

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
12/13/2025	24	44	33	78	100	22	37	1	1	98
12/12/2025	24	44	33	78	100	22	37	1	1	98
12/11/2025	24	44	33	78	100	22	37	1	1	98
12/10/2025	24	44	33	78	100	22	37	1	1	98
12/9/2025	24	44	33	78	100	22	37	1	1	98
12/8/2025	24	44	33	78	100	22	37	1	1	98
12/7/2025	24	44	33	78	100	22	37	1	1	98

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
12/13/2025	15	39	33	86	100	14	37	1	1	99
12/12/2025	15	39	33	86	100	14	37	1	1	99
12/11/2025	15	39	33	86	100	14	37	1	1	99
12/10/2025	15	39	33	86	100	14	37	1	1	99
12/9/2025	15	39	33	86	100	14	37	1	1	99
12/8/2025	15	39	33	86	100	14	37	1	1	99
12/7/2025	15	39	33	86	100	14	37	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/13/2025	19	44	36	36	1	1	43	100	57	43
12/12/2025	19	44	36	36	1	1	43	100	57	43
12/11/2025	19	44	36	36	1	1	43	100	57	43
12/10/2025	19	44	36	36	1	1	43	100	57	43
12/9/2025	19	44	36	36	1	1	43	100	57	43
12/8/2025	19	44	36	36	1	1	43	100	57	43
12/7/2025	19	44	36	36	1	1	43	100	57	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/13/2025	23	44	34	36	1	1	66	100	34	17
12/12/2025	23	44	34	36	1	1	66	100	34	17
12/11/2025	23	44	34	36	1	1	66	100	34	17
12/10/2025	23	44	34	36	1	1	66	100	34	17
12/9/2025	23	44	34	36	1	1	66	100	34	17
12/8/2025	23	44	34	36	1	1	66	100	34	17
12/7/2025	23	44	34	36	1	1	66	100	34	17

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/13/2025	21	44	35	36	1	1	76	100	24	38
12/12/2025	21	44	35	36	1	1	76	100	24	38
12/11/2025	21	44	35	36	1	1	76	100	24	38
12/10/2025	21	44	35	36	1	1	76	100	24	38
12/9/2025	21	44	35	36	1	1	76	100	24	38
12/8/2025	21	44	35	36	1	1	76	100	24	38
12/7/2025	21	44	35	36	1	1	76	100	24	38

Harddisk Usage SHL-RPROXY-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
12/13/2025	51	39	19	38	1	1	99	10	0
12/12/2025	51	39	19	38	1	1	99	10	0
12/11/2025	51	39	19	38	1	1	99	10	0
12/10/2025	51	39	19	38	1	1	99	10	0
12/9/2025	52	39	19	38	1	1	99	10	0
12/8/2025	52	39	19	38	1	1	99	10	0
12/7/2025	51	39	19	38	1	1	99	10	0

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Harddisk Usage shl-winman-ash

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	26	90	67
12/12/2025	25	90	67
12/11/2025	25	90	67
12/10/2025	25	90	67
12/9/2025	26	90	67
12/8/2025	26	90	67
12/7/2025	26	90	67

Harddisk Usage shl-winman2-ash

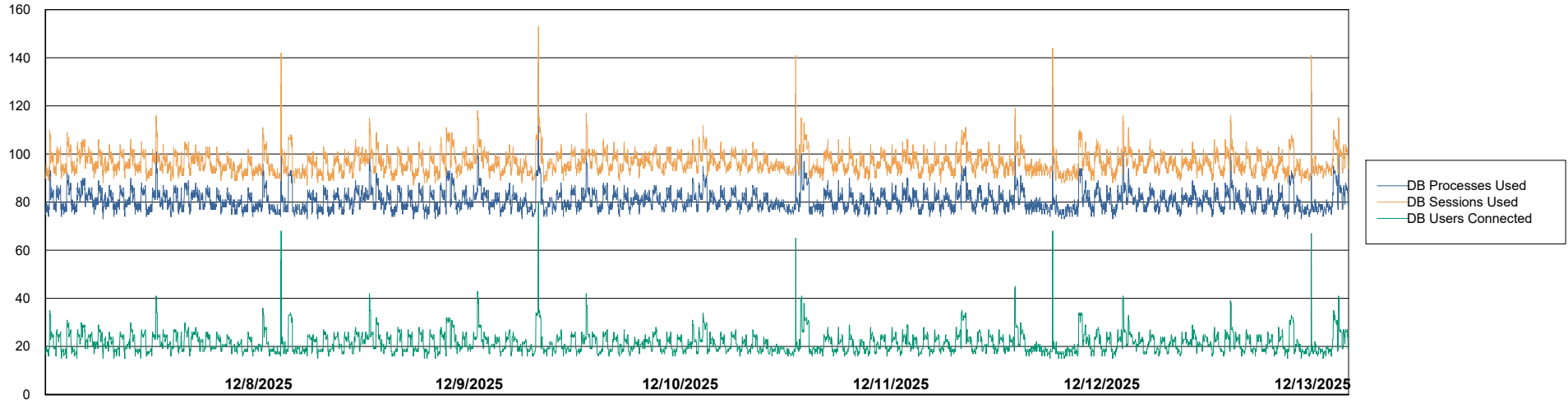
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	27	60	44
12/12/2025	26	60	44
12/11/2025	26	60	44
12/10/2025	26	60	44
12/9/2025	25	60	45
12/8/2025	25	60	45
12/7/2025	25	60	45

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Database Performance SHL-BI-ASH_PROD_ABS1

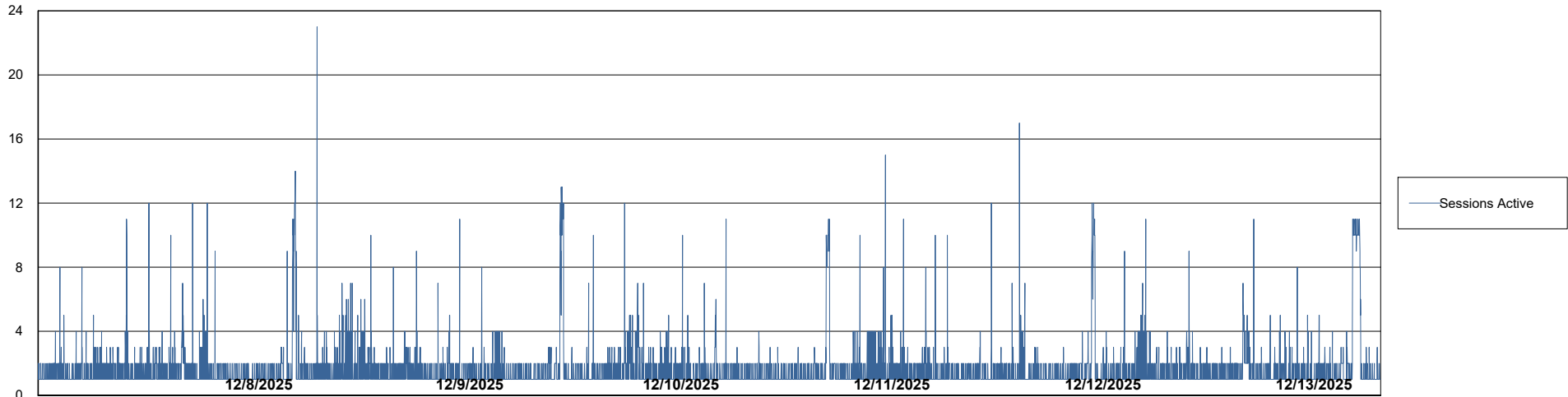
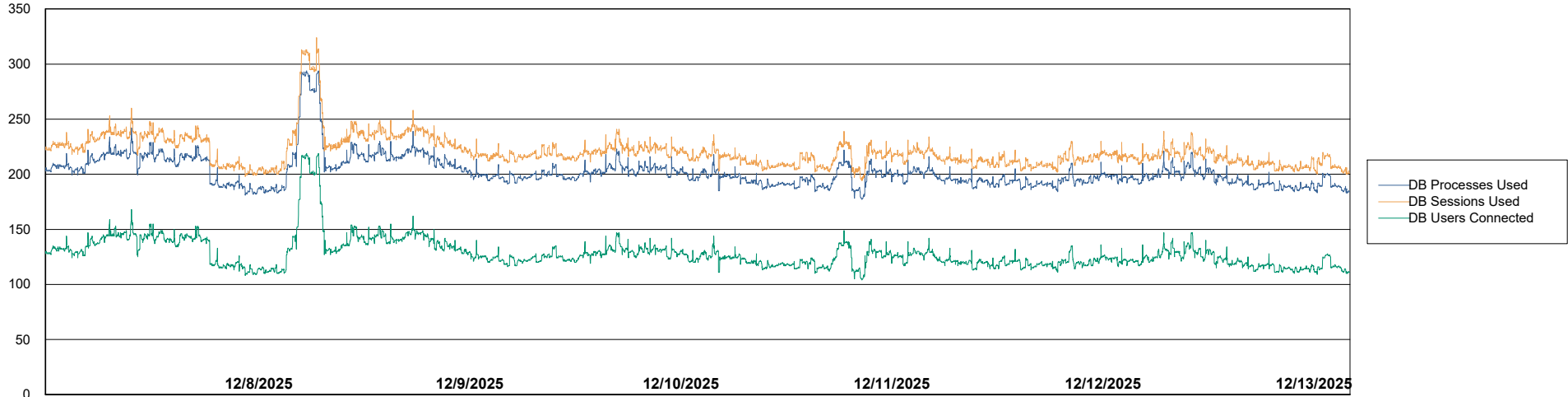


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Database Performance SHL-DBS1-ASH_PROD_ABS1



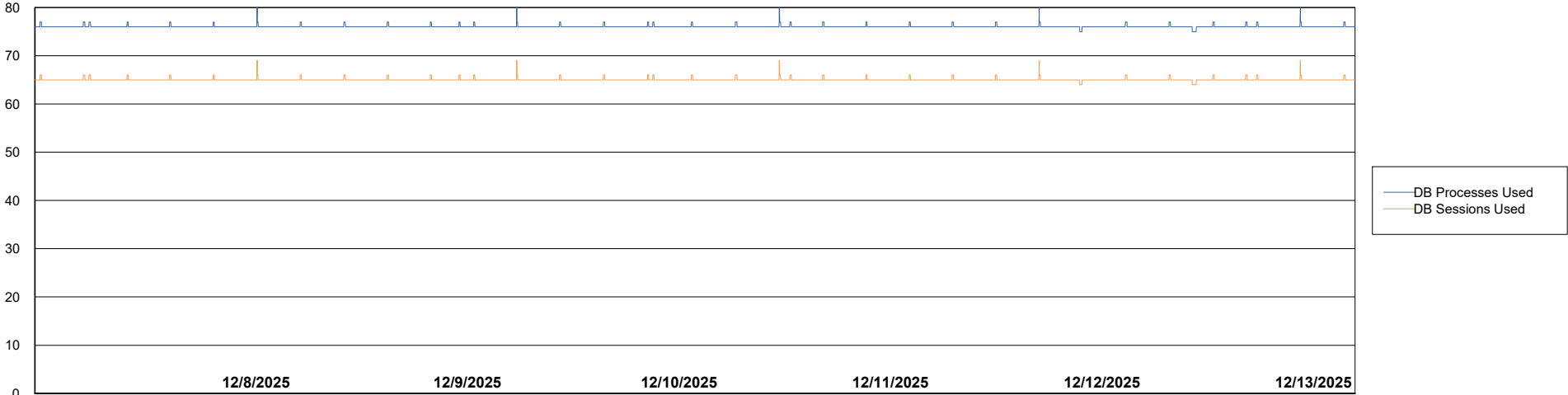
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0



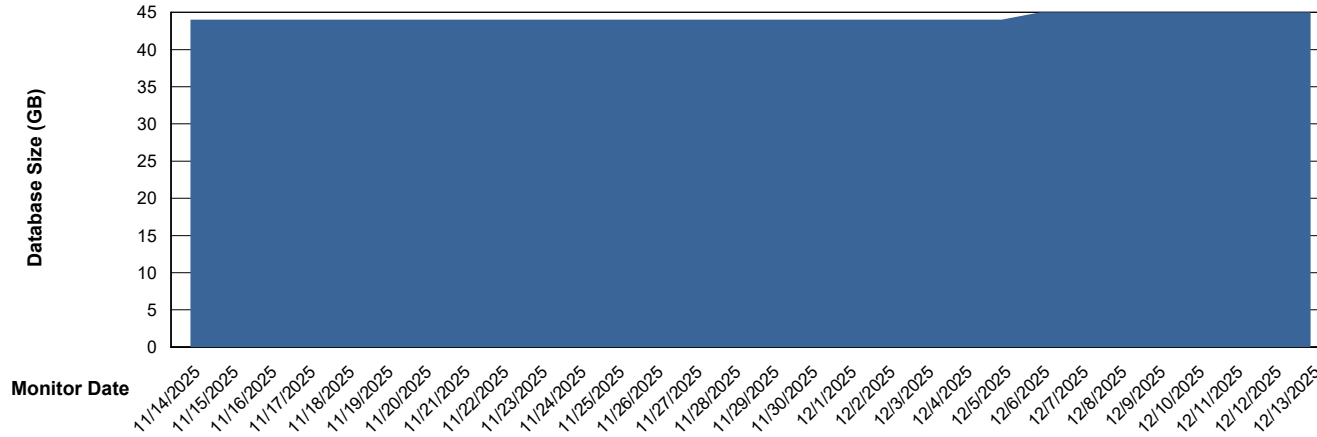
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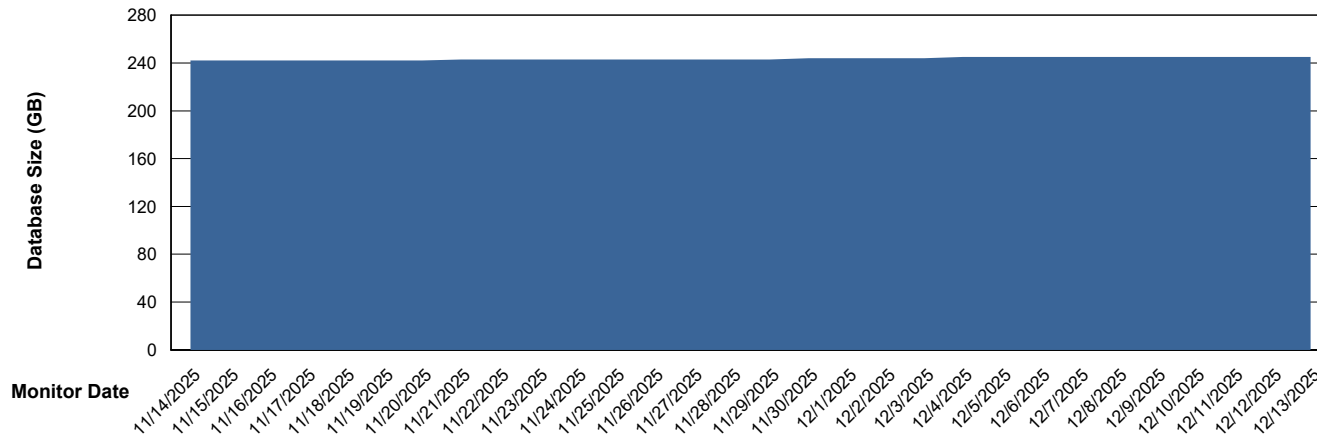
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/13/2025	ABSDATA	30	19	37
	INDX	35	20	45
12/12/2025	ABSDATA	30	19	37
	INDX	35	20	45
12/11/2025	ABSDATA	30	19	37
	INDX	35	20	45
12/10/2025	ABSDATA	30	19	37
	INDX	35	19	45
12/9/2025	ABSDATA	30	19	37
	INDX	35	19	45
12/8/2025	ABSDATA	30	19	37
	INDX	35	19	45
12/7/2025	ABSDATA	30	19	37
	INDX	35	19	45

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/13/2025	ABSDATA	123	102	17
	INDX	134	112	16
12/12/2025	ABSDATA	123	102	17
	INDX	134	112	16
12/11/2025	ABSDATA	123	102	17
	INDX	134	112	16
12/10/2025	ABSDATA	123	102	17
	INDX	134	112	16
12/9/2025	ABSDATA	123	102	17
	INDX	134	112	16
12/8/2025	ABSDATA	123	102	17
	INDX	134	112	16
12/7/2025	ABSDATA	123	102	17
	INDX	134	112	16

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Sun, 7-12-2025	None
Thu, 11-12-2025	None
Tue, 9-12-2025	None
Fri, 12-12-2025	None
Sat, 13-12-2025	None
Mon, 8-12-2025	None
Wed, 10-12-2025	None

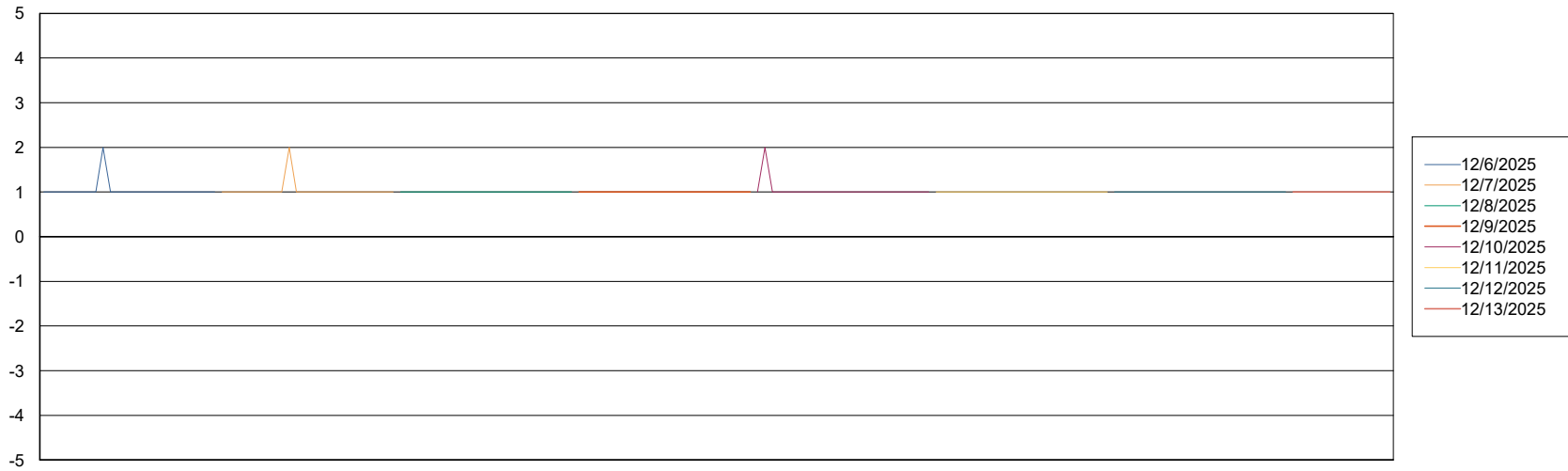
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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



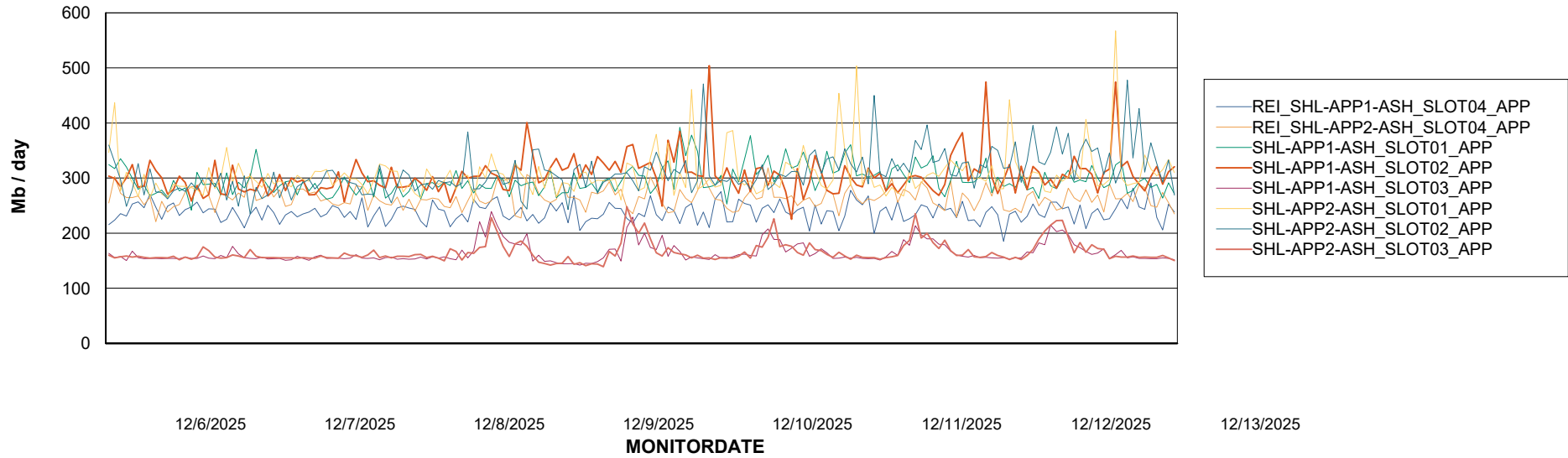
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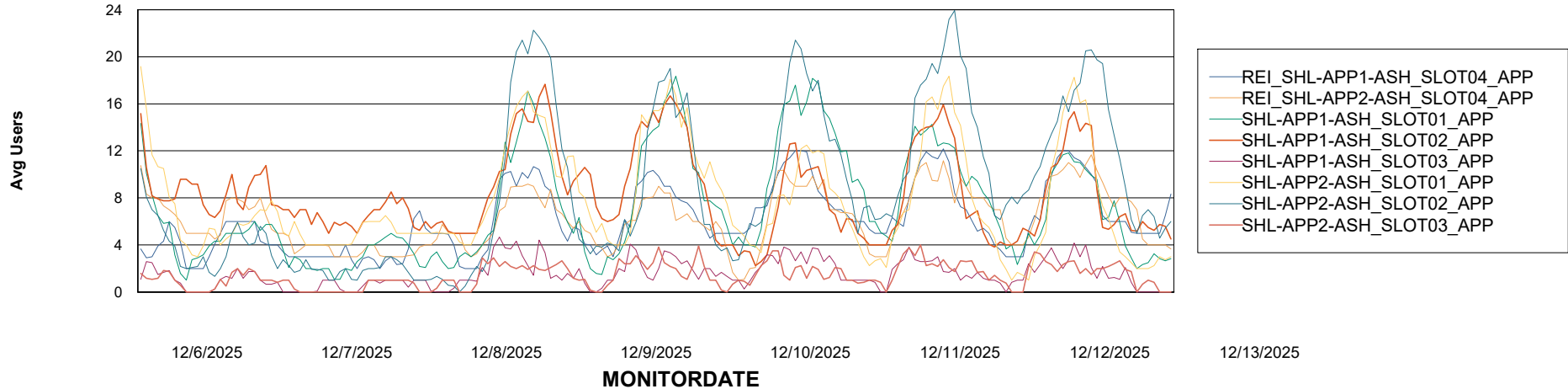


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



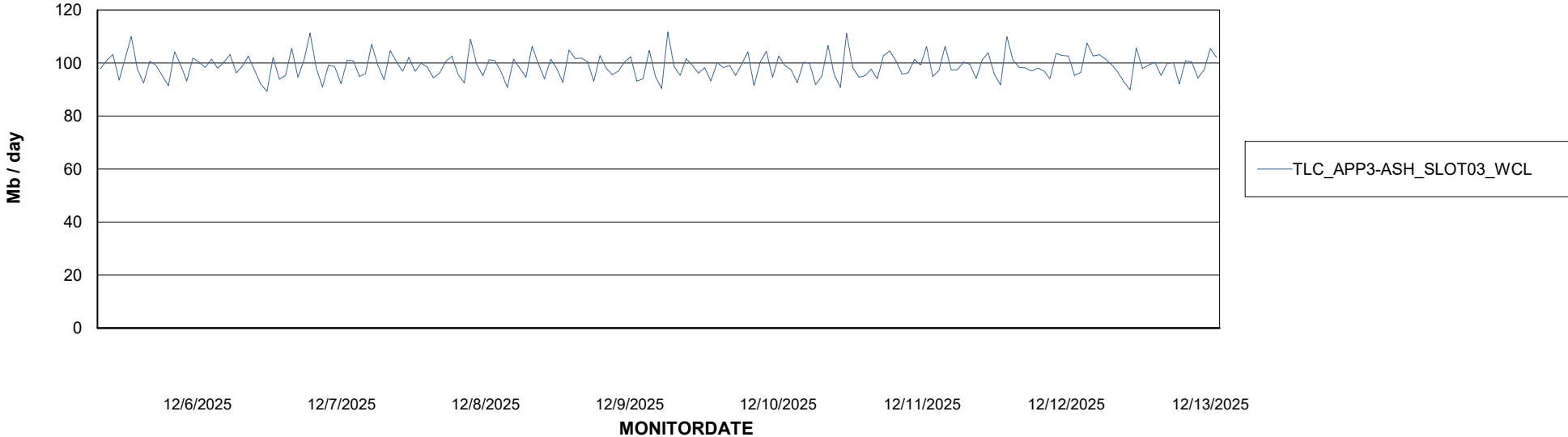
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ABSSolute Application Server Services

Avg memory used per ABS Web component



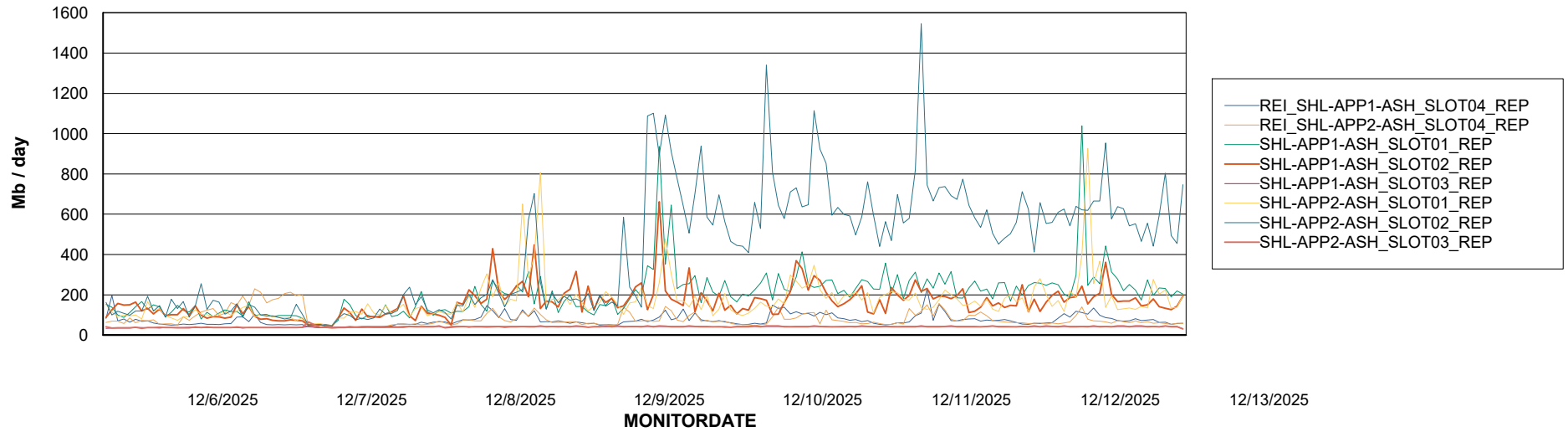
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



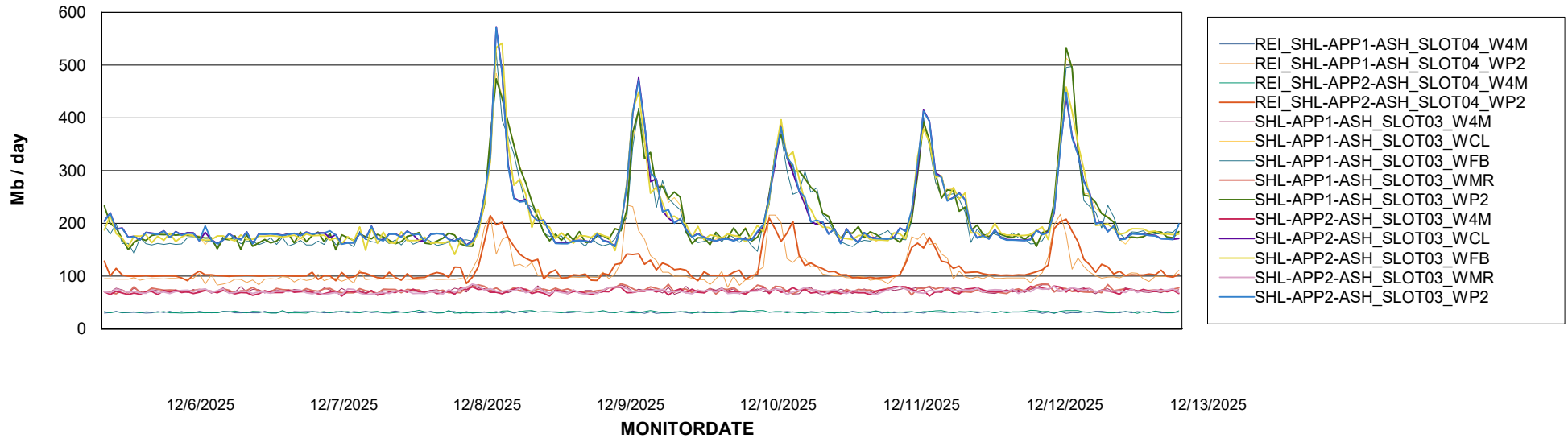
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Customer SHL OCI ASH Production
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Disaster per ABS component

