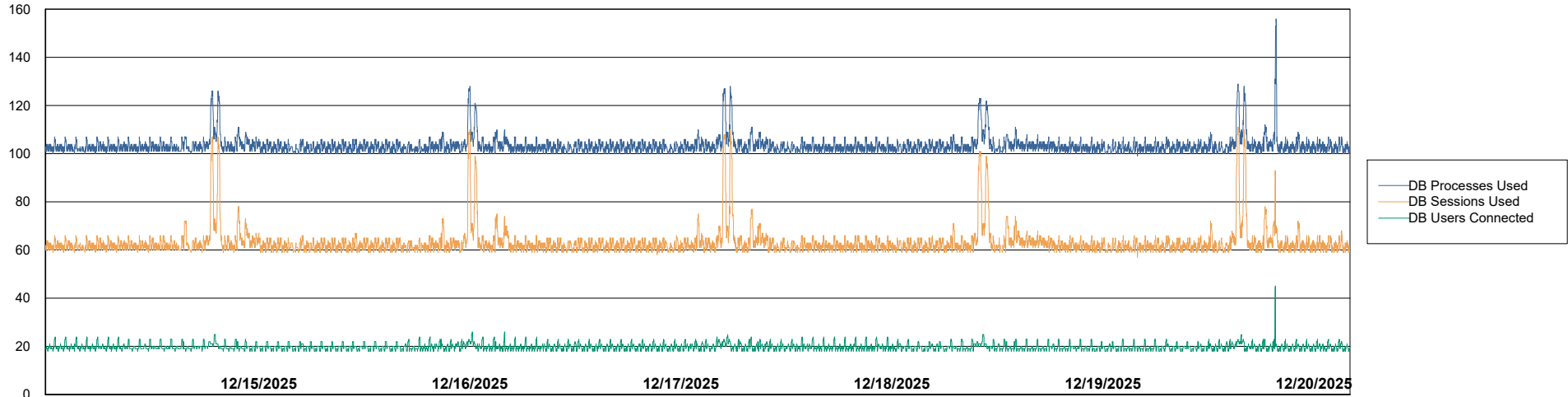
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	80	199	40
12/19/2025	80	199	40
12/18/2025	80	199	40
12/17/2025	80	199	40
12/16/2025	80	199	40
12/15/2025	80	199	40
12/14/2025	80	199	40

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Database Performance SGS_PRD_ABS-BI02_ABS1

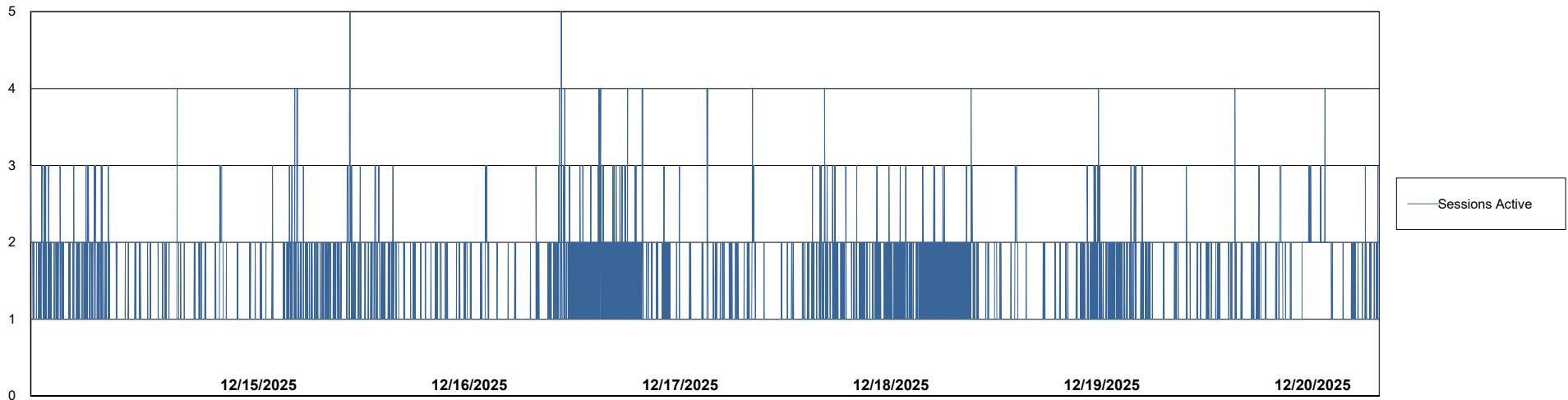
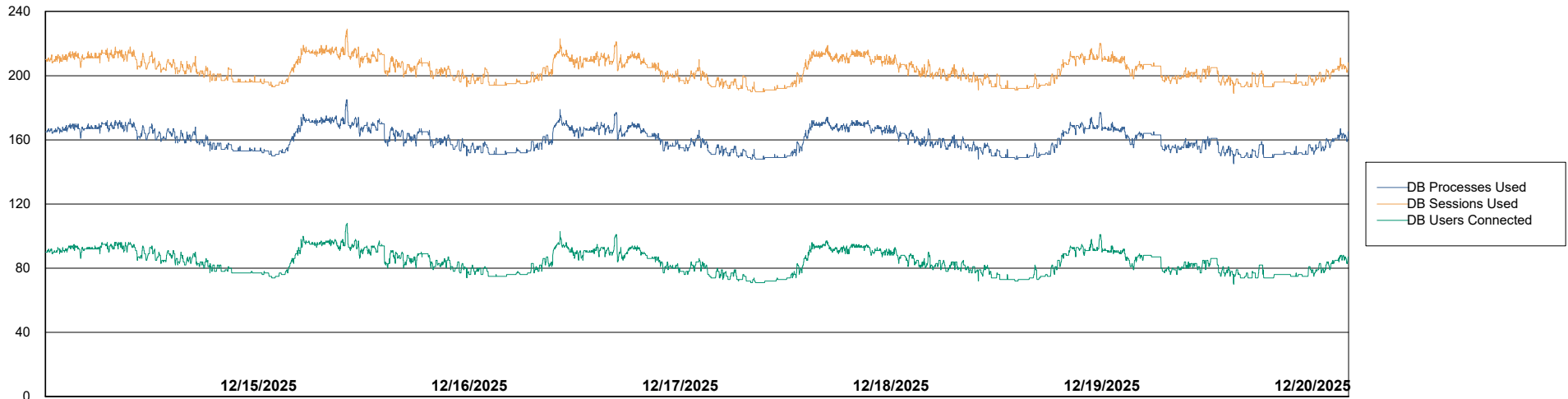


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Database Performance SGS_PRD_ABS-DB16_ABS1



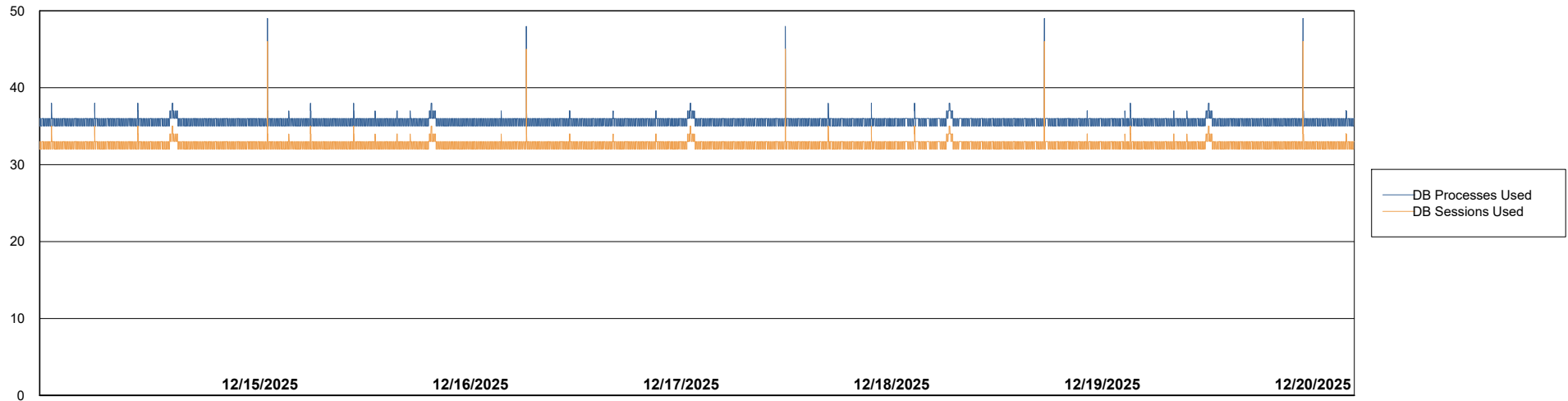
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Database Performance SGS_PRD_ABS-DB17_HSBABS1

DB Processes Max 1,000



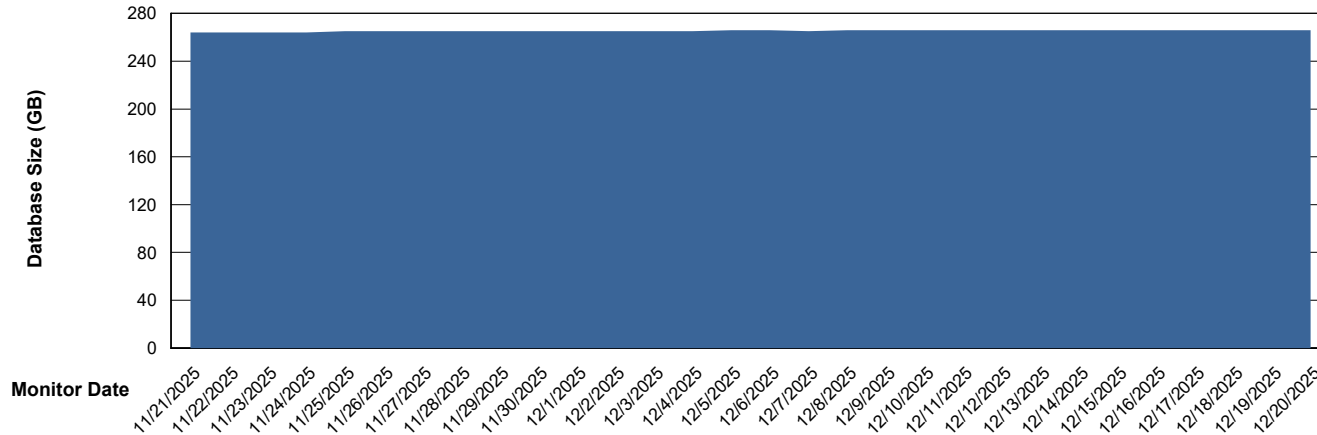
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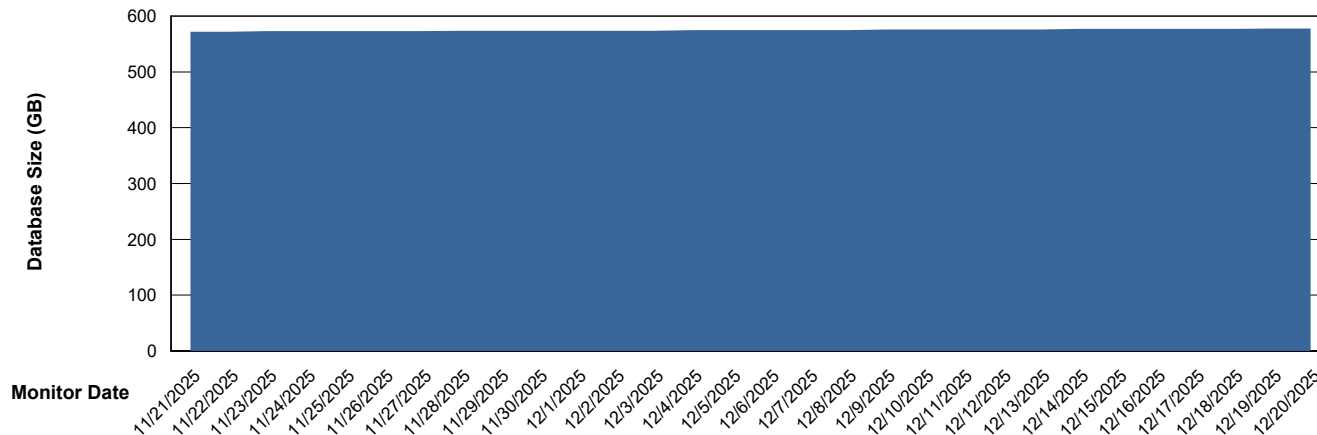
DATABASE SIZE SGS_PRD_ABS-BI02_ABS1

Database growth over last month



DATABASE SIZE SGS_PRD_ABS-DB16_ABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace SGS_PRD_ABS-BI02_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/20/2025	ABSDATA	154	125	19
	INDX	170	140	18
12/19/2025	ABSDATA	154	125	19
	INDX	170	140	18
12/18/2025	ABSDATA	154	125	19
	INDX	170	140	18
12/17/2025	ABSDATA	154	125	19
	INDX	170	140	18
12/16/2025	ABSDATA	154	125	19
	INDX	170	140	18
12/15/2025	ABSDATA	154	125	19
	INDX	170	139	18
12/14/2025	ABSDATA	154	125	19
	INDX	170	139	18

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Database Tablespace SGS_PRD_ABS-DB16_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/20/2025	ABSDATA	224	184	18
	INDX	446	373	16
12/19/2025	ABSDATA	224	184	18
	INDX	446	373	16
12/18/2025	ABSDATA	224	184	18
	INDX	446	373	16
12/17/2025	ABSDATA	224	184	18
	INDX	446	372	16
12/16/2025	ABSDATA	224	184	18
	INDX	446	372	17
12/15/2025	ABSDATA	224	184	18
	INDX	446	372	17
12/14/2025	ABSDATA	224	184	18
	INDX	446	372	17

BI Status and last ETL error for SGS_PRD_ABS-BI02_ABS1

	Mon 15/12/2025	Tue 16/12/2025	Wed 17/12/2025	Thu 18/12/2025	Fri 19/12/2025	Sat 20/12/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
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Fri, 19-12-2025	None
Sun, 14-12-2025	None
Wed, 17-12-2025	None
Thu, 18-12-2025	None
Mon, 15-12-2025	None
Sat, 20-12-2025	None
Tue, 16-12-2025	None
Sat, 20-12-2025	None
Thu, 18-12-2025	None
Fri, 19-12-2025	None
Wed, 17-12-2025	None
Tue, 16-12-2025	None
Sun, 14-12-2025	None
Mon, 15-12-2025	None

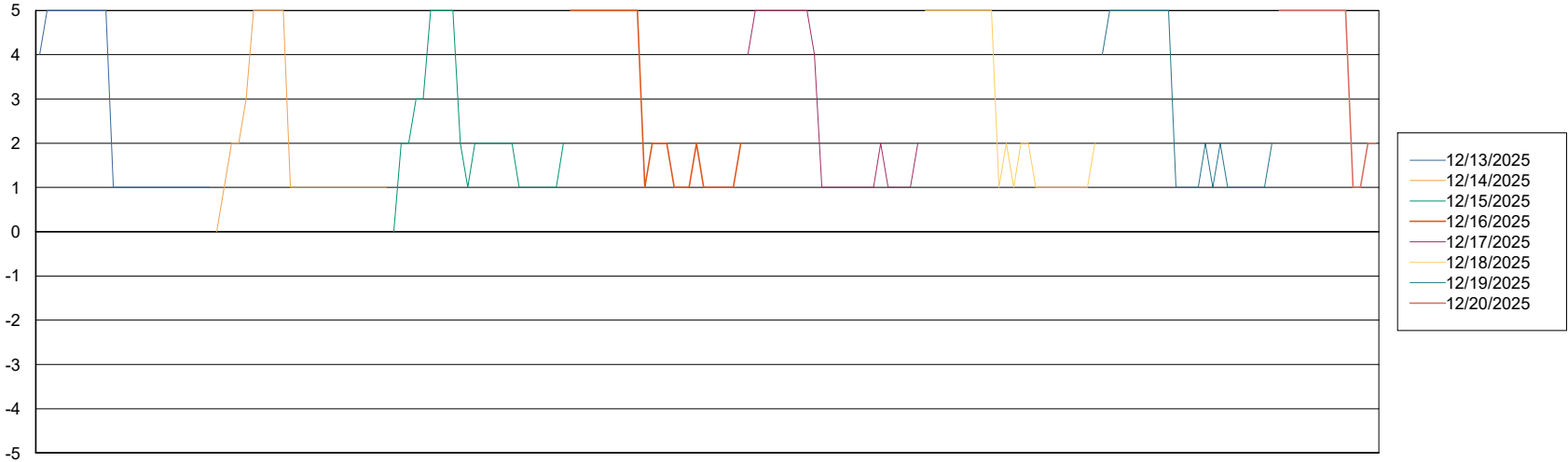
Weekly SLA Customer Report

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Standby Database Health SGS_Production

Recovery lag for last 7 days



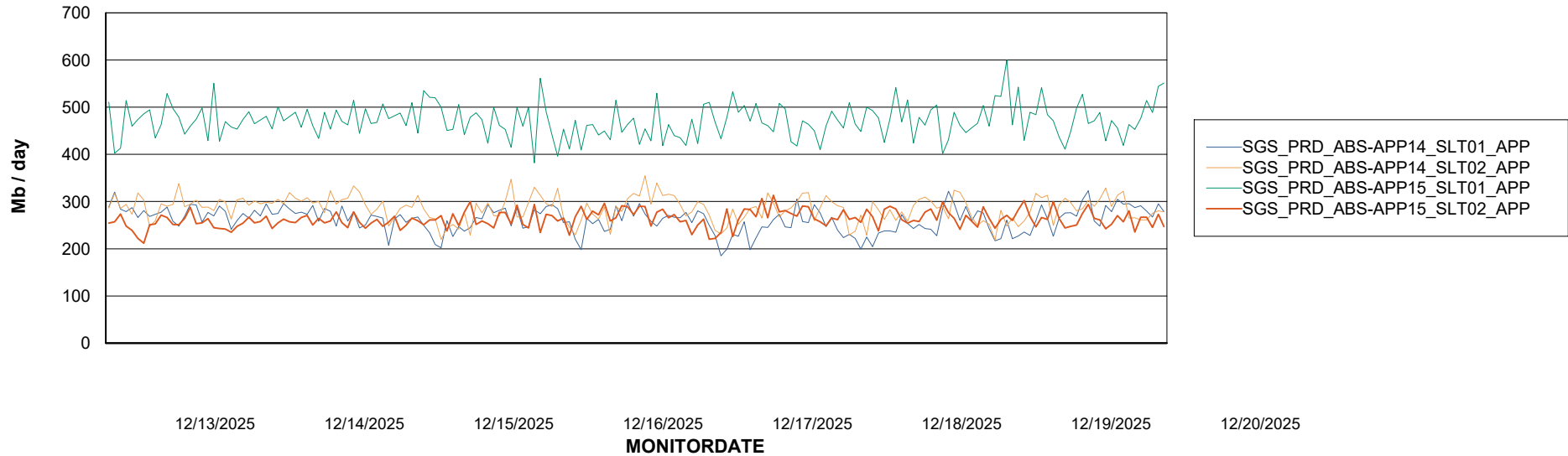
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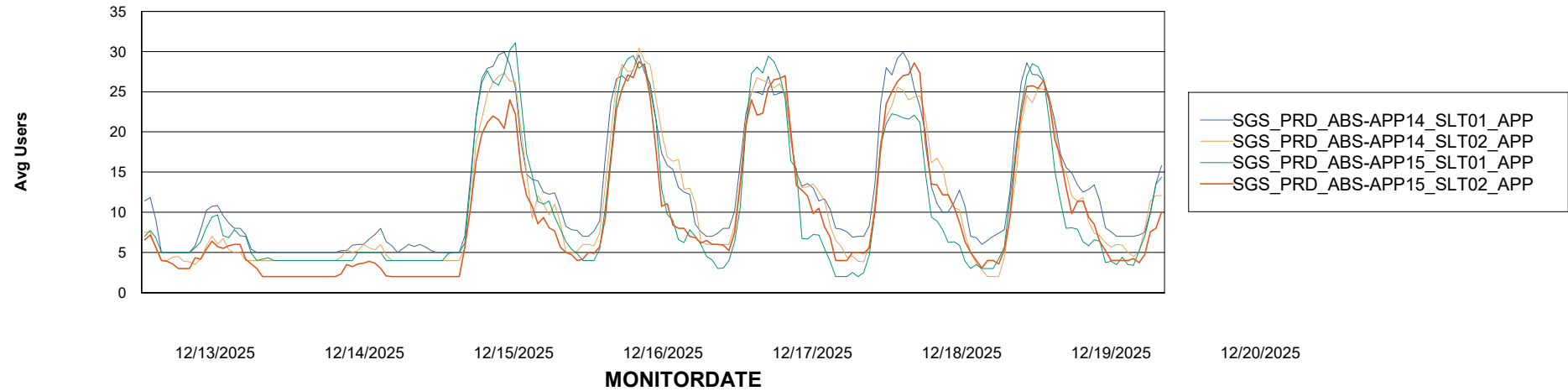


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



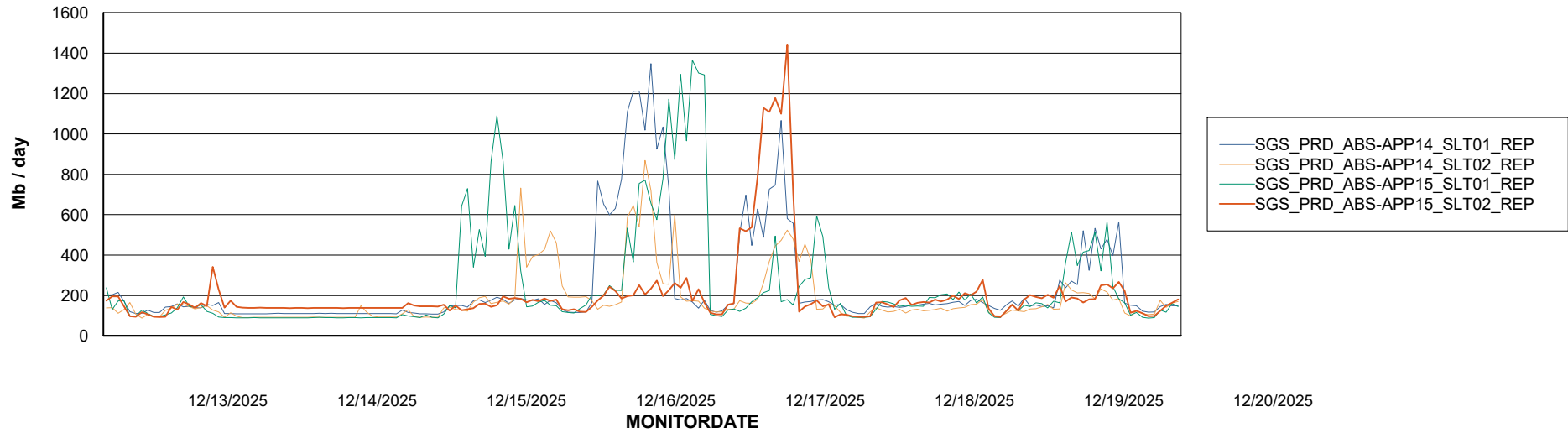
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



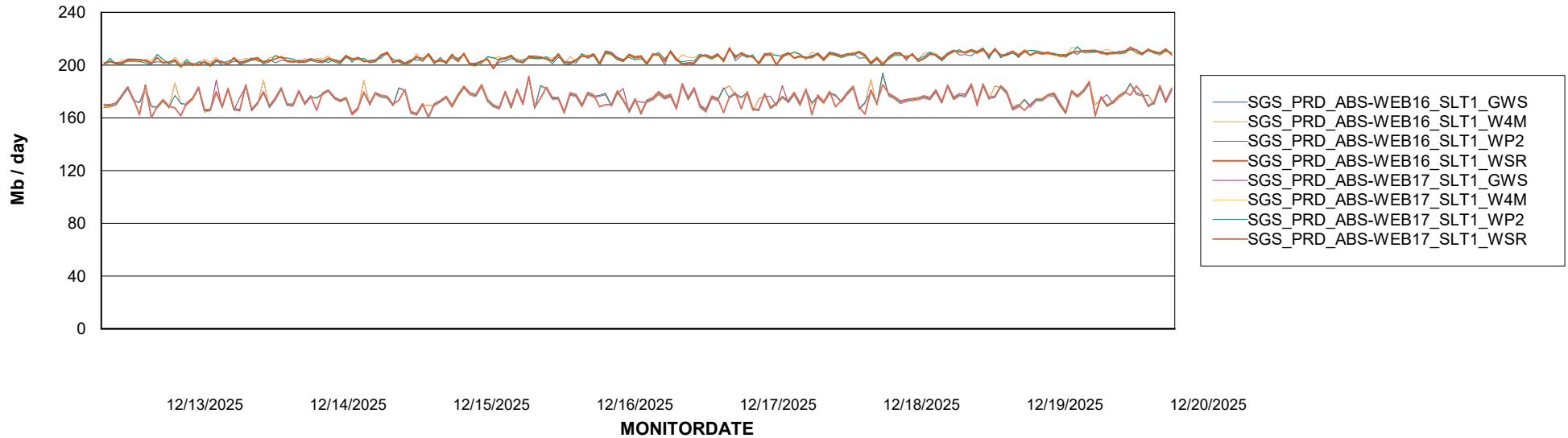
Weekly SLA Customer Report

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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SGS_Production
Database ID 224



Disaster per ABS component

