

# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Harddisk Usage SGS\_PRD\_ABS-APP14

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	37	199	127
12/12/2025	37	199	126
12/11/2025	37	199	125
12/10/2025	37	199	125
12/9/2025	37	199	126
12/8/2025	37	199	126
12/7/2025	37	199	126

## Harddisk Usage SGS\_PRD\_ABS-APP15

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	48	199	104
12/12/2025	48	199	104
12/11/2025	48	199	103
12/10/2025	48	199	103
12/9/2025	48	199	103
12/8/2025	48	199	104
12/7/2025	48	199	104

# Weekly SLA Customer Report

Customer SGS\_Production  
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## Harddisk Usage SGS\_PRD\_ABS-BI02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/13/2025	23	127	97	35	600	391
12/12/2025	24	127	97	36	600	387
12/11/2025	24	127	96	36	600	384
12/10/2025	24	127	96	36	600	384
12/9/2025	24	127	96	36	600	384
12/8/2025	24	127	96	36	600	383
12/7/2025	25	127	96	36	600	384

## Harddisk Usage SGS\_PRD\_ABS-DB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/13/2025	45	126	69	19	1,127	914
12/12/2025	45	126	69	20	1,127	905
12/11/2025	45	126	69	20	1,127	901
12/10/2025	45	126	69	20	1,127	901
12/9/2025	45	126	69	20	1,127	903
12/8/2025	45	126	69	20	1,127	903
12/7/2025	45	126	69	20	1,127	902

# Weekly SLA Customer Report

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Harddisk Usage SGS\_PRD\_ABS-DB17

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/13/2025	42	126	73	32	1,127	762
12/12/2025	42	126	73	32	1,127	761
12/11/2025	42	126	73	33	1,127	758
12/10/2025	42	126	73	33	1,127	758
12/9/2025	43	126	73	33	1,127	760
12/8/2025	43	126	73	33	1,127	760
12/7/2025	43	126	72	33	1,127	759

Harddisk Usage SGS\_PRD\_ABS-WEB16

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	77	199	46
12/12/2025	77	199	46
12/11/2025	77	199	46
12/10/2025	77	199	46
12/9/2025	77	199	46
12/8/2025	77	199	46
12/7/2025	77	199	46

# Weekly SLA Customer Report

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Harddisk Usage SGS\_PRD\_ABS-WEB17

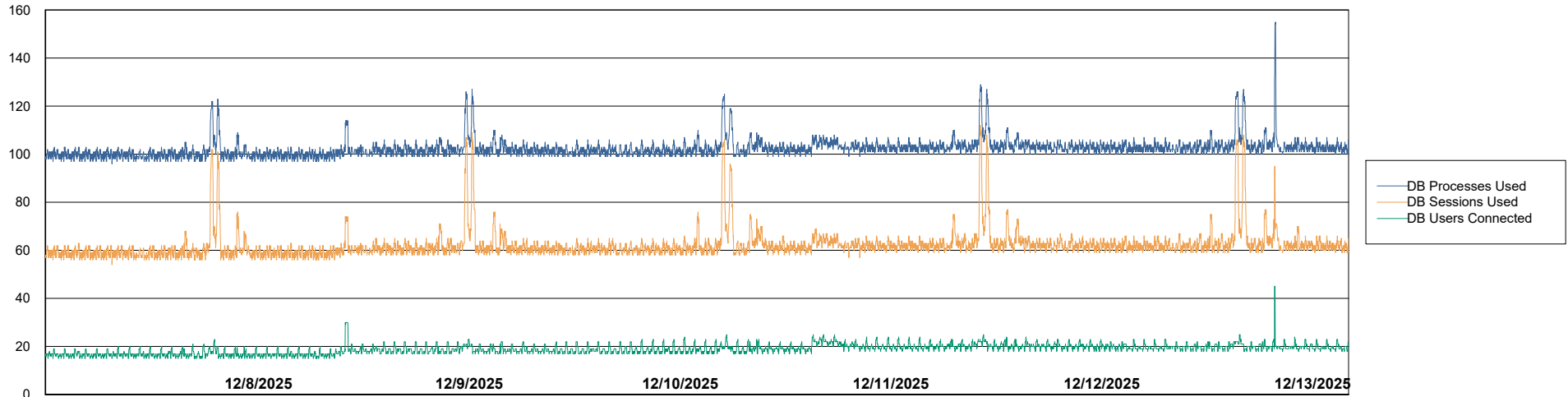
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/13/2025	80	199	40
12/12/2025	80	199	40
12/11/2025	80	199	40
12/10/2025	80	199	40
12/9/2025	80	199	40
12/8/2025	80	199	40
12/7/2025	80	199	40

# Weekly SLA Customer Report

Customer SGS\_Production  
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Database Performance SGS\_PRD\_ABS-BI02\_ABS1

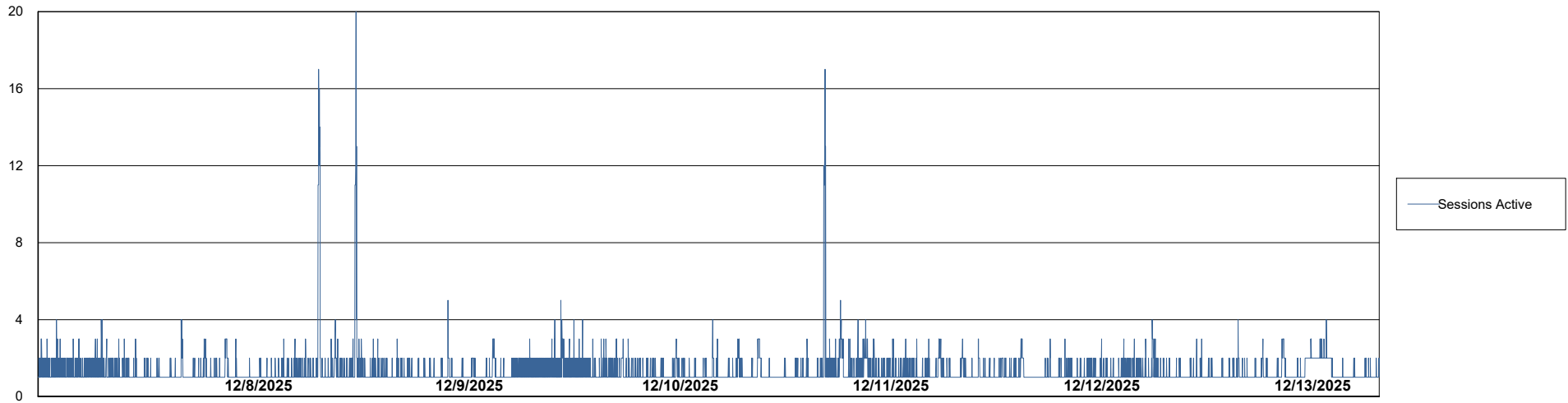
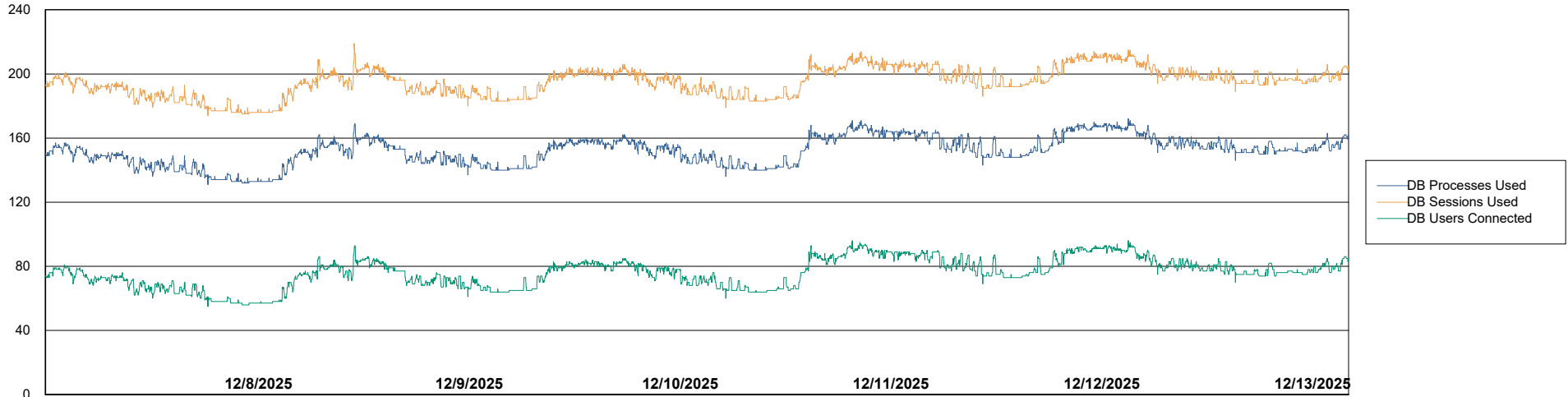


# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



## Database Performance SGS\_PRD\_ABS-DB16\_ABS1



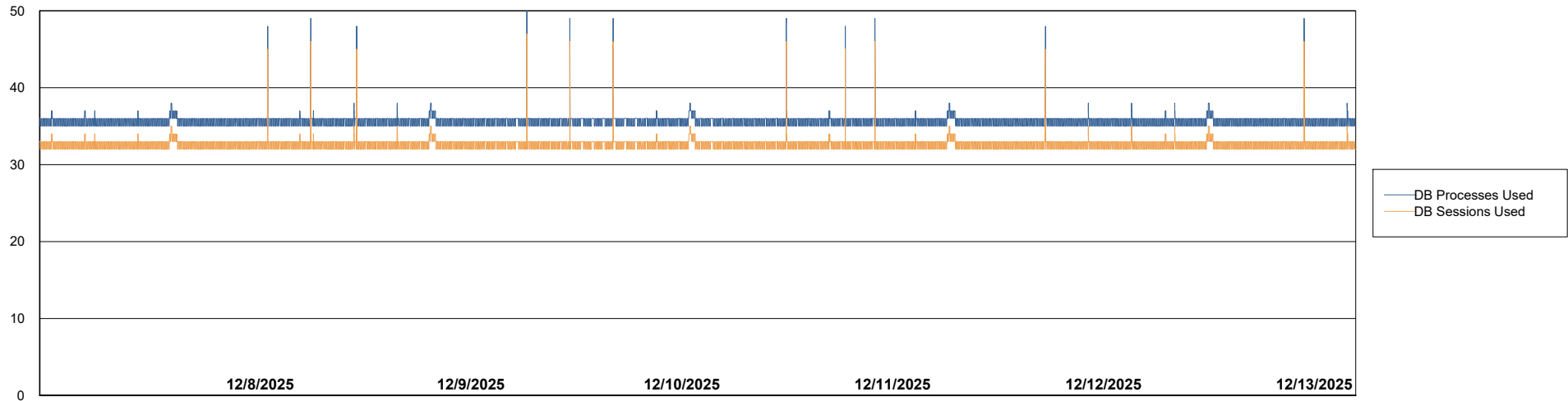
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



Database Performance SGS\_PRD\_ABS-DB17\_HSBABS1

DB Processes Max 1,000



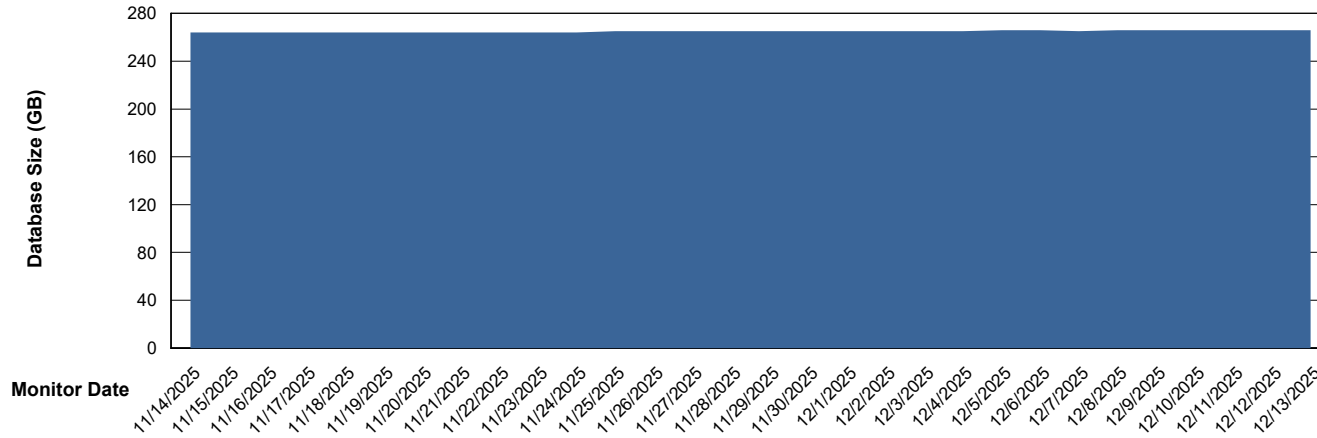
# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



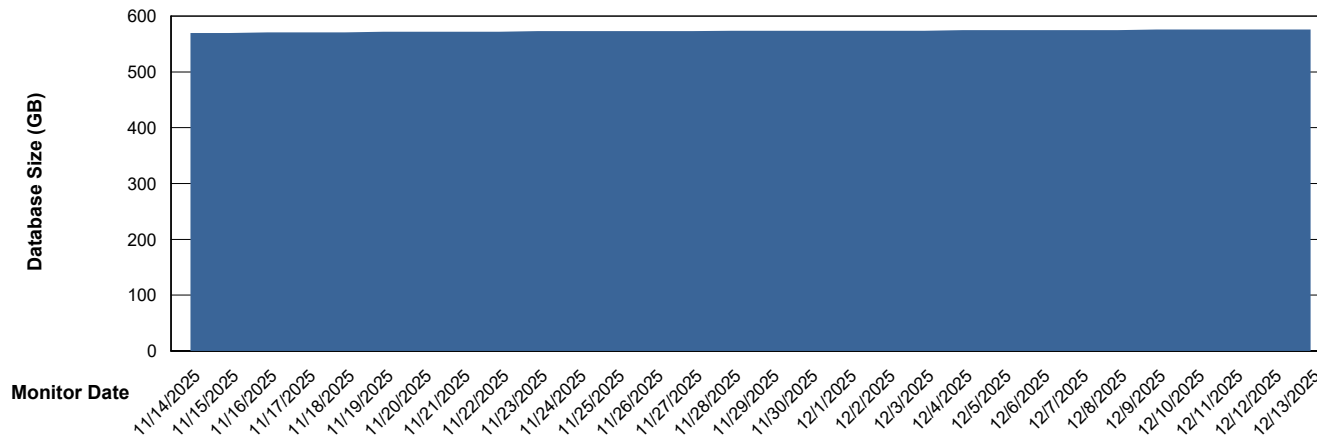
DATABASE SIZE SGS\_PRD\_ABS-BI02\_ABS1

### Database growth over last month



DATABASE SIZE SGS\_PRD\_ABS-DB16\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SGS\_Production  
 Database ID 224



Database Tablespace SGS\_PRD\_ABS-BI02\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/13/2025	ABSDATA	154	125	19
	INDX	170	139	18
12/12/2025	ABSDATA	154	125	19
	INDX	170	139	18
12/11/2025	ABSDATA	154	125	19
	INDX	166	139	16
12/10/2025	ABSDATA	154	125	19
	INDX	166	139	16
12/9/2025	ABSDATA	154	124	19
	INDX	166	139	16
12/8/2025	ABSDATA	154	124	19
	INDX	166	139	16
12/7/2025	ABSDATA	154	124	19
	INDX	166	139	16

# Weekly SLA Customer Report

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Database Tablespace SGS\_PRD\_ABS-DB16\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/13/2025	ABSDATA	224	184	18
	INDX	446	372	17
12/12/2025	ABSDATA	224	184	18
	INDX	446	372	17
12/11/2025	ABSDATA	224	183	18
	INDX	446	372	17
12/10/2025	ABSDATA	224	183	18
	INDX	446	371	17
12/9/2025	ABSDATA	224	183	18
	INDX	446	371	17
12/8/2025	ABSDATA	224	183	18
	INDX	446	371	17
12/7/2025	ABSDATA	224	183	18
	INDX	446	371	17

BI Status and last ETL error for SGS\_PRD\_ABS-BI02\_ABS1

	Mon 8/12/2025	Tue 9/12/2025	Wed 10/12/2025	Thu 11/12/2025	Fri 12/12/2025	Sat 13/12/2025
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

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BI last ETL error for	SGS_PRD_ABS-BI02_ABS1
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Mon, 8-12-2025	None
Fri, 12-12-2025	None
Sun, 7-12-2025	None
Tue, 9-12-2025	None
Fri, 12-12-2025	None
Wed, 10-12-2025	None
Wed, 10-12-2025	None
Mon, 8-12-2025	None
Thu, 11-12-2025	None
Tue, 9-12-2025	None
Thu, 11-12-2025	None
Sat, 13-12-2025	None
Sat, 13-12-2025	None
Sun, 7-12-2025	None

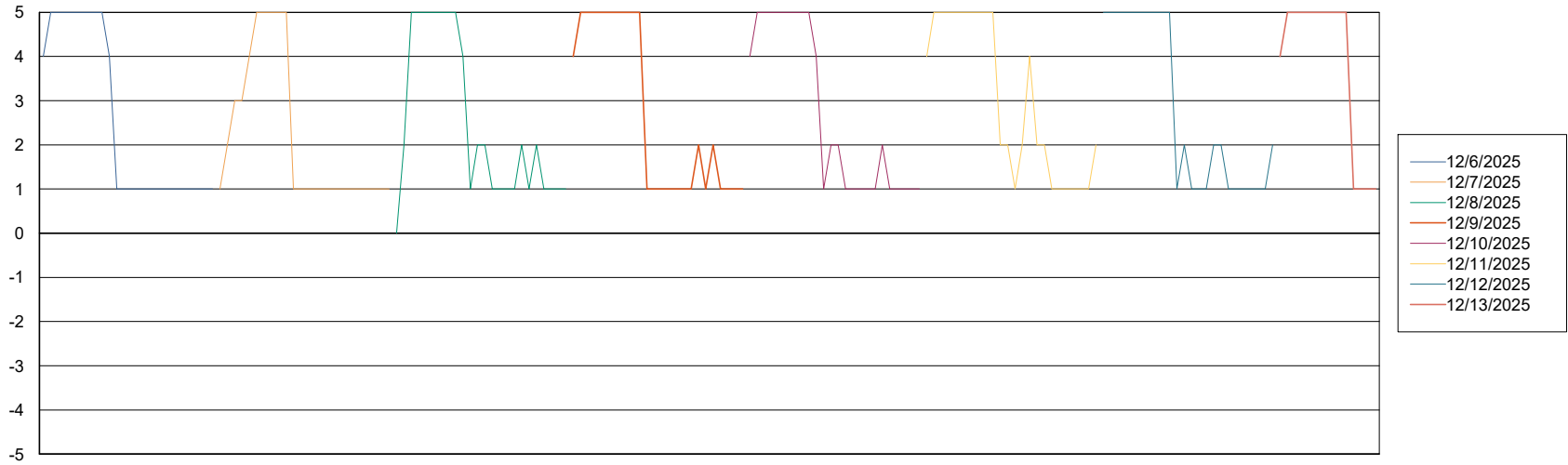
# Weekly SLA Customer Report

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Standby Database Health      SGS\_Production

### Recovery lag for last 7 days



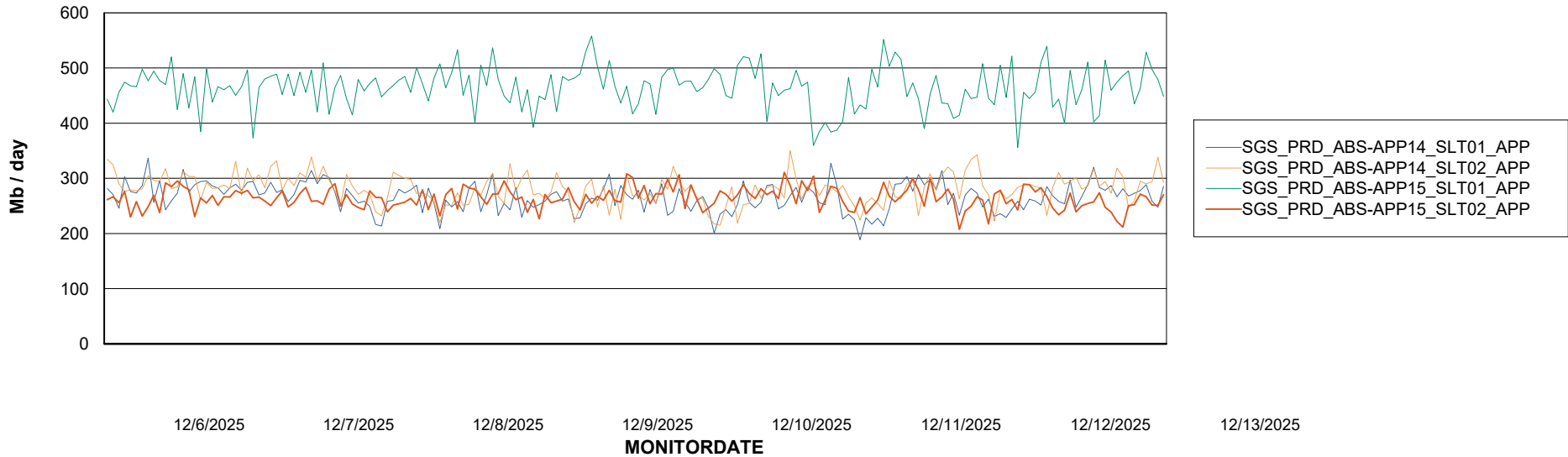
# Weekly SLA Customer Report

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Database ID 224

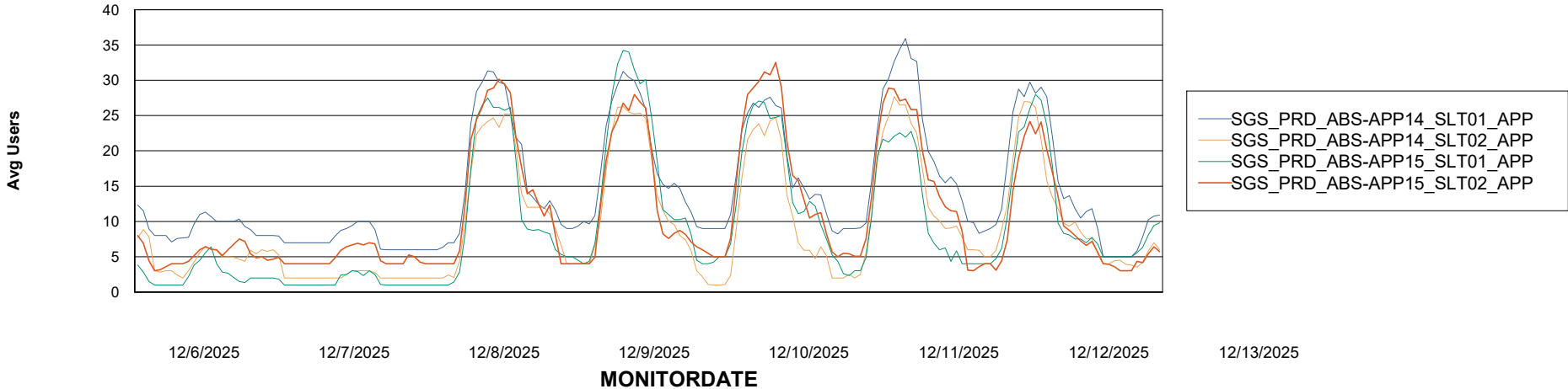


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



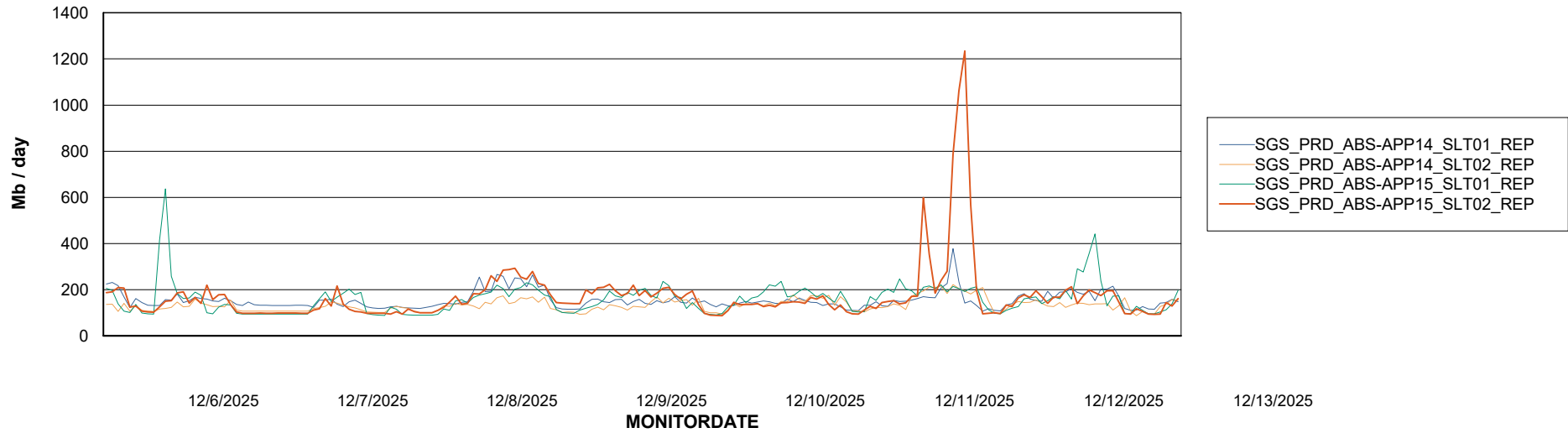
# Weekly SLA Customer Report

Customer SGS\_Production  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



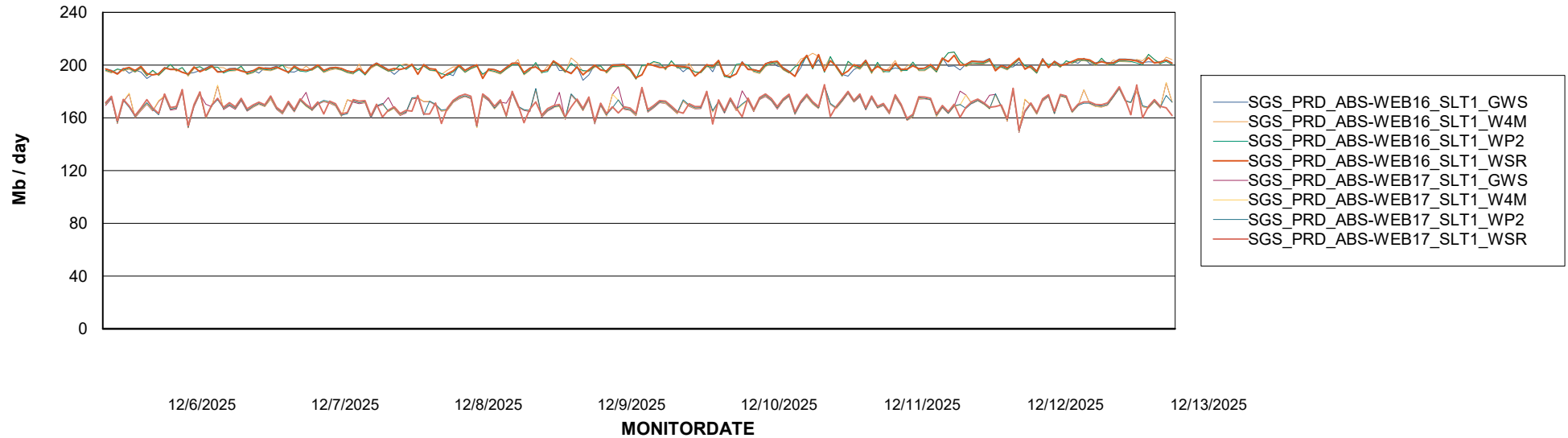
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SGS\_Production  
Database ID 224



### Disaster per ABS component

