

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/20/2025	26	149	111	15	900	769
12/19/2025	26	149	111	15	900	762
12/18/2025	26	149	111	15	900	762
12/17/2025	26	149	111	15	900	762
12/16/2025	26	149	111	15	900	762
12/15/2025	26	149	111	15	900	762
12/14/2025	26	149	110	15	900	762

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	48	89	47
12/19/2025	48	89	47
12/18/2025	46	89	48
12/17/2025	46	89	48
12/16/2025	46	89	48
12/15/2025	46	89	48
12/14/2025	46	89	48

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	60	79	32
12/19/2025	60	79	32
12/18/2025	60	79	32
12/17/2025	60	79	32
12/16/2025	60	79	32
12/15/2025	60	79	32
12/14/2025	60	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	33	79	53
12/19/2025	33	79	53
12/18/2025	33	79	53
12/17/2025	33	79	53
12/16/2025	33	79	53
12/15/2025	33	79	53
12/14/2025	33	79	53

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	32	149	102
12/19/2025	32	149	102
12/18/2025	32	149	102
12/17/2025	32	149	102
12/16/2025	32	149	102
12/15/2025	32	149	102
12/14/2025	32	149	102

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/20/2025	33	149	100	22	1,997	1,551
12/19/2025	33	149	100	22	1,997	1,551
12/18/2025	33	149	100	22	1,997	1,552
12/17/2025	33	149	100	22	1,997	1,552
12/16/2025	33	149	100	22	1,997	1,552
12/15/2025	33	149	100	22	1,997	1,552
12/14/2025	33	149	100	22	1,997	1,551

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/20/2025	55	199	90	22	1,997	1,556	68	500	162
12/19/2025	55	199	90	22	1,997	1,556	71	500	144
12/18/2025	55	199	90	22	1,997	1,556	71	500	145
12/17/2025	55	199	90	22	1,997	1,556	74	500	128
12/16/2025	55	199	90	22	1,997	1,556	68	500	161
12/15/2025	55	199	90	22	1,997	1,557	71	500	143
12/14/2025	55	199	90	22	1,997	1,560	71	500	146

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	62	79	30
12/19/2025	62	79	30
12/18/2025	60	79	32
12/17/2025	60	79	32
12/16/2025	59	79	32
12/15/2025	59	79	32
12/14/2025	59	79	32

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	57	79	34
12/19/2025	57	79	34
12/18/2025	57	79	34
12/17/2025	57	79	34
12/16/2025	57	79	34
12/15/2025	57	79	34
12/14/2025	57	79	34

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	29	149	106
12/19/2025	29	149	106
12/18/2025	29	149	106
12/17/2025	29	149	106
12/16/2025	29	149	105
12/15/2025	29	149	106
12/14/2025	29	149	105

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

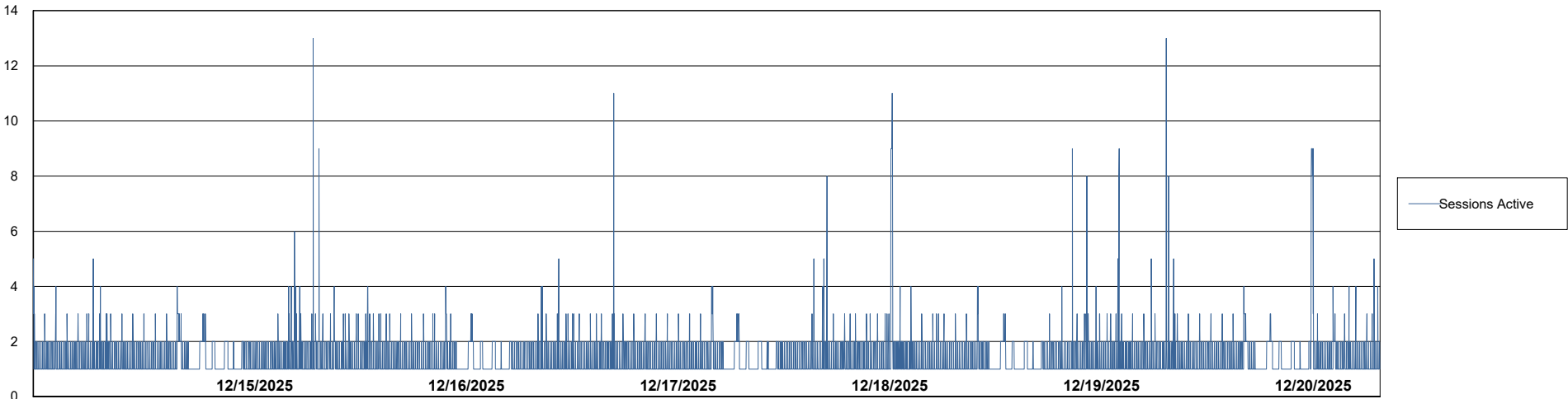
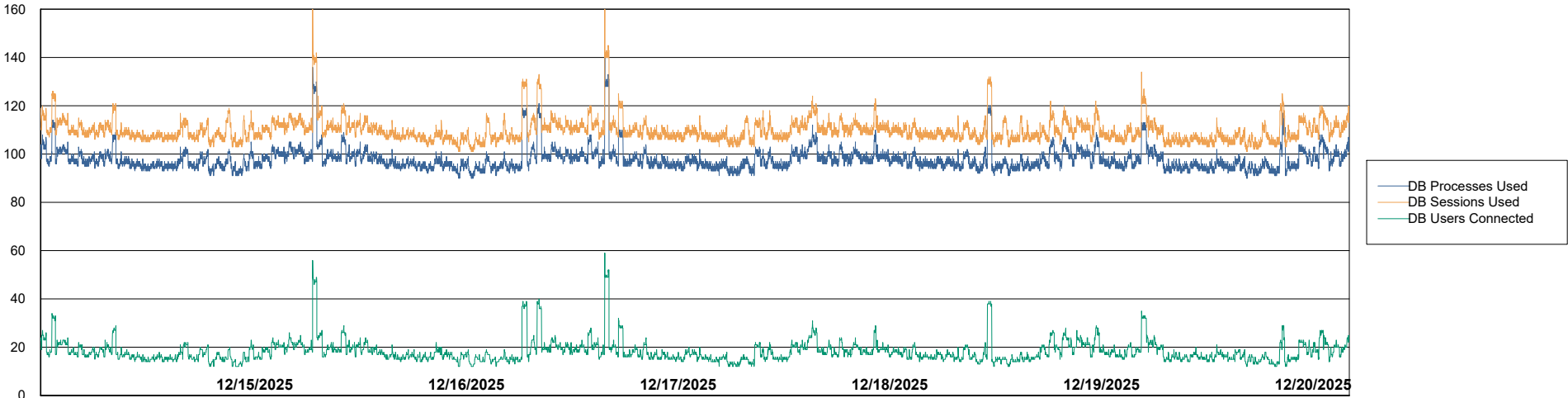
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/20/2025	46	149	80
12/19/2025	46	149	80
12/18/2025	46	149	80
12/17/2025	46	149	80
12/16/2025	46	149	80
12/15/2025	46	149	80
12/14/2025	46	149	80

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1



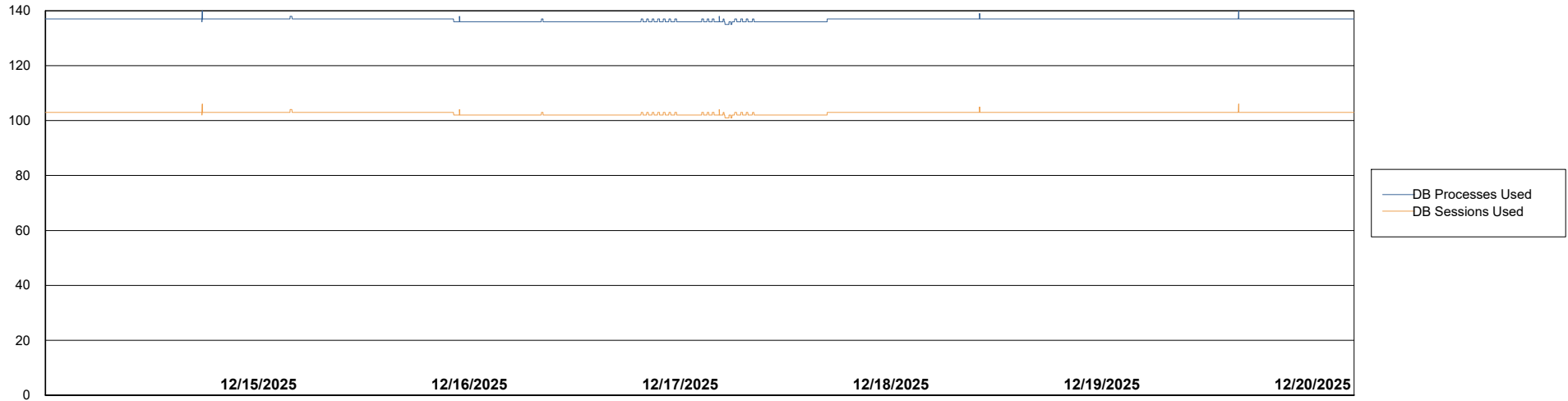
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000

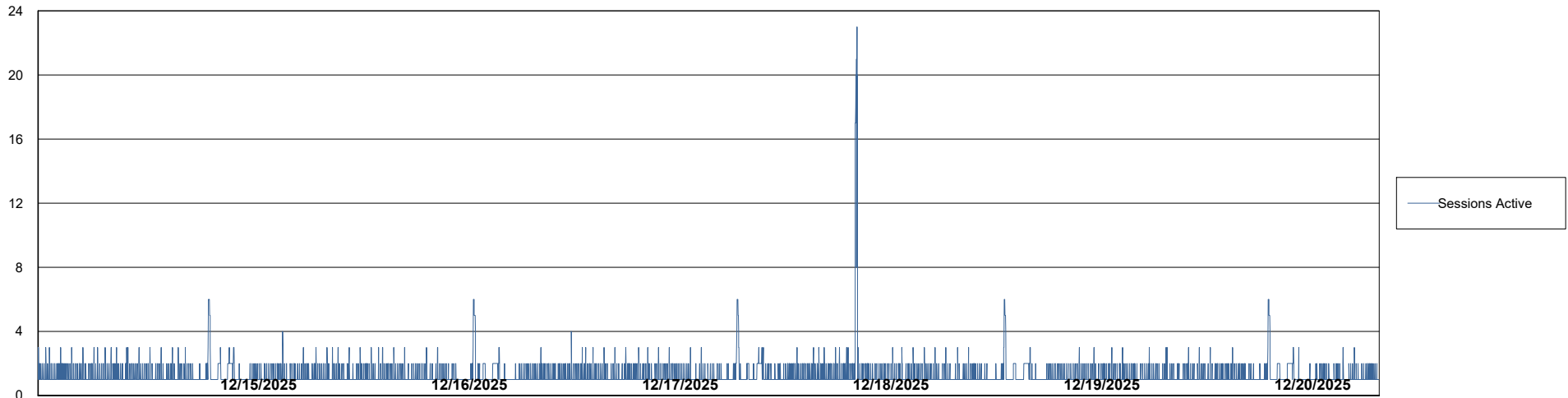
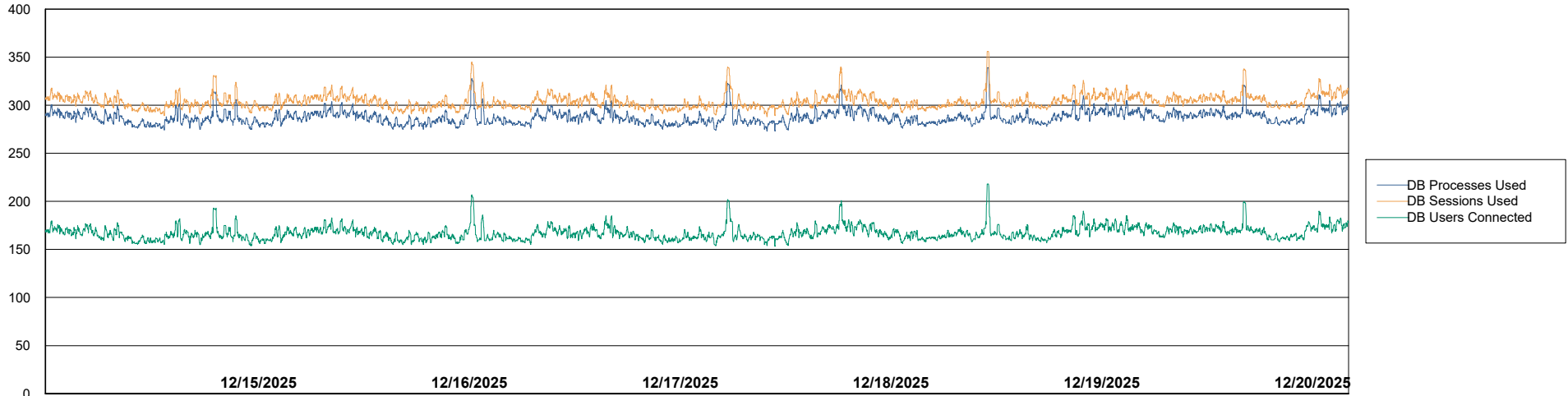


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



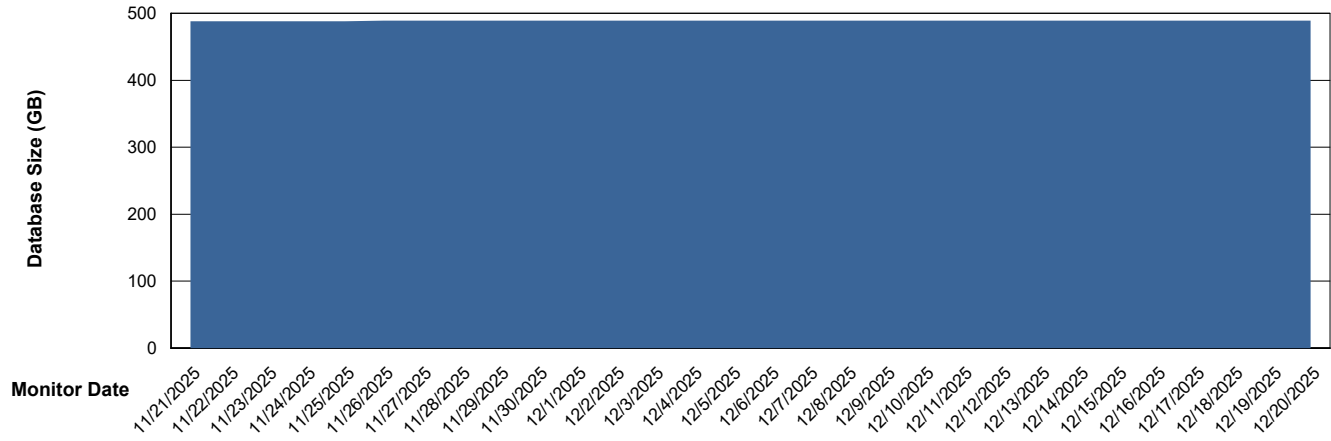
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



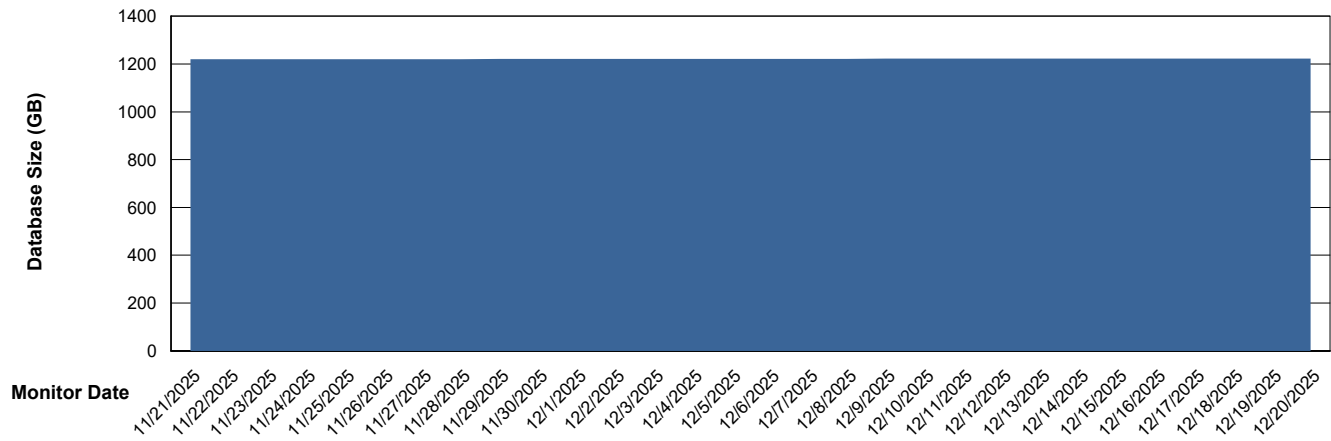
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/20/2025	ABSDATA	245	207	16
	INDX	333	278	17
12/19/2025	ABSDATA	245	207	16
	INDX	333	278	17
12/18/2025	ABSDATA	245	207	16
	INDX	333	278	17
12/17/2025	ABSDATA	245	207	16
	INDX	333	278	17
12/16/2025	ABSDATA	245	207	16
	INDX	333	278	17
12/15/2025	ABSDATA	245	207	16
	INDX	333	278	17
12/14/2025	ABSDATA	245	207	16
	INDX	333	278	17

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/20/2025	ABSDATA	1,376	1,144	17
	INDX	69	58	16
12/19/2025	ABSDATA	1,376	1,144	17
	INDX	69	58	16
12/18/2025	ABSDATA	1,376	1,144	17
	INDX	69	58	16
12/17/2025	ABSDATA	1,376	1,144	17
	INDX	69	58	16
12/16/2025	ABSDATA	1,376	1,144	17
	INDX	69	58	16
12/15/2025	ABSDATA	1,376	1,144	17
	INDX	69	57	16
12/14/2025	ABSDATA	1,376	1,144	17
	INDX	69	57	16

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 15/12/2025	Tue 16/12/2025	Wed 17/12/2025	Thu 18/12/2025	Fri 19/12/2025	Sat 20/12/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
-----------------------	------------------------

Mon, 15-12-2025	None
Thu, 18-12-2025	None
Fri, 19-12-2025	None
Mon, 15-12-2025	None
Tue, 16-12-2025	None
Sat, 20-12-2025	None
Thu, 18-12-2025	None
Sat, 20-12-2025	None
Sun, 14-12-2025	None
Sun, 14-12-2025	None
Wed, 17-12-2025	None
Tue, 16-12-2025	None
Fri, 19-12-2025	None
Wed, 17-12-2025	None

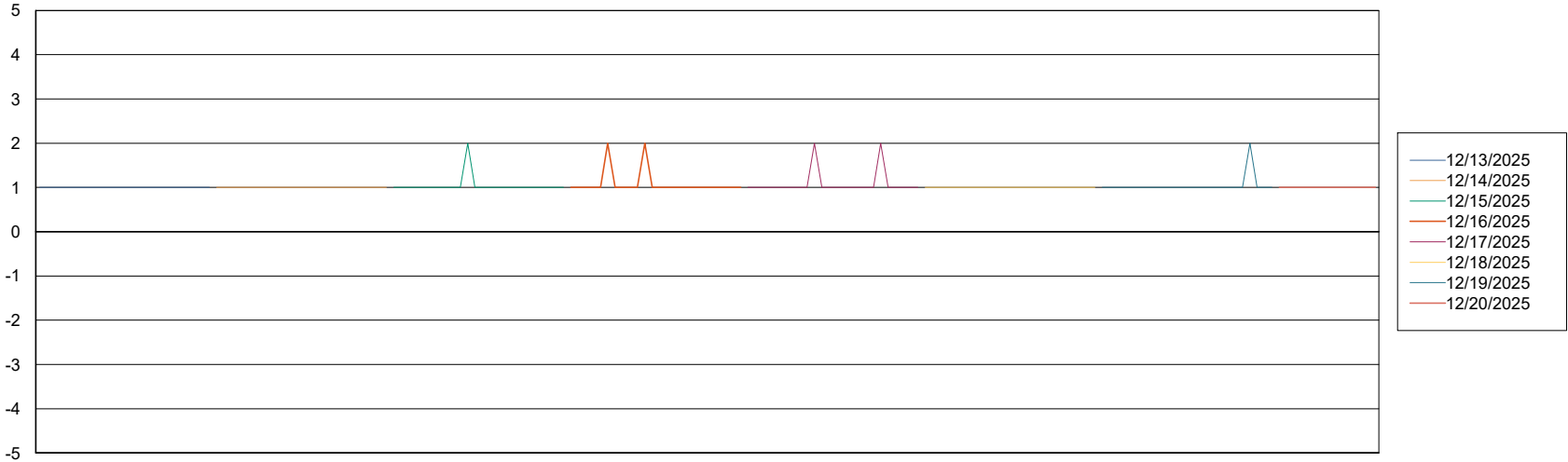
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



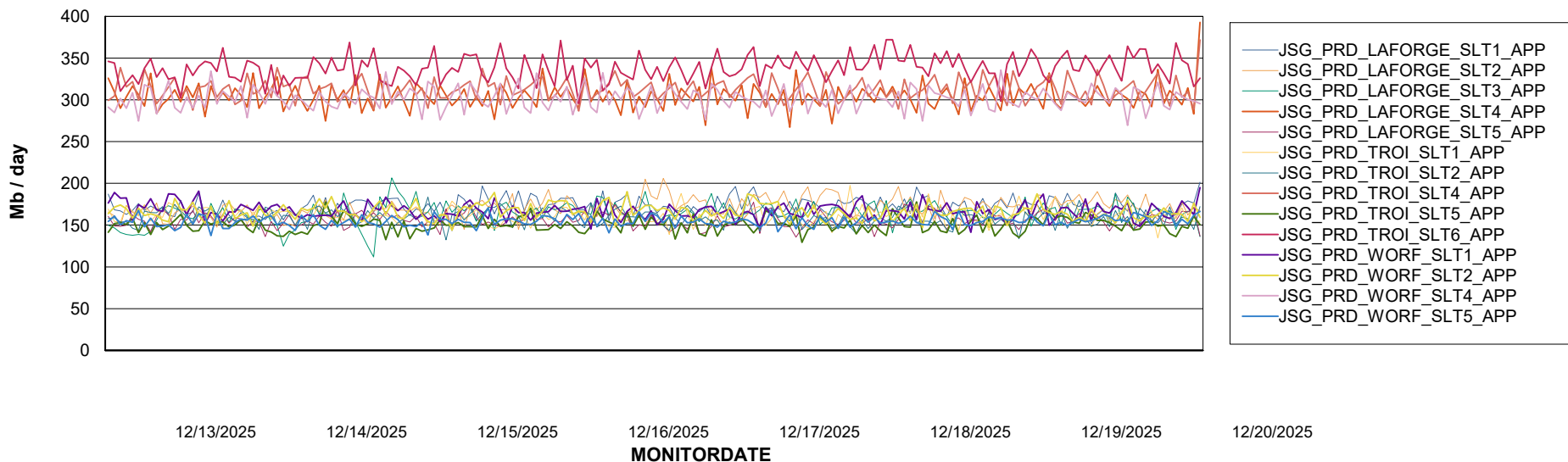
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102

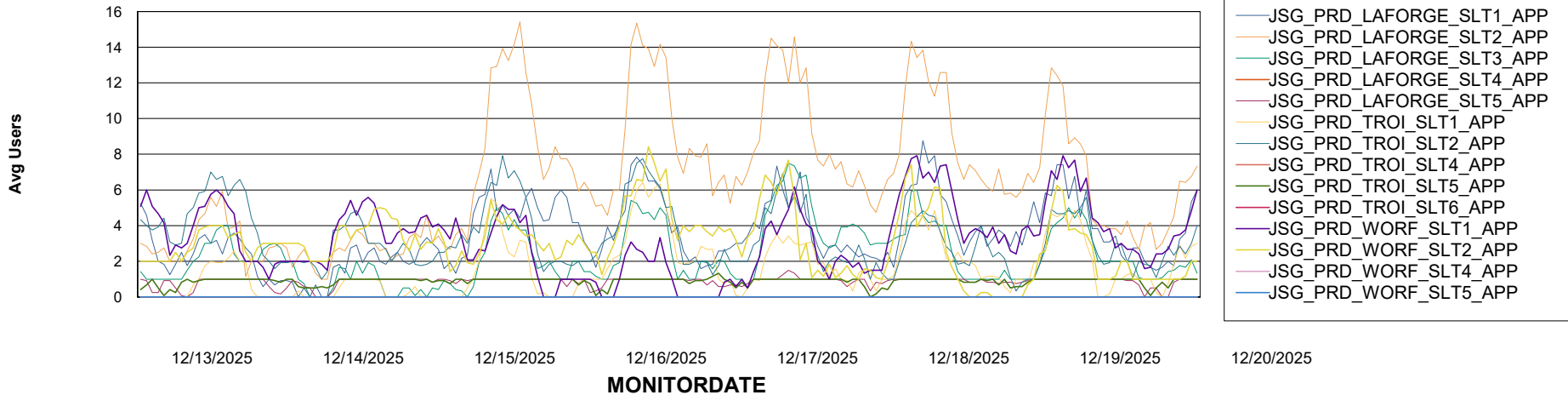


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



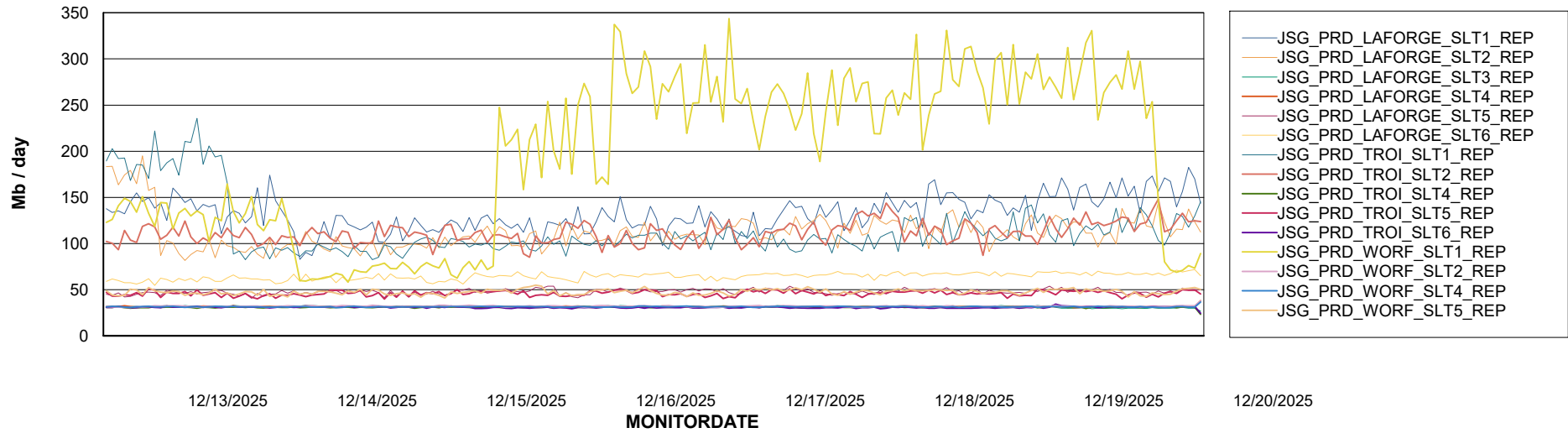
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



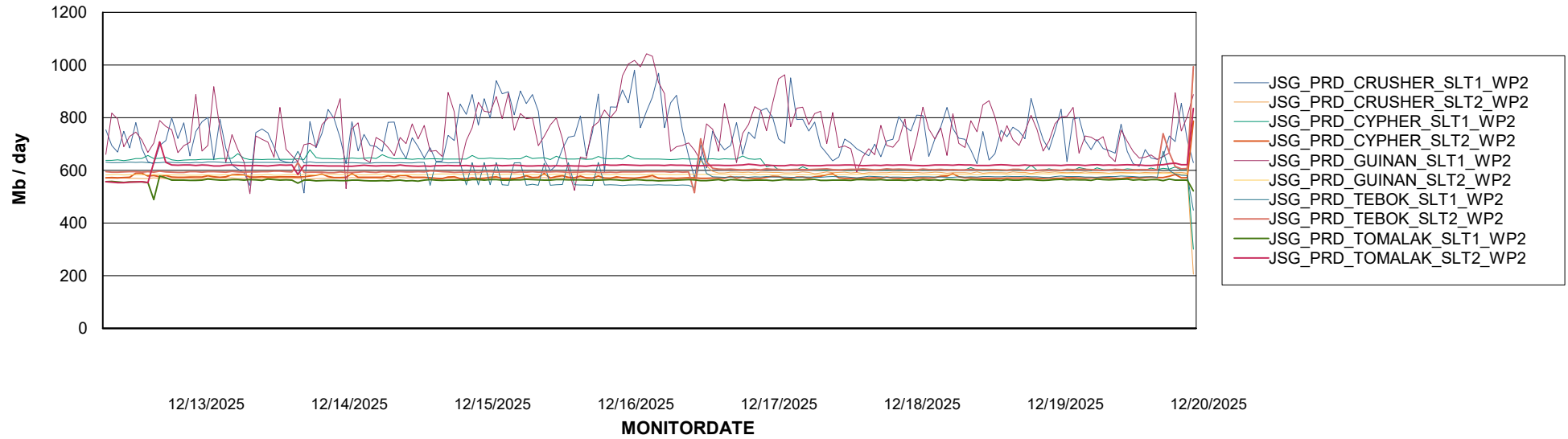
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

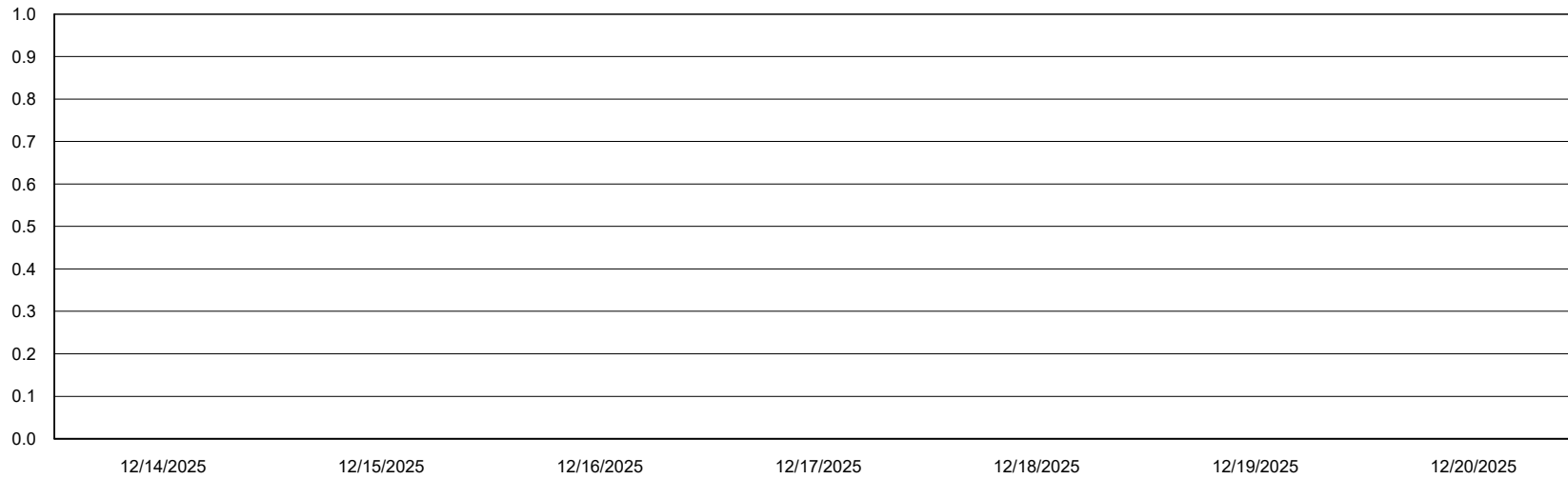


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP